

Hands-On Workshop Case Study

Kontakt:

Luis Simoes

luis.simoes@de.ibm.com

+49 151 1880 9295

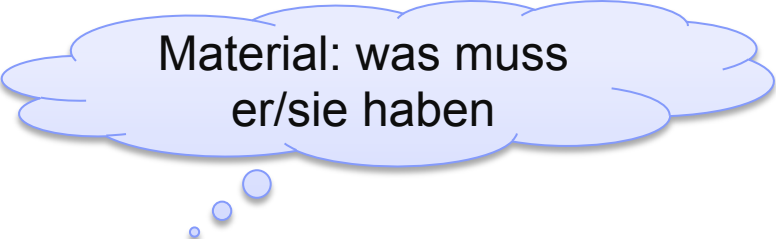


Der Fall: ein neuer Mitarbeiter soll in eine Forschungsabteilung eingebunden werden.

Welche Aspekte sind relevant?



Zugriffe



Material: was muss
er/sie haben



Wer ist beteiligt



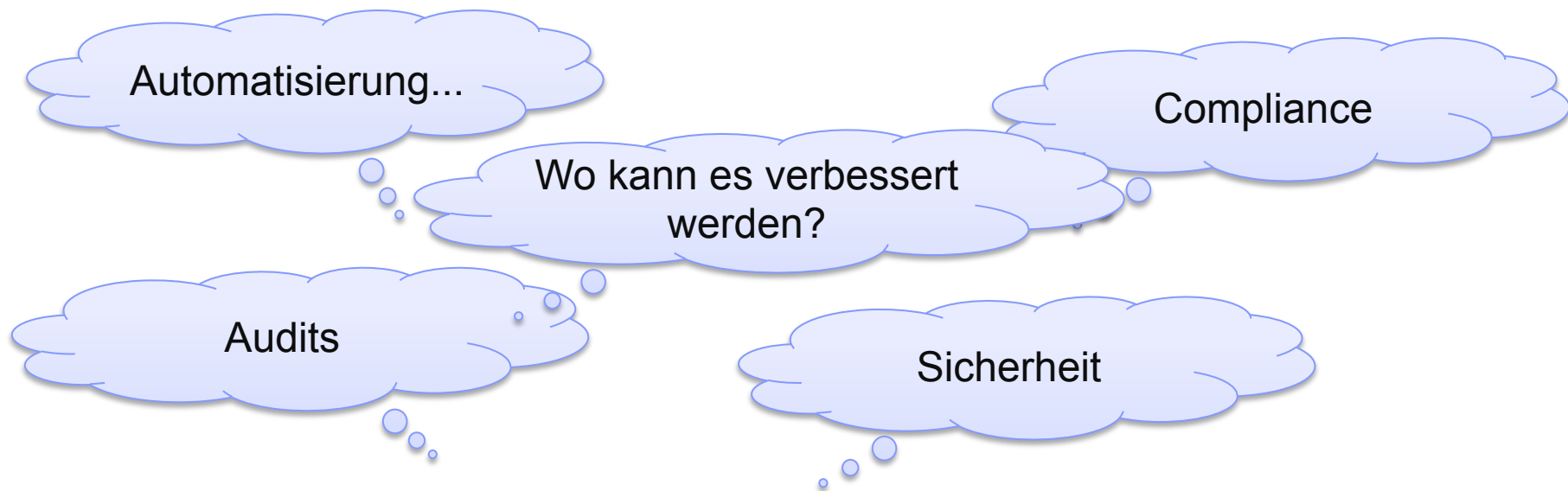
Backend Systeme

Der Fall: ein neuer Mitarbeiter soll in eine Forschungsabteilung eingebunden werden.

Geschäftsnutzen....

Nutzung eines Prozesses...

- Warum?
- Welche Vorteile bekomme ich damit?
- Welche Probleme/“Pain Points“ werden gelöst?



Die Anforderung

Berechtigungen der Mitarbeiter müssen schnell und korrekt eingerichtet werden, so dass die Arbeit so bald wie möglich, effizient und ohne Verstöße gegen Sicherheitsbestimmungen erledigt werden kann

Die Akteure



neue Mitarbeiterin



Abteilungsleiterin



Backend Systeme
Regelsysteme

....



Forschungsleiter



IT



Procurement

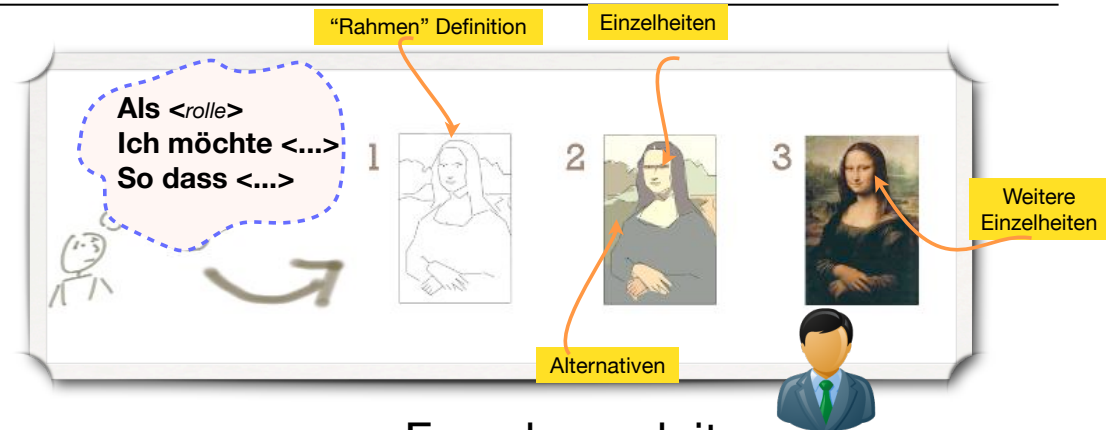


Hausverwaltung / Logistik



Manager der
Hausverwaltung

Die ersten User Stories



Als Forschungsleiter

Ich möchte, dass die benötigten Ressourcen automatisch definiert sind
So dass nichts vergessen wird

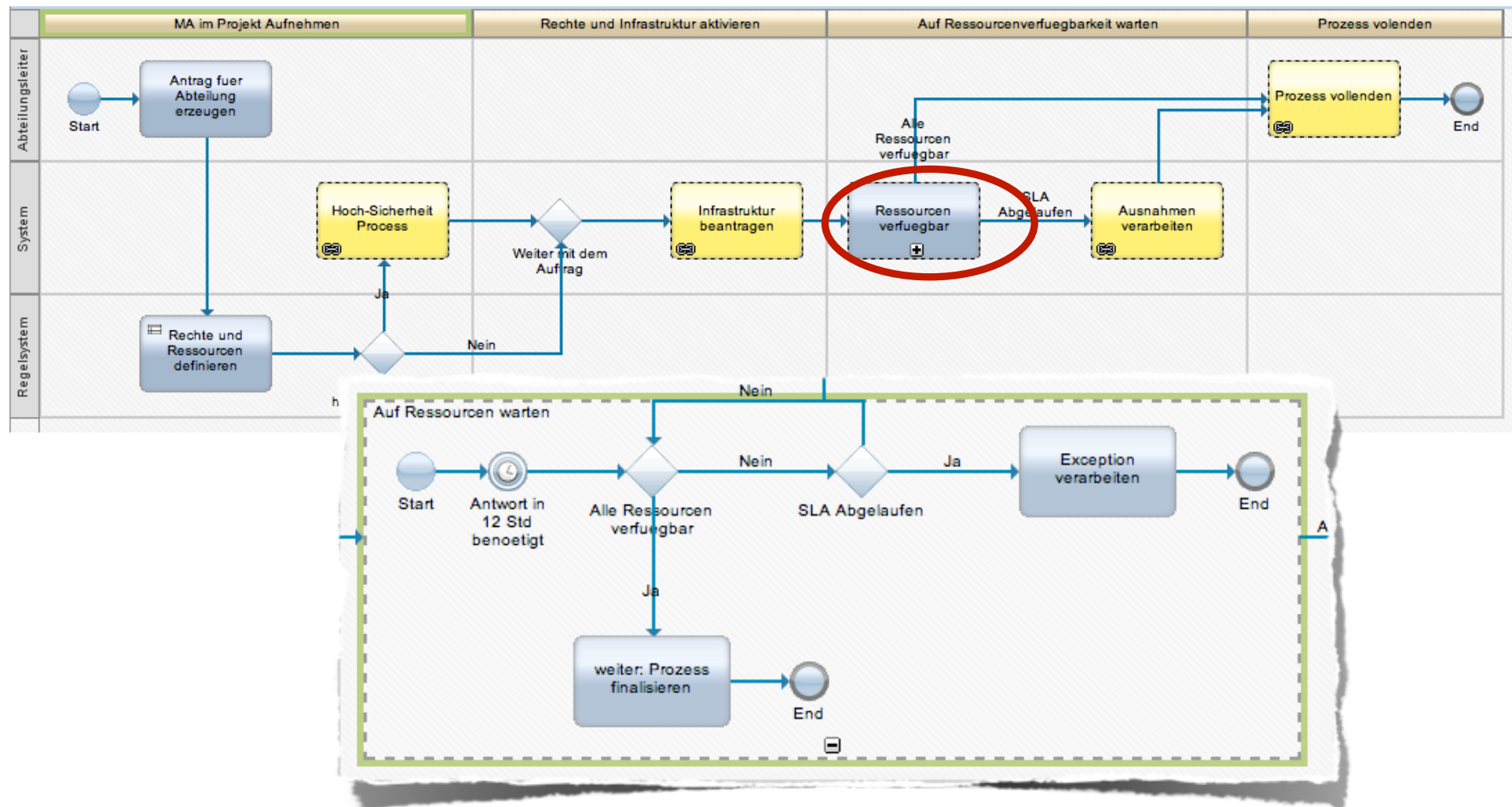
Ich möchte, dass spezielle Anträge völlig validiert sind bevor ich sie bekomme
So dass es keine Verstöße gibt und Zeitverschwendungen vermieden werden können

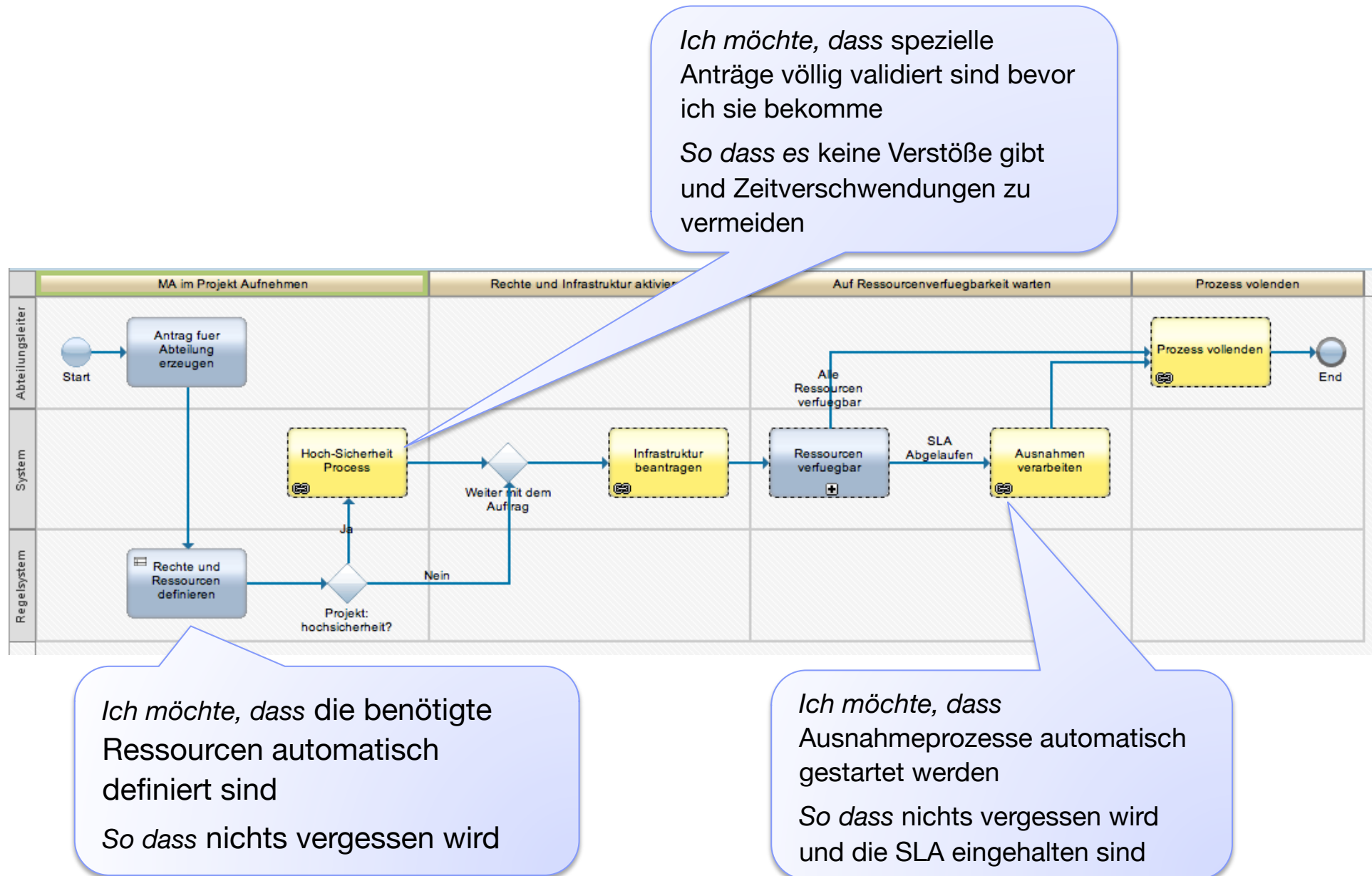
Als Abteilungsleiter

Ich möchte, dass Ausnahmeprozesse automatisch gestartet werden
So dass nichts vergessen wird und die SLA eingehalten sind

Ich möchte, dass eine aktuelle Übersicht der Antragprozesse jeder Zeit verfügbar ist
So dass ich schnell reagieren kann wenn nötig

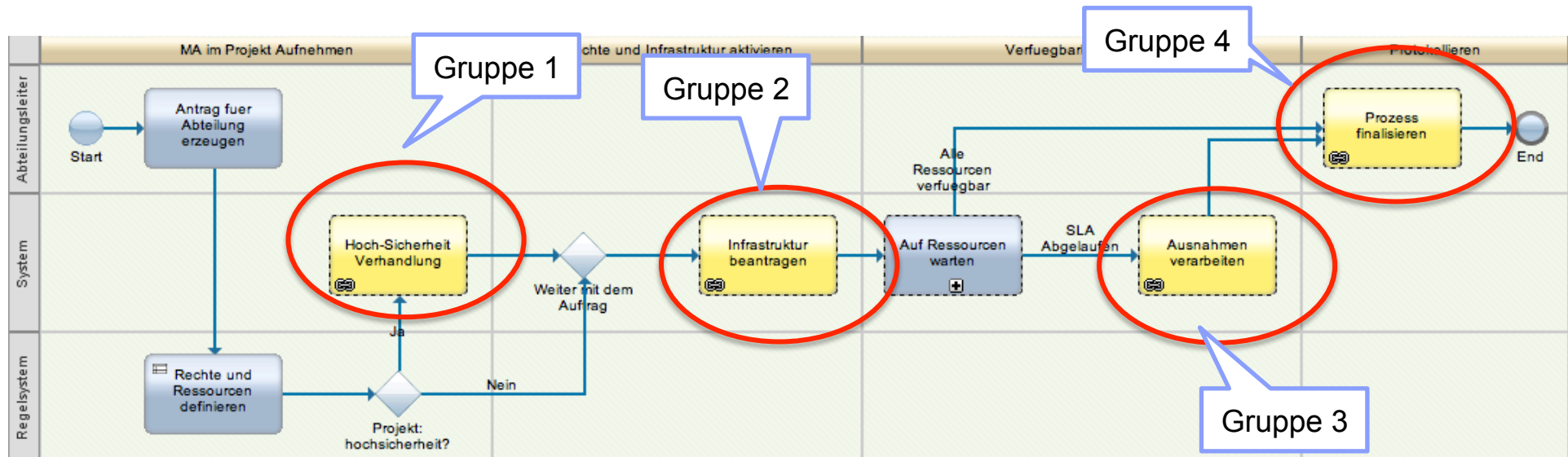
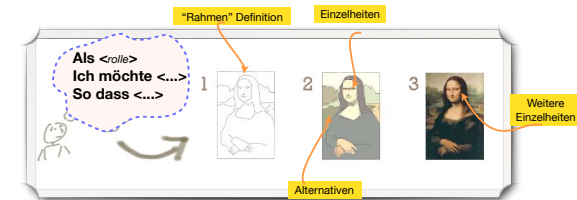
High-Level Prozess



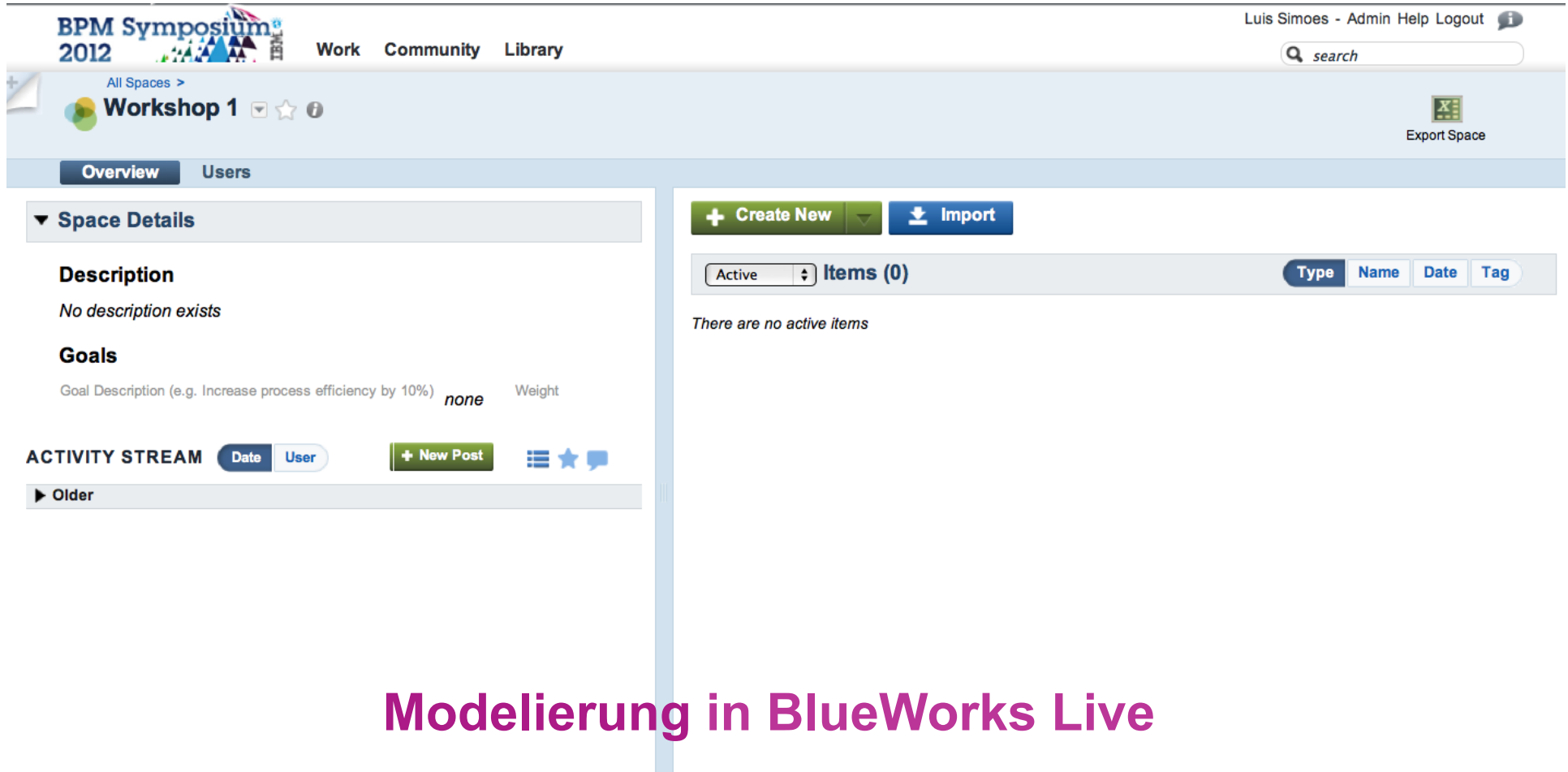


Hands-on: Spezifikation mit User Stories

User Stories definieren die Funktionalität



Hands-on: Definition



The screenshot shows the BlueWorks Live interface for the BPM Symposium 2012. The top navigation bar includes links for Work, Community, and Library. The user is logged in as Luis Simoes, with options for Admin, Help, and Logout. A search bar is present. The main area is titled "Workshop 1" and has tabs for Overview and Users. The Overview tab is active, showing Space Details, Description, Goals, and an Activity Stream. The Description section states "No description exists". The Goals section shows a goal description "Goal Description (e.g. Increase process efficiency by 10%)" with a weight of "none". The Activity Stream shows a "New Post" button and a "Older" link. The right sidebar contains a "Create New" button, an "Import" button, and a table with columns for Type, Name, Date, and Tag. The table currently shows 0 items.

BPM Symposium 2012

Work Community Library

Luis Simoes - Admin Help Logout

search

All Spaces >

Workshop 1

Export Space

Overview Users

Space Details

Description

No description exists

Goals

Goal Description (e.g. Increase process efficiency by 10%) none Weight

ACTIVITY STREAM Date User + New Post

Older

+ Create New Import

Active Items (0)

Type Name Date Tag

There are no active items

Modelierung in BlueWorks Live

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