Lotusphere 2006

Sametime 7.5

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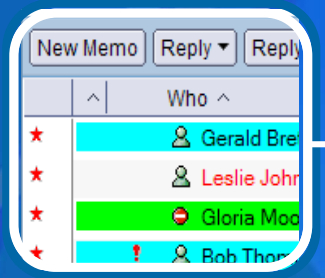
FUTUREINSIGHT

Real Time Collaboration - Key Focus Areas for 2006

Presence Everywhere

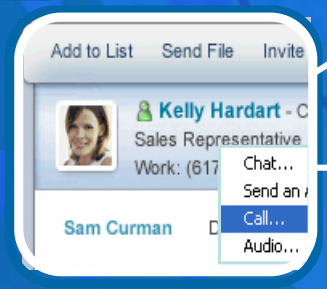
Pervasive Presence

Integrated Collaboration



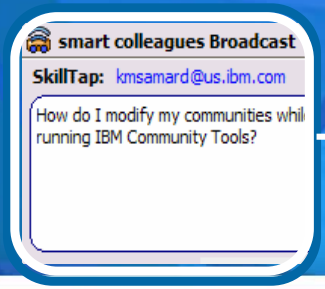
Enhanced User Experience

Rich Collaboration Components



Voice/Telephony/Video; IM Interoperability

Advanced Organizational Collaboration



Social Networking; Organizational Collaboration

Beyond IM and Web Conferencing: Server-based Federation with Public IM Networks

Connectivity to industry-leading public IM

- **AOL AIM, ICQ and Apple iChat**
- **Yahoo! Messenger**
- **Intention to connect with users of Google Talk**

Utilizes new advanced, multi-protocol gateway

- **Lotus Sametime RTC Gateway being developed to enable enterprise-to-enterprise communication**

Embedded in Lotus Sametime 7.5

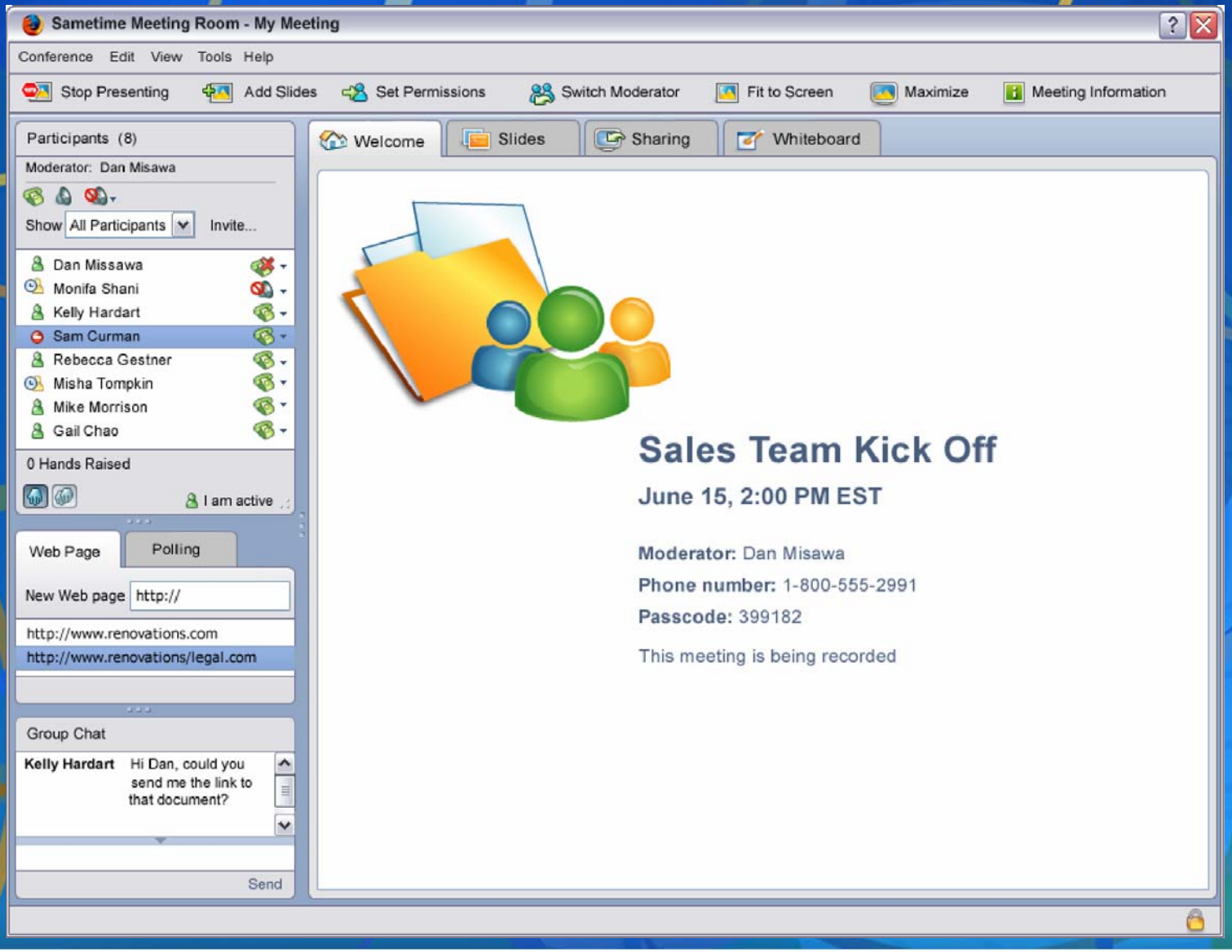
- **No additional purchase will be required**

AOL®, AIM®, ICQ® and Apple® iChat™

Sametime 7.5

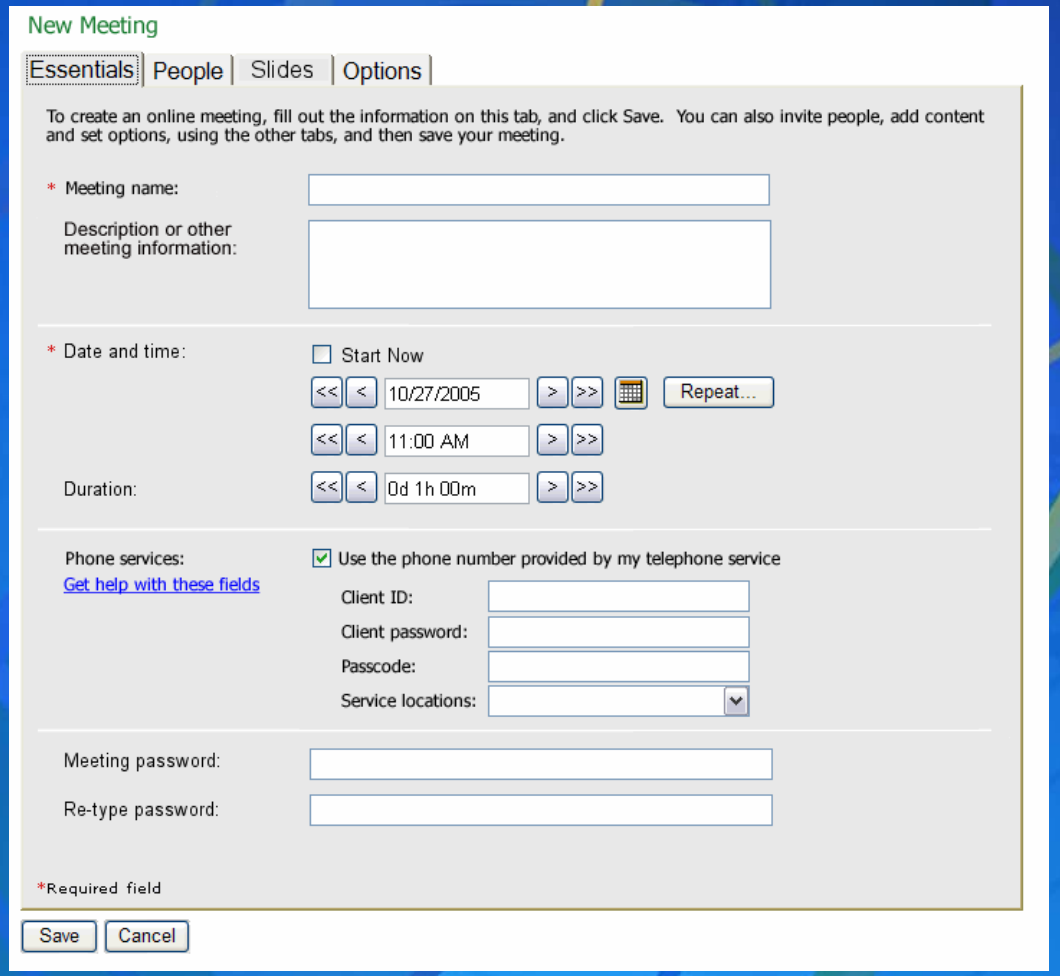
- Web Conferencing Enhancements
- Instant Messaging Enhancements
- Social Networking Tools

Redesigned Web Conference User Experience

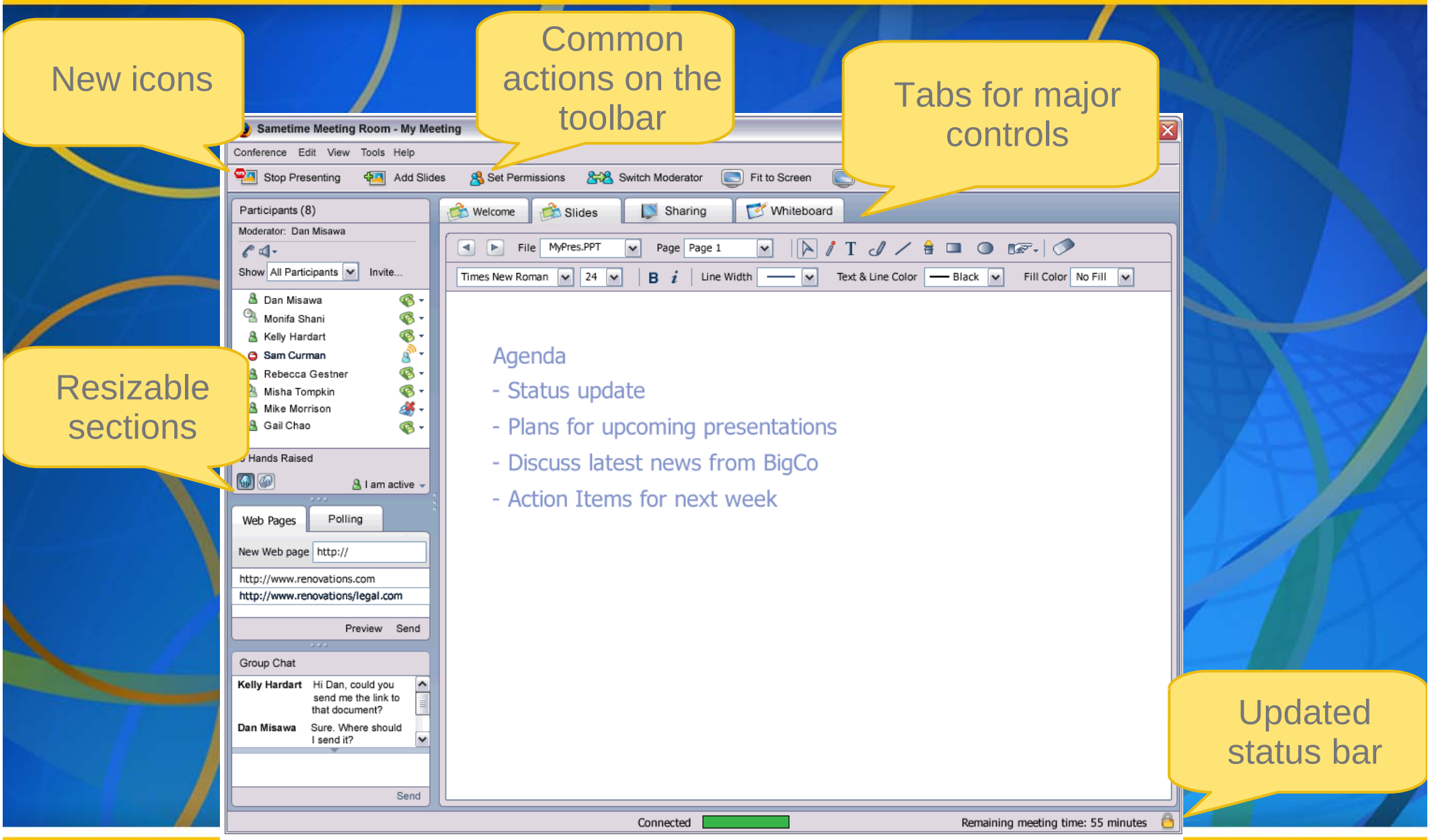


Meeting Creation

- Essential data on the first tab
- Renamed tabs to minimize confusion
- Additional fields display if telephone service is available

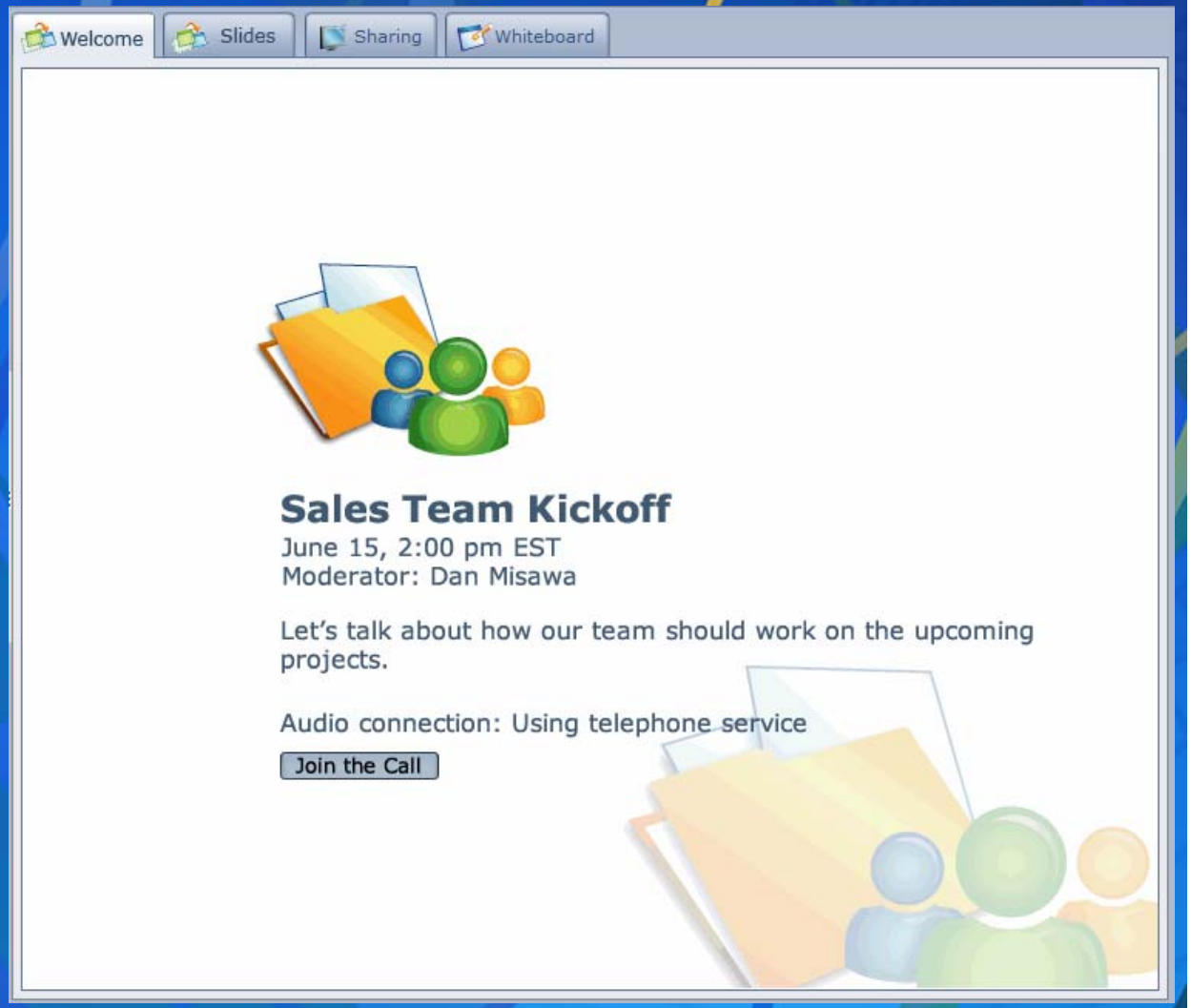


Meet Room Client Updates



Welcome Page

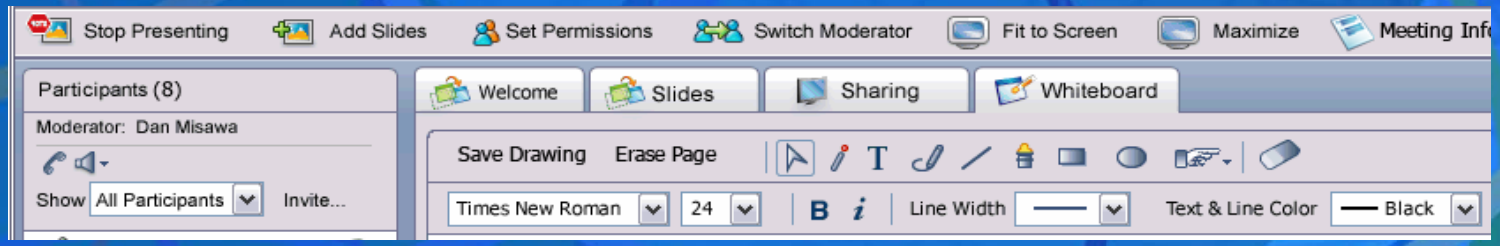
- Improved experience when user first enters the meeting room
- Provides helpful information
- Sites can use different background graphic



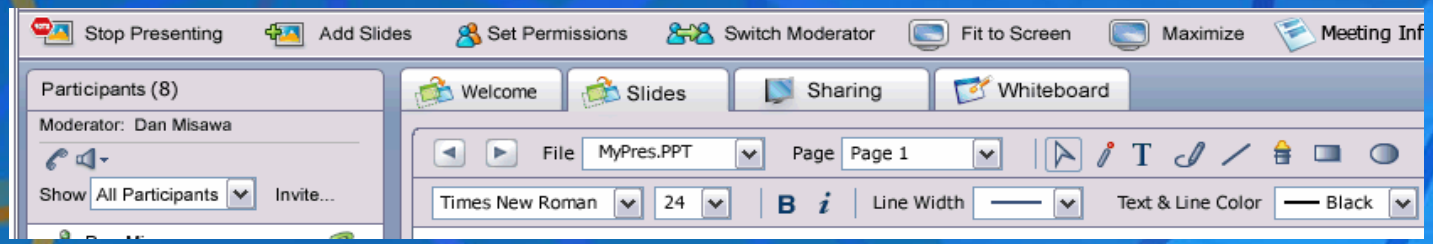
Slides versus Whiteboard

- New Slides tab
- Annotation tools will be available with both
- Better location of “Add Slides” button
  - Page Down advances between multiple files
- Better slide conversion

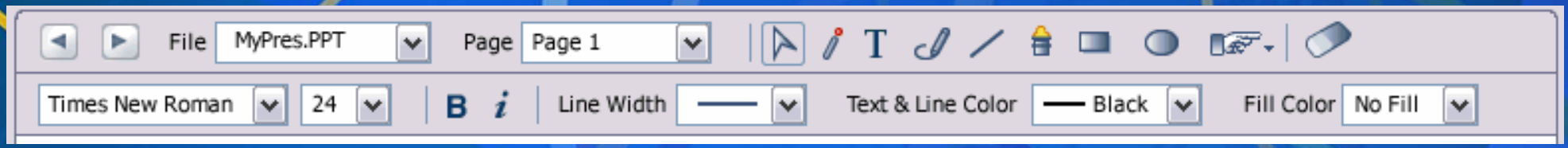
Whiteboard



Slides



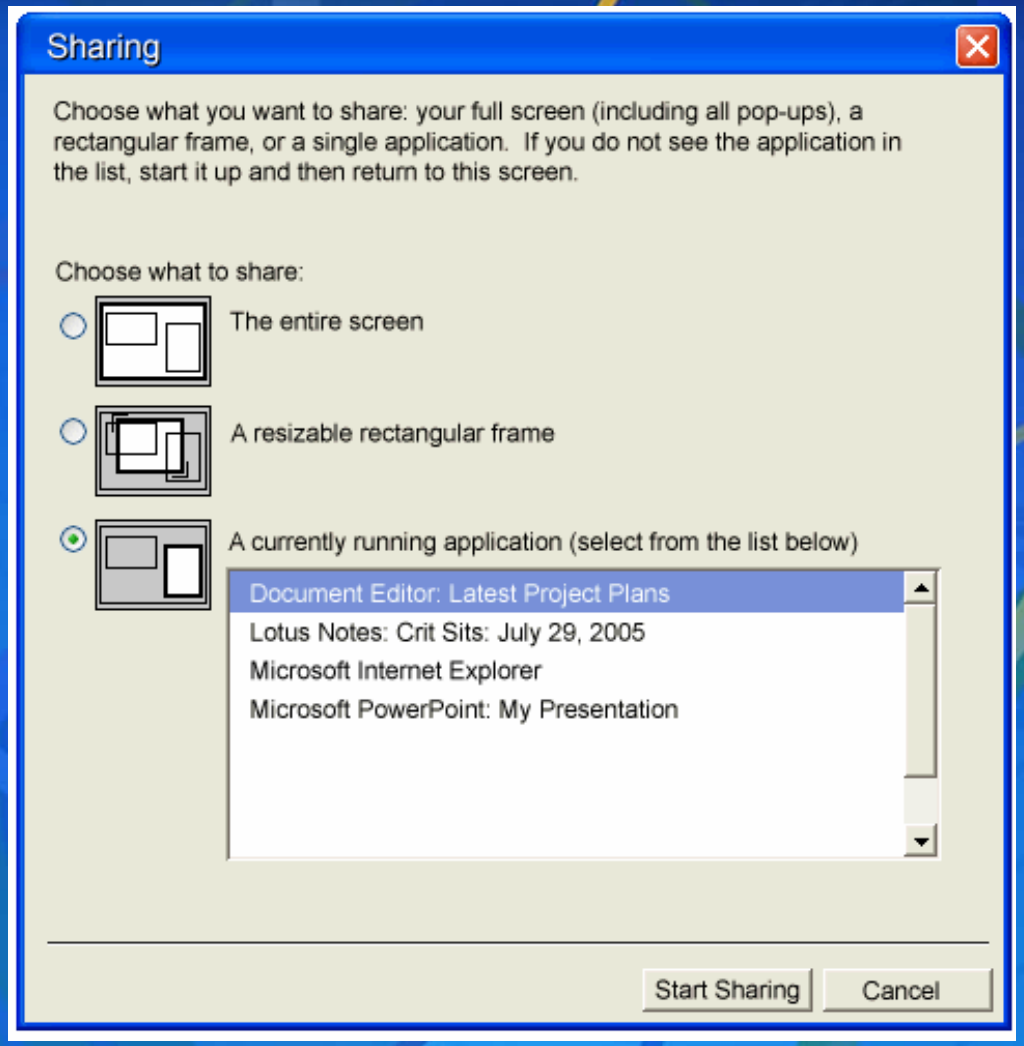
Annotation Tools



- Editable text
- New highlighter and laser pointer tools
- Modern set of annotation tools
- Easier line width and color controls

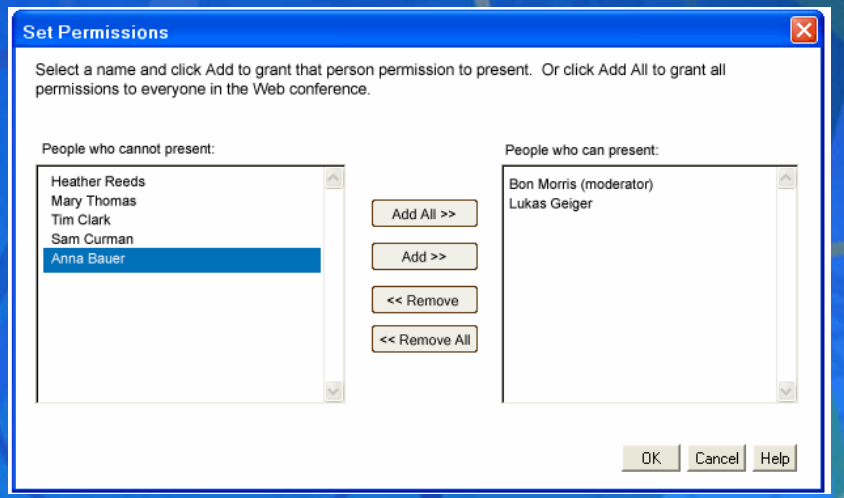
Sharing

- Default will be application sharing, with correct handling of PowerPoint slide shows
- Person sharing can choose between high fidelity and high speed



Setting Permissions

- By default, everyone will come in with all permissions granted (default will be a server setting)
- New Permissions button
- Permissions UI:

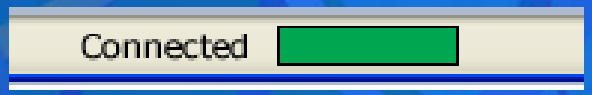


Web Conferencing Connectivity

- Better user experience
- Better pop-up co-existence
- Improved connection resilience

Web Conferencing Connectivity Startup

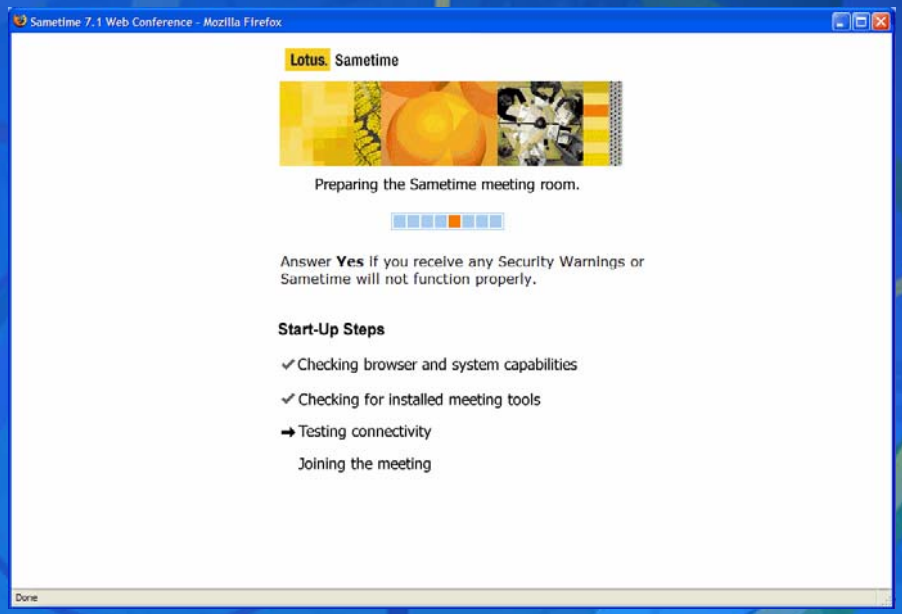
- Start up Meeting Room Client (MRC) and then establish connection
- If connection lost, MRC will stay running and reconnect in background, limiting meeting interruption
- Icons in the status bar will indicate the connection status



- If a problem occurs, a message will pop up, telling the user what to do

Web Conferencing Connectivity – Popup's

- Eliminate as many automatic popup's as possible
- Where non-user initiated popup's are needed, monitor and give user feedback that the popup can't be launched
- Rework startup sequence to avoid popup's



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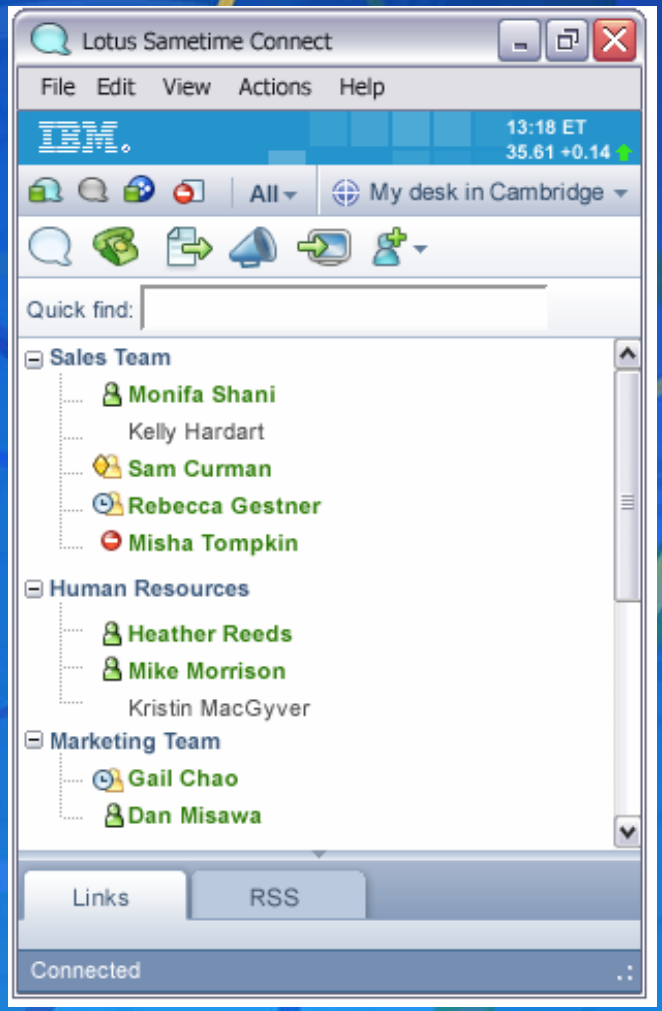
- Web Conferencing Enhancements
- Instant Messaging Enhancements
- Social Networking Tools

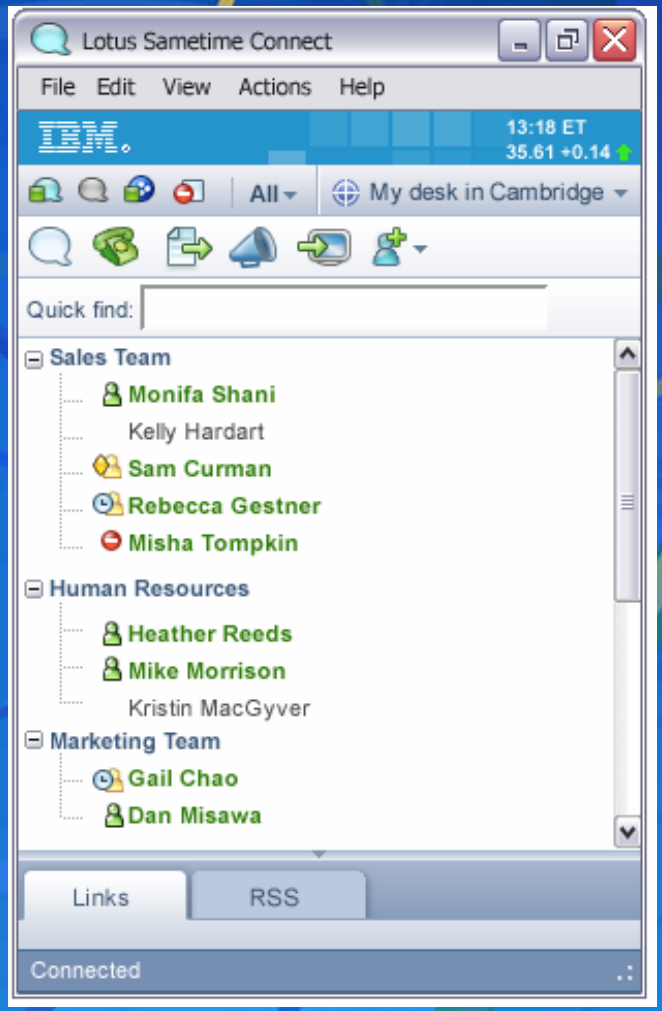
Connect Client

- Redesigned Connect Client
- Unified IM client
  - –IM client for both Sametime and Workplace Collaboration Services
  - –Unifies Sametime Connect Client and Java Connect Client
- Built on Eclipse framework
- Extensible via plug-ins



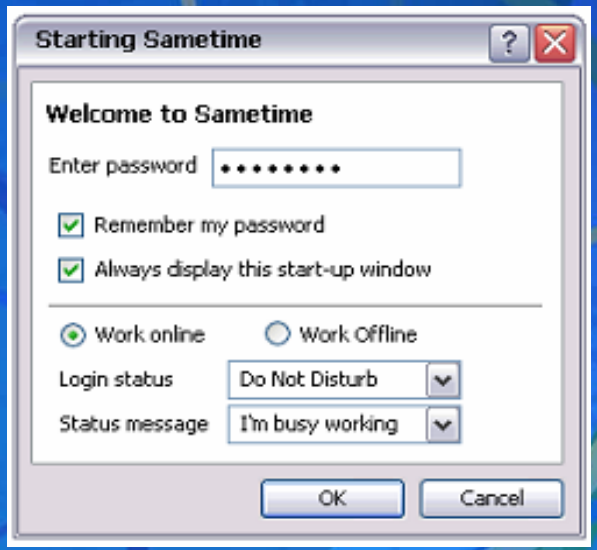
Connect Client Main Window

- New look & feel
- Customizable branding
- Multi-community support
- Selective “do not disturb”
- Automatic status change when enter web conference
- Location awareness
- Quick find
- Business card
- Mini-apps
- Extendable client



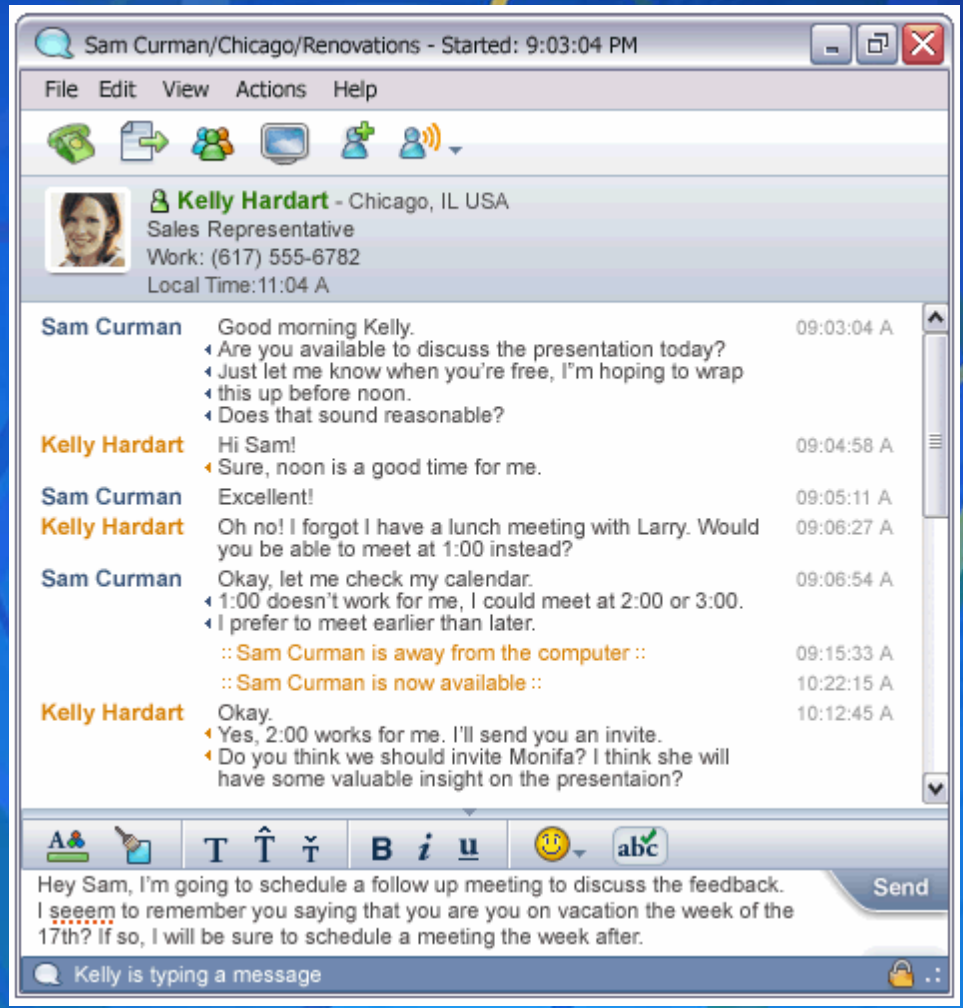
Connect Client Improved Logon

- Recognize network status before logging on
- Automatically try to log back in to Sametime if lose and then regain connection
- Set awareness state and message at login
- Option for desktop SSO
- Option to save only user ID rather than both user ID and password



Connect Client Chat Window

- Partner's business card, location, phone & local time
- Time Stamps
- Rich fonts & Emoticons
- Spell checking on the fly
- Notes Links
- N-way chat late joiner history
- Print & print preview
- File Transfer with virus scanning
- Instant Image
- Click to talk



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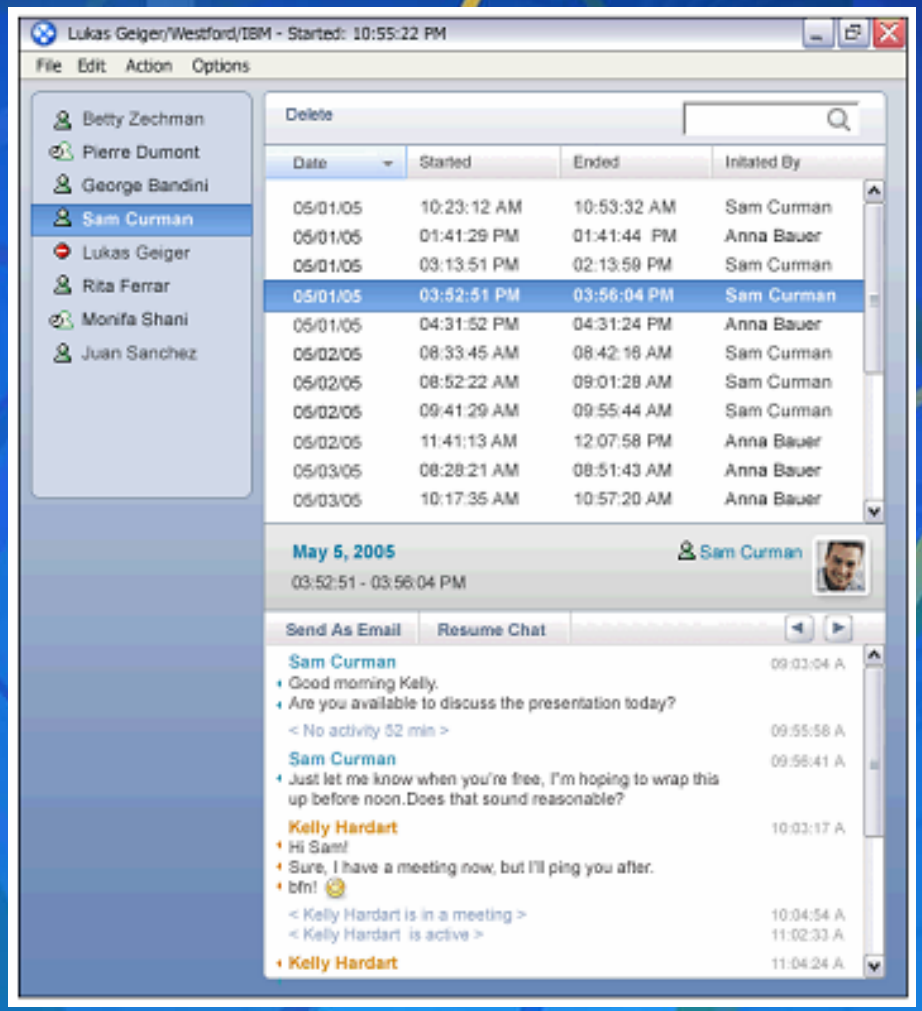
Demo

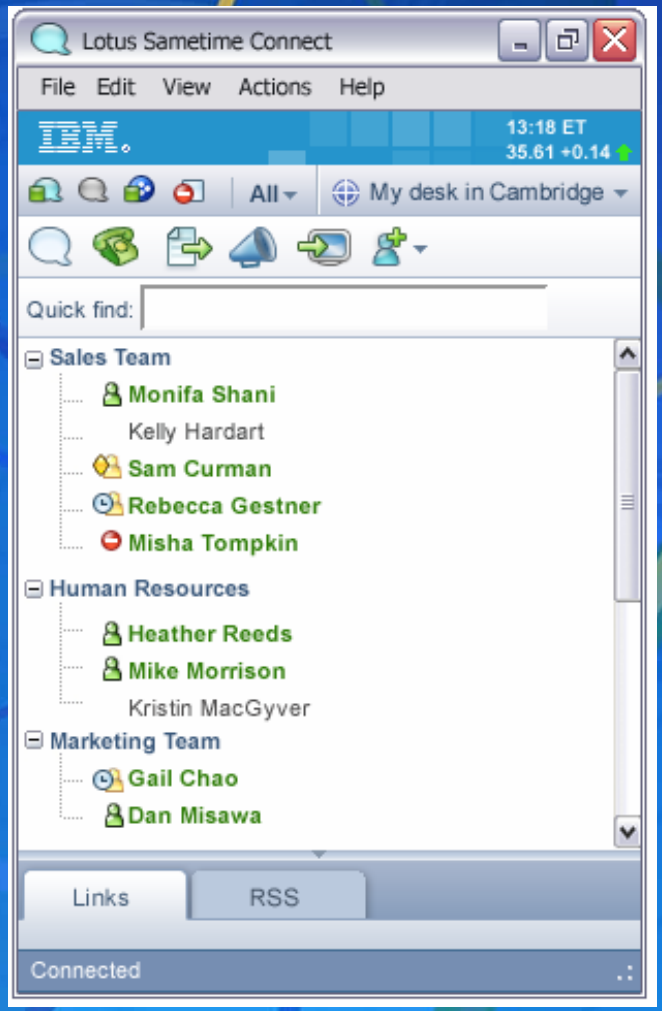
Connect Client Chat History

- Robust chat history capabilities
- User has option to automatically save, manually save, or not save
- Chat history saved locally
- Chat messages can be retrieved from a new “inbox” UI
- Administrators can turn off saved chat via policies



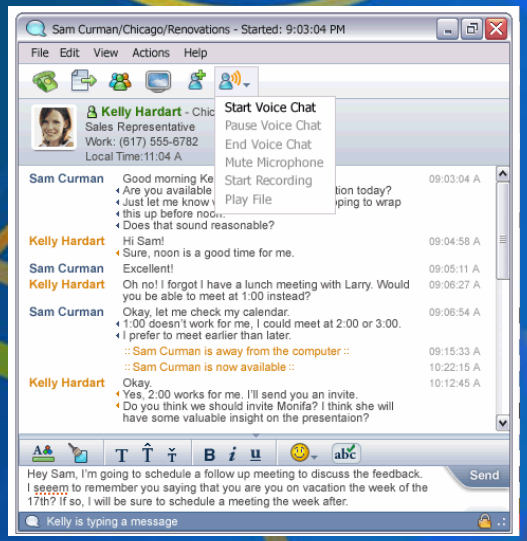
Connect Client Extensibility

- Launch your own application or tool from the client
- Embed mini-application in client
- Extend live names
- Add actions to the toolbars and menus
- Brand the client
- Replace the telephony integration
- Add new real-time functionality



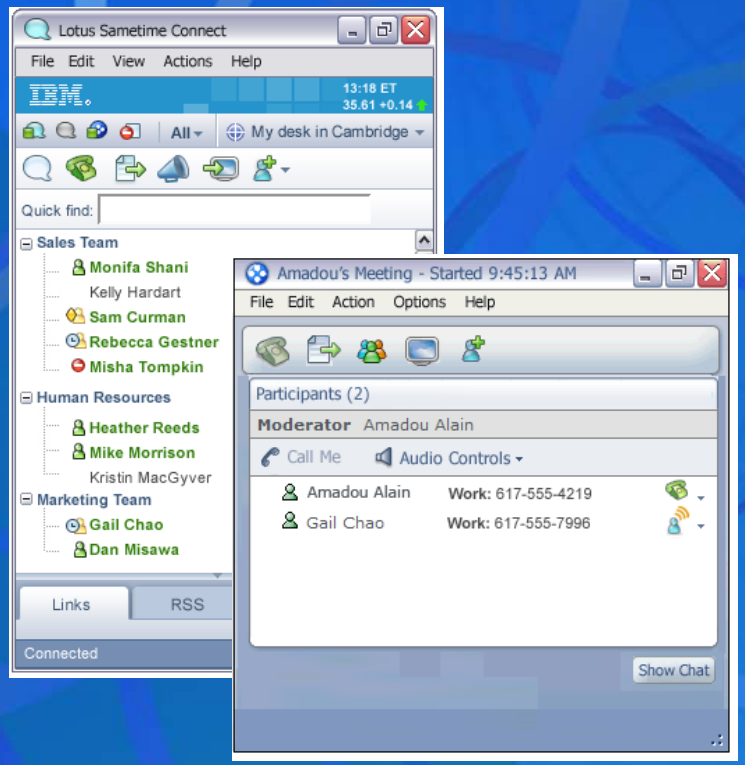
Audio and Video Integration

Click-to-talk

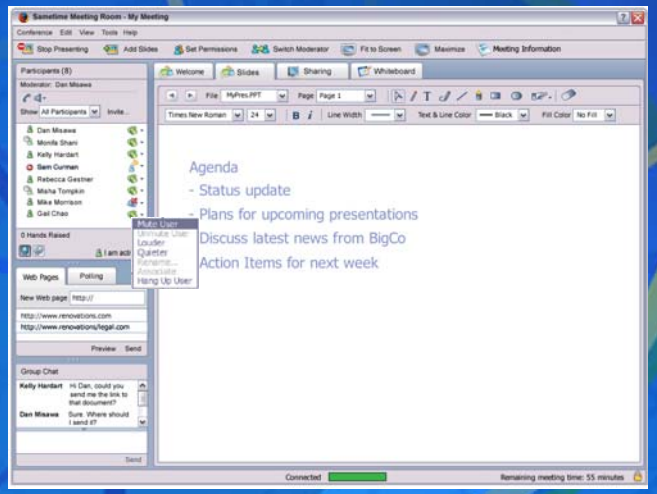


PC-to-PC VoIP voice chat with other Lotus Sametime users

Click-to-call



Web Conf Integration



Call to call any phone (office, mobile, home) initiated through Lotus Sametime using enterprise audio providers; initiate video from Sametime.

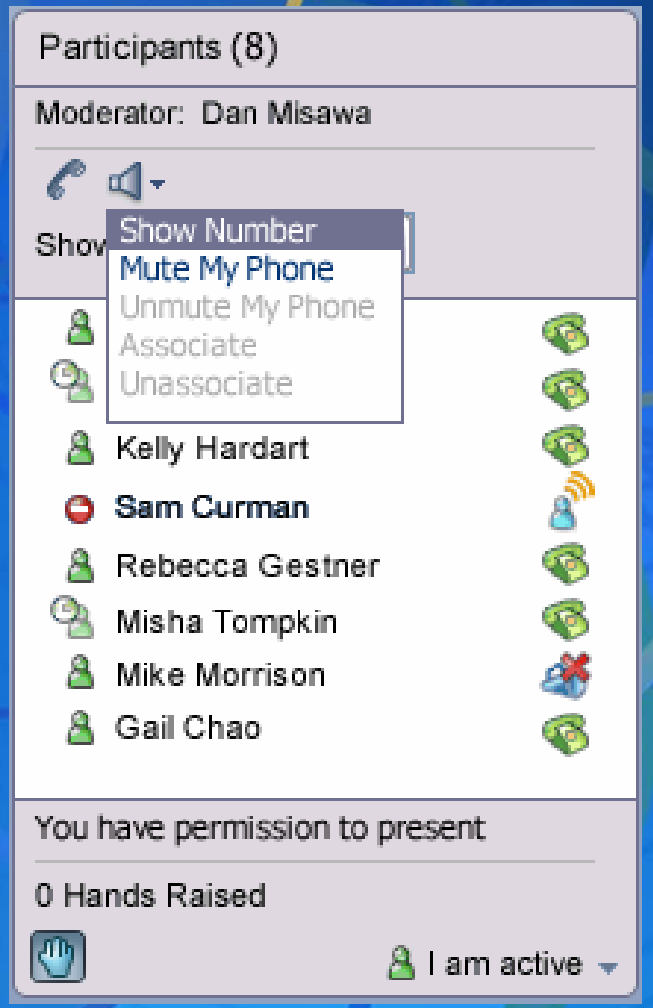
Today (ST 7.0): Avaya, Premiere Global Services

Soon (in 2006): Nortel, Siemens (audio); Polycom, Tandberg (video)

Updated UI for Telephone Service in Meetings

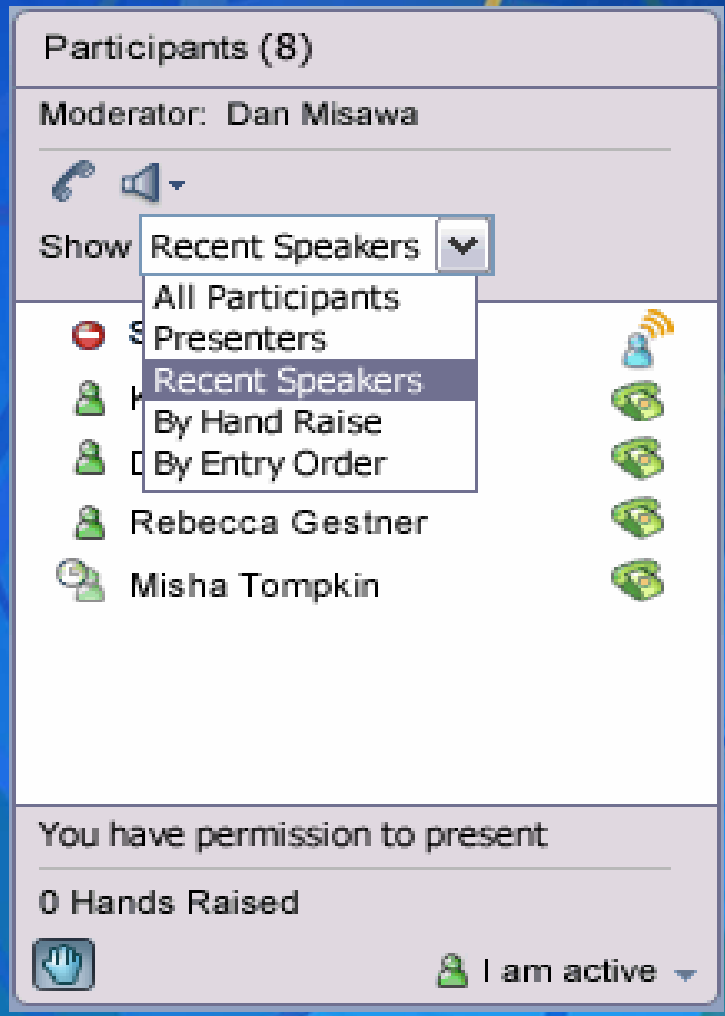
- Users can see who is talking; presenters can mute noisy phones
- Convenient “Call Me” capability -- people entering the meeting click a button and have their phone ring
- Users have controls for their own phones

Participant view



Participant List Views

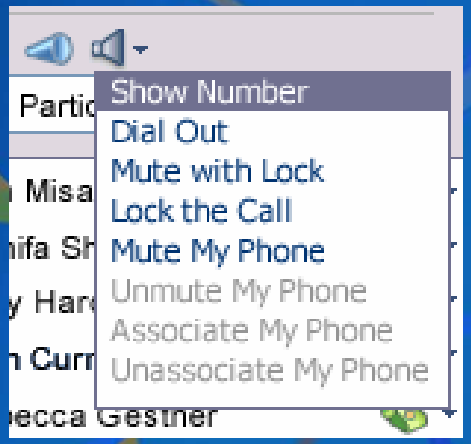
Show drop-down provides convenient views – including the most recent speakers



Moderator Telephone Service in Meetings

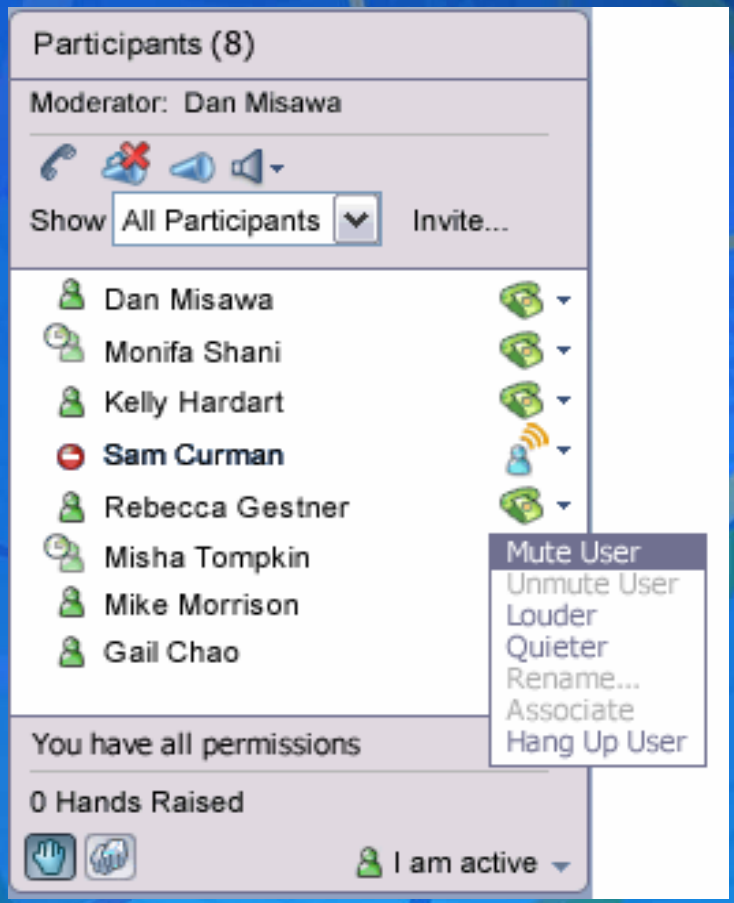
- **Manage phone capabilities for the entire meeting**

Drop-down menu for Moderator

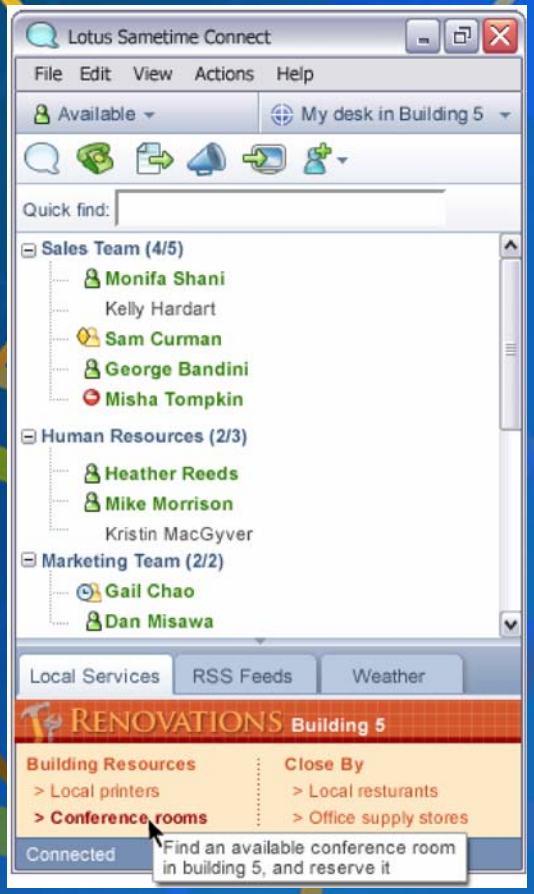


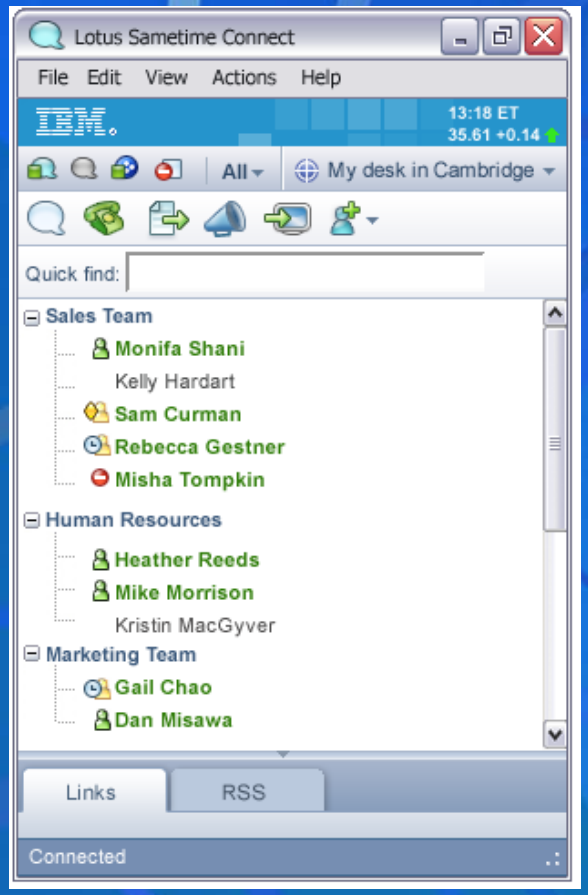
- **Control of individuals**

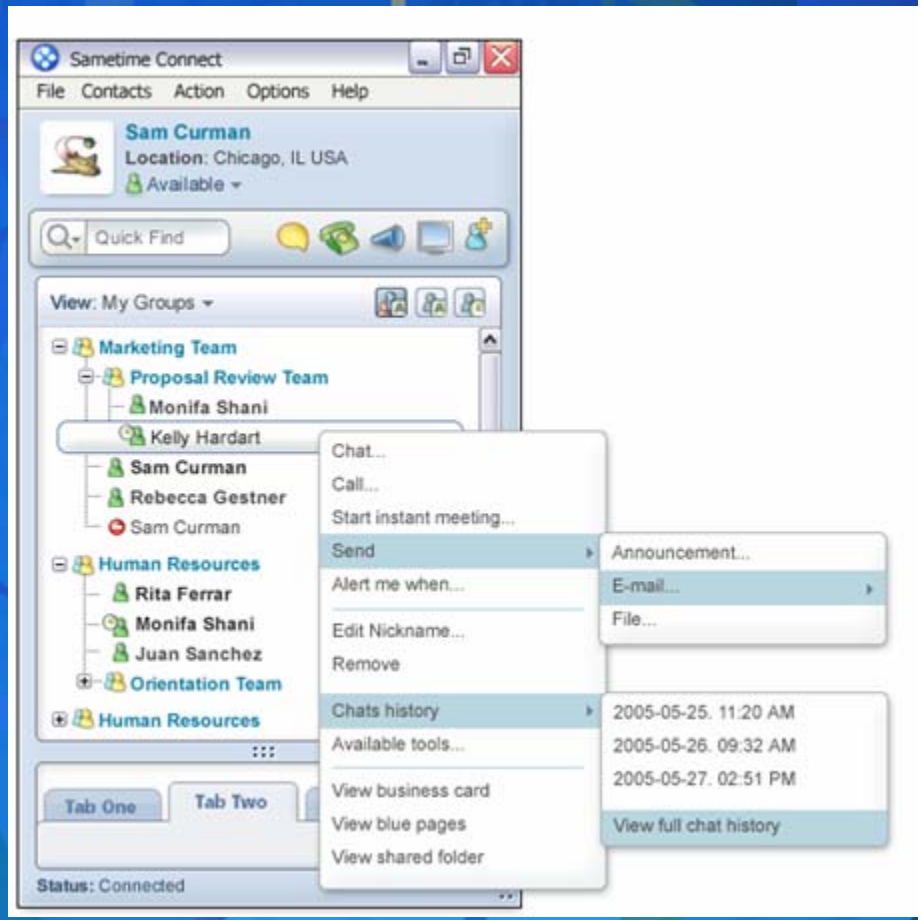
Moderator view



Extensible Plug-in Model







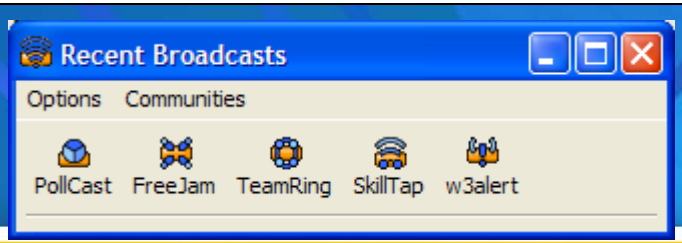
Customizable Resource Area **Customizable Branding** **Customizable Right-Click Menus**

Sametime 7.5

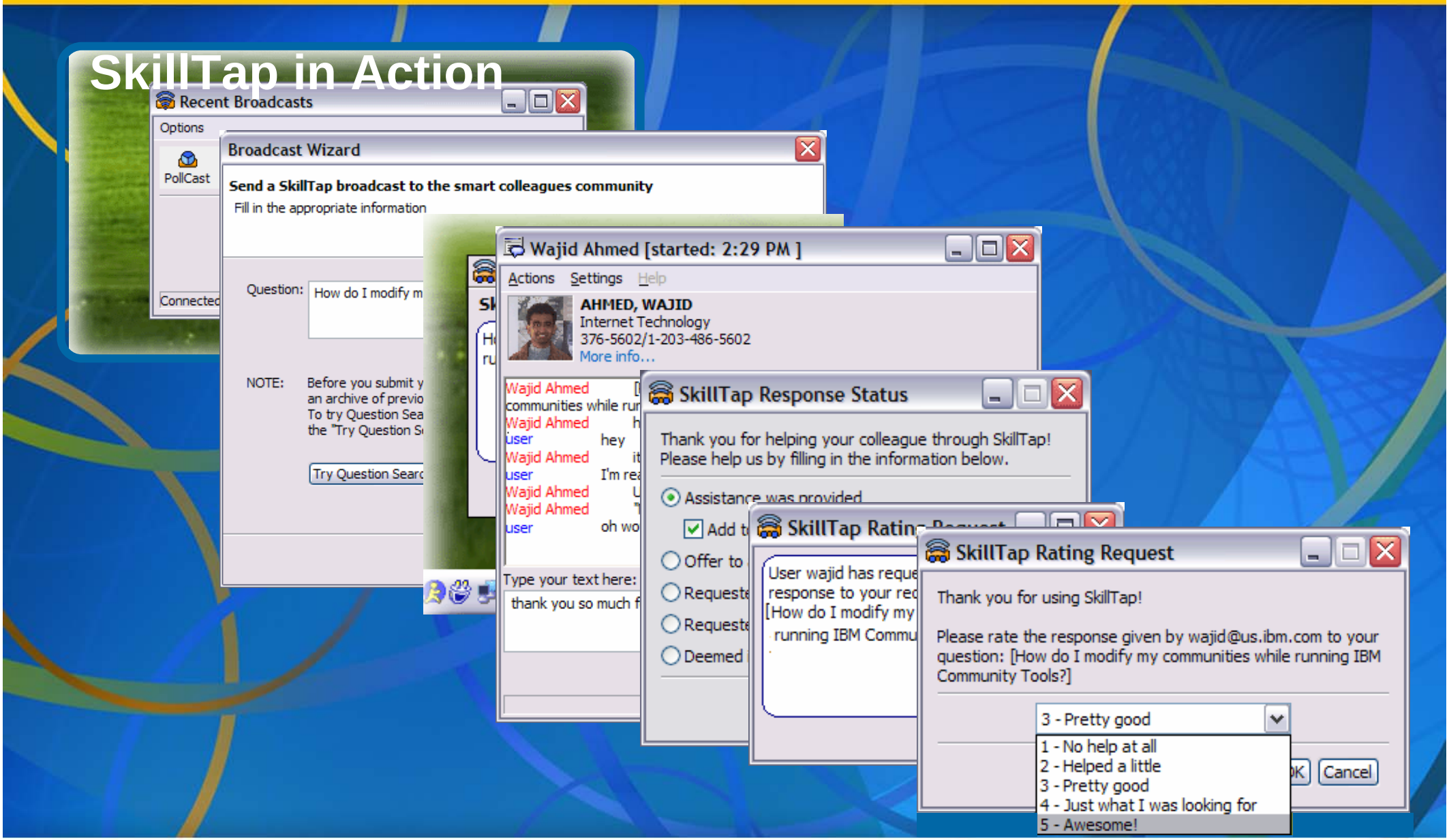
- Web Conferencing Enhancements
- Instant Messaging Enhancements
- Social Networking Tools

Examples for advanced organizational collaboration

SkillTap	• Instant help broadcasting to members of a specific community • Expertise rating • Ability to archive responses for future searches or FAQ creation
FreeJam	• Open forum for discussions within a given community
Question Search	• Search through past questions to see if yours has already been answered
Instant Poll	• Gather answers and opinions to polling questions
Alerts	• Keeps everyone informed of upcoming events



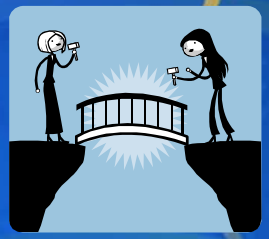
SkillTap in Action



Sametime Value

Mobile

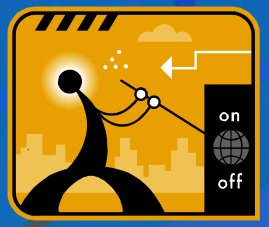
Instant Messaging



RTC Gateway

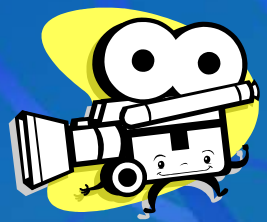
Telephony

Customization



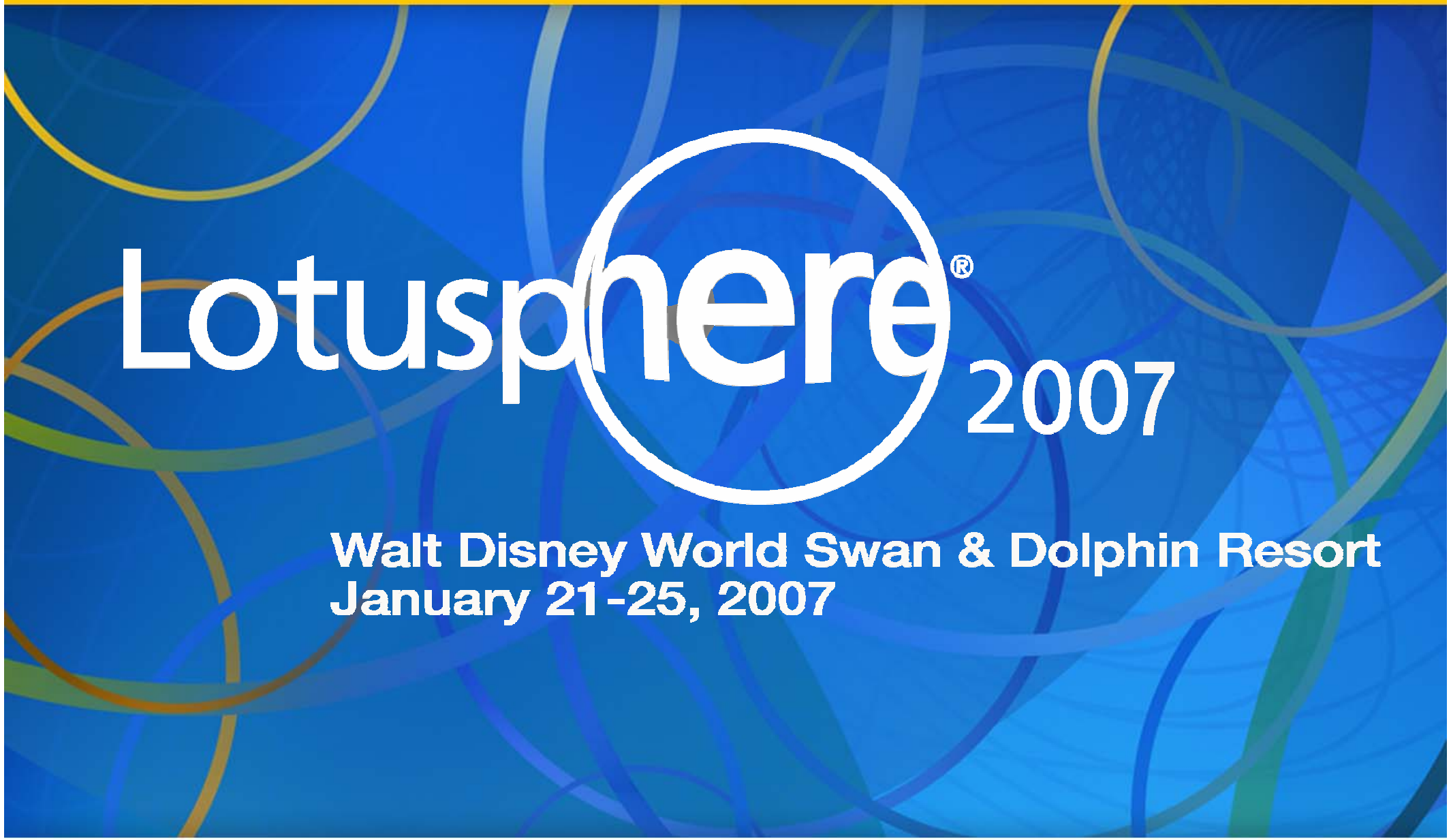
"Switch" the Customer

Plug-In Model



Video Integration

Web Conferencing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