



## IBM Tivoli Netcool Performance Manager for Wireless 9.1.2

*Manage users using the graphical interface tool*

**Tivoli.** software



© 2009 IBM Corporation  
Updated July 2, 2009

IBM Tivoli Netcool® Performance Manager for Wireless 9.1.2 - Manage users using the graphical interface tool.

## Assumptions

You should already know the following before attempting this module:

- Using IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 (TNPMW) software, know to:
  - ▶ Log into the TNPMW interface as an administrator
  - ▶ Navigate to the Tools tab

Assumptions.

You should already know the following before attempting this module:

Using IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 software, know how to:  
Log into the TNPMW interface as an administrator; Navigate to the Tools tab.

## Assumptions

- Describe the concepts of roles and groups on the TNPMW system
- If you can not perform the previous tasks, you can learn how to do them by taking an IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 Administration and Configuration course:

[http://www.ibm.com/software/tivoli/education/edu\\_prd.html#X916845N81075L22](http://www.ibm.com/software/tivoli/education/edu_prd.html#X916845N81075L22)

Describe the concepts of roles and groups on the TNPMW system.

If you can not perform the previous tasks, you can learn how to do them by taking an IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 Administration and Configuration course.

## Objectives

Upon completion of this module, you should be able use the user interface to perform the following tasks:

- ▶ Add a user account
- ▶ Assign a role to a user account
- ▶ Assign a user account to a group
- ▶ Modify a user account
- ▶ Delete a user account
- ▶ Understand the consequences of deleting a user account

### Objectives:

Upon completion of this module, you should be able use the user interface to perform the following tasks: Add a user account; Assign a role to a user account; Assign a user account to a group; Modify a user account; Delete a user account; Understand the consequences of deleting a user account.

## Agenda

- Process
- Add a user account
- Associate a user account
- Additional information
- Review process
- Modify a user account
- Delete a user account

The agenda for this lesson is as follows:

Introduce the process to add a user account. Explain how to add a user account and then associate the user with a role and group. Provide additional information regarding roles and review the process. Explain how to modify and delete an existing user account.

## Adding a user account process

1. Log in using a user account with an administrator role
2. On the **Tools** tab menu, select **User Administration**
3. Click the **Manage Users** tab
4. Click the **Add User** button
5. Fill in the form and click the **OK** button
6. In the **List Of Users**, click the new user's account
7. In the **Associated Roles** area, select the correct check box
8. In the **Group Membership** area, select the correct **Member** and **Default** check boxes

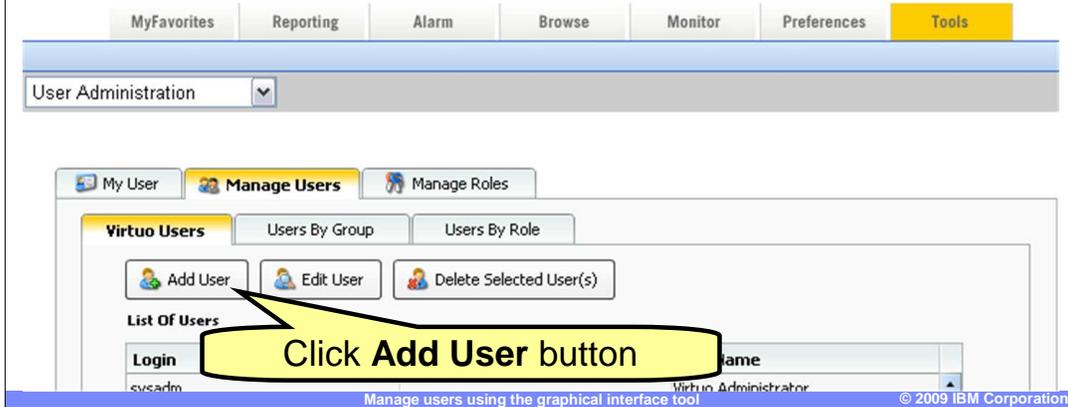


Adding a user account process.

1. Log in using a user account with an administrator role.
2. On the **Tools** tab menu, select **User Administration**.
3. Click the **Manage Users** tab.
4. Click the **Add User** button.
5. Fill in the form and click the **OK** button.
6. In the **List Of Users**, click the new user's account.
7. In the **Associated Roles** area, select the correct check box.
8. In the **Group Membership** area, select the correct **Member** and **Default** check boxes.

## Open the user administration tool

1. Log in using a user account with an administrator role
2. On the **Tools** tab menu, select **User Administration**
3. Click the **Manage Users** tab
4. Click the **Add User** button



Open the user administration tool.

1. Log in using a user account with an administrator role.
2. On the **Tools** tab menu, select **User Administration**.
3. Click the **Manage Users** tab.
4. Click the **Add User** button.

## Add a user account

**Add User**

Login ID *	<input type="text"/>	Password *	<input type="text"/>
First Name	<input type="text"/>	Confirm Password *	<input type="text"/>
Last Name	<input type="text"/>		
Email	<input type="text"/>		

OK Cancel

Fill in form  
and click the  
**OK** button

Fill in the form and click the **OK** button

- ▶ The red asterisk (\*) indicates a mandatory field
- ▶ Login ID is alpha-numeric characters without spaces
- ▶ Password should contain five or more alpha-numeric characters including at least one alphabetic and one numeric character each
- ▶ Other fields are optional



Add a user account:

Fill in the form and click the **OK** button. When you have filled in the form correctly, the **User Created** pop-up message is displayed.

The red asterisk indicates a mandatory field. The login ID is alpha-numeric without spaces.

The **Password** should contain five or more alpha-numeric characters. It must have a minimum of one each alphabetic and numeric characters. The other fields are optional.

**Hint:** If you are adding several users, you can repeat this step and then associate the users with their roles and groups at the same time.

## Associate the user account

- In the **List Of Users**, click the new user's account
- The **Associated Roles** for **Normal Web User** is selected
- The **Everybody** group **Member** and **Default** are selected

The screenshot shows the user management interface with the following components:

- Buttons: Add User, Edit User, Delete Selected User(s)
- List Of Users** table:

Login	First Name	Last Name
norman	Norman	Normal
harha	Barbara	cia

Below the user list, the **Associated Roles** and **Group Membership** sections are visible:

**Associated Roles**

- Basic Web User
- Normal Web User
- Power Web User
- System Administrator

**Group Membership**

Group Name	Member	Default
Everybody	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Admin	<input type="checkbox"/>	<input type="checkbox"/>
RF	<input type="checkbox"/>	<input type="checkbox"/>

Manage users using the graphical interface tool © 2009 IBM Corporation

Now you might need to associate the user account with its role and group. Scroll to the bottom of the **List Of Users** and click the new user's account. It is highlighted, and the **Associated Roles** and **Group Membership** areas update to display the default values.

The default role value is **Normal Web User**. If another role is required, select the appropriate check box.

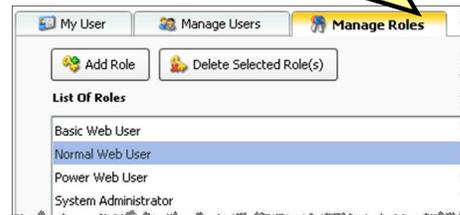
The default Group Memberships are the **Everybody** group **Member** and **Default**. Do not change the default selections.

If the user will be an administrator, also check the **Admin Member** check box. If the user belongs to other groups, select the **Member** check box for that group. The only **Default** check box selected is for the **Everybody** group.

## Additional information on roles

- The roles displayed are the system default roles
- Successively inclusive
- Add other roles if required

### Manage Roles tab



Associated Roles		Group Membership		
<input type="checkbox"/>	Basic Web User	<b>Group Name</b>	<b>Member</b>	<b>Default</b>
<input checked="" type="checkbox"/>	Normal Web User	Everybody	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Power Web User	Admin	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	System Administrator	RF	<input type="checkbox"/>	<input type="checkbox"/>

Manage users using the graphical interface tool

© 2009 IBM Corporation

The roles displayed are the system default roles. Each role is successively inclusive. The **Normal Web User** is the default role assigned to a new user. This role has permissions for every task that the **Basic Web User** role above it has. To display the tasks associated with each role, you can click the **Manage Roles** tab and then click a particular role. You can click the **Add Role** button and create a custom role with specific task permissions. You can assign the custom role a user who needs to perform the specific tasks.

## Adding a user account process

1. Log in using a user account with an administrator role
2. On the **Tools** tab menu, select **User Administration**
3. Click the **Manage Users** tab
4. Click the **Add User** button
5. Fill in the form and click the **OK** button
6. In the **List Of Users**, click the new user's account
7. In the **Associated Roles** area select the correct check box
8. In the **Group Membership** area, select the correct **Member** and **Default** check boxes

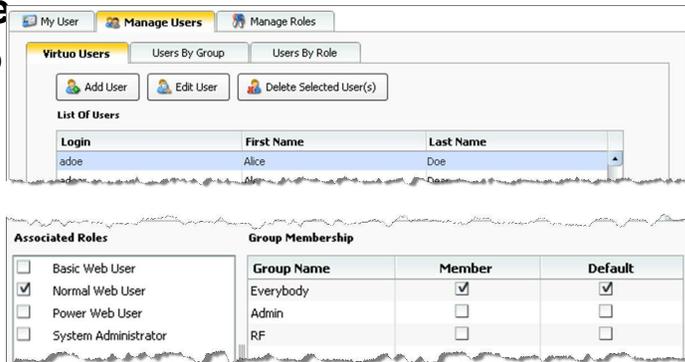


Adding a user account process review:

1. Log in using a user account with an administrator role.
2. On the **Tools** tab menu, select **User Administration**.
3. Click the **Manage Users** tab.
4. Click the **Add User** button.
5. Fill in the form and click the **OK** button.
6. In the **List Of Users**, click the new user's account.
7. In the **Associated Roles** area select the correct check box.
8. In the **Group Membership** area, select the correct **Member** and **Default** check boxes.

## Modifying a user account

- On the **Manage Users > Virtuo Users** tabs, select the user to be modified
- The selected user is highlighted in blue and the account selections are displayed
- Make modifications required



Modifying a user account.

On the **Manage Users > Virtuo Users** tabs, select the user you want to modify. The selected user is highlighted in blue, and the account selections are displayed in the section below. Make modifications required by selecting or clearing the check boxes. Leave the **Everybody** group membership, **Default** check box selected.

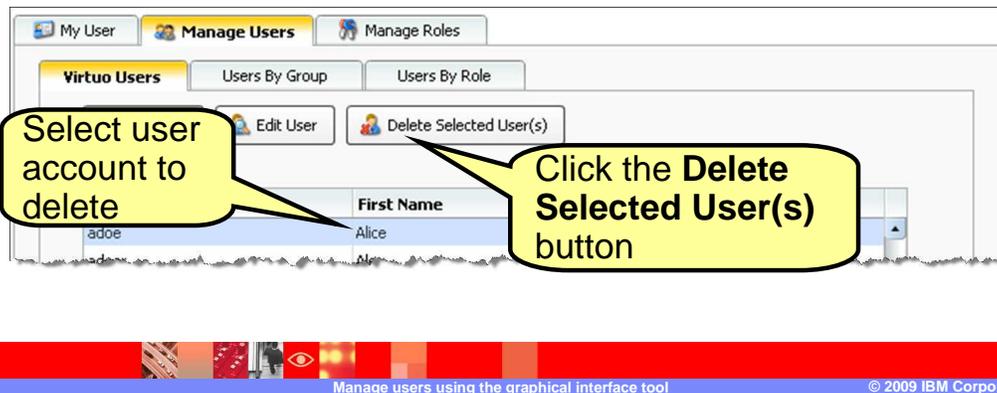
## Deleting user accounts

- Permanent action
- Deletes all documents associated with the user account from the Netcool for Performance Manager database
- Deletes the user from the Netcool for Performance Manager database and the LDAP server

Deleting a user is a permanent action that cannot be undone. Deleting a user account has severe consequences, and you need to understand what will happen before clicking the **Delete Selected User(s)** button. All items associated with the user account will be deleted, including the account's report definitions, schedules, and so on. After the user items are deleted from the Netcool for Performance Manager database, the user account is deleted from both that database and the LDAP server.

## Deleting user accounts

- On the **Manage Users > Virtuo Users** tabs, select the user or users to delete—selected users are highlighted in blue
- Click the **Delete Selected User(s)** button

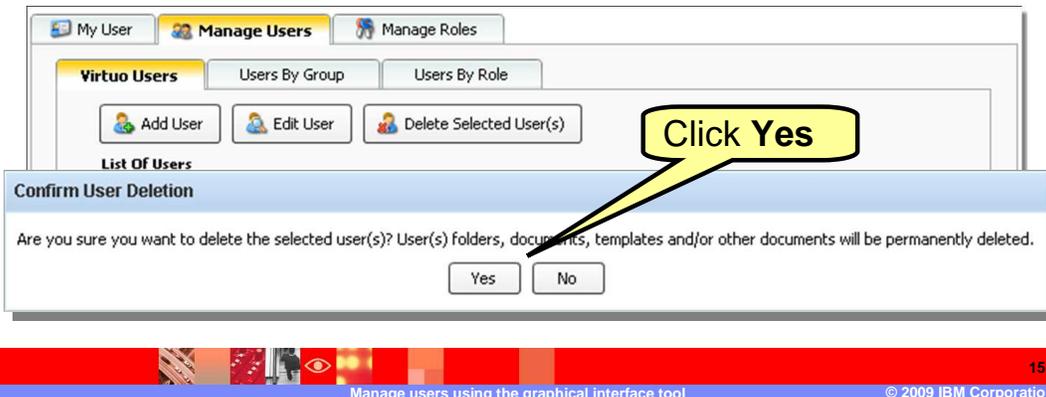


Deleting user accounts.

On the **Manage Users > Virtuo Users** tabs, select the user account or accounts to delete. To select more than one user account, use the **Ctrl** or **Shift** keys. The selected user accounts are highlighted in blue. Click the **Delete Selected User(s)** button.

## Deleting user accounts

- A **Confirm User Deletion** prompt is displayed that warns what will be deleted with the user account
- Click the **Yes** button



A **Confirm User Deletion** prompt is displayed that warns what will be deleted along with the user account. All of the user's folders, documents, templates, and other information will be deleted. All items owned by this user account will be deleted. If this is correct, then click the **Yes** button. The background processing occurs and when the **List of Users** updates, the selected accounts are removed.

## Summary

Using the user interface, you should be able to:

- ▶ Add a user account
- ▶ Assign a role to a user account
- ▶ Assign a user account to a group
- ▶ Modify a user account
- ▶ Delete a user account
- ▶ Understand the consequences of deleting a user account



Summary:

Using the user interface, you should be able to: Add a user account; Assign a role to a user account; Assign a user account to a group; Modify a user account; Delete a user account; Understand the consequences of deleting a user account.

## Training roadmap for IBM Tivoli Netcool Performance Manager for Wireless

- Click this link to the training page:

[http://www.ibm.com/software/tivoli/education/edu\\_prd.html](http://www.ibm.com/software/tivoli/education/edu_prd.html)

- Click this link for the section on IBM Tivoli Netcool Performance Manager for Wireless:

[http://www.ibm.com/software/tivoli/education/edu\\_prd.html#X916845N81075L22](http://www.ibm.com/software/tivoli/education/edu_prd.html#X916845N81075L22)



Training roadmap for IBM Tivoli Netcool Performance Manager for Wireless:

Click this link to the training page.

Click this link for the section on IBM Tivoli Netcool Performance Manager for Wireless.

## Trademarks, copyrights, and disclaimers

IBM, the IBM logo, ibm.com, and the following terms are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both:

Netcool      Tivoli

If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or ™), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of other IBM trademarks is available on the Web at "Copyright and trademark information" at <http://www.ibm.com/legal/copytrade.shtml>

Other company, product, or service names may be trademarks or service marks of others.

Product data has been reviewed for accuracy as of the date of initial publication. Product data is subject to change without notice. This document could include technical inaccuracies or typographical errors. IBM may make improvements or changes in the products or programs described herein at any time without notice. Any statements regarding IBM's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only. References in this document to IBM products, programs, or services does not imply that IBM intends to make such products, programs or services available in all countries in which IBM operates or does business. Any reference to an IBM Program Product in this document is not intended to state or imply that only that program product may be used. Any functionally equivalent program, that does not infringe IBM's intellectual property rights, may be used instead.

THE INFORMATION PROVIDED IN THIS DOCUMENT IS DISTRIBUTED "AS IS" WITHOUT ANY WARRANTY, EITHER EXPRESS OR IMPLIED. IBM EXPRESSLY DISCLAIMS ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT. IBM shall have no responsibility to update this information. IBM products are warranted, if at all, according to the terms and conditions of the agreements (for example, IBM Customer Agreement, Statement of Limited Warranty, International Program License Agreement, etc.) under which they are provided. Information concerning non-IBM products was obtained from the suppliers of those products, their published announcements or other publicly available sources. IBM has not tested those products in connection with this publication and cannot confirm the accuracy of performance, compatibility or any other claims related to non-IBM products.

IBM makes no representations or warranties, express or implied, regarding non-IBM products and services.

The provision of the information contained herein is not intended to, and does not, grant any right or license under any IBM patents or copyrights. Inquiries regarding patent or copyright licenses should be made, in writing, to:

IBM Director of Licensing  
IBM Corporation  
North Castle Drive  
Armonk, NY 10504-1785  
U.S.A.

Performance is based on measurements and projections using standard IBM benchmarks in a controlled environment. All customer examples described are presented as illustrations of how those customers have used IBM products and the results they may have achieved. The actual throughput or performance that any user will experience will vary depending upon considerations such as the amount of multiprogramming in the user's job stream, the I/O configuration, the storage configuration, and the workload processed. Therefore, no assurance can be given that an individual user will achieve throughput or performance improvements equivalent to the ratios stated here.

© Copyright International Business Machines Corporation 2009. All rights reserved.

Note to U.S. Government Users - Documentation related to restricted rights-Use, duplication or disclosure is subject to restrictions set forth in GSA ADP Schedule Contract and IBM Corp.

