



IBM Sterling Order Management Express Solution

Realize business benefits faster for IBM Sterling Order Management System with IBM's Sterling Order Management Express (OMEx) solution!

IBM Software Services for Commerce in partnership with Oxford Consulting Group meets your unique implementation needs while reducing risk and costs for your IBM Sterling Order Management Express implementation. This solution brings to market:

- *Known* cost and timeline for IBM Sterling Order Management implementation
- Full solution from start to finish
 - Design, installation, configuration, deployment
 - IBM Commerce accelerators
- Predefined artifacts for project management and design
 - Client Questionnaire to ensure project readiness
 - Collateral for project use
- Pre-built components for faster implementation (estimating 50-70% time savings)
- Standard components for orders, customers, inventory, etc.
- Standard integrations and load utilities
- Implement for up to 3 environments (2 pre-production, 1 production)

IBM will help guide you on proven strategies and procedures that have been employed with other successful Commerce solutions.

Commerce Software Services

IBM Software Services for Commerce is comprised of global professionals with extensive experience generating business value focused on customer success.

Tasks

T1. Readiness Assessment

- Deliver and review documentation setting solution expectations and requirements
- Schedule review sessions to resolve questions, etc.
- Deliver Solution Prerequisite Checklist

T2. Solution Confirmation

- Finalize Solution Definition & Architecture Design Documents

T3. Design Validation

- Complete analysis for existing functional use-cases
- Describe all significant extensions and configurations that require development
- Create design for the custom extensibilities

T4. Configuration & Development

- Installation and configuration tasks in the pre-production environments

T5. System Integration Testing & Validation

- Validate functionality developed for the OMS Implementation and its integration with external systems

T6. User Acceptance Testing

- Validate customer call center agent and operational staff use of the solution

T7. Production Deployment

- Deploy the final versions of application code to the production environment

Deliverables

- *Project Plan*
- *Readiness Assessment*
- *Solution Definition*
- *Architecture Design*
- *High Level OM Design*
- *System Administration Guide*

Education

IBM strongly recommends education as part of every solution deployment to prepare your team to maintain your new solution as well as prepare for future expansion. For more information on Commerce training plans, contact your Services Sales Manager or click here for the link to [Order Management training paths](#).

Service Delivery

IBM utilizes a global blended delivery approach to minimize the overall cost of the project. Services may be delivered on-site or remotely depending upon the project task.

Post implementation, work with IBM's Accelerated Value Program experts to give your business a boost with extra attention and expertise to decrease time to value and overall cost of maintaining the infrastructure.

Contact

For more information regarding this or any Commerce Service, contact your IBM Commerce Sales Representative or visit our website at www.ibm.com/software/commerce/services/

Benefits

- Rapid implementation of pre-defined functionality demonstrates tangible results in your environment showcasing business value across the enterprise
- Foundational implementation provides your team insight into the extended value of an OM solution and prepares your solution for future growth plans
- Reuse of IBM known technology and best practices enables you faster, cheaper, and with lower risk