



IBM Tivoli Netcool Performance Manager for Wireless 9.1.2

Manage users using the graphical interface tool

Tivoli. software



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IBM Tivoli Netcool® Performance Manager for Wireless 9.1.2 - Manage users using the graphical interface tool.

Assumptions

You should already know the following before attempting this module:

- Using IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 (TNPMW) software, know to:
 - ▶ Log into the TNPMW interface as an administrator
 - ▶ Navigate to the Tools tab

Assumptions.

You should already know the following before attempting this module:

Using IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 software, know how to:
Log into the TNPMW interface as an administrator; Navigate to the Tools tab.

Assumptions

- Describe the concepts of roles and groups on the TNPMW system
- If you can not perform the previous tasks, you can learn how to do them by taking an IBM Tivoli Netcool Performance Manager for Wireless 9.1.2 Administration and Configuration course:

http://www.ibm.com/software/tivoli/education/edu_prd.html#X916845N81075L22

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Objectives

Upon completion of this module, you should be able use the user interface to perform the following tasks:

- ▶ Add a user account
- ▶ Assign a role to a user account
- ▶ Assign a user account to a group
- ▶ Modify a user account
- ▶ Delete a user account
- ▶ Understand the consequences of deleting a user account

Objectives:

Upon completion of this module, you should be able use the user interface to perform the following tasks: Add a user account; Assign a role to a user account; Assign a user account to a group; Modify a user account; Delete a user account; Understand the consequences of deleting a user account.

Agenda

- Process
- Add a user account
- Associate a user account
- Additional information
- Review process
- Modify a user account
- Delete a user account

The agenda for this lesson is as follows:

Introduce the process to add a user account. Explain how to add a user account and then associate the user with a role and group. Provide additional information regarding roles and review the process. Explain how to modify and delete an existing user account.

Adding a user account process

1. Log in using a user account with an administrator role
2. On the **Tools** tab menu, select **User Administration**
3. Click the **Manage Users** tab
4. Click the **Add User** button
5. Fill in the form and click the **OK** button
6. In the **List Of Users**, click the new user's account
7. In the **Associated Roles** area, select the correct check box
8. In the **Group Membership** area, select the correct **Member** and **Default** check boxes

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Open the user administration tool

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Add a user account

Add User

Login ID * Password *

First Name Confirm Password *

Last Name

Email

OK Cancel

Fill in form
and click the
OK button

Fill in the form and click the **OK** button

- ▶ The red asterisk (*) indicates a mandatory field
- ▶ Login ID is alpha-numeric characters without spaces
- ▶ Password should contain five or more alpha-numeric characters including at least one alphabetic and one numeric character each
- ▶ Other fields are optional



Add a user account:

Fill in the form and click the **OK** button. When you have filled in the form correctly, the **User Created** pop-up message is displayed.

The red asterisk indicates a mandatory field. The login ID is alpha-numeric without spaces.

The **Password** should contain five or more alpha-numeric characters. It must have a minimum of one each alphabetic and numeric characters. The other fields are optional.

Hint: If you are adding several users, you can repeat this step and then associate the users with their roles and groups at the same time.

Associate the user account

- In the **List Of Users**, click the new user's account
- The **Associated Roles** for **Normal Web User** is selected
- The **Everybody** group **Member** and **Default** are selected

The screenshot shows the user management interface. At the top, there are three buttons: 'Add User', 'Edit User', and 'Delete Selected User(s)'. Below these is the 'List Of Users' section, which contains a table with columns for 'Login', 'First Name', and 'Last Name'. The user 'norman' is highlighted. Below the user list are two sections: 'Associated Roles' and 'Group Membership'. The 'Associated Roles' section has a list of roles with checkboxes: 'Basic Web User' (unchecked), 'Normal Web User' (checked), 'Power Web User' (unchecked), and 'System Administrator' (unchecked). The 'Group Membership' section has a table with columns for 'Group Name', 'Member', and 'Default'. The 'Everybody' group has both 'Member' and 'Default' checkboxes checked. The 'Admin' and 'RF' groups have their 'Member' checkboxes unchecked, and their 'Default' checkboxes are also unchecked.

Login	First Name	Last Name
norman	Norman	Normal
barbara	Barbara	Barbara

Group Name	Member	Default
Everybody	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Admin	<input type="checkbox"/>	<input type="checkbox"/>
RF	<input type="checkbox"/>	<input type="checkbox"/>

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Now you might need to associate the user account with its role and group. Scroll to the bottom of the **List Of Users** and click the new user's account. It is highlighted, and the **Associated Roles** and **Group Membership** areas update to display the default values.

The default role value is **Normal Web User**. If another role is required, select the appropriate check box.

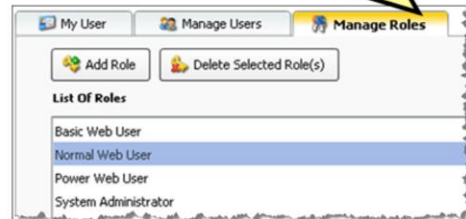
The default Group Memberships are the **Everybody** group **Member** and **Default**. Do not change the default selections.

If the user will be an administrator, also check the **Admin Member** check box. If the user belongs to other groups, select the **Member** check box for that group. The only **Default** check box selected is for the **Everybody** group.

Additional information on roles

- The roles displayed are the system default roles
- Successively inclusive
- Add other roles if required

Manage Roles tab



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The roles displayed are the system default roles. Each role is successively inclusive. The **Normal Web User** is the default role assigned to a new user. This role has permissions for every task that the **Basic Web User** role above it has. To display the tasks associated with each role, you can click the **Manage Roles** tab and then click a particular role. You can click the **Add Role** button and create a custom role with specific task permissions. You can assign the custom role a user who needs to perform the specific tasks.

Adding a user account process

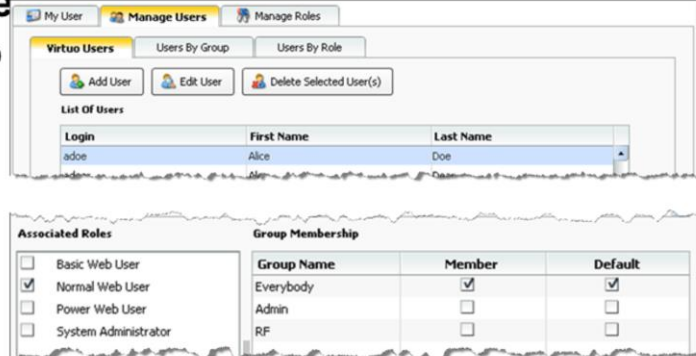
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Adding a user account process review:

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Modifying a user account

- On the **Manage Users > Virtuo Users** tabs, select the user to be modified
- The selected user is highlighted in blue and the account selections are displayed
- Make modifications required



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Modifying a user account.

On the **Manage Users > Virtuo Users** tabs, select the user you want to modify. The selected user is highlighted in blue, and the account selections are displayed in the section below. Make modifications required by selecting or clearing the check boxes. Leave the **Everybody** group membership, **Default** check box selected.

Deleting user accounts

- Permanent action
- Deletes all documents associated with the user account from the Netcool for Performance Manager database
- Deletes the user from the Netcool for Performance Manager database and the LDAP server

Deleting a user is a permanent action that cannot be undone. Deleting a user account has severe consequences, and you need to understand what will happen before clicking the **Delete Selected User(s)** button. All items associated with the user account will be deleted, including the account's report definitions, schedules, and so on. After the user items are deleted from the Netcool for Performance Manager database, the user account is deleted from both that database and the LDAP server.

Deleting user accounts

- On the **Manage Users > Virtuo Users** tabs, select the user or users to delete—selected users are highlighted in blue
- Click the **Delete Selected User(s)** button

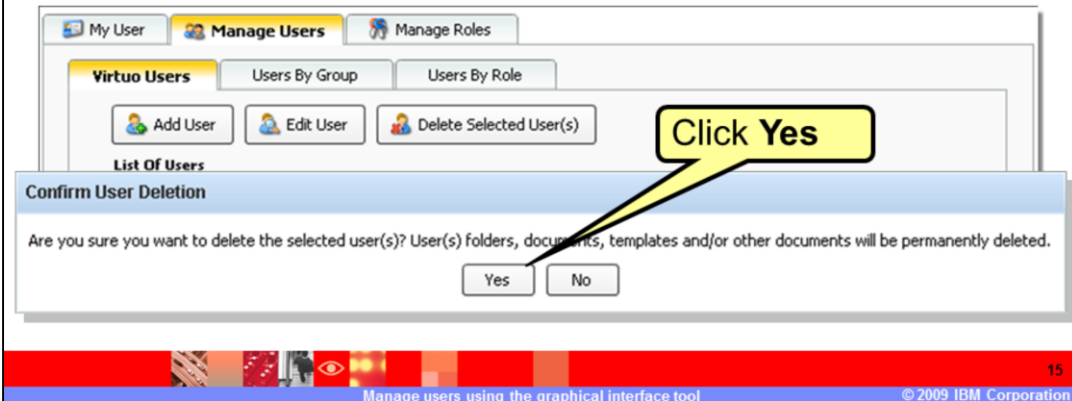


Deleting user accounts.

On the **Manage Users > Virtuo Users** tabs, select the user account or accounts to delete. To select more than one user account, use the **Ctrl** or **Shift** keys. The selected user accounts are highlighted in blue. Click the **Delete Selected User(s)** button.

Deleting user accounts

- A **Confirm User Deletion** prompt is displayed that warns what will be deleted with the user account
- Click the **Yes** button



A **Confirm User Deletion** prompt is displayed that warns what will be deleted along with the user account. All of the user's folders, documents, templates, and other information will be deleted. All items owned by this user account will be deleted. If this is correct, then click the **Yes** button. The background processing occurs and when the **List of Users** updates, the selected accounts are removed.

Summary

Using the user interface, you should be able to:

- ▶ Add a user account
- ▶ Assign a role to a user account
- ▶ Assign a user account to a group
- ▶ Modify a user account
- ▶ Delete a user account
- ▶ Understand the consequences of deleting a user account

Summary:

Using the user interface, you should be able to: Add a user account; Assign a role to a user account; Assign a user account to a group; Modify a user account; Delete a user account; Understand the consequences of deleting a user account.

Training roadmap for IBM Tivoli Netcool Performance Manager for Wireless

- Click this link to the training page:

http://www.ibm.com/software/tivoli/education/edu_prd.html

- Click this link for the section on IBM Tivoli Netcool Performance Manager for Wireless:

http://www.ibm.com/software/tivoli/education/edu_prd.html#X916845N81075L22



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