Safeguarded Copy support in z/TPF 2023 TPF Users Group Conference April 24 – 26 Dallas, TX Systems Control Program

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What is IBM Safeguarded Copy?

Announced in July 2021 Safeguarded Copy is a protection mechanism for data on DS8000 storage systems.

Safeguarded Copy backups provide the ability to create cyberresilient, point-in-time copies of volumes of data.

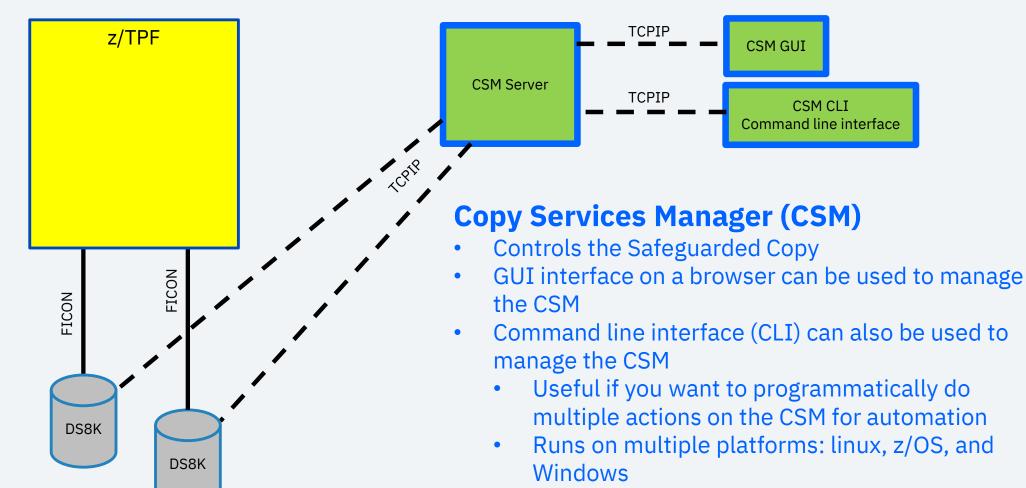
A Safeguarded Copy backup is put into a data vault that cannot be compromised, either accidentally or deliberately.

What is the value of IBM Safeguarded Copy?

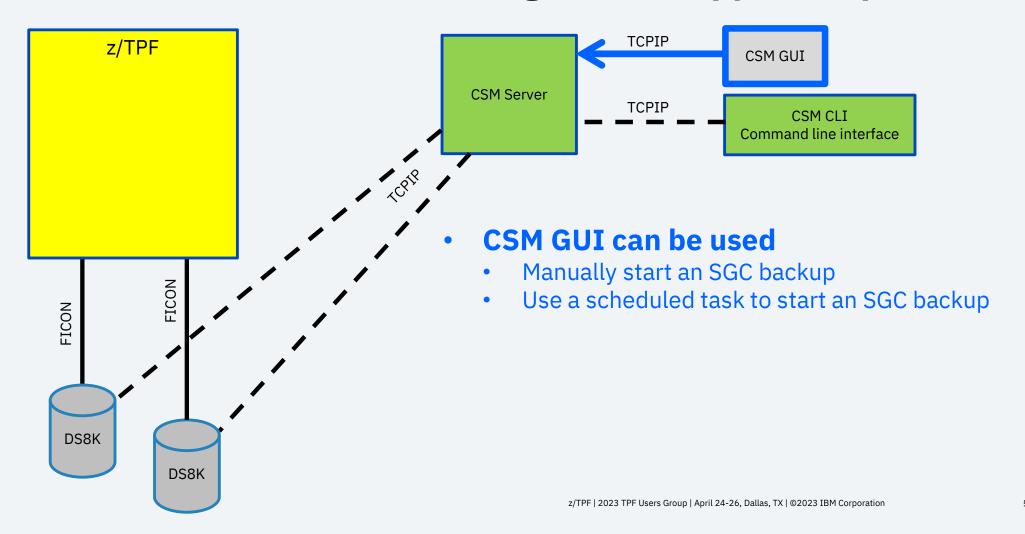
Provides secure recovery from a malware or ransomware cyber attack or from an insider attack.

- A Safeguarded Copy backup is immutable, which provides protection against unauthorized manipulation.
- Safeguarded Copy backups can be run frequently.
 - Do a Safeguarded copy backup multiple times a day including during peak.
 - Restore to a point in time shortly before the cyber attack.
- Supports up to 500 point in time copies of production data.

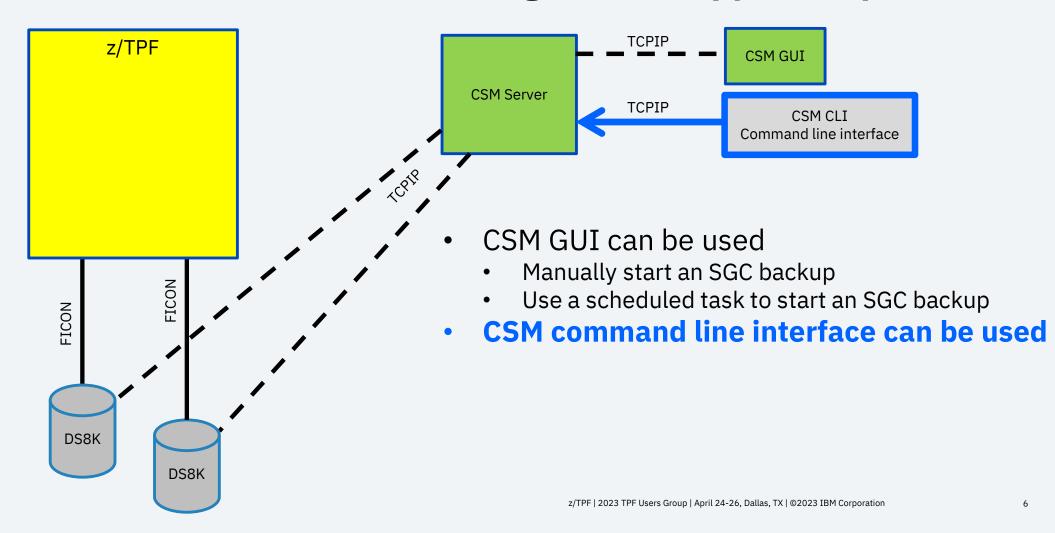
As-Is: Management of Safeguarded Copy



As-Is: Start and control a Safeguarded Copy backup



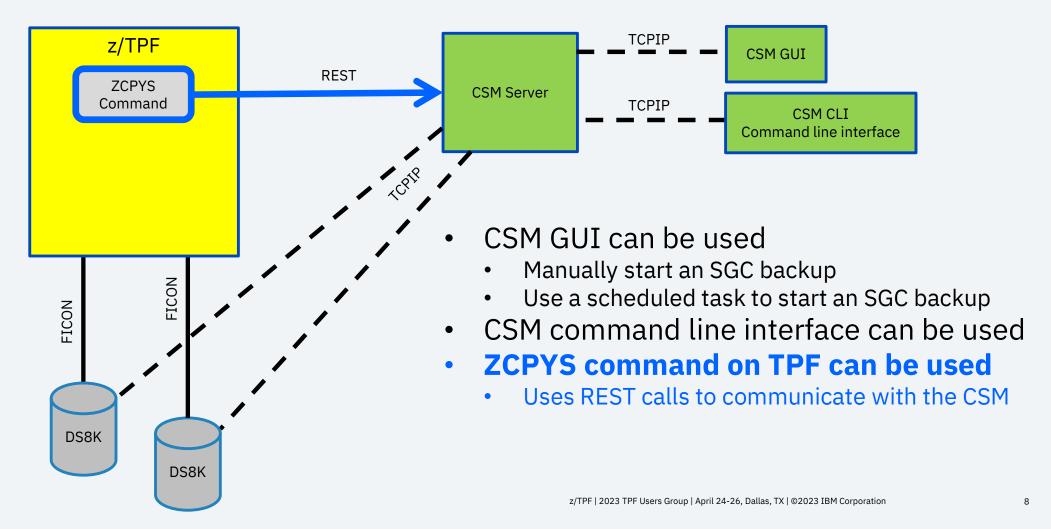
As-Is: Start and control a Safeguarded Copy backup



Pain Point

To run Safeguarded Copy backup an operator must go to the CSM GUI or CSM CLI to start the backup. The operator must monitor both the z/TPF console and CSM interface.

To-Be: Start and control a Safeguarded Copy backup on z/TPF



Technical Details: ZCPYS PROFILE

ZCPYS PROFILE command manages the interface

- Must create a profile for the CSM that will be used
- A profile contains the following information
 - HOSTNAME (of the CSM)
 - PORT (to be used)
 - USERNAME (defined on the CSM)
 - PASSWORD (defined on the CSM)
 - HA (CSM high availability is in use)
- A profile can exist for the Active and Standby CSM

Technical Details: ZCPYS PROFILE

==> ZCPYS PROFILE DISPLAY

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```
CSMP0097I 11.05.24 CPU-B SS-BSS SSU-HPN IS-01
CPYS0004I 11.05.24 COPY SERVICES MANAGER SERVER PROFILE SETTINGS
ACTIVE SERVER PROFILE
 HOSTNAME: 9.114.201.108
 PORT: 9559
 USERNAME: csmadmin
  Password Set: Yes
 STANDBY SERVER PROFILE
 HOSTNAME:
  PORT:
 USERNAME:
  Password Set: No
High-availability environment required: No
Response timeout: 200
END OF DISPLAY+
```

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For Safeguarded Copy, a user can do the following:

- ZCPYS SGC DISPLAY to display a list of the Safeguarded Copy sessions that are defined on the CSM.
- ZCPYS SGC DISPLAY SESSION-session_name to display information about a session.
- ZCPYS SGC BACKUP SESSION-session_name to start a Safeguarded Copy backup.

```
==> ZCPYS SGC DISPLAY
CSMP0097I 11.13.19 CPU-B SS-BSS SSU-HPN IS-01
CPYS0001I 11.13.19 A REST REQUEST IS BEING SENT TO THE COPY SERVICES MANAGER.
COMMAND - ZCPYS SGC DISPLAY+
CSMP0097I 11.13.20 CPU-B SS-BSS SSU-HPN
                                          IS-01
CPYS0009I 11.13.20 SUMMARY OF SAFEGUARDED COPY SESSIONS
NAME
                          STATUS
                                           STATE
                                                            COPY RECOVER ERROR
                          DESCRIPTION
TPF Small Safeguarded
                          Normal
                                           Protected
                                                            NO
                                                                 YES
                                                                          NO
                          Safeguarded Copy for 10 modules
TPFSafeguarded
                          Normal
                                           Protected
                                                                  YES
                                                             NO
                                                                          NO
                          Safeguarded Copy for all primes and dupes
                          Normal
TPF 1mod safeguarded
                                           Protected
                                                            NO
                                                                 YES
                                                                          NO
                          Safeguarded Copy for 1 prime mod
END OF DISPLAY+
```

```
==> ZCPYS SGC BACKUP SESSION-TPFSafeguarded
```

CSMP0097I 11.14.10 CPU-B SS-BSS SSU-HPN IS-01 CPYS0001I 11.14.10 A REST REQUEST IS BEING SENT TO THE COPY SERVICES MANAGER. COMMAND - ZCPYS SGC BACKUP SESSION-TPFSafeguarded+

CSMP0097I 11.14.19 CPU-B SS-BSS SSU-HPN IS-01
CPYS0005I 11.14.19 A REST RESPONSE WAS RECEIVED FROM THE COPY SERVICES MANAGER.
RESPONSE - IWNR1026I (Feb 20, 2023 11:14:19 AM) The Backup command in the
TPFSafeguarded session completed.
COMMAND - ZCPYS SGC BACKUP SESSION-TPFSafeguarded+

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```
==> ZCPYS SGC DISPLAY SESSION-TPFSafeguarded
CSMP0097I 22.23.51 CPU-B SS-BSS SSU-HPN IS-01
CPYS0001I 22.23.51 A REST REQUEST IS BEING SENT TO THE COPY SERVICES MANAGER.
COMMAND - ZCPYS SGC DISPLAY SESSION-TPFSafequarded+
CSMP0097I 22.23.53 CPU-B SS-BSS SSU-HPN IS-01
CPYS0010I 22.23.53 SAFEGUARDED COPY SESSION INFORMATION
 SESSION NAME: TPFSafeguarded
 STATUS: Normal STATE: Target Available
ACTIVE HOST: H1 COPY SETS: 116
 COPYING: NO RECOVERABLE: YES ERRORS: NO
 GROUP NAME:
 DESCRIPTION: Safeguarded Copy for all primes and dupes
BACKUP INFORMATION
               SUCCESSFUL: 5 FAILED: 2
 TOTAL: 7
BACKUP SEQUENCE: H1-B1
                      RECOVERY SEQUENCE: H1-R1
LAST BACKUP TIMESTAMP: 2023-04-04 19:45:00 EDT
LAST RECOVERABLE BACKUP TIMESTAMP: 2023-04-04 19:45:00 EDT
LAST RESTORED BACKUP TIMESTAMP:
 TIMESTAMP WHEN BACKUP WAS RESTORED:
END OF DISPLAY+
```

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Technical Details: FlashCopy

For FlashCopy, a user can do the following:

- ZCPYS FC DISPLAY to display a list of the FlashCopy sessions that are defined on the CSM.
- ZCPYS FC DISPLAY SESSION-session_name to display information about a session.
- ZCPYS FC FLASH SESSION-session_name to start a FlashCopy session.

Technical Details: FlashCopy

```
==> ZCPYS FC DISPLAY
CSMP0097I 11.29.50 CPU-B SS-BSS SSU-HPN IS-01
CPYS0001I 11.29.50 A REST REQUEST IS BEING SENT TO THE COPY SERVICES MANAGER.
COMMAND - ZCPYS FC DISPLAY+
CSMP0097I 11.29.50 CPU-B SS-BSS SSU-HPN IS-01
CPYS0014I 11.29.50 SUMMARY OF FLASHCOPY SESSIONS
                         STATUS
                                         STATE
                                                          COPY RECOVER ERROR
NAME
                         DESCRIPTION
                         Normal Target Available NO
TPF Flash
                                                               YES
                                                                       NO
                         Test FlashCopy session
TPF Big Flash
                         Normal
                                         Target Available NO
                                                               YES
                                                                       NO
                         FlashCopy but more volumes
24x7 base-only flash
                         Normal
                                         Target Available NO
                                                               YES
                                                                       NO
                         FlashCopy on non-loosely coupled system
END OF DISPLAY+
```

Technical Details: Scheduled task

CSM provides the ability to create a scheduled task, which allows the user to run actions like an SGC backup at a specified time. z/TPF provides the ability to run a scheduled task using the following ZCPYS commands.

- ZCPYS TASK DISPLAY to display a list of the scheduled tasks that are defined on the CSM.
- ZCPYS TASK RUN ASYNC ID-task_id to start a scheduled task and have it run asynchronously.
- ZCPYS TASK RUN SYNC ID-task_id to start a scheduled task and have it run synchronously.

Technical Details: Scheduled task

==> ZCPYS TASK DISPLAY		
CSMP0097I 11.30.14 CPU-B SS-BSS SSU-HPN IS-01		
CPYS0001I 11.30.14 A REST REQUEST IS BEING SENT TO THE COPY SE	ERVICES M	IANAGER.
COMMAND - ZCPYS TASK DISPLAY+		
CSMP0097I 11.30.19 CPU-B SS-BSS SSU-HPN IS-01		
CPYS0012I 11.30.19 SUMMARY OF SCHEDULED TASKS		
ID NAME	RUNNING	ENABLED
DESCRIPTION		
1 TPF 1 mod task	NO	NO
2 TPF Big Flash	NO	YES
		_
3 TPF Small Safeguarded	NO	NO
		_
4 24x7 LC flash	NO	NO
END OF DISPLAY+		

Value Statement

An operator can use the z/TPF console to:

- Start a Safeguarded Copy backup
- Monitor Safeguarded Copy sessions
- Start a FlashCopy backup
- Monitor FlashCopy sessions
- Start a scheduled task

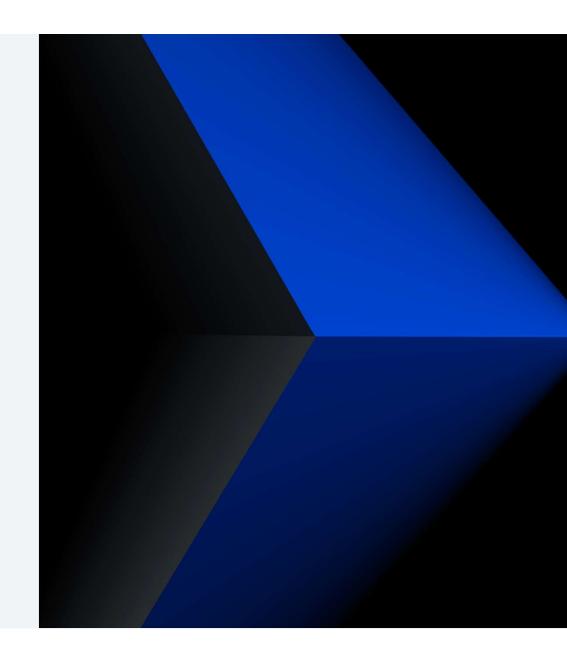
Conclusion

Two APARs were delivered in 2022.

- PJ46793 Support for IBM Copy Service Manager REST APIs
 - Provides support for ZCPYS PROFILE and ZCPYS SGC
 - Delivered in September 2022
- PJ46910 ZCPYS enhancement for FlashCopy and scheduled tasks
 - Provides support for ZCPYS FC and ZCPYS TASK
 - Delivered in December 2022

Disclaimer

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A Safeguarded Copy backup is a point in time backup

Internal steps to create the point in time backup

1. Create a reservation

- Creates structures and prepares for the creation of a backup copy on all volumes in the consistency group (the volumes included in a Safeguarded Copy session).
- IO request is made to every volume in the consistency group
- 2. Check in the reservation (freeze)
 - Inhibits writes to all volumes in the consistency group in order to create a consistent point in time for the backup copy. A long busy will be received after the check in.
 - IO request is made to every LSS in the consistency group for an SGC backup
- 3. Complete the check in (thaw)
 - Allow writes to all volumes in the consistency group and new updates to be stored in the log for the back up copy
 - IO request is made to every LSS in the consistency group

Problem Statement

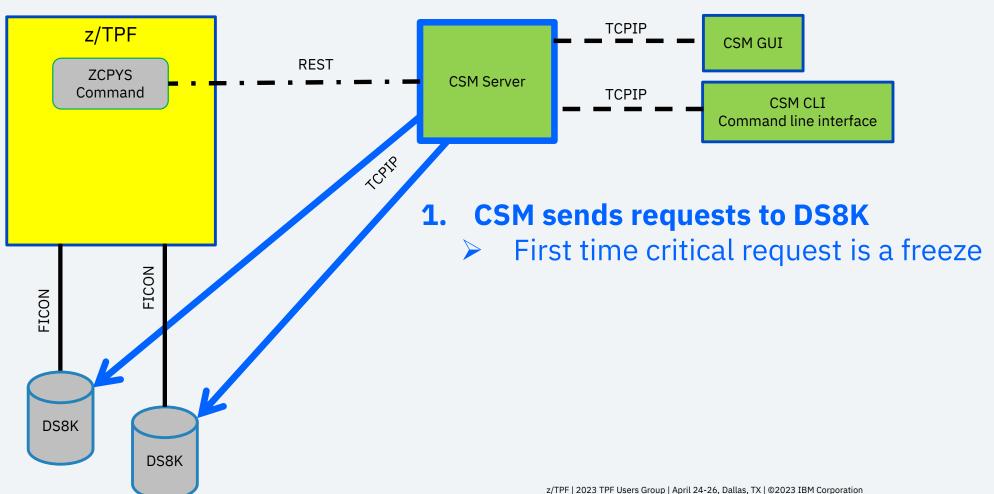
IOs are inhibited to all volumes in the Safeguarded Copy consistency group as soon as the reservation check in has started (freeze starts) and continues until the check in has completed (thaw completes).

Note: all reservation check ins (freezes) must complete before the first check in completion (thaw) is started.

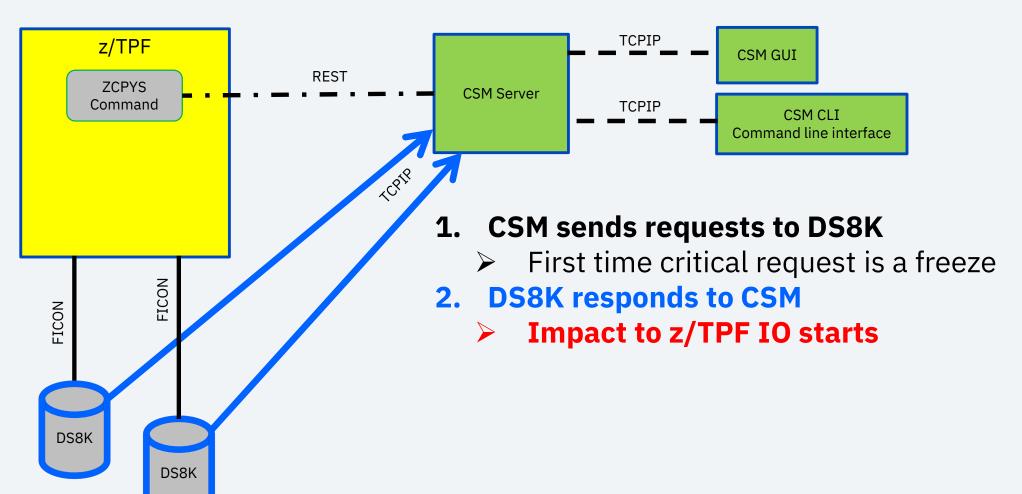
As-Is: Methods to communicate between the CSM and DS8K

- 1. CSM can send requests directly to the DS8K using TCP/IP
- 2. CSM can send requests to the DS8K through z/OS
 - CSM communicates to z/OS via TCP/IP
 - z/OS executes CCWs requested by CSM
 - z/OS returns results to CSM

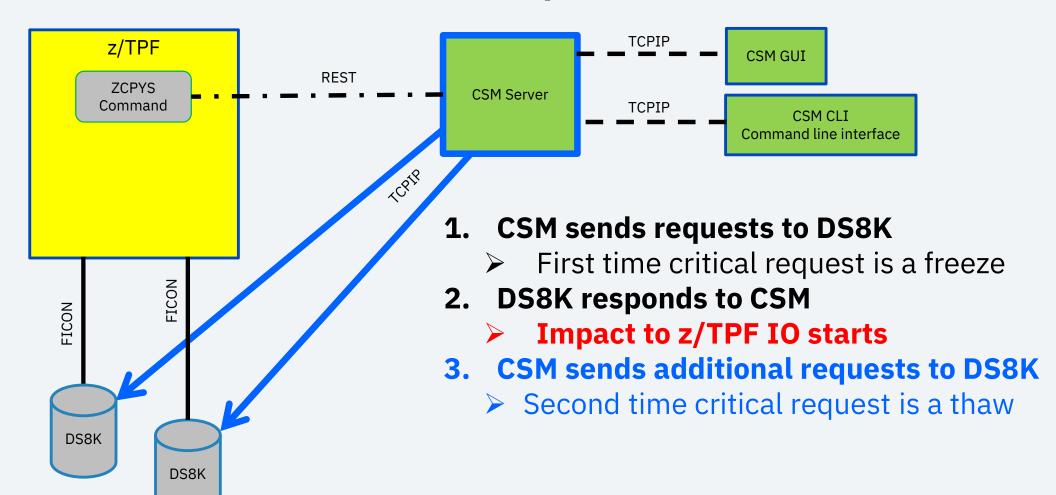
As-Is: CSM sends requests to DS8K



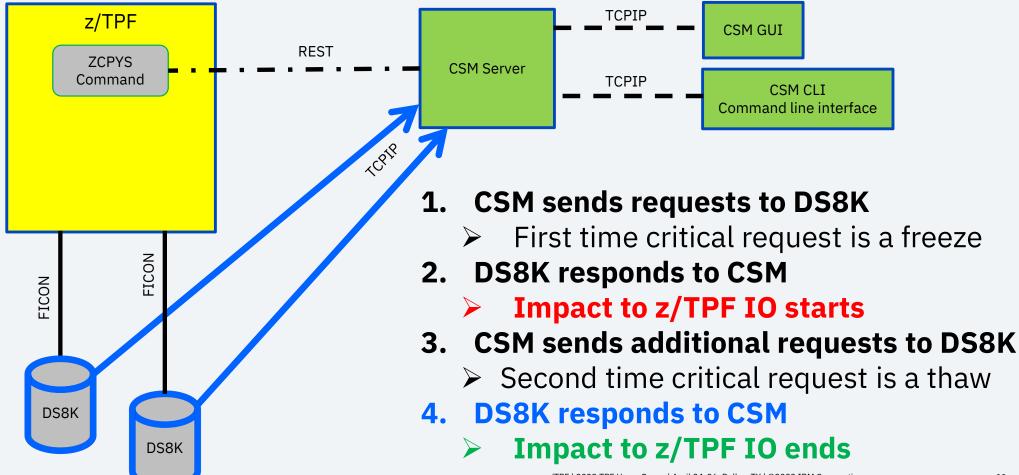
As-Is: DS8K responds to CSM



As-Is: CSM sends additional requests to DS8K



As-Is: DS8K responds to CSM

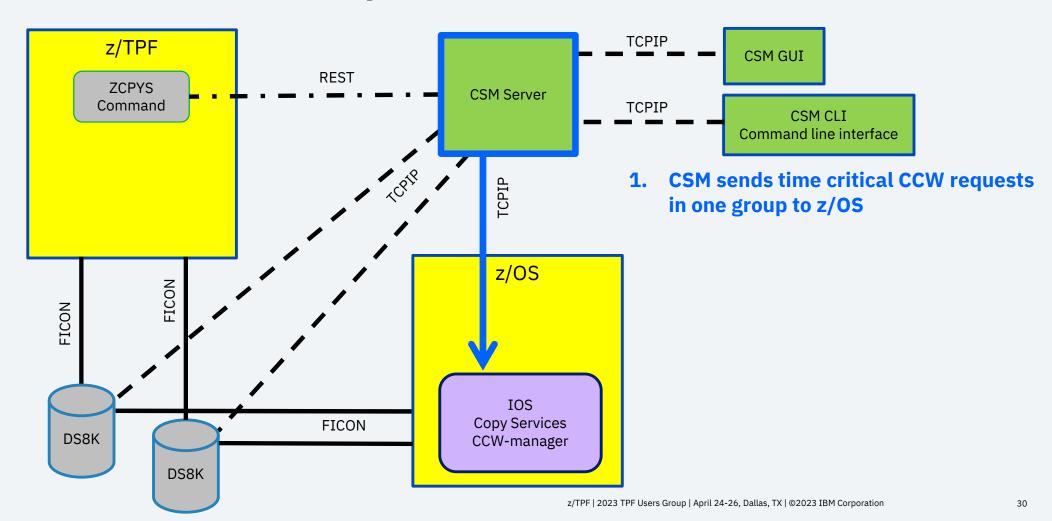


Pain Points

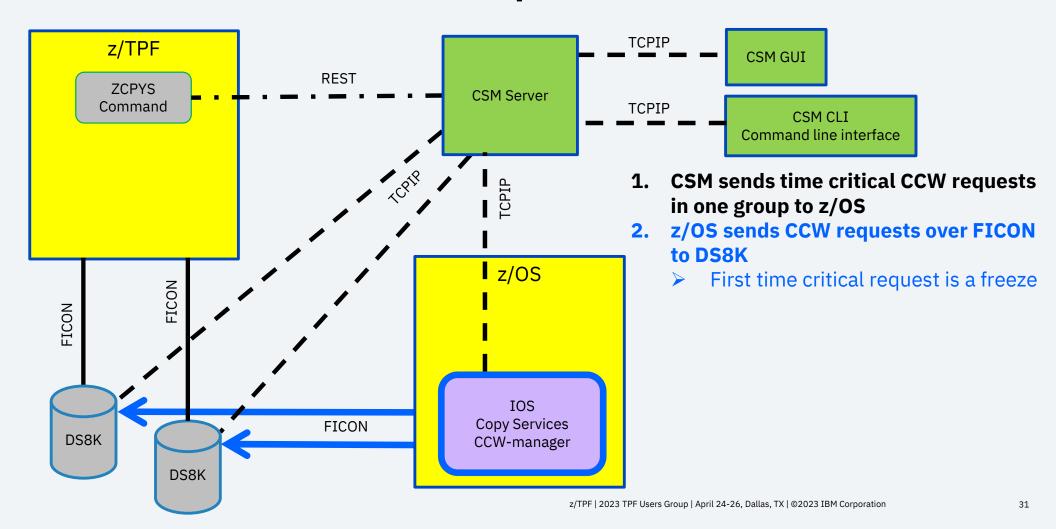
Observations have shown that the time between the first freeze and last thaw can take multiple seconds. During this time period IO on z/TPF is stopped.

Latency of multiple messages sent using TCP/IP adds extra time between the freeze and thaw operations.

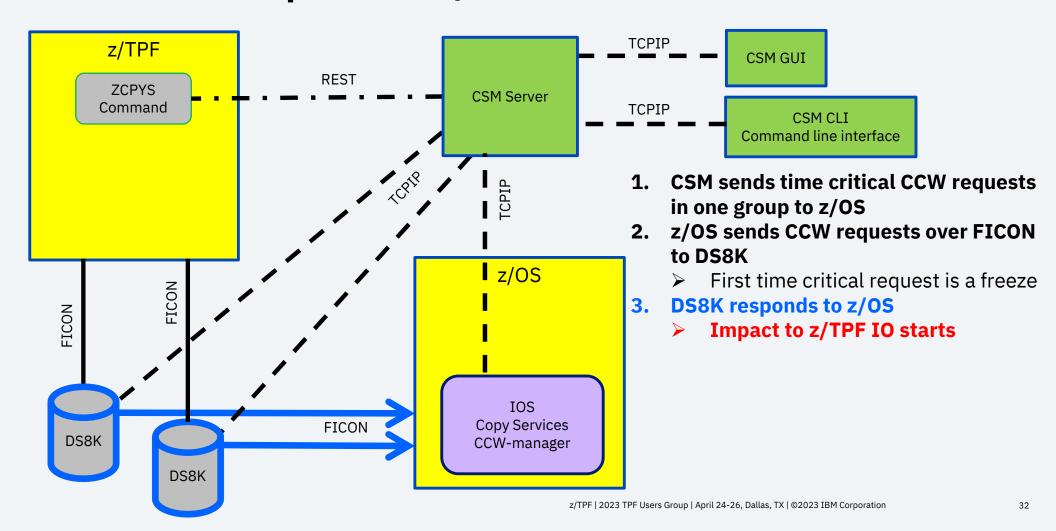
As-Is: CSM sends requests to z/OS



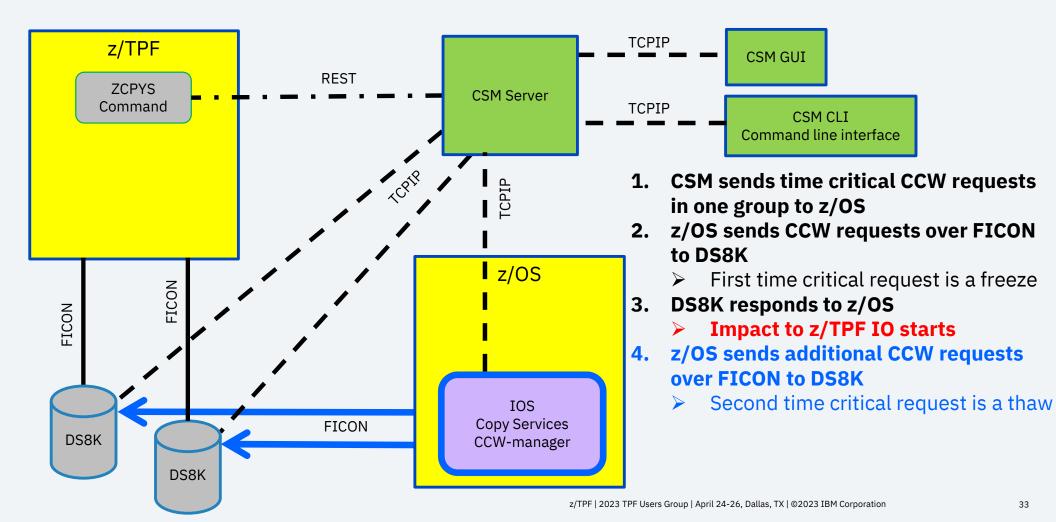
As-Is: z/OS executes CCW requests over FICON



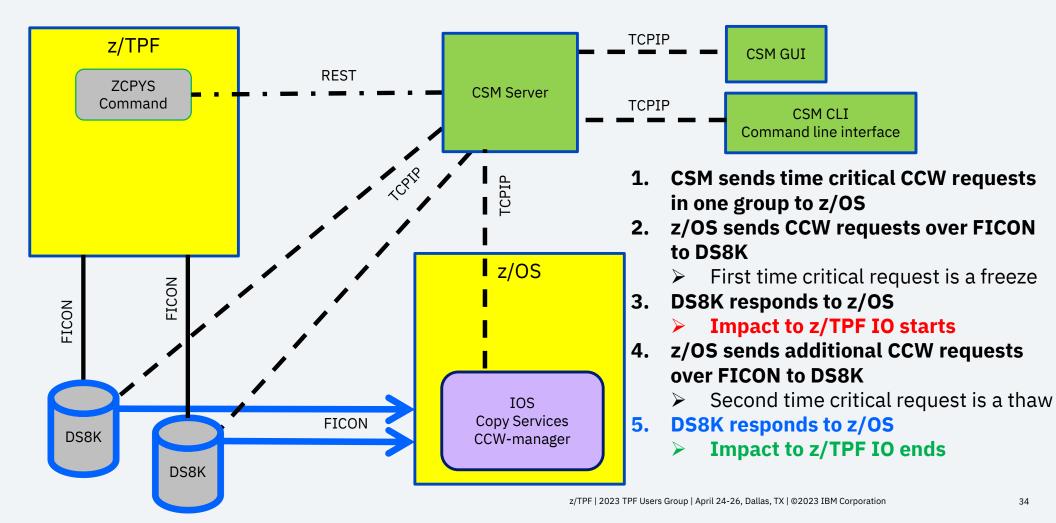
As-Is: DS8K responds to z/OS



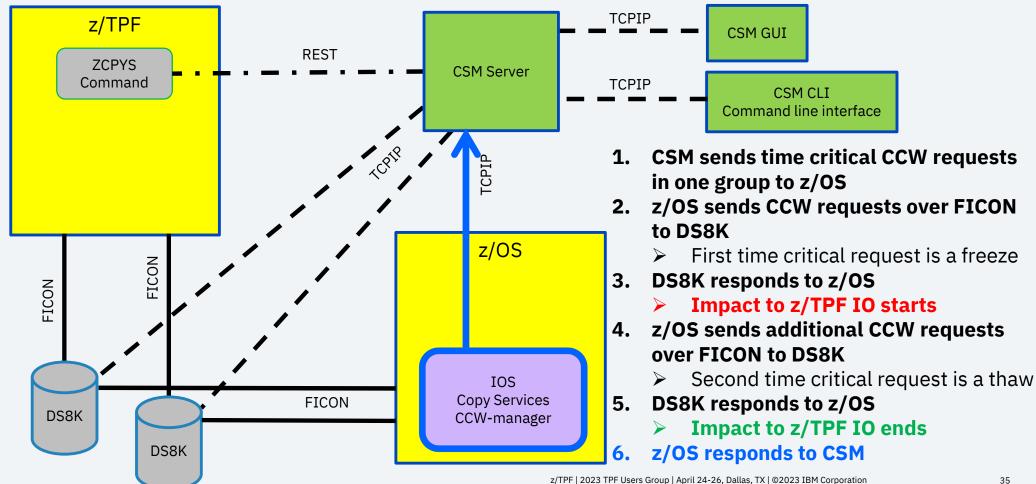
As-Is: z/OS executes additional CCWs over FICON



As-Is: DS8K responds to z/OS



As-Is: z/OS gives results to the CSM



Technical details

When requests flow from CSM to z/OS, observations have shown that the impact to z/TPF IO is less than one second.

By sending requests over low-latency FICON connections, the combined CSM -z/OS solution minimizes the time between the freeze and thaw operations.

Pain Points

Having requests go from CSM to z/OS requires z/OS to be connected to z/TPF production control units.

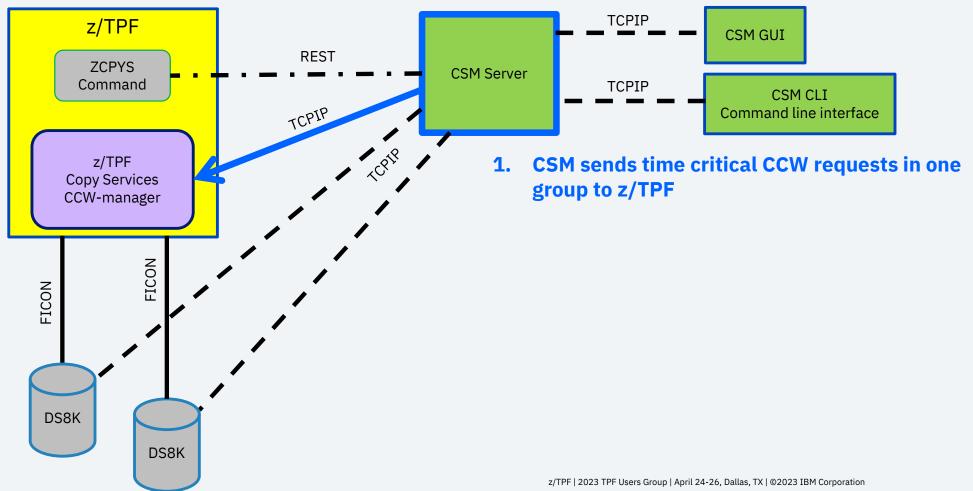
Also, z/OS must be available when an SGC backup is done.

To-Be: CSM can send requests to DS8K through z/TPF

z/TPF will have support similar to z/OS so that CSM will send requests to z/TPF and z/TPF will execute CCWs over FICON.

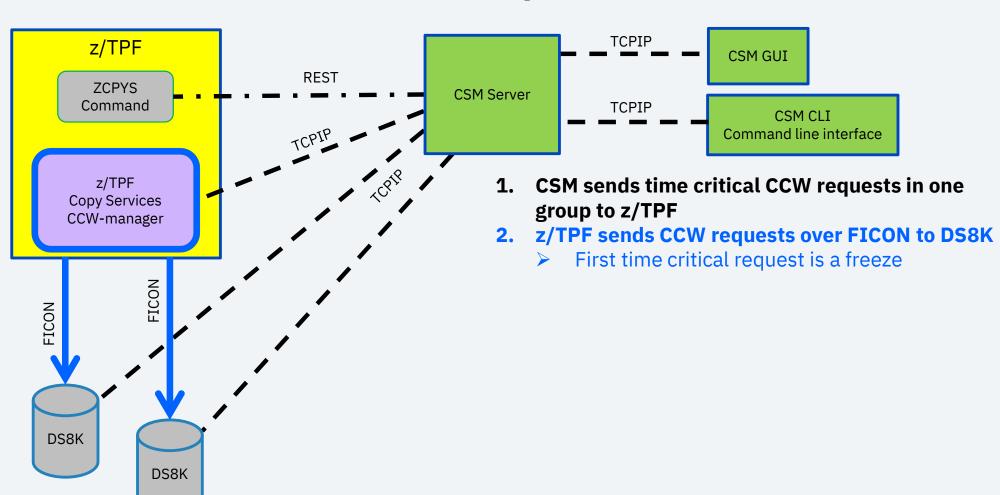
- CSM communicates via TCP/IP to z/TPF
- z/TPF executes specific CCWs
- z/TPF returns results to CSM

To-Be: CSM sends requests to z/TPF



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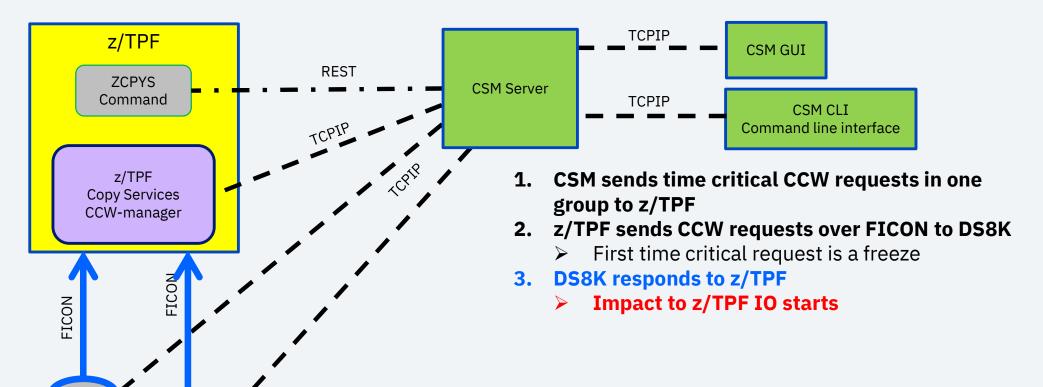
To-Be: z/TPF executes CCW requests over FICON



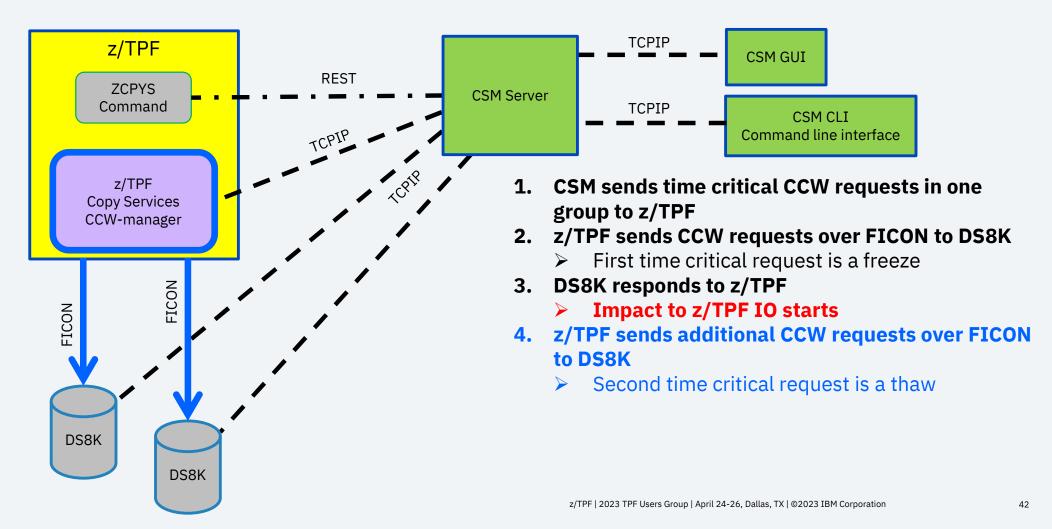
To-Be: DS8K responds to z/TPF

DS8K

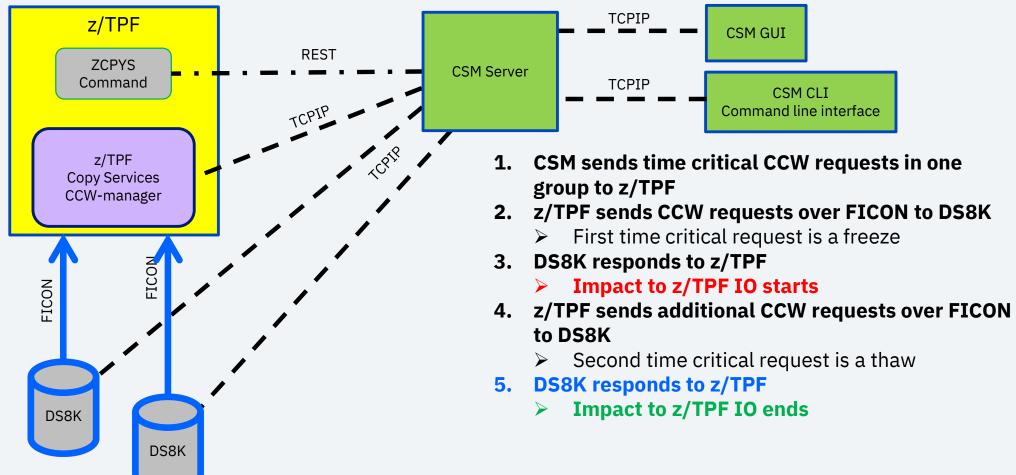
DS8K



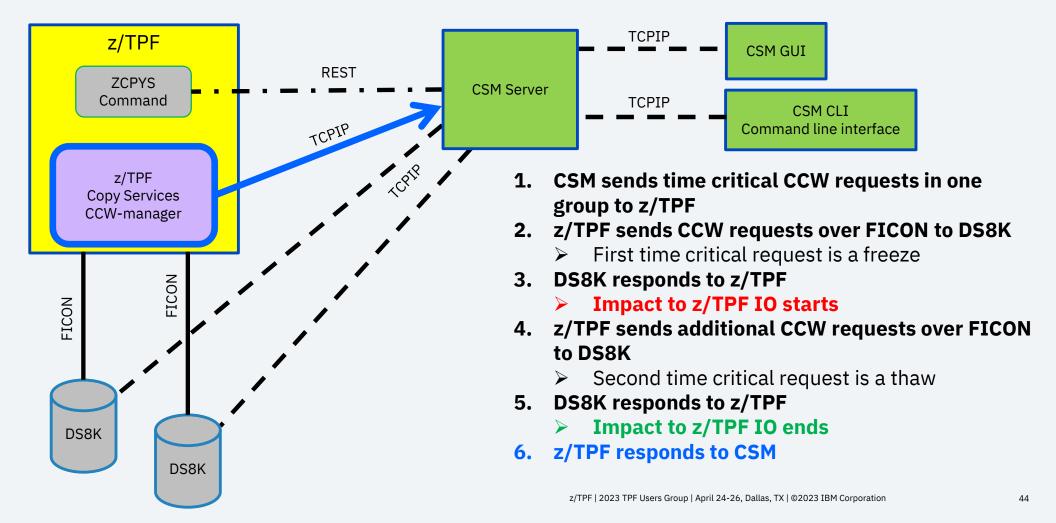
To-Be: z/TPF executes additional CCWs over FICON



To-Be: DS8K responds to z/TPF

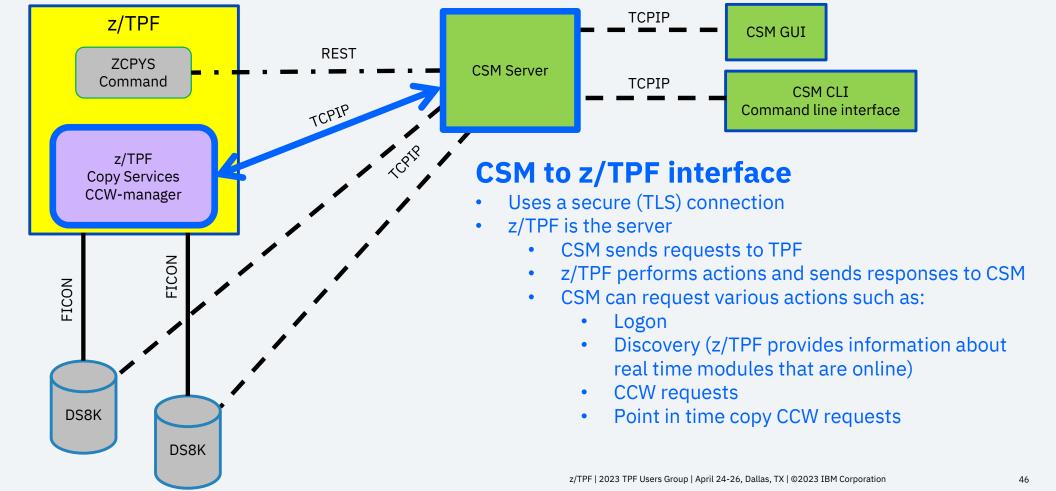


To-Be: z/TPF gives results to the CSM



When requests flow from CSM to z/TPF, observations from initial testing have shown that the impact to z/TPF IO is less than one second on a database with over 2000 modules.

By sending requests over low-latency FICON connections, the combined CSM -z/TPF solution minimizes the time between the freeze and thaw operations.



- INETD in TPF is used to control the TPF server.
- Need to define the server to INETD as MODEL-SSL

```
==> ZINET ADD SERVER-CSMSERV PGM-CSMR MODEL-SSL PORT-5858 BACKLOG-5 IP-ANY ACTIVATION-AUTO STATE-CRAS
```

```
CSMP0097I 14.55.40 CPU-B SS-BSS SSU-HPN IS-01 INET0011I 14.55.40 SERVER CSMSERV ADDED TO THE INETD CONFIGURATION FILE+
```

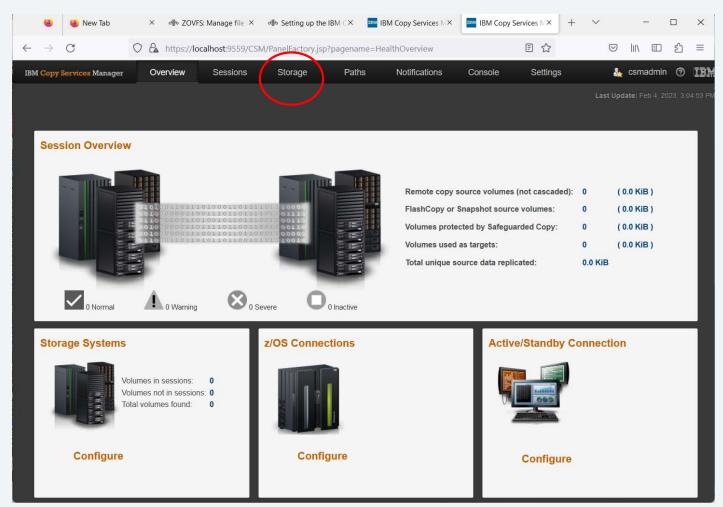
==> Put ascii file CSMSERV.conf to directory /etc/ssl/inetd on z/TPF

==> ZINET START SERVER-CSMSERV

```
CSMP0097I 14.59.21 CPU-B SS-BSS SSU-HPN IS-01
INET0017I 14.59.21 SERVER CSMSERV STARTED+
CSMP0097I 14.59.22 CPU-B SS-BSS SSU-HPN IS-01
INET0050I 14.59.22 CSMSERV IS NOW ACCEPTING CONNECTIONS ON
IP - ANY PORT - 05858 PID - 40FE0013+
```

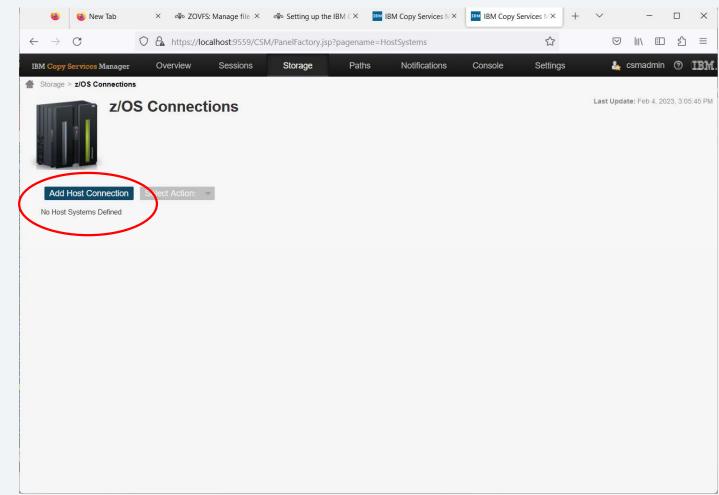
CSM GUI

- Need to tell CSM about the z/TPF host
- Go to Storage z/OS Connections



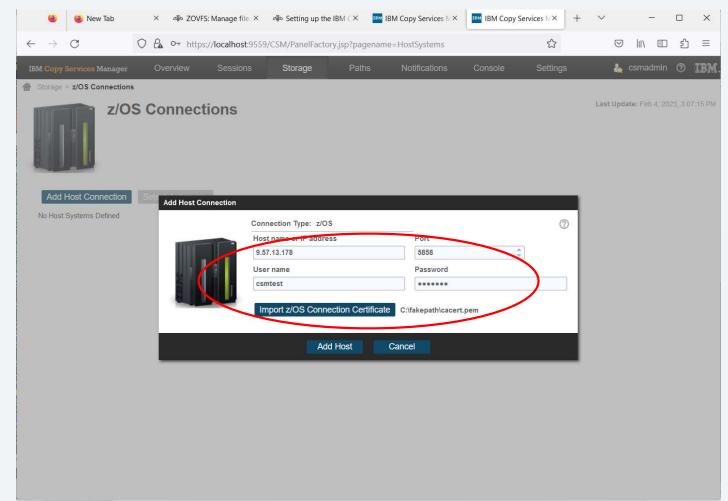
CSM GUI

 Click Add Host Connection



CSM GUI

- Add Host name or IP address
- Port number must match the port on the TPF ZINET command
- Add a userid and password
- Add a certificate to be used for encryption



CSM sends the userid and password to z/TPF for authentication

- A userid and password for File system security must be used
- Example for creating a File system security userid

```
==> ZOVFS INIT

CSMP0097I 15.01.39 CPU-B SS-BSS SSU-HPN IS-01

OVFS0002I 15.01.39 INIT COMPLETED SUCCESSFULLY +

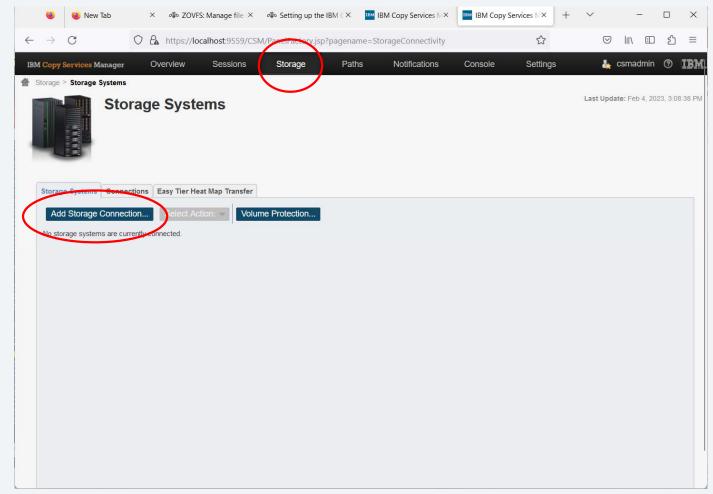
==> ZOVFS MKUSR csmtest PASSWD bermuda UID 500

CSMP0097I 15.04.22 CPU-B SS-BSS SSU-HPN IS-01

OVFS0002I 15.04.22 MKUSR COMPLETED SUCCESSFULLY +
```

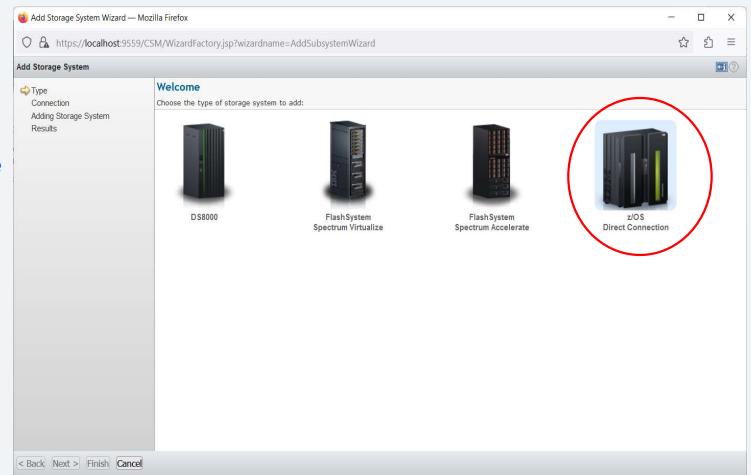
CSM GUI

- Need to tell CSM about volumes that the TPF host manages
- Go to Storage –
 Storage systems
- Click Add Storage connection



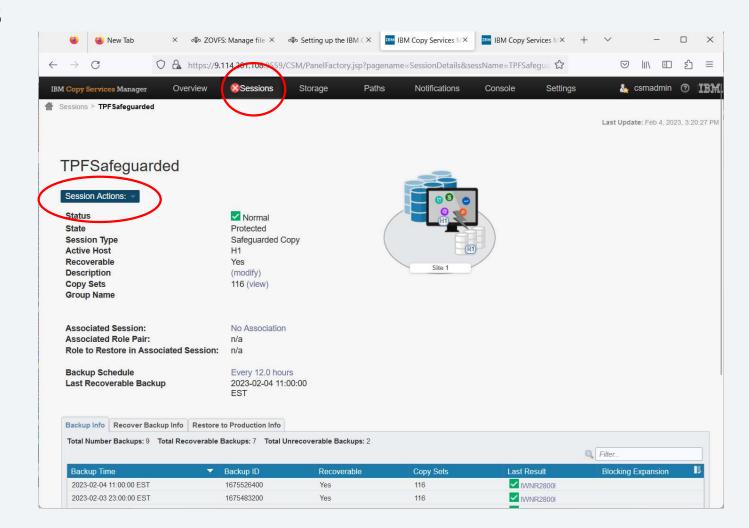
CSM GUI

- Click z/OS Direct Connection
- CSM will contact z/TPF to get a list of all online realtime modules



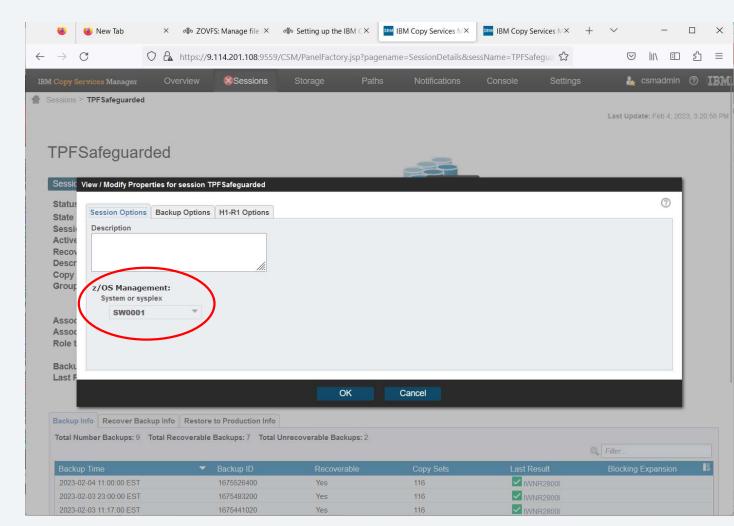
CSM GUI

- For a specific Safeguarded Copy session, need to associate it with the TPF complex.
- Go to Session Actions
 View/Modify Properties



CSM GUI

 Under System or sysplex, select the TPF complex name



Issue

- When CSM requests a CCW to be executed, it passes the Control Unit (CU) name and LSS number. Depending on the request, the unit address is in the CCW parameters.
- TPF module file status table (MFST) is not organized by CU name and LSS number.
- In order to execute the CCW on TPF, need a symbolic module number.
- Need to translate from CU Name and LSS number and Unit address into symbolic module number.

Resolution

- Create a new table (device information table) that can be used to translate between CU Name and LSS number and Unit address into an MFST section 1 address.
 - Contains translation for real time modules only. GDS and General Files are not included.
 - Created in restart
 - Kept in 64-bit system heap
 - Refreshed when a change in a module status happens: ZMCPY ALL, ZMCPY UP, or ZMCPY DOWN
 - Requires data from Read Configuration Data (RCD) and Read Device Characteristics (RDC) to populate the table
- Update MFST section 1 to have an extended area.
 - Keep the results from Read Configuration Data (RCD) and Read Device Characteristics (RDC) in memory
 - Pointer in MFST section 1 to extended area
 - Extended area is above 4GB bar

Command ZDDTI created to display the device information table

```
==> ZDDTI DISPLAY
CSMP0097I 21.54.19 CPU-B SS-BSS SSU-HPN
DDTI0001I 21.54.19 DEVICE TABLE INFORMATION
CONTROL UNIT NAME NBR OF LSS NBR OF UA MANUFACTURER
                                                           PLANT
0000000KMP51
                                     116
                                                            75
                                                  IBM
END OF DISPLAY +
==> ZDDTI DISPLAY CU-KMP51
CSMP0097I 21.55.09 CPU-B SS-BSS SSU-HPN
                                         TS-01
DDTI0002I 21.55.09 DEVICE TABLE INFORMATION CU-000000KMP51
LSS
       SSID
              NUMBER OF UA
22 5122
                   58
     5123
                    58
 23
END OF DISPLAY +
==> ZDDTI DISPLAY CU-KMP51 LSS-22
```

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Issue

For problem determination the following data will be needed:

- Ability to see the exact data that CSM sends to TPF
- Ability to see the exact data that TPF returns to CSM

Resolution

- Write the CSM requests and responses to a file in the file system
- New API will be created: tpf_logSystemData()
 - For CSM, data will be written into directory /IBMLog/CSM
 - File names have a predefined names using the CPU ID and the current date.
 - For example, the file name for February 21, 2023 is: log_B_20230221.txt
- New command will be created: ZTLCG
 - Control whether logging is active
 - Control automatic removal of these files after a specified period of time
- File size in a TPF lab test system with 116 mods is typically about 30 MB but we have seen file size up to 45 MB
 - File size will vary based on the size of your DASD configuration
- This new support is extensible for other future support.
 - Use a different subdirectory
 - For example: /IBMLog/My_important_situations
 - This new support is NOT intended for high frequency logging

To use the new logging, file system directories must be defined and retention periods must be set.

```
==> zfile mkdir /IBMLog

CSMP0097I 15.13.52 CPU-B SS-BSS SSU-HPN IS-01

FILE0003I 15.13.52 mkdir /IBMLog COMPLETED SUCCESSFULLY. NO OUTPUT TO DISPLAY+

==> zfile mkdir /IBMLog/CSM

CSMP0097I 15.14.02 CPU-B SS-BSS SSU-HPN IS-01

FILE0003I 15.14.02 mkdir /IBML... COMPLETED SUCCESSFULLY. NO OUTPUT TO DISPLAY+

==> ZTLCG SET DIRECTORY-CSM RETENTION-7

CSMP0097I 15.14.05 CPU-B SS-BSS SSU-HPN IS-01

TLCG0008I 15.14.05 THE RETENTION TIME FOR THE CSM DIRECTORY WAS SET TO 7 DAYS FO R PROCESSOR-B.+
```

Value Statement

When a Safeguarded Copy session is run, IO impact on z/TPF is reduced without the need for z/OS to access z/TPF production control units.

Conclusion

Target 2Q2023

• APAR will be PJ46826

Thank you

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Reference

Safeguarded Copy announcement:

https://newsroom.ibm.com/2021-07-20-IBM-Adds-Enhanced-Data-Protection-to-FlashSystem-to-Help-Thwart-Cyber-Attacks