

z/TPF V1.1

2013 TPF Users Group

Requirements Process Update

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Main Tent



AIM Enterprise Platform Software

IBM z/Transaction Processing Facility Enterprise Edition 1.1

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Communication

Current Channels

- PMRs
- Customer Service Representatives
- Conferences
- Strategy Meetings
- Service Bulletins
- Surveys
- Education
- Information Center
- <u>Redbooks</u>
- <u>z/TPF Website</u>

What's new?

- <u>developerWorks</u>
 - <u>z/TPF Blog</u>
 - <u>Request for Enhancement (RFE)</u>
- Social Business
 - <u>Twitter</u> @IBM_TPF
 - LinkedIn TPF, z/TPF, & ALCS Professionals
 - YouTube

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- Knowledge Center (GA 1Q14)
 - Consolidation of 800+ Information Centers within a single application utilizing Google Site Search



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Request for Enhancement (RFE)

Request for enhancement (RFE)

- New tool being rolled out for the TPF Family of Products (z/TPF, z/TPFDF, TPF Operations Server, TPF Toolkit)
 - Requirements can be submitted and tracked directly by customers
- IBM RFE Community: <u>www.ibm.com/developerworks/rfe/</u>
- Integration into TPFUG Requirements Process
 - Mark Whitney & John Chauvenne will discuss the proposal at the Requirements Subcommittee

Benefits

- Common across all IBM products
- Provides transparency
- Customers can open and track RFEs directly with an IBM Universal ID
- RFEs are public
 - All users can view all requirements
 - Company name and business justification are private (originator and IBM)

Submitting an RFE

Welcome Request for Enhancement (RFE) Community users! Here you have an opportunity to collaborate directly with the IBM product development teams and other product users.

 Submit RFEs Track your RFEs (My RFEs) RFE activities for all brands ⇒ Search RFEs Before you submit a request, search the existing database to minimize the number of duplicate entries. You can add your own comments to existing requests and share information across the community. Browse RFEs → Top 20 watched RFEs → Top 20 voted RFEs → Top 20 voted RFEs → Submitted RFEs → Planned RFEs → Delivered RFEs → Top 20 voted RFEs → Submitted RFEs → Planned RFEs → Delivered RFEs 	Search for RFEs (view, comment, vote, and watch)		
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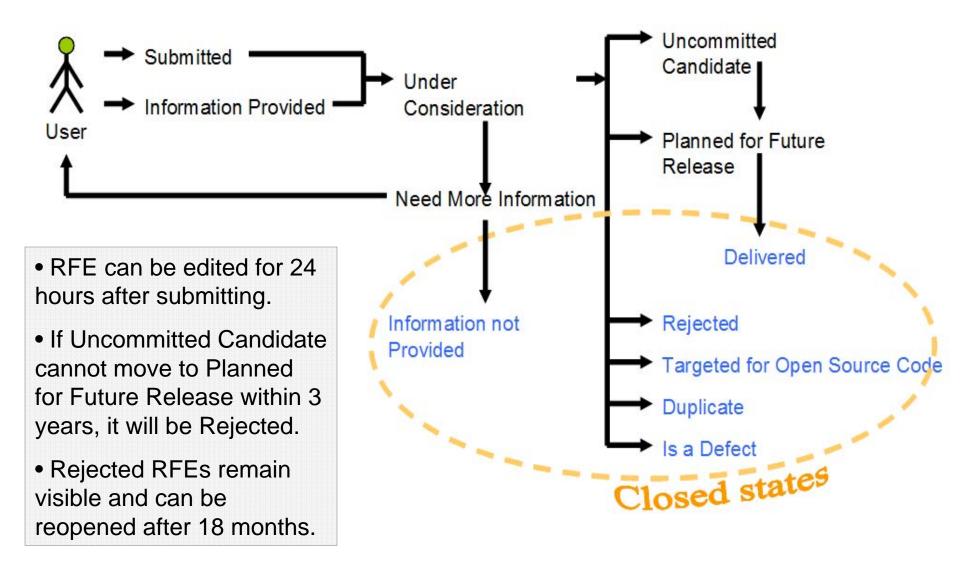
RFE Fields

- Required
 - Submitter
 - Company
 - Headline
 - Submitter's ranking of priority
 - Brand (WebSphere)
 - Product family (Transaction Processing)
 - Product
 - Component
 - Operating system
 - Description
 - Use Case

- Optional
 - Source
 - PMR ID
 - Business Justification
 - RFE Actions
 - Add Vote
 - Add to MyWatchlist
 - File attachments
 - 4 per user allowed
 - 20 total allowed
 - 10MB limit per attachment
- Populated upon creation
 - Submitter
 - Visibility
 - Country



RFE Process Flow (RFE, not TPFUG, requirement states)





Features within the IBM RFE Community

• The IBM RFE Community provides the ability to:

- Start / join a Group
 - Private: Invitation-only
 - Public: Petition to join; group admins grant access by request or set automatic approval
 - Forums can be set up for the Group
- Watch RFEs (My Watchlist; Group Watchlists)
 - Email notification available
 - RSS feeds available
 - Categories can be created within Watchlists to filter displayed requirements
 - Watchlists can be sorted by priority
 - Watchlists can be downloaded to CSV
- Search RFEs
 - Searches can be saved
 - Results can be downloaded to CSV
- Comment on an RFE
- Attach files to an RFE (20 total; 4 per user; up to 10MB per attachment)
- Email an RFE
- Bookmark the RFE
- Vote on an RFE
 - 'Like' the RFE(s) you are interested in



IBM Software Group

Additional Information / Useful Links

Existing customer requirements

- Customer Service Representatives will work with customers to move open requirements into RFE, as desired
- Customers can open an RFE for an existing requirement
- Existing requirements will automatically become RFEs as they are implemented

• Future TPFUG requirements will become RFEs

• TPFUG RFE process proposal is in progress

IBM RFE Community in developerWorks	http://www.ibm.com/developerworks/rfe		
Obtaining an IBM universal ID or registering an existing one. Follow instructions via Need an IBM ID? link under the Sign in (or register) drop down:	http://www.ibm.com/developerworks/rfe		
Tutorial - Learn about the RFE process	http://www.youtube.com/watch?v=gVTONeEjaz0		
Tutorial - Learn about how to submit, view and send out notifications on RFEs	http://www.youtube.com/watch?v=V90SMeHkaol		
Tutorial - How to search for RFEs	http://www.youtube.com/watch?v=AvXWsiXuqoA		
Tutorial - How to vote for RFEs	http://www.youtube.com/watch?v=CiTgVanVNTA		
Tutorial - How to watch for and get notified for RFEs	http://www.youtube.com/watch?v=aDif8TuSM_8		
dwRFE FAQs	http://www.ibm.com/developerworks/rfe/execute?use_case=changeRequestFAQ		
dwRFE status values and definitions	https://www.ibm.com/developerworks/rfe/execute?use_case=changeRequestDefs		



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Notes

- Performance is in Internal Throughput Rate (ITR) ratio based on measurements and projections using standard IBM benchmarks in a
 controlled environment. The actual throughput that any user will experience will vary depending upon considerations such as the
 amount of multiprogramming in the user's job stream, the I/O configuration, the storage configuration, and the workload processed.
 Therefore, no assurance can be given that an individual user will achieve throughput improvements equivalent to the performance
 ratios stated here.
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Backup



Signing in to RFE

- IBM RFE Community: <u>www.ibm.com/developerworks/rfe/</u>
- Obtaining an IBM universal ID or registering an existing one
 - Instructions: 'Sign in (or register)' drop down \rightarrow 'Need an IBM ID?'

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Searching RFEs

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	Component:	All components			•
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	Keywords:	Separate multiple keywords with	commas		
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Viewing RFEs / RFE Actions

		- websphere
RFE details		
Headline:	MQ Receive user exit	RFE stats
ID:	31314	1 vote(s)
PMR ID:	41254,227,000	0 comment(s)
RTC ID:	725	2 user watchlist(s)
OTHER ID:	3155	0 attachment(s)
State:	Open	RFE actions
Status:	Uncommitted Candidate	Add vote
Created on:	14 Feb 2013, 03:59 PM Eastern Time (ET)	Remove from My watchlist
Updated on:	19 Feb 2013, 07:41 PM Eastern Time (ET)	Email this RFE
		RFE activities
Submitter:	Doel Whitworth	→ Search RFEs
Submitter's ranking of priority:	Medium - Lack of the RFE functionality is a minor road block to deployment/adoption	→ Submit RFEs
Brand:	WebSphere	My stuff
Product family:	Transaction Processing	→ My watchlist
Product:	z/TPF	→ My votes
1000		→ My RFEs
Component:	Runtime	→ My group memberships
Operating system:	IBM z/TPF	→ My saved searches
Source:	Other	→ My RSS feeds
Visibility:	Public Dublic DEEs are visible to all vestor Drivete DEEs are visible	→ My notifications



My watchlist

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Category:	All categories	T		
My watchlist				
1 - 2 of 2	Update ranks	Show summaries Hide s	ummaries	
Rank 🗢	ID 🔷 Headline	÷	<u>Status</u> 👙	Date 👙
1		TPF	<u>Uncommitted</u> <u>Candidate</u> <u>d vote</u>	19 Feb 2013
2 1 Top		TPF : «No category» atch Categorize this RFE Re:	<u>Submitted</u>	19 Mar 2013
1 - 2 of 2	Update ranks	Show summaries Hide s	ummaries	
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⊠ Subscribe to e	mail notifications			
± Download as .	CSV file			
RSS				
+ Google"	MY YAHOO!			
RFE links				

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