



- IBM System z

## IBM Lifecycle Extension for z/OS®

Fee-based **corrective** service beyond the withdrawal of z/OS program service date of z/OS



## Comparing extended service offers for z/OS

	<b>IBM Lifecycle Extension for z/OS V1.8</b>	<b>IBM Lifecycle Extension for z/OS V1.9</b>	<b>IBM Lifecycle Extension for z/OS V1.10</b>	<b>IBM Lifecycle Extension for z/OS V1.11</b>
<b>Product number</b>	5638-A01	5646-A01	5656-A01	5757-A01
<b>Availability</b>	WW, some restrictions	WW, some restrictions	WW, some restrictions	WW, some restrictions
<b>Dates</b>	Price, configure: Jun 9 2009 Order Sept 2 2009 Available Oct 1 2009 Ended Sept 30 2011	Price, configure: May 11 2010 Order Sept 7 2010 Available Oct 1 2010 Ends Sept 30 2012	Price, configure: Feb 15 2011 Order Sept 7 2011 Available Oct 1 2011 Ends Sept 30 2013	Price, configure: Apr 11 2012 Order Sept 2 2012 Available Oct 1 2012 Ends Sept 30 2014
<b>Service and support</b>	<p>Fee-based corrective service (a fix, bypass, or restriction to a problem) for suspected residual defects in z/OS that you might encounter AFTER withdrawal of program services date.</p> <p>Defect problem reporting remains unchanged for the duration of the Lifecycle Extension agreement. Contact the IBM Support Center, and the IBM Support Center will provide a fix, bypass or restriction for new problems that prove to be defects in z/OS .</p> <p>Any PTF for z/OS that was available prior to the withdrawal of z/OS program services will continue to be available through the existing service acquisition portals such as SMP/E RECEIVE ORDER, Shopz, the Internet, and services such as SoftwareXcel or ETS.</p> <p>NO preventive service or new function</p>			
<b>Terms</b>	<p>Three month minimum Start the support when you want, and cancel when done with migration Add and subtract machines as required Allows Parallel Sysplex aggregation</p>			

## IBM Lifecycle Extension for z/OS V1.11 (5657-A01 )

- **Fee-based corrective service for z/OS V1.11 AFTER the September 30, 2012 withdrawal of program service date for z/OS V1.11.**
  - **Corrective service for z/OS V1.11 only**
    - Fixes, bypasses, restrictions to a reported problem
  - Available when support for z/OS V1.11 ends, Sept. 30, 2012.
    - Up to two years of support, starting October 1, 2012, ending September 30, 2014
  - Flexible terms and conditions
    - Minimum 3 month purchase
    - Accommodates Parallel Sysplex® (aggregation)
    - Accommodates different migration schedules for different machines
    - Pay-as-you-go means no guessing and pre-paying your duration
  - Does not change coexistence, migration, and fallback policies for z/OS.
    - z/OS V1.11 coexists, migrates, and falls back between z/OS V1.12 and z/OS V1.13.
  
- **Announced Worldwide April 11, 2012**
  - Lifecycle Extension for z/OS V1.11 Announcement letter  
[ibm.com/systems/z/os/zos/](http://ibm.com/systems/z/os/zos/) (Announcement section)
  - Service FAQ  
[ibm.com/systems/z/resources/faq/index.html](http://ibm.com/systems/z/resources/faq/index.html)
  - z/OS Installation and Migration  
[ibm.com/systems/z/os/zos/installation/](http://ibm.com/systems/z/os/zos/installation/)
  - Pricing  
[ibm.com/systems/z/resources/swprice/mlc/other.html](http://ibm.com/systems/z/resources/swprice/mlc/other.html)



## IBM Lifecycle Extension for z/OS V1.10 (5656-A01 )

- **Fee-based corrective service for z/OS V1.10 AFTER the September 30, 2011 withdrawal of program service date for z/OS V1.10.**
  - **Corrective service for z/OS V1.10 only**
    - Fixes, bypasses, restrictions to a reported problem
  - Available when support for z/OS V1.10 ends, Sept. 30, 2011.
    - Up to 2 years of support, starting October 1, 2011, ending September 30, 2013
  - Flexible terms and conditions
    - Minimum 3 month purchase
    - Accommodates Parallel Sysplex® (aggregation)
    - Accommodates different migration schedules for different machines
    - Pay-as-you-go means no guessing and pre-paying your duration
  - Does not change coexistence, migration, and fallback policies for z/OS.
    - z/OS V1.10 coexists, migrates, and falls back between z/OS V1.11 and z/OS V1.12.
  
- **Announced WW Feb 15, 2011**
  - Lifecycle Extension for z/OS V1.10 Announcement letter  
[ibm.com/systems/z/os/zos/](http://ibm.com/systems/z/os/zos/) (Announcement section)
  - Lifecycle Extension for z/OS FAQ  
[ibm.com/systems/z/resources/faq/index.html](http://ibm.com/systems/z/resources/faq/index.html)
  - z/OS Installation and Migration (see V1.12)  
[ibm.com/systems/z/os/zos/installation/](http://ibm.com/systems/z/os/zos/installation/)
  - Pricing  
[ibm.com/systems/z/resources/swprice/mlc/other.html](http://ibm.com/systems/z/resources/swprice/mlc/other.html)



## IBM Lifecycle Extension for z/OS V1.9 (5646-A01)

- **Fee-based corrective service for z/OS V1.9 AFTER the September 30, 2010 withdrawal of program service date for z/OS V1.9.**
  - **Corrective service for z/OS V1.9 only**
    - Fixes, bypasses, restrictions to a reported problem
  - Available when support for z/OS V1.9 ends, Sept. 30, 2010.
    - Up to 2 years of support, starting October 1, 2010, ending September 30, 2012
  - Flexible terms and conditions
    - Minimum 3 month purchase
    - Accommodates Parallel Sysplex® (aggregation)
    - Accommodates different migration schedules for different machines
    - Pay-as-you-go means no guessing and pre-paying your duration
  - Does not change coexistence, migration, and fallback policies for z/OS.
    - z/OS V1.9 coexists, migrates, and falls back between z/OS V1.10 and z/OS V1.11.
  
- **Announced WW May 11, 2010**
  - Lifecycle Extension for z/OS V1.9 Announcement letter  
[ibm.com/systems/z/os/zos/](http://ibm.com/systems/z/os/zos/) (Announcement section)
  - Lifecycle Extension for z/OS FAQ  
[ibm.com/systems/z/resources/faq/index.html](http://ibm.com/systems/z/resources/faq/index.html)
  - z/OS Installation and Migration (see V1.11)  
[ibm.com/systems/z/os/zos/installation/](http://ibm.com/systems/z/os/zos/installation/)
  - Pricing  
[ibm.com/systems/z/resources/swprice/mlc/other.html](http://ibm.com/systems/z/resources/swprice/mlc/other.html)

**This Lifecycle extension for z/OS V1.9 will end Sept 30 2012**



## IBM Lifecycle Extension for z/OS V1.8 (5638-A01)

- **Fee-based corrective service for z/OS V1.8 AFTER the September 30, 2009 withdrawal of program service date of z/OS V1.8**
  - **Corrective service for z/OS V1.8 only**
  - Available when support for z/OS V1.8 ends (Sept. 30, 2009)
  - Up to 2 years of support, starting October 1, 2009, ending September 30, 2011
  - Flexible terms and conditions
    - Minimum 3 month purchase
    - Accommodates Parallel Sysplex (aggregation)
    - Accommodates different migration schedules for different machines
    - Pay-as-you-go means no guessing and pre-paying your duration
  
- **Does not change coexistence, migration, and fallback policies for z/OS.**
  - z/OS V1.8 coexists, migrates, and falls back between z/OS V1.9 and z/OS V1.10.
  
- **Announced June 9 2009**
  - Lifecycle Extension for z/OS V1.8 Announcement letter  
<http://www.ibm.com/systems/z/os/zos/> (Announcement section)
  - Lifecycle Extension for z/OS V1.8 FAQ  
<http://www.ibm.com/systems/z/resources/faq/index.html>
  - z/OS Installation and Migration (see V1.10)  
<http://www.ibm.com/systems/z/os/zos/installation/>
  - Pricing  
<http://www.ibm.com/systems/z/resources/swprice/mlc/other.html>

**This Lifecycle extension for z/OS V1.8 ended Sept 30 2011**



## IBM Lifecycle Extension for z/OS V1.7 (5637-A01)

- **For customers that have not completed their migration from z/OS V1.7 to z/OS V1.8 or z/OS V1.9, IBM provides fee-based corrective service for z/OS V1.7**
  - For z/OS V1.7 only
  - Corrective service only
  - Available when support for z/OS V1.7 ends (Sept. 30, 2008)
  - Up to 2 years of support starting October 1, 2008
  - Minimum 6 month purchase required
- **This Lifecycle Extension for z/OS V1.7 does not change coexistence, migration, and fallback policies for z/OS.**
  - z/OS V1.7 coexists, migrates, and falls back between z/OS V1.8 and z/OS V1.9.
- **Announced August 12 2008**
  - Lifecycle Extension for z/OS V1.7 Announcement letter  
<http://www.ibm.com/systems/z/os/zos/> (Announcement section)
  - Lifecycle Extension for z/OS V1.7 FAQ  
<http://www.ibm.com/systems/z/resources/faq/index.html>
  - z/OS Installation and Migration (see V1.9)  
<http://www.ibm.com/systems/z/os/zos/installation/>
  - Pricing  
<http://ibm.com/zseries/swprice/other/>

**This Lifecycle extension for z/OS V1.7 ended Sept 30 2010**



## Comparing Lifecycle Extension(s) for z/OS

	for z/OS V1.7	for z/OS V1.8	for z/OS V1.9
<b>Product number</b>	5637-A01	5638-A01	5646-A01
<b>Dates</b>	Price, configure, order: Aug 12 2008 Available Oct 1 2008 Ended Sept 30 2010	Price, configure: Jun 9 2009 Order Sept 2 2009 Available Oct 1 2009 Ended Sept 30 2011	Price, configure: May 11 2010 Order Sept 7 2010 Available Oct 1 2010 Ends Sept 30 2012
<b>Terms</b>	6 month minimum Pre-order the duration Pre-order number of machines Pre-order size of the machines Priced per machine	3 month minimum Start the support and cancel when done with migration Add and subtract machines as required Allows Parallel Sysplex aggregation	
<b>Service and support</b>	<p>Corrective service (a fix, bypass, or restriction to a problem) for suspected residual defects in z/OS that you might encounter.</p> <p>Defect problem reporting remains unchanged for the duration of the Lifecycle Extension agreement. Contact the IBM Support Center, and the IBM Support Center will provide a fix, bypass or restriction for new problems that prove to be defects in z/OS .</p> <p>Any PTF for z/OS that was available prior to the withdrawal of z/OS program services will continue to be available through the existing service acquisition portals such as SMP/E RECEIVE ORDER and ShopzSeries, the Internet, and services such as SoftwareXcel or ETS</p> <p>NO preventive service or new function</p>		