



IBM Rational Change QuickStart

Service Overview

- **Delivers essential training and IBM Rational Synergy server software installation**
- **Offers instructor expertise to create an initial change request design**
- **Includes a high-level implementation and deployment plan that you can complete on your own, or for additional cost, have one of our professional services consultants complete the work**

IBM® Rational® Change® QuickStart provides introductory product training plus a workshop during which you will design the change process that you that will subsequently implement. This package provides the quickest path to implementing a Rational Change solution. It is ideal for small- to medium-scale development projects that do not require a highly customized change request process.

Activities

Rational Change QuickStart is delivered over a five-day period. It is expected that up to five people will participate in the QuickStart activities. The QuickStart workshop is designed to help project members who will be responsible for designing, implementing and maintaining a process lifecycle; end users of the process are typically trained as part of the deployment activities.

Assumptions

The following assumptions apply to this QuickStart package:

- Workshop participation is limited to five or fewer team members.
- Workshop activities are targeted to those with responsibility for design, implementation and rollout of the Change Request process (not end users).
- Installation will be limited to a single server.
- All workshop participants are in the same location as the server.
- Distributed Change Management (DCM/DCS) is outside the scope of the QuickStart package.
- IT personnel and servers are directly accessible and readily available to IBM personnel including access to server root or Administrator login.
- Built-in IBM Rational Synergy security and authentication will be used, external directory services are outside the scope of the QuickStart package.
- Special requirements for network authentication, encryption, or user security are outside of the scope of the QuickStart package.

Agenda					
Day 1	Day 2	Day 3	Day 4	Day 5	
Training		Train/Design	Design	Implement/ Write-up	Deployment
Change administration and management	Building lifecycles	Installation, design guidelines, lifecycle goals	Lifecycle design workshop	Complete design, document, wrap up	Customer completes or additional IBM consulting

DAY 1

Training: Rational Change administration

- Overview
- Installation
- Licensing
- Authentication
- General administration
- Session pool
- List box management
- Package administration
- User administration
- Managing groups
- Access control lists
- Backup and recovery
- Debugging
- Rational Synergy database architecture
- Demonstrate and perform:
 - Database creation and deletion
 - Integrity checks
 - Database back-up and restoration
- User and disk space management
- Plan the installation

DAY 2

Training: building lifecycles

- Lifecycle overview
- Attributes
- Dialogs
- States
- Transitions
- Relationships
- Synergy-Change integration
- Additional integrations
- Packages and package templates

For more information

To learn more about the Change QuickStart, or Rational products, contact your IBM representative or IBM Business Partner, or visit:

ibm.com/software/rational/services

DAY 3

IBM Rational software installation

- Installation of Synergy server software as needed
- Installation of Change server software
- Installation of relevant patches and back-up scripts

Workshop: lifecycle design

- How to choose which lifecycles to implement
- States and transition design guidance
- Practical best-practice advice for your implementation

DAY 4

Design of customer's change request lifecycle

- Workshop design focused on customer's initial change request process

DAY 5

Deployment planning

- Continue design workshop
- Document design, begin implementation as time allows
- Discuss/recommend remaining implementation and deployment activities
- Wrap-up



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