

IBM SolutionsConnect 2013

L'IBM TechSoftware nouvelle génération

28, 29 et 30 août
IBM Client Center Paris



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Transformez vos opportunités en succès



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ISSC Apps

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France

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Agenda

- ISSC & le Programme AVP
- Les Apps

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ISSC & LE PROGRAMME AVP

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IBM Software Services for Collaboration

- La mission d'ISSC est prioritairement l'expertise SWG du déploiement réussi et de l'utilisation efficace des produits de Collaboration
 - Consulting, Analyse et formation
 - Expérience reconnue
 - Compétences à jour
 - Couverture mondiale
 - Contact privilégié avec les labs et les développeurs
 - Contact privilégié avec le support

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We Support All ICS Products & Platforms

- IBM Connections
- IBM Sametime
- IBM Lotus Quickr
- IBM Lotus Notes & Domino
- IBM Lotus Symphony
- IBM Web Content Manager
- IBM LotusLive
- IBM WebSphere Portal
- Et plus ...



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IBM Software Accelerated Value Program

Une offre de services modulable qui s'adapte à vos besoins



Le pont entre vous et IBM

- **Un accompagnement préventif**
 - Planification, mises à jour et migrations
 - Identification et prévention des problèmes
 - Alertes et problèmes critiques potentiels
 - Échange de meilleures pratiques
- **Le partage de connaissance et d'expertise**
 - Des interventions sur site
 - Des ateliers techniques, de l'encadrement ou encore du conseil personnalisé
 - Des événements et séminaires
- **La gestion des incidents**
 - Coordination de problèmes complexes
 - Reporting et analyse de tendance
 - Suivi d'incidents et escalade

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Aide à la maîtrise du cycle de vie des logiciels IBM



- Mises à jour facilitées
- Déploiement accéléré
- Logiciels optimisés
- Croissance maîtrisée
- Limitation des risques...

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AVP en quelques mots

- AVP = offre multi-brand
- AVL = Leader, coordinateur
- AVS = Expert logiciel
- Offre modulable
- Un seul point de contact
- Accès aux spécialistes produit
- Assistance sur site et en remote
- Assistance préventive
- Partage de connaissance
- Accélération de la résolution des incidents

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LES APPS

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Etendre la portée

Bénéficier de votre plateforme Social Business dans plus d'endroits et de façon plus variée

Libérer la connaissance

Valoriser les utilisateurs en mettant en avant les experts et en augmentant la connaissance au sein de votre entreprise

Favoriser l'adoption

Augmenter l'adoption des utilisateurs et la qualité du contenu via des outils d'administrations et d'analytics

Intégrer les données

Enrichissez votre plateforme rapidement en y migrant vos données existantes

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ETENDRE	IBM Connections Social Sidebar	FAVORISER	IBM Connections Community Insights
ETENDRE	IBM Connections Direct Messaging	FAVORISER	IBM Connections Touchpoint
LIBERER	IBM Connections Social Q&A	FAVORISER	IBM Multimedia Libraries
LIBERER	IBM Expertise Locator	INTEGRER	IBM Content Migration Factory
		INTEGRER	IBM Domino Onboarding Manager

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ÉTENDRE LA PORTÉE

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IBM Connections Social Sidebar

- ❑ Permet aux utilisateurs d'accéder et de partager du contenu Connections depuis n'importe quel page web.
- La barre de contenu peut être intégrée dans quasiment toutes les pages web.
- Les utilisateurs peuvent alors mettre à jour rapidement et facilement leur statut Connections.
- Les utilisateurs peuvent aussi "bookmarker" et partager les pages web pendant qu'ils naviguent.
- Dispo sur Greenhouse

Barre de contenu Social pour IBM Connections

wadmin

Sur quel sujet travaillez-vous ?

Poster

Personnes et contenu suivis

Mises à jour de statut

Action requise

Partager

Communautés

Signets

Dennis Michaels a posté un message pour VOUS.
Test SideBar

Recommandations (0) · Commentaires (0)

Frank Adams TestSmarterTest

Recommandations (0) · Commentaires (0)

Frank Adams Smarter Testing

Recommandations (0) · Commentaires (0)

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Fonctions offertes

- Mise à jour du Statut & formulaire de partage
 - Poster des messages sur votre mur, vers une communauté ou le mur d'une autre personne.
- Lecteur du flux d'activités (ActivityStream)
 - Recevoir les mises à jour de votre flux d'activités
 - Vues multiples (action requise, suivre, notifications, mentions...)
 - Template HTML pour l'affichage des nouveautés.
 - Notifications visuelles pour les nouveautés de votre flux.
 - Options de filtre
 - Correspondance positive ou négative
 - Par type d'événements
 - Par auteur / acteur (→ cacher les nouvelles dont je suis l'acteur)
- Aperçu de Communautés
 - Affiche la liste de vos communautés
- Signets
 - Affiche la liste de vos signets.
 - Ajouter un nouveau signet.

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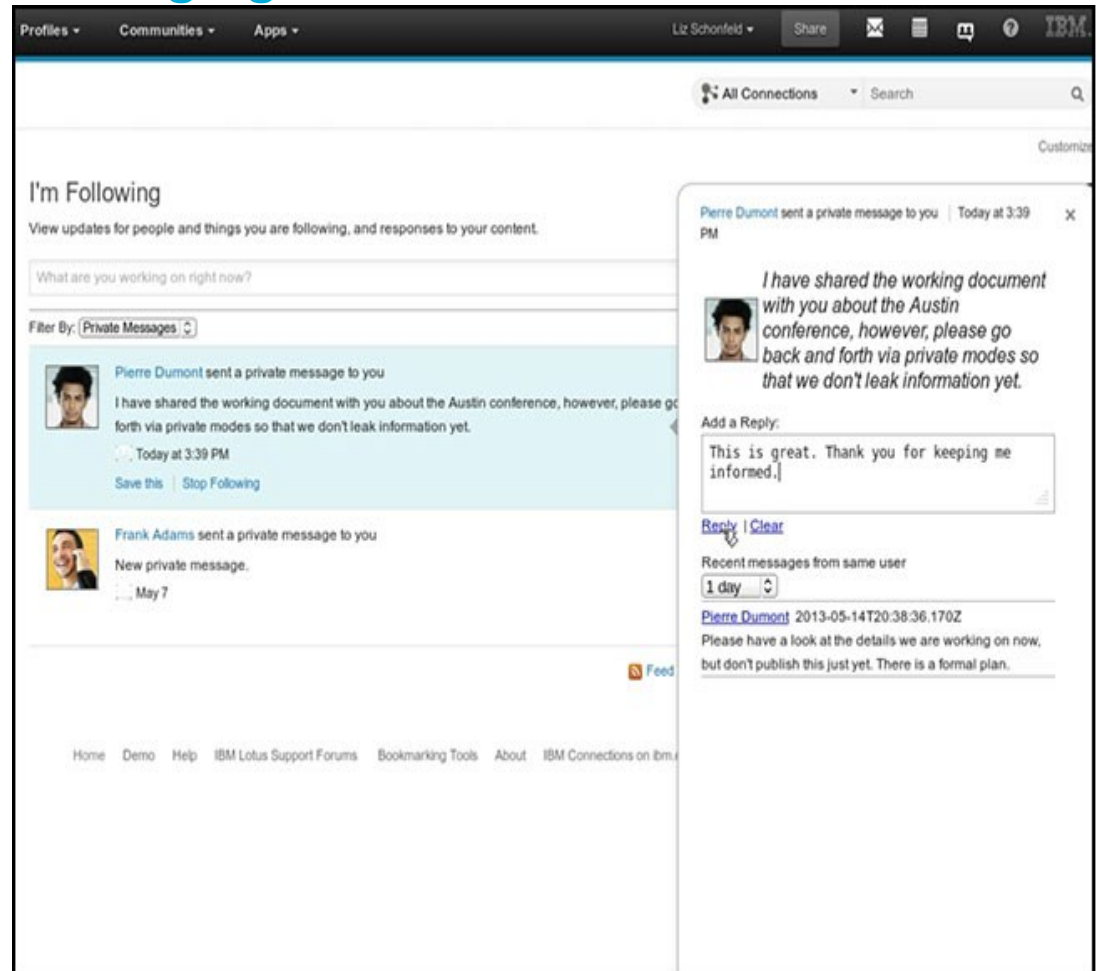


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IBM Connections Direct Messaging

- ❑ Facile, simple, envoi de messages privé entre utilisateurs sans quitter Connections
- Notifications de nouveaux messages
- Pas de serveurs, ni de logiciels supplémentaires nécessaires
- Différent de Connections Mail
- Disponible sur Greenhouse



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LIBÉRER LA CONNAISSANCE

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IBM Connections Social Q&A

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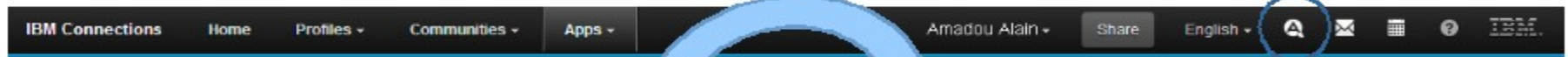
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IBM Connections Social Q&A

- ❑ Permet aux utilisateurs d'obtenir et/ou de réutiliser des réponses à des questions posées aux experts de l'entreprise
- Dirige les questions vers les « subject matter experts »
- Enregistre les nouvelles questions et réponses pour une réutilisation future
- Réponds aux questions de façon instantanée dans la plupart des cas

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Ask a Question

What consumer electronics trends emerged from CES 2011?

What must-know highlights are there at CES 2011?

What was the biggest surprise from CES 2011?

What are the coolest things from the 2011 CES?

What are the must-see's at CES 2011?

What will be the most popular consumer electronics item of 2011?

Electronic Music: What interesting genres of bass electronic music emerged in 2011 CES?

What are the business sustainability trends that will emerge in 2011?

Search: What home electronics trends emerged from CES 2011? ?

What home electronics trends emerged from CES 2011?

Add Question

unsorted_bookmarks

william_harris

Cloud | List

People ?

test again

LCbrowser5@us.ibm.com | Sep 20

test from native ui

LCbrowser5@us.ibm.com | Sep 20

ihl

Proposed people and Communities

What consumer electronics trends emerged from CES 2011?

Last year was a blast. A lot of what was shown last year, was still too futuristic for 2010. So what seems to be the emerging trends in the Consumer Electronics, Gadget Applications space at CES.

People we'll ask Find people

-  **Mali Vo** Senior Marketing Manager, Consumer Electronics
Answers(12) Relevance (95%) Possibility to answer (88%)
-  **Lars Roherberg** Sales, Home Electronics
Answers(9) Relevance (96%) Possibility to answer (80%)
-  **Herb Medway** Market Intelligence, Consumer Market
Answers(9) Relevance (95%) Possibility to answer (85%)
-  **Gail Chao** Head of Development, Consumer Electronics
Answers(3) Relevance (92%) Possibility to answer (87%)
-  **Samantha Daryn** Communication Specialist, Global
Answers(5) Relevance (90%) Possibility to answer (85%)

Communities we'll ask

-  **Digital Home** A community to bring together developers, engineers and researchers in home electronics to share and discuss on latest ...
Relevance (85%) Activeness (80%)
-  **Electronics Horizon** Welcome! Electronics horizon is all about emerging and future trends, technologies and business issues on ...
Relevance (82%) Activeness (70%)

Don't show this again.

Back

Post Question

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IBM Expertise Locator

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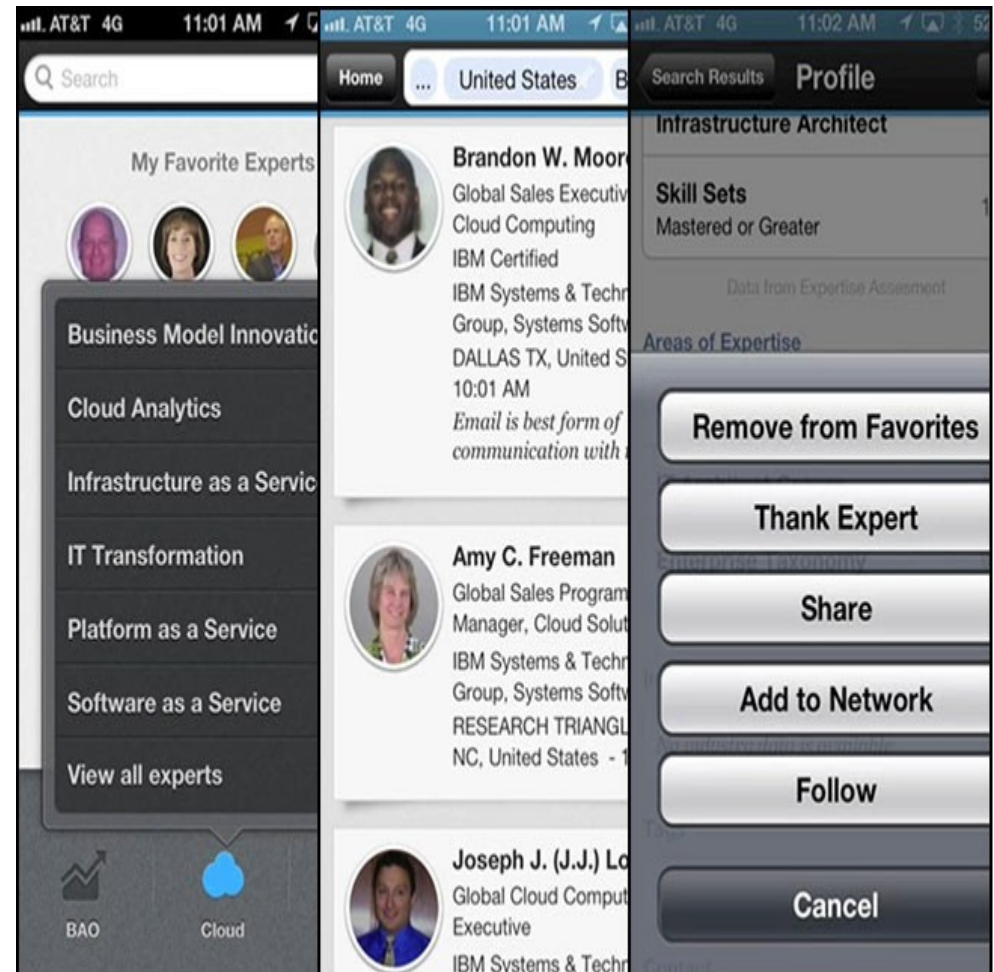
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IBM Expertise Locator

- ❑ Permet de trouver de façon intelligente et rapide les experts sur un sujet, même en déplacement
- Accéder rapidement aux connaissances d'un réseau d'expert
- Peut être personnalisé pour rechercher et analyser d'autres sources existantes
- Trouver facilement des experts depuis des sources variées
- Disponible sur les navigateurs et terminaux mobiles (iOS et Android)



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Welcome

Enter search terms to find an expert. Additionally browse the keyword categories below and select from a list of popular keywords.

Search for experts:

ICS Software Sales

960 results - Top 20 displayed

Popular keywords

Keyword category: Select Category...

Keyword: Select Keyword...

About IBM Expertise

IBM Expertise allows IBMers to search for other IBMers based on their expertise. This page is a short-term solution. These search capabilities will be integrated into our internal version of IBM Connections. Try the mobile app version of IBM Expertise, which is available for both Android and IOS.

Carter, Sandra A. (Sandy)
Vice President, IBM Social Business Evangelism and Sales
IBM Software Group, Worldwide Sales
SOMERS, NY U
Assistant: Megan

Benitez, Luis
Sr. Product Manager
Connections
IBM Certified
IBM Software Group
HATO REY, PR
I usually work from my Connections browser

Turnage, Jeff
IBM Collaborator
IBM Sales & Distribution
ATLANTA, GA

Crummey, Chris
World Wide Director
Experience
IBM Certified
IBM Software Group
CAMBRIDGE, MA

Your Favorite Experts

Thomas Florin Samantha See all

Recently Viewed Experts

Elizabeth Eamon Raja See all

Featured Growth Plays

BAO Cloud Smarter Commerce

Business Model Innovation

Cloud Analytics
Infrastructure as a Service
IT Transformation
Platform as a Service
Software as a Service
View all

530 Results

Gianluca Napoli
Senior Virtualization / Cloud Architect
IBM Certified
Global Technology Services
Roma, Italy - 9:38 PM
"Available for local travel to assist clients."

Susan Hall
Managing Consultant
IBM Certified
IBM Software Group, IBM
Collaboration Solutions
Houston, TX, United States - 2:38 PM
"Available for quick questions (prefer email)."

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FAVORISER L'ADOPTION

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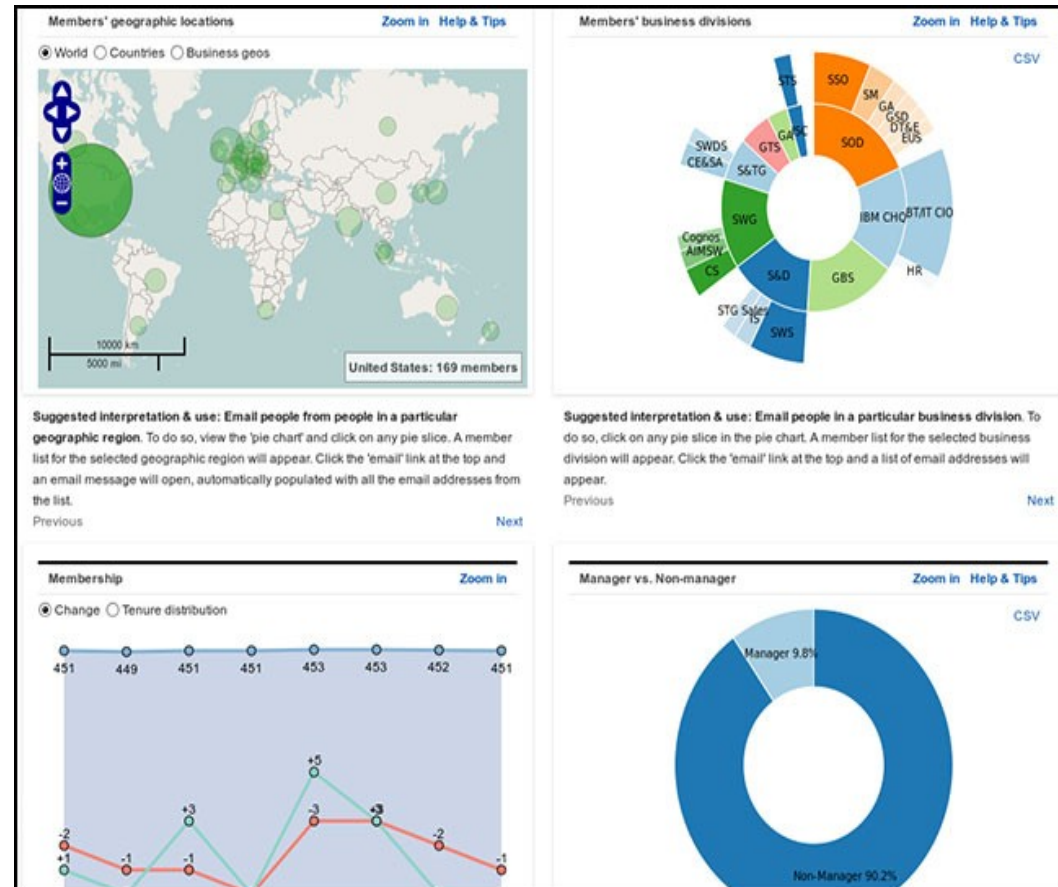
IBM Connections
Community Insights

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IBM Connections Community Insights

- Cette solution accroît la connaissance des propriétaires de communautés pour leur permettre de mieux appréhender les personnes, le contenu, les activités et les réseaux en œuvre au sein de leurs communautés
- Basé sur des travaux de recherches intensifs portant sur les communautés web et leurs leaders. Mise en œuvre d'une analyse sociale ayant pour but de répondre aux questions des propriétaires des communautés




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Community Insights

Mac



Participation

People

Content

Administration (*)

Downloads

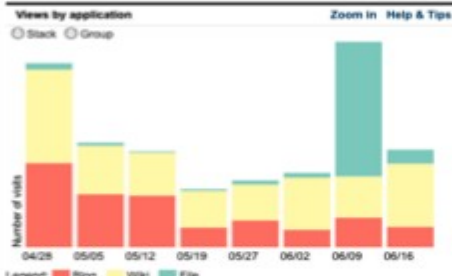
You are in: Community Insights > Mac > Participation

Participation

The Participation page helps you learn about the activities people are doing in your community and how they are using the tools. [More...](#)

Views by application


Stack Group



Legend: ■ Blog ■ Wiki ■ File

Contribution Density


262 out of 8638 current members and owners (3.0%) the total 873 posts (see a full list of people with the



Suggested interpretation & use: Intervene if views drop for a couple of weeks in a row. Interpret drops in views as a potential indicator of a drop in the value of the community's content to members. Develop a program to ensure that new content is regularly being added to the community (tips on how to encourage participation). Launch a campaign advertising popular new posts to draw members back, for example, via a regular newsletter. [Previous](#) [Next](#)


Activity by Application	Zoom In Help & Tips					
	#posts	#posts/member	#views	#versions	#recomm.	#comments
Wiki	17	0.00	8249	104	4	0
Blog	40	0.00	9110	0	27	96
BlogCent	96	0.01	0	0	3	0
File	16	0.00	2660	19	4	4
Forum	100	0.01	0	0	0	422
ForumRap	422	0.05	0	0	0	0
Bookmark	182	0.02	0	0	0	0

Suggested interpretation & use: Advice on how to increase contributions to an online community. Follow this link to view a [wealth of tips on how to increase contributions to online communities](#)—both from new and existing contributors—derived from social sciences research. [Previous](#) [Next](#)




Suggested interpretation & use: Email people from people in a particular geographic region. To do so, view the 'pie chart' and click on any pie slice. A member list for the selected geographic region will appear. Click the 'email' link at the top and an email message will open, automatically populated with all the email addresses from the list. [Previous](#) [Next](#)

Business divisions



Manager vs. Non-manager



Content


The Content page helps you learn about the information being created and shared in your community. What topics are most popular? What content are people reading? [More...](#)

Popular topics

Topic	Number of posts
vpn, connectivity, cisco	44
discounts, apple, esp	36
suggestions, apple, post	11
java, windows, update	10
vpn, android, windows	10
blog, will, starting	10
cisco, ipsec, servers	10
Network, encrypt, approval	9
password, keychain, vpn	8
app, symbolic, encrypt	8

Click on a topic to show its authors and most popular posts on the right

Topic Contributions



Posts on this topic

[An Overview of VPN Options for Mac OS X](#) Blog
2/14/11 7:46 AM | Comments (24) | Views (2018)

[OSX Connectivity Options](#) Wiki
3/10/11 6:59 AM | Comments (5) | Views (1112)

[VPN Access Outage \(see "IT Help Central"\) \[Updated\]](#) Blog
2/26/10 10:04 AM | Comments (9) | Views (765)

[Labour Day Watson Building Maintenance - Cisco/LMC VPN](#) Blog & Lotus Notes Traveler Service Outage
8/25/11 1:43 PM | Comments (5) | Views (33)

[Lotus Notes and Mobility Client on Mac OS X Lion](#) Forum
7/20/11 12:58 PM | Replies (9) | Comments

Suggested interpretation & use: Recruit more content on important topics that are lacking content or releasing. In addition to listing topics, the popular topics widget also shows how many posts are related to each topic—helping you see which topics have very little content—and which authors write about it—giving you people to reach out to for new content on that topic. You may also be aware of important topics that do not show up in the topic list, an indicator that new content (and perhaps new expert contributors) are needed. [Previous](#) [Next](#)

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Detailed metrics and analysis suitable for power users of metrics reports

Good basic metrics reports available to a wider user group

Community Insights App	Reporting Tool App
Connections 4.x product community metrics	Connections 4.x product general metrics

Reports produced for Community Owners/Leaders

Reports produced for Business Executives

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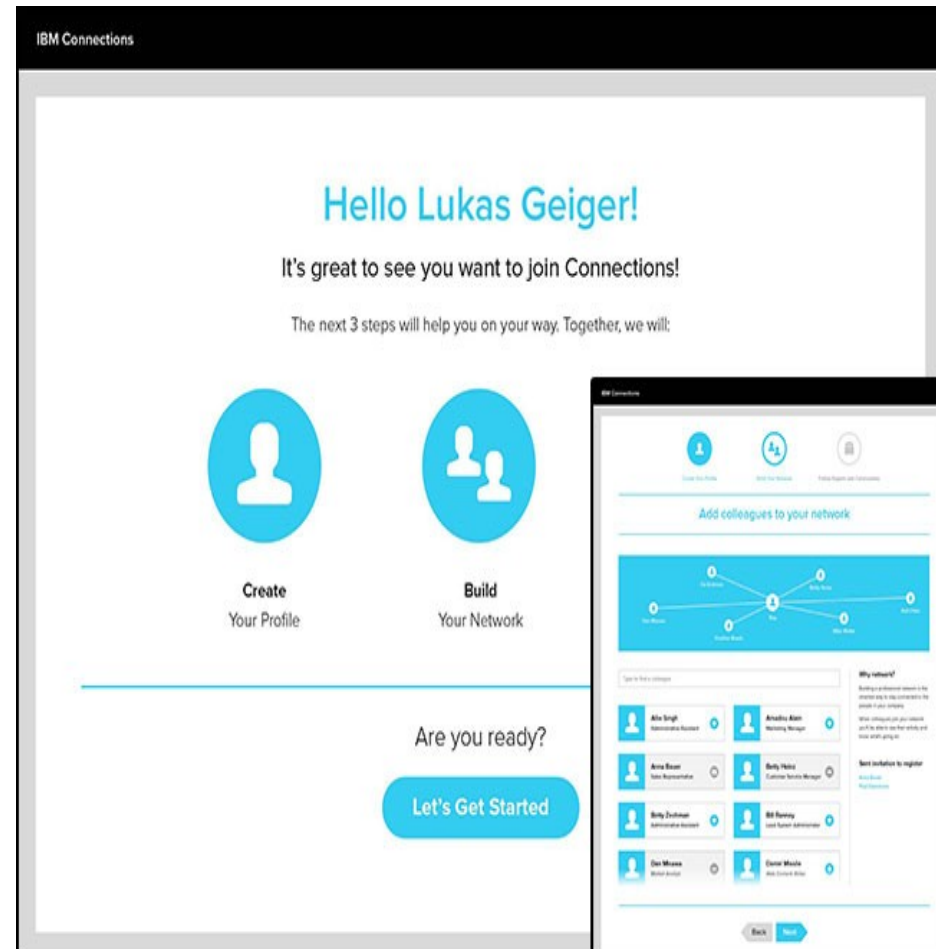


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IBM Connections Touchpoint

- Permet d'offrir un point d'entrée interactif à Connections et augmente l'adoption de la solution
- Facilite l'entrée et l'utilisation de Connections
- Gestion du user's agreement
- Garantie la pertinence du profil utilisateur
- Augmente l'appartenance aux communautés



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IBM Multimedia Libraries

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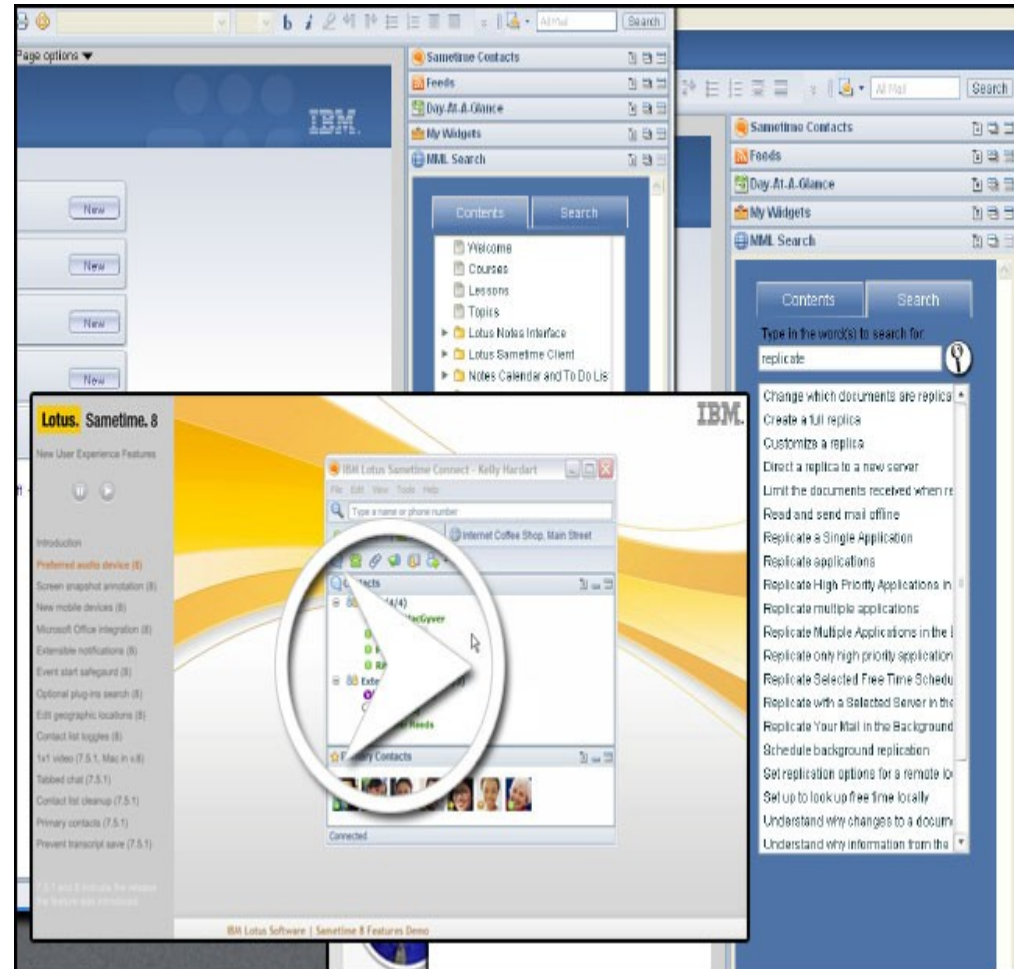


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IBM Multimedia Libraries

- Les “Multimedia Libraries for IBM Collaboration Software” vont permettre à vos utilisateurs d'acquérir les compétences nécessaires leur permettant d'utiliser les outils Lotus



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What's in each MML?

Notes	Sametime	Quickr	Connections	iNotes
<p>What's Included: Two comprehensive courses</p> <ul style="list-style-type: none"> •New To Lotus Notes 8 •Lotus Notes 8 Documents for Power Users <p>Ten lessons</p> <ul style="list-style-type: none"> •Navigate the New Interface •Lotus Sametime Client Basics •New Calendar Features •What's New: Notes Contact Functions •What's New: Notes Mail Features •New Settings and Preferences Features •Understanding Replication •The Basics: Email •Setting the Page Properties •Getting Started with Tables •The New Lotus Notes 8.5 Interface •Contacts, Calendar, Personal Journal •Notes Mail Features <p>More than 1,000 video tutorials</p>	<p>What's Included: One comprehensive course</p> <ul style="list-style-type: none"> •The Power of Sametime <p>Five lessons</p> <ul style="list-style-type: none"> •Contacts •Chat •Voice and Video •Meetings •Sametime Advanced <p>More than 275 video tutorials</p>	<p>What's Included: One comprehensive course</p> <ul style="list-style-type: none"> •The Power of IBM Lotus Quickr 8.2 <p>Four Lessons</p> <ul style="list-style-type: none"> •Getting Started •Blogs & Wikis •Quickr Places •Connectors <p>More than 275 video tutorials</p>	<p>What's Included: One comprehensive course</p> <ul style="list-style-type: none"> •Introduction to IBM Lotus Connections <p>Seven Lessons</p> <ul style="list-style-type: none"> •The Board •Widget Basics •Homepage Widgets •Advanced Community Features •Activities •Communities •Profiles <p>More than 400 video tutorials</p>	<p>What's Included: One comprehensive course</p> <ul style="list-style-type: none"> •Introduction to IBM Lotus iNotes <p>Thirteen Lessons</p> <ul style="list-style-type: none"> •Using Views •Viewing Mail •Sending Mail •Managing Your Mail •Using the To Do Lists •Managing Your Calendar •Sending Out-of-Office Notifications •Using Rules •Searching •Working With Tables •Scheduling •Printing a Document •FAQa <p>More than 400 video tutorials</p>



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INTÉGRER LES DONNÉES

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IBM Content Migration Factory

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IBM Content Migration Factory

- ❑ Notre solution « Content Migration Factory » offre une palette de connecteurs supportant les CMS majeurs et permettant d'importer dans les produits IBM (WCM, Connections) le contenu issu de ces systèmes
- ❑ Il est également possible de demander le développement de connecteurs personnalisés pour les contenus provenant de systèmes non couverts initialement.

Web CMS:

Vignette
Interwoven Teamsite
Sitecore
Adobe CQ
Opentext Livelink
Liferay
Percussion
Tridion
Oracle UCM
Fatwire
Ektron
Episerver
CoreMedia

IBM:

Quickr
Domino
Domino.doc

CMS:

Documentum
Sharepoint
Opentext
Oracle UCM
Alfresco

DAM:

Artesion/Opentext
Adobe

Collaboration:

Jive
Confluence

Others:

SQL
Exchange
File system
Web crawl

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IBM Domino Onboarding Manager

- Permet de migrer depuis les dernières releases de Microsoft Outlook & Exchange vers Notes & Domino
- Réduit le coût du projet de migration
- Une approche prouvée et robuste garantissant le succès
- Possibilité d'étendre l'outil pour ajouter de nouvelles fonctions via une API dédiée
- La cible peut être un serveur Notes classique ou SmartCloud

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CONTACTS

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Contacts ISSC

- ISSC External Website <https://ibm.biz/BdxTWm>
- ISSC External Community <https://ibm.biz/BdxQcR>
- ISSC France <http://www-01.ibm.com/software/fr/services/>
- AVP <http://www-01.ibm.com/software/support/acceleratedvalue/>



Loic Dubois
IBM Collaboration Solutions Services
Seller
801732 / 33-1-5875-1732
User is offline 

loic.dubois@fr.ibm.com
17 Avenue De L'Europe,
Bois Colombes Cedex 92275
France

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Q&A

IBM SolutionsConnect 2013

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MERCI

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BACKUP SLIDES

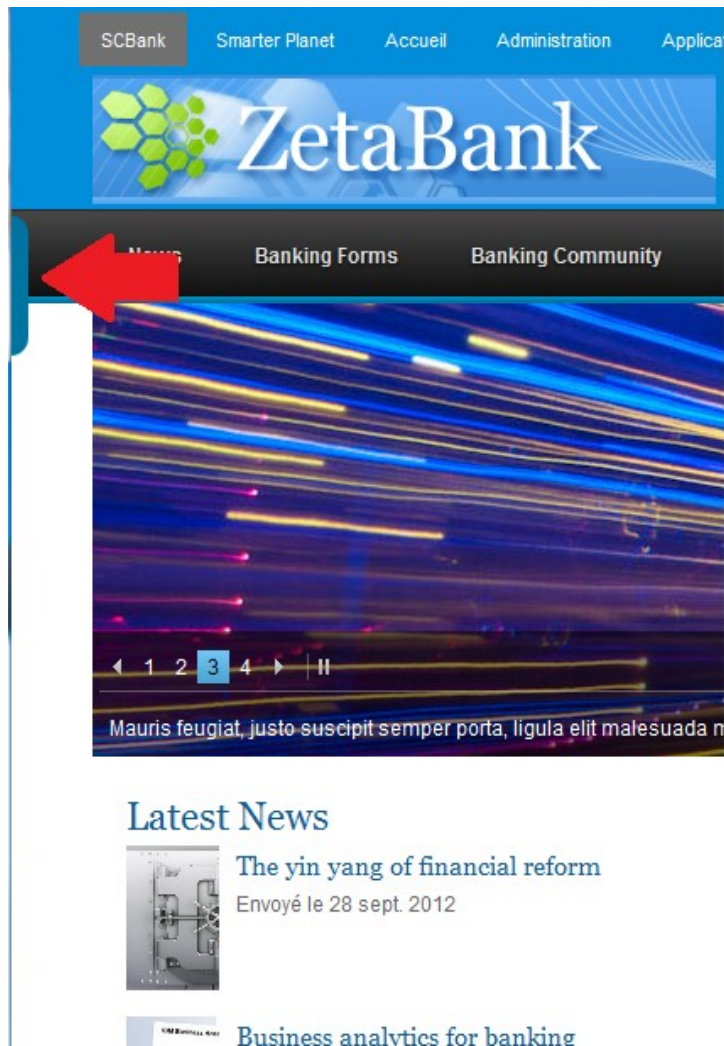
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Social Sidebar

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- On clique sur l'onglet pour afficher la barre de contenu.

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- Si il n'existe pas de domaine SSO entre les serveurs, l'utilisateur devra saisir ses identifiants et mot de passe.

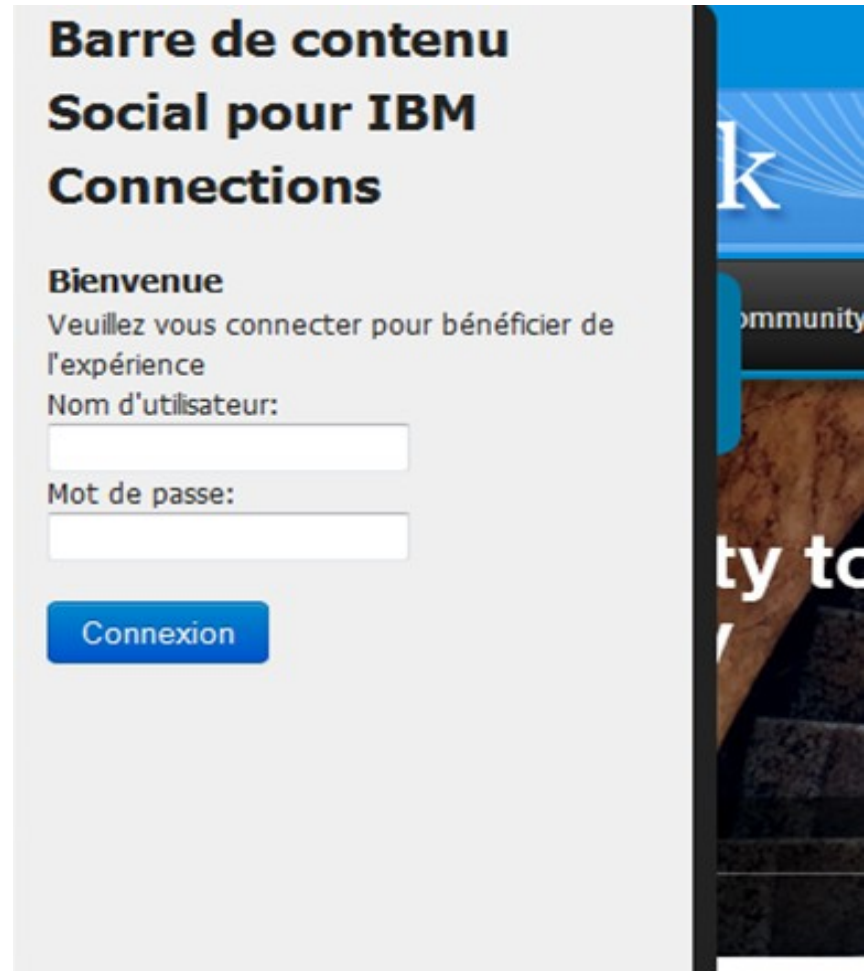
Barre de contenu
Social pour IBM
Connections

Bienvenue
Veuillez vous connecter pour bénéficier de l'expérience

Nom d'utilisateur:

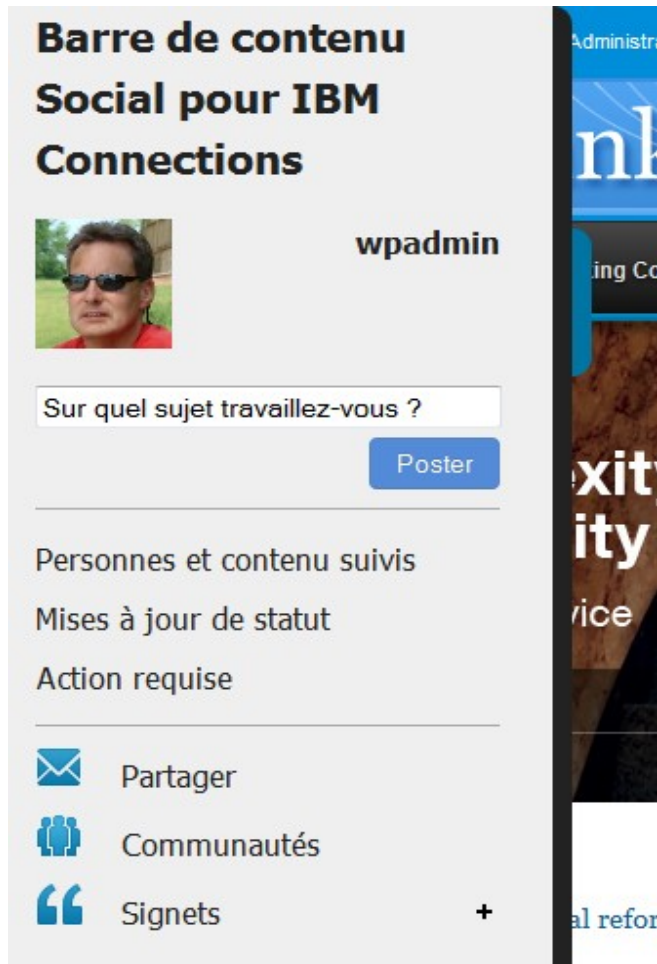
Mot de passe:

Connexion




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Barre de contenu
Social pour IBM
Connections

 **wadmin**


Sur quel sujet travaillez-vous ?


Poster


Personnes et contenu suivis

Mises à jour de statut

Action requise

 Partager

 Communautés

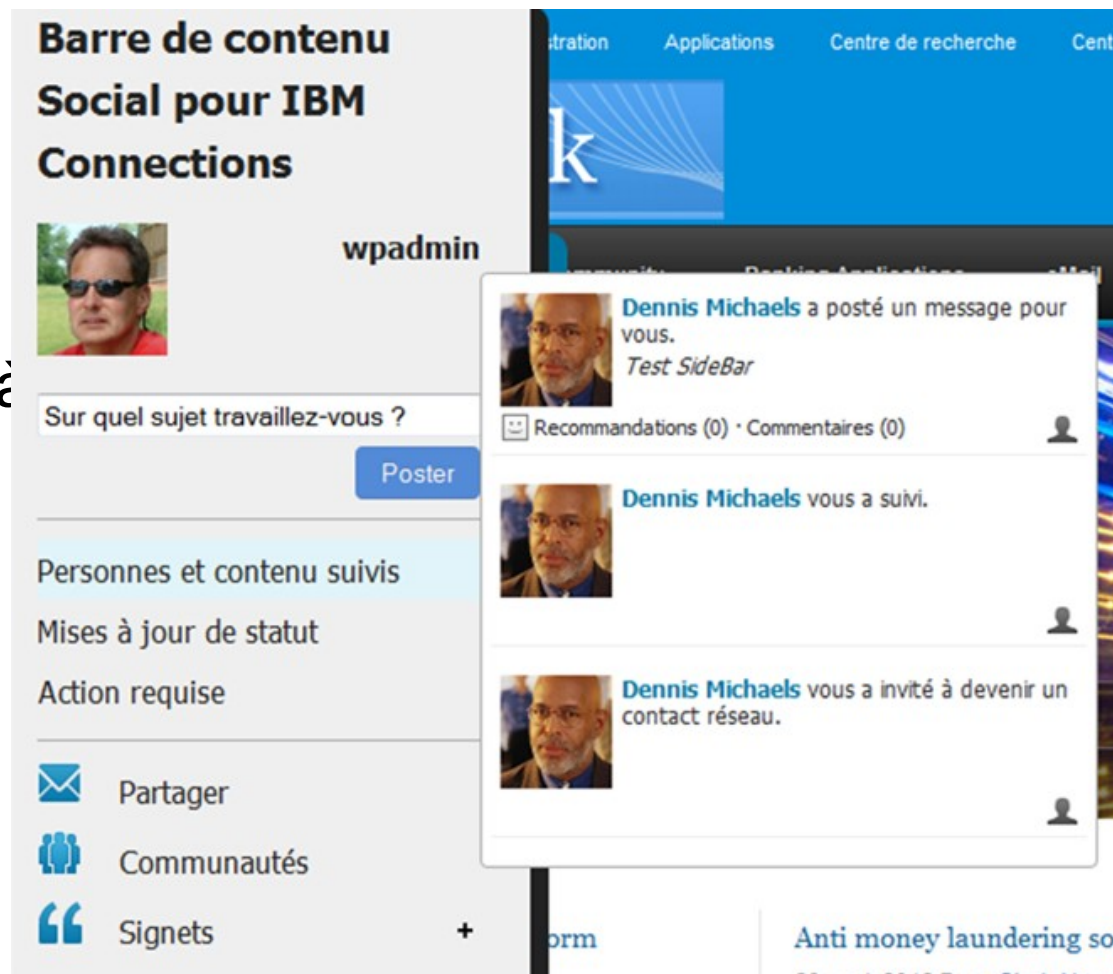
 Signets +

- Page d'accueil donnant accès aux fonctions de la barre de contenu.

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- Il suffit de survoler la ligne pour voir apparaître les mises à jour.



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Barre de contenu
Social pour IBM
Connections

wpadmin

Sur quel sujet travaillez-vous ?

Poster

Personnes et contenu suivis

Mises à jour de statut

Action requise

Partager

Communautés

Signets

Applications Centre de recherche

Community Banking Applications eMail

Dennis Michaels a posté un message pour vous.
Test SideBar

Recommandations (0) · Commentaires (0)

Frank Adams TestSmarterTest

Recommandations (0) · Commentaires (0)

Frank Adams Smarter Testing

Recommandations (0) · Commentaires (0)

Anti money laundering sc

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The screenshot displays the IBM SolutionsConnect 2013 user interface. On the left, a sidebar titled "Barre de contenu Social pour IBM Connections" features a profile picture of a man wearing sunglasses, the name "wadmin", and a text input field with the placeholder "Sur quel sujet travaillez-vous ?" and a "Poster" button. Below this are sections for "Personnes et contenu suivis", "Mises à jour de statut", and "Action requise", which includes icons for "Partager", "Communautés", and "Signets". The main content area on the right shows a navigation bar with "Administration", "Applications", "Centre de recherche", and "Centrales". Below this is a header with "Community", "Banking Applications", and "eMail". A large image of a staircase is visible, with the text "ty to" partially shown. A notification bubble from "Samantha Daryn" is overlaid, stating "vous a invité à devenir un contact réseau." At the bottom right, a search bar contains the text "orm" and "Anti money laundering s".

28, 29 et 30 août - IBM Client Center Paris

 #solconnect13



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Barre de contenu

Social pour IBM Connections

wpadmin

Sur quel sujet travaillez-vous ?

Poster

Personnes et contenu suivis

Mises à jour de statut

Action requise

Partager

Communautés

Signets

Administration Applications Centre de recherche

nk

ing Community Banking Applications

Samantha Daryn vous a invité à devenir un contact réseau.

voir plus

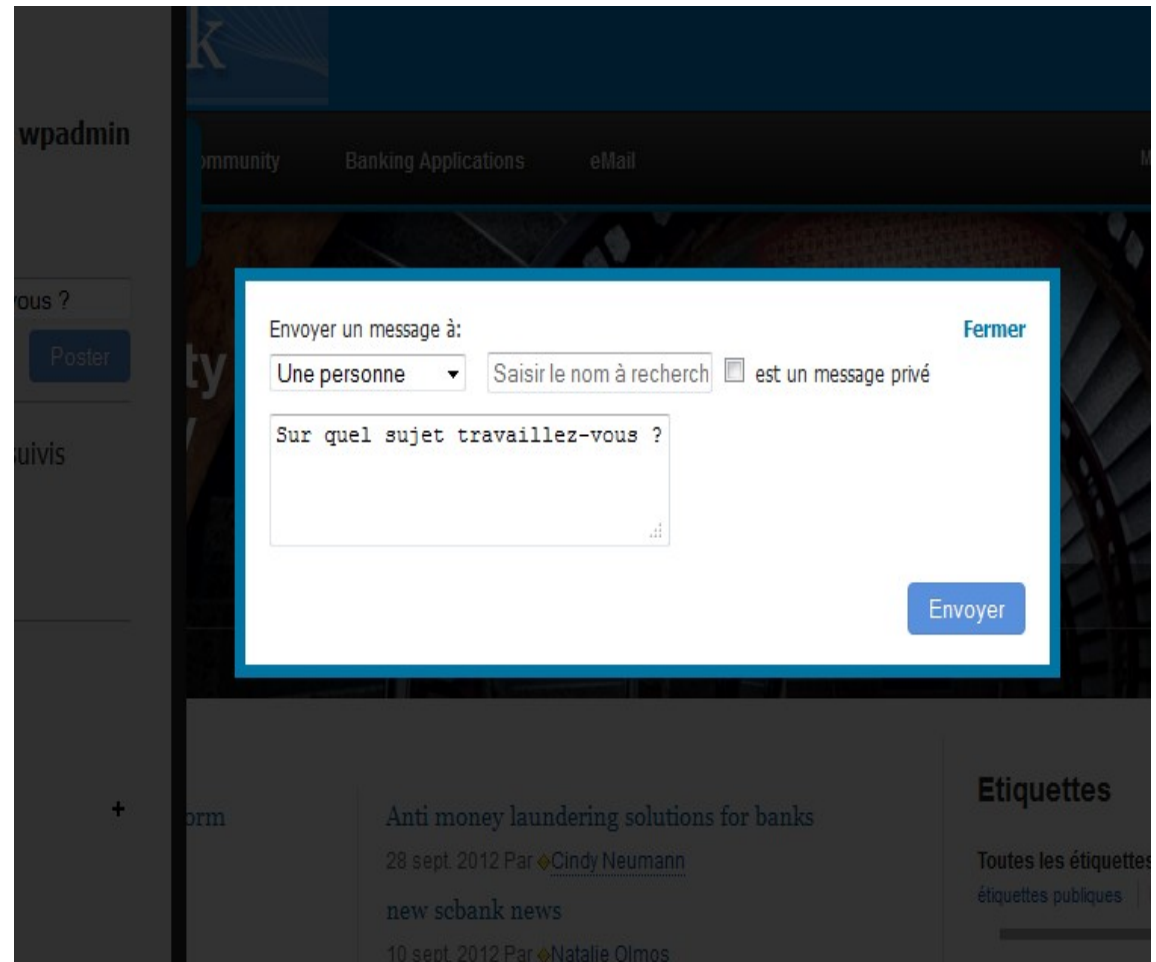
Anti money launder

- Il suffit de survoler l'entrée affichée pour voir apparaître un lien « voir plus » qui permet d'ouvrir l'invitation.

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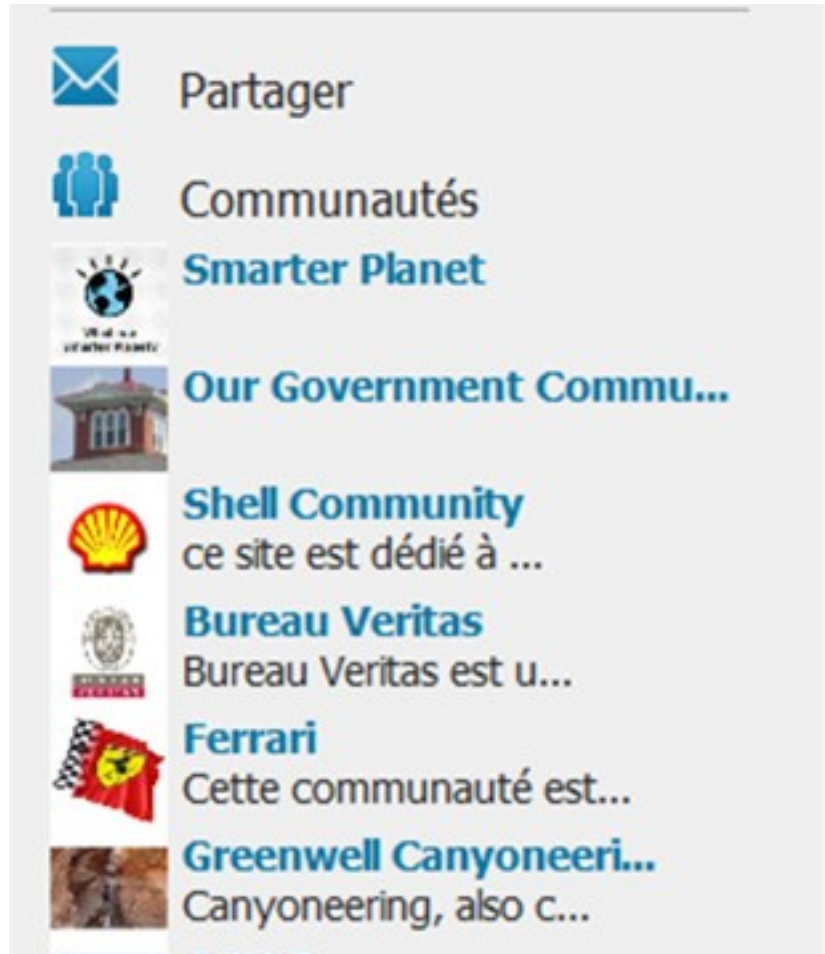
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- Un clic sur la ligne « Partager » permet d'envoyer un message à une personne, une communauté ou tout le monde.



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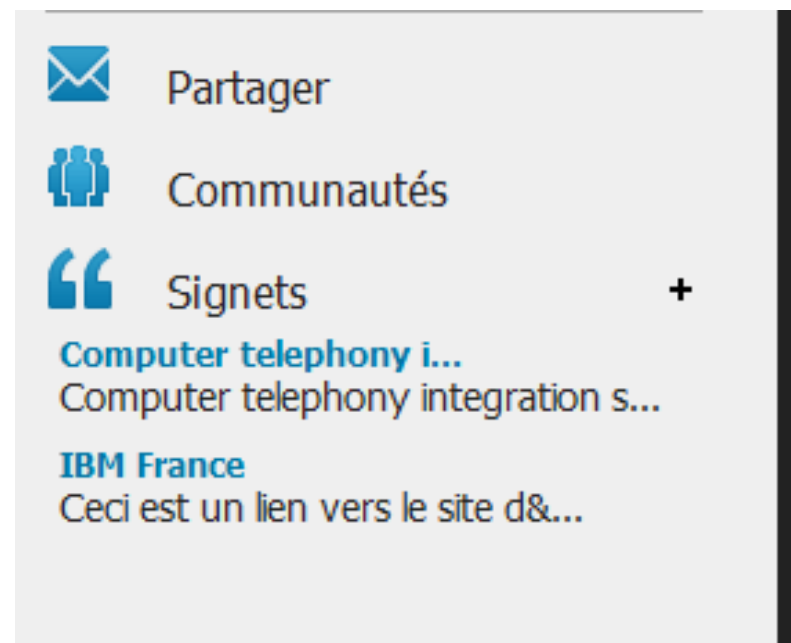


- Un clic permet de plier/déplier la liste des communautés dont je suis le propriétaire (les 7 premières).

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- Un clic permet de plier/déplier la liste des signets que j'ai créé (les 7 premiers).
- Un clic sur le bouton « + » permet d'ajouter un signet dans Connections pointant sur la page courante.



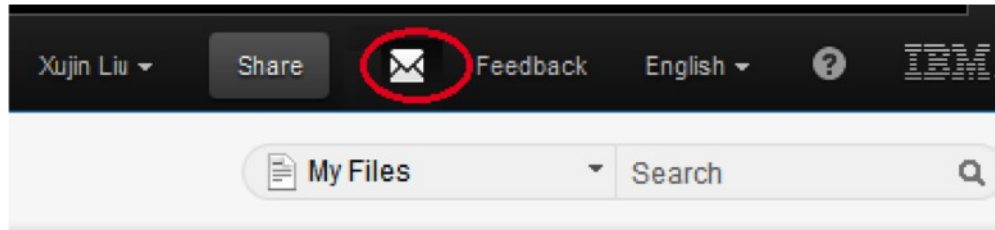
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Direct messaging

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Recent People

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 Home

 All Connected

Getting Started

• **I'm Following**

Status Updates

My Notifications

Action Required

Saved

Discover

Private Message

My Page

I'm Following

View updates for people and things you are following, and responses to your content.


What are you working on right now?

Filter By:



user1 send a private message to you

Hi, User 2_1, I am user 1 I am not user1_1


 Today at 4:15 PM

[Save this](#) | [Stop Following](#)



user1_1 send a private message to you

Hi, User2_1, I want to send you my second private message to you by Share Dialog, but not by EE

 Today at 4:13 PM

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Share Something

Status Update | Files | **Private Message**

Find a person:

Private message content:

Send a message

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Social Q&A

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IBM Connections Home Profiles Communities Apps Arnadou Alain Share English Q&A Search

Q&A

Ask questions? Recent People

My questions
Questions for me
Questions I answered
All

Tags
Find a Tag
test
Cloud | List

Date Updated

My Questions

Questions that you ask.

Filter By: All Display: [List/Feed]

1-3 of 3

Sort by:	Name	Created	Updated	Updated By	Answers	Comments	Likes	
	What consumer electronics trends emerged from CES 2011?	July 8,2012	Today at 5:01 PM	Jenny	2	3	0	Hide
	Tags: Consumer electronics trend							
	What are some good resources for learning about signal estimation and detection?	May 26,2012	July 4,2012	Matisse	3	3	2	More
	How do I sent an e-mail from Lotus Notes to a blackberry cellphone?	June 13,2012	June 29,2012	Bill	5	8	4	More

Show 10 | 25 | 50 items per page

Feed for these Question

Top Answerers

- Gardner Raynes Senior ... 209 Answers
- Lisa Starky Marketing manager 144 Answers
- Charles Troy HR professional 137 Answers
- Bill Ranney Consultant 91 Answers
- Kristin MacGyver Sales ... 60 Answers

Open Questions

- Win 7 crashes with agnfil.sys with Pace 4111N router?
- Is there any Apps that can take "out of office" info from lotus notes so we don't disturb anyone who is in vacation?
- Is there any way to pull a report in CRM to export to excel your opportunities?

More

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Questions

Search Questions...



Show: All Questions

Select: All | None Sort by: Last Updated

- What's the ideal duration for a keynote speech?** ✓
Asked by [Natalie Olmos](#) | Updated an hour ago by [Mike Motler](#)
✓ 50 | 10 | 30
- What are your top priorities for product marketing in Q3?**
Asked by [Matthew Pierpont](#) | 2 hours ago
✓ 0 | 0 | 7
- What are some tips for business travel with children?**
Asked by [Kelly Hardart](#) | Updated 5 hours ago by [Heather Reeds](#)
✓ 63 | 11 | 125
- How do I report expenses for the Renovations Conference?** ✓
Asked by [Paul Clemmons](#) | Updated 8 hours ago by [Dan Misawa](#)
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quam lectus, venenatis ac ullamcorper suscipit, mollis nec leo. Proin nec libero mi, eget elementum nisi. Proin volutpat nibh pretium tellus consectetur vulputate.
[Like](#) • [Answer](#) • [Comment](#) • [Share](#)
✓ 41 | 5 | 54
- What's the best way to get from JFK to the Conference hotel?**
Asked by [Jim Lendler](#) | Updated yesterday by [Christina Milan](#)
✓ 9 | 4 | 7
- Where can I find public sales information for a customer?** ✓
Asked by [Samantha Daryn](#) | Updated yesterday by [Mike Motler](#)
✓ 10 | 12 | 23
- Does anyone know anything about Toastmasters?**
Asked by [Gail Chao](#) | Updated on Tuesday by [Gardner Raynes](#)
✓ 24 | 9 | 11

Top Contributors

- Bill Jordan**
Customer Service Specialist
325 Answers
- Laura Klein**
Sales Rep
289 Answers
- Herb Medway**
Director of Marketing
253 Answers

Tags

clients **customer** family hr manager
marketing personal project **sales** test

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IBM Connections Community Insights

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A Screenshot of The CommunityCompare Tool in Community Insights.

A user tries to find communities of similar *size* and *age* as her community, and with more *views* than hers. Each line in the main chart (a) represents a community; the user's community is highlighted in orange. She creates three visual filters on the main chart (a) to filter communities according to her criteria. The communities shown in (a) are also available as a list (b). Checking a community in the list (b), highlights it in black in the main chart (a). Clicking the name of a community in the list (b) loads its most valuable posts below (c). Two other widgets (c, d) are used to change the time frames and scales in (a).

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You are in: [Community Insights](#) > [Firefox Champions](#) > [Goals](#)

Community Goals

Categories

Learning

- Avg+14** Peer-led social learning
Same as 2012Q3
- Avg-3** Leader-led learning
2012Q3-5.0
- Avg-2** Q&A
Same as 2012Q3
- Avg+2** Expertise
Same as 2012Q3

Support

- Avg+3** Professional networking
2012Q3+0.4
- Avg+3** Sociability
2012Q3+1.0

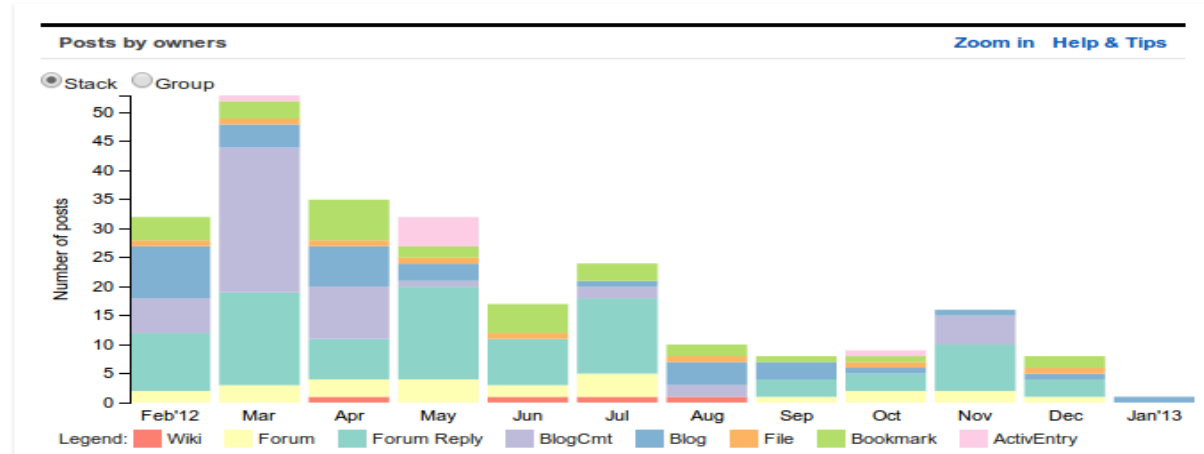
Productivity

- Avg** Resource reuse
2012Q3-1.0
- Avg** Collaboration
2012Q3-2.0
- Avg+3** Innovation
Same as 2012Q3

Questions

- Avg-6** How much informational posts have leaders created over time?
2012Q3-8.0
- Avg** How much have leaders' informational posts been consumed and discussed over time?
2012Q3-2.0

Details



No recommendations available.
Previous

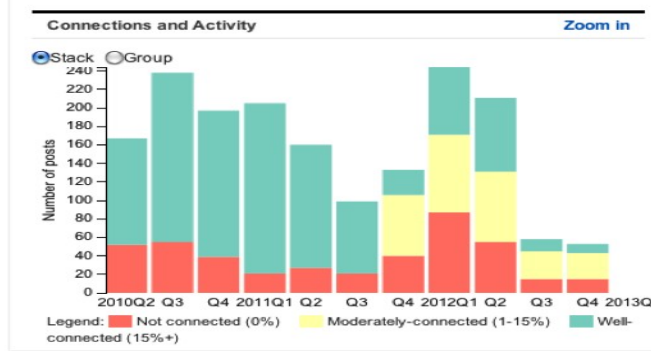
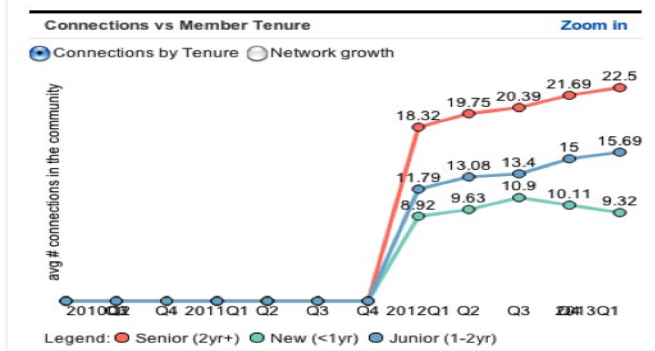
Next

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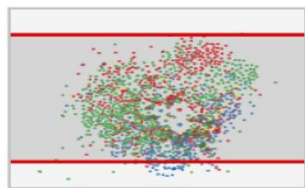
Sociability

An important goal of communities is to elevate and connect its members. Communities should help individuals build their personal eminence and grow their careers. Communities should also help employees network and build relationships with mentees, peers, and higher-ups. [More...](#)



Social Graph

- Filter by:
- member
 - owner
 - North America
 - Europe
 - Asia
 - Oceania
 - South America
 - Africa
 - N
 - Y



Members list Zoom in

Social graph selection: continent is 'Asia' and manager is 'Y'.
Number of members: 53

[Click to email them](#)

- IBM CHQ, Human Resources
- Collaboration Solutions
- IBM Sales & Distribution, Softw Sales
- IBM CHQ, BT/IT CIO
- IBM Sales & Distribution, Softw Sales
- Global Business Services
- IBM Sales & Distribution, Softw Sales
- Global Business Services
- IBM Sales & Distribution, Mark
- SO Delivery, Server Systems Operations
- IBM Software Group, IBM Collaboration Solutions
- IBM Sales & Distribution, Mark
- IBM Sales & Distribution, Softw Sales

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IBM Connections Touchpoint

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IBM Connections

Create Your Profile Build Your Network Follow Experts and Communities

Let's start creating your professional profile

Background

Current Job Start Date

Marketing Rep May 2013

[Add another job](#)

Education

Name of school Year started Year finished

Degree earned

[Add another school](#)

Summary

How do you explain to others what you do? What are your professional strengths and work experiences?

[Back](#) [Next](#)

in Would you like to import your profile?

Instead of taking the time to fill out the form, we can work a lot smarter by connecting to your LinkedIn profile.

[Import](#)

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IBM Connections

Create Your Profile Build Your Network Follow Experts and Communities

Your network invites

You now have access to an audience with different skills and experiences. Anytime you want to communicate with your network, just post an update.

10 Network Invites • 3 Invitations to Register

Now that your network is started, let's start following experts and communities

Back Next

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IBM Connections

Review Policy and Guidelines

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Etiam nisi magna, porttitor non tristique vitae, consequat ac ante. Suspendisse leo tortor, consequat vitae adipiscing quis, fermentum quis magna. Duis vehicula tempor tempus. Suspendisse sem quam, ullamcorper vitae egestas nec, tempor et felis. Duis sodales mi ipsum. Donec nec enim mi, at mollis ligula. Nullam ultricies sagittis justo sed lobortis. Vestibulum nec justo ac augue ullamcorper ullamcorper eget vitae turpis.

Morbi tincidunt lacinia tortor nec dignissim. Vivamus quis lacinia nulla. Phasellus non blandit neque. Curabitur elit metus, gravida sed dictum ac, venenatis a lectus. Quisque faucibus leo ullamcorper mi eleifend ut tempor lacus sollicitudin. Suspendisse non erat ac nulla aliquet eleifend. Nulla erat magna, dignissim nec aliquet ac, ultrices sed leo. Nulla condimentum sem a odio semper ac pellentesque massa dapibus. Cras placerat volutpat metus, at sagittis tellus volutpat et. In non nisl risus.

Aliquam erat volutpat. Fusce consectetur convallis condimentum. Sed et elit at metus faucibus faucibus nec vitae leo. Curabitur vehicula, orci in hendrerit volutpat, arcu ante tincidunt mi, vitae dignissim metus nunc vitae diam. In hac habitasse platea dictumst. Nunc fermentum neque vel neque egestas feugiat. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos himenaeos. Nam fringilla velit nec massa consequat et mollis massa aliquam. Proin pellentesque, sapien quis aliquet vehicula, nibh quam suscipit dolor, ut imperdiet risus nisl a quam.

By completing your registration you agree to the policy and guidelines

[Complete Registration](#)

