IBM

Upgrade with IBM.

Business collaboration solutions and products designed to help increase productivity —
IBM Lotus Domino, IBM WebSphere Portal and IBM Workplace software

May 2005

Table of Contents

WHY UPGRADE WITH IBM? Because we strive to continually improve our products and services, you can get the most out of your technology investment. To help you maximize that investment and better understand the latest IBM product and solution offerings, we have created this comprehensive brochure that outlines the most recent releases of IBM Lotus® Domino®, IBM Workplace™ and IBM WebSphere® Portal software products and solutions.

IBM Workplace strategy software

IBM Workplace software represents the front end of computing. IBM Workplace is a family of software products, innovative technologies and solutions for creating adaptive, unified, secure environments that can be customized based on users' unique roles, skill levels or both in the organization. IBM Workplace software is designed to transform productivity and help enable people to make informed decisions and take targeted actions, fast. IBM Workplace solutions can include one or more product families.

- **IBM Workplace software offerings** — products, technologies and solutions that integrate collaboration, portal and productivity capabilities based on open standards.

- **IBM Lotus Notes® and Domino** — market-leading messaging, collaborative application development and team collaboration products.

- **IBM WebSphere Portal** — integrated access to people, information, applications and business processes in a single, personalized interface.

- **IBM WebSphere Everyplace®** — mobile access to applications, information and people.

For more information
Visit **ibm.com**/software/workplace

Solutions
IBM Workplace for Business Controls and Reporting
IBM Workplace for Branch Banking
IBM Workplace for Retail Store Operations

Products for small businesses and departments
IBM Workplace Services Express
IBM Lotus Domino Express
IBM WebSphere Portal

IBM Workplace offerings

Products for enterprise
IBM Workplace Collaboration Services
IBM Lotus Notes/Domino
IBM WebSphere Portal
IBM WebSphere Everyplace

Tools and technology
IBM Workplace Builder
IBM Workplace Designer
IBM Workplace Client Technology
IBM Lotus Domino Designer

IBM Workplace is a family of products, solutions and technologies for transforming the way people connect with business

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

IBM Lotus Notes and Domino

Delivering quality messaging and collaboration solutions to business

IBM continues to deliver quality messaging and collaboration software to meet the needs of user communities in companies of any size. With the celebration of the 20-year anniversary of Lotus Notes and Domino technology in 2005 and version 7 beta available for trial, as well as plans for version 8, IBM has demonstrated continued commitment to and a solid investment in Lotus Notes and Domino technology. An essential part of the IBM Workplace strategy, Lotus Notes and Domino continue providing market-leading messaging, collaborative application development and collaboration products that can be integrated into your business environment.

IBM provides a straightforward upgrade path

Unlike some competitive products that exhibit a "3-R" strategy of "rip, replace and repeat," we believe in a straightforward upgrade path as evidenced through six major releases of Lotus Notes and Domino. At IBM, we combine upgrade paths with easy coexistence of our products, maintaining forward/ backward compatibility. Many Lotus Notes 2 applications from 1992 can run in the beta of Lotus Notes 7 with little or no modification. With new feature releases of Lotus Notes and Domino currently slated for approximately every 12 to 18 months, you can expect current technology and ongoing value from the product line.

IBM WebSphere Portal

Industry-leading software that continues to improve and innovate

Since the first version of WebSphere Portal software, IBM has continued to improve and innovate with a focus on open standards that help protect your investment and solidify continued leadership. Because WebSphere Portal is a key technology, IBM has continued to invest in new releases, with robust product-line offerings appropriate for large, medium and small organizations. Moreover, WebSphere Portal is one entry point to the IBM Workplace strategy. WebSphere Portal software integrates with other IBM Workplace software products and allows access to applications, such as Lotus Notes and Domino and WebSphere Everyplace.

Organizational productivity
Expanding the reach of the "team productivity" era, with tools to extend collaboration into Web sites, portals and team spaces, mobile devices and more

Team productivity
Instant messaging, Web conferences, team space, document and Web content management, and online learning

Personal productivity
Groupware and collaboration

1989 – Lotus Notes 1

1991 – Lotus Notes 2

1993 – Lotus Notes 3

1996 – Lotus Notes 4
Lotus Notes and Domino 4.5

1999 – Lotus Notes and Domino 5

2002 – Lotus Notes and Domino 6.0

2003 – Lotus Notes and Domino 6.5

2004 – IBM Workplace products, technologies, solutions

2005 – Lotus Notes and Domino 7, IBM Workplace Collaboration Services 2.5

Lotus Notes and Domino 8

Embraced the Web

Embraced J2EE
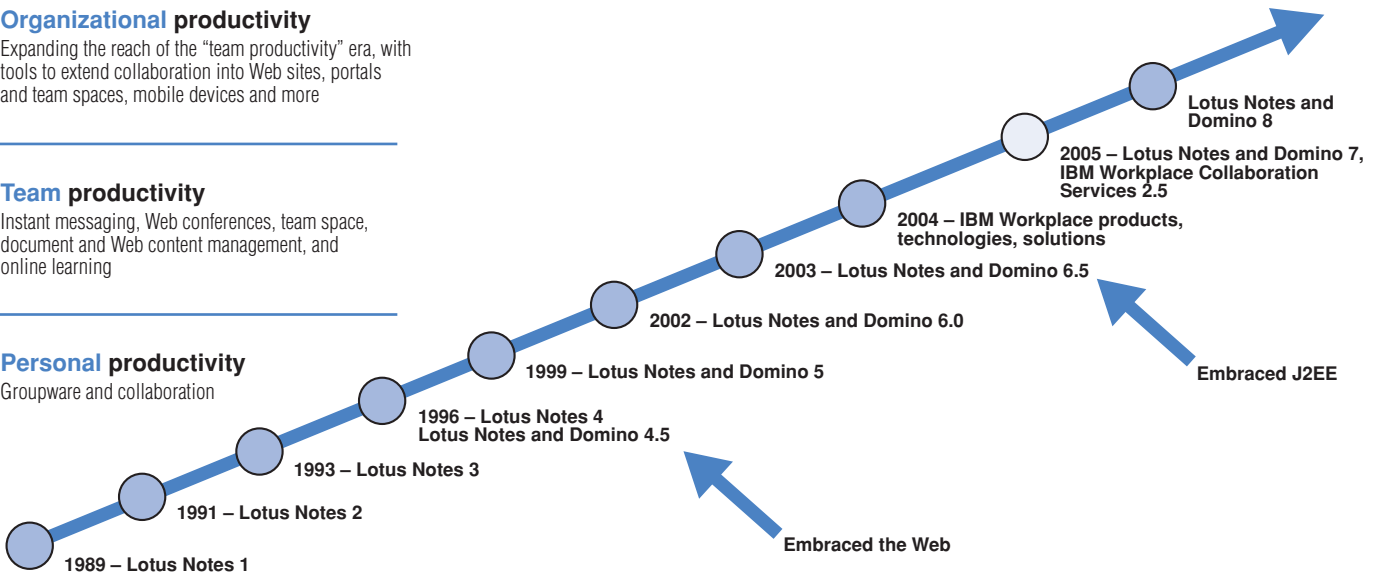
IBM Lotus Notes and Domino — a history of leadership and innovation.

Benefits of renewing your software maintenance plan

Maximizing the value of your investment — upgrades, support and more

Keeping your software maintenance plan active is a very cost-effective way to maximize the value of your IBM software investments. It also gives you access to the latest versions and releases of software and technical support for your IT staff, all as specified in the IBM software maintenance program terms and conditions. If you choose not to renew and then decide to take advantage of a later release of Lotus Notes and Domino, WebSphere Portal or Workplace offerings, the cost to upgrade can be significantly more expensive.

For more information

To visit the software maintenance page of the IBM Passport Advantage® Web site, **click here**.

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

The IBM Lotus Notes and Domino family offerings

EXTENDING MARKET LEADERSHIP WITH VERSION 6.5.1

The Lotus Notes and Domino family has long been recognized as a market leader in integrated collaborative environments, providing messaging, calendaring and collaborative applications. Beginning with version 6.5.1, IBM currently delivers Domino-based collaboration products on a common release schedule — typically with a common set of operating systems, languages and supported browsers. This can translate to fast time to value and minimized administration costs, because you can run a single version of Lotus Domino that supports all of these extended products. The result: a potentially lower total cost of ownership (TCO) and optimized return on investment. For more information, click here.

Messaging

IBM Lotus Notes and Domino

Lotus Notes and Domino 6.5.1 combine enterprise-class messaging, calendaring and scheduling capabilities with a robust platform for collaborative applications, on a wide variety of operating systems. The Lotus Domino server is available in three offerings:

- *IBM Lotus Domino Messaging Server (messaging only)*
- *IBM Lotus Domino Utility Server (applications only)*
- *IBM Lotus Domino Enterprise Server (both messaging and applications)*

And Lotus Notes, the high-function integrated client choice for Lotus Domino, combines enterprise-class messaging, calendaring and scheduling capabilities with a powerful platform for collaborative applications.

New capabilities of the latest feature release include

- *Entitlement to Lotus Instant Messaging functionality integrated with Lotus Notes and IBM Lotus Domino Web Access clients*
- *Enhances replication and mobility, tight integration with existing infrastructure*
- *Streamlines deployment and administration*
- *Optimizes security*
- *Innovative welcome page that combines convenient access to key resources*

The potential benefits of upgrading

- *Optimizes end-user productivity through enhanced mail and calendaring functions*
- *Heightens availability, reliability, scalability and performance*
- *Potentially reduces TCO*

Special upgrade offers from IBM

White paper: ***The Total Cost of Ownership of IBM Notes/Domino 6 Report***, Ferris Research (sponsored by IBM)

For more information

Visit **ibm.com**/lotus/ndwhyupgrade

IBM Lotus Domino Express

Lotus Domino Express is a comprehensive messaging and collaboration solution packaged and priced for companies with 1,000 or fewer employees needing proven power in a simplified and optimized form. Lotus Domino Express is based on the reliable and security-rich Lotus Notes and Domino software that powers mission-critical applications for large corporations worldwide.

New capabilities of the latest feature release include

- *Offers small and midsized businesses industry-leading mail, calendaring and scheduling functionality for maximum user productivity*
- *Offers maximum server availability through advanced clustering (Lotus Domino Utility Server Express only), transaction logging, server fault recovery and automated diagnostic tools*
- *Allows preservation of infrastructure and application investment, including support for backward compatibility*

The potential benefits of upgrading

- *Enables low TCO through efficient use of system and network resources*
- *Simplifies administration tools to help minimize time and costs for software deployment*
- *Efficiently uses system resources such as network bandwidth and disk storage*
- *Can help minimize time and costs for software deployment and configuration*

Special upgrade offers from IBM

Brochure: ***Lotus Domino Express solutions to support your business objectives***

For more information

Visit **ibm.com**/lotus/dominoexpress

IBM Lotus Domino Web Access

Lotus Domino Web Access 6.5 is a powerful way to access Lotus Domino core messaging, collaboration and personal information manager (PIM) functions through a Web browser. Browser users can take full advantage of Lotus Domino services seamlessly through an intuitive, easy-to-use interface — both online and offline.

New capabilities of the latest feature release include

- *Support for Mozilla browser on Linux®*
- *Entitlement to integrated Lotus Instant Messaging functionality within the context of mail*
- *Mail message encryption*
- *Follow-up flags provide the ability to track the status of sent messages and other productivity tools*
- *Calendaring and scheduling enhancements*

The potential benefits of upgrading

- *Can help block junk e-mail from display in mailboxes, helping to minimize distractions and optimize productivity*
- *Minimizes TCO through rapid browser access and deployment — with a minimal need for any incremental training*
- *Provides a security-rich environment to help protect your business-critical information*
- *Provides full disconnected support to answer your e-mail or view your calendar through Lotus Domino Off-Line Services*

Special upgrade offers from IBM

Live demo: ***Lotus Domino Web Access***

For more information

Click here for more information.

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

The IBM Lotus Notes and Domino family offerings

IBM Lotus Domino Access for Microsoft Outlook

Lotus Domino Access for Microsoft® Outlook® 6.5.1 provides an ideal solution for businesses that want to migrate from Microsoft Exchange to Lotus Domino, but do not want to retrain their users. Lotus Domino Access for Microsoft Outlook was completely redesigned in the 6.5.1 release to enhance installation, usability and performance. It extends the benefits of Lotus Domino to the Outlook power users with added features designed to help preserve a large part of Outlook functionality.

New capabilities of the latest feature release include

- *Supports Outlook 2003 and mail and calendar delegation*
- *Provides world-class mobile support, including disconnected access to e-mail, calendaring and scheduling*
- *Allows access to key Lotus Domino preferences from within Outlook*
- *Enables management of multiple users' mail and calendars from within Domino Access for Microsoft Outlook*
- *Includes enhanced tools for migration*

The potential benefits of upgrading

- *Allows migration to security-rich, reliable and scalable Lotus Domino servers*
- *Enables you to take control of your messaging infrastructure by minimizing unwanted SPAM*

- *Helps minimize network traffic by transporting messages throughout the infrastructure (Lotus Domino–advanced streaming replication and built-in data compression)*
- *Helps minimize TCO through server consolidation, simplified administration, minimal end-user training and high reliability*
- *Provides instant messaging and awareness integration with an optional, separately available and separately priced third-party vendor add-on (Instant Technologies)*

Special upgrade offers from IBM

Article: *Lotus Domino Access for Microsoft Outlook and the Lotus Domino Migration Tool — a comprehensive solution for enabling users to run the Microsoft Outlook client over a Lotus Domino database*

For more information

Visit **ibm.com**/lotus/dominoaccessforoutlook

IBM Lotus Domino application development

IBM Lotus Domino Designer

Lotus Domino Designer 6.5.1 is application development software that helps enable application developers and Web site designers to create security-rich, collaborative applications that can be accessed through Lotus Notes or supported Web browsers. Developers can easily create core business solutions based on forms, views, pages, framesets, integrated instant messaging, XML, Java™, JavaScript and much more.

New capabilities of the latest feature release include

- *Point-and-click features easily integrate online awareness and instant messaging into Lotus Notes applications*
- *New Lotus Notes Formula Language commands, LotusScript classes, COM and OLE interfaces, and Java/CORBA programming elements*
- *Integrated capabilities create multilingual applications*

The potential benefits of upgrading

- *Rapidly creates mission-critical applications with the comprehensive, open development environment that uses industry standards*
- *Manages complex applications and development teams easily*
- *Takes advantage of flexibility, agility and power to rapidly build applications that can be used in innovative ways*
- *Creates and deploys multiplatform Lotus Notes applications*
- *Creates once, manages centrally, uses widely — as Lotus Domino applications become larger and more complex, more code can be reused; Lotus Domino Designer incorporates many changes that help make reuse even easier*

Special upgrade offers from IBM
Tutorial: **Building Web Services using Lotus Domino 6.5.1**

For more information
Visit **ibm.com**/lotus/dominodesigner

IBM Lotus Workflow

IBM Lotus Workflow 6.5.1 is a stand-alone application development tool that works with Lotus Domino to provide you with the ability to develop, manage and monitor your business processes and help you eliminate the downside of paper-based work. Lotus Workflow helps optimize organizational effectiveness and internal business processes for companies.

New capabilities of the latest feature release include

- *Reworks most commonly used actions (initiate a job, claim an activity, complete an activity) to help optimize performance*
- *Provides Lightweight Directory Access Protocol (LDAP) enhancements*
- *Adds support for Microsoft Active Directory and IBM LDAP servers in addition to Lotus Domino and iPlanet*
- *Integrates with IBM Lotus Domino Document Manager 6.5.1 to streamline routing of documents*
- *Integrates on IBM AIX®, Solaris and IBM iSeries™ platforms*
- *Optimizes archiving and auditing*

The potential benefits of upgrading

- *Leverages existing Application Developer Lotus Notes and Domino skill sets*
- *Supports multiple environments and enables cost-effective deployment and the ability to rapidly develop workflow applications*
- *Can help minimize operational costs and optimize efficiencies by automating and streamlining people-based business processes, helping optimize worker productivity*
- *Assists in process re-engineering by documenting procedures, which can then be analyzed and refined as needed*

Special upgrade offers from IBM
Announcement: **IBM Lotus Workflow Version 6.5.1 delivers improved performance and LDAP enhancements**

For more information
Click here for more information.

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

IBM Lotus Enterprise Integrator

Lotus Enterprise Integrator® for Domino 6.5 is a server-based data access tool that provides enterprise-strength, real-time data access, data transfer and synchronization between Lotus Domino and external systems.

New capabilities of the latest feature release include

- *Supports partitioned servers, allowing you to run multiple instances of Lotus Domino server on a single computer, and enhances ODBC driver support*
- *Expands relational database connectivity options for IBM @server® iSeries systems*
- *Optimizes performance for virtual document activities*
- *Provides read-access control for connection and activity documents*
- *Enhances reporting capabilities*

The potential benefits of upgrading

- *Can help minimize hardware costs resulting from support for partitioned servers*
- *Simplifies Lotus Enterprise Integrator administration to help minimize operating and maintenance costs*

Special upgrade offers from IBM

Tutorial: **Synchronize data with LEI 6.5: Help Lotus Domino and DBMSs communicate**

For more information

Visit **ibm.com**/lotus/lei

Real-time and team collaboration

IBM Lotus Instant Messaging and Web Conferencing

As IBM's market-leading platform for real-time collaboration, Lotus Instant Messaging and Web Conferencing 6.5.1 combines three on demand capabilities: presence awareness, business instant messaging and Web conferencing. More than 10 million people worldwide use these capabilities every day to gain instant access to people and information, bring together geographically dispersed team members, help optimize individual and team productivity, and lessen the burdens and expenses associated with business travel.

New capabilities of the latest feature release include

- *Provides instant, anytime access to people and information through integrated presence awareness, conversation and Web conferences*
- *Virtually brings together centralized and geographically dispersed individuals and teams, providing the option to securely extend security-rich, real-time collaboration to anyone and everyone in the extended value chain*
- *Broadens communications choice beyond the phone, e-mail and in-person meetings, helping optimize individual and team productivity*

The potential benefits of upgrading

- *Can help enable quick, informed decision making by bringing people together — spontaneously or in a structured fashion*
- *Can help optimize general and customer-specific response times*
- *Can help minimize TCO by providing a set of real-time capabilities in a single product offering and by providing flexible integration with existing infrastructures and Web applications*
- *Can help minimize the need for business travel, delivering fast and often measurable return on investment*

Special upgrade offers from IBM

Brief: **What's new in IBM Lotus Instant Messaging and Web Conferencing 6.5.1**

For more information

Click here for more information.

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

The IBM Lotus Notes and Domino family offerings

New! IBM Lotus Web Conferencing

Lotus Web Conferencing 6.5 helps enable people to work together online, instantly and securely, from wherever they are located — down the hall or around the world, within or outside the organization. Using an intuitive meeting-room metaphor, participants can view shared presentations, documents and applications over the Web, as well as document spontaneous ideas and interactions using the online whiteboard. Lotus Web Conferencing is available in two ways — as a new hosted service or an on-premise solution that offers added deployment flexibility.

New capabilities of the latest feature release include

- *Audio integration capability — enables effective management of meetings by muting participants, controlling volume or having the conference call them directly*
- *Authentication and access control*
- *Security and privacy — encrypts Web conference content and data to restrict meeting content to authorized viewers only*
- *Scalability — links multiple servers to increase scalability and minimize traffic across WANs*

### *The potential benefits of the new software*

- *Brings people together in live meetings, instantly and with security features, from wherever they are located — inside or outside the organization — generally without IT involvement*
- *Yields predictable costs, helping to minimize the need for travel and its related costs and productivity losses*
- *Can replace sequential e-mail strings and linear sign-offs with real-time group consensus, helping foster fast decisions*
- *Provides browser support for virtually anyone, enabling all to participate in a controlled sharing of sensitive information — with tools such as a virtual whiteboard and polling to reach group consensus*

Special upgrade offers from IBM

Brochure: ***Announcing IBM Lotus Web Conferencing***

For more information

Click here for more information.
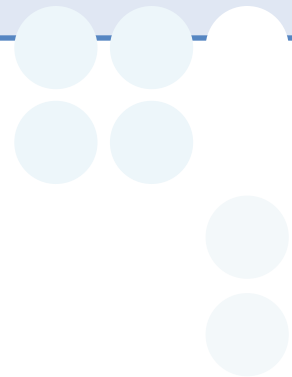
IBM Lotus Team Workplace

Lotus Team Workplace 6.5.1 is an enterprise-ready, self-service workspace expressly designed for team collaboration. With Lotus Team Workplace, users create secure workspaces on the Web for communicating, coordinating and collaborating on projects and specialized initiatives. Use it out of the box to share documents, engage in discussions and manage plans. Or customize it to meet unique business requirements.

New capabilities of the latest feature release include

- *New server support — Lotus Domino 6.5.1, Sun Solaris 9, AIX 5.2, Windows 2003, and client support: Mozilla Web browser 1.4.1*
- *Application support — Microsoft Office 2003 and Lotus Instant Messaging and Web Conferencing 6.5.1*
- *Optimized scalability — enhanced membership, lifted ACL membership limits, practical limit increased to 4,000 users for a single "place"*
- *Performance enhancements — product images to file system*

The potential benefits of upgrading

- *Helps centralize and optimize access to information*
- *Virtually brings together geographically dispersed team members*
- *Can help optimize team productivity*
- *Can help enable collective, informed decision making*
- *Can help minimize knowledge and information silos*

Special upgrade offers from IBM

Redbook: **_Lotus Domino 6.5.1 and Extended Products Integration Guide_**

For more information

Click here for more information.

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

Document and Web content management

IBM Lotus Domino Document Manager

Lotus Domino Document Manager 6.5.1 provides an easy way for teams and individuals to capture, organize, manage and reuse business documents and content in a secure, distributed document library with built-in collaborative capabilities.

New capabilities of the latest feature release include

- *Integration and new options with Lotus Notes and Lotus Instant Messaging enable users to save e-mails, attachments and instant messages*
- *LDAP directory improvements and single sign-on to either the supported Web client or desktop client version*
- *Performance enhancements include federated search across multiple legacy libraries and server, as well as clustering and failover capabilities*
- *New platforms supported for Microsoft Windows® Server 2003, AIX 5.2, and Solaris 8 and 9*

The potential benefits of upgrading

- *Allows teams to work together effectively through collaborative document management with review and approval processes, discussion databases, and presence and awareness capabilities*
- *Can help optimize business process efficiency and minimize cost of operations through document reuse*
- *Allows documents to be accessed and managed from multiple repositories through its distributed architecture*
- *Leverages existing Lotus Domino infrastructure for potential minimized TCO*

Special upgrade offers from IBM

Case studies: ***Lotus Domino Document Manager***

For more information

Visit **ibm.com**/lotus/dominodoc

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

Learning

IBM Lotus Learning Management System

A scalable, flexible learning management solution, Lotus Learning Management System helps to streamline learning activities, create and manage courseware, and support both classroom-based and online modes of training delivery. Manage your training programs from a single platform and address training requirements in a cost-efficient, timely manner.

New capabilities of the latest maintenance release include

- Enhancements to the stability and reliability of the application
- New Web service APIs extend the current application, allowing interactions with supported external systems, including creating course masters and offering catalog entries, profiles and more
- Addition of IBM Tivoli® Directory Integrator 5.2 as part of the Lotus Learning Management System package to facilitate integration with multiple LDAP directories and ease implementation and maintenance of the learning system

The potential benefits of upgrading

- Provides an upgrade path for existing IBM Lotus LearningSpace customers
- Allows the development of flexible, personalized learning solutions to help optimize worker productivity and minimize training costs
- Streamlines corporate learning programs, delivering valuable training resources to employees when needed
- Leverages other IBM and Lotus products, such as the Lotus Domino LDAP Directory, IBM DB2 Universal Database™, IBM Lotus Virtual Classroom and WebSphere software, to provide a comprehensive technical solution and round out its collaborative capabilities

Special upgrade offers from IBM

Case studies: **_Learning customer case studies_**

For more information

Click here for more information.

IBM Lotus Virtual Classroom

Lotus Virtual Classroom is a Web-based application supporting just-in-time training in a collaborative learning environment that extends classroom-based instruction to geographically dispersed audiences. Live virtual classrooms allow the instructor to deliver classes in real time and interact directly with student audiences through instant messages, whiteboard sharing and interactive polling.

New capabilities of latest maintenance release include

- Windows Server 2003 operating system
- Robust LDAP compatibility

The potential benefits of upgrading

- Enhances the Lotus Learning Management System environment with valuable collaborative tools such as live virtual classrooms, chats and student polling
- Creates real-time training sessions
- Can offer a cost-effective introduction to online training without a major systems investment
- Provides assessment capabilities that help instructors gauge student comprehension and track performance and knowledge retention after training

Special upgrade offers from IBM

Case studies: **_IBM Lotus Virtual Classroom_**

For more information

Click here for more information.

Remote access and administration

For "anywhere, anytime, anyplace" connectivity

Extend the messaging and collaboration power of Lotus Domino, Lotus Instant Messaging and more to supported remote access, mobile and wireless devices. Take your most critical Lotus Domino–based information with you and be productive wherever you are.

For more information

Click here for more information.

IBM Workplace software offerings

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

HELPING TO MAXIMIZE THE POWER OF AN IBM WORKPLACE ENVIRONMENT
IBM Workplace products and solutions provide role-based frameworks to help you quickly apply IBM capabilities and leverage IBM's industry expertise, insights and analysis of various business applications. Designed to provide short cuts for creating high-performance, role-based work environments, IBM Workplace products and solutions can help accelerate time to value. By drawing on IBM's rich portfolio of software products and services, as well as on ISV applications and other IBM Business Partner skills, these products and solutions help enable you to address some of your most pressing business issues.

IBM Workplace Collaboration Services

An innovative IBM Workplace software product, IBM Workplace Collaboration Services 2.5 enables an organization to deploy a single, completely integrated collaboration environment right out of the box. It provides the flexibility to deploy one, two or more capabilities in any combination with administration and policy management easily controlled from one place. IBM Workplace Collaboration Services includes a wide range of capabilities for everyday collaboration, including e-mail, instant messaging, learning, and document and Web content management.

IBM Workplace Collaboration Services offers you the ability to solve a single business need, like sales force training, or a broader set of business objectives, such as achieving efficient teaming, communication and decision making. The integrated collaborative environment delivered by IBM Workplace Collaboration Services includes:

1. Instant messaging services
2. Team space services
3. Web conferencing services
4. Document services
5. Messaging services
6. Web content management services
7. Learning services
8. Activity explorer
9. Templates and forms
10. Productivity tools
11. Common collaborative environment

What's more, IBM Workplace Collaboration Services can be used stand-alone or combined with Lotus Notes and Domino, WebSphere Portal or both for added business value.

If you are looking to extend WebSphere Portal to include collaboration or you have the following products, now is the right time to consider an upgrade to IBM Workplace Collaboration Services 2.5:

- *IBM Lotus Workplace Collaborative Learning 2.0*
- *IBM Lotus Workplace Documents 2.0*
- *IBM Lotus Workplace Messaging 2.0*
- *IBM Lotus Workplace Team Collaboration 2.0*
- *IBM Workplace Web Content Management 2.0*

The potential benefits of upgrading

- *Helps organizations be more productive using a wide range of completely integrated collaboration capabilities in a single, secure environment that is easily managed from one place.*
- *Can help each person in an organization respond faster by unifying people, resources and information.*
- *Helps to reduce IT costs using a network-centric delivery model to provide organizations with a simplified approach for deploying software.*
- *Enables an organization to provide customized collaborative environments based on a person's unique role, skill level or both.*

Special upgrade offers from IBM
Flash demo: ***Take a tour of Workplace Collaboration Services***

For more information
Visit **ibm.com**/software/workplace

IBM Workplace software offerings

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

IBM Workplace Web Content Management

This powerful and sophisticated Web content management product is designed to help accelerate development and delivery of critical business information across your enterprise. Available in two varieties, one for small and midsized businesses and another for large and very large organizations, IBM Workplace Web Content Management 2.5 enables end-to-end collaboration for content creation, approvals, management, retention and publishing across Internet, intranet and extranet assets.

New capabilities of the latest new release include

- *Offers an expanded set of worldwide language support*
- *Enhances portlet-based user interface consistent with a portal look and feel and an optimized rich text editor*
- *Supports enterprise user management and directory by using IBM WebSphere "member manager" as the core member management service to identify both content authors and consumers*
- *Supports HP/UX*

The potential benefits of upgrading

- *Helps organizations be responsive and competitive by providing employees, customers and suppliers with fast access to relevant, personalized and up-to-date information*
- *Can free up IT resources that currently are a content "bottleneck" by placing the development and updating of Web content directly in the hands of content experts*
- *Can verify operational and technical efficiency by leveraging existing infrastructure and IT investments*
- *Can help an organization assess compliance readiness to deploy Web content in a managed environment*

Special upgrade offers

Data sheet: ***IBM Workplace Web Content Management 2.5***

Data sheet: ***IBM Workplace Web Content Management, Standard Edition 2.5***

For more information

Click here for more information.

IBM Workplace Services Express

Announced in 2004, IBM Workplace Services Express 2.0 is a new team collaboration solution with an integrated portal that makes it easy for you and your colleagues to work together. It provides easy-to-use and easy-to-customize team spaces that enable you to create, edit and share documents.

New capabilities of latest feature release include

- *Provides integrated document management, collaborative team spaces, instant messaging and access to Lotus Notes and Microsoft Exchange e-mail and calendars, as well as access to POP3 and IMAP e-mail — all on one server*
- *Gives flexibility to access and interact with applications and content at work — from home or practically anywhere, from a supported browser*
- *Lets users customize their online work environments and develop list applications with new, easy-to-use drag-and-drop technology*

IBM Workplace software offerings

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

IBM Workplace software offerings

The potential benefits of upgrading

- *Helps users realize business value from the investment fast*
- *Online work environments provide a unified view of documents, business applications, information and people, thereby helping to optimize productivity*
- *Supports Windows and Office to help allow teams to collaborate on project documents without additional training*
- *Can help lower TCO through single-server operation and the choice of user-based and processor-based licensing options for intranet-, extranet- or Internet-based portals, helping to minimize acquisition, maintenance and support costs*

Special upgrade offers from IBM

Flash demo: ***How did they do it? — Explore how IBM Workplace Services Express can enable your business***

For more information

Visit **ibm.com**/software/workplace/servicesexpress

IBM Workplace for Business Controls and Reporting

IBM Workplace for Business Controls and Reporting 2.5 helps provide a common solution for companies to easily document, evaluate and report the status of internal control effectiveness. Representing an end-to-end solution, IBM Workplace for Business Controls and Reporting provides the controls-management platform you need to help address challenges in internal control management.

New capabilities of latest feature release include

- *Actively monitors the enterprise-wide control environment in real time, helping assess the effectiveness of a company's internal business controls with executive dashboards*
- *Imports company-specific or third-party "control catalogs" or procedures directly from Microsoft Excel*
- *Offers enhanced operational efficiency with support for multiple control types, shared controls, organizational movement, versioning and import*
- *Provides increased transparency with support for multiple reporting vendors, executive dashboards and user-based reporting*
- *Allows users to generate reports about company processes, risks and controls by leveraging supported reporting engines from several industry vendors*

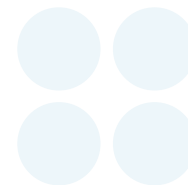### *The potential benefits of upgrading*

- *Offers optimized efficiency through simplified execution with sign-off workflow, dynamic updates and test validation*
- *Uses the integrated portal capabilities to help address multiple financial and nonfinancial controls*
- *Integrates multiple collaborative capabilities into a single platform to leverage existing skills within your organization and help drive minimized total cost of compliance*

Special upgrade offers from IBM

New Webcast: ***IBM Workplace for Business Controls and Reporting 2.5. Flexible platform for governance, risk and compliance***

For more information

Click here for more information.

IBM WebSphere Portal software offerings

Introduction

Benefits of software maintenance plan

The IBM Lotus Notes and Domino family offerings

IBM Workplace software offerings

IBM WebSphere Portal software offerings

Extend your capability

Raising the bar on business value, IBM WebSphere Portal for Multiplatforms 5.1 is the latest robust version of a new infrastructure software solution. WebSphere Portal software includes offerings appropriate for large and small organizations.

IBM WebSphere Portal Enable

IBM WebSphere Portal Enable for Multiplatforms 5.1 offers a single point of personalized interaction with applications, content, processes and people for a unified user experience. WebSphere Portal brings together best-of-breed IBM technologies to create first-class B2E, B2B and B2C portals.

New capabilities of the latest feature release include

- *Business process integration to help optimize employee productivity*
- *Easy, fast installation and deployment to help minimize TCO*
- *Web content management and integration to help increase effectiveness of sales channels*
- *Flexibly create multiple virtual portal sites with a single portal instance, helping to realize potential savings on infrastructure and administration costs*

The potential benefits of upgrading

- *Can help increase employee productivity*
- *Can help optimize service to customers and partners*
- *Can help minimize application deployment costs*
- *Can help optimize sales channel effectiveness*

Special upgrade offers from IBM

Article: ***WebSphere Portal 5.1 delivers on demand business***

For more information

Click here for more information.

IBM WebSphere Portal Extend

IBM WebSphere Portal Extend for Multiplatforms 5.1 builds on the value of WebSphere Portal Enable by providing collaboration tools that help improve communication among portal users. Comprehensive search capabilities and Web site analysis features provide further detailed information to meet users' needs.

New capabilities of the latest feature release include

WebSphere Portal Extend augments your unified portal framework by providing:

- *Access to people, information and applications — leveraging collaboration tools that optimize communication among portal users.*
- *Comprehensive search capabilities.*
- *Ability to gain vital business intelligence through analyzing how visitors use your Web site portals.*

The potential benefits of upgrading

- *Can help increase employee productivity*
- *Can help provide better service to customers and business partners*
- *Can help optimize sales channel effectiveness*

Special upgrade offers from IBM

Article: ***WebSphere Portal 5.1 delivers on demand business***

For more information

Click here for more information.

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

IBM WebSphere Portal software offerings

IBM WebSphere Portal — Express and Express Plus

This affordable, out-of-the-box portal solution for small and midsized businesses provides a customized, single point of integrated access to information and business applications. Based on the proven, scalable and secure WebSphere Portal infrastructure and open standards, IBM WebSphere Portal Express for Multiplatforms 5.0.2 displays customized portals to any device connected to the network. IBM WebSphere Portal Express Plus for Multiplatforms 5.0.2 includes all the functions of WebSphere Portal Express with the addition of features for team collaboration, including instant messaging and virtual team spaces.

New capabilities of the latest feature release include

WebSphere Portal Express:

- *Customize the portal user interface to match each user's specific needs*
- *Easy-to-use interfaces for performing portal administration tasks*
- *Portlets for accessing applications such as e-mail, calendars and syndicated news*
- *Authenticated single sign-on*

WebSphere Portal Express Plus:

- *Team workspaces to create online environments and help team members work together effectively*
- *Instant messaging for real-time collaboration with your customers, trading partners and teammates*
- *A team calendar to keep track of a team's shared calendar events in the team space*
- *Management of projects, assignment of tasks and tracking of milestones for specific projects or initiatives*
- *Online status display for portal user names that appear in portlets (to initiate a chat, just right-click the name of a user who is online and choose "Chat")*
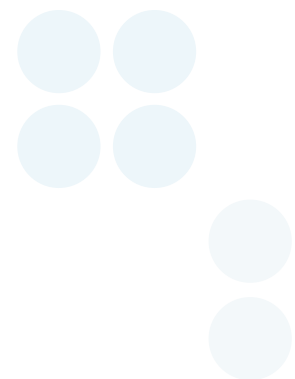
The potential benefits of upgrading

- *Can help provide enhanced service to customers and business partners through easy-to-use, self-service B2B and B2C portals that provide timely and relevant information for each portal user*
- *Can help accelerate time-to-value realization through simplified portal installation and an ever-expanding community of portlet providers*
- *Can help minimize business cycle time through optimized productivity for both individual employees and project teams*
- *Can help enable the business value of a portal to be realized fast through simplified installation and an ever-expanding community of portlet providers with rapid integration of applications and data*

Special upgrade offers from IBM
Customer Case Studies

For more information
Click here for more information.

Introduction

Benefits of software
maintenance plan

The IBM Lotus Notes and
Domino family offerings

IBM Workplace
software offerings

IBM WebSphere Portal
software offerings

Extend your
capability

Extend your capability with other IBM solutions

IBM has a developed a growing family of products and services for business customers like yourself. These solutions are designed to be compatible with one another — to build and extend the capabilities of the entire IBM family. Whether you use one product or multiple products from a variety of IBM product lines, you can choose from additional products or services to help you maximize your ROI. So take a look at the following chart to see how other IBM products can build into your on demand business infrastructure.

If you have…	Add capability with…	And gain…
IBM Lotus Notes and Domino	IBM Lotus Web Conferencing	A Web conferencing solution with the flexibility to meet your needs — now available in hosted or on-premise.
IBM Instant Messaging and Web Conferencing	IBM Lotus Team Workplace	A way to securely work with colleagues, suppliers, partners and customers through security-rich team spaces where they can reach consensus through discussion, collaborate on documents and coordinate plans, tasks and resources.
IBM WebSphere Portal	IBM Workplace Web Content Management	Streamlined Web content management, up-to-date and responsive Web sites and help minimize TCO.
IBM WebSphere Portal	IBM Workplace Collaboration	Extend your portal application environment to include collaboration for a more productive business environment.
IBM Lotus Domino Express	IBM Workplace Web Content Management, Standard Edition	Streamlined Web content management, up-to-date and responsive Web sites and help minimize TCO.
IBM Lotus Workplace Services Express	IBM Lotus Domino Express	The ability to quickly and easily build secure and reliable messaging, calendaring and scheduling, and collaborative application solutions.
IBM Lotus Team Workplace	IBM Lotus Instant Messaging and Web Conferencing	Embedded presence awareness, allowing users to be aware of who is online and available to collaborate in real time and automatically launch Web conferences for real-time, online meetings.

IBM.®

G507-1375-00