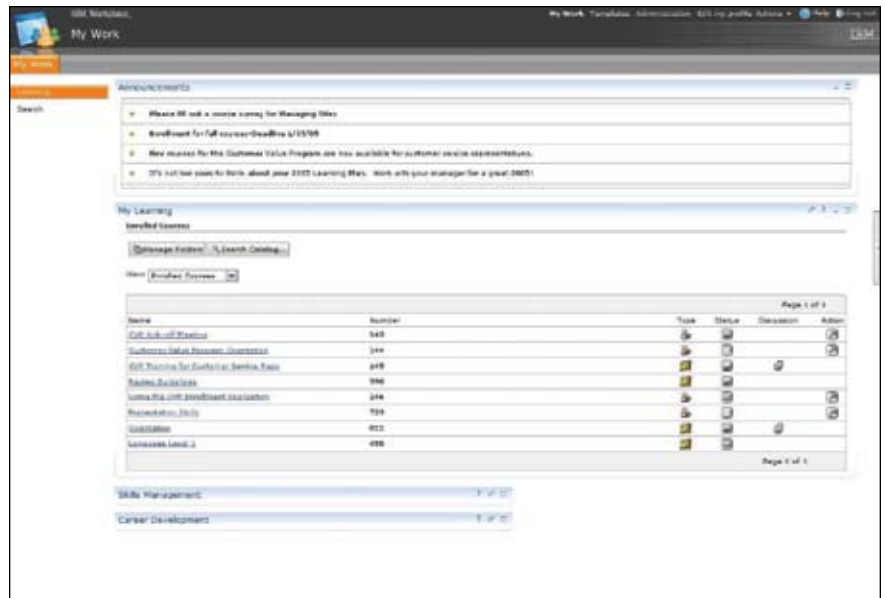


## IBM® Workplace Collaborative Learning™ 2.6

### Highlights

- **Pushes learning to users based on job responsibilities or skills development needs**
- **Delivers powerful collaborative tools for blended learning experiences**
- **Helps close skills gaps through personalized learning plans**
- **Streamlines the management of training programs, resources and courseware**
- **Delivers learning to mobile and multilingual audiences, wherever they are located**
- **Enables employees to manage and monitor their own training activities**



In the My Learning portlet, students can view all the learning activities associated with a predefined curriculum.

In organizations today, efficiently managing intellectual and human capital is a significant challenge. To deliver the best performance, workers need to know and understand the latest business processes, products and policies. Sometimes a worker needs to learn something new while already doing a task. This need to blend learning and work activities is contributing to a transition from traditional learning programs to learning integrated with portal solutions, which delivers just-in-time access to learning tools to employees in the context

of the business applications they use daily. This new model allows learning and business activities to blend, which supports ongoing professional development and effectiveness.

Built and managed on a componentized service-oriented architecture (SOA) using open standards, IBM® Workplace Collaborative Learning™ 2.6 software makes it flexible and easy to deploy any mix of learning capabilities within a composite Workplace environment, giving people the tools they need for their roles.

IBM Workplace Collaborative Learning software can help drive organizational productivity by allowing your company to manage its entire training program worldwide from a single platform.

Workplace Collaborative Learning software is an essential enterprise-wide application that delivers and tracks all kinds of training. Using the tools in the My Learning portlet, students can monitor and schedule their learning activities whenever and wherever it's convenient for them.

### **Personalized learning resources embedded in the electronic user environment**

IBM Workplace Collaborative Learning software integrates learning resources on the desktop as part of a comprehensive portal solution. It provides users with a personalized, online learning environment that is tailored to their job roles and responsibilities.

Workplace Collaborative Learning software can provide ready access to relevant educational content in the context of day-to-day business processes, delivering embedded learning capabilities that can help close skills and knowledge gaps quickly and effectively.

With its rich set of components that supports collaborative learning embedded in business processes,

IBM Workplace Collaborative Learning software can be integrated into business applications and IBM® Workplace™ industry solutions.

### **Integrates with IBM Workplace environments for real-time collaboration**

Integration with other IBM Workplace products delivers blended learning experiences and provides students with enhanced collaborative tools, such as course discussion areas, document sharing and Web conferencing. Students are able to add scheduled course information to their calendars, set up course teamrooms and exchange e-mail with fellow classmates. These collaborative tools enhance the learning experience and let students communicate with their classmates, administrators and instructors, either immediately or at their convenience.

### **Interactive online learning experience**

Workplace Collaborative Learning provides students with an engaging, interactive learning environment. The product's enhanced collaborative capabilities include live session scheduling and shared class activities, such as discussions, calendars, document libraries and synchronous text messaging areas. These capabilities can help improve student course

completion and satisfaction rates and provide human interaction to support learners. They also allow course developers to create blended learning courses containing self-paced, classroom-based and collaborative activities on a single platform.

### **Administrative tools streamline training programs**

IBM Workplace Collaborative Learning provides training managers with flexible administrative tools to ease courseware creation and management. Web services application program interfaces (APIs) automate critical training processes related to managing courses and enrollments, and to creating new profiles and classroom-based course masters. This capability can help reduce administrative effort by integrating with existing applications and processes. Workplace Collaborative Learning software also provides students with administrative capabilities to help more efficiently organize and manage their classroom-based and e-learning activities and courseware. Workplace Collaborative Learning helps an organization more efficiently meet its ongoing training requirements and measure the results and effectiveness of students' learning activities.

### **Give employees efficient desktop access to enterprise learning**

Workplace Collaborative Learning software empowers students to manage their own learning activities directly from their desktops. Using the My Learning portal, students can:

- *View recommended courses and/or courses in which they are already enrolled.*
- *Search the course catalog to find courses and display course details.*
- *Create and manage personal learning folders to store and quickly access learning resources.*
- *Enroll in a course from a recommended list based on interests or job requirements.*
- *Check their progress in courses, certificate programs and curricula.*
- *Review their learning history.*
- *Launch a self-paced course.*
- *Read announcements pertaining to course-schedule changes and new courses.*
- *Attend a team discussion for a course.*

### **Empower employees to improve their skills**

Workplace Collaborative Learning software provides tools to help identify skills gaps and build individualized learning plans. After managers identify the areas where employees need to boost their knowledge or skill sets, the system recommends appropriate training options that address these needs. This helps managers develop proactive learning programs that fit employees' job roles and responsibilities.

### **Create courses to distribute vital company data**

IBM Workplace Collaborative Learning software includes an authoring tool that can be used by subject-matter experts to design custom courseware—without learning complicated programming skills. The authoring tool lets you create customized courseware to record and disseminate information about new products, corporate policies and best practices.

### **Track student progress and help facilitate regulation compliance**

Industry and government regulation pressures often necessitate tracking and reporting of training activities. The robust reporting tool built into IBM Workplace Collaborative Learning 2.6 software lets you track users' learning participation and success rates. By tracking employee completion of required courses, your company can measure its compliance rates.

### **Worldwide language support**

As a leader of globalization standards, IBM products implement comprehensive globalization standards to enable support of worldwide languages. For a complete list of supported languages for IBM Workplace Collaborative Learning 2.6 software, refer to the Language Support section of the Technical Specifications document available on the product's Web page.

### **Leading-edge services and solutions—whenever and wherever you need them**

IBM Workplace software products give you access to vast resources through the global team at IBM Software Services and its network of qualified IBM Business Partners.

**For more information**

To learn more about IBM Workplace and IBM Workplace Collaborative Learning software, visit:

**ibm.com/software/workplace**

**ibm.com/software/workplace/learning**

For organizations that are interested in a complete, integrated collaborative environment, managed via service-oriented architecture, learn how IBM Workplace Collaboration Services can help to improve business productivity by providing a wide range of integrated, ready-to-use communication and collaboration capabilities in a flexible, open-standards-based environment.

To learn more, visit:

**ibm.com/software/workplace/collaborationservices**



© Copyright IBM Corporation 2006

IBM Corporation  
Software Group  
Route 100  
Somers, NY, 10589  
U.S.A.

Produced in the United States of America  
01-06  
All Rights Reserved

IBM, the IBM logo, the On Demand Business logo, Workplace and Workplace Collaborative Learning are trademarks of International Business Machines Corporation in the United States, other countries or both.

Other company, product and service names may be trademarks or service marks of others.

The information contained in this documentation is provided for informational purposes only. While efforts were made to verify the completeness and accuracy of the information contained in this documentation, it is provided "as is" without warranty of any kind, express or implied. In addition, this information is based on IBM's current product plans and strategy, which are subject to change by IBM without notice. IBM shall not be responsible for any damages arising out of the use of, or otherwise related to, this documentation or any other documentation. Nothing contained in this documentation is intended to, nor shall have the effect of, creating any warranties or representations from IBM (or its suppliers or licensors), or altering the terms and conditions of the applicable license agreement governing the use of IBM software.