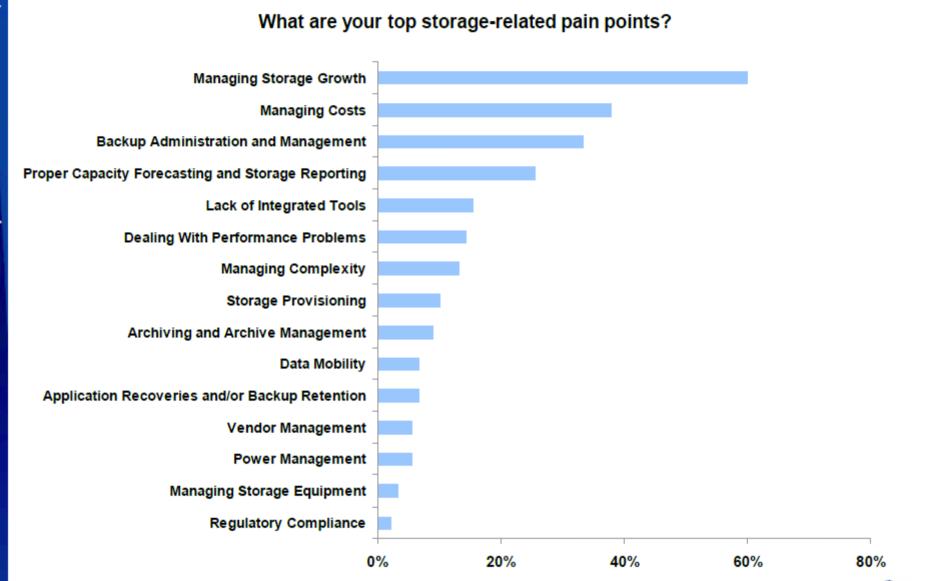


Tivoli Storage Update

A.Kindlbacher - Tivoli Brand



Storage Professionals' Pain Points







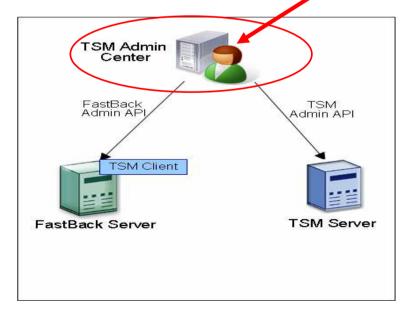
Tivoli Storage Manager v6.2 What's New?



TSM Admin Center – *Unified Policy Management*TSM and TSM FastBack – Unified Recovery Management Integration

Integrated FastBack and TSM policies for:

- What to back up
- When to back up
- How long to retain



Benefits:

- Integrated management of policies between FastBack and TSM
- Automate protection and migration of FastBack server data to TSM
 - Centralized location and a single interface
 - Configure FastBack policies for short-term operational recovery
 - Long-term data retention and retrieval with TSM



TSM Admin Center – *Unified Policy Management*TSM and TSM FastBack Recovery Management Integration

- Integrated policy configuration for FastBack client snapshots
- TSM client proxy backup / archive (using FastBack Mount).
- Configure from the TSM Admin Center:
 - Choose a TSM server and a Policy Domain, and create client nodes for the FastBack servers
 - Create or choose a FastBack policy to be protected
 - Create schedules for snapshots
 - Set up a schedule for the Tivoli Storage Manager client to backup the FastBack repository
 - Configure how long to retain data in FastBack and TSM
- Uses TSM client installed on the FastBack or DR Hub Server

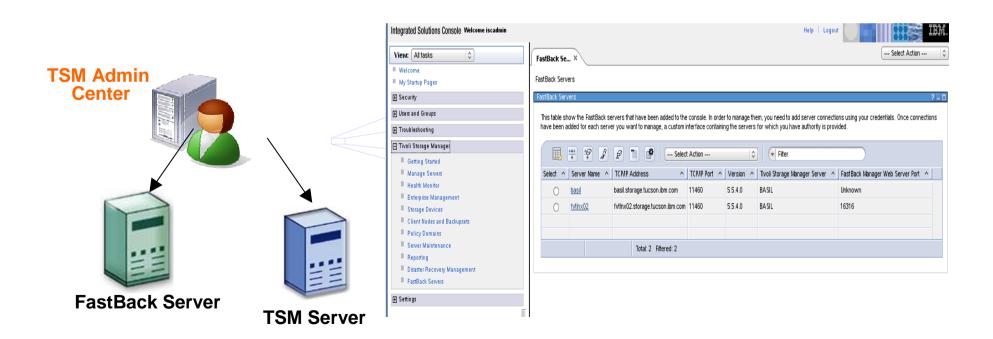


Tighter integration with Tivoli Storage Manager's Admin Center

Launch FastBack Manager from the TSM Integrated Solutions Console (ISC)

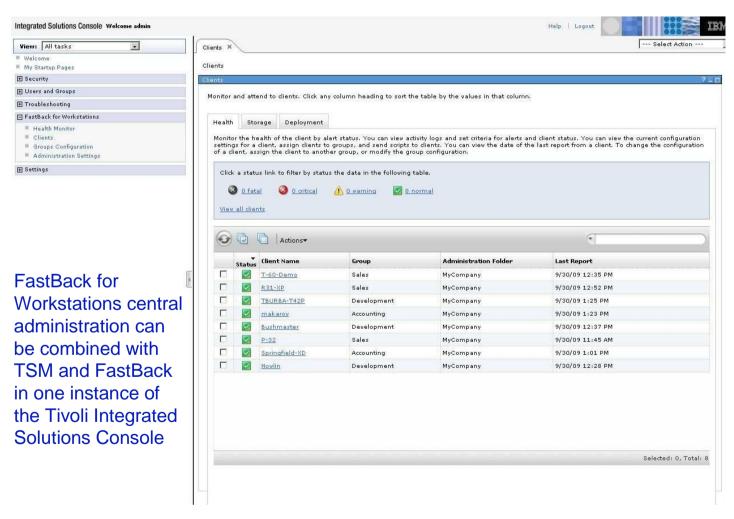
Benefits:

Unified approach to managing data protection that extends from the Data Center to the Remote Office





TSM FastBack for Workstations includes central administration of 1000's of desktop and laptop computers



View Client Information:

- Amount of storage being used
- Amount of client activity
- Current configuration
- Clients storage target

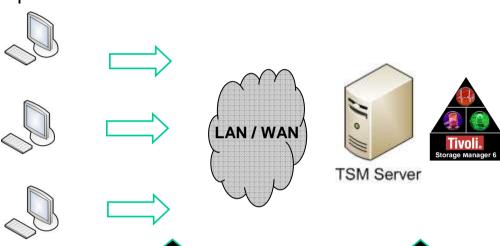
Take Client Actions:

- Force an incremental backup
- Push a configuration
- View log files
- View Alerts
- Admin can lock client configuration so it can not be changed



TSM Client Deduplication

TSM clients deduplicate file data



Conserves Bandwidth

- Duplicate files or portions of a file are not moved over the network
- Conserves bandwidth used during backup operations

Saves Storage

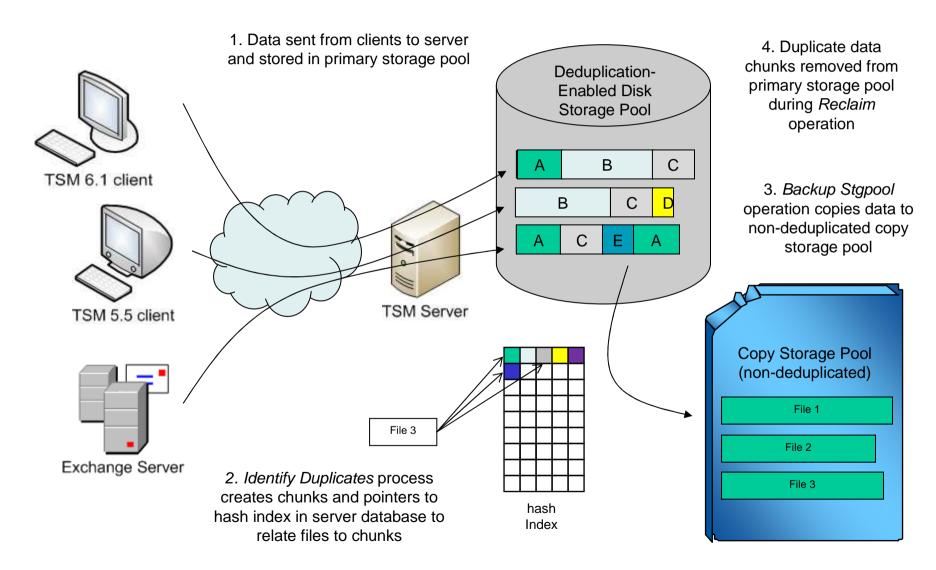
- Only unique files or portions of a file are stored on disk
- Indexes are used to act as pointers to the original file

Benefits:

- Deduplication for file data
- Reduce network traffic by deduplicating data before transfer
- Reduced storage pool space requirements
- Faster backups
- Optimized to reduce network 'chattiness' when identifying duplicate data
- New Backup-Archive Client statistics report on deduplication and data reduction savings

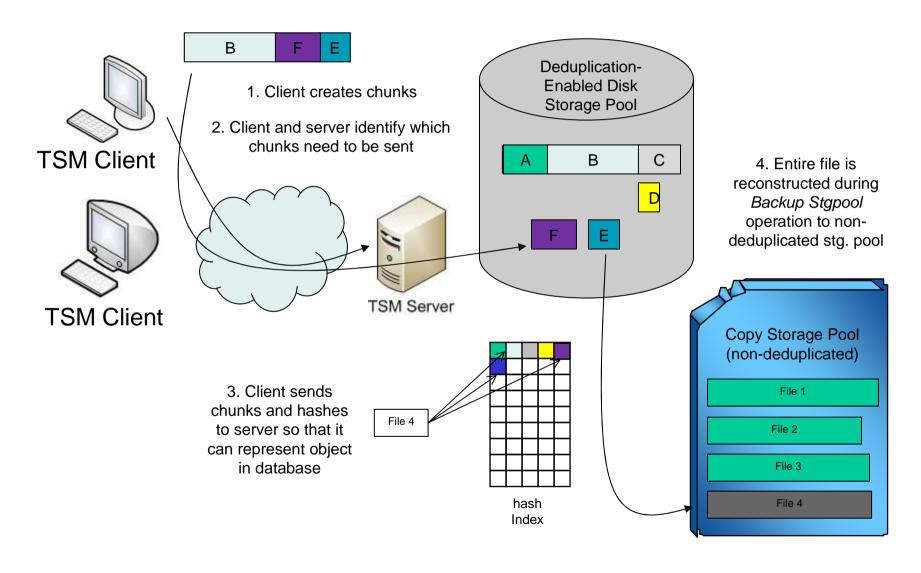


TSM Server Side Data Deduplication (TSM 6.1)



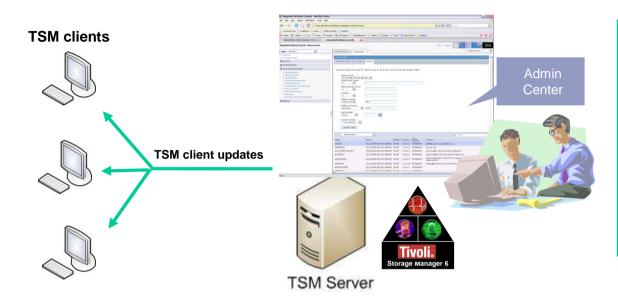


TSM Client Side Data Deduplication





Client Deployment for Windows BA clients



Benefits:

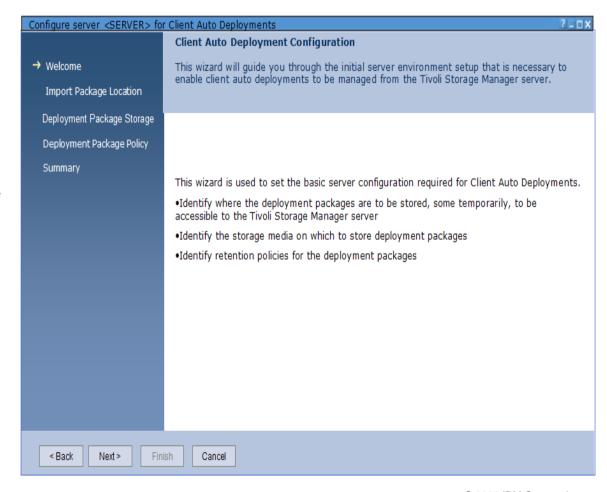
- Updating Windows BA clients is:
 - Less time consuming
 - More reliable
 - Less labor intensive

- √ TSM administrator obtains Windows BA client maintenance release from the FTP site.
- ✓ From the Admin Center, the TSM administrator selects a maintenance level to be distributed to a list of existing clients. Define a policy and schedule.
- √ The distribution and code updates will run automatically on the clients, based on the predefined policy/schedule.
- ✓ From the Admin Center, the TSM administrator can review the client distribution status.
- √ Windows Backup-Archive client maintenance distribution for upgrade from 5.4 or higher to 6.2 or higher.



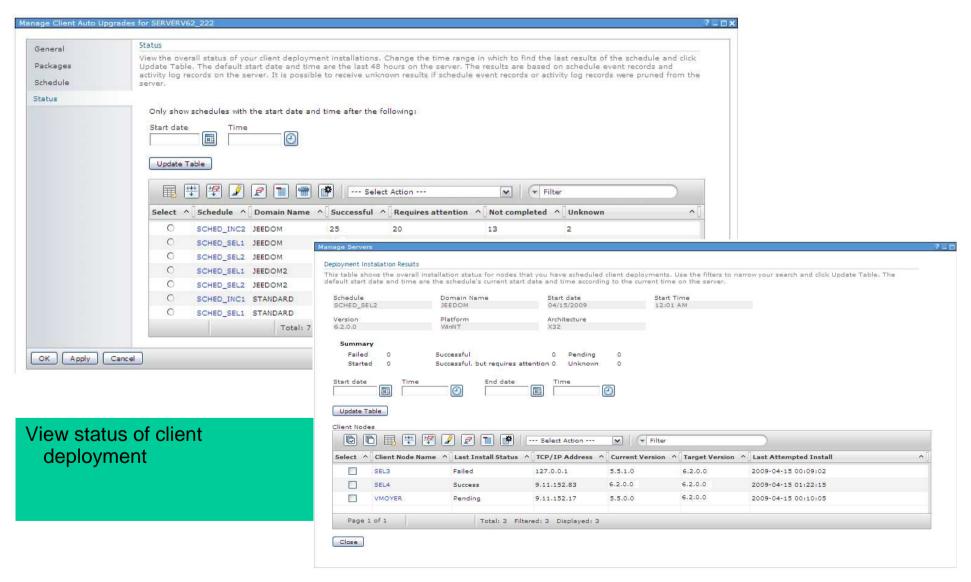
Client Deployment for Windows BA clients

- Wizard sets the basic server configuration required for Client Auto Deployments.
 - Identify where the deployment packages are to be stored
 - Identify the storage media on which to store deployment packages
 - Identify retention policies for the deployment packages



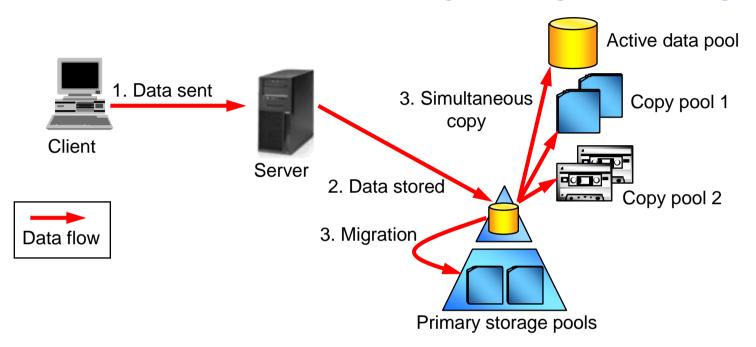


Client Deployment for Windows BA clients





Simultaneous Write During Storage Pool Migration



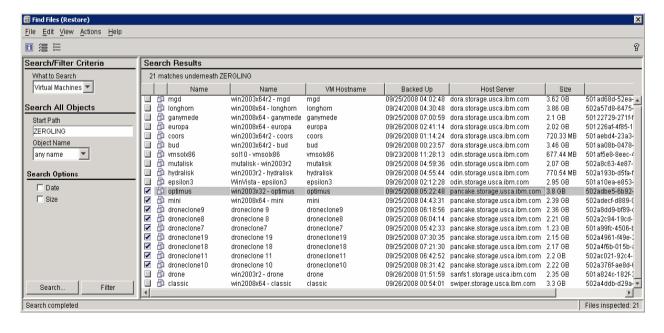
Benefits:

- Combines windows for migration, storage pool backup, and copy active data
 - Reduces total time for these operations
 - Frees server resources for other operations
- Compared to existing simultaneous write function
 - Reduces the need for tape during client store operations (backup, archive, client HSM)
 - Can reduce client backup window



VMware: Off host backup enhancements

- Auto Discovery of new VM guests
- Leverage vStorage API for Data Protection for file-level backup and recovery
 - LAN-free backup of virtual machines from a centralized proxy server

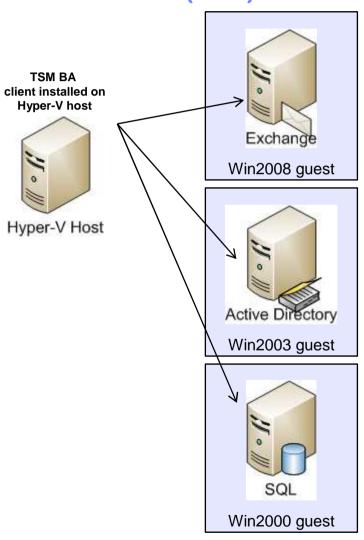


Benefits:

- Eliminate manual processes for tracking VM guests
- Low impact backup and recovery



Microsoft Hyper V guest backup using Volume Shadow Copy Services (VSS)



- Full snapshot backup of guest machine
- Snapshots synchronized with applications and file systems inside guests with VSS



In-flight data encryption using SSL

- Extended platform support
 - Linux
 - Solaris
 - HP-UX
 - Available in TSM 5.5: Windows, AIX



Benefits:

- Secure data transmission between client and server
- 256-bit AES encryption for in-flight data
- Compatible with TSM server- or client-side deduplication
- Simplified deployment and validation of TSM server certificates



Other Key Enhancements

- More efficient backup of very large SAP databases (TSM for ERP v6.2)
 - Break up extremely large SAP DB2 database objects into multiple smaller objects
 - More flexibility on server side maintenance tasks (e.g. backup storage pool operations); can now be interrupted without being required to start all over again
- Progressive-incremental backup of Windows System Writer
 - Addresses the explosive growth of System State data, especially in large organizations
 - Performance improvement for Windows 2008 customers doing system state backups
- Support devices via the SCSI pass-through interface on Windows
 - Helps comply with security policies that allow only signed drivers
 - Only need to install the Windows native device driver once; the same driver will work with any version of TSM 6.x and later
 - The Windows native driver will automatically claim all devices it supports; no need to manually update driver for each device through Device Manager



Trademarks and disclaimers

Intel, Intel logo, Intel Inside, Intel Inside logo, Intel Centrino, Intel Centrino logo, Celeron, Intel Xeon, Intel SpeedStep, Itanium, and Pentium are trademarks of Intel Corporation or its subsidiaries in the United States and other countries. / Linux is a registered trademark of Linux Torvaldis in the United States, other countries, or both. IT Infrastructure Library is a registered trademark of the Central Computer and Telecommunity trademark of the Office of Government Commerce, and is registered in table united States and other countries. UNIX is a registered trademark of The Open Group in the United States and other countries. Java and all Java-based trademarks of Sun Microsystems, Inc. in the United States, other countries, or both. Other company, product, or service names may be trademarks of others. Information is provided "AS IS" without warranty of any kind.

The customer examples described are presented as illustrations of how those customers have used IBM products and the results they may have achieved. Actual environmental costs and performance characteristics may vary by customer.

Information concerning non-IBM products was obtained from a supplier of these products, published announcement material, or other publicly available sources and does not constitute an endorsement of such products by IBM. Sources for non-IBM list prices and performance numbers are taken from publicly available information, including vendor announcements and vendor worldwide homepages. IBM has not tested these products and cannot confirm the accuracy of performance, capability, or any other claims related to non-IBM products. Questions on the capability of non-IBM products should be addressed to the supplier of those products.

All statements regarding IBM future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

Some information addresses anticipated future capabilities. Such information is not intended as a definitive statement of a commitment to specific levels of performance, function or delivery schedules with respect to any future products. Such commitments are only made in IBM product announcements. The information is presented here to communicate IBM's current investment and development activities as a good faith effort to help with our customers' future planning.

Performance is based on measurements and projections using standard IBM benchmarks in a controlled environment. The actual throughput or performance that any user will experience will vary depending upon considerations such as the amount of multiprogramming in the user's job stream, the I/O configuration, the storage configuration, and the workload processed. Therefore, no assurance can be given that an individual user will achieve throughput or performance improvements equivalent to the ratios stated here.

Prices are suggested U.S. list prices and are subject to change without notice. Starting price may not include a hard drive, operating system or other features. Contact your IBM representative or Business Partner for the most current pricing in your geography.

Photographs shown may be engineering prototypes. Changes may be incorporated in production models.

© IBM Corporation 1994-2010. All rights reserved.

References in this document to IBM products or services do not imply that IBM intends to make them available in every country.

Trademarks of International Business Machines Corporation in the United States, other countries, or both can be found on the World Wide Web at http://www.ibm.com/legal/copytrade.shim



Tivoli Storage Manager FastBack for Workstations v6.1



Introducing Tivoli Storage Manager FastBack v6.1

- Block-level, incremental-forever, continuous or scheduled backup for Windows and Linux servers
- ■Near-instant restore of any type / amount of Windows application data
 - Near-instant access to Linux data via FastBack Mount
- Integrated target-side data deduplication

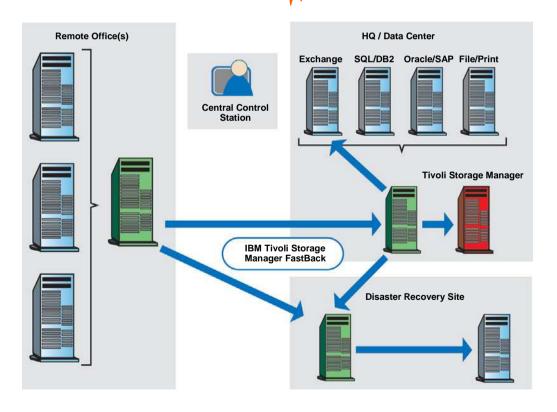


- Built-in 'selective replication'
- Comprehensive reporting, leverages Tivoli Common Reporting
- Tight integration with Tivoli Storage Manager



 TSM FastBack for Workstations: optional protection for laptops & desktops

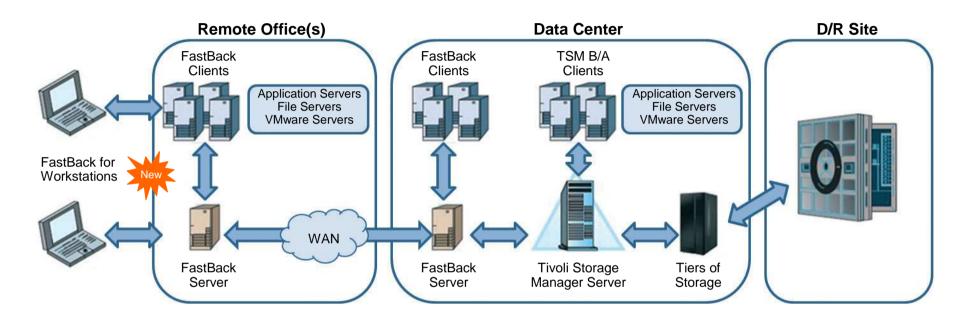




© 2009 IBM Corporation



TSM FastBack is part of IBM's Unified Recovery Management solution suite



- **Tivoli Storage Manager**: enterprise-class data management includes backup, archive, HSM, support for hundreds of devices and a broad range of operating systems
- **Tivoli Storage Manager FastBack**: next-generation backup and near-instant restore for critical servers; backup consolidation & disaster recovery for remote offices; and more ...
- **Tivoli Storage Manager FastBack for Workstations**: continuous data protection (CDP) for desktop and laptop systems with centralized management

© 2009 IBM Corporation

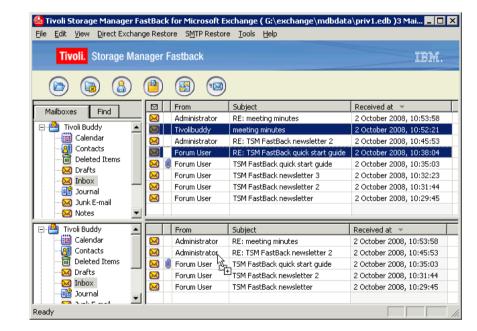


TSM FastBack for Microsoft Exchange v6.1

- ■Granular restore of individual MS-Exchange objects:
 - -Messages
 - Attachments
 - -Calendar entries
 - -Contacts
 - -Notes
 - -Tasks
 - Journal entries



- Supports Shared / Public Folders
- ■Supports Exchange 2003 & 2007
- ■TSM FastBack v6.1 provides volume-level recovery of Exchange 2010 today



© 2009 IBM Corporation



IBM Internal Keyplays



Driving More Business from More Customers

Accellerate customer acquisition by 100% and hence adding 500 new Tivoli Storage Manager clients to the Installed base in 2010

Accellerate the adoption of Storage Terabyte Model

New TB model version: Double capping. Targets non willing TB customer

Sell compliance insurance: Airbag, (Employee based)

Establish Tivoli Storage as the key supplier of Storage Software within the SaaS market

Partner with 50 new XSP providers in 2 years

Storage Volume Play

xx MUSD

xx MUSD

xx MUSD

xx MUSD



Backup as a Service



Establish Tivoli as the Key Supplier of Storage Software within the SaaS Market...

- Expand danish Pilot
 - +25 XSP signed up on TSM
 - +2.000 Clients is served through these partners using TSM
 - 60-70% of the accounts has been competitive take outs
 - 50-66% of the Danish GB Tivoli
 Storage Transactional Business is today comming from these partners
 - Excellent play for GB accounts and divisional servers at large accounts
 - 2.5 Mill USD in GB and 5 Mill in Total transactional storage revenue from this play in Denmark durring the past 2½ year
 - Excellent play in tough economic times





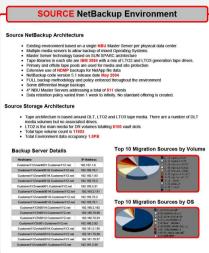
BackupMigrator

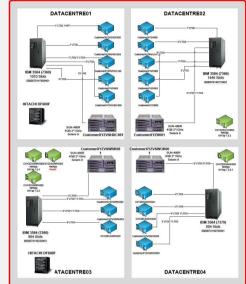




BMApp AnalysisEngine_™ Customer XYZ

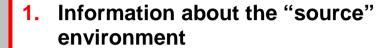
Sample Output





Capacity Metrics Top 10 Migration Sources by Data Volume DATACENTRE01 DATACENTRE02 DATACENTRE02 DATACENTRE03 DATACENTRE03 DATACENTRE04 DATACENTRE04 DATACENTRE04 DATACENTRE04 DATACENTRE05 DATACENTRE04 DATACENTRE04 DAILY GB VOLUME

Document Name: Backup Migrator AnalysisEngine -Customer XYZ-Author: BMApp AnalysisEngine v1r (release 2.4) 10112009



- NetBackup architecture and details
- Storage architecture and details
- . Source volumes
- . Source OS's
- . Storage capacity by datacenter
- . Daily file count
- . Daily GB's protected



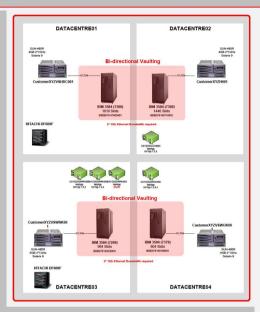




BMApp AnalysisEngine_{TM} **Customer XYZ**

Suggested "target" environment

- Server infrastructure
- TSM architecture
- **Tape Library / Media** infrastructure
- Architectural changes needed, including REUSE as much as possible
- **Operational issues by datacenter** including
 - **Bad drives needing** replacement
 - Frozen tape cartridges
 - Orphaned data...



TARGET TSM Environment

Proposed Target Architecture

Server Infrastructure

- Single physical server infrastructure at each distacenter
 Manager TSM Server instances defined on usage.
 Manager TSM Server instances defined on usage.
 NSDMF data basepus be discalcal TSM instance to ensure performance and scalability for unstructured data basepus and recovery.
 TSM Instances to the discarder of the properties of th

TSM Software Design

- TSM v6 to be used as the management server
 TSM incremental backup methodology to be applied
 NDMP TOC to be used to provide single file restore from the NDMP images for unstructured
- TSM Electronic vaulting to be used, by the use of IBM Tape library sharing (subject to inter-site

- Existing library chassis to be reused in the target environment
 Library management to be completed by TSM v6
 Library sharing to be used to allow automated, electronic vaulting
 Tape technology to be replaced with LTO4 drives and Media providing higher performance and
- capability

 LTO4 technology to be harnessed to provide data compaction and reduction in slot usage-providing scalability

 LTO4 data compaction and incremental backup means all data can reside within library
- Infrastructure

 POSSIBLE use of VTL technology to provide de-duplication and consolidation of data
 Total removal of Manual Vaulting

- Backup instances to be aligned to usage-dedicated infrastructure to provide backup and recovery of unstructured file data
 Vaulifing to be automated and kept within datacenters
 Incremental backup methodology to reduce networkSAN load and data occupancy by 50% at TOO allowing riging the recovery inter MDMP image.

- POSSIBLE replacement of DESONE with DS4K array.

Operational Issues

- **ACENTREGO**

 2 New drews in Brany SN: 1110022424 and 111023248 unused and need to be added to NU drive database. NO drive database in Drive database in Drive database. No drive database in Drive database in Drive database. No drive database in Drive database in Drive database in Drive database. No drive database in Drive database in Drive database. 2 Office database in Drive database. 2 Drive database in Drive database in Drive database. 2 Drive database in Drive database i

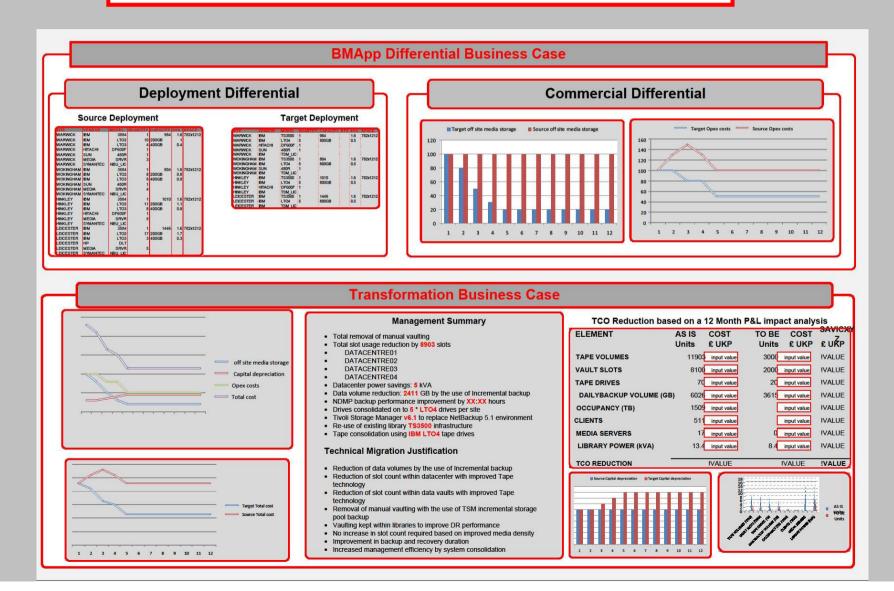
- Orheel6, Drive14, Drive15 and Drive16 are non-shared but configured on multiple servers
 Drive25 and Drive26 are missing from the configuration
 ITO2 and ITO3 offsite fistorage units
 P6 FROZEN Tape Cartif

DATACENTRE02





- 3. Justification / Savings using TSM
 - . Reduction in hardware infrastructure needed
 - Software cost differential
 - . Management summary and ROI





Backup



IBM Tivoli Storage FlashCopy Manager - Summary

Online, near-instant snapshot backup and restore of critical business applications

Overview

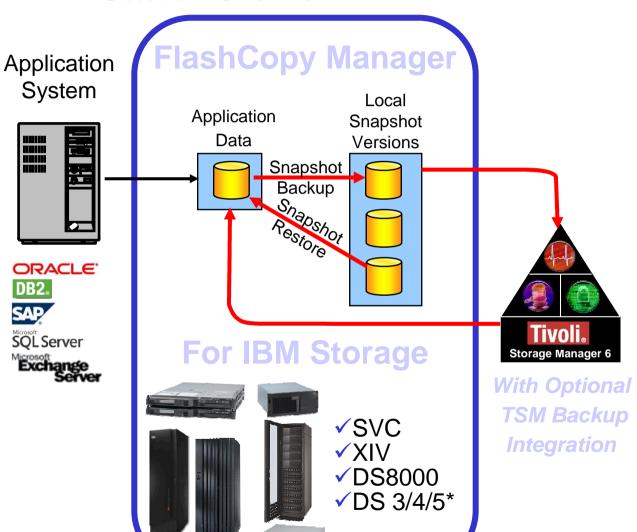
Enables organizations to perform and manage frequent, near-instant, non-disruptive, application-aware backups and restores, leveraging advanced snapshot technologies in IBM storage systems; supports DB2®, SAP, Oracle, Exchange and SQL



Highlights

- Perform near-instant application-aware snapshot backups, with minimal performance impact for IBM DB2, Oracle, SAP, Microsoft SQL Server and Exchange
- Improve application availability and service levels through high-performance, near-instant restore capabilities that reduce downtime
- Integrate with IBM System Storage DS8000, IBM System Storage SAN Volume Controller and IBM XIV Storage System on AIX and Microsoft Windows.
- Protect applications on IBM System Storage DS3000, DS4000 and DS5000 on Windows using VSS
- Satisfy advanced data protection and data reduction needs with optional integration with IBM Tivoli Storage Manager.

Solution Overview



- Online, near instant snapshot backups with minimal performance impact
- High performance, near instant restore capability
- ✓ Integrated with IBM Storage Hardware
- Simplified deployment

*VSS Integration



Pricing

IBM Tivoli Storage FlashCopy Manager:

- Capacity Based Pricing
 - Price per protected TB
 - Follows same tiered model as SVC
 - Customer pays for each tier incrementally
- Orderable in PPA and AAS
- HW and SW seller will get compensated
- New tools to help administrators reduce guesswork
 - Query current managed capacity from command line or Data Protection GUI
 - Query historical managed capacity from the MMC snap-in

Proposed Pricing

Component (per TB)	Price* (Euro)
Data 0-12	800
Data 13-32	672
Data 33-64	488
Data 65-100	368
Data 101-250	312
Data 251+	248