

# IBM Problem Determination Tools for z/OS plug-ins Combined Packages (P2) README

## Copyright statement

© Copyright IBM® Corporation 2012. All rights reserved. For legal information, see <http://www.ibm.com/legal/copytrade.shtml>

## Contents

- [Overview](#)
- [Hardware Requirements](#)
- [Supported Platforms](#)
- [Software Requirements](#)
- [Restrictions](#)
- [Preparing to install IBM Problem Determination Tools plug-ins Combined Packages](#)
- [Installing IBM Problem Determination Tools plug-ins Combined Packages](#)
- [Getting Started With IBM Problem Determination Tools plug-ins Combined Packages](#)
- [Updating IBM Problem Determination Tools plug-ins Combined Packages](#)
- [Technical support](#)

## Overview

The IBM Problem Determination Tools plug-ins combined packages contain all of the individual product plug-ins in a single downloadable zip file. These single all-inclusive zip files make the initial installation and follow-on maintenance and functional updates easier than the previous individual product plug-in packages.

## Hardware Requirements

The following minimum hardware levels are required:

- CPU - 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor, dual or quad core recommended
- RAM - 2.0 GB minimum, 3.0 GB recommended
- Hard disk - at least 500 MB available space

## Supported Platforms

One of the following levels of the Microsoft Windows operating system:

- Microsoft Windows XP 32-bit
- Microsoft Windows Vista 32-bit
- Microsoft Windows 7 32-bit
- Microsoft Windows 7 64-bit
- Microsoft Windows Server 2008 32-bit

## Software Requirements

One of the following Eclipse-based platforms:

- IBM CICS Explorer (for Windows) V5.1.1, or later
- Eclipse 4.2.2, or later (with CICS Explorer SDK V5.1.1.0, or later)

**NOTE:** We recommend and support installation of the Problem Determination Tools plug-ins into either IBM Explorer for z/OS, CICS Explorer, or IMS Explorer. At your own risk, you can install the Problem Determination Tools plug-ins into an Eclipse 4.2.2, or later environment, as long as you also install [CICS Explorer SDK V5.1.1.0](#), or later.

Any combination of one or more of the following IBM Problem Determination Tools for z/OS products:

- IBM Application Performance Analyzer for z/OS V12.1, or later
- IBM Debug Tool for z/OS V13.1, or later
- IBM Fault Analyzer for z/OS, V12.1, or later
- IBM File Manager for z/OS V13.1, or later
- IBM Workload Simulator for z/OS & OS/390 V1.1, or later

## Restrictions

IBM Application Performance Analyzer for z/OS plug-in does not install successfully into IBM IMS Enterprise Suite Explorer for Development.

## Preparing to install IBM Problem Determination Tools plug-ins Combined Packages

It is highly recommended that you uninstall any pre-existing Problem Determination Tools plug-ins from your Eclipse environment. To check what software is installed and to uninstall:

1. Click **Help > About IBM CICS Explorer** or **Help > About IMS Enterprise Suite Explorer**
2. Click **Installation Details**
3. Review the list of Installed Software and click **Uninstall...**

## Installing IBM Problem Determination Tools plug-ins Combined Packages

Download and extract the zip file ( `PD_Tools_plugins_combined_P2_v xxxxxx .zip` ) for a local install. To install Problem Determination Tools plug-ins Combined Packages:

1. Start CICS Explorer
2. Click **Help > Install New Software...**
3. In Install click **Add...**
4. Click **Local...**
5. Browse to and select the directory with the unzipped PDTools plugins
6. In Install, you have the choice of selecting one or more individual plug-ins, or, selecting all of them. We recommend that you select all of them by clicking **Select All** . If, instead, you prefer to select individual plug-ins, the **Problem Determination Tools Common Component** must also be selected for installation. Note the [restriction](#) if installing into IBM IMS Enterprise Suite Explorer for Development.
7. If you are installing Application Performance Analyzer, please see the installation notes below before proceeding.
8. In Install Details, Click **Next**
9. Review each of the License agreements, "I accept the terms of the license agreements", must be selected to continue, then click **Finish**
10. The Installing Software dialog will appear
11. If a "Security Warning" dialog appears, Click **OK**
12. When the "Software Updates" dialog appears, Click **Yes** , to restart IBM CICS Explorer, to start using the PDtools plugins.
13. When CICS Explorer has restarted, If IBM Problem Determination Tools Studio Branding was installed, the Welcome page will contain new content related to the PDTools plugins. Clicking one of the entries will display more information about the respective plugin.

## Installation Notes for Application Performance Analyzer users:

1. This package contains both the Application Performance Analyzer Version 12 plug-ins and the Application Performance Analyzer Version 13 plug-ins.
2. Application Performance Analyzer for z/OS Version 12 requires the Application Performance Analyzer version 12 plug-ins. It is not forward compatible.
3. Application Performance Analyzer for z/OS Version 13 requires the Application Performance Analyzer version 13 plug-ins. It is not backward compatible.
4. Only one version of the APA plug-ins can be installed at once, not both.
5. By default the **Available Software** window will have the option **Show only the latest version of available software** checked, and only the Application Performance Analyzer Version 13 plug-ins are displayed when the **Application Performance Analyzer plug-in** category is expanded.
6. If you wish to install the Application Performance Analyzer Version 13 plug-ins, continue with the installation instructions at Step 8) above.
7. If you wish to install the Application Performance Analyzer Version 12 plug-ins, you must:
  1. Uncheck "Show only the latest versions of available software"
  2. Expand the "Application Performance Analyzer plug-in" category
  3. Select the v12.1.x Application Performance Analyzer plug-ins.
  4. Continue with the installation instructions at Step 8) above.

## Getting Started With IBM Problem Determination Tools plug-ins Combined Packages

After installing the plug-ins, follow the steps below for the plug-in(s) you are using:

- Application Performance Analyzer Plug-in Version 12
  1. There is some connections/credentials setup that is unique to Application Performance Analyzer that must be performed. Please refer to the **APA Bridge for CICS Explorer User Guide** for details on how to configure credentials and connections for Application Performance Analyzer and how to connect to Application Performance Analyzer on z/OS. Once the connection is established, the Select STC dialog is displayed in which a default startup APA Started Task (STC) must be selected. A list of active APA

Started Tasks (STC's) is displayed. The default STC is the started task which will be selected at the startup of Application Performance Analyzer. The Default STC is displayed for the first successful login only, then saved as a preference that can be changed from the "Set as Default STC" context menu item of the STC List view

2. To access Application Performance Analyzer, click **Window > Open perspective > Other...** . Select **APA** and click **OK** .
  3. Find more information, click **Help > Help Contents** . Follow the instructions in the **IBM Application Performance Analyzer User Guide** section for details on getting started using Application Performance Analyzer.
- Application Performance Analyzer Plug-in Version 13
    1. Application Performance Analyzer Plug-in Version 13 uses the Problem Determination Tools Common Component for z/OS to connect with Application Performance Analyzer for z/OS Version 13, through the Problem Determination Tools Common Server on z/OS.
    2. Click **Help > Help Contents**. Follow the instructions in the **IBM Problem Determination Tools for z/OS Common Component** for details on establishing a Problem Determination Tools for z/OS connection.
    3. To access Application Performance Analyzer, click **Window > Open perspective > Other ....** Select **APA** and click **OK**.
    4. Once the connection is established and the Application Performance Analyzer perspective is open, the default startup Application Performance Analyzer Started Task (STC) must be selected. A list of active Started Tasks (STC's) is displayed in the STC View window. By default, the first STC in the list is selected. The default STC is the started task which will be selected at the startup of Application Performance Analyzer Plug-in. To change the default STC, highlight the STC in the STC View window and select **Set as Default STC** from the context menu.
    5. For more information, click **Help > Help Contents**. Follow the instructions in the **IBM Application Performance Analyzer User Guide** section for details on getting started using Application Performance Analyzer.
  - Debug Tool Plug-in
    1. Establish a connection between the DTCN Profiles view for CICS and your z/OS system by following the steps described in [DTCN tips](#) .
    2. To access Debug Tool, click **Window > Open perspective > Other...** . Select **Debug** and click **OK** .
    3. Find more information, click **Help > Help Contents** . Follow the instructions in the **Compiled language debugger** section for details on getting started using Debug Tool to debug your application
  - Fault Analyzer Plug-in
    1. To access Fault Analyzer, click **Window > Open perspective > Other...** . Select **Fault Analyzer** and click **OK** .
    2. Find more information, click **Help > Help Contents** . Follow the instructions in the **Fault Analyzer for Eclipse** section for details on getting started using Fault Analyzer
  - File Manager Plug-in
    1. To access File Manager, click **Window > Open perspective > Other...** . Select **File Manager** and click **OK** .
    2. Find more information, click **Help > Help Contents** . Follow the instructions in the **IBM File Manager User Guide** section for details on getting started using File Manager

## Updating IBM Problem Determination Tools plug-ins Combined Packages

Download the zip file ( `PD_Tools_plugins_combined_P2_v xxxxxx .zip` ) for a local update. To add either source to the Available Software Sites:

1. Click **Window > Preferences**
2. In Preferences expand **Install/Update**
3. Click **Available Software Sites**
4. Click **Add...**
5. Click **Archive...** and specify the zip file ( `PD_Tools_plugins_combined_P2_v xxxxxx .zip` ) for a local update, then click **OK**
6. Click **OK** to go back to Preferences
7. In Preferences click **OK** to close Preferences

To update the Problem Determination Tools plug-ins Combined Packages:

1. Click **Help > Check for Updates**
2. If there are any updates found, Available Updates will appear, click **Select All**
3. Click **Next**
4. In Install Details click **Next**
5. Review and accept the terms in the license agreement, and then click **Finish**
6. If the Security Warning dialog appears click **OK**
7. Click **Restart Now** to successfully complete the update

## Establishing a connection between the DTCN Profiles view for CICS and your z/OS system

Specify the settings needed to establish a connection between the DTCN profiles view and your z/OS system by doing the following steps:

1. Click Window > Show view > Other
2. Type "DTCN" in the text box at the top of the window. Select DTCN profiles and click OK
3. Click Window > Show view > Other
4. Type "Host Connections" in the text box at the top of the window. Select Host Connections and click OK
5. In the Host Connections view, select DTCN and click Add to create a connection to DTCN.
6. Specify the settings in the following fields and click Save and Close:

### Name

The name of the connection. If left blank will be auto-filled by combining the host name and port number entered separated by ":"

### Host name

The TCP/IP name or address of the z/OS system as described in "Defining the CICS TCPIP SERVICE resource" in the Debug Tool Customization Guide

### Port number

The port number of the z/OS system as described in "Defining the CICS TCPIP SERVICE resource" in the Debug Tool Customization Guide

7. Select the DTCN connection you created, and click Connect.
8. In the DTCN Signon window, specify the settings in the following fields, or select "Use existing Credentials" if you have at least one credential defined, and click OK.

### Credentials Name

The name of the credential

### User ID

The ID that you use to log on to the CICS system

### Password or Passphrase

The password or passphrase that you use to log on to the CICS system

A successful connection is indicated through a green icon for the DTCN connection. Otherwise, review the values you entered, correct any mistakes, and try the connection test again. You can also review the trace file (as described in Debug Tool User's Guide Appendix I section "Locating the trace file of the DTCN Profiles or DTSP Profile view") for diagnostic information that can help identify the cause of the connection error. In the DTCN Profiles view, you can right click anywhere to see a list of actions available.

**Note:** If you want require a secured connection, you will need to follow the steps in the section, [Establishing a secured communication between the DTCN profile view for CICS and your z/OS system](#)

## Establishing a secured communication between the DTCN profile view for CICS and your z/OS system

These steps help you enable secure communication via Secure Sockets Layer (SSL) between DTCN profile view and your z/OS system. The communication between the client and server uses the HTTP protocol.

### Client side setup

To enable SSL communication, complete the following tasks for the client side:

1. Install server certificate:  
Because the certificate server generated is not from an authorized certificate authority (CA), to solve this issue, you need to install the certificate to your JDKs keystore.
  1. Download copy of the certificate in text mode that the server has exported into your workstation directory
  2. Import the downloaded certificate into your JREs keystore. The following is an example how to import the certificate into keystore using keytool provided by java

```
Keytool import alias myprivateroot keystore ..\lib\security\cacerts file dtcnplg.cer
dtcnplg.cer is the downloaded copy of the server certificate.
The initial password for the cacerts keystore is changeit.
```

**Note:** If you are using CICS Explorer, the keytool utility can be found in the Java installation bin directory, <CICS Explorer Install Directory>\jre\bin.  
If you are using PD Tools Studio, the keytool utility can be found in the Java installation bin directory, <PD Tools Studio Install Directory>\jre\jre\bin

## Server side setup

To enable SSL communication, do the following tasks for Server side:

1. Generate key pair and self-signed certificate using Rexx RACF command.
  1. Use RACF GENCERT command to create a key entry for the CICS region owner. The key entry contains the key pair and self-signed certificate.  
Example (Create a key entry for user USERID with label: USERID-DTCNPLG-CERT):

```
/* generate key entry */
"RACDCERT ID(USERID) GENCERT",
" SUBJECTSDN(CN(
'your_host_name.com'
) ",
"          T ('USERID-DTCNPLG-CERT'          ) ",
"          OU('IBM'                          ) ",
"          O ('IBM'                          ) ",
"          L ('San Jose'                     ) ",
"          SP('CA'                           ) ",
"          C ('US'                           ))",
" NOTBEFORE (DATE(2011-02-28) TIME(20:00:00) )",
" NOTAFTER  (DATE(2031-12-31) TIME(19:59:59) )",
" WITHLABEL(
USERID-DTCNPLG-CERT
)" ,
" SIZE      (1024                          )" 
```

2. Connect the key entry to a key ring that belongs to the CICS region owner ID. The common name of the subject DSN must be the host name of the server that the client uses to connect to host.  
Example (Connect it to a key ring named USERID):

```
/* connect key entry to key ring */
" RACDCERT ID(
USERID
) ",
" CONNECT( RING (
USERID
) ",
"          LABEL(
USERID-DTCNPLG-CERT
))" 
```

3. Export the certificate and store it in a data set using the printable encoding format defined by the internet RFC 1421 standard  
Example (Export the certificate to a data set: USERID.DTCNPLG.CERT)

```
/* export certificate to a data set */
"RACDCERT EXPORT(LABEL('USERID-DTCNPLG-CERT' ) ",
" ID(
USERID
) ",
" DSN(
'USERID.DTCNPLG.CERT'
) ",
" FORMAT(CERTB64          ))" 
```

2. Initialize parameters in CICS region
  1. Add the KEYRING parameter in the CICS region start up job and point to the key ring created for the region owner ID.
  2. The following example adds SYSIN DD data set of CICS region startup job:

KEYRING=USERID

### 3. Define TCPIPService resource

1. Add a TCPIPService resource definitions, see example below in bold texts. Change the SSL and Certificate attributes.

```
TCpipservice      : EQAHTP8S
GRoup             : GROUP_NAME
DEscription       :
Urm              : EQADPANO          no Analyzer program is used
PORtnumber       : 30009            1-65535
STatus           : Open             Open | Closed
PROtocol         : HTTP             Iiop | Http | Eci | User
TRansaction      : CWXN
Backlog          : 00030            max backlog requests allowed
TSqprefix        :
Host             : ANY
(Mixed Case)     :
Ippaddress       :
SOcketclose      : No               No | 0-240000 (HHMSS)
Maxdatalen      : 008192            3-524288
SECURITY
SSl              :
Yes
Yes | No | Clientauth
CERTificate      :
USERID-DTCNPLG-CERT
(Mixed Case)
PRivacy          : Supported         Notsupported|Required|Supported
CIphers          : 050435363738392F303132330A1613100D0915120F0C03060201
AUTHenticate     : Basic            No|Basic|Certificate|AUTOREgister | AUTOMatic | ASsert
: I a Realm      :
(Mixed Case)
ATTachsec       :                   Local | Verify
DNS CONNECTION BALANCING
DNsgroup        :
GRPcritical     : No                No | Yes
DEFINITION SIGNATURE
DEFinetime      : 02/14/11 18:56:32
CHANGETime      : 03/16/11 14:04:57
CHANGEUsrid     : USERID
CHANGEAGent     : CSDApi            CSDApi | CSDBatch
CHANGEAGRel     : 0660
```

## Technical support

These IBM Problem Determination Tools plug-ins are available at no charge to all licensed users of any of the following five IBM Problem Determination Tools for z/OS products:

1. IBM Application Performance Analyzer for z/OS V13.1, or later
2. IBM Debug Tool for z/OS V13.1, or later
3. IBM Fault Analyzer for z/OS, V12.1, or later
4. IBM File Manager for z/OS V13.1, or later
5. IBM Workload Simulator for z/OS & OS/390 V1.1, or later

These IBM Problem Determination Tools plug-ins are supplied under the standard terms and conditions of the IBM International Program License Agreement (IPLA) and of the associated License Information and other documentation, and provides a defect correction entitlement for those licensed users entitled to service for any of the IBM Problem Determination Tools for z/OS products listed above. Service is available for these plug-ins for as long as the IBM Problem Determination Tools for z/OS product which the plug-ins are to be used with are generally supported by IBM. In addition, IBM reserves the right to discontinue service on these plug-ins when they are withdrawn from marketing by IBM. Please reference the IBM Problem Determination Tool for z/OS product that you are using as the entitled product when contacting IBM and requesting support for IBM Problem Determination Tools Studio.