Rational® software

IBM Rational Quality Manager deployment service offering

Highlights

■ Accelerates the deployment of IBM Rational Quality Manager software, so your quality teams can get started and become productive faster

■ Mitigates the risks commonly associated with introducing new technology and processes

■ Facilitates the migration of data from other tools into Rational Quality Manager software

■ Provides a fast path to self-sufficiency, reducing the need for IBM support after installation

■ Offers flexibility to meet your specific deployment needs

IBM Rational® Quality Manager software is designed to allow development and delivery teams to collaborate to reduce defects and keep team members in synch, automate labor-intensive tasks to go live sooner, and collect metrics for project governance and informed decision making. Rational Quality Manager enables organizations to collaborate to lower business risk and the cost of software to help ensure that applications meet intended business objectives and outcomes.

Now you can quickly and easily realize the benefits of Rational Quality Manager. Offering rich technical skills and best practices expertise, IBM professional services can help you tailor your Rational Quality Manager to get the most from your investment.

Helping you gain value faster
This deployment service is designed to help you successfully and optimally deploy IBM Rational Quality Manager—accelerating the realization of business value from the solution while enabling you to become self-sufficient in the continued support and evolution of your environment.

Based on extensive experience with software development and delivery technologies, IBM has developed a structured program to speed the adoption of recommended practices in quality management. The service offering combines planning, consulting, training and mentoring to provide a proven method for successfully deploying Rational Quality Manager and transferring effective software quality delivery practices to your team or organization.

The service offering focuses on four core activities:

- *Deployment planning*
- *Installation and configuration of tool components*
- *Planning and assisting with data migration, if needed*
- *Training and mentoring users*

Deployment planning
The IBM deployment project manager works with your team to define and document the scope, roles, resources and communications plan for the project team. The manager helps you produce the project schedule and define milestone checkpoints, while helping to ensure that all parties remain in agreement as the project unfolds concerning the definition, design and implementation of the Rational Quality Manager solution.

Installation and configuration of tool components

IBM Rational Quality Manager offers customizable features that can dramatically enhance its capabilities. When you engage Rational consultants to deploy the solution, they help you customize templates, views and dashboards so that all team members are on the same page and everyone has access to the information he or she needs.

Planning and assisting with data migration

If your organization needs to move existing data into your new Rational Quality Manager deployment initiative, IBM technical consultants can help plan and perform the task. Depending on your specific project needs, IBM professionals migrate data from documents and spreadsheets, from other Rational quality management products, or from other vendors' quality management products.

Training and mentoring users

When the Rational Quality Manager solution is ready for rollout, IBM prepares training materials to introduce the solution to the designated users. IBM delivers training, makes the solution available for production use and mentors users as they begin to employ the solution in their daily work.

Follow-up deployment review

After your team has used Rational Quality Manager for at least 30 days, IBM returns to hold informal interviews with the users, tool administrators and others to capture their evaluation of the environment based on initial experiences.

If any issues are found that could impede or delay your desired results from your investment in the IBM solution, IBM prepares recommendations for resolving the issues.

Why IBM?

IBM service offerings can help you optimize business needs through assessments, obtain architecture and design skills for building a solution, develop and deploy your solution, and maintain your software. By combining your organization's intellectual capital with critical technical skills from IBM, you can create a team that understands the complexities of the technologies that run your business.

For more information

To learn more about the Rational Quality Manager deployment service offering, contact your IBM representative or IBM Business Partner, or visit:

ibm.com/software/rational/services/professional