

Composite Application Management (CAM): Product Overview and Direction

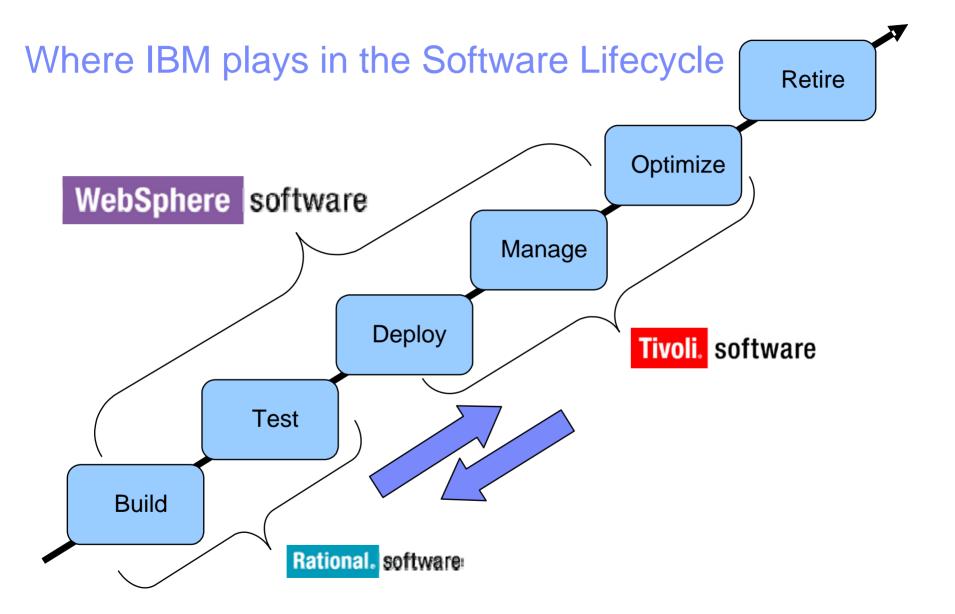
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Tivoli Application Management
IBM Software Group









The Tivoli Automation Portfolio

Business Service Management

IBM Tivoli Business Systems Manager



IBM Tivoli Service Level Advisor

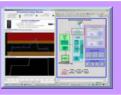


Orchestration
And
Provisioning

IBM Tivoli Provisioning Manager



IBM Tivoli Intelligent Orchestrator



IBM Tivoli System
Automation



Event
Correlation and
Automation

IBM Tivoli System Automation Family



IBM Tivoli NetView Family



IBM Tivoli Enterprise Console



Composite
Application
Management

ITCAM for Transaction Tracking



ITCAM for



IBM Tivoli OMEGAMON XE for WBI



Resource Monitoring **Distributed Systems**

IBM Tivoli Monitoring OMEGAMON XE



zSeries Systems

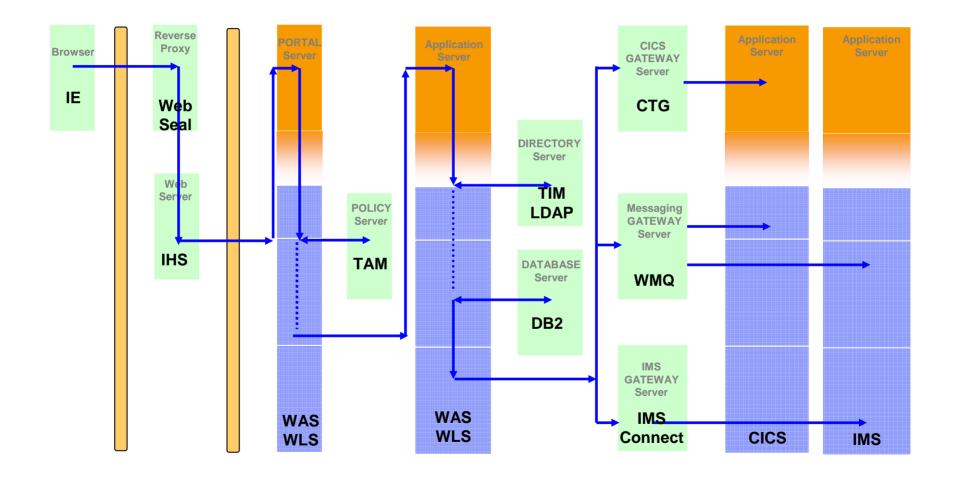
IBM Tivoli
OMEGAMON
Monitoring
Family





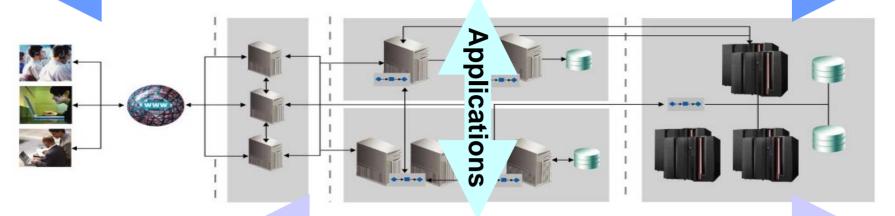


The Composite in Application Management





Transactions



Resource Monitoring

Transactions

Service Level Response Times Problem Isolation

Applications

Deep-Dive Diagnostics Correlate Across Subsystems

Resource Monitoring

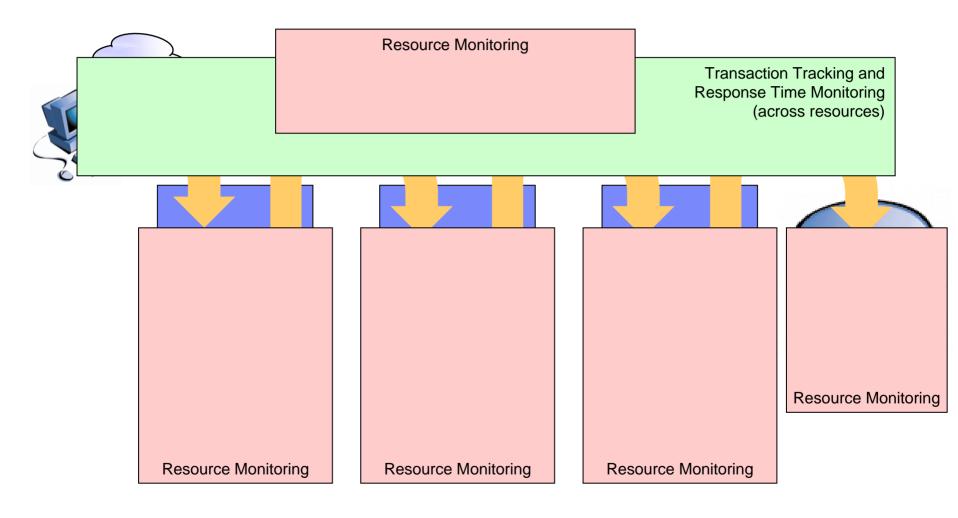
Application Server Monitoring
Automation and Corrective Action

- End user service level monitoring
- Follow transaction flows
- Isolate problems by component
- Diagnostics at the application & middleware level
- Application performance analysis
- Drill down to code level detail
- Performance monitoring of J2EE, CICS, MQ, IMS
- Application resource consumption analysis
- Visualize workload trends and tune environment



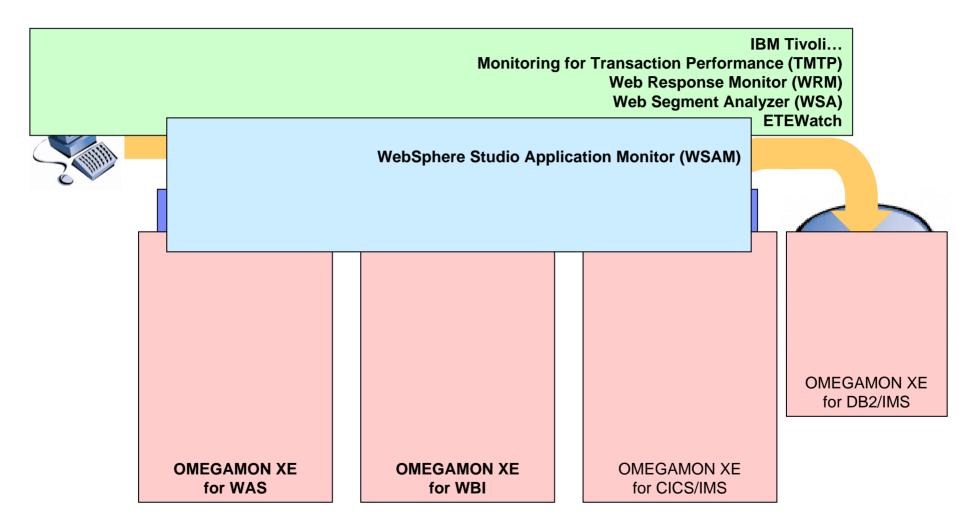


Transaction vs. Resource Monitoring





Current Products: Positioning





WebSphere Studio Application Monitor (WSAM)

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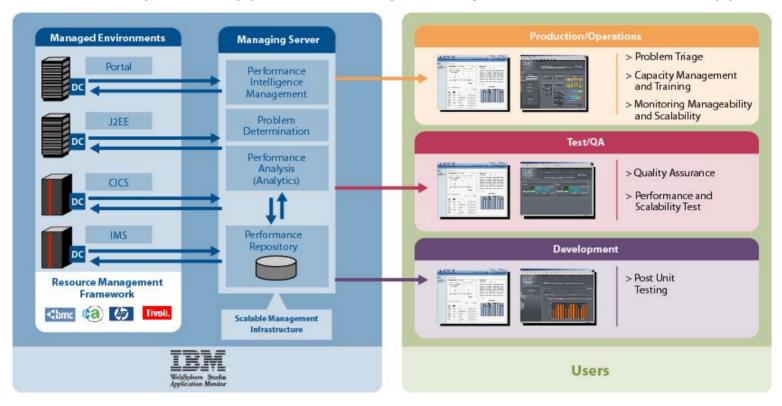
WSAM - Conceptual Overview

Managing Server ▶ Collects, correlates and processes the information from the Data Collectors WebSphere® Studio Application Monitor and displays it on a web browser WSAM User Data Collectors Installed on the servers to be monitored (WAS, CICS, IMS, WLS) ▶Collect application information Web Servers Send information back to the Managing Server Firewall Customers = Application Servers with IBM WSAM Data Collector



WebSphere Studio Application Monitor

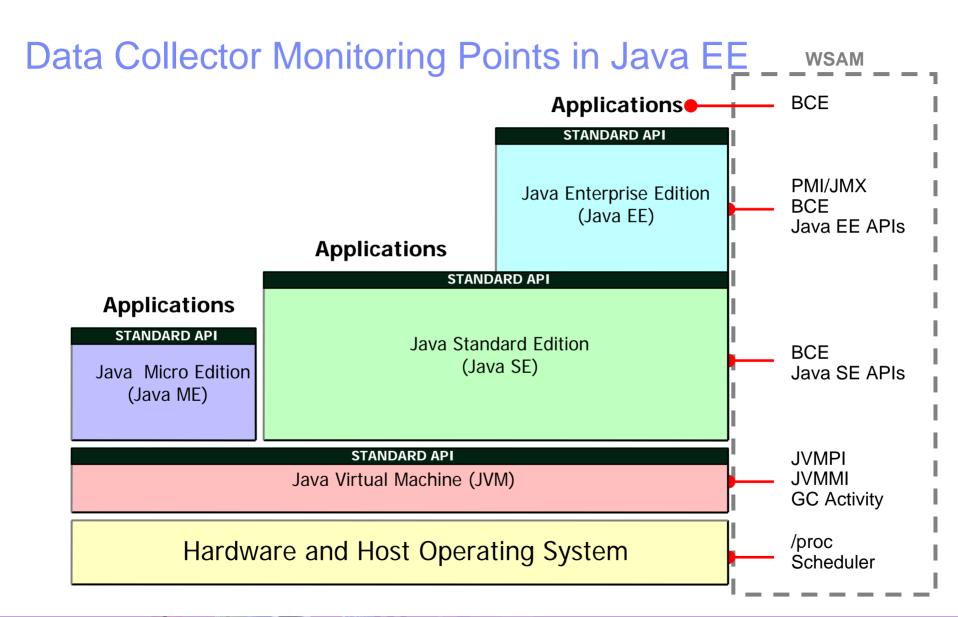
Provides the "deep dive" application analysis for your critical business apps



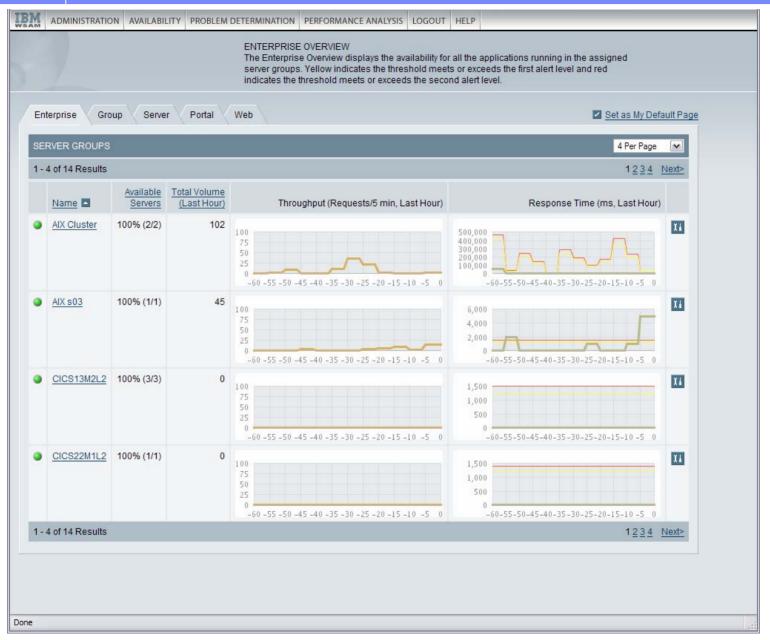
- Non-intrusive deployment eliminates the requirement to instrument and reengineer your applications for monitoring
- Real-time problem determination with extensive drilldown capabilities
- Complete end-to-end view of your critical composite, mixed workload applications



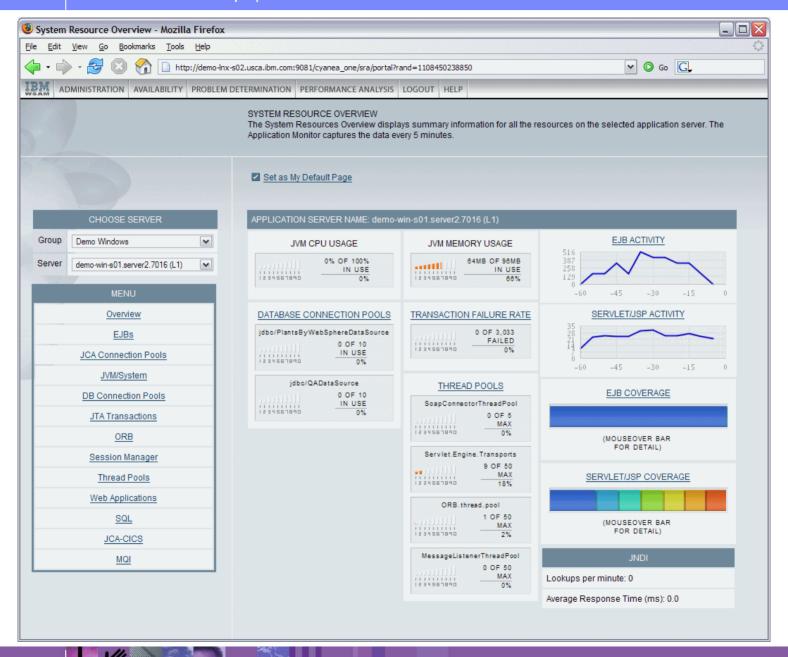




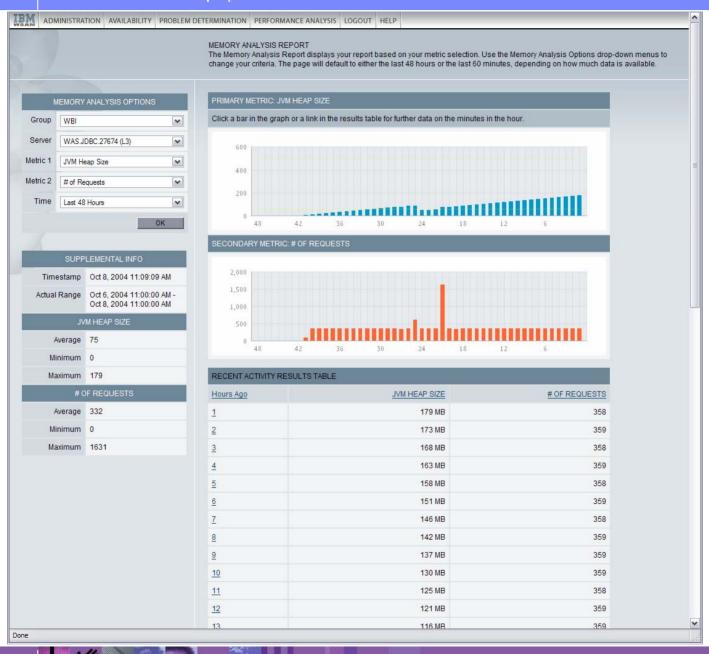






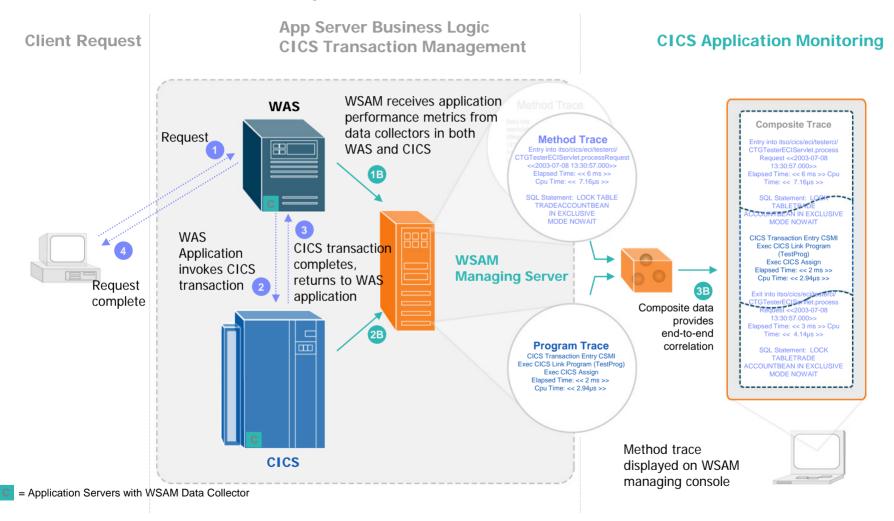




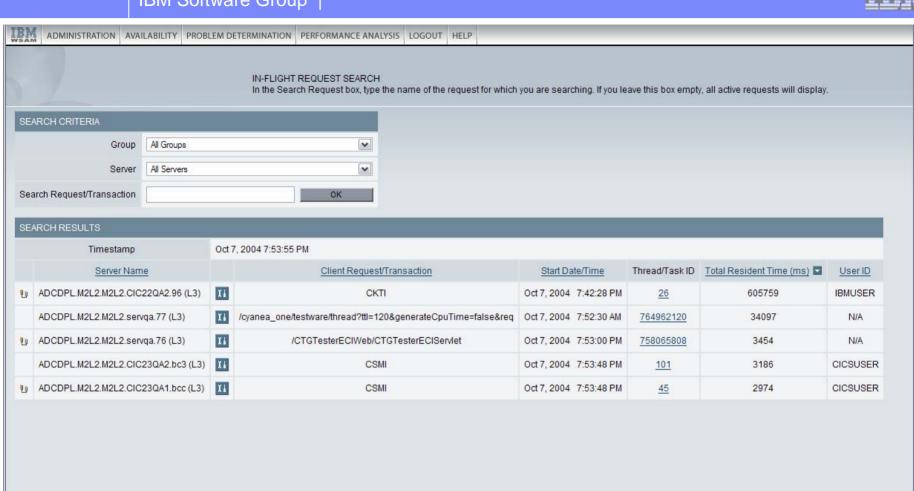




WSAM CICS Composite Transaction

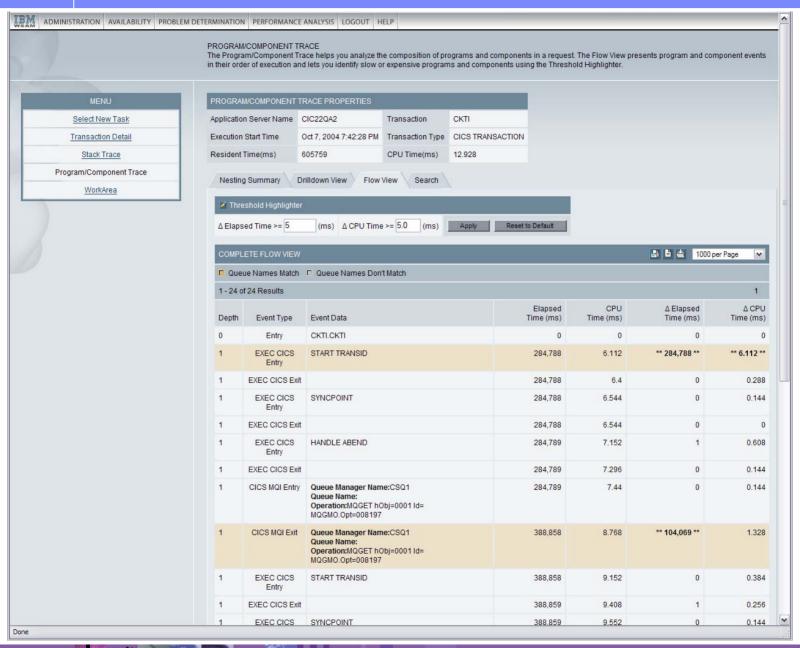






Done







Tivoli Monitoring for Transaction Performance (TMTP)

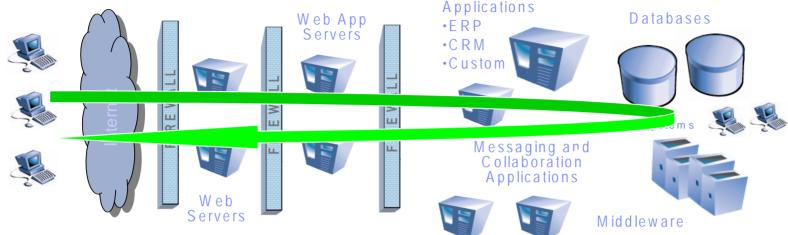
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Tivoli Monitoring for Transaction Performance



Find out what kind of performance your customers are experiencing before they pick up the phone to call you.

Transaction Simulation

Measure response time of simulated transactions

Real End User Response Time

Measure response time of live Web traffic

Transaction Decomposition

Trace transactions across systems

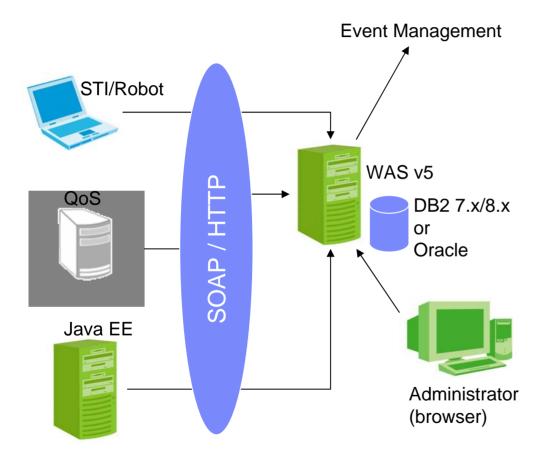
Detailed analysis of J2EE transaction flows

Visually and interactively "decompose" using transaction topology





TMTP Infrastructure

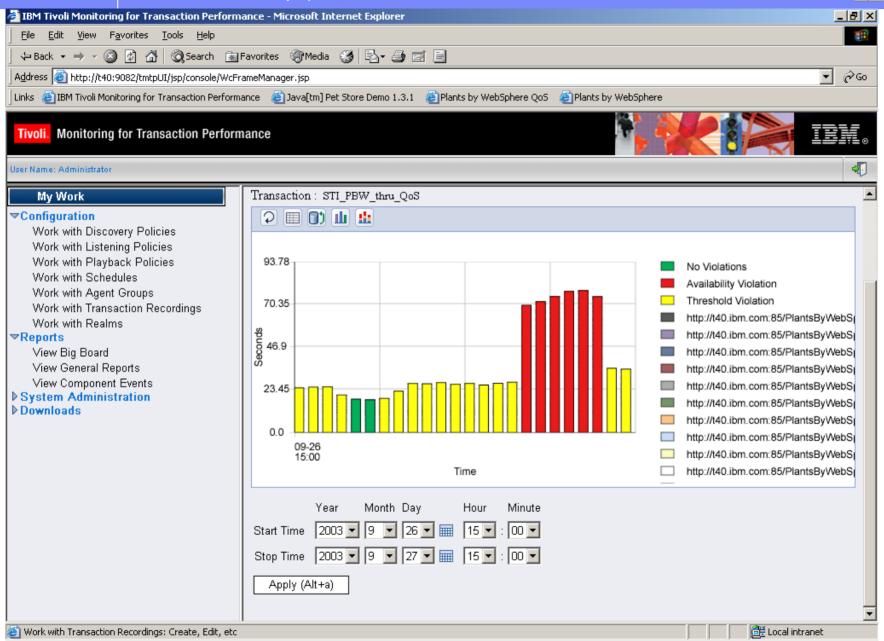


Key Components:

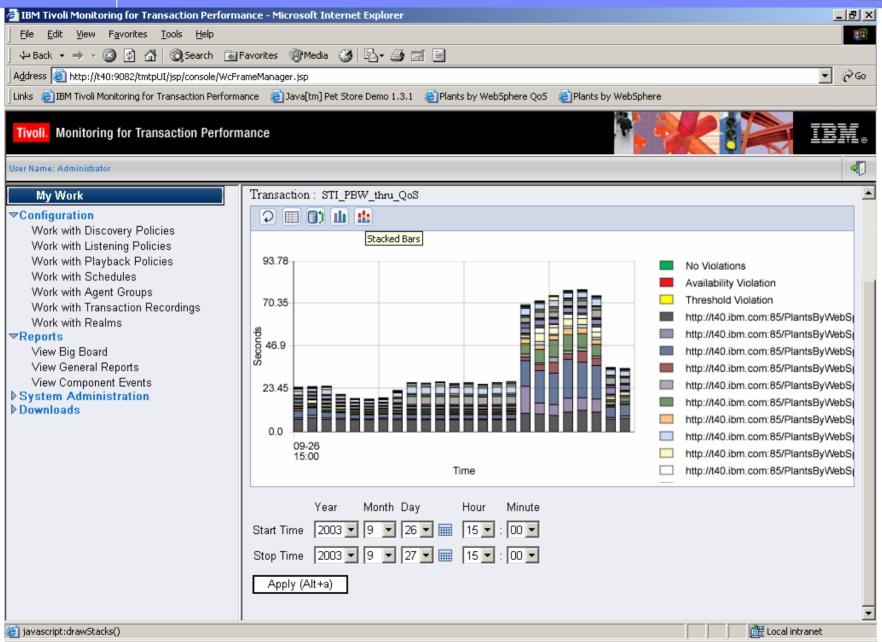
- Simulated Transaction Investigator (STI)
- Generic Windows Synthetic Transactions (GenWin)
- Quality of Service Monitoring (QoS)
- Java EE Transaction Decomposition
- Generic ARM (Application Response time Measurement



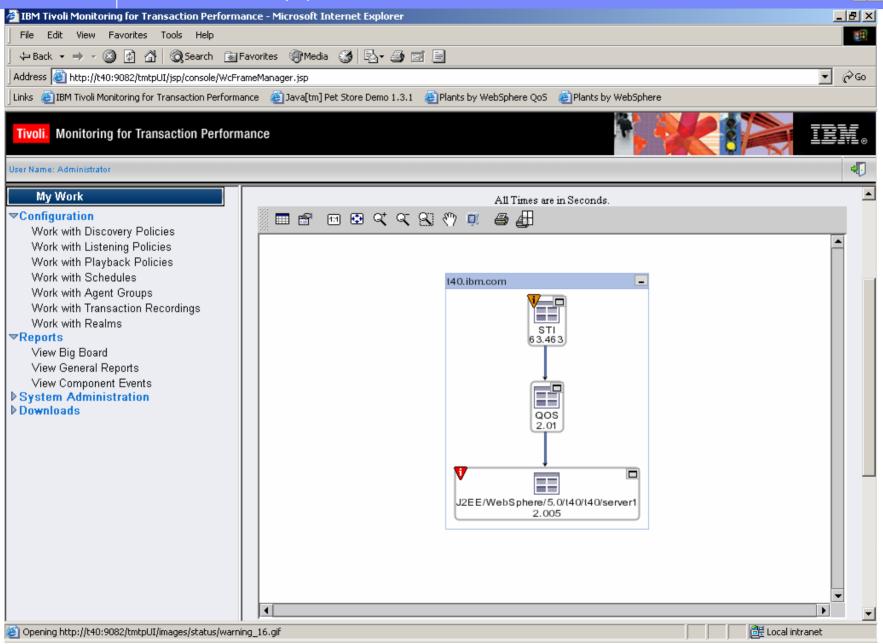




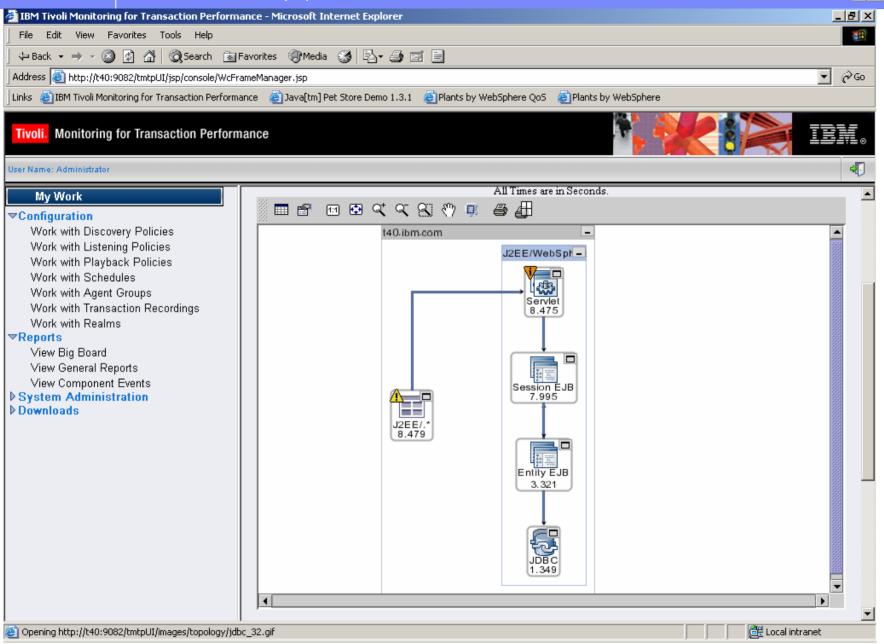






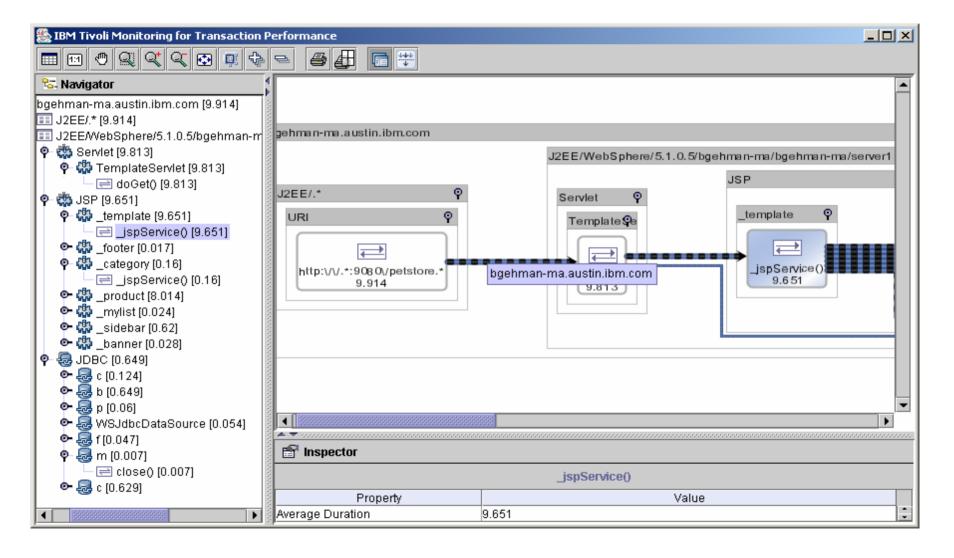








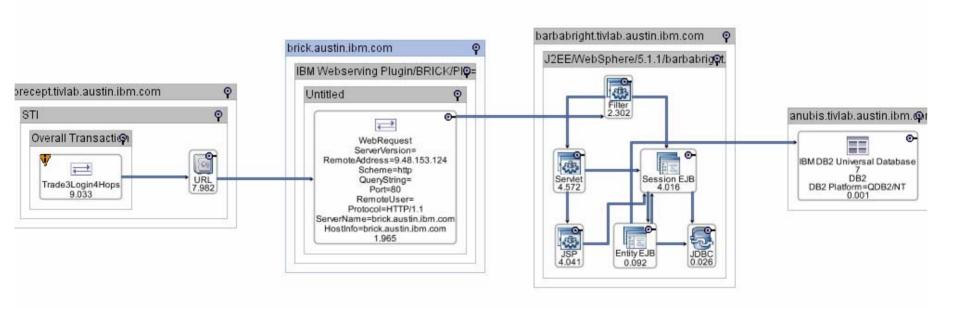
TMTP Topology View





Trace Transactions Through Multiple Servers

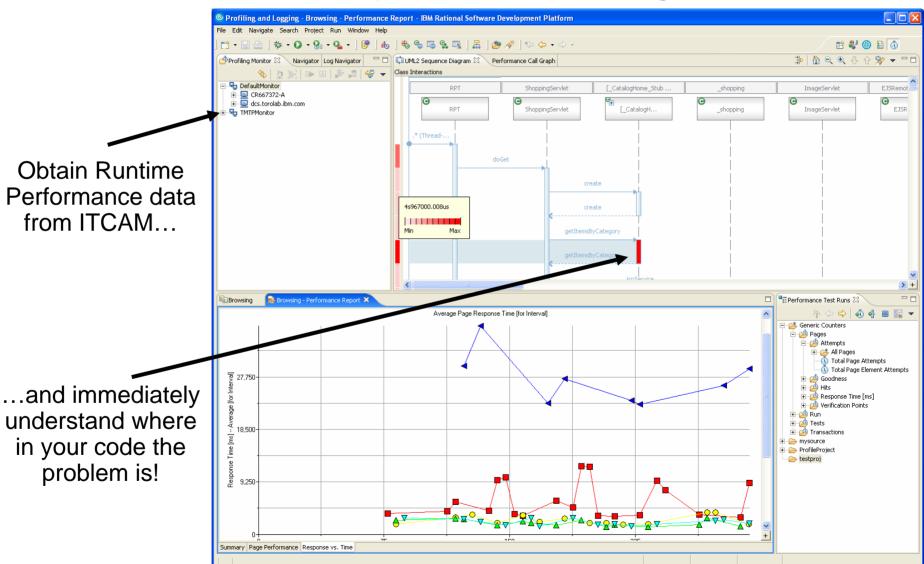
- Transaction begins with simulated transaction (STI)
- Flows to IHS WebServer Plug-in
- Flows to WebSphere App server
- Flows to DB2







Rational Software Development Platform Integration





Response Time Measurement Tools

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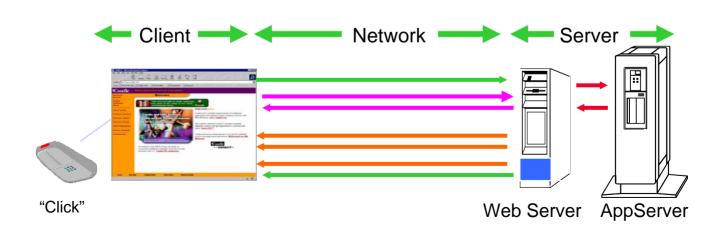


Web Response Monitor

Passive Server-Side Monitoring at the page level

- Round Trip Response Time by Web Page and Object
- Load, Resolve and Web Application
 Time for each Web Page and Object
- Network vs. Application Time for each Web Page and Object
- Inbound vs. Outbound Traffic rates for each Web Page and Object

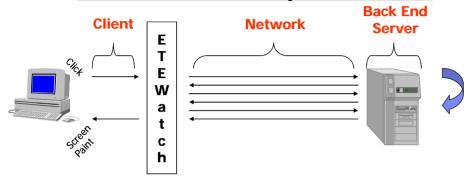
- Inbound vs. Outbound Traffic byte counts and Object size
- Cache Request time for each Web Page and Object
- Location Web Page or Object was pulled from (Web Server or Cache)
- Video Response and Play time
- Audio Response and Play time
- Browser Type and Version





ETEWatch for Windows and Citrix Environments

Real end user response times



- · Client Time
- Processing time spent on the client
- Network Time

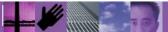
Client to Back End Server and back

- **Server Time**
- **Total Back End Application Time**

Metrics collected

- Total Response Time
- **Segmented Response Time**
- Browse Time
- **Workstation Hostname**
- **Application Name**
- **Transaction Name**
- **Application Destination IP Address**
- IP Packet Size

- IT CAM for TT will provide:
 - Integration of ETEWatch capability into IT CAM for TT infrastructure
 - Support for all existing ETEWatch behaviors, including custom behaviors
 - Support for Notes and Outlook





OMEGAMON XE for WBI

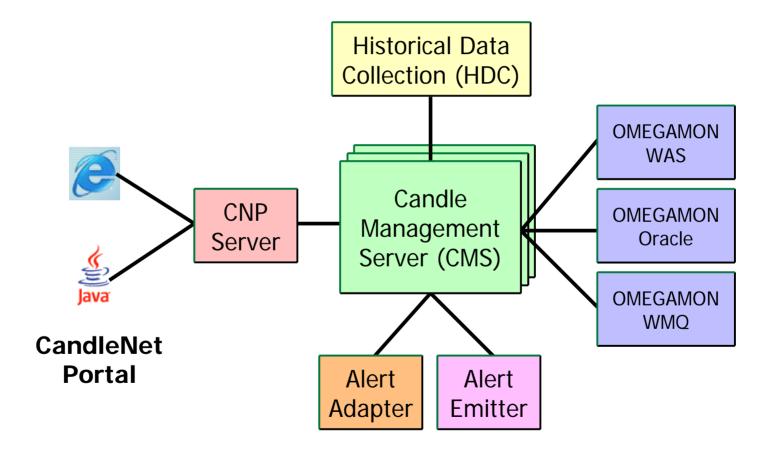
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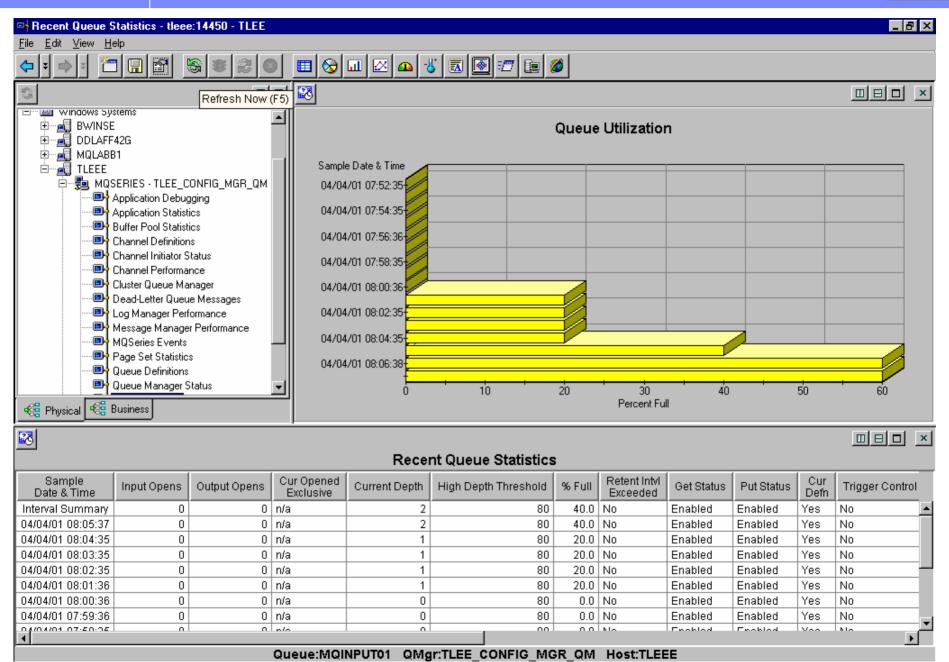


OMEGAMON Platform Architecture





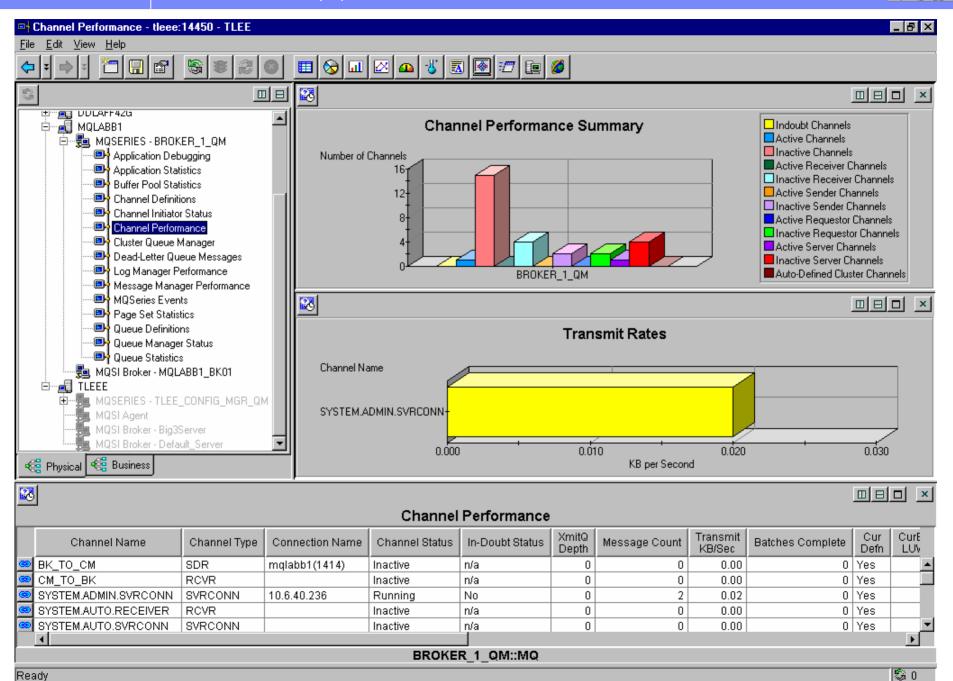




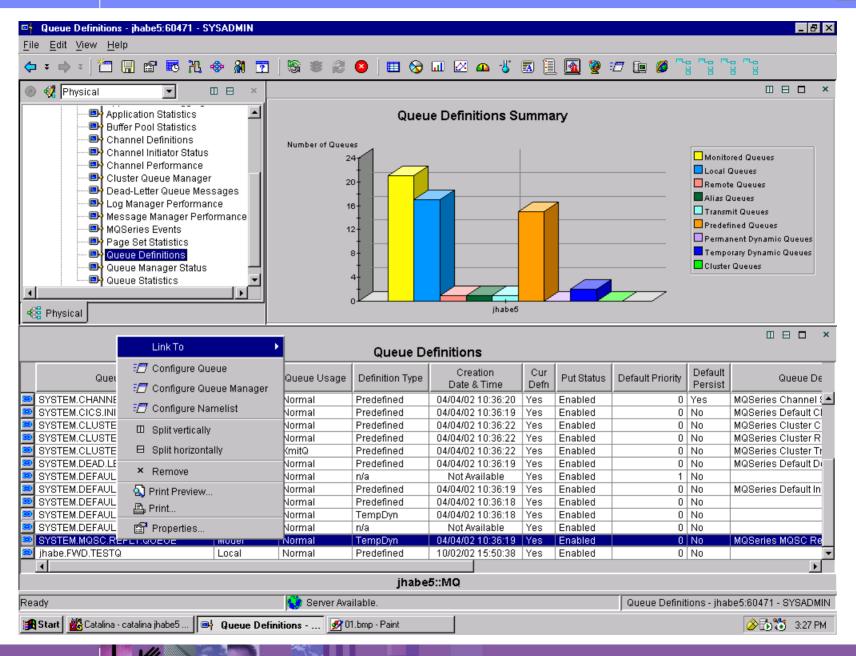
Ready

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WebSphere MQ Configuration

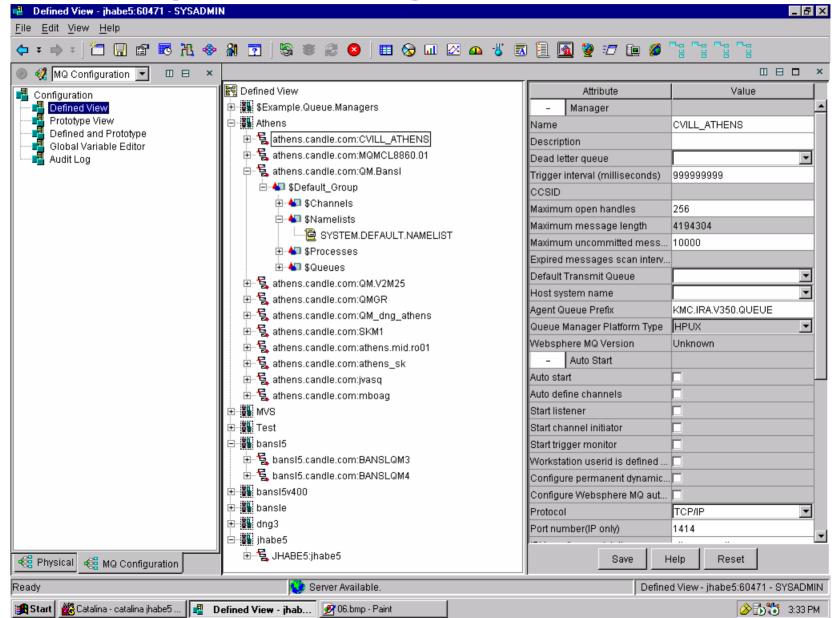
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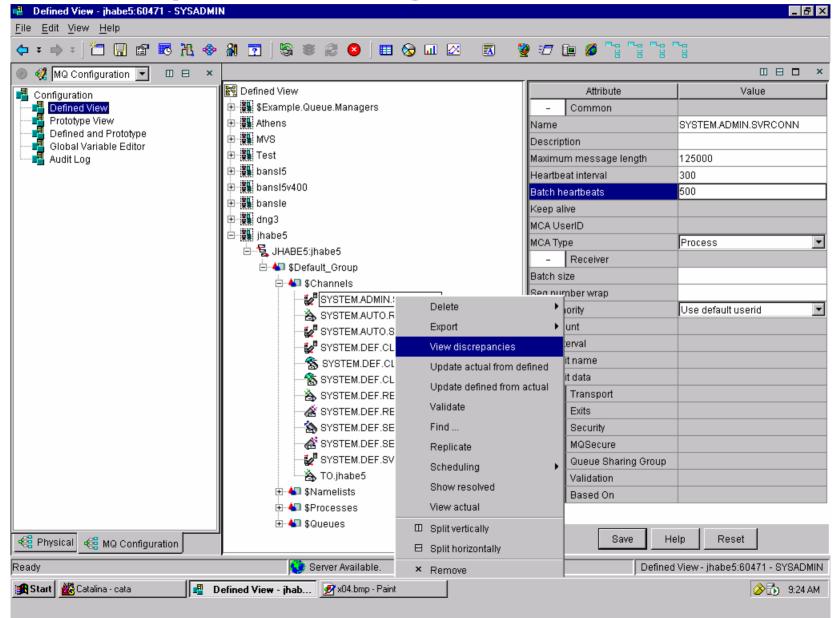


WMQ Configuration Management



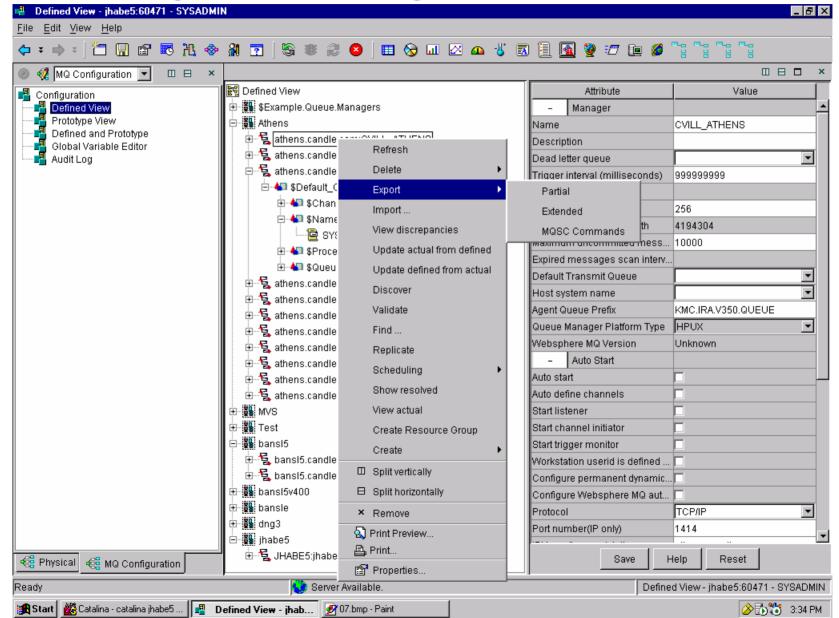


WMQ Configuration Management





WMQ Configuration Management





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The Future

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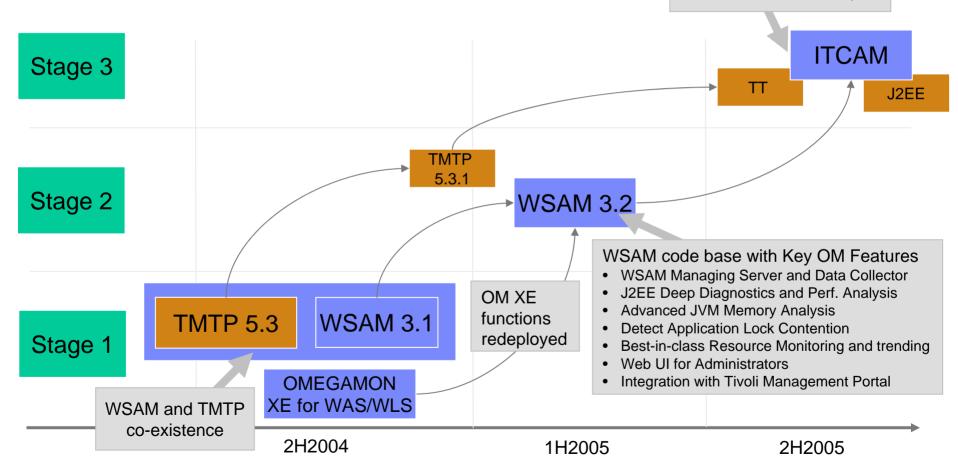






CAM – complete AM solution

- End-to-end management of all transactions across all enterprise subsystems
- Full detect, diagnose, correlate feature set for all IT roles across s/w lifecycle

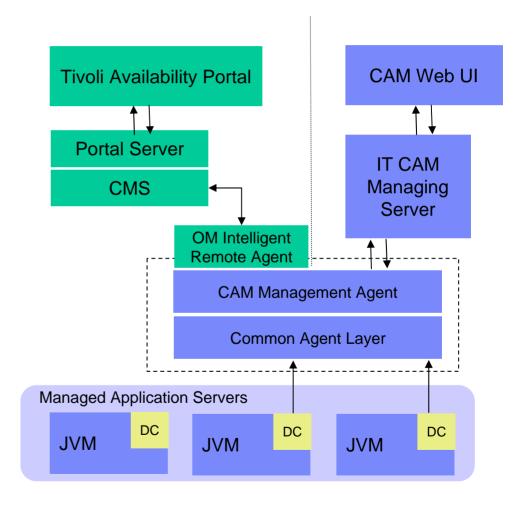






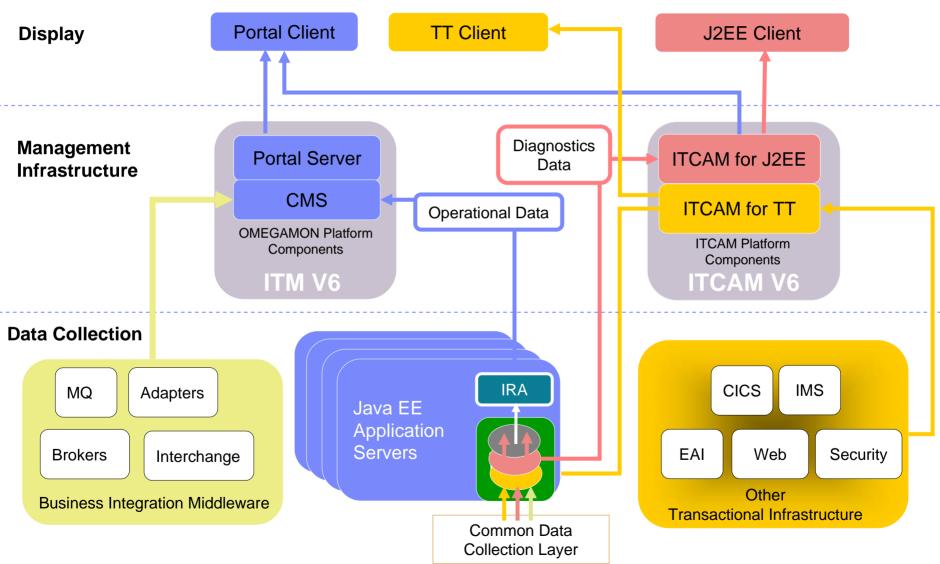
Unified Java EE Monitoring Infrastructure

- Single Agent for Transaction
 Tracking and Resource Monitoring
- Information is being routed based on context of request
- Target audience specific user interfaces
- Interoperable Transaction
 Identifiers across platforms



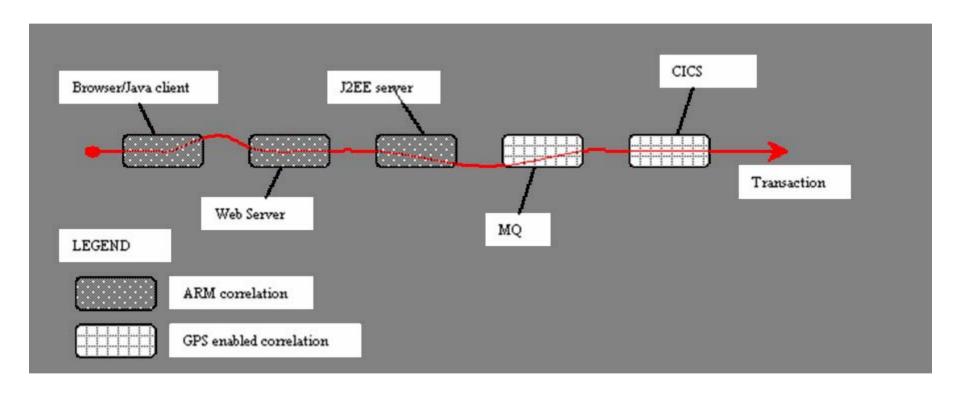


High Level CAM System Design





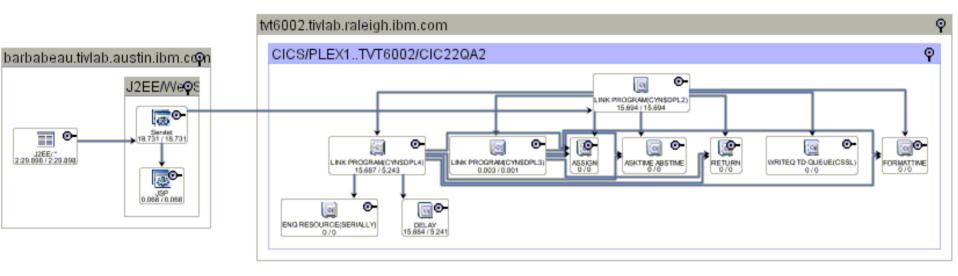
ITCAM for TT: End-to-End Transaction Tracing







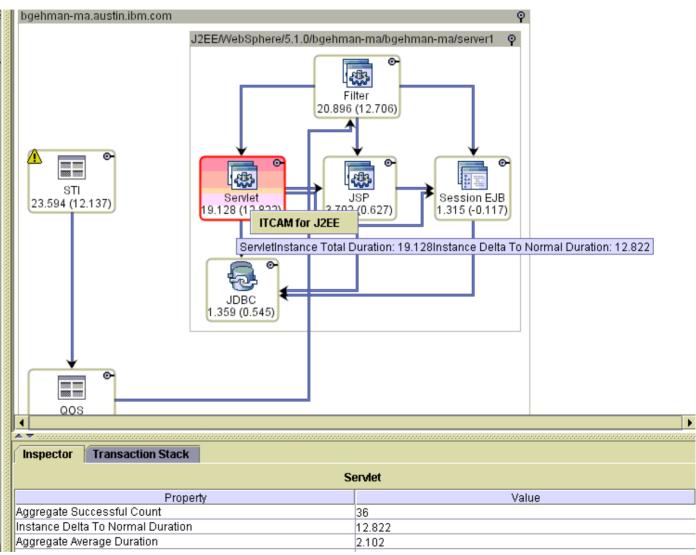
ITCAM for TT: ARM and GPS Combined





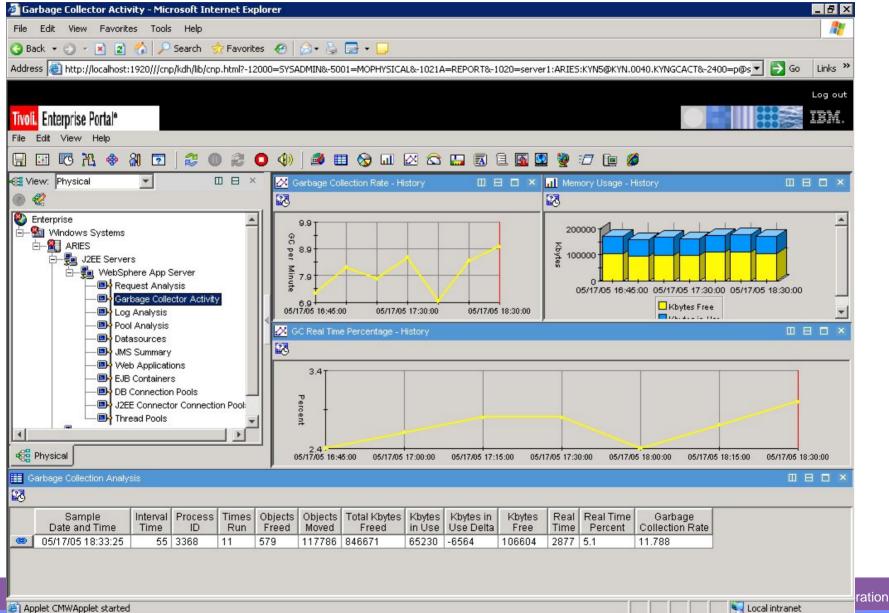
ITCAM Family Integration: TT/J2EE Launch In-Context

bgehman-ma.austin.ibm.com [23.594 (12 STI [23.594 (12.137)] QOS [22.483 (12.725)] J2EE/WebSphere/5.1.0/bgehman-ma. Filter [20.896 (12.706)] Servlet [19.128 (12.822)] JSP [3.702 (0.627)] Session EJB [1.315 (-0.117)] JDBC [1.359 (0.545)]



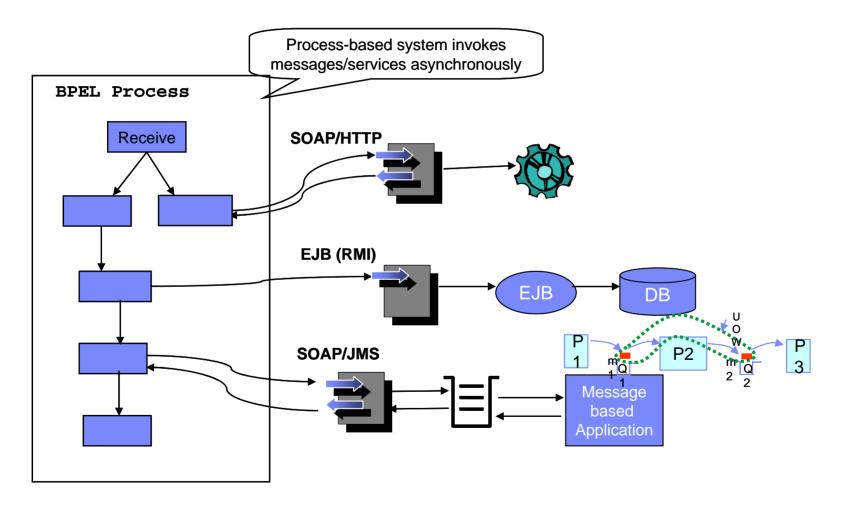


ITCAM and ITM Integration: Tivoli Enterprise Portal (TEP)





Outlook: Business Process Monitoring







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Appendix

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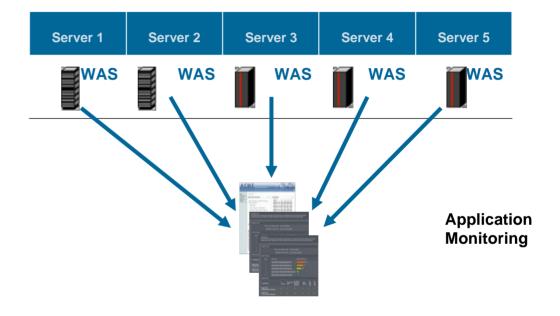






Single WSAM Managing Server – 250 WAS instances

- AIX 5.2 MS
- 4 GB RAM, 2 GB swap
- Number Of Processors: 4
- Processor Clock Speed: 1300 MHz
- WAS 5.1.1
- DB2 8.2
- Default 2 of PS,2 of AA, 2 Kernels
- 250 WAS DCs
- PMI interval (default 60)
- Heartbeat interval (default)
- Monitoring Level (80% L1, 15% L2, 5% L3)
- Sampling Rate (2%)
- Workload Type (trade 3/JDBC/EJB/Servlet mix)
- Throughput per Server 2 hits a second
- Total Throughput at Management Server 500 hits a second
- No Records Dropped

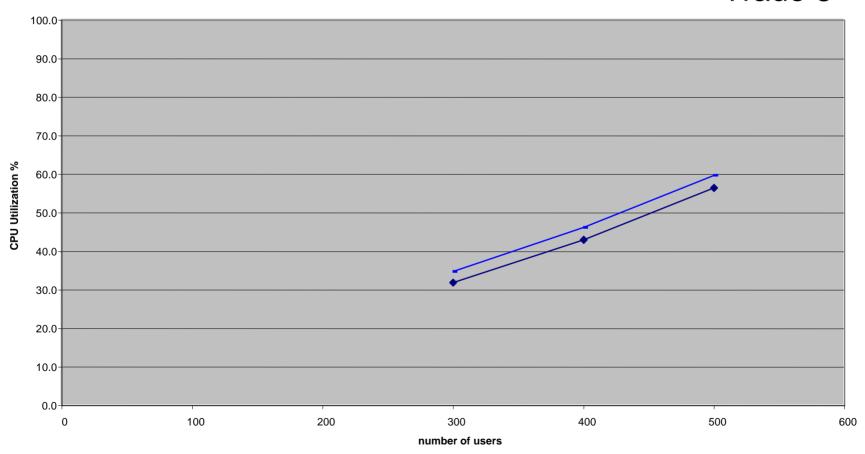




AIX 5.3 DC L1 Performance Overhead - CPU utilization

CPU: No PMI, No DC installed
CPU: 0304 build DC with J2EE configuration

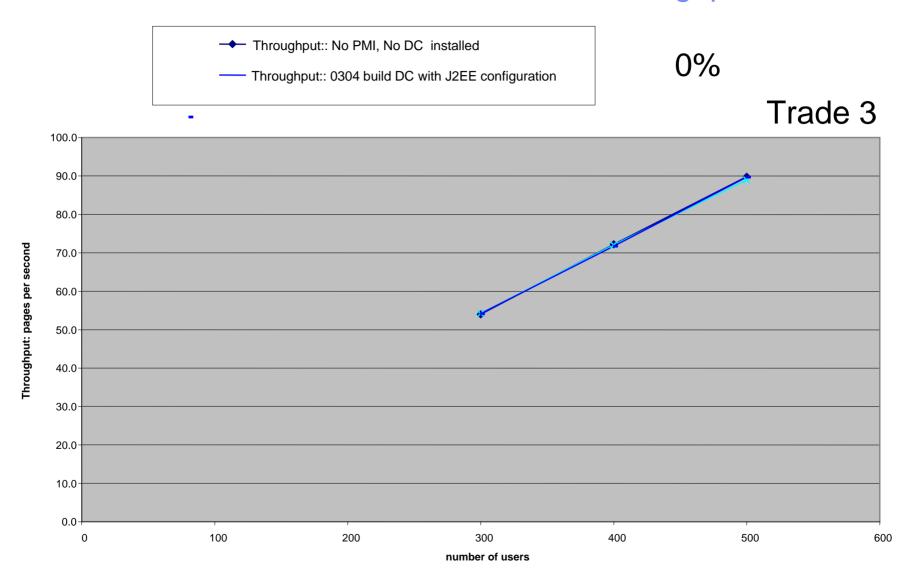
Trade 3







AIX 5.3 DC L1 Performance Overhead – Throughput





AIX 5.3 L1 DC Performance Overhead – Response Time

