



UC2

IBM Lotus Sametime 8 Unified Communication and Collaboration

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Agenda

- UC² - a definition
- Lotus Sametime core capabilities
- Extending the Lotus Sametime Platform
- Audio and Video and Telephony Integration
- Lotus Sametime 8 Roadmap



Unified Communications & Collaboration

= UC²

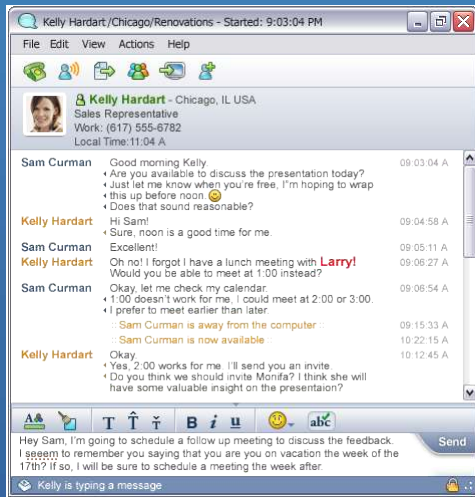


Lotus Sametime 1998: Integrated Instant Messaging and Web Conferencing

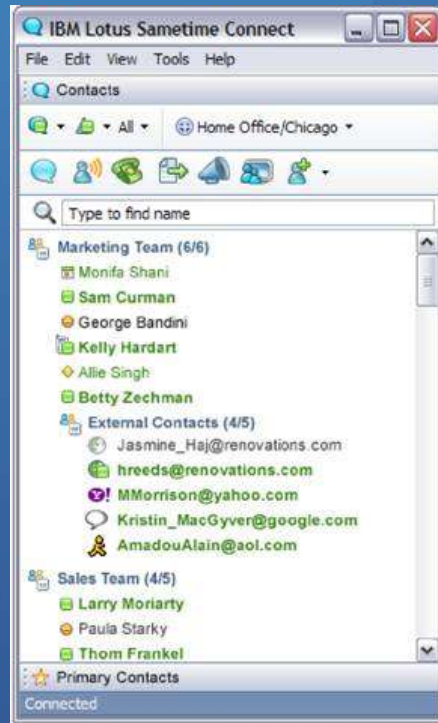
IBM DELIVERED



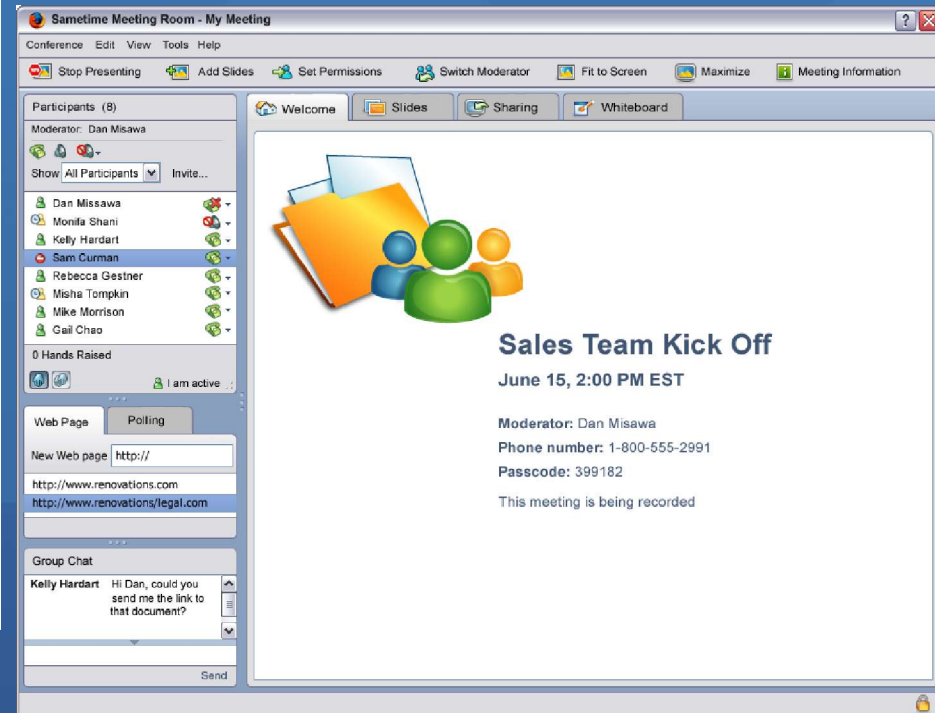
IBM Lotus Sametime helps you run your business in real time



**Instant
Messaging**



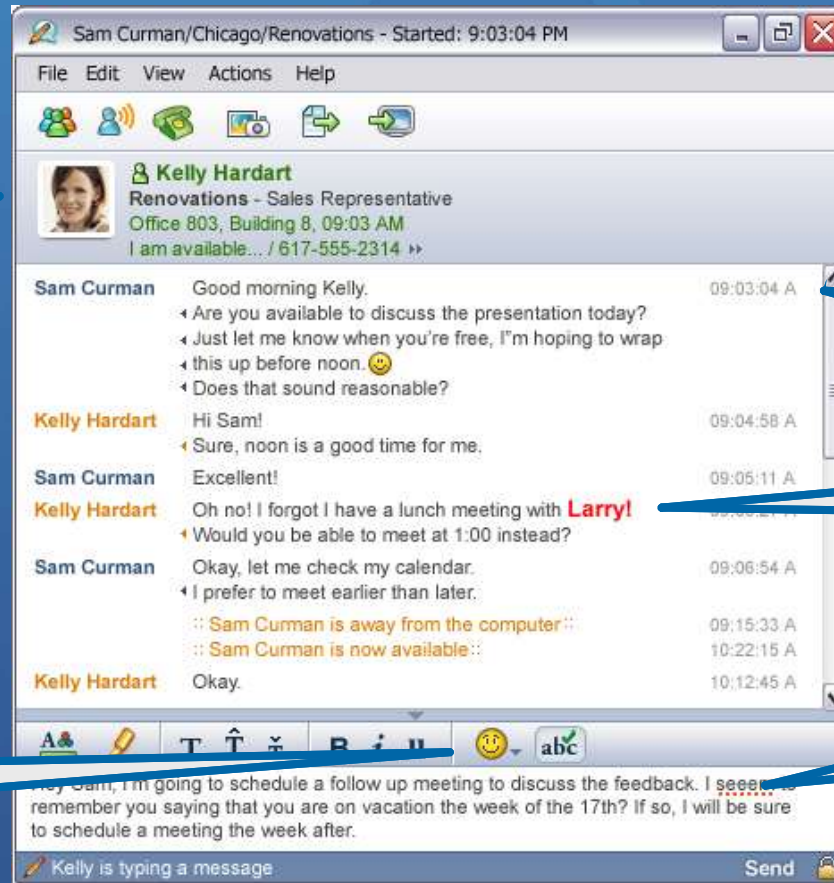
**Presence
Awareness**



**Web
Conferencing**



IBM Lotus Sametime Connect - Instant Messaging



User info from corporate directory and location awareness

Time stamps

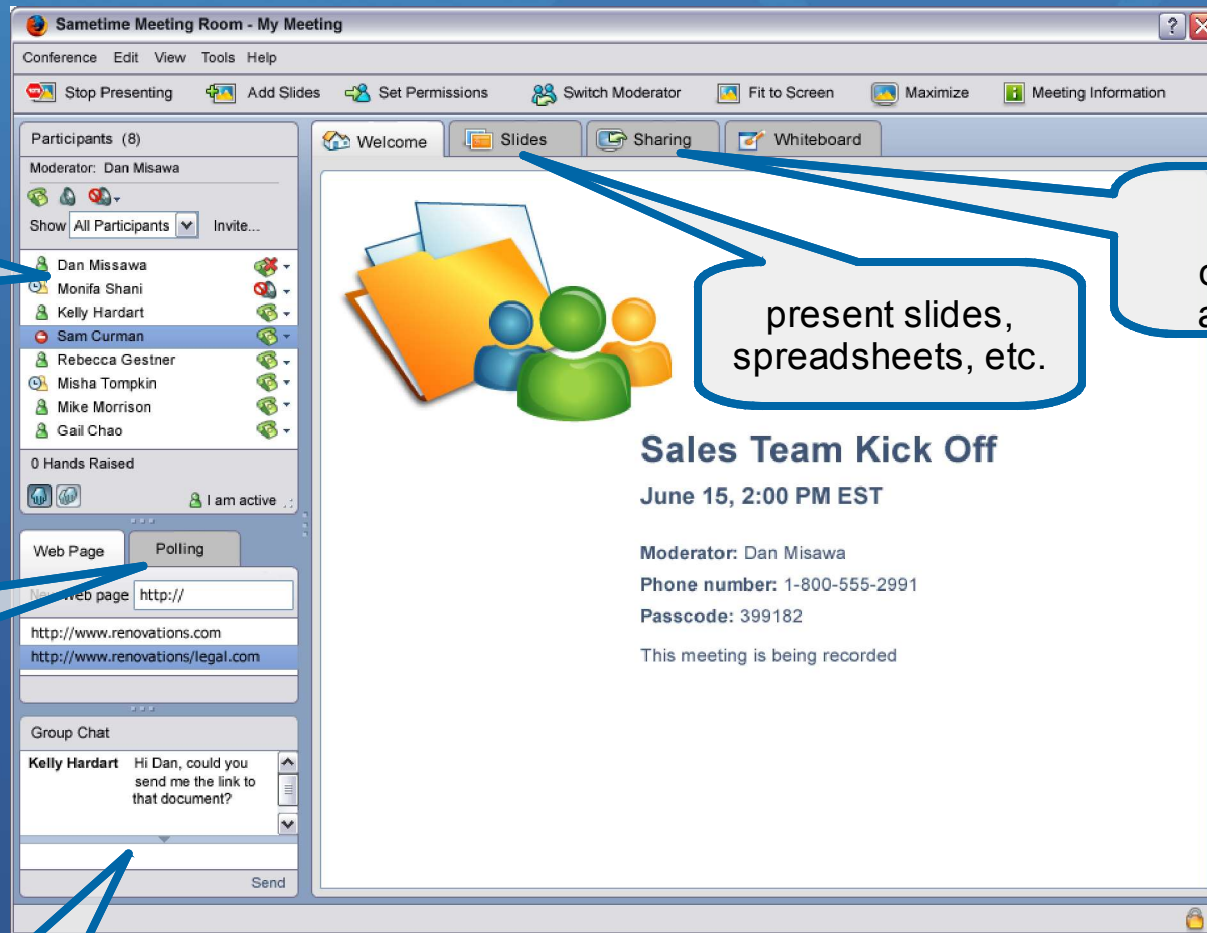
Rich text

Spell check

Emoticons



IBM Lotus Sametime Web Conferencing



monitor and contact participants

conduct surveys / make decisions

chat room

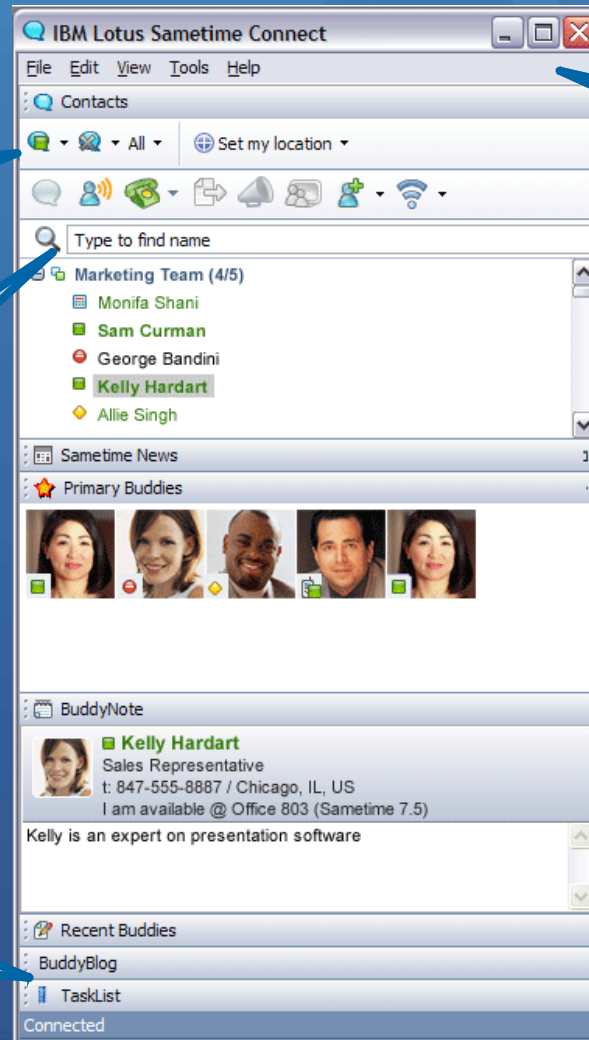
present slides, spreadsheets, etc.

share your desktop or individual applications

your data is secure



The extensibility of IBM Lotus Sametime not only gives you access to people, but to information and resources



Support for multiple communities

Quick Find

Extension area for add-on functionality

Customizable/
brandable Area



Example: Including real-time data

Snapshot from Spreadsheet

The screenshot shows a chat window with the following content:

M. Perrins 3:33:17 PM
it did print the @Sales bit in my window, don't know if that was deliberate
so the idea is to have business extensions for a team of people that need to share similar information between each other and the data can be extracted from common items on there desktop like, Spreadsheets, databases and can even link into Google search etc 3:33:37 PM

Month	Sales
January	1250
February	2250
March	700
April	1250

A. Piper 3:34:04 PM
so at the moment you click on an action let me screen share
that's really cool. And very useful. 3:34:09 PM

M. Perrins 3:34:40 PM
en you could configure your own kasunods apid actions and then have them ready to use

The chat interface includes a rich text editor with icons for bold, italic, underline, link, and other formatting options, and a 'Send' button.

Mashup with Google maps

IBM Lotus Sametime Connect

File Edit View Tools Help

Contacts

Type to find

- ◆ The
- ◆ An
- ◆ Mic
- ◆ Sales
- ◆ Marke
- ◆ TechS
- ◆ Admin
- ◆ SAP (
- ◆ FileNet
- ◆ ISSLn
- ◆ Techni
- ◆ SWG-DE-
- ◆ SWG-DE-
- ◆ SWG-DE-
- ◆ SWG-DE-
- ◆ SWG-DE-
- ◆ Workplac
- ◆ TechSale
- ◆ Services
- ◆ Cambridg
- ◆ Iris (0/5)
- ◆ IBM other (4/6)
- ◆ DNUG Partners, Cel
- ◆ Sametime News
- ◆ Primary Contacts
- ◆ Lotus Sametime 7.5.1 Be

Sametime 7.5 Buddy Map

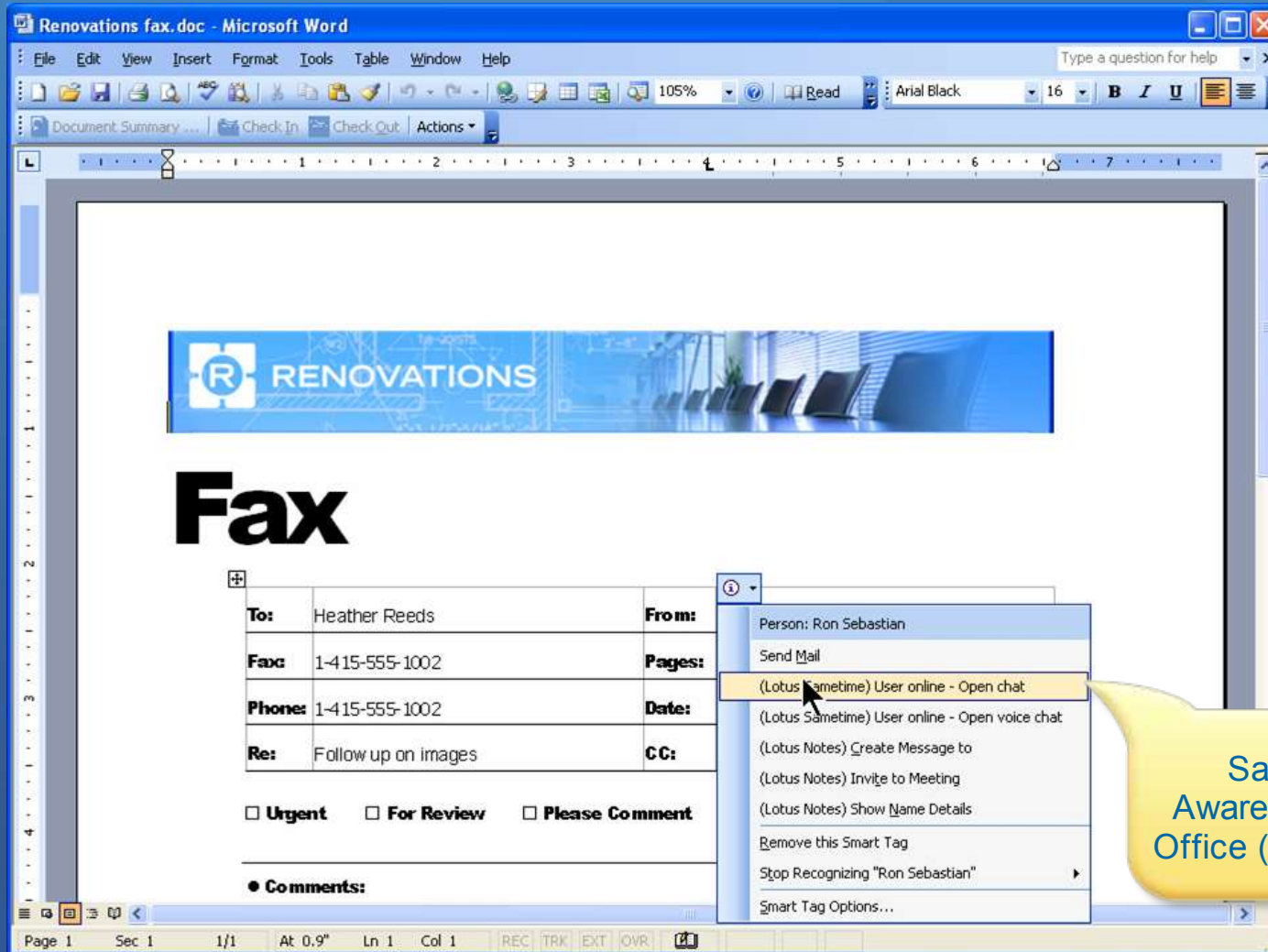
Focus on: World City: Refresh Contacts Cycle through contacts

Contact Locations

- 40699 Erkrath, Germany
- 71083 Herrenberg, Germany
- 73061 Ebersbach an der Fils, Germany
- Böblingen, Germany
- Chicago, IL, USA
- Düsseldorf, Germany
- München, Germany
- Nürnberg, Germany
- Oberems, Glashütten, Germany
- TW18 3AG, GB
- Zurich, Switzerland



Sametime integrates with your existing office tools...



Sametime
Awareness in MS
Office (Smart Tags)



Chris Crummey on Local

- Inbox (1)
- Drafts
- Sent
- Follow Up
- All Document
- Junk (7)
- Trash
- Chat History
- Views
- Folders
- Archive
- Tools
- Other Mail

Follow Up

Remove Flag

Who

- Chip Emm
- IBM Softw
- Michael J

Sender	Subject	Date	Size
WPLC Software Communication	WPLC Snapshot Lotusphere 2007 Special Edition, January 26, 2007	01/26/2007 04:20 PM	707K
Veronique Moses	Lotus/WPLC SOA entry points or SOA priorities	01/26/2007 11:56 AM	6K
Pam Chandor	Fw: New! SMB Video and Microsite for Lotus	01/26/2007 11:06 AM	17K
IBM Software Group	View the IBM Workplace Web Content Management Demo	01/10/2007 03:01 PM	21K
Gary Dolsen	2007 schedule of enablement and events	01/08/2007 02:55 PM	255K
Chip Emmet	Federal charts	01/08/2007 12:02 PM	843K
Pam Chandor	SOA references	01/08/2007 11:52 AM	20K
paul_romans	[Activity][Add] You have been added to: Portal Development Redbook Abstract	01/08/2007 11:33 AM	9K
Jane L Wilson	Re: Portal Development Redbook Abstracts for 07	01/08/2007 11:07 AM	35K
Jane L. (Jane) Wilson	Awards (Portal, In a meeting - please email me ... (Sametime 7.5)	01/05/2007 06:15 PM	55K
Domino-Portal	whitepaper	01/05/2007 05:12 PM	164K
Kirsten Kelley	Re: Your Lotusphere Comes-To-You Session	01/05/2007 03:32 PM	769K
Brendan Crotty	Re: Access to Ventura Development server	01/05/2007 01:27 PM	1.8M
Pam Chandor	Re: Fw: Fallplan Charts for coming Monday - your input please	01/05/2007 12:43 AM	5.2M
Jason Dumont	Re: Need your help to finalize Domino-Portal whitepaper	01/03/2007 01:22 PM	14K
Peter Miller	Readers' Choice Awards	01/02/2007 08:19 AM	9K
Tim Nunes	Re: Portal Development Redbook Abstracts for 07	01/01/2007 09:36 PM	10K
Trent Romans	Portal Development Redbook Abstracts for 07	12/28/2006 05:26 PM	6K
Pam Chandor	Re: World Wide WPLC Evangelist Proposal	12/27/2006 04:03 PM	106K

Activities

Day At-A-Glance

Sametime Contacts

Type to find name

Add People (5/5)

Americas Sales (4/7)

Bootcamp (11/16)

- Brandon M. Seppa
- Brian A. Marsh
- Carol A. Jones
- Christopher C. Crumm
- Christopher M. Baker
- Christopher P. Biega
- Geetha Venkatarama
- Jeffrey T. Calow
- JoAnn Staashelm
- John Dunderdale
- Mark A. Neumann
- Peter A. Janzen
- Philip J. Blackburn
- Ron Sebastian
- Ryan E. Smith
- Theresa L. Smit

Bots (5/6)

- BlueINQ Bot
- Bluepages Bot
- Dictionary Bot

Feeds

IBM Office (Network)

...and can easily be integrated into your websites

GEDYS IntraWare - Ihr Komplettanbieter für CRM, Lotus Notes und Workplace

Adresse <http://www.gedys.de/unternehmen/ihre.ansprechpartner.html>

WIR SIND ONLINE FÜR SIE DA!

Sie möchten mit Ihrem GEDYS IntraWare Ansprechpartner vor Ort Kontakt aufnehmen? Klicken Sie Ihre Postleitzahl auf der Karte an und Sie erhalten die entsprechenden Kontaktdaten. Über die integrierte Sametime-Anbindung können Sie auch Ihren Ansprechpartner direkt ansprechen. Dazu klicken Sie auf einen der Namen, um eine direkte Verbindung zu erhalten. Dieser Service steht Ihnen momentan nur in Zusammenarbeit mit dem Internet Explorer zur Verfügung.

Legende

- online
- ◆ abwesend
- nicht verfügbar
- offline

■ **Lars Bolender - direkt ansprechen**
 Mail: lbolender@gedys-intraware.de

Tel.: +49 (0) 661.9642-440
 Gebietsvertriebsleiter für PLZ
 70-79 | 88-89



Example: GroupCalendar

IBM Lotus Sametime Connect

File Bearbeiten Ansicht Extras Hilfe

We4IT Calendar

Montag, 30. April 2007

- ganztags - Stefan Sucker/We4IT
Urlaub von Stefan Sucker (30.04.2007 - 02.05.2007)
- 11:00 - 14:00 Klaus Heine/We4IT
Präsentation We4IT ReportingSystem GENO Verba
- 15:30 - 16:30 Lars Buntrock/We4IT
Präsentation - We4IT Workflow - NetviewerSession
- 18:00 - 23:59 Christoph Adler/We4IT
vertraulich

Dienstag, 1. Mai 2007

- ganztags - Stefan Sucker/We4IT
Urlaub von Stefan Sucker (30.04.2007 - 02.05.2007)

Mittwoch, 2. Mai 2007

- ganztags - Stefan Sucker/We4IT
Urlaub von Stefan Sucker (30.04.2007 - 02.05.2007)
- 08:00 - 09:00 Christoph Adler/We4IT
HelpDesk (Downloads rausschicken)
- 09:00 - 16:00 Vicente Diaz/We4IT
Frauenhofer Institute
- 11:00 - 19:00 Stefan Sucker/We4IT
Auto: Christoph (Sametime-Präsi im bib)

Donnerstag, 3. Mai 2007

- 10:00 - 13:00 Stefan Sucker/We4IT
Autoinspektion Schulz AG / HB-WE332
- 13:00 - 18:00 Stefan Sucker/We4IT
Blockung Workshoptermin SkillManagement
- 17:00 - 18:00 Stefan Sucker/We4IT
Vorstellung Herr Stamer

Freitag, 4. Mai 2007

- 09:30 - 12:00 Lars Buntrock/We4IT
Päsentation Gruppenkalender - SBS Paderborn
- 11:00 - 13:00 Stefan Sucker/We4IT
proCon / We4IT - Absprache weitere Zusamme
- 11:00 - 13:00 Christoph Adler/We4IT
proCon / We4IT - Absprache weitere Zusamme
- 12:30 - 14:30 Klaus Heine/We4IT
letzte funktionale Abnahme work.box 4.5
- 14:00 - 16:00 Christoph Adler/We4IT

Samstag, 5. Mai 2007

- 16:00 - 18:00 Stefan Sucker/We4IT
vertraulich

Sonntag, 6. Mai 2007

- 13:00 - 21:00 Stefan Sucker/We4IT
vertraulich

OK

<http://www.we4it.de>



Example: Moderated Chat

<http://www.cedros.de>

IBM Lotus Sametime

Datei Bearbeiten Ansichten

Kontakte

Verfügbar

Namen zum Suchen

Arbeit (3/7)

- Administrato
- Andre Baukh...
- Lars Heller/CO
- Martin Gutsma
- Nikolai Klassen
- Oliver Klein/CO
- padrino/corle

Moderated Chats

Titel

Salespartner Infomeeti

Fragen an den Vorstar

Verbunden

Salespartner Conference D, A, CH

Offene Fragen (2)

Salespartner Conference D, A, CH
Andre Baukholt/CORLEONE

Offene Fragen (2) Mitteilungen Video

Zeit	Von	Frage
10:13:09	Nikolai Klassen/C...	Eine Frag
10:13:53	Lars Heller/CORL...	Wir wird

Chat Verlauf ? Frage von Nikolai Klassen/CO

Frage

Eine Frage zum Video: Sehen wir hier ber...
Produktreihe "Cavista"?

Antwort

Das ist richtig. Dies ist ein Preview auf die Se...
verfügbar sein wird.

Salespartner Infomeeting D, CH, A

Salespartner Infomeeting D, CH, A (17:00-19:00)
User45/Guest(Gast)

Transcript Video

padrino/corleone:
Sehr geehrte Vertriebspartner. Wir begrüßen Sie recht herzlich zur heutigen Informationsveranstaltung.

padrino/corleone:
Wir freuen uns, dass unser Angebot wahrnehmen, und hoffen auf rege Beteiligung.

padrino/corleone:
Bitte informieren Sie sich auch über das beigefügte Videomaterial.

Frage(User41/Guest)
Eine Frage zum Video: Sehen wir hier bereits die von Ihnen angekündigte Produktreihe "Cavista"?

Antwort(padrino/corleone)
Das ist richtig. Dies ist ein Preview auf die Serie "Cavista", wie sie in Q3 verfügbar sein wird.

Frage(User43/Guest)
Wie wird das Preismodell für Cavista gestaltet sein, insbesondere aus Sicht des Partnervertriebs?

Antwort(padrino/corleone)
Die Gestaltung der Preismodelle wird leider erst Mitte des Jahres abgeschlossen sein.

Questions

Haben Sie weitere Innovationen im Jahr 2007 geplant?

Senden

Löschen

52/160 3



Example: IX Workflow Sametime Plugin

<http://www.imixs.de>

The screenshot displays the IBM Lotus Sametime interface with the IX Workflow Suite plugin. A 'Preferences' dialog is open, showing configuration for 'IX Work - Connection' and 'Modelservice'. The main window shows a chat session with 'Florian Mugler/IMIXS' and a workflow task 'preparing Roadshow (Munich)' with a 'delegate' button highlighted.

IX Work - Connection

Workflowservice

Location:

Service Name:

Port Name:

Name Space Uri:

Modelservice

Location:

Service Name:

Port Name:

Name Space:

Florian Mugler/IMIXS [started: 10:35:41]

File Edit View Tools Help

Transcript Open Issue Management

progress

Issue:

organize and prepare roadshow munich
Hotel reservation
send invitations
installation of demo server

Workflow

Delegate to:

Name: Florian Mugler/IMIXS

Activity

delegate
solve

Workflow History

31.10.2006 10:33:49 : delegated form CN=Ralph Soika/O=IMIXS to CN=Florian Mugler/O=IMIXS

please can you give me a short status feedback about the roadshow

Send

IX Work Suite

My Worklist My Statuslist

Date	Workitem	Status
Oct 15, 2...	Urlaubsantrag zur Genehmigung	progress
Oct 18, 2...	Unit Test schreiben und testen	progress
Oct 18, 2...	Uses Cases dokumentieren	progress
Oct 18, 2...	Vorlagen vorbereiten	progress

Connected

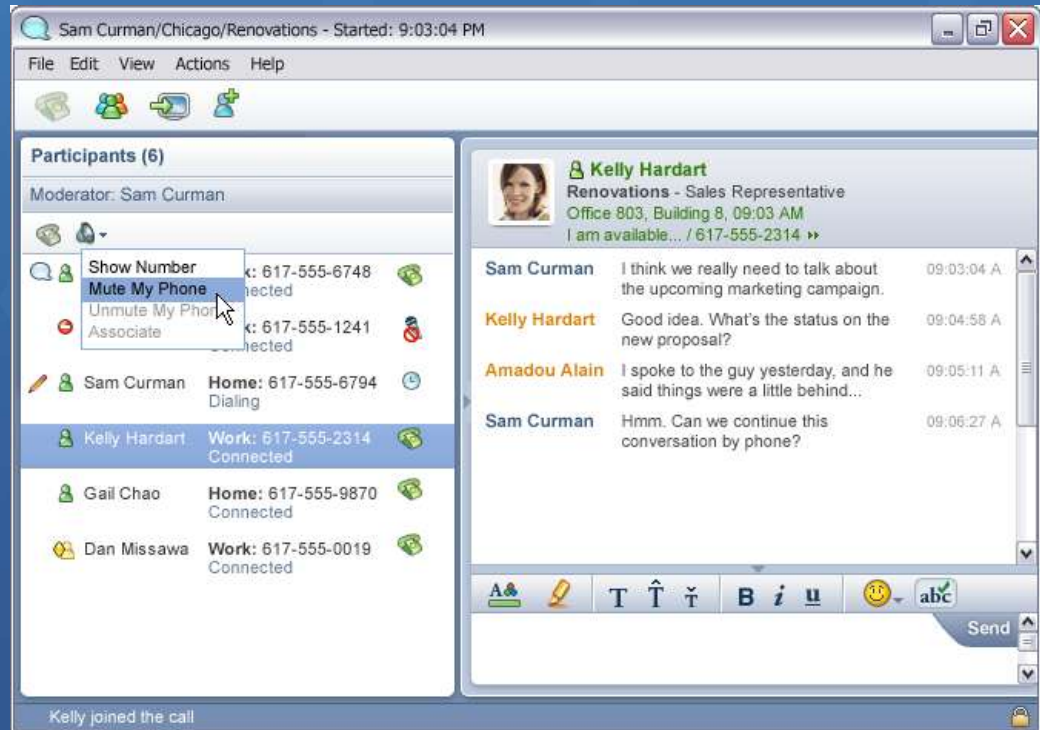
- Extends chat functionality
- Empowers to start new business processes
- Displays workitems

- Based on Web Service Technology
- Runs on all platforms
- Applies Eclipse Technology
- Designed for Lotus Notes 8
- IX Workflow Modeler integrated in Rational Software Developer

You can improve communications while reducing costs through integrated VoIP, or chose to integrate with your own enterprise telephony and desktop video solutions

Start a phone call

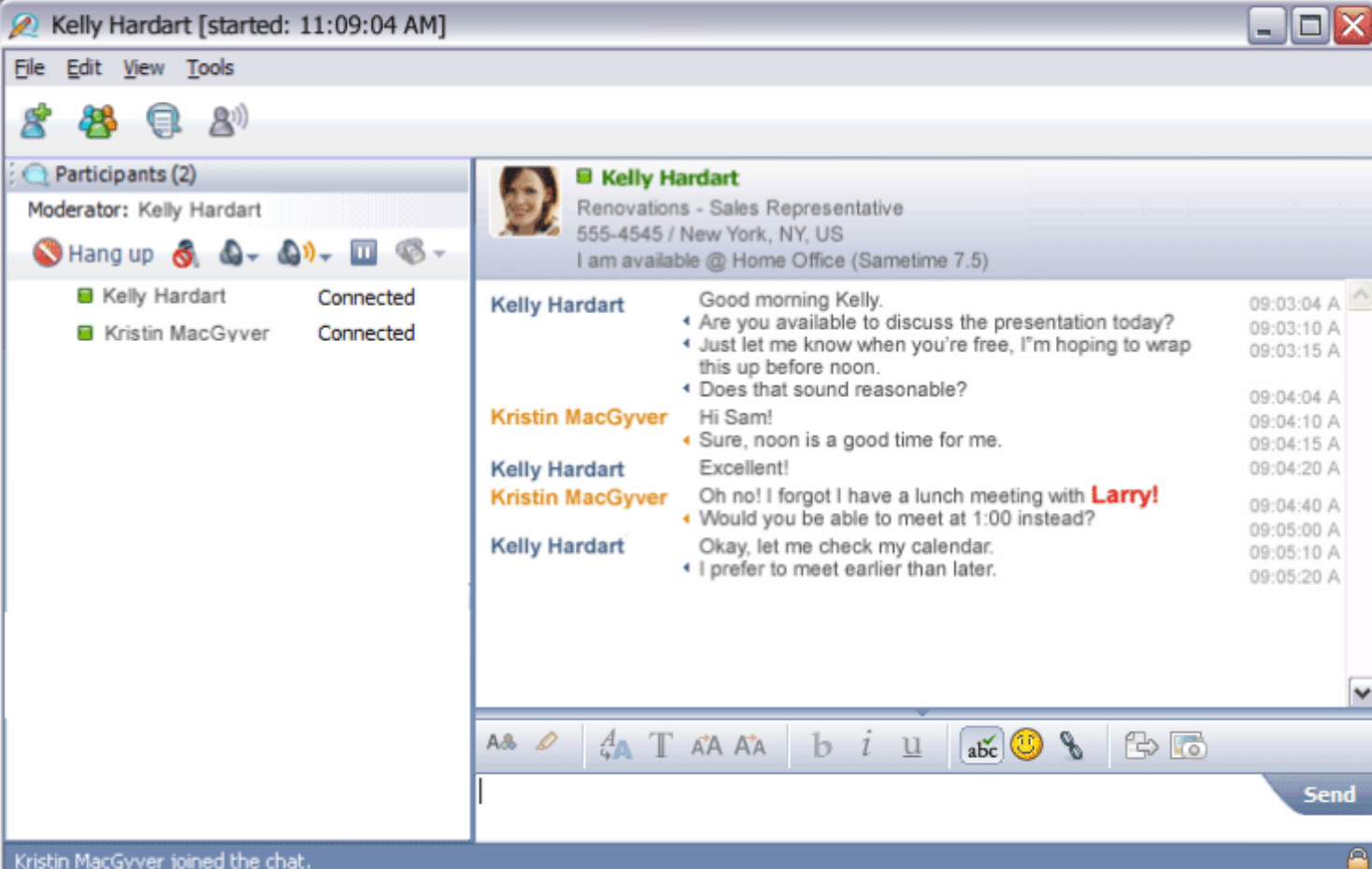
Start a voice chat



Voice chat

Built-in VoIP for up to 5 users at a time

Participants can see who is speaking, and manage their own connection



Kelly Hardart [started: 11:09:04 AM]

File Edit View Tools

Participants (2)

Moderator: Kelly Hardart

Hang up

Kelly Hardart Connected

Kristin MacGyver Connected

Kelly Hardart
Renovations - Sales Representative
555-4545 / New York, NY, US
I am available @ Home Office (Sametime 7.5)

Kelly Hardart Good morning Kelly. 09:03:04 A
◀ Are you available to discuss the presentation today? 09:03:10 A
◀ Just let me know when you're free, I'm hoping to wrap 09:03:15 A
this up before noon.
◀ Does that sound reasonable? 09:04:04 A
Kristin MacGyver Hi Sam! 09:04:10 A
◀ Sure, noon is a good time for me. 09:04:15 A
Kelly Hardart Excellent! 09:04:20 A
Kristin MacGyver Oh no! I forgot I have a lunch meeting with **Larry!** 09:04:40 A
◀ Would you be able to meet at 1:00 instead? 09:05:00 A
Kelly Hardart Okay, let me check my calendar. 09:05:10 A
◀ I prefer to meet earlier than later. 09:05:20 A

A& # A T AA AA b i u abc ☺ 🔗 📎 📷

Send

Kristin MacGyver joined the chat.

Video

Built-in 1x1 video in Sametime 7.5.1

Monifa Shani/Chicago/Renovations - [started: 9:03:04 PM]

File Edit View Actions Help

Participants: Kelly Hardart, Monifa Shani

Moderator: Monifa Shani

Participants (2)

- Kelly Hardart Connected
- Monifa Shani Connected

Kelly joined the call

Kelly Hardart
Renovations - Sales Representative
555-4545 / New York, NY, US
I am available @ Office (Sametime 7.5.1)

Kelly Hardart 09:03:04 A
Good morning Monifa.

- Are you available to discuss the presentation today?
- Just let me know when you're free, I'm hoping to wrap this up before noon.
- Does that sound reasonable?

Monifa Shani 09:04:58 A
Hi Kelly!

- Sure, noon is a good time for me.

Kelly Hardart 09:05:11 A
Excellent!

Monifa Shani 09:06:27 A
Oh no! I forgot I have a lunch meeting with **Larry!**

- Would you be able to meet at 1:00 instead?

Kelly Hardart 09:06:27 A
Okay, let me check my calendar.

- I prefer to meet earlier than later.

Hang Up, Mute, Video Off, Chat, End Call

Participants (2)

Moderator: Monifa Shani

Kelly Hardart Connected

Monifa Shani Connected

Kelly joined the call

Rich text editor: T, A, AA, AAA, b, i, u, abc, smiley, link, insert, Send

Unified Communications Partner Solutions

Capability	Partners
Click to Call, Click to conference	
Aggregated Telephony Presence	
Call Management	
Multipoint video integration	
Softphone integration	
Web conferencing audio integration	
Web conferencing audio/meeting scheduling	
Unified Messaging for N/D	
Unified Messaging for Sametime	

<http://www-306.ibm.com/software/lotus/partnershowcase/sametime>



Example: Click-to-call with Cisco Call Manager

The screenshot displays the IBM Lotus Sametime Connect application interface. The main window is titled "IBM Lotus Sametime Connect" and features a menu bar (File, Edit, View, Tools, Help) and a "Contacts" section. The contact list is organized into groups, with "Lotus Team Frankfurt (6/14)" expanded to show individual contacts. "Torsten Weisbrich" is highlighted in the list.

A secondary window titled "Call Torsten Weisbrich" is overlaid on the main interface. This window contains a toolbar with "Make Call", "End Call", and "Add User" buttons. Below the toolbar, a table displays call details for two contacts:

Contact Name	Number	Status
Erik	Other: +49-6007-930017	disconnected
Torsten Weisbrich	Work: 134-6399	connecting

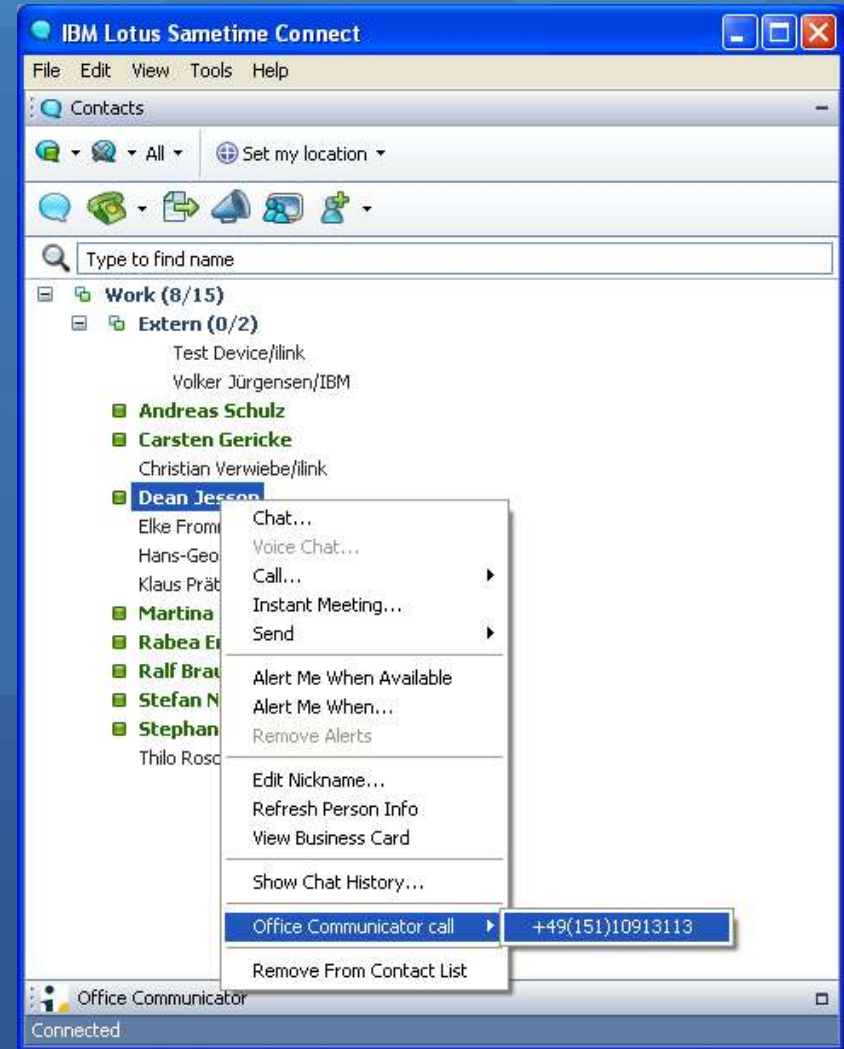
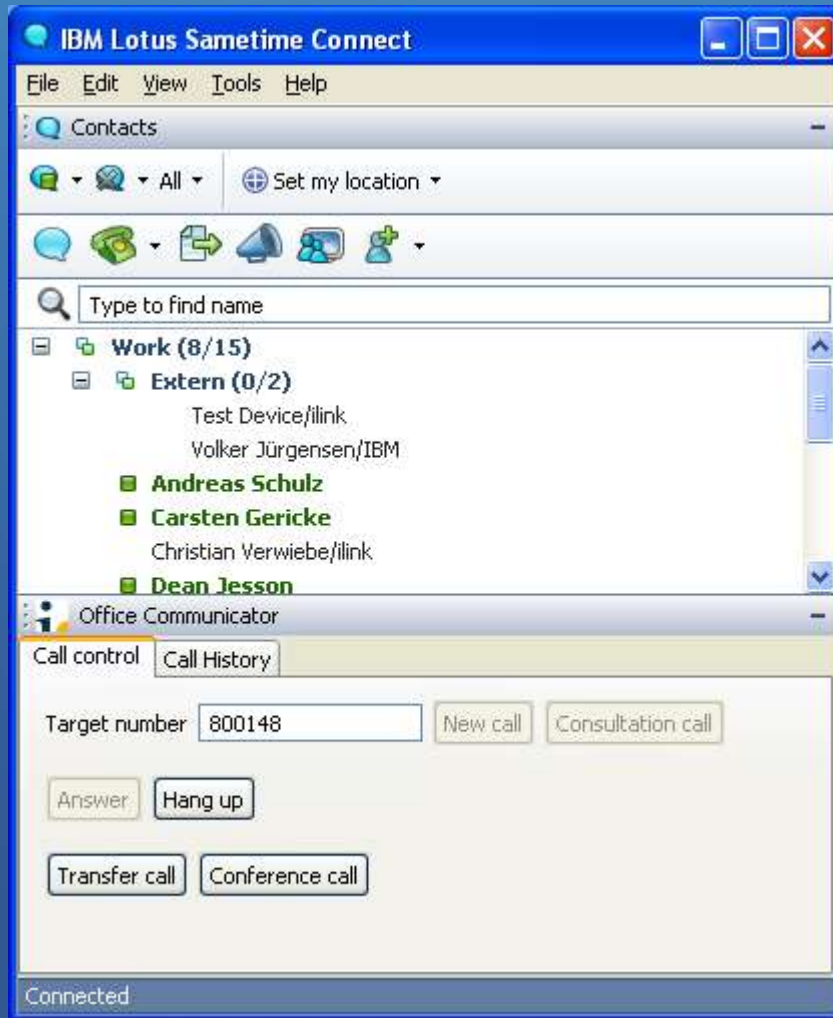
At the bottom of the call window, a message reads: "Click 'Make Call' to start the call."

The bottom status bar of the main application shows "Lotus Sametime 7.5.1 Blue" and "Connected".



Example: iOffice Communicator

<http://www.ilink.de>



Example: TeamCall® Audio Conferencing

<http://www.ilink.de>

The screenshot shows a Mozilla Firefox browser window displaying a TeamCall Audio Conferencing meeting. The browser title bar reads "http://st75.ilink.de - TeamCall Audio Conferencing - Meeting Room - IBM Lotus Sametime - Mozilla Firefox". The address bar shows the URL "http://st75.ilink.de". The browser menu bar includes "File", "Edit", "View", "Actions", "Tools", and "Help". The toolbar contains buttons for "Stop Presenting", "Add Slides...", "Set Permissions...", and "Meeting Information".

The main content area displays the following information:

- Participants (1)
- Chair: Elke Frommann/ilink
- Show: All Participants (dropdown menu)
- Elke Frommann/ilink (participant list)
- You have all permissions
- 0 hands raised
- I am available (status dropdown)
- Web Pages | Polling (tabs)
- New Web page: http:// (input field)
- Available Web pages: (input field)
- Group Chat: The text you type appears to all meeting participants here. (text area)
- Type your chat message here... (input field) and Send (button)

The main content area also features a "Join the Call" button and a "Welcome" message:

TeamCall Audio Conferencing
Sep 7, 2006 3:21:02 AM
Chair: Elke Frommann

A "Join the Call" dialog box is open, prompting the user to "Choose the number at which you will join this call." and providing a link for "Click here for more help.". The dialog box lists the following numbers:

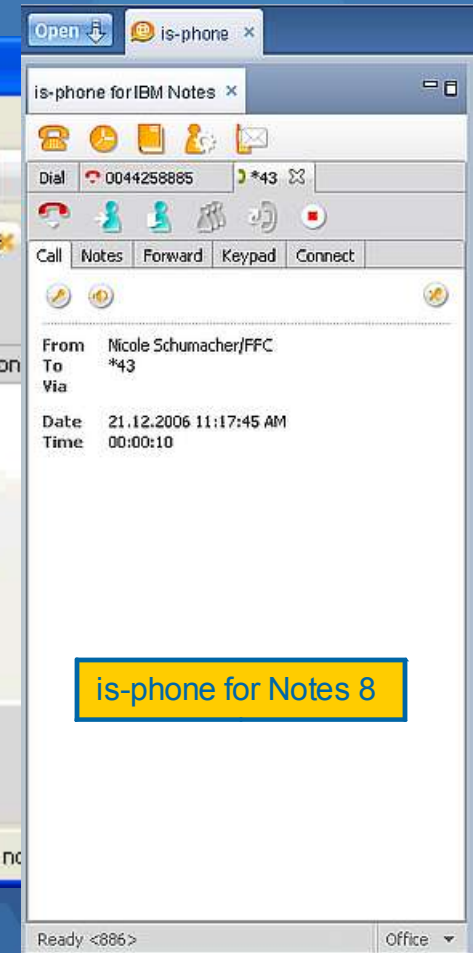
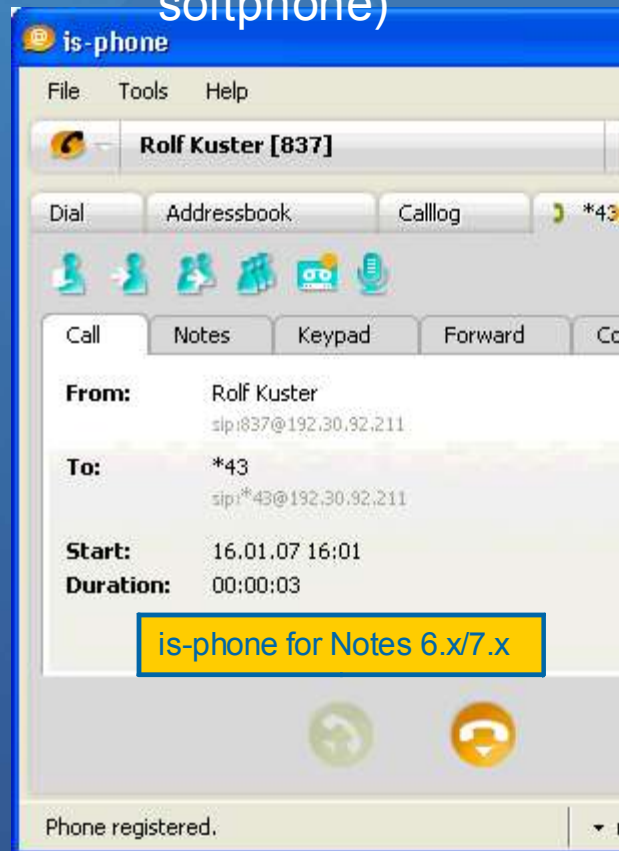
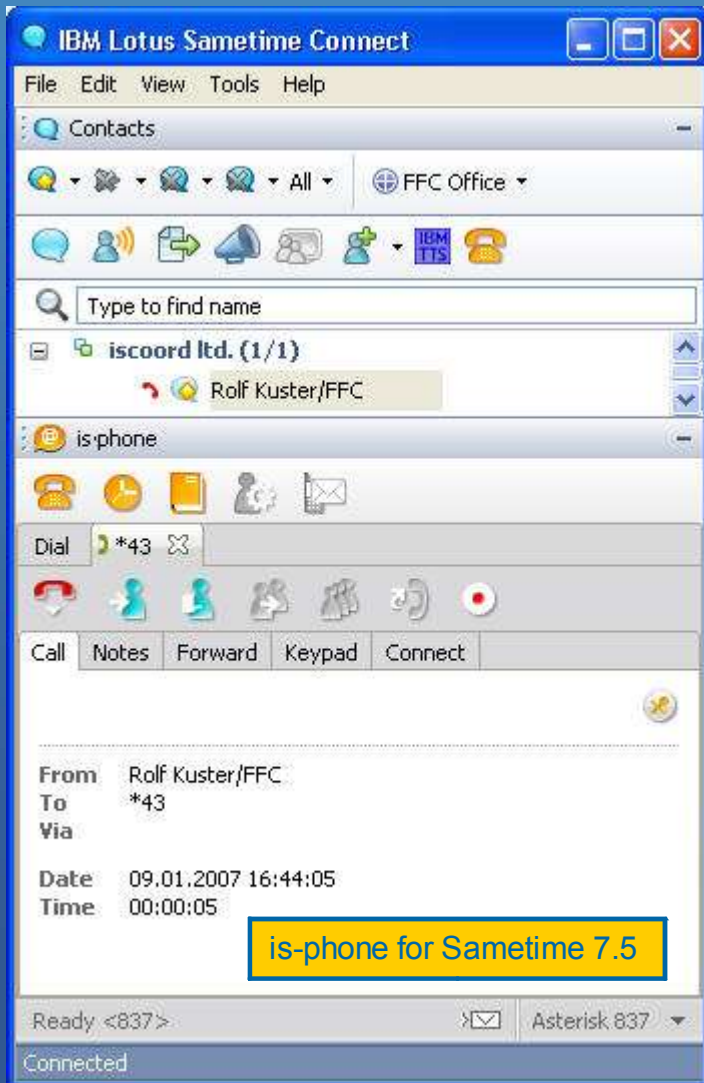
Numbers:
Work: 0012345678

The dialog box also includes buttons for "New...", "Edit", "Copy", "Remove", "Call", and "Close".

The status bar at the bottom of the browser window shows "Connected" and "Fertig".

Example: is-phone

(SIP
softphone)



<http://www.iscoord.ch>



Integration mit Telefoneserviceprovider in Lotus Notes/Domino 8 und Lotus Sametime

Lotus Notes:
Telefonkonferenz direkt im
Kalender buchen

Automatische Einladungen mit
Einwahl-Rufnummern und
Zugangsdaten für Dial-in
Telefonkonferenzen werden
versendet

Save and Send Invitations Save as Draft Display Delivery Options... Check Calendar...

Return receipt Sign Encrypt

Calendar Entry

Type: Meeting

Subject:

When: Starts: Fr 19.10.2007 16:00 Local time 1 hour
Ends: Fr 19.10.2007 17:00 Local time
Repeat: This entry does not repeat

Who: Do not receive responses from invitees Prevent counter-proposals Prevent de

Required:

Optional:

FYI:

Location:

Rooms:

Resources:

Teleconference:

Description Find Available Times

Attach...

<Enter the description of this event

Reserve

Teleconference

Type of conference:

- Meeting (all participants may speak and listen)
- Tutorial (auditorium for listening purposes only)

End of conference:

- host hangs up
- none

Roll call:

- on entry
- on entry and on exit
- record names without announcing directly

Recording:

- start automatically
- yes

Do not display number:

- yes

Data conference:

- Show Conference View Panel to participants

OK Cancel

Save And File Save And Close Follow Up Show Tools

Domino Admin/disytest

Sent by: Domino Admin/disytest

To: Domino Admin/disytest@disytest

cc:

bcc:

15.10.2007 08:07 Subject: Conference: Test Conference 1 (10/15/2007 08:07:54 AM CEDT)

Details

Subject: Test Conference 1
start time: 10/15/2007 08:07:54 AM CEDT
Cost center: CC #123
Type: Dial-in
Access code Data conference: 725714
Access code (host/audit.): 303800/725714

[Overview of Dial-in phone numbers](#)

Dial-in phone number	Language
0721255128184	German
0049721201918662	English

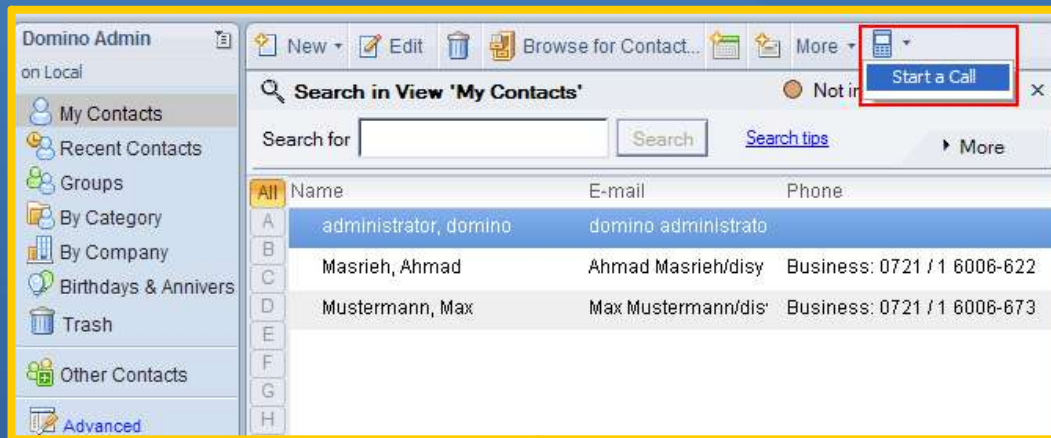
[Join the conference](#)

Konferenz Teilnehmer

Konferenz Initiator



Integration mit Telefoneserviceprovider in Lotus Notes/Domino 8 und Lotus Sametime



Dial-out Telefonkonferenzen sofort mit ausgewählten Teilnehmern aus dem Adressbuch oder allen Empfängern einer E-Mail starten

Konferenz Initiator



Integration mit Telefoneserviceprovider in Lotus Notes/Domino 8 und Lotus Sametime

http://st02.disy.net - Test999 - Meeting Room - IBM Lotus Sametime - Mozilla Firefox

File Edit View Actions Tools Help

Stop Presenting Add Slides... Set Permissions... Meeting Information

Participants (1)

Chair: domino administrator

domino administrator

Join the Call

Choose the number at which you will join this call.

[Click here for more help.](#)

Numbers:

Work: +497211600673

New... Edit Copy Remove

Call Close

Test999

Oct 23, 2007 8:33:47 AM

Chair: domino administrator

Audio connection: Using telephone service

The text you type appears to all meeting participants here.

Type your chat message here... Send

Join the Call

Applet MeetingRoomClient started

Lotus Sametime:
Parallel zum Sametime Meeting
eine Telefonkonferenz starten

IBM Lotus Sametime Connect

File Edit View Tools Help

Kontakte

Available Set my geographic locati

Type to fi

Start a Call

Call me at

Work

domino administrator

Max Mustermann

Connected

<http://www.disy.net>

Example: Video-enabling IBM Lotus Sametime

Telefonie / Videokonferenz - Meeting Room - IBM Lotus Sametime - Windows Internet Explorer

http://st75.i.lnk.de/stconf.nsf/WebAttendFrameset?OpenAgent&view=Attend&docID=C613AD91DA3E38AAC12572BB0031AD66&meetingID=C613AD91DA3E38AAC12572BB0031AD66&join_type=mrc&subject=Sametime%20Telefonie%20%2F%20Videokonferenz

Datei Bearbeiten Ansicht Aktionen Extras Hilfe

Vortrag beenden Folien hinzufügen... Berechtigungen festlegen... Besprechungsinformationen

Teilnehmer (4)

Vorsitz: Jürgen Völkel/voelkel-itk.de

Anzeigen: Alle Teilnehmer

- Jürgen Völkel/voelkel-itk.de
- Anja Morzik/i.lnk
- Rabea Emmer/i.lnk
- Thorsten Evers/i.lnk

Sie haben alle Berechtigungen

0 Wortmeldungen

Ich bin verfügbar

Webseiten Abstimmung

Neue Webseite: http://

Verfügbare Webseiten:

Gruppenchat

Jürgen Völkel/v.. hallo sehe dich im Sametime jetzt nur noch in die Telco
 Jürgen Völkel/v.. Bitte noch in die Konferenz einwählen
 Jürgen Völkel/v..

Senden

Willkommen Folien Gemeinsame Nutzung Pinnwand

Sametime Telefonie / Videokonferenz

12.04.2007 11:03:13
 Vorsitz: Jürgen Völkel

<http://www.daviko.de>

An Konferenz teilnehmen

Rabea Emmer Jürgen Völkel Anja Morzik Thorsten Evers

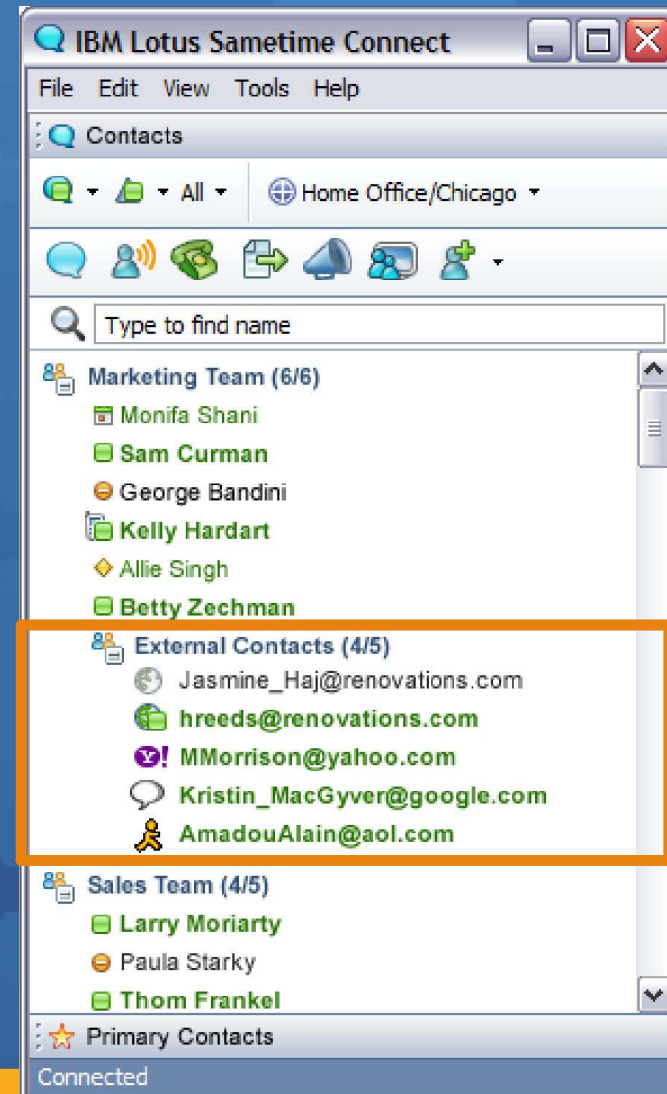
Verbunden Verstrichene Besprechungszeit: 00: 19: 30



Extend instant messaging communications to customers and suppliers via enterprise or public IM communities

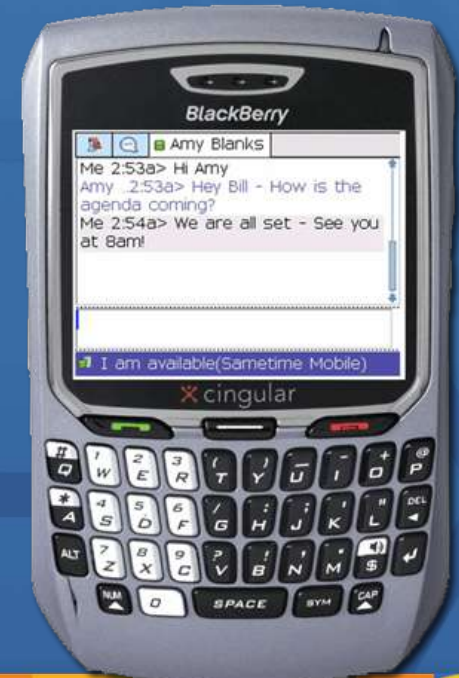
Yahoo!
AOL Sametime
SIP
GoogleTalk

Centralized policy controls and chat logging services are available



Sametime...don't leave home without it

- Nokia E-Series
- Sony Ericsson M600/P990
- Blackberry 7100 / 8700
- Blackberry 8100 / 8800
- Windows Mobile Devices



Lotus. Sametime

IBM Lotus Sametime Mobile 7.5

Choose your platform and language, and then download the client for IBM® Lotus® Sametime® Mobile 7.5.

Platform:

Language:

[Download IBM Lotus Sametime Mobile 7.5](#)

Extending the Lotus Sametime Product Family



Lotus Sametime Entry

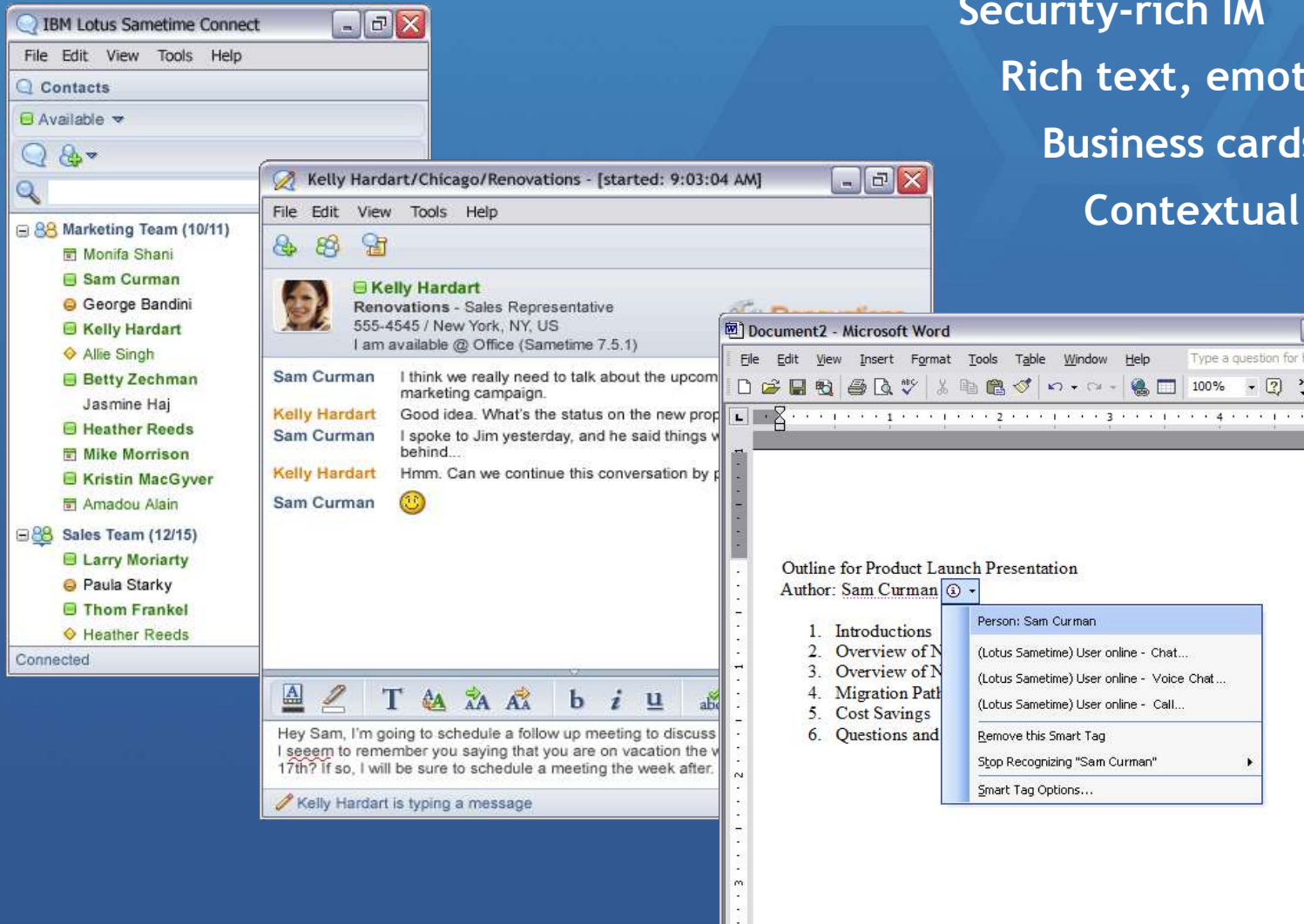
Presence

Security-rich IM

Rich text, emoticons

Business cards

Contextual collaboration



Lotus Sametime Standard

Video and VoIP chat within the enterprise

Telephony integration

Dynamic Locations

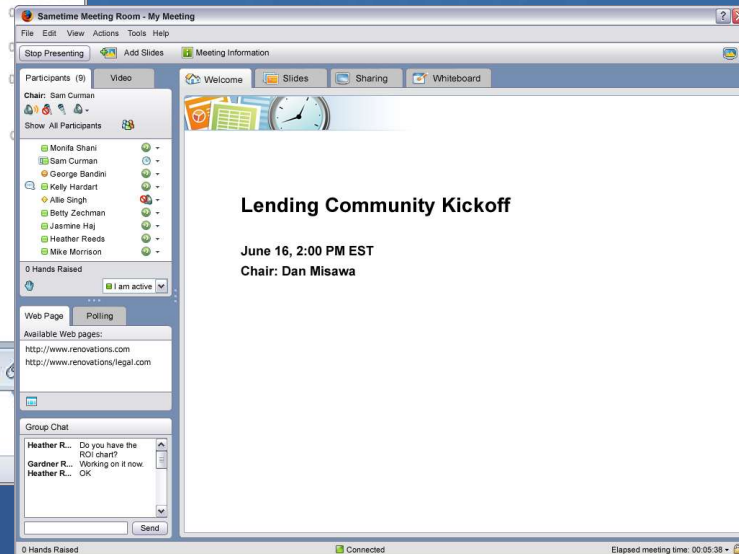
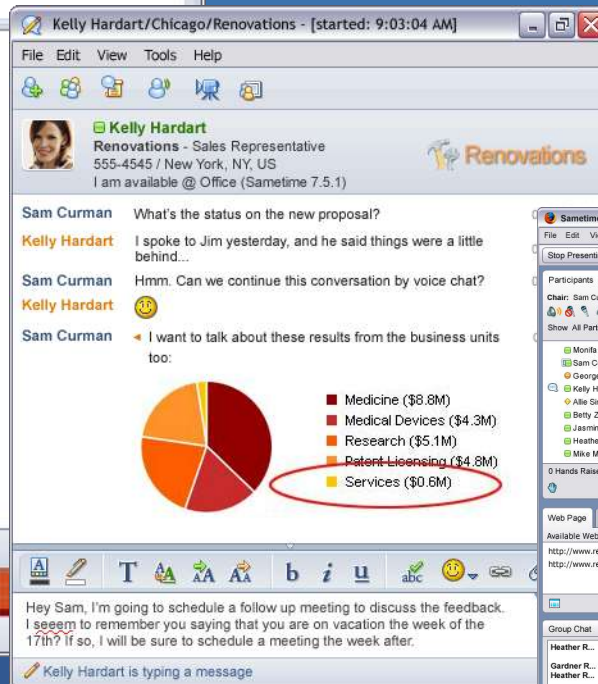
File Transfer, Screen capture

Web Conferencing

Mobile Clients

IM Federation

Extensible Eclipse client + SDKs



Lotus Sametime Advanced

Persistent chat
 Broadcast Suite
 Instant share
 Location services

The screenshot shows a chat window titled "Sametime Chat Room - Stock Room News". The interface includes a menu bar (File, Edit, View, Tools, Help), a search bar, and a list of participants: Kelly Hardart, Stock Room News, Pat Shani, and Tech Sector Chat Room. The active participants list shows Kelly Hardart as the owner, with other members Monifa Shani, Sam Curman, Gail Chao, and Dan Missawa. The chat history shows a conversation about stock market news, with Kelly Hardart and Sam Curman exchanging messages. A file list at the bottom shows documents like "Eclipse Overview.pdf" and "Requirements.doc".

The screenshot shows the "Broadcast Communities" window, which lists various groups: BlackBerry Users, Sales Experts, and Delta Project Team. The interface includes a search bar and several icons for different community features.

The screenshot shows the "Chat Rooms" window, which displays a list of chat rooms with their active status and unread message counts. The interface includes a search bar and a table of chat rooms.

Active	Chat Room	Unread
5	Trading Floor News	12 lines
2	Market Movers	
	Hot Investment Tips	



Planned Persistent Chat capabilities

Sametime Chat Room - Stock News

File Edit View Tools Help

Active Participants (5)

Owner: Monifa Shani

- Kelly Hardart
- Monifa Shani
- Sam Curman
- Gail Chao
- Dan Missawa

Files

Filename	Posted	
Eclipse Overview.pdf	06/15/2007	×
Requirements.doc	04/02/2007	
costanalysis.xls	02/15/2007	×

Kelly Hardart
 Renovations - Sales Representative
 555-4545 / New York, NY, US
 I am available @ Office (Sametime 7.5.1)

Additional transcript available: 1012 lines | January 5 [Show entire transcript](#)

Sam Curman Welcome to this persistent chat. Let's keep the discussion going and help out the brokers on the floor. 04:45:04 PM

Kelly Hardart I heard today that Renovations was going to do a stock buy back. 10:04:58 PM

Sam Curman Yes I saw that too. The stock has already move up 3 points. 10:05:11 PM

Kelly Hardart What other stocks could potentially move on this news? 11:55:27 PM

Tuesday, May 8, 2007

Sam Curman Today should be a big day. Major mergers were announced after the market closed yesterday 09:03:04 AM

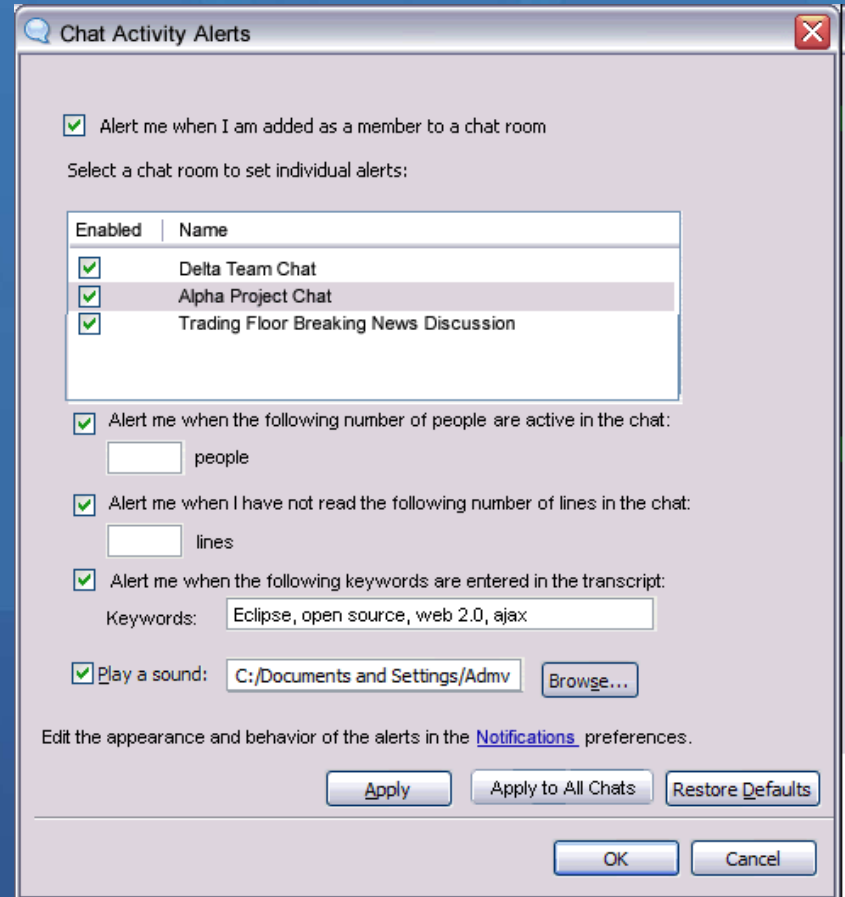
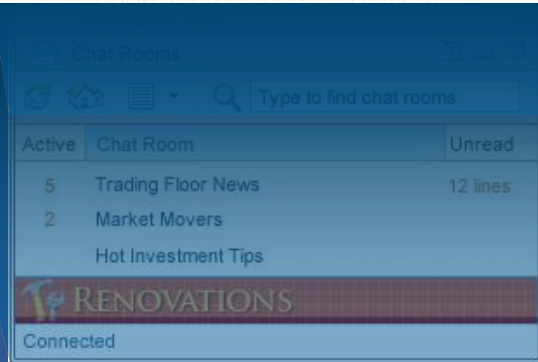
Kelly Hardart That's right, I heard news on GlobalCorp and Mega Tech. 09:04:58 AM

Send

Kelly Hardart is typing a message



Planned Persistent Chat capabilities



Planned Persistent Chat capabilities

Lotus. Sametime Advanced 8.0
Kelly Hardart ▾ Logout

[About](#) | [Options](#) | [Help](#)

My Chat Rooms
All Chat Rooms
Chat Room Archives
Broadcast Communities
Search

Tags
People

Browse by tags: ?

Type to find a tag

more
←
→
 less

1 activities [administer](#)
[administration](#) [amazing](#)
[archive](#) [avianinfluenza](#)
[birdflu](#) [blogs](#) [cam](#)
[communities](#) [comp-apps](#)
[connections](#) [dogear](#)
[enablement](#) [forecasting](#)

Chat Room Activity

Activity View | Details View

1-10 of 168 << < 1 | 2 | 3 | 4 | 5 ... 17 > >>

Chat room	Unread Lines	Active	FAQs	Feed
Stock tips	25	5	12	
Mergers and Acquisitions	23	2	2	
Broker Discussion	10	7	7	
Trading Floor	9	8	8	
European Markets	6	10	10	
After the Bell	6	2	2	
Tech Sector	4	5	5	
Commodities	2	3	3	
Futures	2	0	2	
Hedge Fund Management	2	0	1	

Sort by: Unread transcript lines ▾

1-10 of 168 << < 1 | 2 | 3 | 4 | 5 ... 17 > >>

Results per page: 10, 50, 100

Tips

Monitor Chat Room Activity

Find, create, and participate in chat rooms that interest you. View them by active participants and unread text, or organize them into folders shown in the details view.

Chat Room Feeds

FeedReader users, add the following feed to get updates for all chat rooms in your My Chat Roomslist.

You can also add individual chat room feeds using the feed icon in the details view for each chat room.



Broadcast Tools: Finding people and experts

The screenshot displays the IBM Lotus Sametime Connect interface. On the left, a contact list shows various teams including Marketing Team (5/11) and Sales Team (4/8). A search bar is present with the text "Type to find name".

The main chat window is titled "Kelly Hardart [started: 9:03:06 AM]". It shows a conversation between Kelly Hardart and Sam Curman. Kelly Hardart is identified as a Sales Representative with contact information for Chicago, IL, US. The chat history includes:

- Kelly Hardart** (9:03:04 A): Hi Sam. In response to your question, you have to add the customer's billing information to the purchasing database. Do you know how to do that?
- Sam Curman** (9:04:58 A): Hi Kelly. Thanks for getting back to me. Yes, I know how to add a customer's billing info into the system. I'll start there and let you know if I have any more questions.
- Kelly Hardart** (9:05:11 A): No problem. Bye!
- Sam Curman** (9:06:27 A): Bye!

The chat input area at the bottom contains the text: "Hey Sam, I'm going to schedule a follow up meeting to discuss the feedback. I seem to remember you saying that you are on vacation the week of the 17th? If so, I will be sure to schedule a meeting the week after." A "Send" button is visible next to the input area.

A "Skill Tap Response Status" dialog box is open in the foreground, displaying a thank-you message and a list of response options:

- Assistance was provided
 - Add to SkillTap EAQ
 - Offer to assist withdrawn after further clarification
 - Requester acknowledged problem already answered
 - Requester did not respond to feedback
 - Deemed inappropriate use of SkillTap

Buttons for "OK" and "Cancel" are located at the bottom of the dialog.

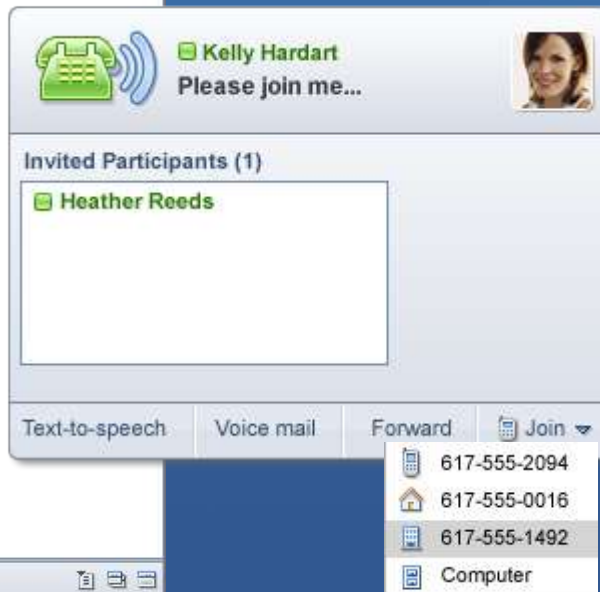
Lotus Sametime “Unified Telephony”

Rich aggregated presence

Incoming Call Management

Softphone

Connect Multiple Vendor PBXs





Lotus Sametime. unyte

*...easy to access, easy to use, easy to integrate
Web conferencing service*

www.ibm.com/sametime



Lotus Sametime 2007: A Unified Communications & Collaboration Platform

IBM DELIVERED



UM

BUSINESS PARTNER DELIVERED



Summary



= UC²

Lotus. Sametime

- Complete unified communications and collaboration solution
- Superior user experience
- Freedom of choice



IBM Global Technology Services Converged Communications Services ... helping clients to drive innovation



Lotus Sametime



Questions ?



Try it for yourself...!

Lotus Sametime Demoserver

➤ <http://stdemo3.dfw.ibm.com>

IBM Lotus Sametime 7.5 Demonstration Site



IBM Lotus Sametime is IBM's market-leading product and platform for real-time collaboration. It is based on three on demand concepts:

- **Presence awareness.** See, in advance, whether a person(s) or application(s) is available to collaborate, share information and/or take an action.
- **Instant messaging.** Be able to converse virtually through the exchange text-, audio- and/or video-based information in real time.
- **Web conferencing.** Share information, an application or an entire desktop or engage in team white boarding.

Chat with your favourite IBM contacts

➤ <http://www.ibm.com/collaboration>



Instant Messaging

Send a short text message to an IBM employee.

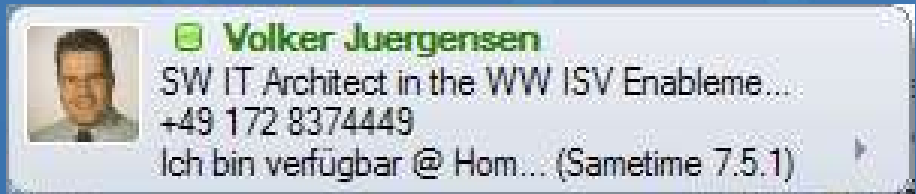
→ [Learn more](#)


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Lotus software



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Lotus software

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