

Basic facts and figures: IBM's Notes/Domino business

- Over 145 million cumulative licenses sold for Lotus Notes
- Over 12,000 new customer organizations since we shipped ND 8
- The number of active maintenance end-user seats for Lotus Notes/DWA clients has been increasing Y2Y -- the active installed base is growing
- Overall, the Notes/Domino business has grown year-to-year in the last 16 quarters, with the cumulative growth rate exceeding 25%
 - Our investment in Notes/Domino is reflective of this growth
- IBM have over 800 people working on Notes/Domino products in our labs

 a significant financial investment in R&D, with comparable investment in sales and marketing
- Lotus Notes and Domino are supported by over 10,000 IBM Business
 Partners worldwide, with thousands of integrated solutions built on the Notes and Domino platform





Lotus Notes and Domino 8.x Highlights



- Dramatic new user interface on Notes client
 the integration & "mash-up" client
- Strong positive feedback on user experience resulting from outside-in design efforts
- Highest quality compared to its predecessors! PMRs largely "how to" ...
- Upgrades and installations exceeding the pace of ND 7.x
- Continued focus on client performance and user responsiveness
- Continued focus on improving Total Cost of Ownership with Domino continues!
- Strong release for server consolidation
- Windows Mobile 5, 6, 6.1 devices, Nokia Exx/Nxx, BlackBerry, iPhone

Delivered so far in 2008 ...

- Notes/Domino 8.0.1
- Database / mail box compression
 - Will be around 30% smaller than with previous versions
- Live text
- Widgets
- Domino Web Access Lite
- Integration with IBM Lotus Quickr
- Support for Citrix Presentation Server 4.5
- Support for FIPS 140-2 standards encryption for Lotus Notes email
- Domino 64-bit native support option for Microsoft Windows 2003 and IBM AIX platforms

- Notes/Domino 8.0.2
- Domino Web Access changes it's name (again) back to iNotes
 - (Thank you, Product Marketing...)
- iNotes Ultralite
 - Web-mail specifically designed for the Apple iPhone
- Performance enhancements
 - Change to Notes start-up sequence
 - Significant decreases in cold and warm start-up times
 - Uses less memory
- Viewers for Microsoft Office 2007

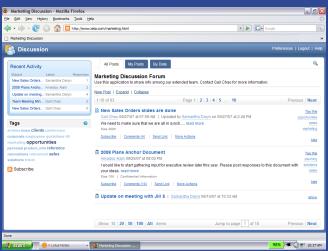






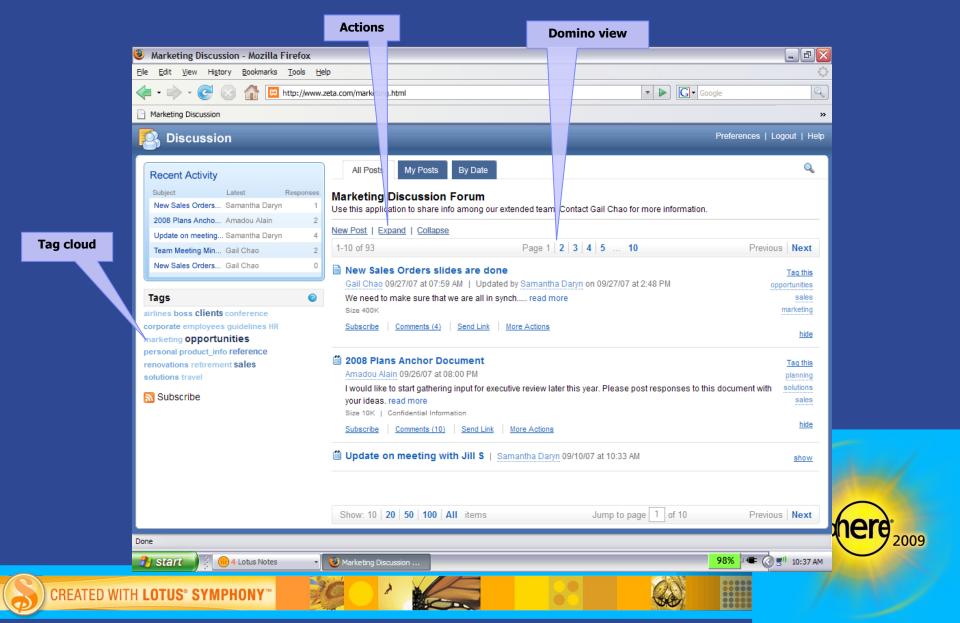
Delivered so far in 2009 ...





- Notes/Domino 8.5
- Eclipse-based Designer
 - Fastest Web 2.0 dev tool
- Web Application Modernization
- Security simplification
- Roaming User support
- iCal subscriptions & Calendar overlays
- Social bookmarking for Notes docs
- Mac (Leopard) & Ubuntu client support
- Further reducing cost for mail storage
 - Improved attachment handling (DAOS)
- Domino Configuration Tuner
- Improve scalability and QoS
- Lotus Protector
- Alloy ND / SAP integration

The ND8.5 Discussion Template ...



8.5 Application Development Themes ...

- Provide developers with a modern development tool IDE
 - Do for developers what Notes 8 did for End Users
 - Improve usability and productivity
 - Address various developer pain points from previous versions
 - Attract new developers to the platform
- The Web Has Never looked better
 - Allow developers to build attractive, modern web apps that leverage Web 2.0 technologies with less work
 - Provide means to incrementally update existing Domino Web applications











Performance improvements accelerated rollouts...

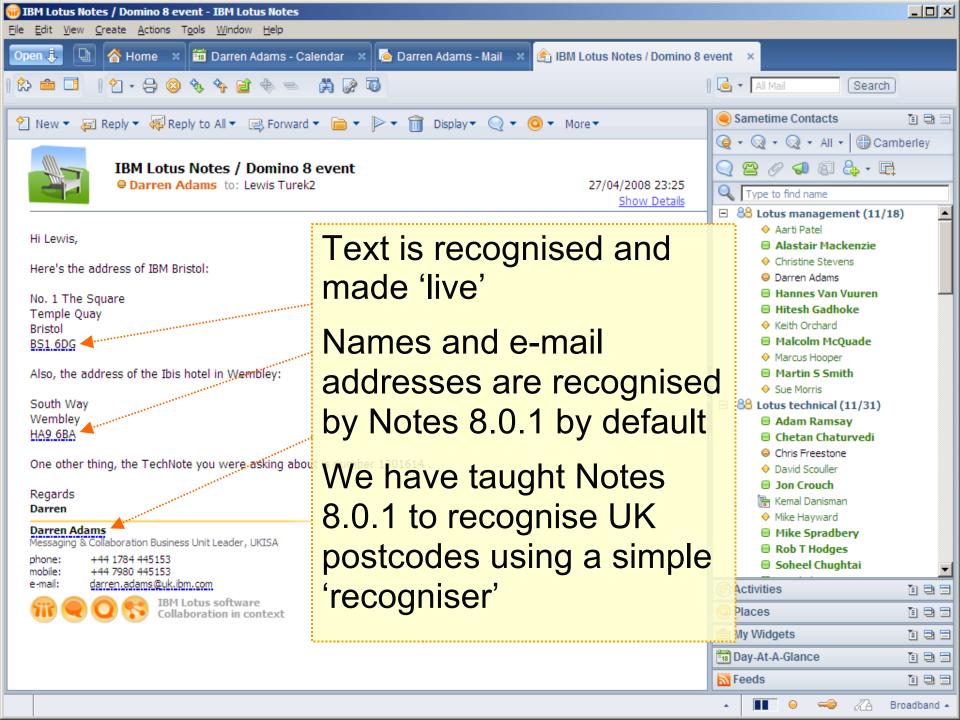
- Laser-focus on performance in Lotus Notes 8.0.2
- Primary focus on Microsoft® Windows®, but work also done on Linux®
- Areas of attack
 - Cold Startup time ~50% improvement in 8.0.2 vs. 8.0.1
 - ▶ Warm Startup time ~75% improvement in 8.0.2 vs. 8.0.1
 - ▶ General responsiveness ~15% improvement in 8.0.2 vs. 8.0.1
 - ▶ Memory/resource consumption ~25% improvement in 8.0.2 vs. 8.0.1
- With more improvements in 8.5
 - ▶ ~7% improvement in warm startup and overall responsiveness in 8.5 vs. 8.0.2
- Citrix 32 bit and 64 bit

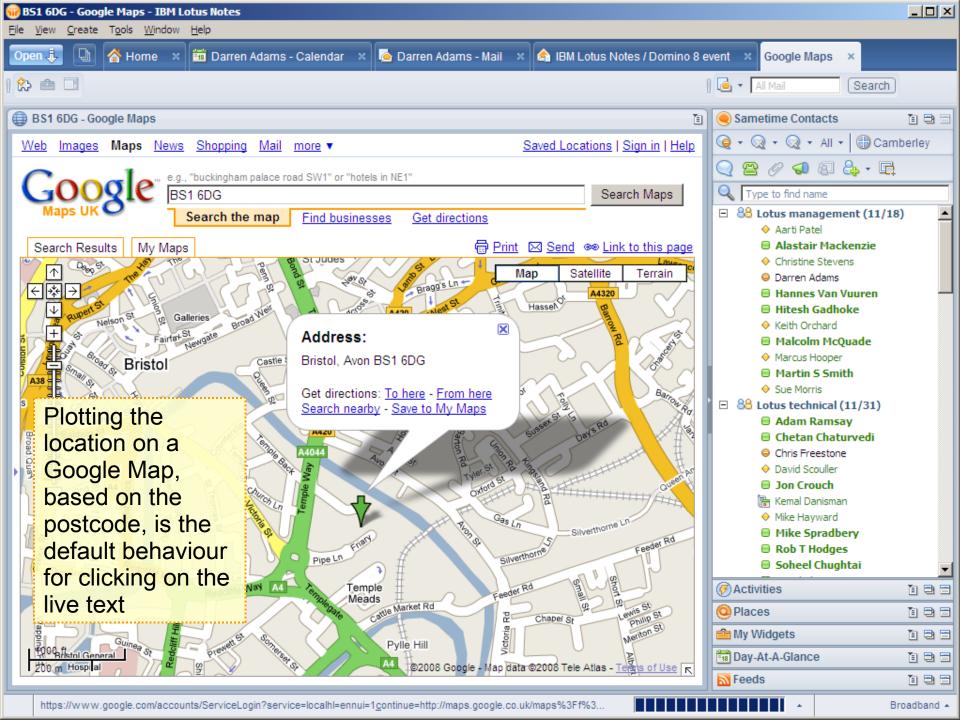


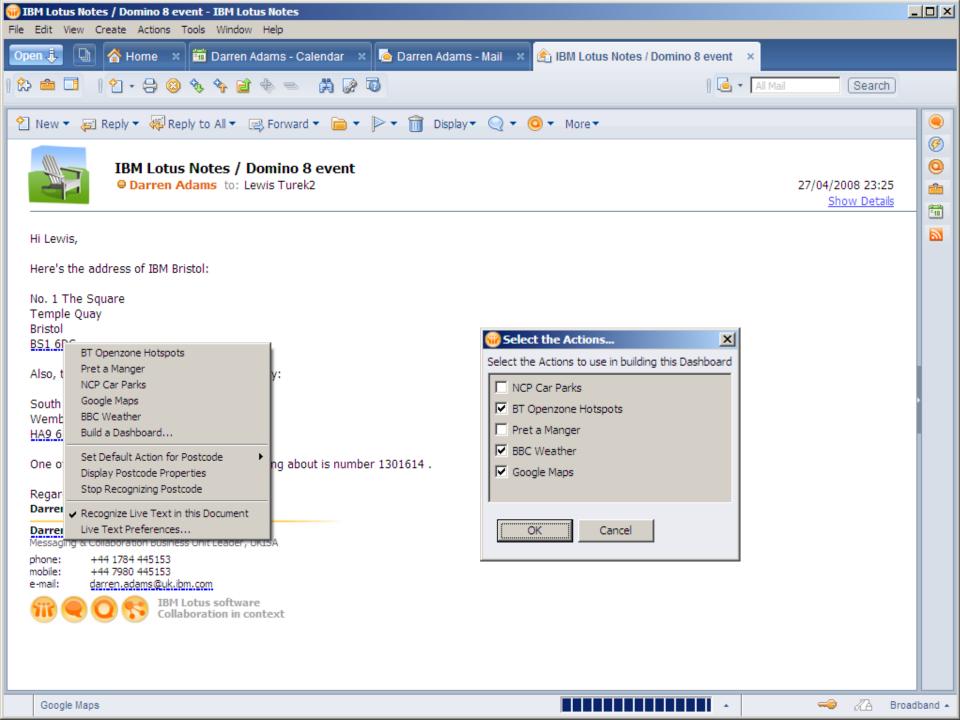


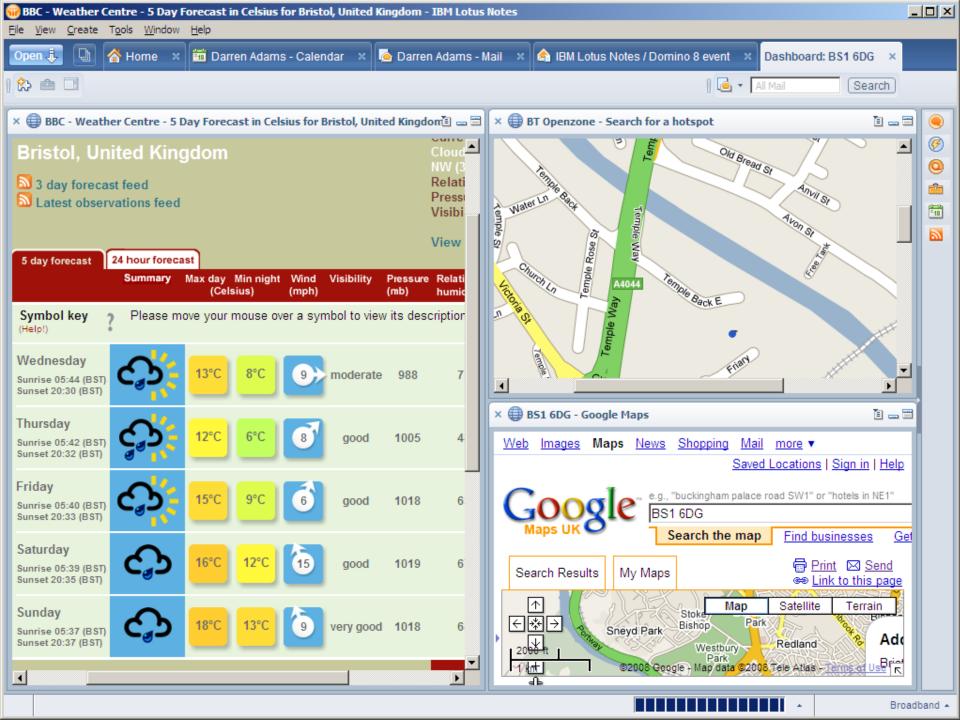














Future directions ...











Current plans after ND 8.5 ...

- Near term focus 3 I's of an ecosystem
 - ▶ Infrastructure enablers for deployment, foundation/stack
 - Integration broaden ecosystem with partners and customers
 - ▶ Improvement functional enablement









Infrastructure: Current plans after Domino 8.5

- Directory Independence
- Services APIs
- DAOS expansion
- DCT expansion
- SPNEGO (SSO between IIS and Domino Web Server)
- Notes Client
 - ▶ File Server based roaming on Mac and Linux Notes Standard clients











Infrastructure: Hosting Solutions Impact

- Domino Development contributing to and harvesting from Lotus Live
- Drive development contributions to On-Premise
 - Best Practices
 - New feature development delivered in Domino









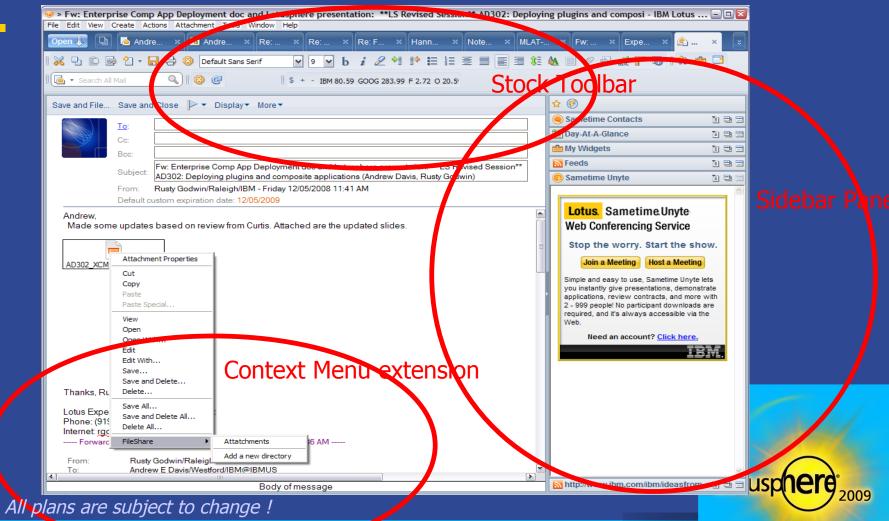






What are we deploying with the Catalog?

Eclipse Feature and Plug-ins — Global Add-On



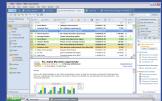
Extending email and collaboration to mobile workers

Email, contacts, agenda, presence, and instant messaging

- Lotus Notes Traveler updates
- Symbian
 - Nokia S60 Client updates (part of 8.5.1)
 - Device security management
 - Encrypted email support
 - HTML/Domino email support
 - Samsung Symbian support
- ActiveSync







IBM Lotus Notes

Rich client



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IBM Lotus iNotes (formerly DWA)

Web client





IBM Lotus Notes Traveler and

IBM Lotus Sametime® Mobile

Mobile client



All plans are subject to change!







the professional network

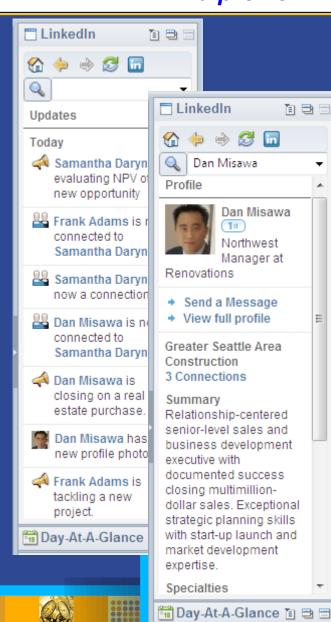
a preview!

- LinkedIn brings the power of your professional network into your Inbox
 - Seamless integration and access to Network Updates, Profiles, People Search, and more
 - LiveText integration for context search



- Up to date information for your business contacts results in smarter collaboration
- Will be available as a plug-in for Lotus Notes and a Component for building Composite Applications
- Business productivity is now a function of how effectively you can find, connect and collaborate with people and information you can trust."

_All plans are subject to change!

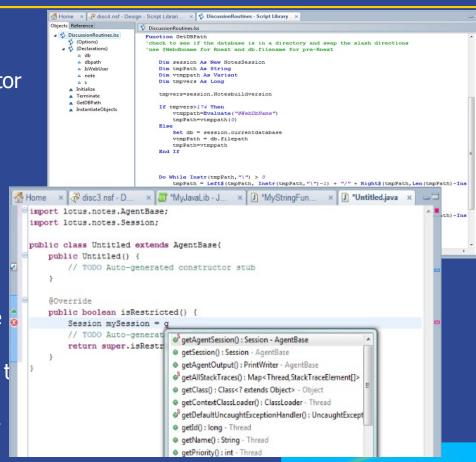


Domino Designer

- New Editors
 - ▶ A new Eclipse-based LotusScript editor
 - ▶ A new Eclipse Java editor
- Xpages continues
 - Performance improvements
 - Designer Usability improvements
 - New XPages dialog
 - Working sets
 - Finishing touches some little things...
 - New out of the box XPages Controls t expand capability
 - Outline Menu bar Tool bar
 - Tag cloud
 - Popup Dialog, using the Dojo library
 - Xpages Data Sources XML, Rest,

 All plans ar

 SOAPieRelationale!







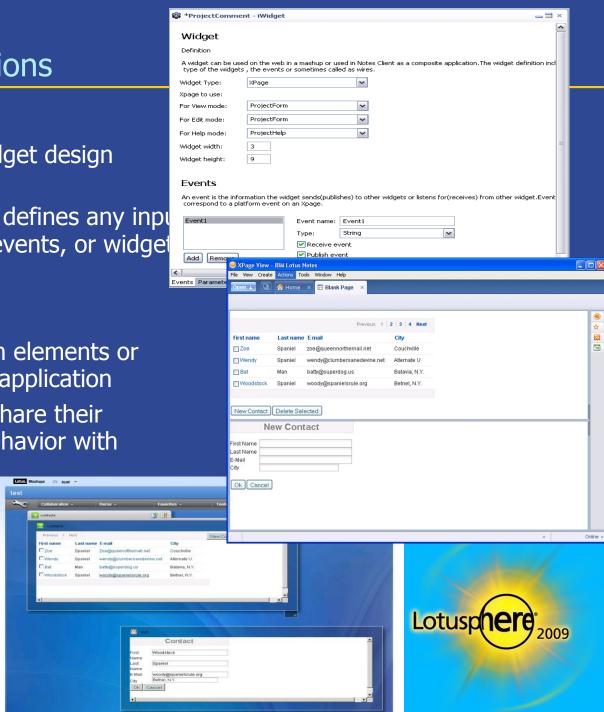




Domino Web Applications

- Lotus Mashups -
 - With help of new Widget design element
 - Wraps an XPage and defines any input properties, output events, or widget parameters
- xPages on Rich Client
 - Run as regular design elements or within a composite application
 - Components share their definition/behavior with iWidgets
 - Deals with pro Eclipse ever
- xPages on Mobile



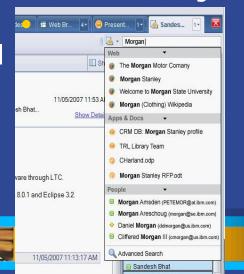


Improvements: For the End User – "Notes 9"

- Improve Search -Total Recall; simplified way of finding things more easily
- Group Calendar
- Intelligent subscription of feeds within mail inbox
- Archiving
 - Unification of user experience for local and server based archiving
 - Simplify deployment of server based archiving (4 days to 2.5 hours)
- Work with others more seamlessly – Contacts and Mail Federation
- Track work more efficiently Unified Task Management

All plans are subject to change!

- Productivity enhancements for 2009 - Mail / PIM features
 - Accept/decline meetings from inbox preview
 - Drag e-mail to calendar to schedule meeting
 - Drag and drop rescheduling of meetings, to day-at-aglance
 - Easier inclusion of vCard in e-mail signature
 - Right click to empty trash in navigator







Thank You!

