z/OS® V1R10 Communications Server

Product information direction

This presentation discusses where to get additional information on z/OS Communications Server

Directions for z/OS Communications Server information

- IBM's corporate direction is online information
  - *Information Centers*
- z/OS customers continue to receive PDF and BookManager® books
- More topic-based information
  - Less text to wade through
  - More task-oriented procedures

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IBM's corporate direction is online information: Information Centers

But this does not mean IBM is getting rid of PDF and BookManager books.

IBM is also evolving toward more topic-based information, which means less text to wade through and more task-oriented procedures

Topic-based information is on the rise

- Defined as focused, precise topics of information

- Each topic has a carefully defined set of the basic content units:
  - ▸ Brief concepts
  - ▸ Task steps related to concepts
  - ▸ References (related topics)

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One important improvement in V1R10 is the addition of a new kind of information: topic-based information. Much of software information is presented in this format outside of the z/OS platform, and topic-based information has become a software industry standard. You will find this information more clear and concise than traditional narrative text. IBM plans to migrate more information to this format in the future.

Topic-based information is defined as focused, precise topics of information. Each topic has a carefully defined set of the basic content units: Brief concepts, Task steps related to concepts, and References (related topics)

Topic-based information in z/OS V1R10 Communications Server

- # Two sections of IP Configuration Guide revised:
  - ▸ FTP – section on FTP security
  - ▸ Telnet – section previously titled "Getting started"

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Specific instances of topic-based information in V1R10 are two sections in the IP Configuration Guide, both within heavily used functions. One section is in the FTP chapter in the discussion of FTP security, and another is in the "Getting Started" info in the Telnet chapter.

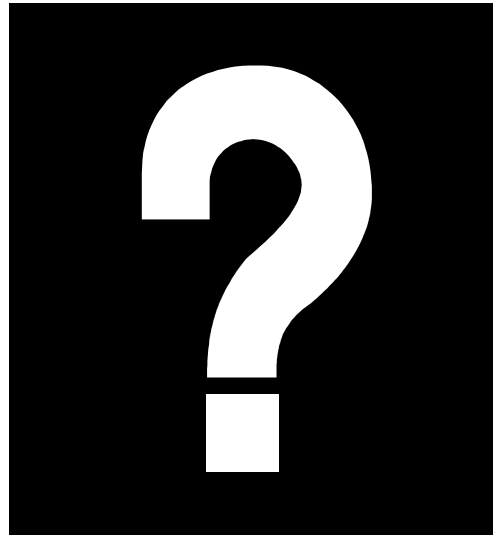# Topic-based information in z/OS V1R10 Comm Server

- Techdocs published on Web for key pain points:
  - ▶ Connecting to the network
  - ▶ FTP connection and data transfer
  - ▶ Name resolution problems
  - ▶ Find these on the z/OS Communications Server support site:

  http://www.ibm.com/software/network/commserver/zos/support/

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Several documents have been published on the Web through the IBM support page. These document address three key problem areas: connecting to the network, FTP connection and data transfer, and name resolution problems.

Information center

- In V1R10, all z/OS information is available in an Information Center.

  ▸ Access the Information Center through the z/OS Internet Library homepage.

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z/OS has a beta information center for V1R9, but in V1R10, there is a full-blown operational information center..   You can access it through the z/OS Internet Library home page.

Where to find more information

- **IBM Information Centers home page**

  http://www.ibm.com/support/publications/us/library/index.html

- **z/OS Communication Server home page**

  http://www.ibm.com/software/network/commserver/zos

As always, the z/OS Communications Server Home page contains useful information, pointers to the internet library Technotes, and is also where you download the configuration assistant.

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