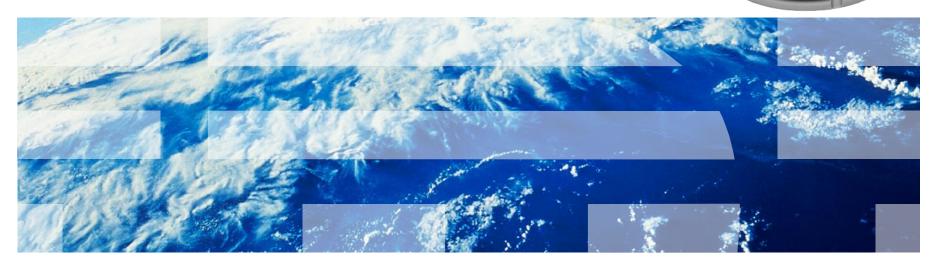


Überblick über das SVP Industry und Capability Autorisierungsprogramm

Michael Sigmund IBM SWG IT Architect

Susanne Kurz
IBM SWG IT Architect





Disclaimer Notice

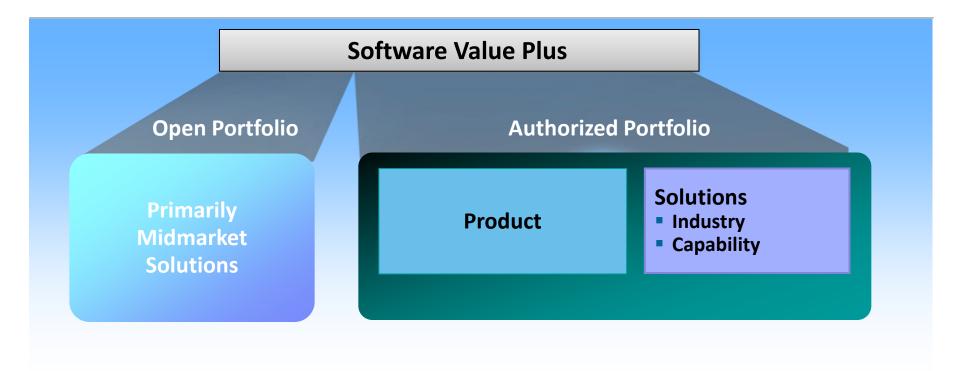
Although efforts were made to verify the completeness and accuracy of the information contained in this presentation, it is provided "as is" as of the date of this document.

Program information is always subject to change.

Die Informationen im Teil SVP Capability Authorization beziehen sich auf die Version 2.3 des <u>BP Operations Guide</u> <u>for SVI – Solutions</u>. Bitte überprüfen Sie die Inhalte in der jeweils aktuellsten Version.



Software Value Plus





SVP Authorization: Two Paths

	Product	Capability / Industry		
Example	DB2, Cognos	Capability, eg. Security Industry, eg. Heathcare, Retail, etc.		
Authorization Criteria	Certifications	Approved Offering + additional requirements for Industry		
Authorization Scope	Product Group(s)	Product Group(s) in Approved Solution(s)		
Authorized For	Resell, SVI Incentives	Resell, SVI & Solutions Incentives		



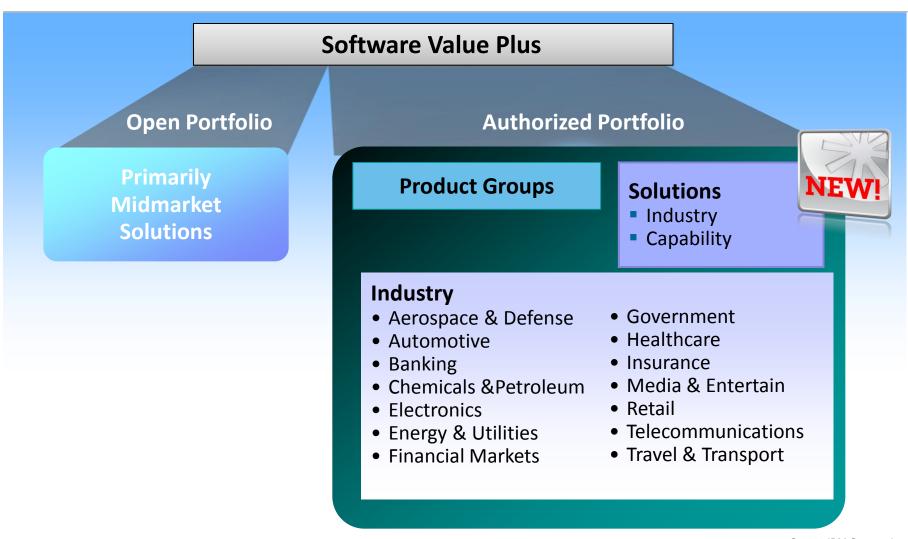
Solution Incentive Fees – Commercial Customers

		I & A C	ustomer	GB LE C	Customer	GB MM Customer	
		Product	Solution	Product	Solution	Product	Solution
SVI	Identification	5%	5%	10%	10%	10%	10%
SVI	Sell	5%		10%		10%	
	Technology (VAP)		15%		15%		20%
SVI Solution	1		or		or		or
	Industry or Capability		20%		25%		30%
Total		10%	20%	20%	25%	20%	30%
			or		or		or
	with Industry or Capability		25%		35%		40%

Plus normal channel discounts



SVP Industry Authorization





Customers want Industry Skills & Solutions!

Business Partners that:

- Know their industry
- Understand their language
- Can solve industry-specific business problems
- Have expertise beyond just product, customer size



Source: IBM Market Insights

Note: This report is based on internal IBM analysis and is not meant to be a statement of direction by IBM nor is IBM committing to any particular technology or solution.

65% of customers are willing to pay a premium for a vendor with industry-specific expertise = Business Opportunity!

Source: IDC, "2009 Vendor Report Card: Customers Grade Vendors on Industry-Specific Expertise" 02/10, Doc # 219783













Business Partners Play a Key Role in IBM's Industry Framework Go to Market Approach



Global System Integrators

- Industry thought leadership
- Global delivery expertise
- Industry solutions

Reg. SIs

- Client relationships
- Entry into growth markets
- Regional expertise and market penetration

VARs

- Expansion to new Geo's
- Sales teams focused on IBM SW
- Value added services

ISVs

- Industry assets and skills
- Key industry applications
- Growth through repeatable solutions

Non-Traditional Partners

- Smarter Planet strategic solutions
- Key technologies that leverage IBM software
- Unique value prop.

Custom

SVP Industry Authorization

PW Industry Solutions Specialty



IBM Partner Industry Initiatives

Industry Initiatives optimized for ISVs and for Reseller/SIs

ISVs

- Industry Framework Validation
 - ISV demonstrates their application uses IBM SW & extends IBM Industry Framework
 - Major benefits: Plaque, Solution promotion on website & communications, IDR support

- PW Industry Solution Specialty

- Requires Framework validation, IBM SW & HW components, References
- Major Benefits: Validation benefits + Marketing benefits
- Available worldwide

Resellers & Systems Integrators

SVP Industry Authorization

- Requires partner to demonstrate skills, solutions, and references
- Benefits: Marketing, sales incentive, and technical
- Fewer marketing \$\$ than PW Industry Specialty but rich sales incentive
- Available where SVP is deployed. Not available to 4 GSIs and 4 India SIs



Software Value Plus Industry Authorization

An initiative for highly industry skilled software resellers & integrators



www.ibm.com/partnerworld/svp/ia

- * Note: Available in countries where SVP Authorization has been implemented
- ** Additional incentive: Comparison of fees between SVI only and SVI with Industry Authorization



SVP Industry Authorization - Requirements



www.ibm.com/partnerworld/svp/ia



SVP Authorization Requirement

SVP Authorized

- Must have signed SVP BP Agreement
- Must be SVP Authorized in product groups included in the solution



Software Value Plus

www.ibm.com/partnerworld/svp



Industry Skills Requirement

Industry Skills

- 2 Industry Solution Mastery Tests
- Know relevant IBM Industry Framework
 & how your solution fits

(discussed in Board Review)



Industry Training & Tests:

www.ibm.com/partnerworld/wps/servlet/ContentHandler/isv com ind index



Get Industry Enabled Today

Industry Sales Education

- Industry virtual summit Training and Certifications
- Midmarket resources Discover opportunities & sell midmarket industry solutions
- Industry Sales Plays Coming soon
 www.ibm.com/partnerworld/wps/servlet/ContentHandler/isv_com_idu_industry_smtests

Industry Frameworks

- Leverage IBM Industry Frameworks & Assets to accelerate creation of industry-specific solutions
- developerWorks: Industry-specific technical information
- IBM Innovation Centers training and 1-1 guidance from building to selling your solution www.ibm.com/isv/tech/validation/framework/index.html

Momentum – Over 1,000 industry mastery tests passed in 9 months



Industry Solution Requirement

Industry Solution

- Can be a Services Practice or Application
- Aligned to IBM Framework / Strategy :
 - For Applications: must be validated by the Industry Framework Validation process,
 - For Service Practices: must implement part of Industry Framework or extend it
- BP must contribute significant value add to the solution
- IBM software must constitute most of the middleware
- Entered in IBM Global Solutions Directory

Requirements SVP Authorized Skills Industry Solutions & References Board Review

Global Solutions Directory

www.ibm.com/isv/tech/validation/framework/index.html

IBM Industry Frameworks

www.ibm.com/isv/tech/validation/framework/index.html



References Requirement

Industry References

- Entered in IBM Global Solutions Directory or Customer Reference Database
- Must be verified (not necessarily public)
- Number of References required:
 - 3 in North America & the European Union
 - 2 elsewhere
- Can be different solutions for the same industry
- Different implementations at 1 customer are separate references
- Up to 3 years old



Global Solutions Directory

www.ibm.com/isv/tech/validation/framework/index.html

Customer Reference Database

www.ibm.com/partnerworld/mem/sell/sel_refs.html



Board Review Requirement

Criteria Evaluated by the Board:

- 1. Solution must be Industry-specific
- Solution Alignment to Industry Framework / Strategy
- 3. Industry Leadership documented by

Industry Papers, Journals, Industry Conference Presentations, Industry Awards, Industry Organization memberships, Industry Blogs, Industry Conference booths, External Industry Certifications, Recognition by Industry Analysts, Conference Booths



Participants:

- Worldwide Software Business Partners Industry Sales Executive
- Worldwide Software Industry Executive
- Geography Software Industry Solution Sales Leader
- Geography Software Partners Sales Executive
- Geography Software Partners Technical Leader



SVP Industry Authorization - Benefits

An initiative for highly industry skilled software resellers & integrators



www.ibm.com/partnerworld/svp/ia



Financial Incentives



Earn more on Industry Solution Sales!

Rich Transaction incentive

- More than VAP!
- Can combine with SVI "ID" fee*

Earn when you sell your solution

- No requirement to fulfill IBM software (applicable only to Commercial Accounts, not Gov't)
- Simple claiming process
- Commercial & Government customers

www.ibm.com/partnerworld/svp/ia

* To earn SVI "identification" fee, a partner must meet terms and conditions of IBM Software Value Incentive



Marketing Benefits



Generate New Opportunities!

- Authorized SVP Industry mark*
 - Distinguishes you from competition
- Incremental co-marketing funds
 - Generate new leads
- Joint Go-to Market planning with Industry Sales
 - Improved teaming, execution
- Higher Lead Passing Priority
 - Business Partner Locator
 - Lead Passing Decision Engine

www.ibm.com/partnerworld/svp/ia

^{*} Requires additional license agreement



Solution Development Benefits

Accelerate Solution Development & Implementation



- Access to IBM Industry Frameworks & Assets*
 - Leverage previous successful implementations & reuse assets*
 - Start small grow / enrich your solutions

Asset Types

- Data models
- Process models
- Requirements models
- Technical Accelerators
- Cognos Blueprints
- Research Assets
- Sales Enablement Assets
- Technical Enablement Assets

www.ibm.com/partnerworld/svp/ia

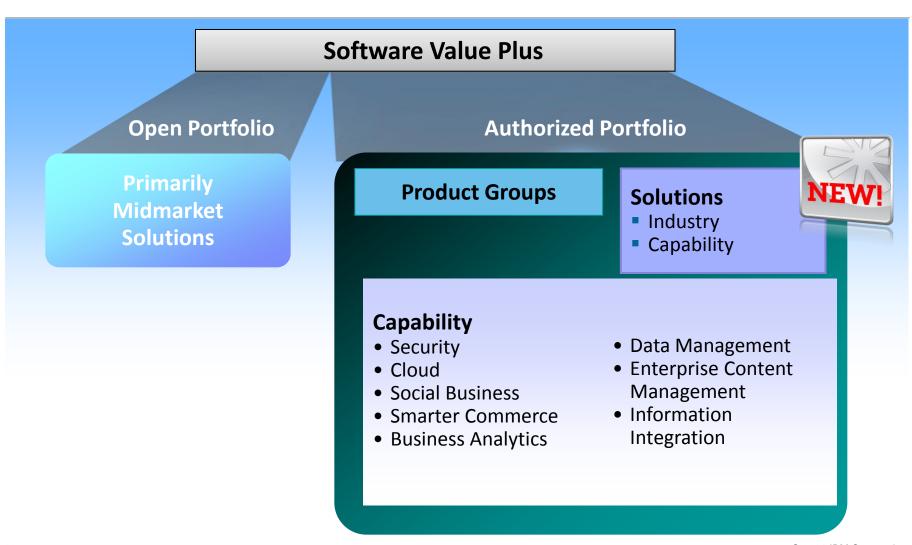
^{*} Require a License Agreement



Comparison: Industry Frameworks, SVP Industry Authorization & Industry Solution Specialty

	Industry Framework	Industry Solution Specialty	SVP Industry Authorization
Audience	ISVs & Non-traditional partners	ISVs & Non-traditional partners	Resellers & Systems Integrators
Criteria	 Partner must have defined IBM Software Components Partner must have Industry Application No Customer reference requirements No revenue requirements 	 Must have defined IBM Software and IBM System components. Partner Solution must be aligned with 9 focus industries of Industry Frameworks Validated Customer References aligned with industry Must have IBM software and hardware revenue 	 SVP Authorized Partner solution aligned to SWG Industry Frameworks / strategy Validated customer references aligned with industry Business Partner needs two Industry Solutions Mastery skills Actions to be visible to Industry business users
Benefits	 Industry Frameworks validation plaque Business alignment consultation via Business Talk Architectural Consultation and guidance via Industry Framework TechTalk Priority Access to IBM Innovation Centers Opportunity for IDR Coverage (if not covered) 	 All benefits listed under Industry Frameworks with the exception of Validation Plaque in addition to: Specialty mark Business development funding Analyst package support Opportunity to participate in IBM sponsored events IBM executive advocate IDR coverage team 	 Incremental financial incentives through Software Value Incentive Incremental funding for co-marketing activities "Authorized SVP - Industry" mark Assigned executive Joint go-to-market planning session Higher preference for passing of leads when Industry is specified Access to Industry Framework Assets

SVP Capability Authorization





Begriffsklärung

IBM SW Brand

Middleware:

- WebSphere
- Rational
- Tivoli
- Information Manangement

Solutions:

- IBM Collaboration Solutions
- Business Analytics
- Industry Solutions

Product Group

Beispiel IM:

- Data Management
- InfoSphere
- Optim

Brand Family

Beispiel IM Data Management:

- Data Management
- Informix
- InfoSphere Warehouse
- Info Mgmt Services/Training
- Info. Mgmt. Tools (non-IIS) OTC S/390 (Systemz)

WebSphere	ICS
Rational	Business Analytics
Tivoli	Industry Solutions
Information Management	







SVP Security Authorization

Lösung



Referenz

Security specific client references that include description of the security issue being addressed and the IBM software included with the solution

- The Verified Business Partner Solution must include Minimum of one Brand Family security product from at least 2 of the following Brand Product Groups:
 - IBM Optim
 - Information Management InfoSphere Guardium
 - Tivoli Security & Compliance Mgt, or Tivoli
 - Tivoli Security
 - Tivoli Security (Open)
 - Rational Authorized or Rational
 - Rational Automated Software Quality
 - Rational Automated Software Quality Open
 - Other
 - · WebSphere Datapower
- An approved SVP Security solution may contain Lotus Protector if included in the Verified Business Partner Solution, and the BP is approved for SVP Lotus Messaging and Collab



SVP Security Authorization

Zertifizierungen



Sales:

Minimum of 1 IBM Security Solutions Sales Mastery tests passed

Technical:

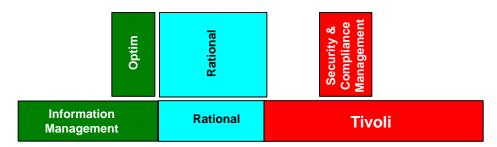
One Certified Advanced Solutions Expert – Security Software Solutions and Services

Or of 1 eligible technical skills in each of the following areas:

- Information Management Optim
- Tivoli Security and Compliance Management
- Rational AppScan
- WebSphere DataPower SOA Appliances

Approved SVP Product Groups

- IBM InfoSphere
- Rational Authorized
- Tivoli Sec & Compliance Management





SVP Cloud Computing Authorization Lösung



- Referenz: Cloud Computing specific client references
- The Verified Business Partner Solution must contain Minimum of one Brand Family products from at least 2 of the following Brand Product Groups:
 - Lotus Open
 - LotusLive
 - Rational Authorized
 - Rational Services / Training
 - Rational Software Configuration Mgmt
 - Tivoli Automation
 - Tivoli Automation
 - Tivoli Automation Open
 - WebSphere Core
 - WebSphere-App Servers
 - WebSphere-Open App Servers
 - WebSphere Cast Iron



SVP Cloud Computing Authorization

Zertifizierungen



Sales:

Minimum of 1 IBM Cloud Computing Architecture Sales certifications passed

Technical:

Minimum of 1 eligible technical skill in each of following Product Groups:

- Lotus Open
- Rational Authorized
- Tivoli Automation
- WebSphere Core

Approved SVP Product Groups

- Rational Authorized
- Tivoli Automation
- WebSphere Core





SVP Social Business Authorization

Lösung



- Referenz: Social Business specific client references
- The Verified Business Partner Solution must contain Minimum of one Brand Family products from at least 2 of the following Brand Product Groups:
 - Lotus Social Software and Unified Communications
 - Lotus Connections*
 - IBM Cognos, or IBM FileNet or Portal*
 - Business Analytics
 - ECM FileNet
 - Lotus Portal*

^{*} Stand 26.8.11: unterschiedliche Informationen auf WebSite und im Operations Guide. Die Informationen auf der WebSite sind korrekt und werden in der nächsten Version des Operations Guide nachgezogen.



SVP Social Business Authorization

Zertifizierungen



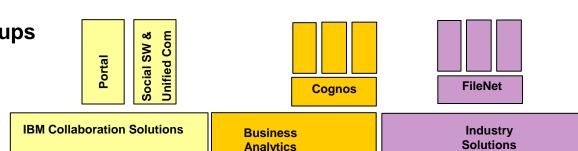
- Sales:
 - Minimum of 1 Social Business Mastery Sales skills
- Technical:
 - One IBM Certified Advanced Solutions Expert Social Business v1,

Or of 1 eligible technical skills in each of the following areas:

- Lotus Connections
- Lotus Sametime or Lotus Quickr*
- Cognos
- FileNet
- WebSphere Portal

Approved SVP Product Groups

- IBM Cognos
- IBM FileNet
- Lotus Portal
- Lotus Social SW & UC



^{*}Stand 26.8.11: Diese Anforderung wird voraussichtlich entfallen – siehe nächste Version des Operations Guides



SVP Smarter Commerce Capability Authorization Lösung



- Referenz: Three (3) commerce solution references in the European Economic Area One (1) reference must be the Smarter Commerce solution
- Verified Business Partner Smarter Commerce Solution must contain 1 distinct product from at least 2 Smarter Commerce Core Business Phases: Buy, Market, Sell and Service. Refer to the SVP Smarter Commerce Criteria website for the current list of Core Business Phase associated products.

Varified solution

- An approved SVP Smarter Commerce solution may contain select products from the following list, that correspond to the Smarter Commerce Business Phases if identified and the BP is SVP approved in its Product Group.
 - IBM Cognos,
 - IBM FileNet.
 - Lotus Portal, and
 - WebSphere Business Process Mgt*

		contain distinct products from a uy, Market, Sell, and Service.	at least two of the Sm
Buy	Market	Sell	Service
All Sterling B2B Integration	All Unica	All Sterling B2B Integration	FileNet Content Manager
Sterling Total Payments	All Coremetrics	Sterling Order Capture SW	IBM Case Manager
Sterling Supply Chain Visibility		Sterling Dist Order Mgmt SW	Sterling Dist Order Mgmt SW

^{* (}in V2.3 des Op Guides enthalten. Bitte nächste Version prüfen)



Solution Content

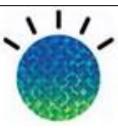
Buy	Market	Sell	Service
Sterling B2B Integration	All Unica	All Sterling B2B Integration	FileNet Content Manager
Sterling Total Payments	All Coremetrics	Sterling Order Capture SW	IBM Case Manager
Sterling Supply Chain Visibility		Sterling Dist Order Mgmt SW	Sterling Dist Order Mgmt SW
Sterling Transportation Mgmt		Sterling Total Payments	Unica eMessage
Sterling Warehouse Mgmt SW		Sterling Transportation Mgmt	
Sterling Managed File Transfer		Sterling Warehouse Management SW	
Sterling Collaboration Network		Sterling Managed File Transfer	
Sterling Integrator		Sterling Collaboration Network	
Sterling Managed Services		Sterling Integrator	
Sterling Connect Enterprise		Sterling Managed Services	
ILOG ODM Enterprise		Sterling Connect Enterprise	
ILOG Optimization		WS Commerce Express	
ILOG Supply Chain		WS Commerce for B2B Direct	
		WS Commerce for B2C Direct	
		WS Commerce Express for B2C	
		WS Commerce B2B Channel Mngmt	
		WS Commerce B2C Multi-Channel	
		WS Commerce Enterprise For Linux Or	n.
		LOG ODM Enterprise	
		ILOG Optimization	
		ILOG Supply Chain	

Mandatory: Solution must contain products from at least 2 columns

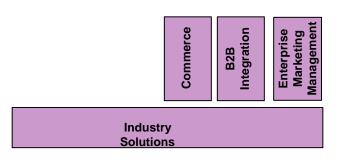
Solution may also contain Portal, Cognos, SPSS, or FileNet software *



SVP Smarter Commerce Capability Authorization > Zertifizierungen



- Sales: Minimum of 1 Smarter Commerce Solutions Sales masteries passed
- **Technical:** Minimum of 1 technical skill in **each** of the following Product Groups:
 - -B2B Integration
 - Commerce
 - Enterprise Mktg Mgmt
- Approved SVP Product Groups
 - B2B Integration
 - -Commerce
 - Enterprise Mktg Mgmt



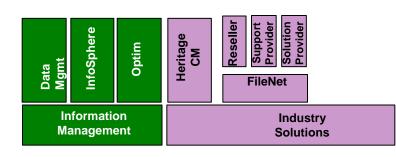


SVP Business Analytics Authorization *Lösung*



Cognos

- Referenz: Business Analytics solution client references published
- Business Analytics solution must contain at least 1 product from any of following required Product Groups, and the Business Partner must be SVP approved to resell its Product Group:
 - IBM Cognos
 - IBM SPSS Enterprise
 - IBM SPSS Statistics
- A Business Analytics solution may contain additional products from the following eligible Product Groups if the Business Partner is also SVP approved in its Product Group:
 - Information Mgmt Data Mgmt
 - IBM InfoSphere
 - IBM Optim
 - Information Mgmt Heritage CM
 - IBM FileNet
- Approval from the Business Analytics Board



SPSS Statistics

Business Analytics



Optim

Cognos

SVP Data Management Authorization *Lösung*



Data Mgmt

> Information Management

- Referenz: Data Management solution client references published
- Data Management solution must contain at least 1 product from any of the following required Product Groups, and the Business Partner must be SVP approved to resell its Product Group:
 - Information Mgmt Data Mgmt
 - IBM Optim
- A Data Management solution may contain additional products from the following eligible Product Groups if the Business Partner is also SVP approved in its Product Group:

InfoSphere

Information

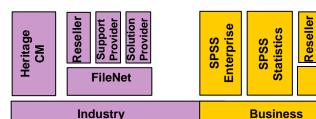
Management

- IBM InfoSphere

- IBM FileNet

IBM Cognos

- IM Heritage CM
- IBM SPSS Enterprise
- IBM SPSS Statistics



Solutions

Approval from the Data Management

Product Group Board

Analytics

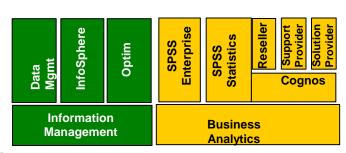


SVP Enterprise Content Management Authorization Lösung





- Referenz: Enterprise Content Management solution client references published
- Enterprise Content Management solution must contain at least 1 product from any of following required Product Groups, and the Business Partner must be SVP approved to resell its Product Group:
 - IBM FileNet
 - Information Management Heritage CM
- A Enterprise Content Management solution may contain additional products from the following eligible Product Groups if the Business Partner is also SVP approved in its Product Group:
 - Information Mgmt Data Mgmt
 - IBM InfoSphere
 - IBM Optim
 - IBM Cognos
 - IBM SPSS Enterprise
 - IBM SPSS Statistics
- Approval from the Enterprise Content Management Board



FileNet

Industry Solutions



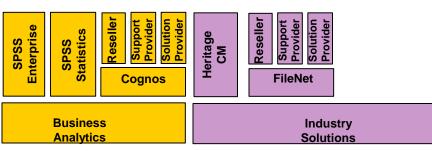
SVP Information Integration & Governance Authorization



Optim

Information Management

- **Referenz:** Information Integration & Governance solution client references published
- Information Integration & Governance solution must contain at least 1 product from any of following required Product Groups, and the Business Partner must be SVP approved to resell its Product Group: InfoSphere
 - Information Mgmt Data Mgmt
 - IBM InfoSphere
 - IBM Optim
- A Information Integration & Governance solution may contain additional products from the following eligible Product Groups if the Business Partner is also SVP approved in its Product Group:
 - IBM Cognos
 - IBM SPSS Enterprise
 - IBM SPSS Statistics
 - Information Mgmt Heritage CM
 - IBM FileNet
- Approval from the Information Integration & Governance Board





Eligibility Requirements	Industry	Cloud	Security	Social Bus.	Smarter Comm.	Business Analytic	Data Mgmt	ECM	Inf. Integr. & Govern.
#References	3	3	3	3	3	3	3	3	3
Solution in GSD	~	~	~	~	~	~	~	~	V
Are all Product Groups SVP Solution eligible?	~	×	×	×	×	×	×	×	×
What is the minimum SVP Solution Product Group(s) approved requirements?	approved in all PG identified in solution	1, any Product Group	1, any Product Group	1, any Product Group	1, any Product Group	Yes, 1 from either Cognos, SPSS Stat, or SPSS Enterprise	Yes, 1 from either Data Mgmt or InfoSphere	Yes, 1 from either FileNet or Heritage CM	Yes, 1 from either Data Mgmt, InfoSphere or Optim
Does solution allow optional Product Group(s) to be eligible?		×	Messaging &Collab.	×	Cognos, Filenet, Portal	DataMgmt, Heritage CM, FileNet, InfoSphere, Optim	Her. CM, Cognos, FileNet, Optim, SPSS Stat, SPSS Ent	DataMgmt, Cognos, InfoSphere, Optim, SPSS Stat, SPSS Ent	Heritage CM, Cognos. FileNet, SPSS Stat, SPSS Ent
Min.SVP Product Group approved Tech Skills?	1	1	1	1	1	2	2	2	2
Mini.SVP Product Group approved Sales Skills?	1	1	1	1	1	1	1	1	1



Eligibility Requirements	Industry	Cloud	Security	Social Bus.	Smarter Comm.	Business Analytic	Data Mgmt	ECM	Inf. Integr. & Govern.
Specific technical skills required to meet SVP solution req.?	×	~	~	~	~	×	×	×	×
Specific sales skills required to meet SVP solution req?	~	~	~	~	~	×	×	×	×
Brand Family specific products required from 2 eligible Product Groups in the verified business partner solution?		~	~	~	2 Smarter Commerce Element products				
GSD Verified Business Partner Solution req.?	×	V	~	~	~	×	×	×	×
Board Review approval required	~	×	×	×	×	~	~	~	~
Benefits									
SVI-Solution incentive eligibility level	Product Group	Brand Family	Brand Family	Brand Family	Brand Family	Product Group	Product Group	Product Group	Product Group
SVP Solution Authorization mark designation availability	Now	Now	Now	Now	Planned availability 7/29/11	TBD	TBD	TBD	TBD



Benefits	Cloud	Security	Social Business	Smarter Commerce
SVP Product	Rational Authorized	■IBM InfoSphere	■IBM Cognos	B2B Integration
Group approved in specific groups	Tivoli Automation	Rational Authorized	■IBM FileNet	■Enterprise Mktg
9,11,19	■WebSphere Core	Tivoli Sec & Compliance	Lotus Portal	Mgmt
		Management	Lotus Social SW & Unified Comm	•WebSphere Commerce
SVI-Solution	Tivoli Automation	Information Management	- Business Analytics	- Sterling B2B
eligible Brand Families	Tivoli Automation	InfoSphere Guardium	- ECM – FileNet	Integration - WebSphere
	(Open)	Tivoli Security	- Lotus Connections	Industry Solutions –
	Rational Services / Training	Tivoli Security (Open)	- Lotus Quickr/Doc	eCommerce - ECM PSS Systems
	Rational Software	Rational Automated Software Quality	- Lotus Sametime	-
	Configuration Mgmt	Rational Automated	- Portal Segment	Optional:
	LotusLive	Software Quality – Open		Business Analytics,
	•WebSphere - App	■WebSphere Datapower		OpenPages
	Servers	Lotus Messaging and		Governance Risk and Compliance,
	WebSphere - OpenApp Servers	Collab*		Datacap,
	■WebSphere Cast	Note: Requires Lotus		ECM - FileNet,
	Iron	Protector be included in the approved SVP Security Solution		Portal Segment



Weitere Informationen

- Business Partner Operations Guide for Software Value Incentive Solution Version 2.3
- SVP Industry and Capability Authorization frequently asked questions
- SVI Eligible New License part numbers and their associated brand families





Fragen?





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