

Lotusp^{here} 2006

Sametime 7.5

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FUTUREINSIGHT

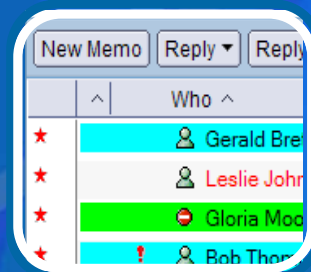
Real Time Collaboration - Key Focus Areas for 2006

Presence Everywhere



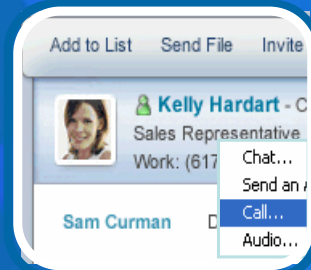
Pervasive Presence

Integrated Collaboration



Enhanced User Experience

Rich Collaboration Components



Voice/Telephony/Video; IM Interoperability

Advanced Organizational Collaboration



Social Networking; Organizational Collaboration

Beyond IM and Web Conferencing: Server-based Federation with Public IM Networks

Connectivity to industry-leading public IM

- AOL AIM, ICQ and Apple iChat
- Yahoo! Messenger
- Intention to connect with users of Google Talk

Utilizes new advanced, multi-protocol gateway

- Lotus Sametime RTC Gateway being developed to enable enterprise-to-enterprise communication

Embedded in Lotus Sametime 7.5

- No additional purchase will be required



AOL®, AIM®, ICQ® and Apple®
iChat™



Sametime 7.5

- ➔ • Web Conferencing Enhancements
- Instant Messaging Enhancements
- Social Networking Tools

Redesigned Web Conference User Experience

The screenshot displays a web conference window titled "Sametime Meeting Room - My Meeting". The interface includes a menu bar (Conference, Edit, View, Tools, Help) and a toolbar with icons for Stop Presenting, Add Slides, Set Permissions, Switch Moderator, Fit to Screen, Maximize, and Meeting Information. Below the toolbar are tabs for Welcome, Slides, Sharing, and Whiteboard. The main content area shows a "Sales Team Kick Off" meeting on June 15, 2:00 PM EST, moderated by Dan Misawa. Meeting details include a phone number (1-800-555-2991) and a passcode (399182). A note states "This meeting is being recorded".

Participants (8)
Moderator: Dan Misawa

Show All Participants ▾ Invite...

- Dan Misawa
- Monifa Shani
- Kelly Hardart
- Sam Curman
- Rebecca Gestner
- Misha Tompkin
- Mike Morrison
- Gail Chao

0 Hands Raised

Web Page | Polling

New Web page
<http://www.renovations.com>
<http://www.renovations/legal.com>

Group Chat

Kelly Hardart Hi Dan, could you send me the link to that document?

Send

Sales Team Kick Off
June 15, 2:00 PM EST

Moderator: Dan Misawa
Phone number: 1-800-555-2991
Passcode: 399182

This meeting is being recorded

Meeting Creation


- Essential data on the first tab
- Renamed tabs to minimize confusion
- Additional fields display if telephone service is available

New Meeting

Essentials | People | Slides | Options

To create an online meeting, fill out the information on this tab, and click Save. You can also invite people, add content and set options, using the other tabs, and then save your meeting.

* Meeting name:
Description or other meeting information:

* Date and time: Start Now
<< < 10/27/2005 > >>  Repeat...
<< < 11:00 AM > >>
Duration: << < 0d 1h 00m > >>

Phone services: Use the phone number provided by my telephone service
[Get help with these fields](#)
Client ID:
Client password:
Passcode:
Service locations:

Meeting password:
Re-type password:

*Required field

Save Cancel

Meet Room Client Updates

New icons

Common actions on the toolbar

Tabs for major controls

Resizable sections

The screenshot shows the Sametime Meeting Room - My Meeting window. The interface includes a menu bar (Conference, Edit, View, Tools, Help), a toolbar with icons for Stop Presenting, Add Slides, Set Permissions, Switch Moderator, and Fit to Screen. Below the toolbar are tabs for Welcome, Slides, Sharing, and Whiteboard. The main content area displays a presentation slide titled "Agenda" with the following items:

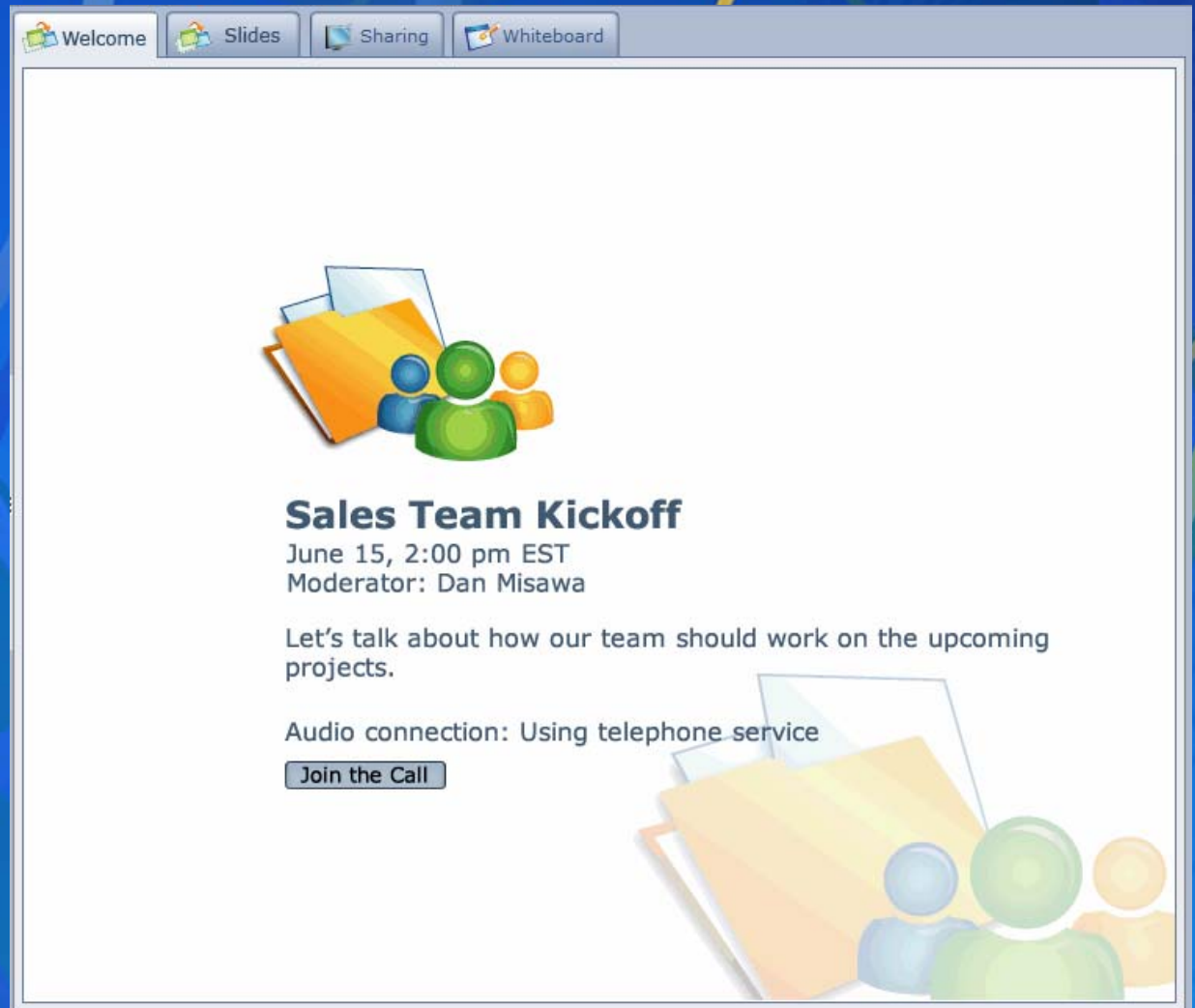
- Status update
- Plans for upcoming presentations
- Discuss latest news from BigCo
- Action Items for next week

On the left side, there is a Participants list (8) with names: Dan Misawa (Moderator), Monifa Shani, Kelly Hardart, Sam Curman, Rebecca Gestner, Misha Tompkin, Mike Morrison, and Gail Chao. Below the list are sections for Hands Raised, Web Pages, Polling, and Group Chat. The Group Chat shows a message from Kelly Hardart: "Hi Dan, could you send me the link to that document?" and a response from Dan Misawa: "Sure. Where should I send it?". At the bottom, a status bar shows "Connected" and "Remaining meeting time: 55 minutes".

Updated status bar

Welcome Page

- Improved experience when user first enters the meeting room
- Provides helpful information
- Sites can use different background graphic

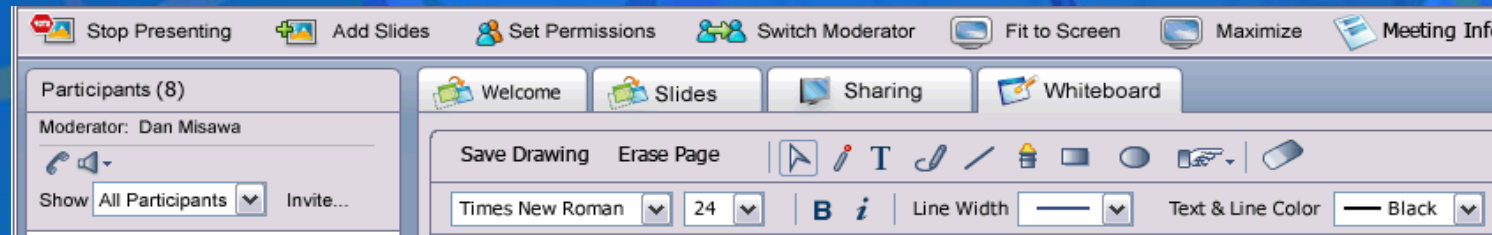


The screenshot shows a meeting room interface with a white background and a blue border. At the top, there are four tabs: 'Welcome', 'Slides', 'Sharing', and 'Whiteboard'. The main content area features a graphic of a folder and three stylized people icons (blue, green, and orange). Below the graphic, the text reads: 'Sales Team Kickoff', 'June 15, 2:00 pm EST', and 'Moderator: Dan Misawa'. A paragraph follows: 'Let's talk about how our team should work on the upcoming projects.' Below this, it says 'Audio connection: Using telephone service' and a 'Join the Call' button. A larger version of the folder and people graphic is visible in the bottom right corner of the interface.

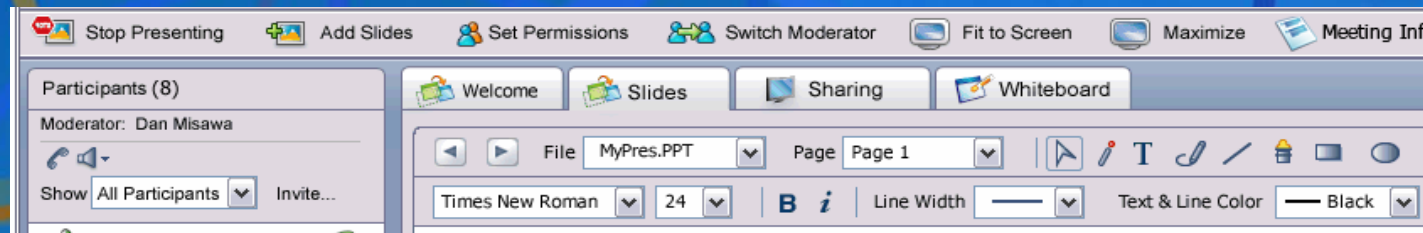
Slides versus Whiteboard

- New Slides tab
- Annotation tools will be available with both
- Better location of “Add Slides” button
 - Page Down advances between multiple files
- Better slide conversion

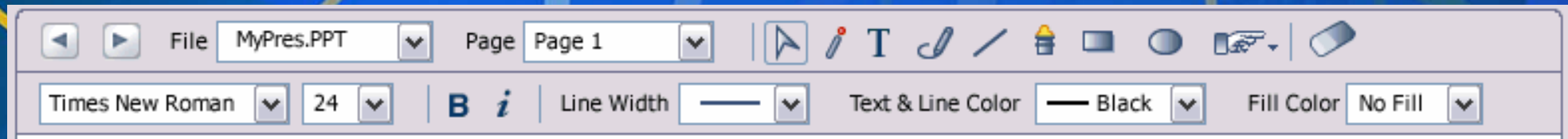
Whiteboard



Slides



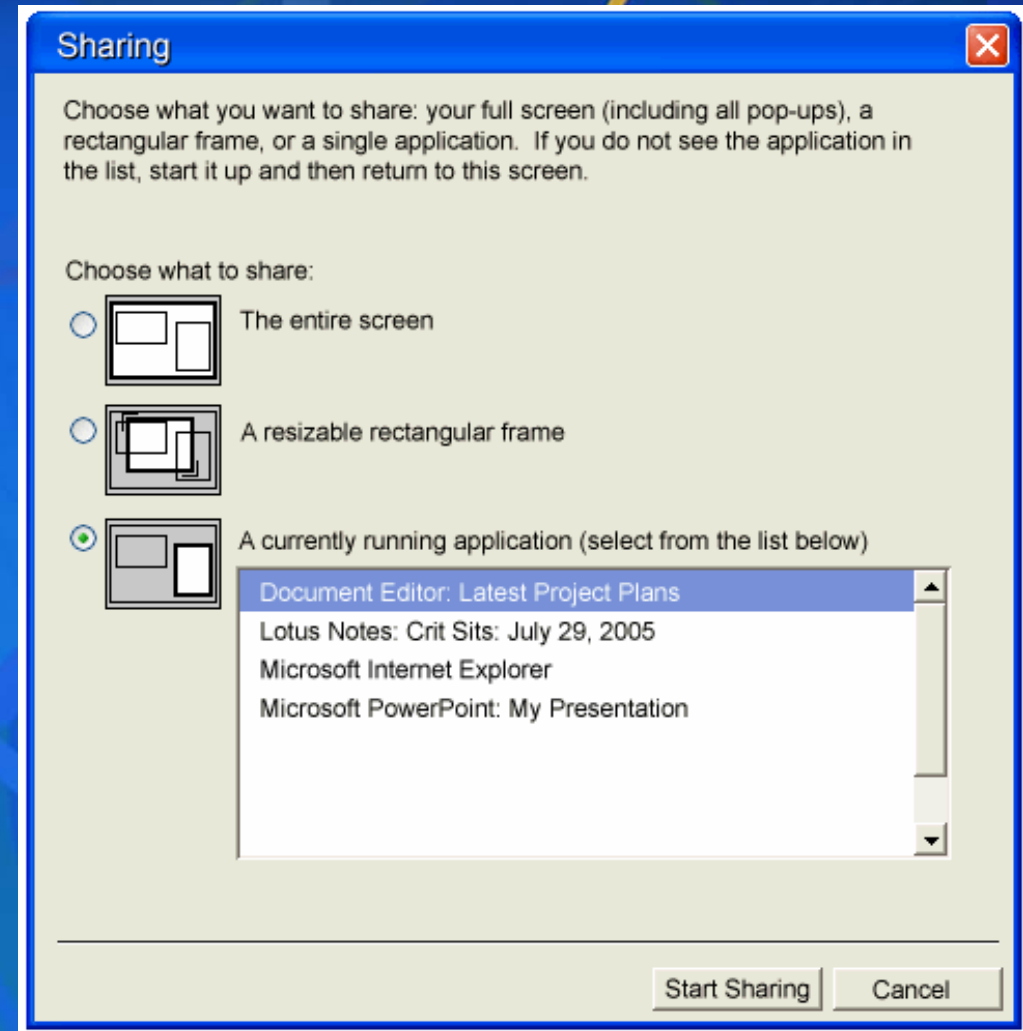
Annotation Tools



- Editable text
- New highlighter and laser pointer tools
- Modern set of annotation tools
- Easier line width and color controls

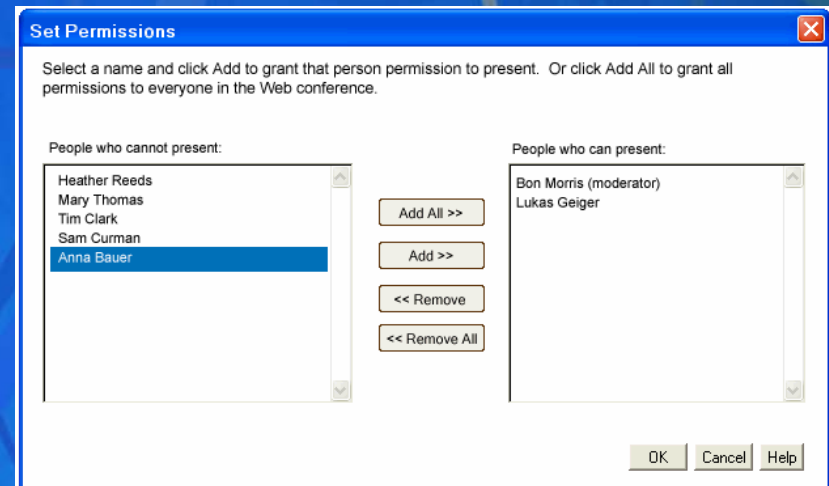
Sharing

- Default will be application sharing, with correct handling of PowerPoint slide shows
- Person sharing can choose between high fidelity and high speed



Setting Permissions

- By default, everyone will come in with all permissions granted (default will be a server setting)
- New Permissions button
- Permissions UI:

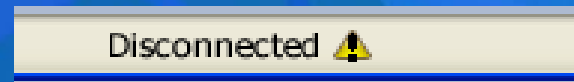
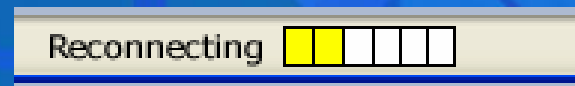
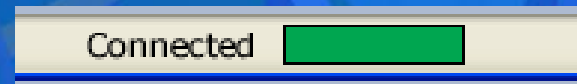


Web Conferencing Connectivity

- **Better user experience**
- **Better pop-up co-existence**
- **Improved connection resilience**

Web Conferencing Connectivity Startup

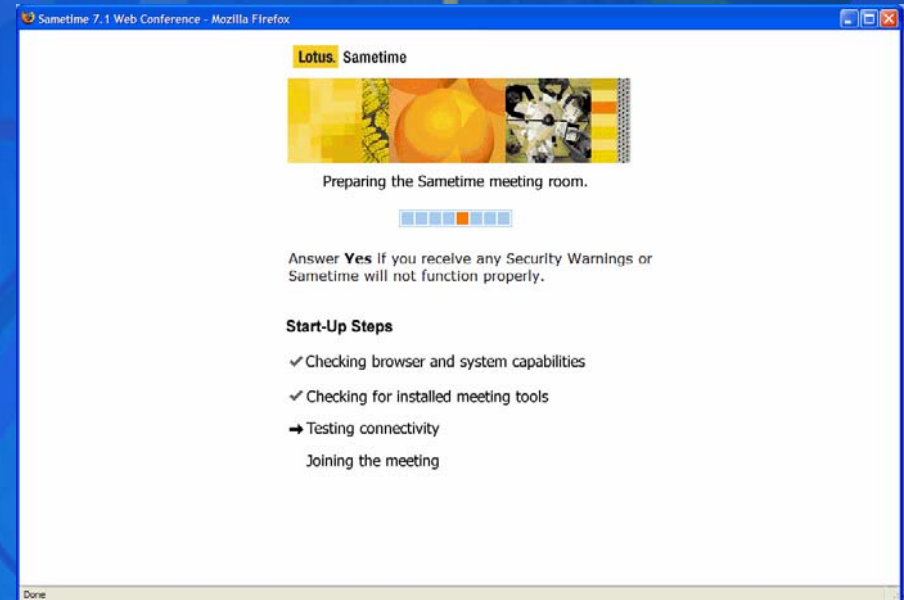
- Start up Meeting Room Client (MRC) and then establish connection
- If connection lost, MRC will stay running and reconnect in background, limiting meeting interruption
- Icons in the status bar will indicate the connection status



- If a problem occurs, a message will pop up, telling the user what to do

Web Conferencing Connectivity – Popup’s

- Eliminate as many automatic popup’s as possible
- Where non-user initiated popup’s are needed, monitor and give user feedback that the popup can’t be launched
- Rework startup sequence to avoid popup’s

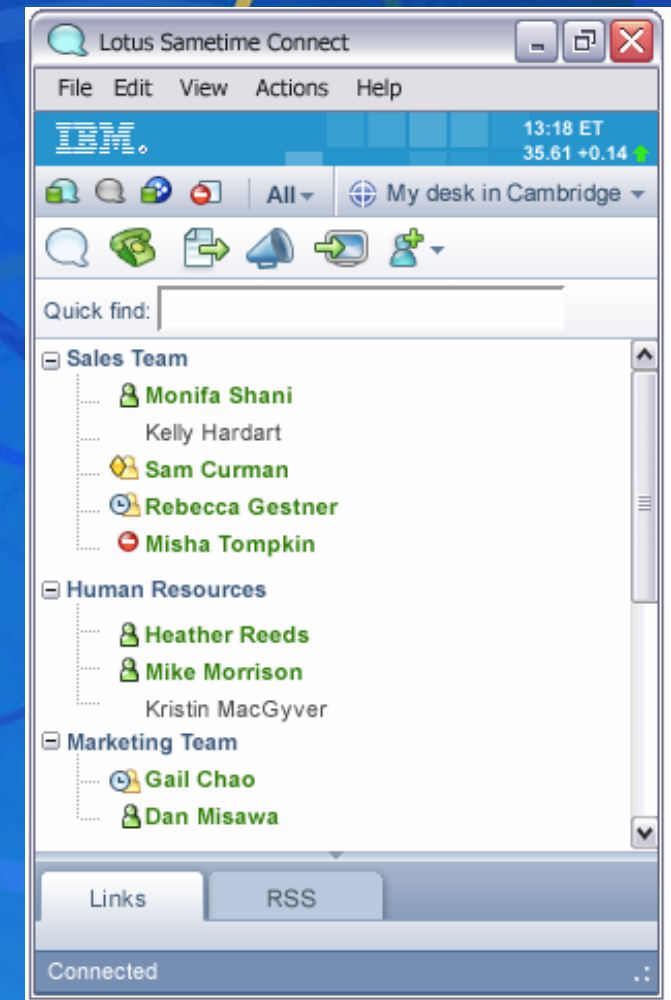


Sametime 7.5

- Web Conferencing Enhancements
- • Instant Messaging Enhancements
- Social Networking Tools

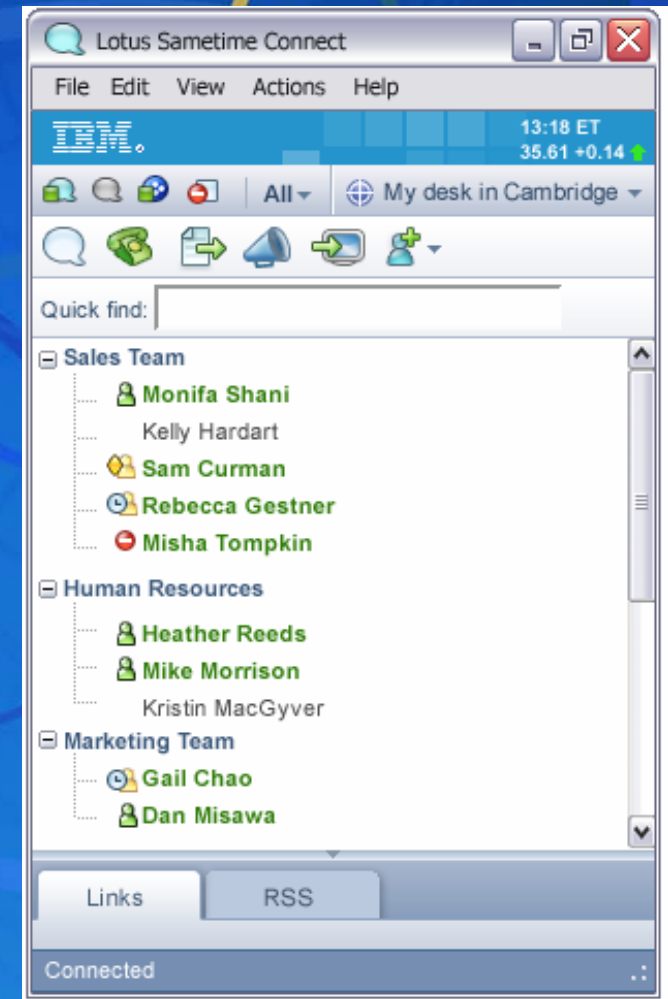
Connect Client

- **Redesigned Connect Client**
- **Unified IM client**
 - IM client for both Sametime and Workplace Collaboration Services
 - Unifies Sametime Connect Client and Java Connect Client
- **Built on Eclipse framework**
- **Extensible via plug-ins**



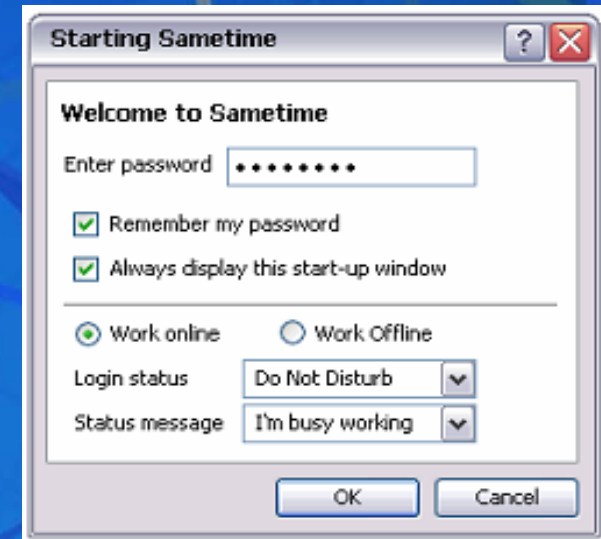
Connect Client Main Window

- New look & feel
- Customizable branding
- Multi-community support
- Selective “do not disturb”
- Automatic status change when enter web conference
- Location awareness
- Quick find
- Business card
- Mini-apps
- Extendable client



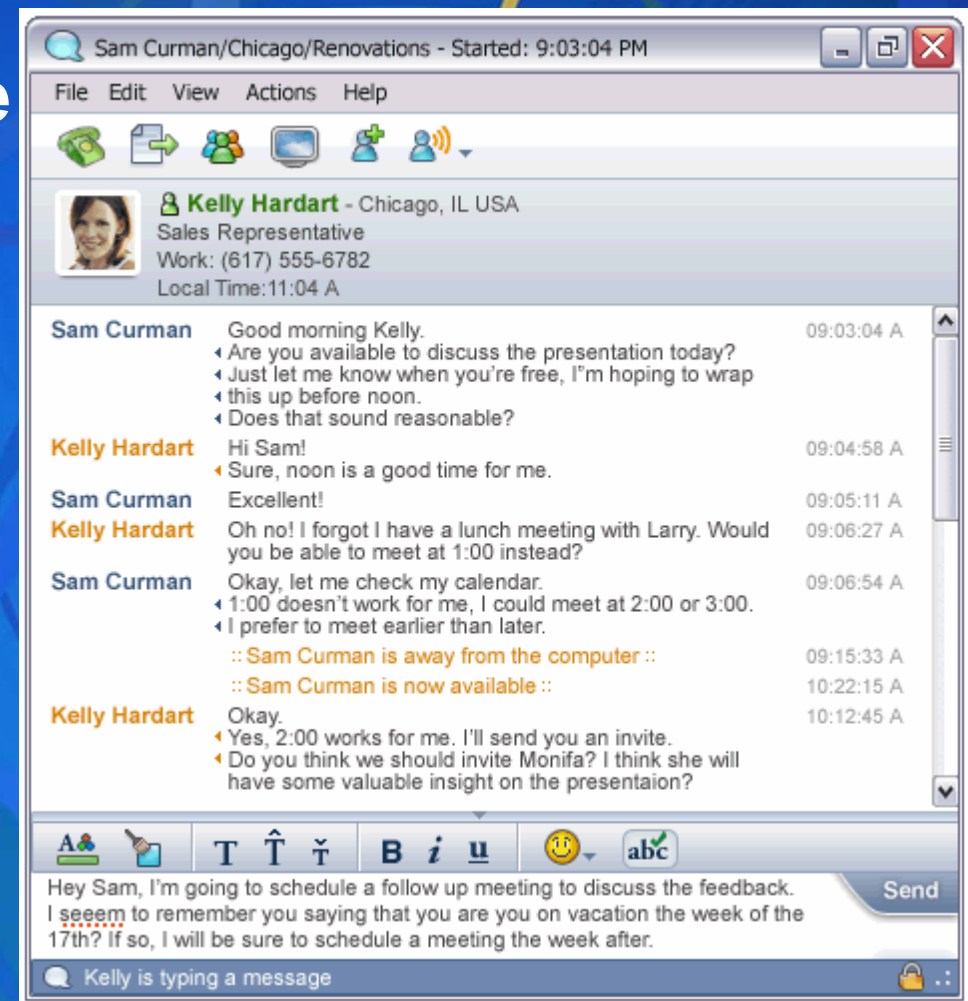
Connect Client Improved Logon

- Recognize network status before logging on
- Automatically try to log back in to Sametime if lose and then regain connection
- Set awareness state and message at login
- Option for desktop SSO
- Option to save only user ID rather than both user ID and password



Connect Client Chat Window

- Partner's business card, location, phone & local time
- Time Stamps
- Rich fonts & Emoticons
- Spell checking on the fly
- Notes Links
- N-way chat late joiner history
- Print & print preview
- File Transfer with virus scanning
- Instant Image
- Click to talk

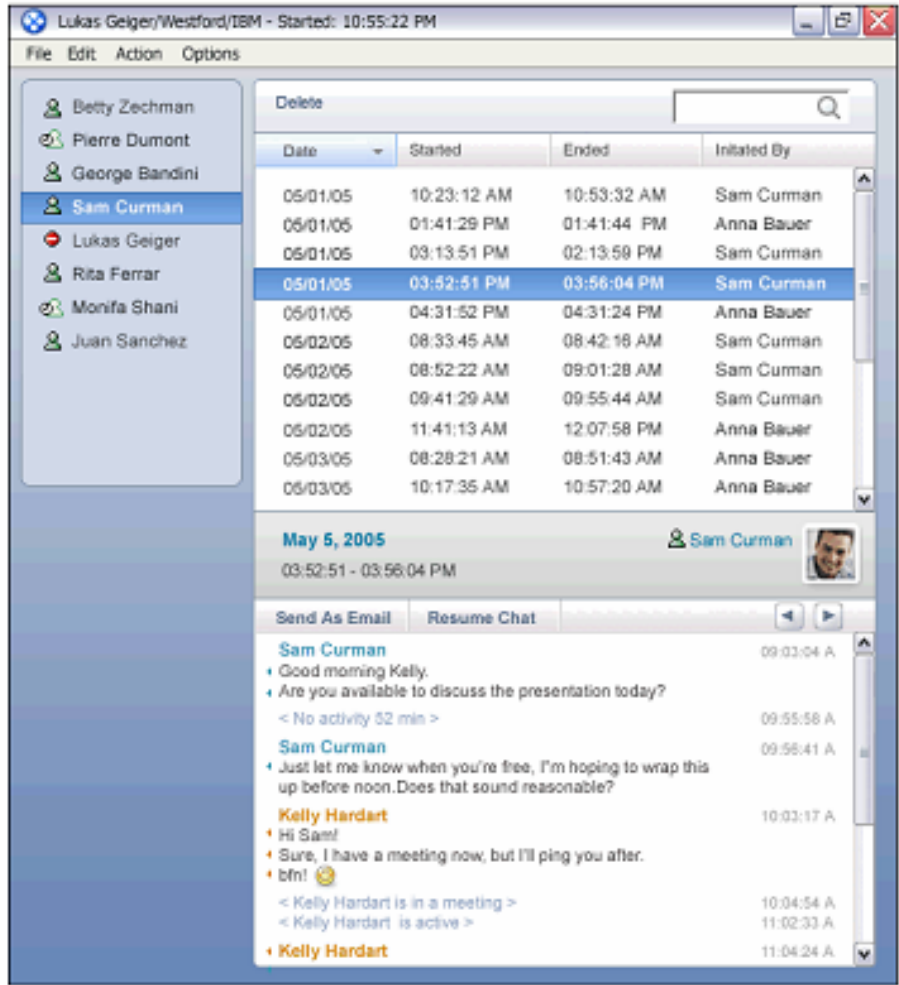


Demo




Connect Client Chat History

- Robust chat history capabilities
- User has option to automatically save, manually save, or not save
- Chat history saved locally
- Chat messages can be retrieved from a new “inbox” UI
- Administrators can turn off saved chat via policies



The screenshot displays the 'Lukas Geiger/Westford/IBM' chat window. On the left, a contact list includes Betty Zechman, Pierre Dumont, George Bandini, Sam Curman (selected), Lukas Geiger, Rita Ferrar, Monifa Shani, and Juan Sanchez. The main area shows a 'Delete' table with columns for Date, Started, Ended, and Initiated By. Below the table, a date separator for 'May 5, 2005' is shown, followed by a chat log for the session '03:52:51 - 03:58:04 PM' initiated by Sam Curman. The chat log includes messages from Sam Curman and Kelly Hardart, such as 'Good morning Kelly. Are you available to discuss the presentation today?' and 'Hi Sam! Sure, I have a meeting now, but I'll ping you after. bfn!'. The interface also features 'Send As Email' and 'Resume Chat' buttons.

Date	Started	Ended	Initiated By
05/01/05	10:23:12 AM	10:53:32 AM	Sam Curman
05/01/05	01:41:29 PM	01:41:44 PM	Anna Bauer
05/01/05	03:13:51 PM	02:13:58 PM	Sam Curman
05/01/05	03:52:51 PM	03:58:04 PM	Sam Curman
05/01/05	04:31:52 PM	04:31:24 PM	Anna Bauer
05/02/05	08:33:45 AM	08:42:16 AM	Sam Curman
05/02/05	08:52:22 AM	09:01:28 AM	Sam Curman
05/02/05	09:41:29 AM	09:55:44 AM	Sam Curman
05/02/05	11:41:13 AM	12:07:58 PM	Anna Bauer
05/03/05	08:28:21 AM	08:51:43 AM	Anna Bauer
05/03/05	10:17:35 AM	10:57:20 AM	Anna Bauer

May 5, 2005  Sam Curman

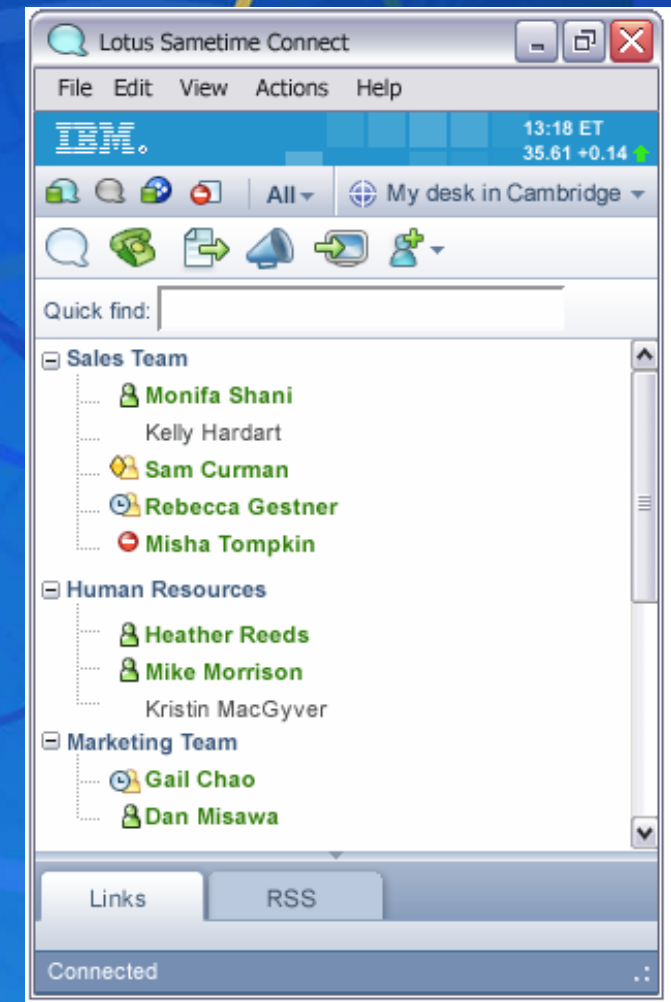
03:52:51 - 03:58:04 PM

Send As Email Resume Chat

Sam Curman 09:03:04 A
• Good morning Kelly.
• Are you available to discuss the presentation today?
< No activity 52 min > 09:55:58 A
Sam Curman 09:58:41 A
• Just let me know when you're free, I'm hoping to wrap this up before noon. Does that sound reasonable?
Kelly Hardart 10:03:17 A
• Hi Sam!
• Sure, I have a meeting now, but I'll ping you after.
• bfn! 😊
< Kelly Hardart is in a meeting > 10:04:54 A
< Kelly Hardart is active > 11:02:33 A
• Kelly Hardart 11:04:24 A

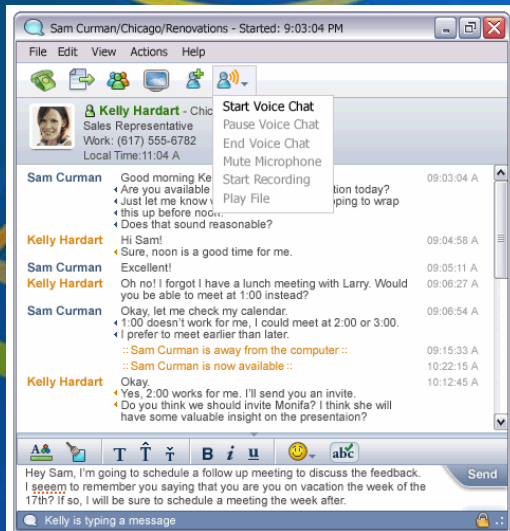
Connect Client Extensibility

- Launch your own application or tool from the client
- Embed mini-application in client
- Extend live names
- Add actions to the toolbars and menus
- Brand the client
- Replace the telephony integration
- Add new real-time functionality



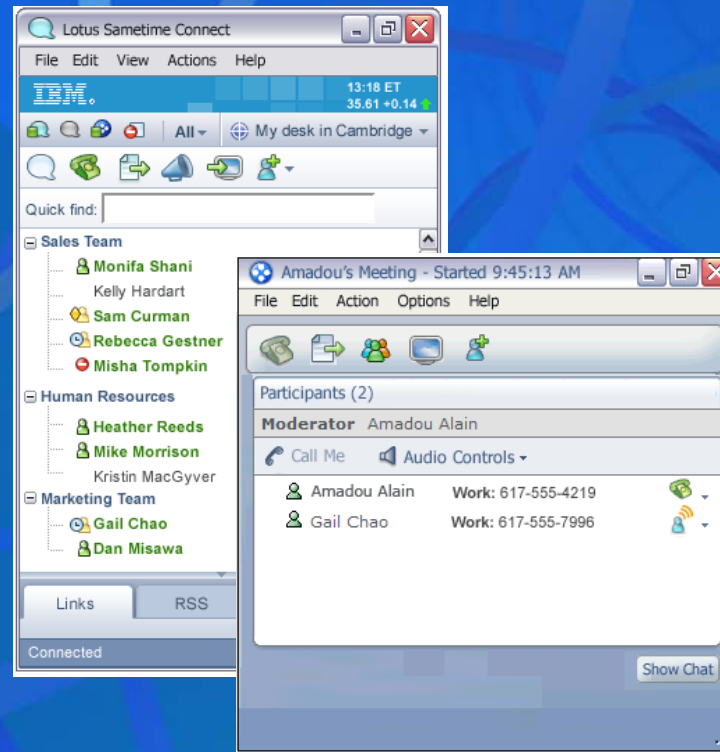
Audio and Video Integration

Click-to-talk



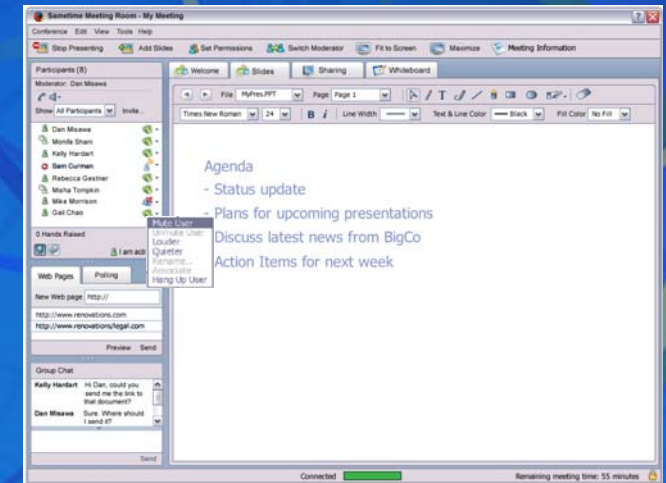
PC-to-PC VoIP voice chat with other Lotus Sametime users

Click-to-call



Call to call any phone (office, mobile, home) initiated through Lotus Sametime using enterprise audio providers; initiate video from Sametime.
Today (ST 7.0): Avaya, Premiere Global Services
Soon (in 2006): Nortel, Siemens (audio); Polycom, Tandberg (video)

Web Conf Integration



Updated UI for Telephone Service in Meetings

- Users can see who is talking; presenters can mute noisy phones
- Convenient “Call Me” capability -- people entering the meeting click a button and have their phone ring
- Users have controls for their own phones

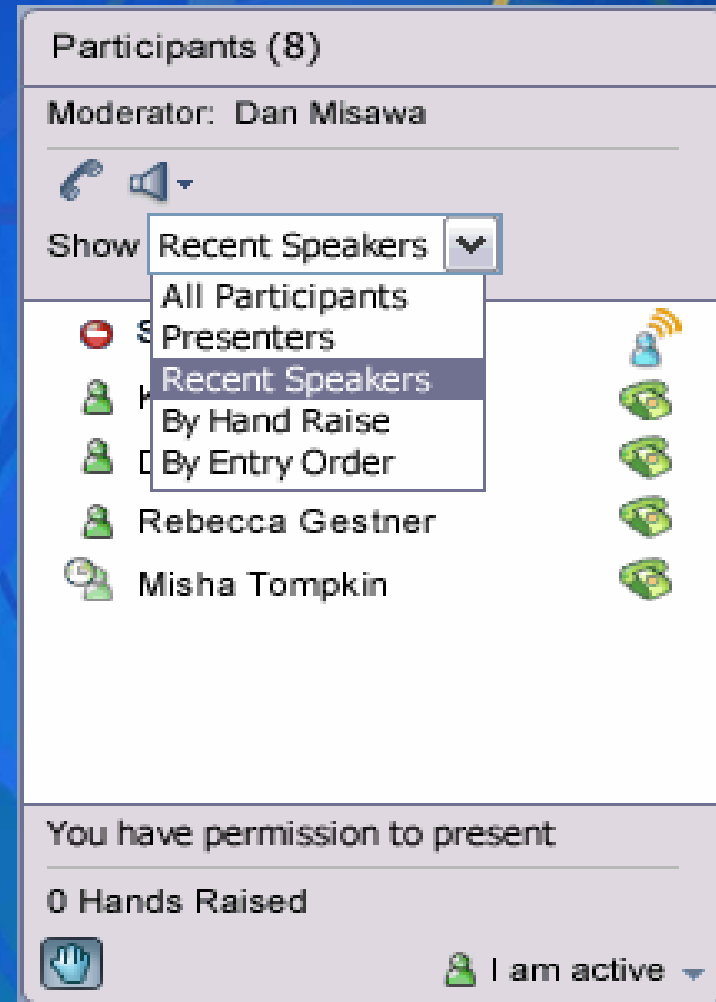
Participant view

The screenshot displays a meeting interface with the following elements:

- Participants (8)**: A list of participants with their names and status icons. The list includes Kelly Hardart, Sam Curman (muted), Rebecca Gestner, Misha Tompkin, Mike Morrison, and Gail Chao.
- Moderator: Dan Misawa**: The name of the meeting moderator.
- Phone Controls**: A context menu is open over the 'Show' button, listing options: Show Number, Mute My Phone, Unmute My Phone, Associate, and Unassociate.
- Permissions**: A message at the bottom states 'You have permission to present'.
- Hands Raised**: A section showing '0 Hands Raised' with a hand icon.
- Activity**: A status indicator at the bottom right shows 'I am active' with a person icon.

Participant List Views

Show drop-down provides convenient views – including the most recent speakers



The screenshot shows a meeting interface with a participant list. The list is titled "Participants (8)" and is moderated by "Dan Misawa". A dropdown menu is open, showing the following options: "Recent Speakers" (selected), "All Participants", "Presenters", "By Hand Raise", and "By Entry Order". The list includes names "Rebecca Gestner" and "Misha Tompkin". A status bar at the bottom indicates "You have permission to present", "0 Hands Raised", and "I am active".

Participants (8)

Moderator: Dan Misawa

Show Recent Speakers ▾

- All Participants
- Presenters
- Recent Speakers
- By Hand Raise
- By Entry Order

Rebecca Gestner

Misha Tompkin

You have permission to present

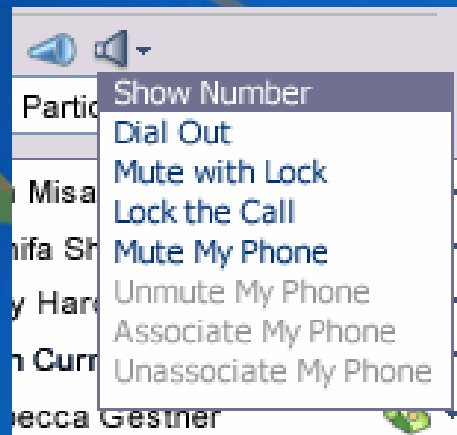
0 Hands Raised

I am active ▾

Moderator Telephone Service in Meetings

- Manage phone capabilities for the entire meeting

Drop-down menu for Moderator



- Control of individuals

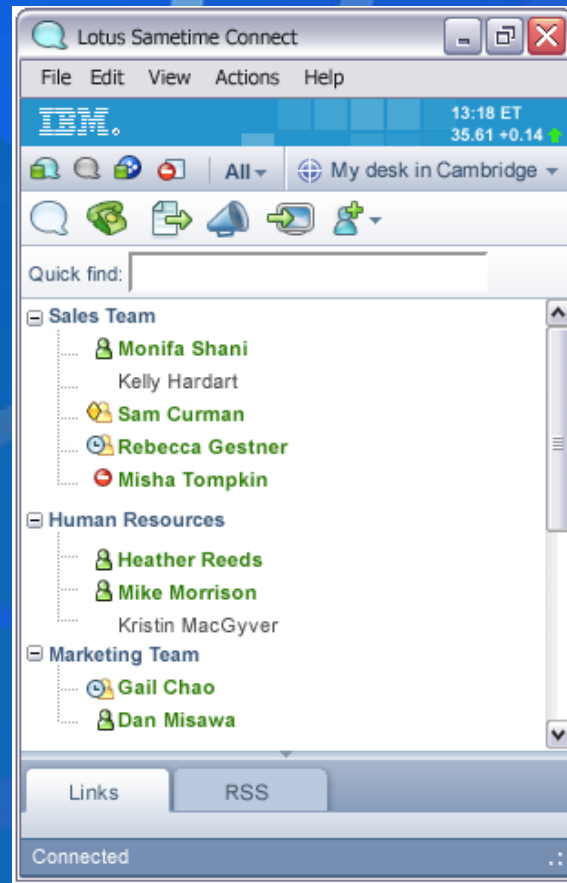
Moderator view



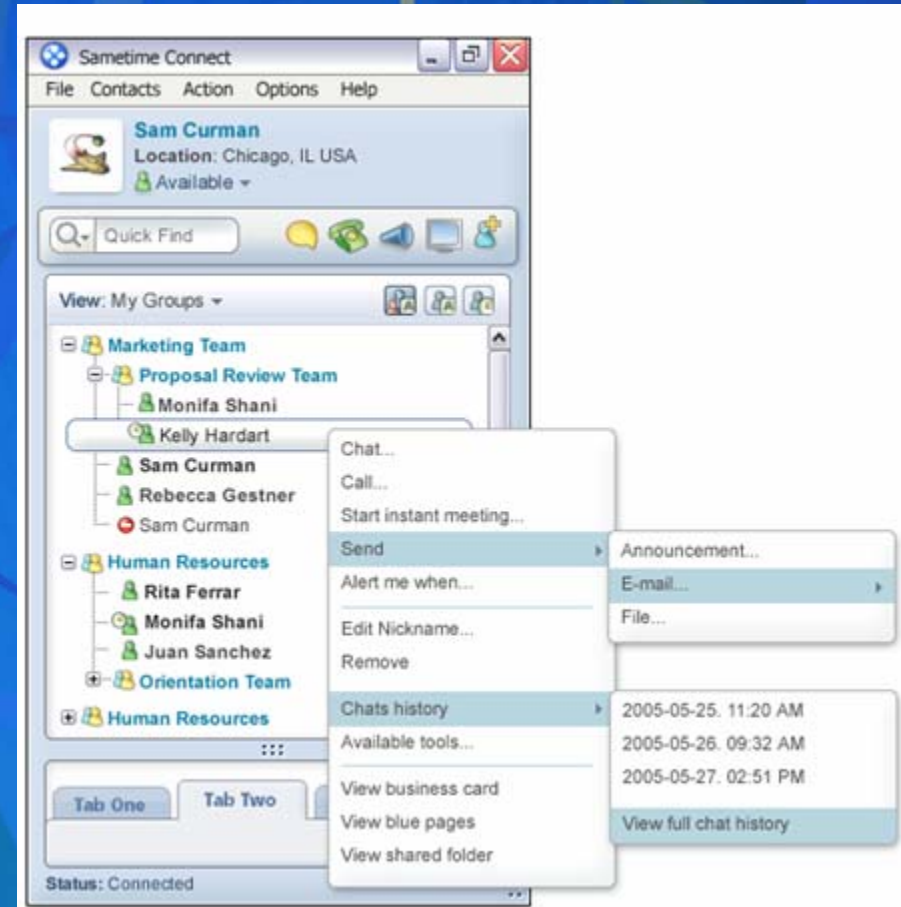
Extensible Plug-in Model



Customizable Resource Area



Customizable Branding



Customizable Right-Click Menus

Sametime 7.5

- Web Conferencing Enhancements
- Instant Messaging Enhancements
- ➔ • Social Networking Tools

Examples for advanced organizational collaboration

SkillTap	<ul style="list-style-type: none">• Instant help broadcasting to members of a specific community• Expertise rating• Ability to archive responses for future searches or FAQ creation
FreeJam	<ul style="list-style-type: none">• Open forum for discussions within a given community
Question Search	<ul style="list-style-type: none">• Search through past questions to see if yours has already been answered
Instant Poll	<ul style="list-style-type: none">• Gather answers and opinions to polling questions
Alerts	<ul style="list-style-type: none">• Keeps everyone informed of upcoming events



SkillTap in Action

Recent Broadcasts

Broadcast Wizard

Send a SkillTap broadcast to the smart colleagues community

Fill in the appropriate information

Options

PolCast

Connected


Question: How do I modify m

NOTE: Before you submit y
an archive of previo
To try Question Sea
the "Try Question S

Try Question Search

Wajid Ahmed [started: 2:29 PM]

Actions Settings Help

 **AHMED, WAJID**
Internet Technology
376-5602/1-203-486-5602
[More info...](#)

Wajid Ahmed
communities while run
Wajid Ahmed
User hey h
Wajid Ahmed
user it
Wajid Ahmed
user I'm rea
Wajid Ahmed
Wajid Ahmed
user oh wo

Thank you for helping your colleague through SkillTap!
Please help us by filling in the information below.

Assistance was provided

Add to

Offer to

Requeste

Requeste

Deemed

SkillTap Rating Request

User wajid has requeste
response to your rec
[How do I modify my
running IBM Commu

Thank you for using SkillTap!

Please rate the response given by wajid@us.ibm.com to your
question: [How do I modify my communities while running IBM
Community Tools?]

3 - Pretty good

1 - No help at all
2 - Helped a little
3 - Pretty good
4 - Just what I was looking for
5 - Awesome!

OK Cancel

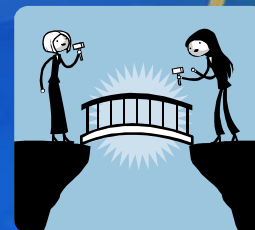
Sametime Value



Mobile



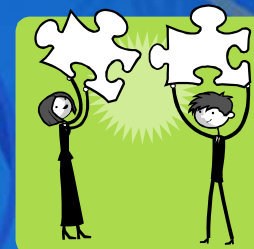
Instant Messaging



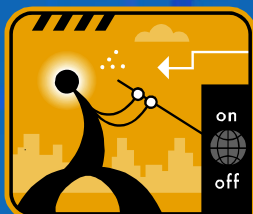
RTC Gateway



Telephony



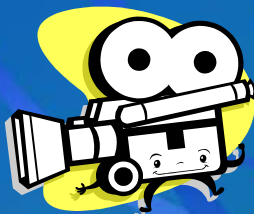
Customization



"Switch" the Customer



Plug-In Model



Video Integration



Web Conferencing

Lotuspnerere[®] 2007

Walt Disney World Swan & Dolphin Resort
January 21-25, 2007