



ICMS Product Service and Support

ICMS Release End of Service Life

The End of Service Life (EOSL) for an ICMS release is the last date you can purchase an annual service contract. Product service and support will be provided for one year after the EOSL date listed in the table below. One year after the EOSL date normal product service and support will no longer be available.

The following table shows the EOSL dates that are set for the currently supported releases.

<i>ICMS Release</i>	<i>EOSL Date</i>	<i>Service Provided Through</i>
<i>3.3</i>	<i>31 Dec 2001</i>	<i>31 Dec 2002</i>
<i>3.31</i>	<i>31 Dec 2001</i>	<i>31 Dec 2002</i>
<i>4.0</i>	<i>31 Dec 2001</i>	<i>31 Dec 2002</i>
<i>4.01</i>	<i>31 Dec 2001</i>	<i>31 Dec 2002</i>
<i>5.0</i>	<i>31 Dec 2002</i>	<i>31 Dec 2003</i>

NOTE: After the EOSL date it is possible to purchase a service contract, at a prorated price, to extend your service through the Service Provided Through date.