Introduction to InfoSphere Guardium Real-Time Database Protection and Monitoring

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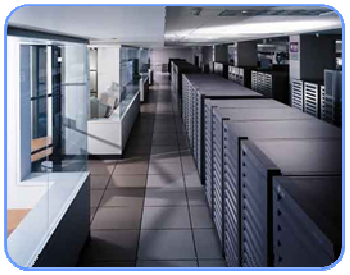
Agenda

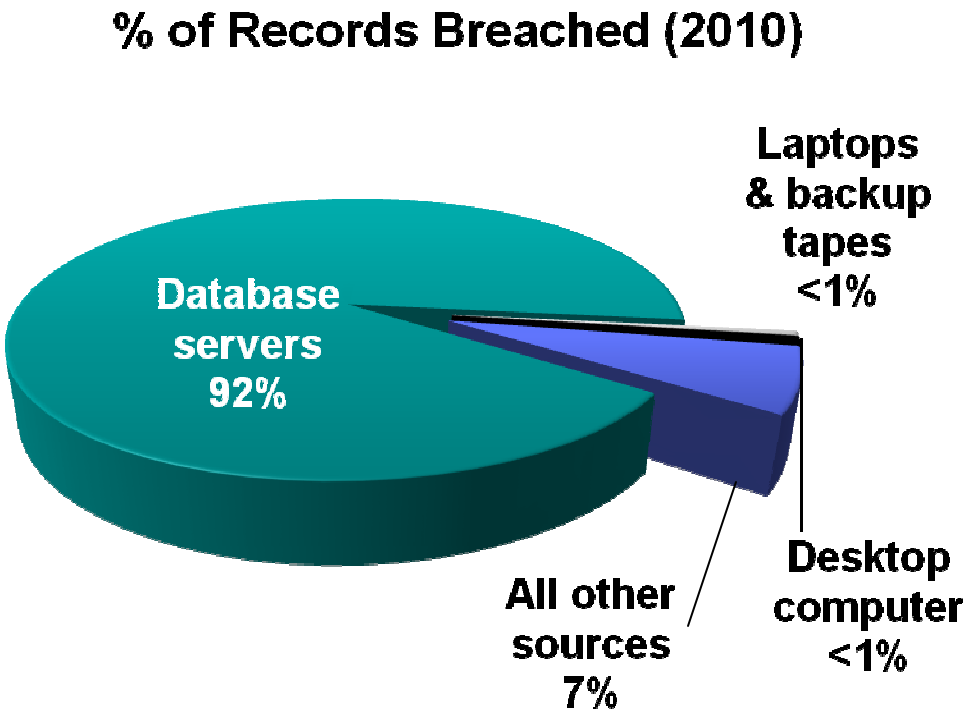
- Business drivers for database security
- InfoSphere Guardium architecture
- Common applications
- Case studies

Database Activity Monitoring: Three Key Business Drivers

1. **Prevent data breaches**
   - Mitigate external and internal threats
2. **Ensure data integrity**
   - Prevent unauthorized changes to sensitive data
3. **Reduce cost of compliance**
   - Automate and centralize controls
     - Across DBMS platforms and applications
     - Across SOX, PCI, SAS70, …
   - Simplify processes



Database Servers Are The Primary Source of Breached Data



"Although much angst and security funding is given to **offline data, mobile devices, and end-user systems,** these assets **are simply not a major point of compromise.**"

- 2009 Data Breach Investigations Report

…up from 75% in 2009

Source: http://www.verizonbusiness.com/resources/security/reports/2009_databreach_rp.pdf Note: multi-vector breaches counted in multiple categories

Why?

- Database servers contain your most valuable information
  - Financial records
  - Customer information
  - Credit card and other account records
  - Personally identifiable information
- High volumes of structured data
- Easy to access

"Because that's where the money is."

- **Willie Sutton**

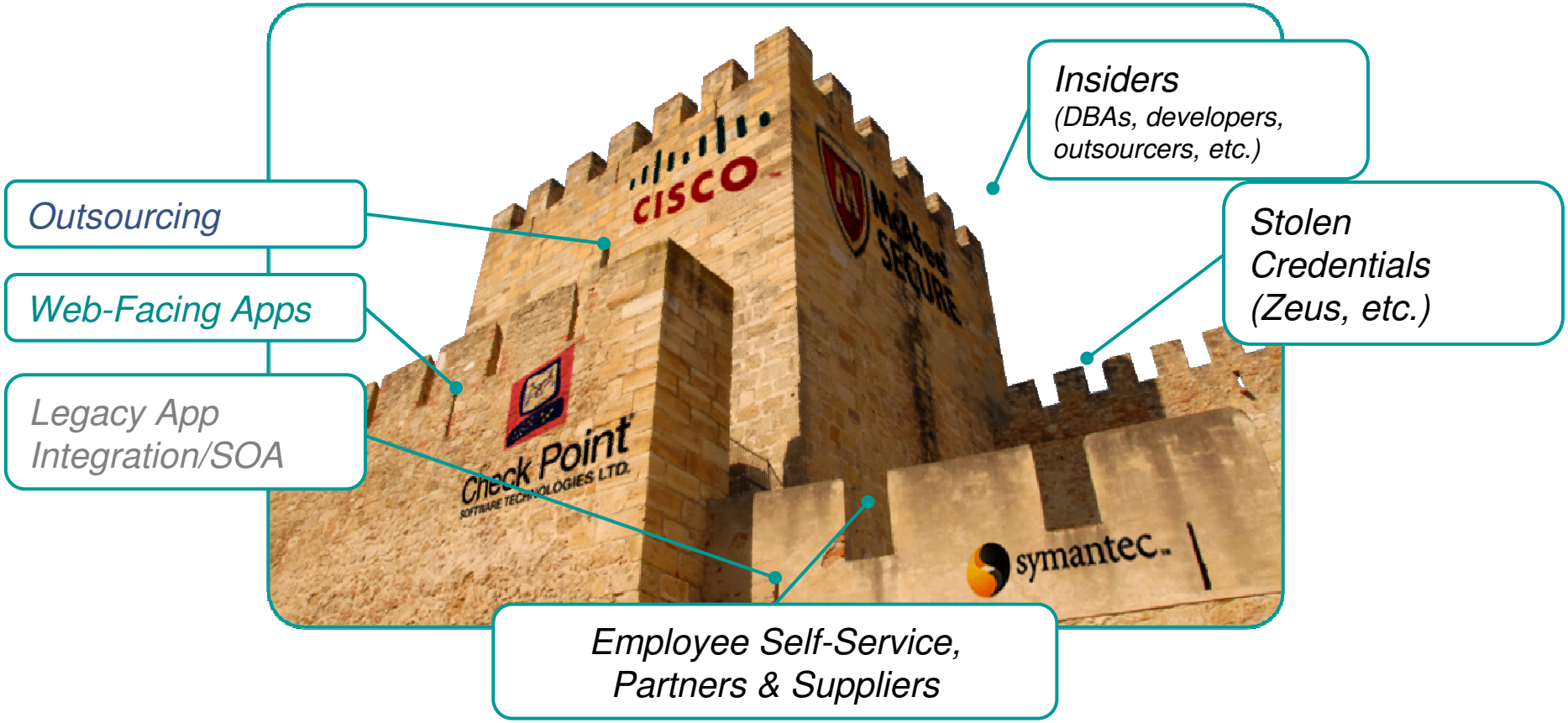
Slide 5

AC1 Want the quote at the bottom and the FBI poster to both appear on a new click; the text is fine as it appears
Al Cooley, 2/12/2010

Perimeter Defenses No Longer Sufficient

"A fortress mentality will not work in cyber. We cannot retreat behind a Maginot Line of firewalls."

- William J. Lynn III,
U.S. Deputy Defense Secretary



Database Danger from Within

- "Organizations overlook the most imminent threat to their databases: authorized users." (Dark Reading)
- "No one group seems to own database security … This is not a recipe for strong database security" … 63% depend primarily on manual processes." (ESG)
- Most organizations (62%) cannot prevent super users from reading or tampering with sensitive information … most are unable to even detect such incidents … only 1 out of 4 believe their data assets are securely configured (Independent Oracle User Group).

http://www.darkreading.com/database_security/security/app-security/showArticle.jhtml?articleID=220300753

http://www.guardium.com/index.php/landing/866/

Growing Compliance Mandates

- Explosion in successful breaches has resulted in growing regulation of sensitive data in North America
  - SOX
  - HIPAA
  - PCI DSS
  - 46 state-specific data privacy laws
  - Gramm-Leach-Bliley
- Many EU and Asian countries have enacted similar regulations
  - EU Data Privacy Directive and supporting local laws
  - C-SOX
  - FIEL
  - PCI DSS
  - etc.

The Compliance Mandate

Audit Requirements	COBIT (SOX)	PCI-DSS	ISO 27002	Data Privacy & Protection Laws	NIST SP 800-53 (FISMA)
1. Access to Sensitive Data (Successful/Failed SELECTs)		✓	✓	✓	✓
2. Schema Changes (DDL) (Create/Drop/Alter Tables, etc.)	✓	✓	✓	✓	✓
3. Data Changes (DML) (Insert, Update, Delete)	✓		✓		
4. Security Exceptions (Failed logins, SQL errors, etc.)	✓	✓	✓	✓	✓
5. Accounts, Roles & Permissions (DCL) (GRANT, REVOKE)	✓	✓	✓	✓	✓

DDL = Data Definition Language (aka schema changes)
DML = Data Manipulation Language (data value changes)
DCL = Data Control Language

Addressing Key Stakeholders

SECURITY OPERATIONS

- ✓ Real-time policies
- ✓ Secure audit trail
- ✓ Data mining & forensics

COMPLIANCE AUDIT

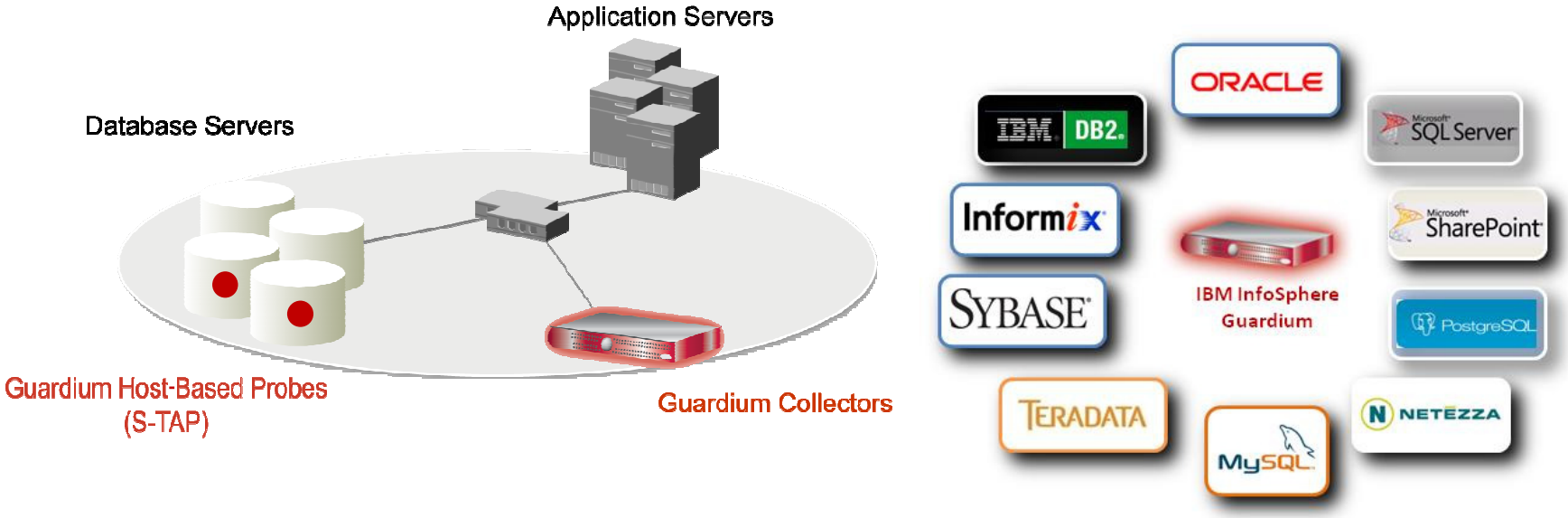
- ✓ Separation of duties
- ✓ Best practices reports
- ✓ Automated controls

APPLICATION & DATABASE

- ✓ Minimal impact
- ✓ Change management
- ✓ Performance optimization

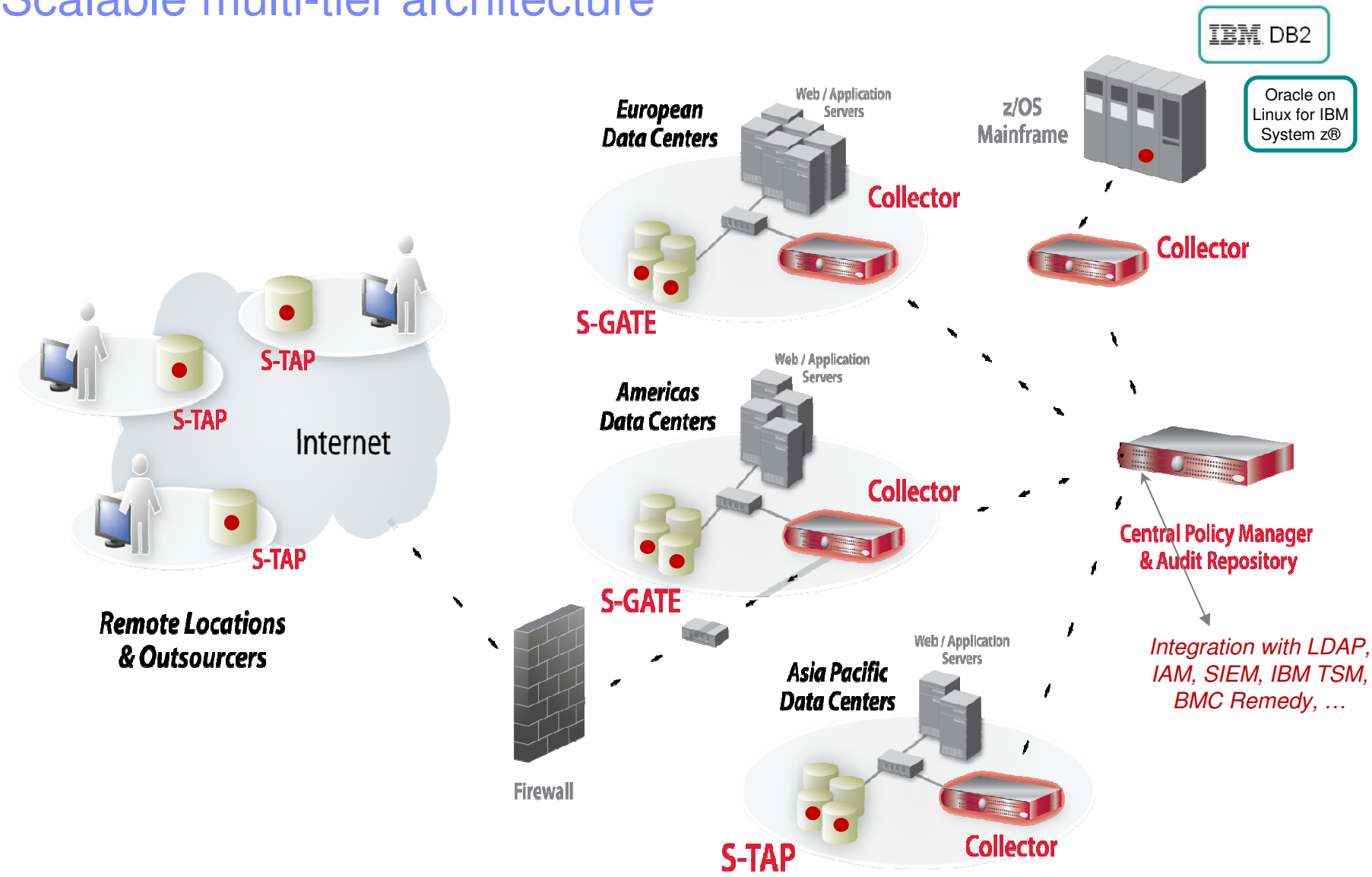
100% Visibility & Unified View

Non-invasive, real-time database security and monitoring

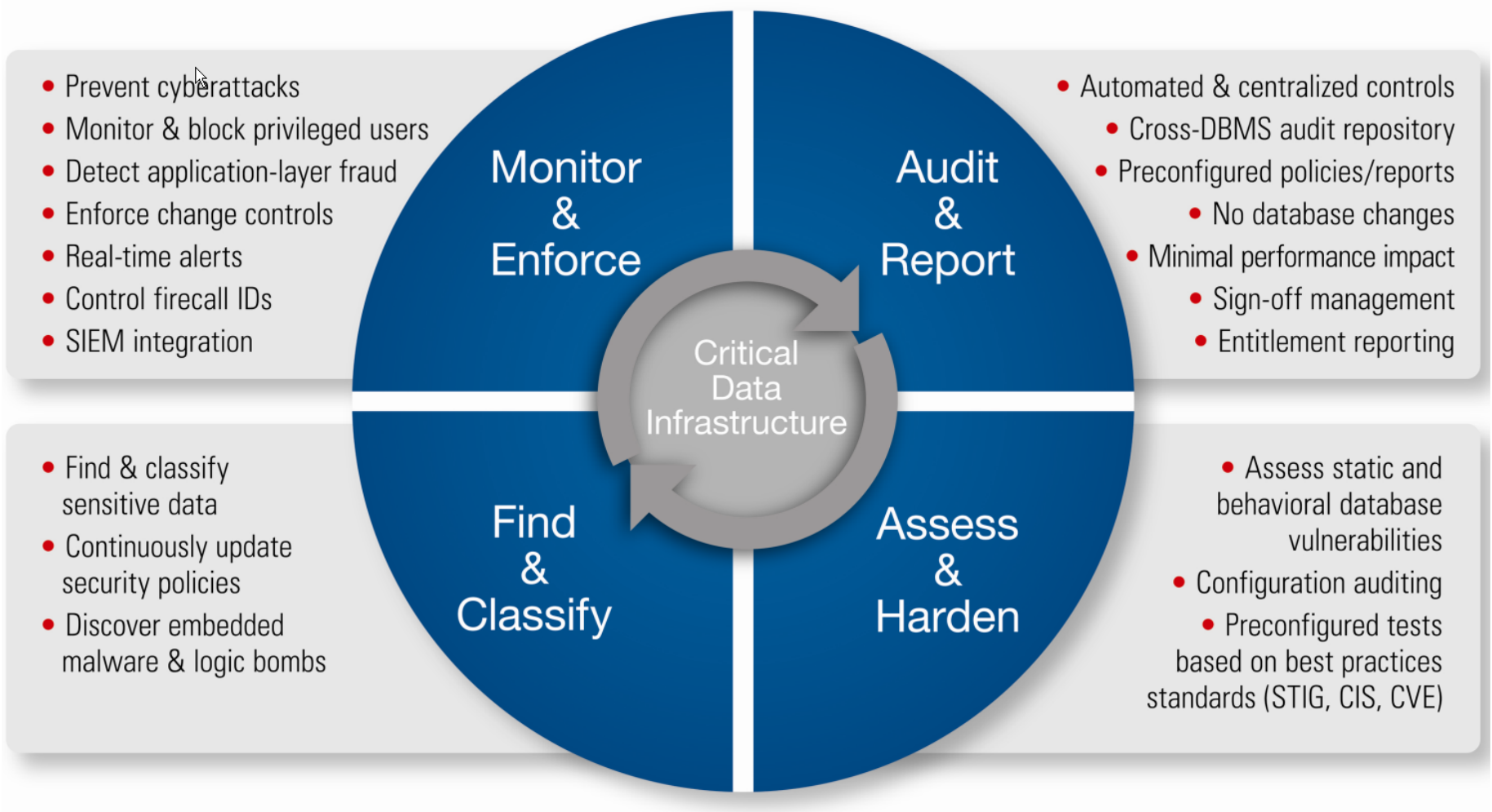


- Continuously monitors all database activities (including local access by superusers)
- Heterogeneous, cross-DBMS (database management system) solution
- Does not rely on native DBMS logs
- Minimal performance impact
- No DBMS or application changes
- Supports Separation of Duties
- Activity logs can't be erased by attackers or database administrators
- Automated compliance reporting, sign-offs and escalations (SOX, PCI, NIST and others)
- Granular, real-time policies and auditing
  - *Who, what, when, where, how*

Scalable multi-tier architecture



Addressing the Complete Database Security and Compliance Lifecycle



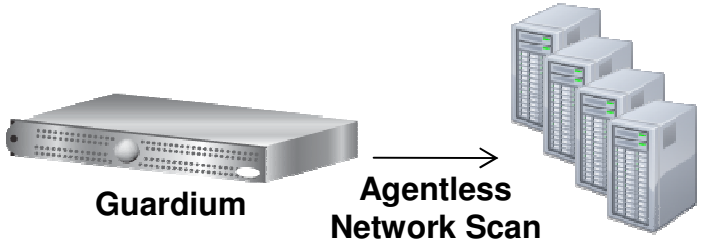
Discover and Classify

Find Cardholder Data

Databases Discovered

Start Date: 2008-06-26 14:48:49 **End Date:** 2008-06-26 15:48:49

Time Probed	Server IP	Server Host Name	DB Type	Port	Port Type
2008-06-26 15:31:00	10.10.9.253	10.10.9.253	Oracle	1521	tcp
-26 15:30:58	10.10.9.253	10.10.9.253	MSSQL	1433	tcp
-26 15:30:15	10.10.9.55	osprey	Oracle	1521	tcp
-26 15:30:15	10.10.9.55	osprey	Sybase	4200	tcp
-26 15:30:32	10.10.9.56	10.10.9.56	Oracle	1521	tcp
-26 15:30:58	10.10.9.56	10.10.9.56	DB2	50001	tcp



Classification Rule #1 For Classification Policy "find creditcard data"

Rule Name	Send Alert
Category	PCI
Classification	Cardholder Data
Description	
Continue on Match	☑
Rule Type	○ Catalog Search ○ Search By Permissions ◉ Search For Data
Table Type	☐ Synonym ☐ System Table ☑ Table ☑ View
Table Name Like	
Data Type	☐ Date ☐ Number ☑ Text
Column Name Like	
Minimum Length	
Maximum Length	
Search Like	
Search Expression	[0-9]{4}-[0-9]{4}-[0-9]{4}-[0-9]{4}
Maximum Rows	

Classification Rule Actions: New Action

1 Send Alert (Send Alert)

2 Send Policy Violation (Log Policy Violation)

3 add to group (Add To Group Of Objects)

Cancel Accept

Discover and Classify

Find Cardholder Data

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-26 15:30:32	10.10.9.56	10.10.9.56	Oracle	1521	tcp
-26 15:30:58	10.10.9.56	10.10.9.56	DB2	50001	tcp

Classification Rule #1 For Classification Policy "find creditcard data"

Rule Name: Send Alert

Category: PCI

https://10.10.9.242:8443/viewClsProcessResult.do?method=view&viewerType=assessmentResults&viewe - Internet Explorer provided by

https://10.10.9.242:8443/viewClsProcessResult.do?method=view&viewerType=assessmentResults&viewedTaskId=-1&noButtons=false&selectedProcessId=20016 — Certificate Error

Catalog	Schema	Table Name	Column Name	Rule Description	Comments	Classification Name	Category	Data Source Description
	HR	BIN$RfXc0W/34qTgQAoKNwkbuw==$0	CARDNUMBER	Send Alert	Date: Monday, July 21, 2008 6:30:22 PM EDT Datasource: ORACLE 10.10.9.56:1521 xe Object: TABLE HR.BIN$RfXc0W/34qTgQAoKNwkbuw==$0 VARCHAR2(30) CARDNUMBER Category: 'PCI' Classification: 'Cardholder Data' Rule: Search For Data: Send Alert TABLE_TYPE='TABLE,VIEW', DATA_TYPE='TEXT', SEARCH_VALUE_PATTERN='[0-9]{4}-[0-9]{4}-[0-9]{4}-[0-9]{4}' Action: Send Alert: Send Alert Urgent Flag='false', Receiver='SYSLOG' Action: Log Policy Violation: Send Policy Violation Severity='10' Action: Add To Group Of Objects: add to group Object Group='PCI Cardholder Sensitive objects', Replace Group Content='false'	Cardholder Data	PCI	10-56-system

Guardium

Agentless Network Scan 10.10.9.*

Search Like:

Search Expression: [0-9]{4}-[0-9]{4}-[0-9]{4}-[0-9]{4}

Maximum Rows:

Classification Rule Actions: New Action

1 Send Alert (Send Alert)

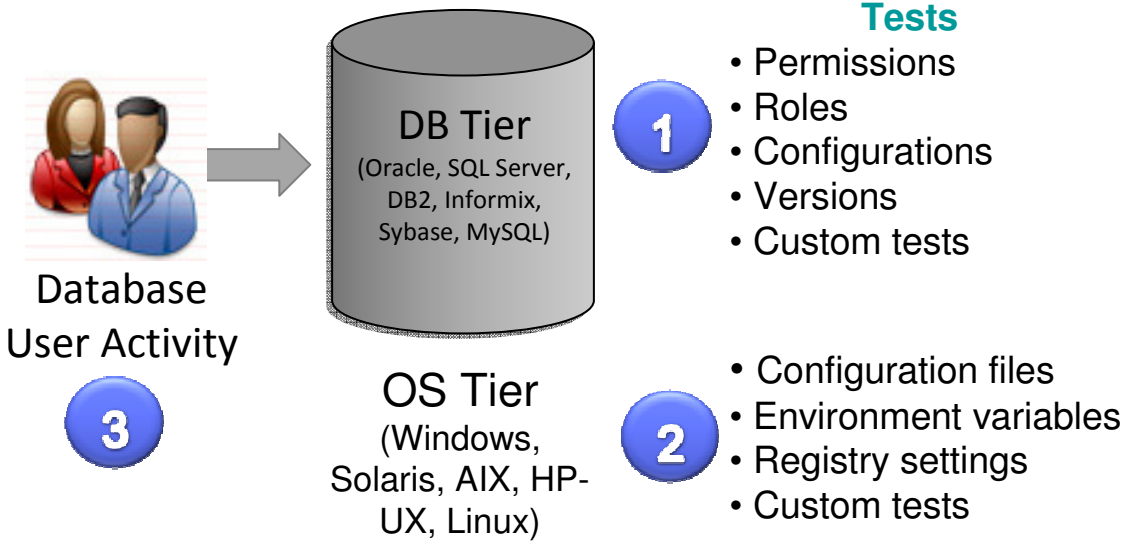
2 Send Policy Violation (Log Policy Violation)

3 add to group (Add To Group Of Objects)

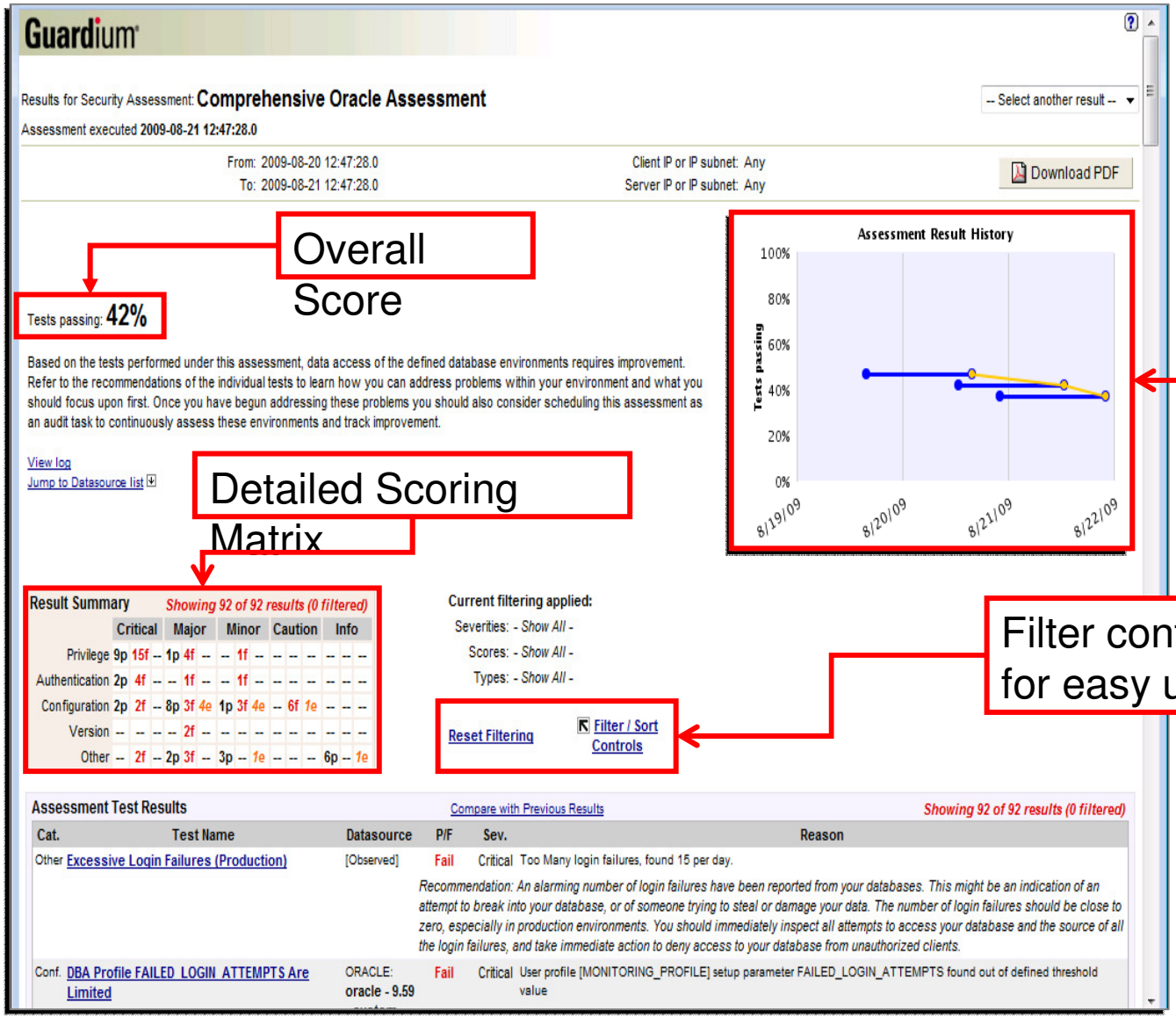
Cancel Accept

Vulnerability & Configuration Assessment Architecture

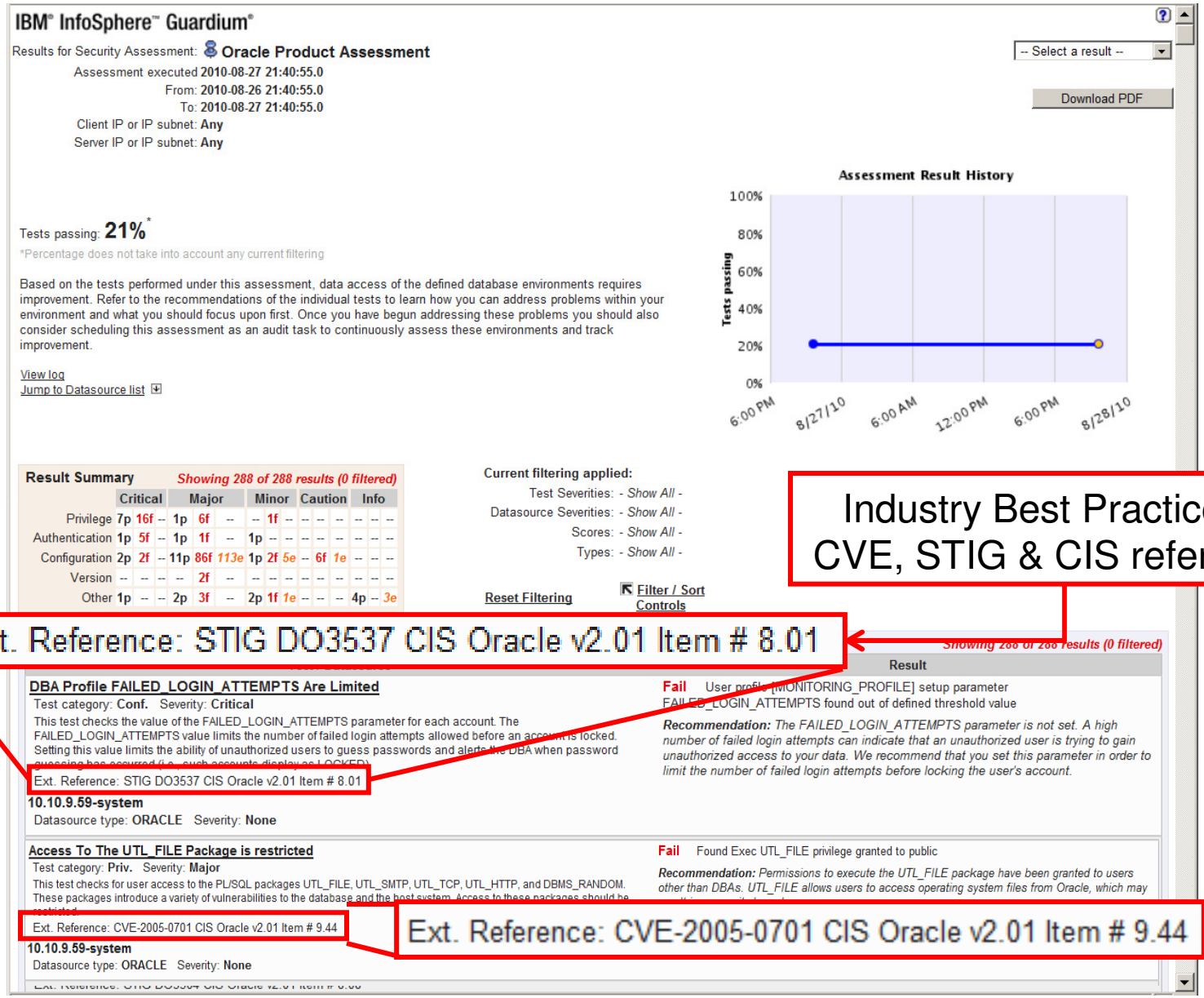
- Based on industry standards (DISA STIG & CIS Benchmark)
- Customizable
  - Via custom scripts, SQL queries, environment variables, etc.
- Combination of tests ensures comprehensive coverage:
  - Database settings
  - Operating system
  - Observed behavior



Vulnerability Assessment Example



Oracle Security Assessment

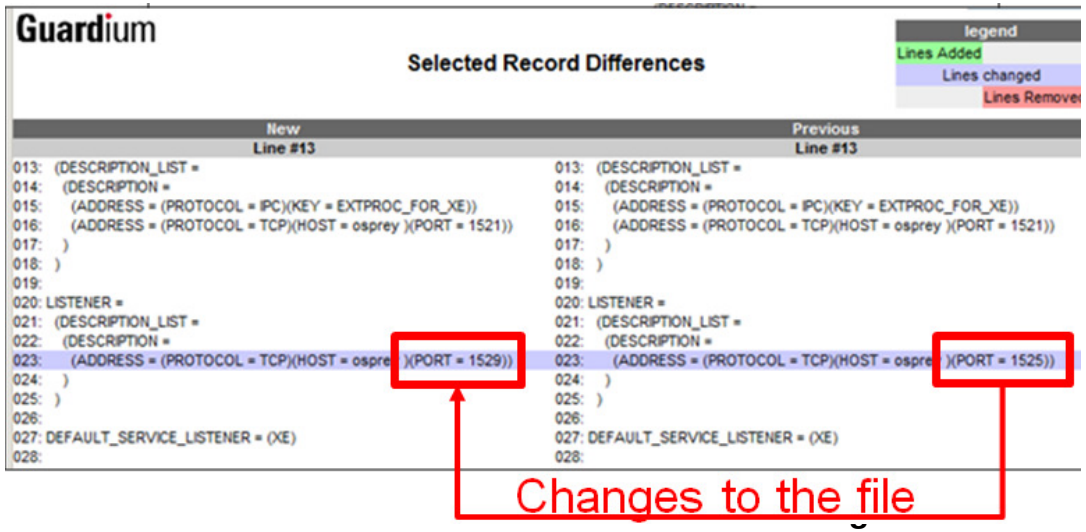


Industry Best Practices of CVE, STIG & CIS references

Ext. Reference: STIG DO3537 CIS Oracle v2.01 Item # 8.01

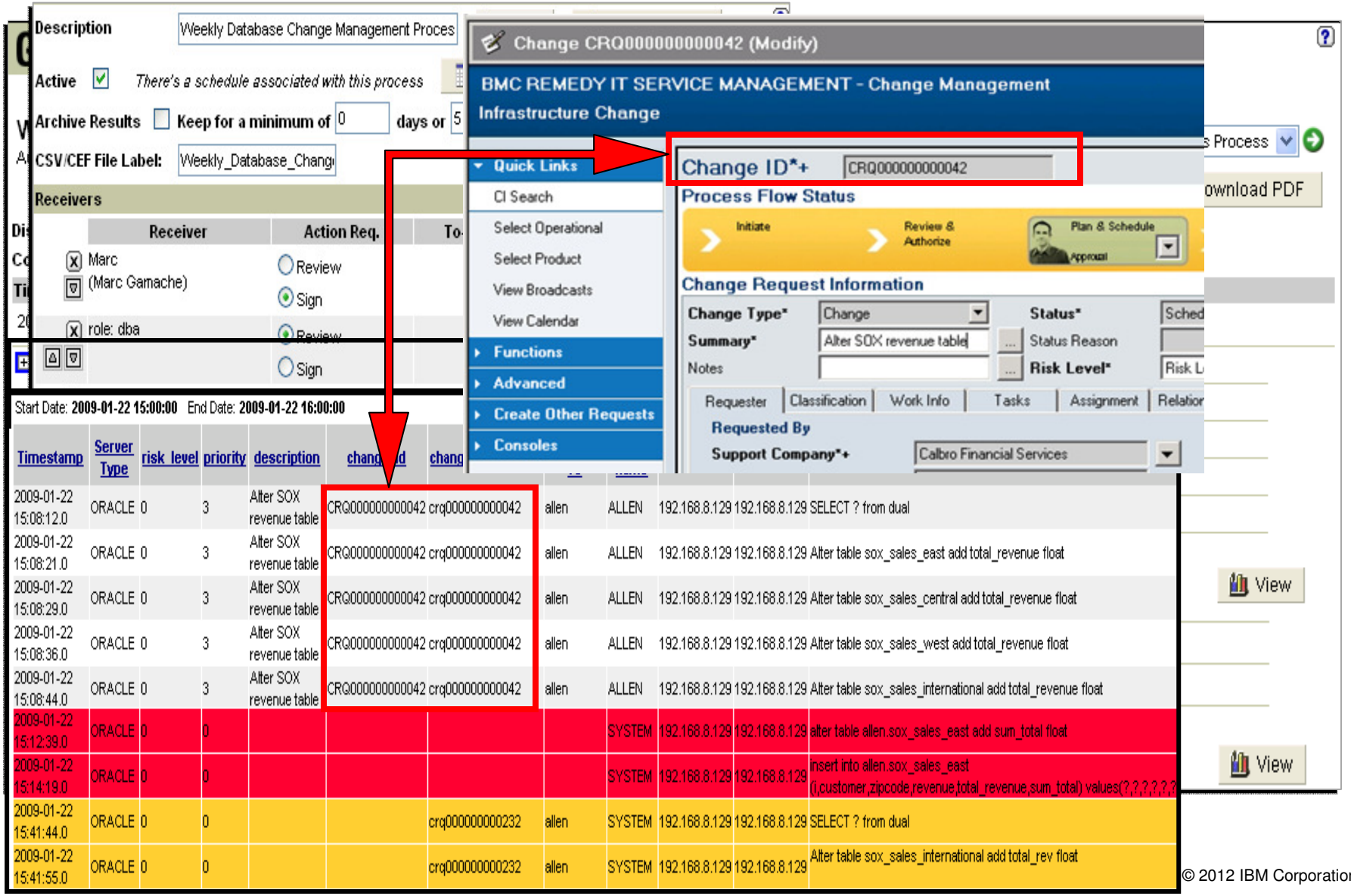
Ext. Reference: CVE-2005-0701 CIS Oracle v2.01 Item # 9.44

2. Identify Risk

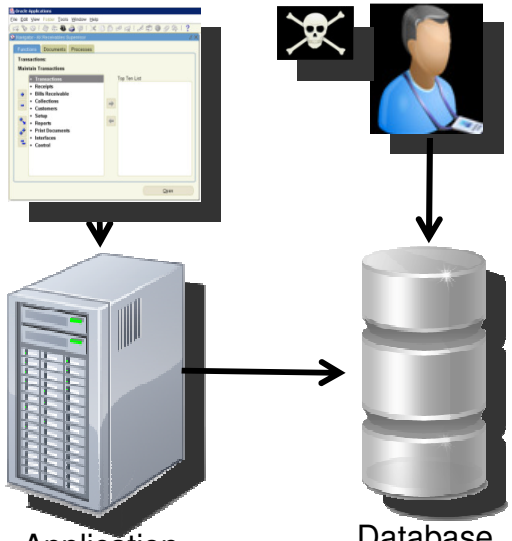


- Fill in the database assessment gap
  - Customize VA tests
  - Assessment review and remediation plan
    - Super users accessing sensitive data
    - Password Policy
    - Role and responsibility review
  - Change management process configuration management

Automated Sign-offs & Escalations for Compliance



Fine-Grained Policies with Real-Time Alerts



Rule #1 Description: non-App Source AppUser Connection
Category: Security | Classification: Breach | Severity: MED
Not Server IP / and/or Group: Production Servers
Not Client IP / and/or Group: Authorized Client IPs
Not Client MAC | Net. Protocol | and/or Group
Not DB Name
Not DB User: APPUSER
Field Name
Object: INVENTORY
Command: DROP TABLE
Min. Ct.: 0 | Reset Interval (minutes): 0
Continue to next Rule | Rec. Vals.
Action: ALERT PER MATCH
Notification
Notification Type MAIL Mail User marc_gamache@guardium.com

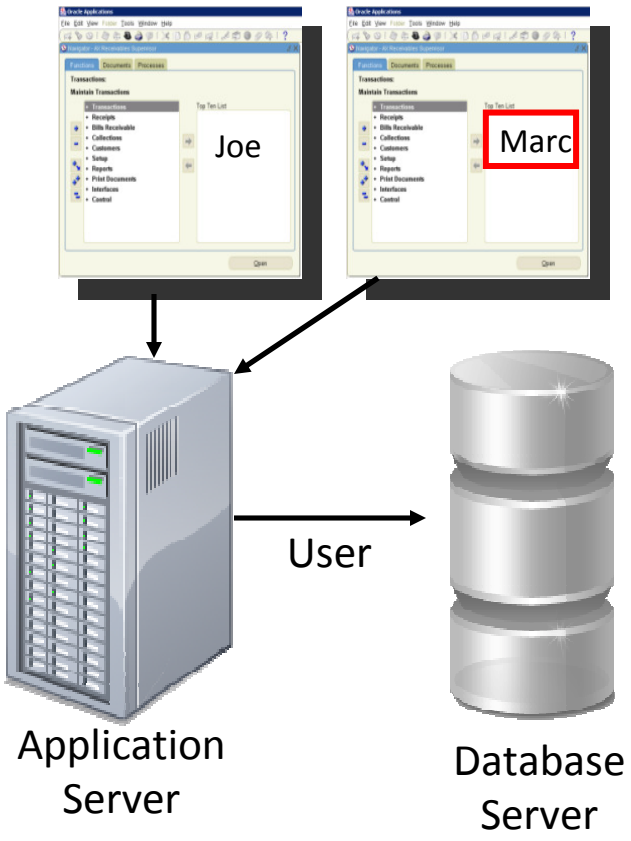
ALERT DAILY
ALERT ONCE PER SESSION
ALERT PER MATCH
ALERT PER TIME GRANULARITY
ALLOW
IGNORE RESPONSES PER SESSION
IGNORE SESSION
IGNORE SQL PER SESSION
LOG FULL DETAILS
LOG FULL DETAILS PER SESSION
LOG FULL DETAILS WITH VALUES
LOG FULL DETAILS WITH VALUES PER SESSION
LOG MASKED DETAILS
LOG ONLY
RESET
S-GATE ATTACH
S-GATE DETACH
S-GATE TERMINATE
S-TAP TERMINATE
SKIP LOGGING

CIFS
DB2
FTP
IBM DB2 Z/OS
IBM ISERIES
IMS
Informix
MS SQL SERVER
MYSQL
Oracle
Sybase
TERADATA

From: GuardiumAlert@guardium.com
Sent: Wed 4/15/2009 8:00 AM
To: Marc Gamache
Cc:
Subject: (c1) SQLGUARD ALERT

Subject: (c1) SQLGUARD ALERT Alert based on rule ID non-App Source AppUser Connection
Category: security Classification: Breach Severity MED
Rule # 20267 [non-App Source AppUser Connection]
Request Info: [Session start: 2009-04-15 06:59:03 Server Type: ORACLE Client IP 192.168.20.160 ServerIP: 172.16.2.152 Client PORT: 11787 Server Port: 1521 Net Protocol: TCP DB Protocol: TNS DB Protocol Version: 3.8 DB User: APPUSER
Application User Name
Source Program: JDBC THIN CLIENT Authorization Code: 1 Request Type: SQL_LANG Last Error:
SQL: select * from EmployeeTable

Identifying Fraud at the Application Layer

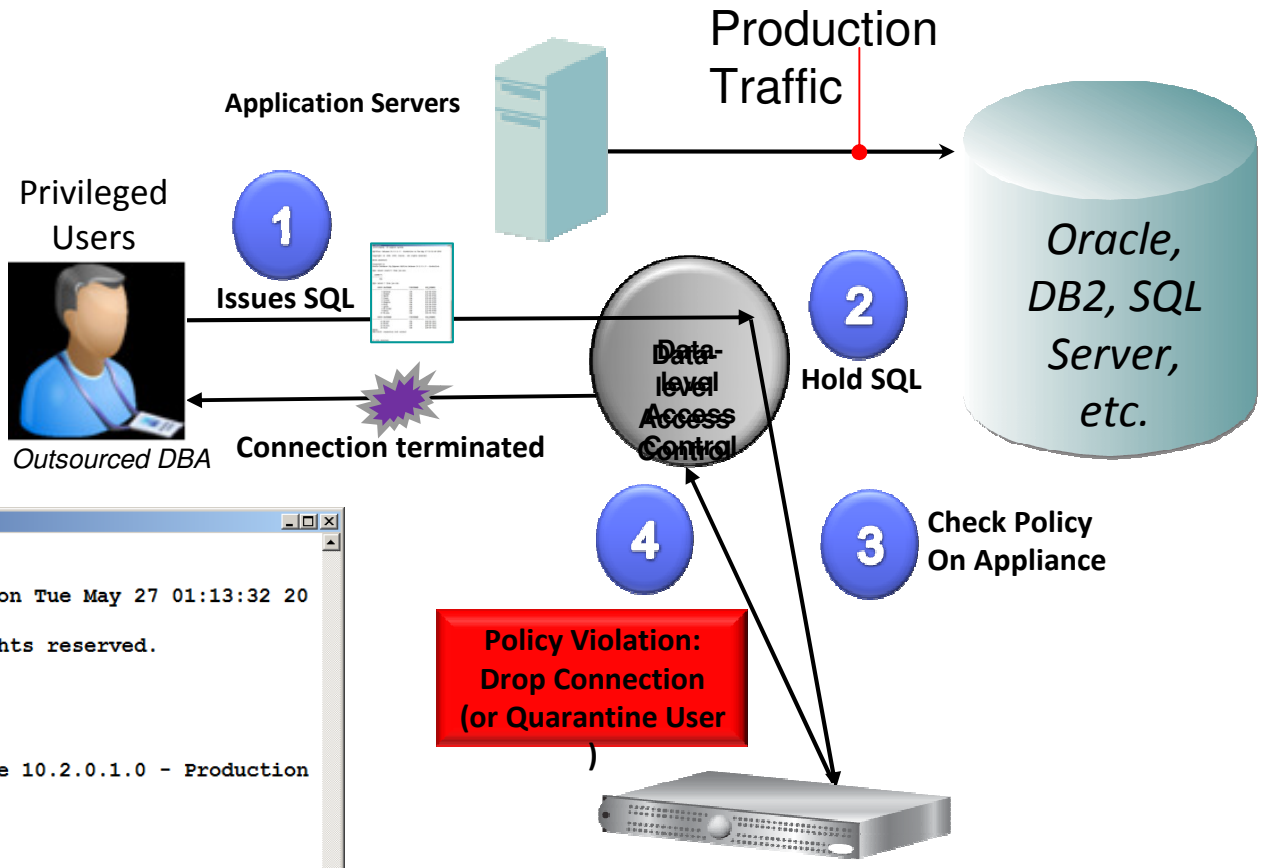


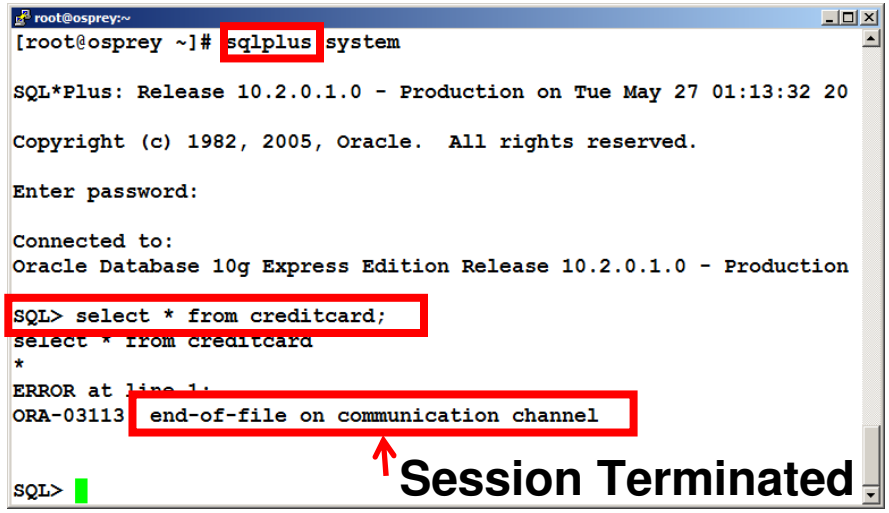
DB User Name	Application User	Sql
APPUSER	joe	select * from EmployeeRoleView where UserName=?
APPUSER	joe	select * from EmployeeTable
APPUSER	marc	insert into EmployeeTable values (?,?,?,?,?,?,?,?)

- ***Issue***: Application server uses generic service account to access DB
  - ***Doesn't identify who*** initiated transaction (connection pooling)
- ***Solution***: Guardium tracks access to application ***user associated with specific SQL commands***
  - Out-of-the-box support for all major enterprise applications (Oracle EBS, PeopleSoft, SAP, Siebel, Business Objects, Cognos…) and custom applications (WebSphere….)

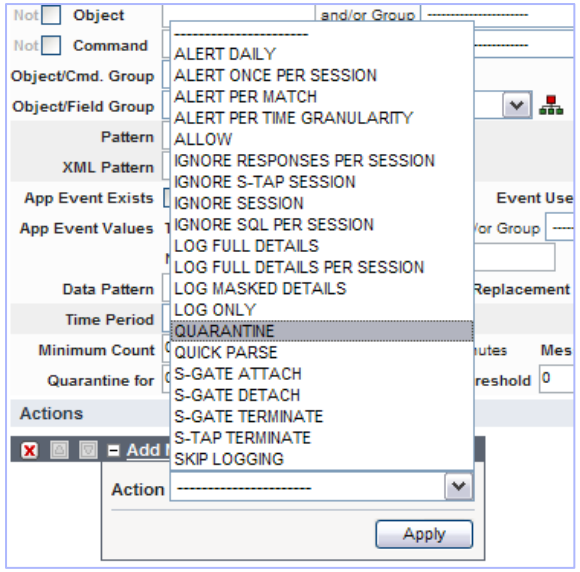
Data-Level Access Control: Blocking Without Inline Appliances

"DBMS software does not protect data from administrators, so DBAs today have the ability to view or steal confidential data stored in a database." Forrester, "Database Security: Market Overview," Feb. 2009





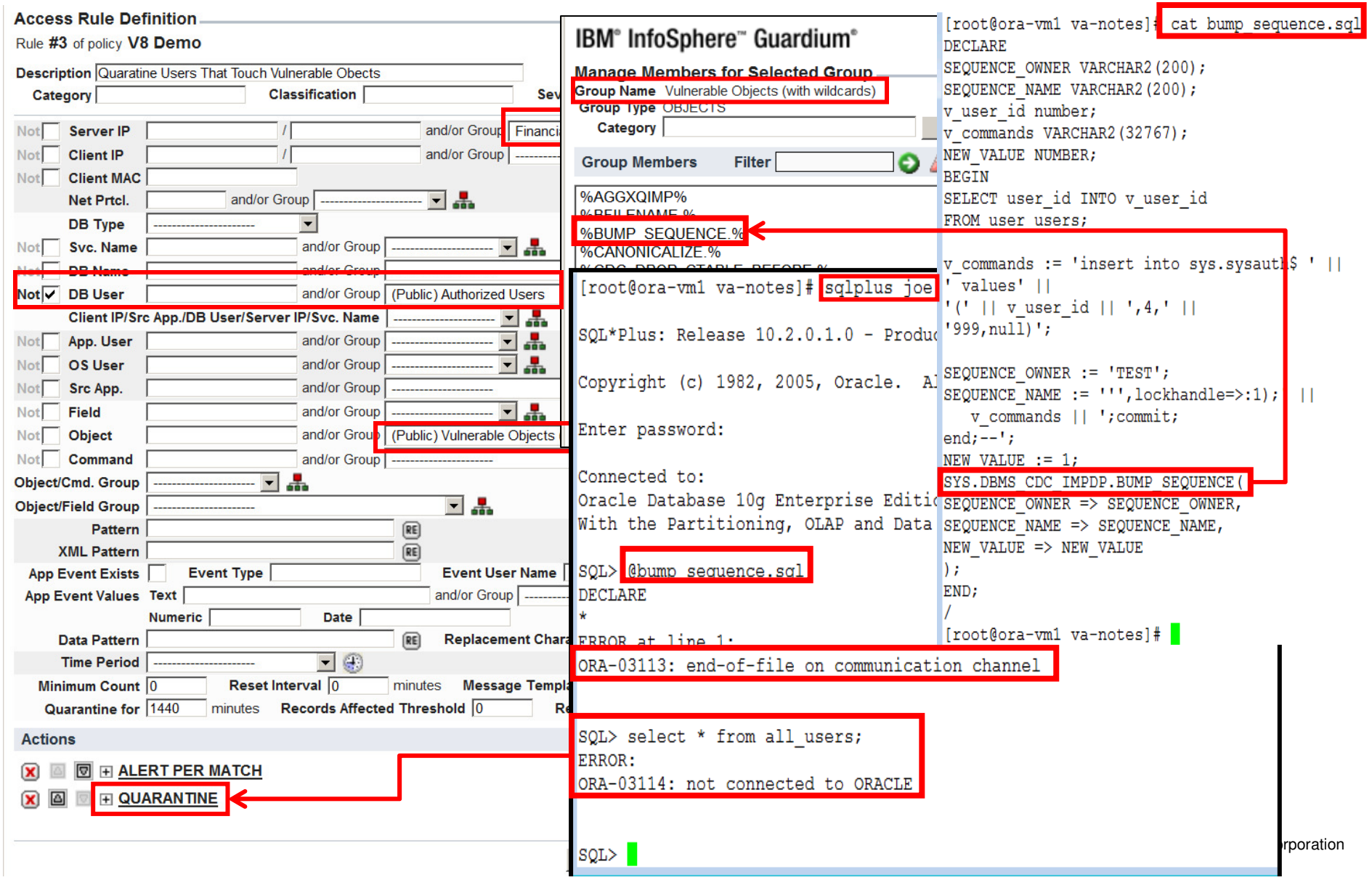
User Quarantine



- New action that can be selected in response to any policy violation
- Quarantines user access until specified date
  - Eliminates “cat and mouse” with perps
  - Gives time to investigate incident
- Use case example: Quarantine any user attempting to access any object in the vulnerable objects group on the financial server that does not originate from the financial application

Powerful complement to real-time blocking; prevents repeated attacks (and resulting investigations) when a clear violation has been detected

Quarantine Unauthorized Access to Vulnerable Objects



Quarantine Unauthorized Access to Vulnerable Objects

Connections Quarantined

Aliases: **ON** DB_USER_LIKE: **LIKE %**
SERVER_IP_LIKE: **LIKE %** SERVICE_NAME_LIKE: **LIKE %**

Server IP	Service Name	DB User	Access Code	TimeStamp	Quarantined Until	Allowed Until
10.10.9.59	ORACLEVMORACLE	JOE	1	2010-09-22 11:18:02.0	2010-09-23 11:18:02.0	

Records 1 to 1 of 1

Policy Violations / Incident Management

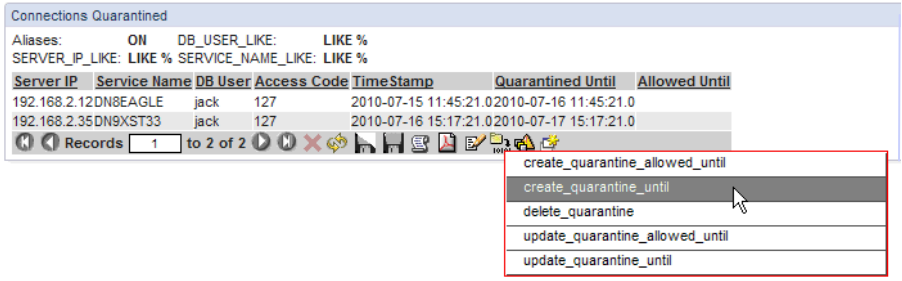
Start Date: **2010-09-15 11:22:08** End Date: **2010-09-23 11:22:08**
Aliases: **ON**

Violation Log Id	Timestamp	Category Name	Access Rule Description	Client IP	Server IP	DB User Name	Full SQL String

2227	2010-09-22 11:18:01.0		Quaratine Users That Touch Vulnerable Obects	0.10.9.59	10.10.9.59	JOE	;
							BEGIN
							SELECT user_id INTO v_user_id FROM user_users;
							v_commands := 'insert into sys.sysauth$ ' || ' values' || '(' || v_user_id || ',4,' || '999,null)';
							SEQUENCE_OWNER := 'TEST';
							SEQUENCE_NAME := '',lockhandle=>:1);' || v_commands || ';commit; end;--';
							NEW_VALUE := 1;
							SYS.DBMS_CDC_IMPDP.BUMP_SEQUENCE(
							SEQUENCE_OWNER => SEQUENCE_OWNER,
							SEQUENCE_NAME => SEQUENCE_NAME,
							NEW_VALUE => NEW_VALUE);
							END;

- Unauthorized User quarantined because he accessed a Vulnerable Object (BUMP_SEQUENCE)

Firecall ID Management



- Eliminates current “break-fix” approaches which require time-consuming & error-prone changes to DBMS itself
- Allows specified user to access specified server until specified date
  - Opposite of quarantine
- Use case example: Firecall-ID created to allow fixes on order processing system during approved change window.
  - Enable access for specific time period
  - Audit all activities to ensure rights are used appropriately
  - No changes to DBMS

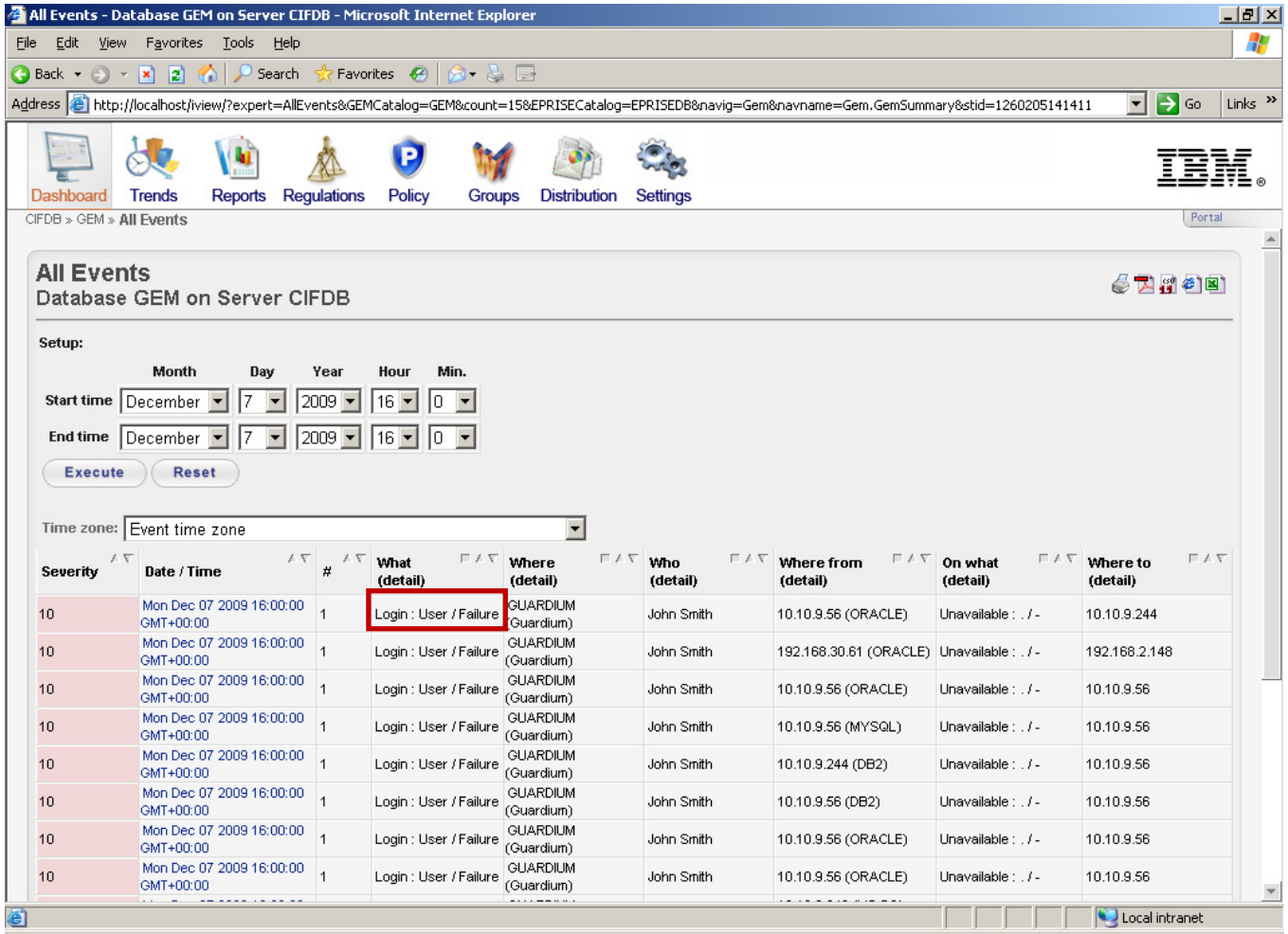
Simplifies creation of controls to oversee appropriate use of Firecall IDs, eliminating manual efforts and improving security

Integrating with IBM TSIEM

Category Name	Access Rule Description	Client IP	Server IP	DB User Name
security	Login Failures to Production Database Server	10.10.9.56	10.10.9.56	APPUSER

Policy violation in Guardium system

Events in IBM SIEM



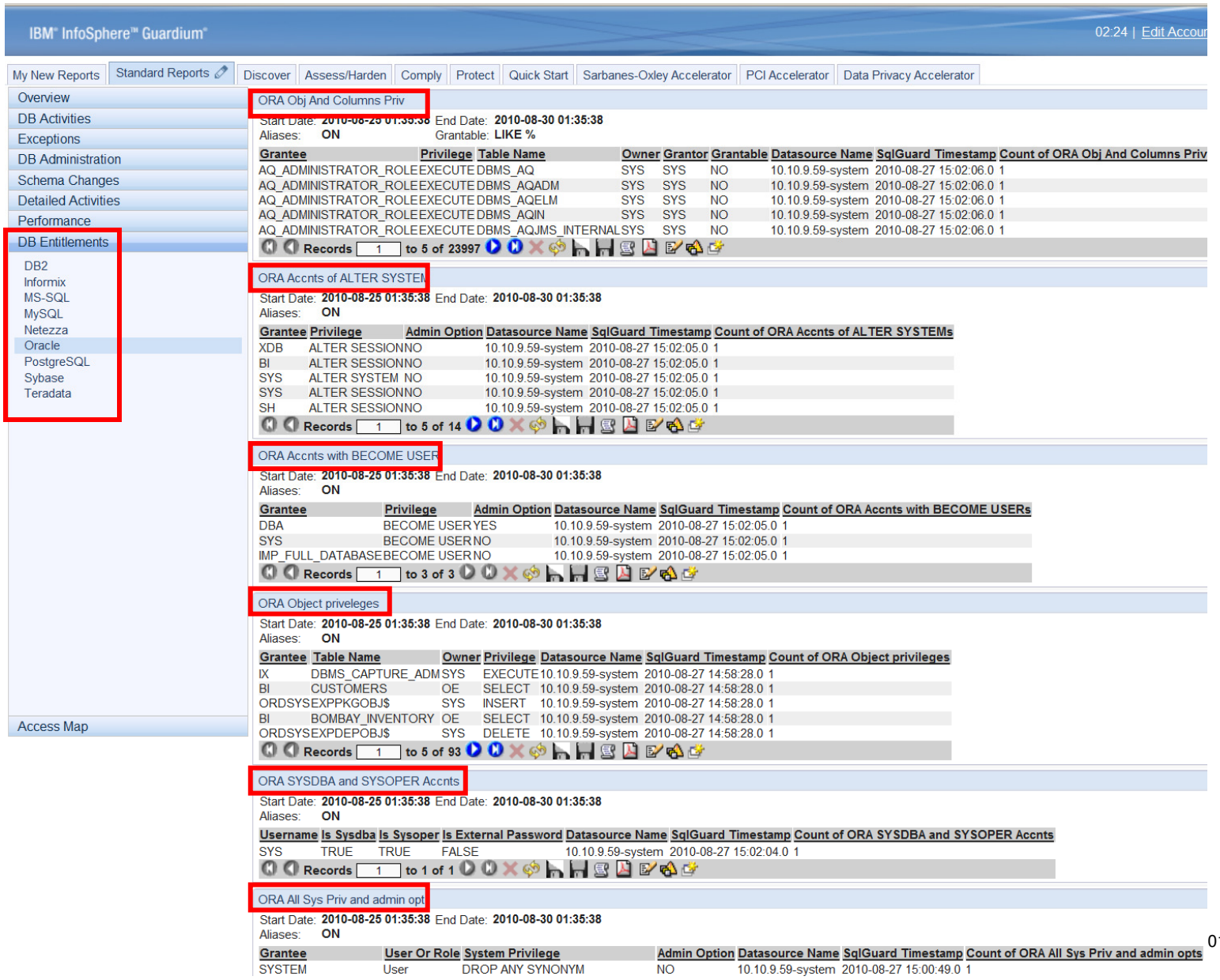
Entitlement Reporting: Reducing the Cost of Managing User Rights

Example Reports
Accounts with system privileges
All system and admin privileges (by user/role)
Object privileges by user
Roles granted (user and roles)
Privilege grants
Execute privileges by procedure

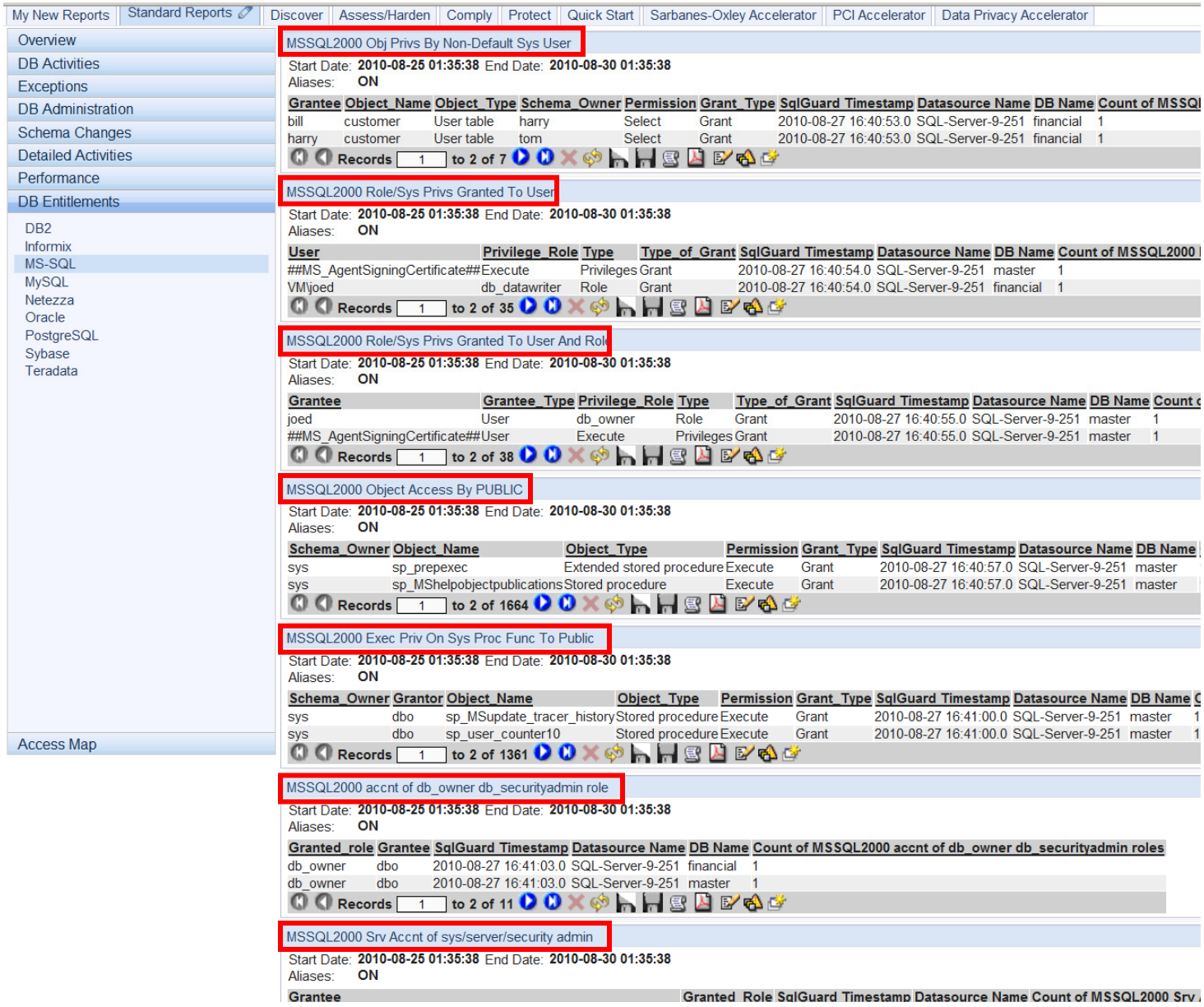
- Provides a simple means of aggregating and understanding entitlement information
  - Scans and collects information on a scheduled basis, including group and role information
- Out-of-the box reports for common views
  - Report writer for custom views
- Support for all DBMS platforms
- Integrated with all other modules including workflow, enterprise integrator, etc.

Eliminates resource intensive and error prone process of manually examining each database and stepping through roles

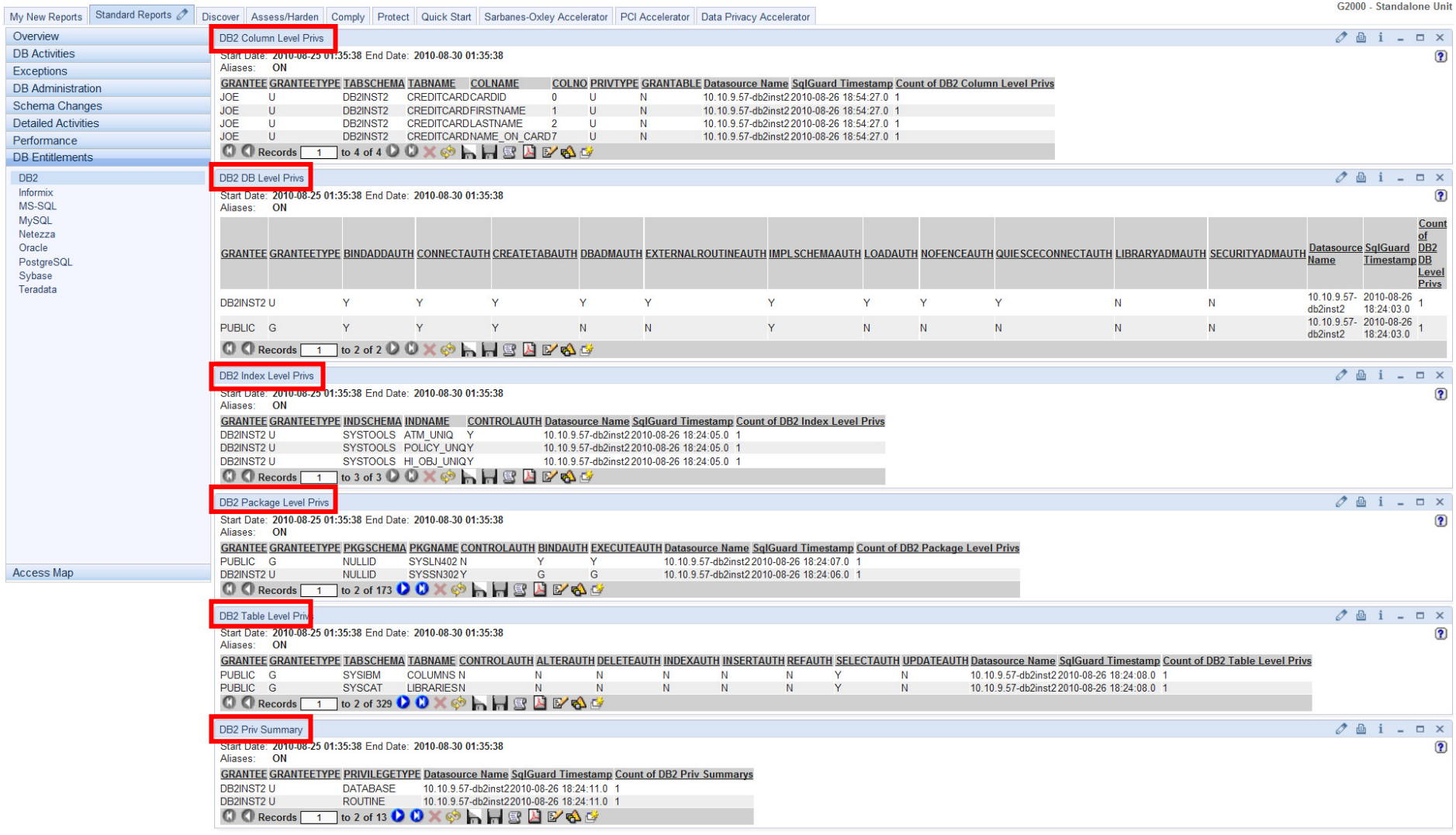
Heterogeneous Database Entitlement Reports – Oracle Sample Reports



Microsoft SQL Server Entitlement Reports



DB2 Entitlement Reports



Broad Platform Support

Supported Platforms	Supported Versions
Oracle	8i, 9i, 10g (r1, r2), 11g, 11gR2
Oracle (ASO, SSL)	9i,10g (r1,r2), 11g
Microsoft SQL Server	2000, 2003, 2008
Microsoft SharePoint	2007, 2010
IBM DB2 (Linux, Unix, Linux for System z)	9.1, 9.5, 9.7
IBM DB2 for z/OS	7, 8, 9
IBM DB2 (Windows)	9.1, 9.2, 9.5, 9.7
IBM DB2 for iSeries	V5R2, V5R3, V5R4, V6R1
IBM Informix	7, 9, 10,11, 11.5
Oracle MySQL and MySQL Cluster	4.1, 5.0, 5.1
Sybase ASE	12, 15, 15.5
Sybase IQ	12.6, 15
Teradata	6.x, 12,13
Netezza	4.5
PostgreSQL	8

Guardium: a Component of the InfoSphere Information Governance Platform

Modular deployment

- Supports business and IT priorities

Flexible support for enterprise environments

- Open technology for heterogeneous support

Reusability and consistency

- Shared metadata and policies

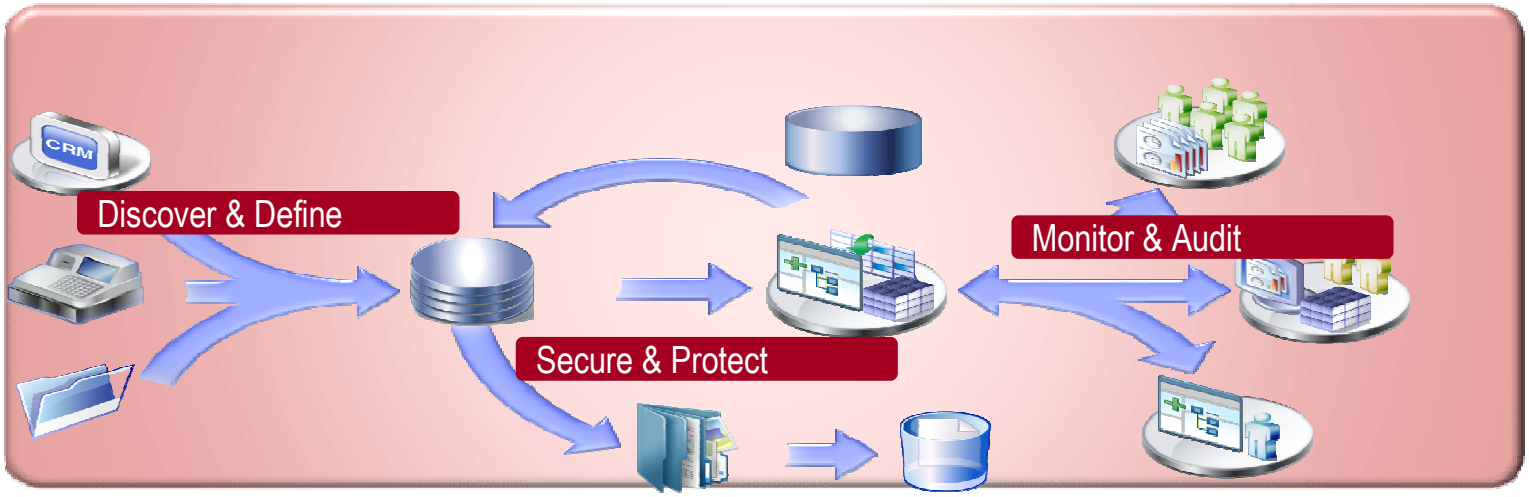
Breadth of portfolio

- Three core information governance disciplines

Single Solution Provider to Optimize the Information Supply Chain

Protecting Data Enterprise-wide is a Key Element of Information Governance

- Understanding the “what & where” of enterprise data
- Protecting the data across the enterprise, both internal and external threats
- Knowing who’s accessing your data when, how and why
- Monitoring and reporting on data access for audit purposes



InfoSphere Security and Privacy Portfolio

Discovery

Encryption Expert

Guardium

Optim Test Data Management

Optim Data Redaction

Optim Data Privacy Solution

InfoSphere Guardium: Chosen by Leading Organizations Worldwide

- 5 of the top 5 global banks
- 2 of the top 3 global retailers
- 3 of the top 5 global insurers
- 2 of the world's favorite beverage brands
- The most recognized name in PCs
- 15 of the world's leading telcos
- Top government agencies
- Top 3 auto maker
- #1 dedicated security company
- Leading energy suppliers
- Major health care providers
- Media & entertainment brands

Financial Services Firm with 1M+ Sessions/Day

- **Who:** Global NYSE-traded company with 75M customers
- **Need:** Enhance SOX compliance & data governance
  - *Phase 1*: Monitor all privileged user activities, especially DB changes.
  - *Phase 2:* Focus on data privacy.
- **Environment:** 4 data centers managed by IBM Global Services
  - 122 database instances on 100+ servers
  - Oracle, IBM DB2, Sybase, SQL Server on AIX, HP-UX, Solaris, Windows
  - PeopleSoft plus 75 in-house applications
- **Alternatives considered:** Native auditing
  - Not practical because of performance overhead; DB servers at 99% capacity
- **Results:** Now auditing 1M+ sessions per day (GRANTs, DDL, etc.)
  - Caught DBAs accessing databases with Excel & shared credentials
  - Producing daily automated reports for SOX with sign-off by oversight teams
  - Automated change control reconciliation using ticket IDs
  - Passed 2 external audits

Major Retailer with PCI and SOX Controls

- **Who:** National retailer with $50B+ in sales & 6,400 stores
- **Need:** Initially PCI, then extended to SOX, SAS70, data privacy
- **Environment:** 5 major data centers (via M&A)
  - Oracle, SQL Server, DB2, UDB on AIX, Solaris, Windows
  - Dell, IBM midrange, Sun, IBM Z10 on RACF
  - PeopleSoft, SAP plus proprietary claims engines
- **Alternatives considered:**
  - Native auditing; DB encryption; DB appliance from major security vendor
- **Results:**
  - Implemented in ~ 4 weeks
  - PCI certified in stipulated time, saving millions in potential penalties
  - Requirement 3.4: Compensating control for DB encryption
  - Requirement 6: Maintain secure systems (enforce change controls)
  - Requirement 10: Track & monitor all access to cardholder data [automated]
  - Failed DB calls identified for performance optimization
  - Load distribution quantified between servers

Global Manufacturer with 239% ROI

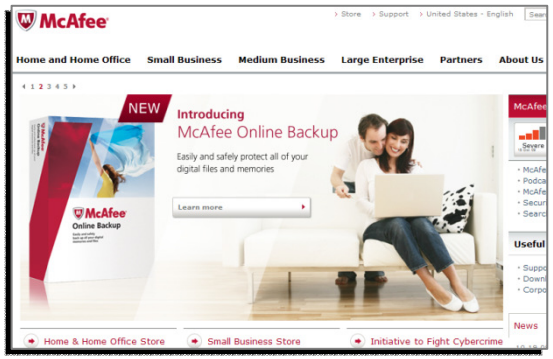
Commissioned Forrester Consulting Case Study

- **Who:** F500 consumer food manufacturer ($15B revenue)
- **Need:** Secure SAP & Siebel data
  - Enforce change controls & implement consistent auditing
- **Environment:**
  - SAP, Siebel, Manugistics, IT2 + 21 other KFS
  - Oracle & IBM DB2 on AIX; SQL Server on Windows
- **Results:** 239% ROI & 5.9 months payback, plus:
  - Proactive security: Real-time alert when changes made to critical tables
  - Simplified compliance: Passed 4 audits (internal & external)
    - *"The ability to associate changes with a ticket number makes our job a lot easier. The other products didn't have that capability to automatically put in an associated ticket number with the activity that was going on within the database, which is something the auditors ask about."*
  - Strategic focus on data security
    - *"There's a new and sharper focus on database security within the IT organization. Security is more top-of-mind among IT operations people and other staff such as developers. We now have a clearer focus on security and compliance, promoted in large part by the presence and operation of the Guardium product."*

Major European Telco

- **Who:** Global telco with 70M mobile customers; €30B revenue.
- **Need:** Ensure privacy of call records for compliance with data privacy laws.
  - Phase 1: Safeguard OSS systems
  - Phase 2: Safeguard BSS systems
- **Environment:** 15 heterogeneous, geographically-distributed data centers
  - Oracle, SQL Server, Informix, Sybase
  - HP-UX, HP Tru64, Solaris, Windows, UNIX
  - SAP, Remedy plus in-house applications (billing, Web portal, etc.)
- **Alternatives considered:** Native auditing; Oracle Audit Vault.
  - Not practical because of performance overhead; lack of granularity; non-support for older versions; need for multi-DBMS support.
- **Results:**
  - Deployed to 12 initial data centers in only 2 weeks!
  - Now auditing all traffic in high-traffic environment; centrally managed.
  - Passed several external audits
  - Future plans: Implement application user monitoring; 2-factor authentication; expand scope to other applications.

Guardium Safeguards McAfee.com



- **Who:** World's Largest Dedicated Security Company
- **Need:** Safeguard millions of PCI transactions
  - Maintain strict SLAs with ISP customers (e.g., Comcast, COX Communications)
  - Automate PCI controls
- **Environment:** Guardium deployed in less than 48 hours
  - Multiple data centers; clustered databases
  - Integrated with ArcSight SIEM
  - Expanding coverage to SAP systems for SOX
- **Previous Solution:** Central database audit repository with native DBMS logs
  - Massive data volumes; performance & reliability issues; SOD issues
- **Results:**
  - *"McAfee needed a solution with continuous real-time visibility into all sensitive cardholder data – in order to quickly spot unauthorized activity and comply with PCI-DSS – but given our significant transaction volumes, performance and reliability considerations were crucial."*
  - *"We were initially using a database auditing solution that collected information from native DBMS logs and stored it in an audit repository, but granular logging significantly impacted our database servers and the audit repository was simply unable to handle the massive transaction volume generated by our McAfee.com environment."*
  - *"The Guardium solution provided enterprise-class scalability in a solution and was deployed in less than 48 hours. In addition to safeguarding our customers' trust, Guardium's technology also automates our PCI database controls and reduces DBA workload while enforcing separation of duties to protect against both internal and external threats."*
    (Tony Gunn, director of security engineering, McAfee)

Simplifying Enterprise Security for Dell

Published case study in Dell Power Solutions

- **Need:**
  - Improve database security for SOX, PCI & SAS70
  - Simplify & automate compliance controls
- **Guardium Deployment:**
  - Phase 1: Deployed to 300 DB servers in 10 data centers (in 12 weeks)
  - Phase 2: Deployed to additional 725 database servers
- **Environment :**
  - Oracle & SQL Server on Windows, Linux; Oracle RAC, SQL Server clusters
  - Oracle EBS, JDE, Hyperion plus in-house applications
- **Previous Solution:** Native logging (MS) or auditing (Oracle) with in-house scripts
  - Supportability issues; DBA time required; massive data volumes; SOD issues.
- **Results:** Automated compliance reporting; real-time alerting; centralized cross-DBMS policies; closed-loop change control with Remedy integration
  - Guardium “successfully met Dell’s requirements without causing outages to any databases; produced a significant reduction in auditing overhead in databases.”

Washington Metropolitan Area Transit Authority (Metro) Safeguards Customer Information

- **Who:** The Metro operates the 2nd largest U.S. rail transit system and transports more than a third of the federal government to work
- **Need:** Metro needed to safeguard sensitive customer data and simplify compliance with PCI-DSS -- without impacting performance or changing database configurations
  - Protecting customer data
  - Passing audits more quickly and easily
  - Monitoring for potential fraud in PeopleSoft system
  - Leveraging scalable architecture; automated oversight workflows (electronic sign-offs, escalations); library of best practices PCI policies and reports; application-layer monitoring
- **Environment:**
  - More than 9 million transactions per year (Level 1 merchant)
  - Complex, multi-tier heterogeneous environment
- **Alternatives considered:** Native logging and auditing impractical
- **Customer Impact**: "Our customers trust us to transport them safely and safeguard their personal information."
  - "We looked at native DBMS logging and auditing, but it's impractical because of its high overhead, especially when you're capturing every SELECT in a high-volume environment like ours. In addition, native auditing doesn't enforce separation of duties or prevent unauthorized access by privileged insiders."

What Customers Are Saying About Guardium

"The integrity and confidentiality of our ERP, financial and customer data are paramount to our company and enable us to serve our millions of customers safely, reliably and efficiently. We have selected Guardium's real-time database monitoring and compliance automation solution to help us meet our compliance goals for database monitoring."

Cindy Peluso, Director of Information Security, National Grid

"Guardium's technology was key to helping us pass our SOX audit. In the past, we spent hours and hours reviewing logs, but we didn't have real-time controls or the detailed information required by our auditors. We also tried agent-based change control solutions, but they didn't work. The Guardium system gives us both real-time alerting and granular audit reporting while automating the entire process. This helps us meet our auditors' requirements while saving us several hundred hours a year in staff time."

Robert G. Gorrie, Corporate Information Security Manager, USEC
($1B NYSE-traded nuclear energy company)

"Guardium's innovative network-based technology monitors, protects and audits access to key information assets at ING Investment Management."

Charles Kim, Information Security Officer, ING Investment Management

"[Guardium's technology] enabled the customer to improve database security … without impacting the performance of critical business applications."

Forrester Consulting Commissioned Case Study
$10B NYSE-traded energy company

Validated by Industry Experts

FORRESTER®

"Dominance in this space"
#1 Scores for Current Offering, Architecture & Product Strategy

ChannelWeb

"Most Powerful Compliance Regulations Tools ... Ever"

SC MAGAZINE

"5-Star Ratings: Easy installation, sophisticated reporting, strong policy-based security."

the 451 group

InformationWeek

"Top of DBEP Class"

"Practically every feature you'll need [illegible]"

"Guardium is ahead of the pack and gaining speed."

"Guardium is ahead of the pack and gaining speed."

"Guardium is ahead of the pack and gaining speed."

RED HERRING N. AMERICA WINNER 100

SQL SERVER MAGAZINE

2007 Editor's Choice Award in "Auditing and Compliance"

SECURITY MAGAZINE

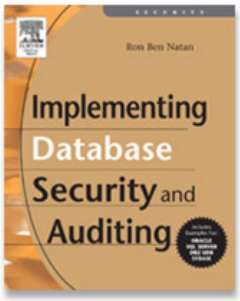
"Enterprise-class data security product that should be on every organization's radar."

INFORMATION SECURITY Hotpick

Summary and conclusions

- **Traditional log management, network scanners, SIEM and DLP insufficient to secure high-value databases**
  - No real-time monitoring at data level to detect unauthorized access
  - Inability to detect fraud at application layer
  - No knowledge about DBMS commands, vulnerabilities & structures
  - Native logging and auditing require database changes and affect performance
- **IBM InfoSphere Guardium is the most widely-deployed solution, with ongoing feedback from the most demanding data center environments worldwide**
  - Scalable enterprise architecture
  - Broad heterogeneous support
  - 100% visibility and granular control
  - Deep automation to reduce workload
  - Holistic approach

For More Information



- Check out *Implementing Database Security and Auditing*
  - Definitive 413-page text for security, risk management & database professionals
  - Specific tips for DB2, Oracle, SQL Server, MySQL and Sybase
  - Written by database security expert, IBM GOLD Consultant & Guardium CTO, Ron Ben Natan, Ph.D.
  - Free chapter download: www.guardium.com/index.php/landing/520
- See "Resources" section for case studies, ROI examples, white papers & lab reviews
- Check out the *Database Security TechCenter* by Dark Reading
  - Latest news, tips & reports
  - www.darkreading.com/database_security/

SECURITY dark READING
Protect The Business Enable Access

Introduction to InfoSphere Guardium Real-Time Database Protection and Monitoring