

Tivoli software

Monitor your heterogeneous IT landscape easily, efficiently and cost-effectively.



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Middleware is Everywhere | **Can you see it?**



IT system monitoring is critical for small and midsize businesses

The task can be overwhelming. How can a small or midsize business with limited resources, budget and staff manage a complex, diverse IT landscape that has applications and systems scattered all over the world?

And it's not just about getting a high level of productivity from a huge, unwieldy system. It's also about keeping the systems up and running day in and day out — avoiding outages and information bottlenecks that cut revenues, endanger mission-critical applications and leave customers furious. On top of all that, small and midsize businesses striving for success must manage IT cost-effectively; they want a quick return on investment.

Automation is the answer. But for many small and midsize businesses, homegrown IT systems, low-end solutions or freeware just don't do the job anymore. These ambitious organizations know it's time to move to a comprehensive solution — one that provides broad visibility into the entire IT landscape to spot potential problems and take action right away. But it must also be a solution that will let a small staff manage IT easily and efficiently.

Select a solution that's right for your business

When you're evaluating monitoring solutions for your business — or when you're generating a request for proposals (RFP) from various vendors — what should you look for? The following table can be a handy tool to help you choose software that is well designed for small and midsize businesses.

Requirement	IBM	Other vendor
Monitor a complex, heterogeneous IT environment. The solution should enable a lean IT staff to easily, effectively manage the entire system to avoid outages and information bottlenecks.	✓	
Obtain a single, centralized view of the entire IT landscape. The solution should provide business data for powerful visualization and timely, informed decision making.	✓	
Provide expert guidance about how to keep the IT system running smoothly. The solution should let small and midsize companies leverage industry best practices and performance metrics — as well as their own — to identify and solve infrastructure problems.	✓	
Report historical and real-time information. The solution should provide historical and up-to-the-minute information that lets your IT staff anticipate and identify impending problems so they can repair them before they affect the end user.	✓	
Enable migration to a higher-level monitoring product. The solution should let small to midsize businesses easily, seamlessly upgrade to an enterprise-scale solution.	✓	



Easy to install, configure and use: IBM Tivoli Monitoring Express

IBM Tivoli® Monitoring Express, an asset in the IBM Express Portfolio™, is a reliable, cost-efficient IT monitoring product that is easy to use and tailored for the unique needs of small to midsize businesses. The software lets companies manage complex, heterogeneous environments easily and effectively.

Tivoli Monitoring Express makes lean IT staffs as productive as possible by giving them the critical information they need — precisely when they need it — through a centralized portal. The product lets you use historical and real-time reporting to anticipate and avoid outages and bottlenecks. And when your company grows, you can make the most of your investment by seamlessly upgrading to the Tivoli Monitoring enterprise-class solution.

Tivoli Monitoring Express delivers fast time to value — the software can be installed and deployed in less than two hours so businesses can begin monitoring their operating systems, databases and applications promptly.

About Tivoli software from IBM

Tivoli software from IBM helps organizations efficiently and effectively manage information technology (IT) resources, tasks and processes in order to meet ever-shifting business requirements and deliver flexible, responsive IT service management, while helping to reduce costs. The Tivoli portfolio spans software for security, compliance, storage, performance, availability, configuration, operations and IT lifecycle management, and is backed by world-class IBM services, support and research.

For more information

To submit your RFP — or to learn more about how to create an RFP that incorporates your specific requirements and make the right demands of prospective vendors — contact your IBM representative or IBM Business Partner. To learn more about Tivoli Monitoring Express, visit ibm.com/tivoli



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