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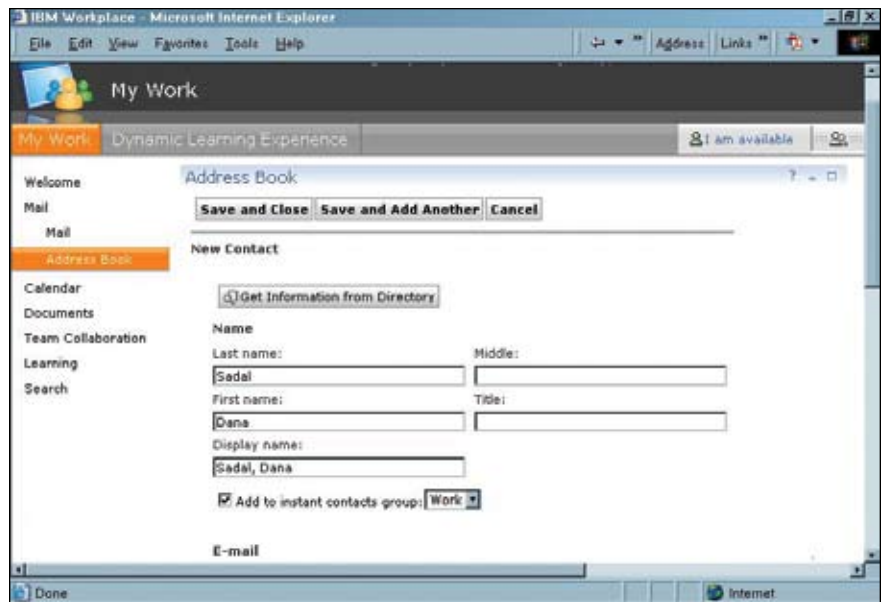
IBM® Workplace Messaging® 2.6

■ *Delivers easy-to-use e-mail and calendar tools to all users within an organization, even deskless workers*

■ *Helps increase productivity by transforming employee-to-employee communication, reducing costs associated with paper-based communication*

■ *Uses a network delivery model that simplifies software deployment and management, helping to save time and costs*

■ *Easily integrates with existing infrastructure, leveraging investments through open standards*

■ *Provides a choice of client experiences to match the context of the user's role, ranging from a basic Web browser to a rich client*

Easy-to-use tools help users manage their address books and access contact information from corporate directories.

IBM® Workplace Messaging® software is from the IBM® Workplace™ family of products that help to transform the way people work. Built and managed on a componentized service-oriented architecture (SOA) using open standards, IBM Workplace Messaging software makes it flexible and easy to deploy any mix of messaging capabilities within a composite Workplace environment, giving people the tools they need for their roles.

Many employees in industries like manufacturing, retail, distribution or banking have little or no access to

their company's electronic business communication. Yet, customers today expect around-the-clock access to company information, products and services. This means your employees must be able to quickly respond to rapidly changing business and customer needs. Using IBM Workplace Messaging software to communicate within your organization not only helps improve access to information, it can help decrease costs by reducing or eliminating slower, paper-based communication.

ON DEMAND BUSINESS™

Helps to boost productivity with more efficient communication

IBM Workplace Messaging software is an easy-to-use, cost-effective messaging solution for all employees, even those without regular access to a computer. It can extend the reach of your messaging infrastructure, helping to increase user productivity and transform employee-to-employee communication, while keeping costs down. Workplace Messaging software provides e-mail, calendar and scheduling, and a personal address book through a choice of server-managed client experiences, either a basic Web browser or a rich client. Users have the flexibility to choose the client that is more efficient for their roles and work environments. New messaging features introduced in this release, such as out-of-office notifications and drag and drop of mail messages between folders, are valuable productivity enhancements.

The Workplace Messaging Web browser experience is an ideal messaging solution for workers who need only occasional access to basic mail and calendaring. For example, a business could instantly distribute revised pricing and product information, updated parts or inventory lists to individuals or teams to help keep a department operating at maximum efficiency. And this solution can be used to disseminate department meeting invitations, company benefits updates and work schedule changes. With the Workplace Messaging browser experience, all of your deskless users can access these functions from shared workstations, such as kiosks, or through a portal. By extending e-mail access, the rest of your organization can more easily communicate timely information, helping to reduce costs associated with printed materials and postage, and to increase employee productivity.

With Workplace Messaging software, your organization can extend its messaging capabilities by licensing IBM® Workplace Managed Client™ for a rich client experience* that offers offline (disconnected) support with an encrypted local message store, end user productivity features such as mail threaders and attention indicators, and integrated instant messaging. Ideal for busy office workers who regularly move from office to meeting room or who travel regularly from one location to another, offline support helps users synchronize all their messages into a security-rich local message repository and work on those messages even while disconnected from the network. This solution enables businesses to maintain productivity levels even when their employees cannot be constantly connected to the corporate intranet. The IBM Workplace Messaging rich-client experience can provide this capability within the same IBM Workplace environment to help increase employee productivity and reduce costs.

Greater flexibility and choice help to reduce costs

As organizations strive to maximize productivity, the underlying IT infrastructure must be flexible. It has to adapt to the business, rather than requiring that the business adapt to the technology. The IBM Workplace Messaging product simplifies software deployment using a network delivery model. This simplified approach of deploying software over the network to the user's client of choice, whether a mobile device or desktop system, gives employees the capabilities they need when they need them. And with an innovative central administration and policy management model that can easily deploy and provision messaging capabilities to multiple clients from one place, IT operational support is simplified, helping to reduce costs by managing a single infrastructure.

Helping you preserve the value of your current IT infrastructure investments and simplify solution deployment across your enterprise, IBM Workplace Messaging software allows you to easily integrate with any supported standards-based messaging infrastructure, such as

IBM Lotus® Domino® or Microsoft® Exchange. You can use your existing Domino Directory or another supported LDAP Version 3-compliant directory—like IBM Directory Server (provided with Workplace Messaging software)—to easily connect a Workplace Messaging system to an existing directory infrastructure. New iCal interoperability with Lotus Notes and Lotus Domino software enables invitations from Workplace Messaging calendars to be sent to the calendars of Lotus Notes users, and vice versa. And, through support of industry standards, such as POP3, Internet Message Access Protocol (IMAP), Secure Sockets Layer (SSL) and HTTP, Workplace Messaging software facilitates easy, efficient integration with most standards-based clients or Web browsers, and deploys the type and level of security features required to suit your infrastructure needs.

With broad support of hardware and software platforms, including Linux® for the client and server software, your company can have greater flexibility when choosing deployment options that are in line with your business strategy. This can help to leverage prior investments and reduce overall cost of ownership.

Simplification that provides accelerated time to value
IBM Workplace Messaging software offers a simplified user experience, helping reduce the amount of end-user training, so that your employees can get started quickly. Intuitive drop-down menu bars display all basic e-mail operations, and users can easily select addresses from the directory or personal address book, avoiding manual typing of addresses. And Workplace Messaging software makes it simple for your IT department to deploy any mix of messaging functions to meet specific user and business needs, including any combination of e-mail, calendar and personal address book capabilities.

To simplify system management, IBM Tivoli® Performance Viewer software is included to help you monitor system health and performance from a central location. And IBM WebSphere® Administrative Console software helps you easily manage an IBM Workplace Messaging environment with user-configuration templates to create new user accounts, simplifying large user volume deployments. In addition, you can easily configure information such as the user's disk storage quota, policies for dealing with users who exceed their quotas and other per-user system attributes. Simplifying key administration functions, a scriptable interface is provided to help further extend and automate administration capabilities. All of these

features combine to help simplify IT processes and to help lower your total cost of ownership.

Rely on proven technology and security features
IBM Workplace Messaging software is built on reliable, industry-proven technology—like IBM WebSphere Application Server, elements of IBM WebSphere Portal, IBM DB2® Universal Database™ and the Java™ 2 Platform, Enterprise Edition (J2EE) application framework. These technologies combine to deliver a high-performance, Internet infrastructure that supports a dynamic Workplace environment.

Maintaining content confidentiality, user authentication and data integrity is critical for today's businesses. Workplace Messaging software implements many security features designed to protect your business, such as session time-outs and the reentry of logons to help protect user privacy; logoff session termination to help prevent unauthorized users from viewing others' potentially sensitive information; SSL to help keep data secure over encrypted sessions between client and server connections; spam prevention features such as, a real-time black-hole list, reverse Internet Protocol (IP) lookup, domain verification, deny and allow lists and data-source name controls; and an active content filter for applets, embedded objects and scripts.

Messaging functionality to deliver better value

IBM Workplace Messaging software offers a combination of features and functions that delivers long-term value to your organization. For example, the rich-client experience includes attention indicators, an end-user productivity feature that graphically indicates whether the recipient of the message is listed in the *To* field or the *cc* field of the mail header. And a productivity feature called *mail threading* uses secondary highlighting to show the relationship between messages.

Workplace Messaging software offers extended spam filtering capabilities. Users can *vote* any message as spam by selecting *Delete Message as Junk Mail* from the *Actions* menu. And the spam engine can systematically learn to identify spam, based on a set of attributes. There are also administrator controls such as setting the retention period for spam to have it automatically deleted after a specified number of days.

Enhancements to performance and scalability have been made throughout Workplace Messaging software. The no limit on mail cell size provides support for a larger number of users, helping to contribute to a lower cost of ownership.

Worldwide language support

As a leader of globalization standards, IBM products implement comprehensive globalization standards to enable support of worldwide languages. For a complete list of supported languages for IBM Workplace Messaging 2.6 software, refer to the *Language Support* section of the *Technical Specifications* document available on the product's Web page.

For more information

To learn more about IBM Workplace and IBM Workplace Messaging software, and related system requirements, visit:

ibm.com/software/workplace

ibm.com/software/workplace/ messaging

For organizations that are interested in a wide range of integrated ready-to-use collaboration capabilities that are experienced through a single user interface on a single infrastructure, learn how IBM Workplace Collaboration Services software makes it flexible and easy to deploy just the capabilities people need for their roles using a modular, componentized service-oriented architecture (SOA) with open standards.

To learn more, visit:

ibm.com/software/workplace/ collaborationservices

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