



# IBM Information Governance Security Software Overview for Innovapost



June 14, 2013

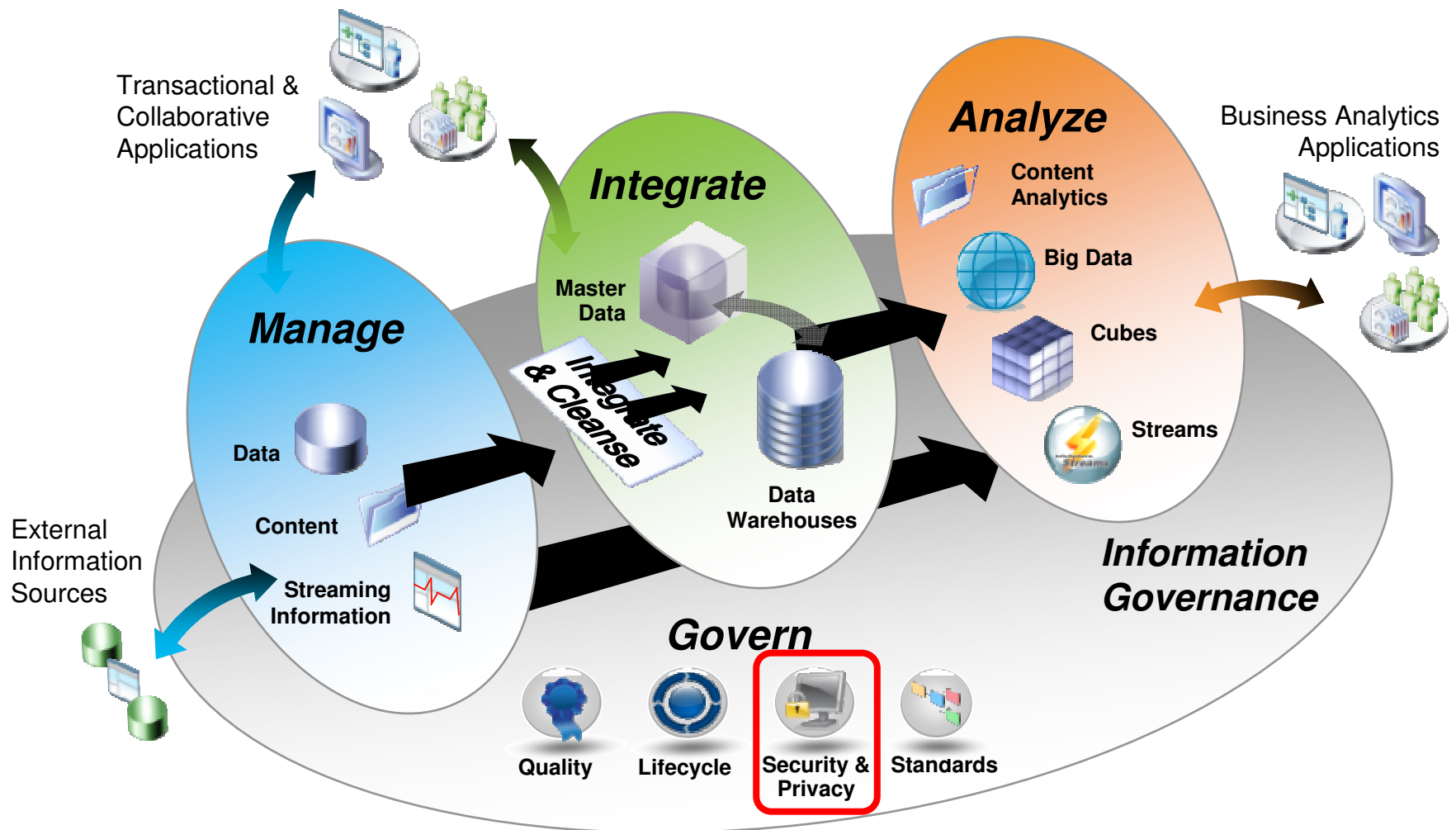
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## Agenda

- Introduction
- IBM InfoSphere Discovery
- IBM InfoSphere Guardium Database Activity Monitor
- IBM InfoSphere Guardium Data Encryption
- IBM InfoSphere Guardium Data Redaction
- IBM InfoSphere Optim Data Privacy

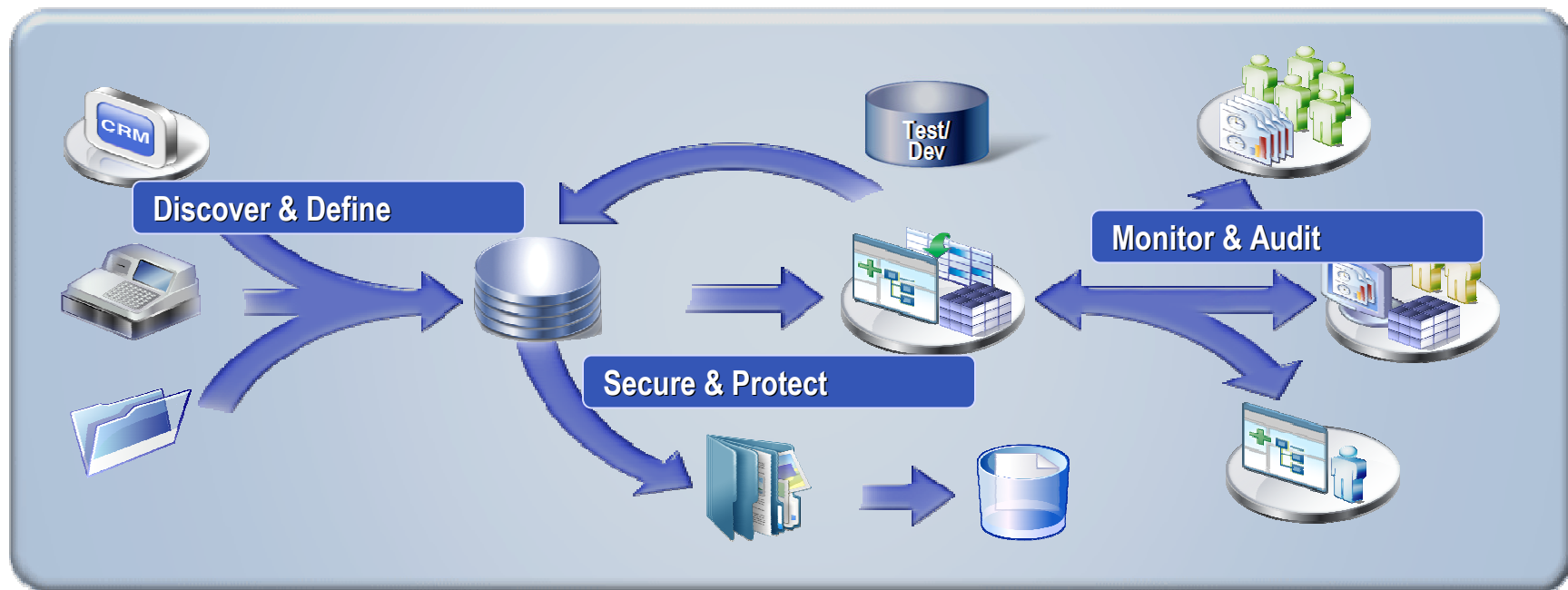
# Mastering information across the Information Supply Chain



Trusted ♦ Relevant ♦ Governed

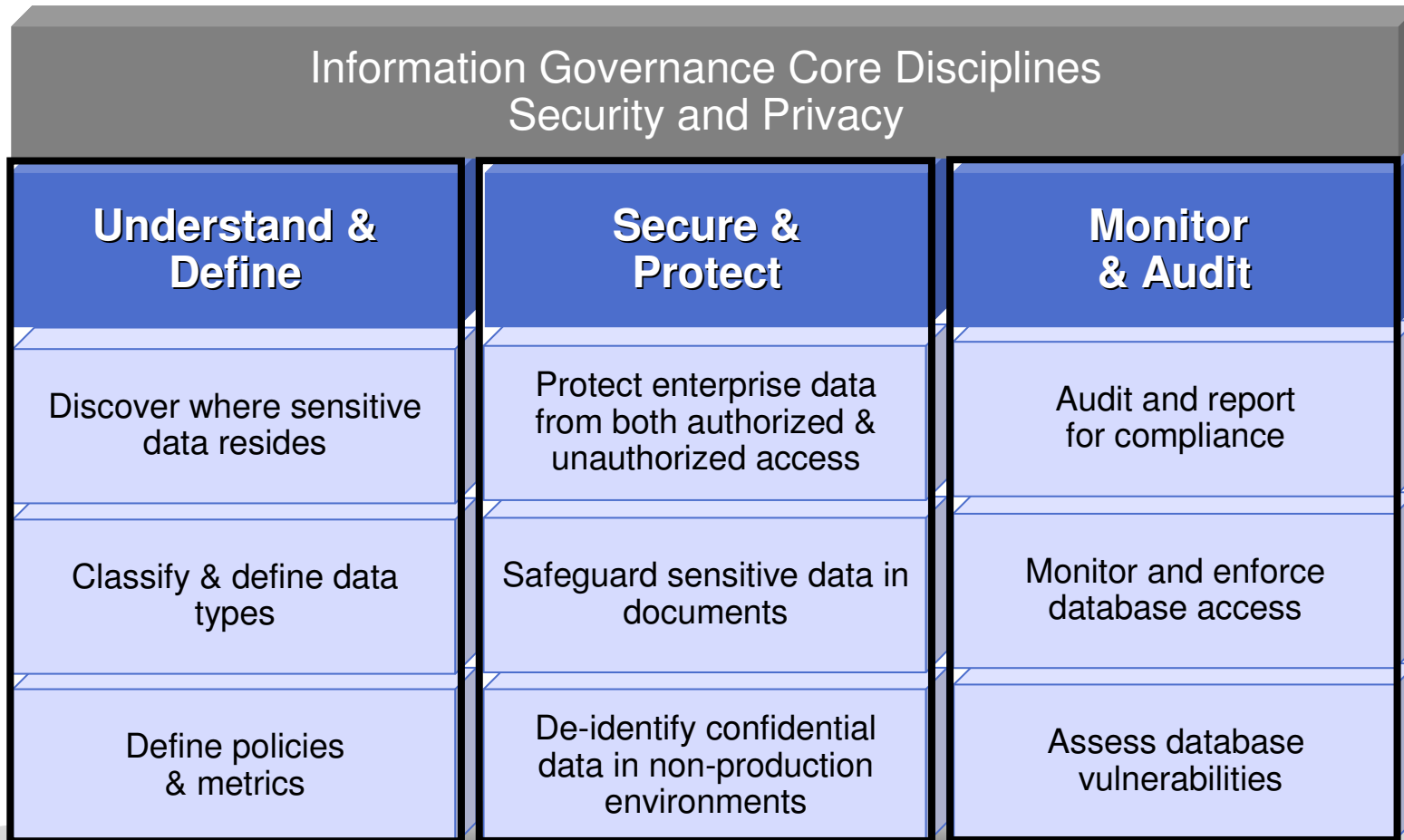
# Securing and Protecting Your Information Supply Chain

- Understanding the “what & where” of enterprise data
- Protecting the data across the enterprise, both internal and external threats
- Knowing who’s accessing your data when, how and why
- Monitoring and reporting on database access for audit purposes





# Requirements to manage security & protection of data



**Data Stewards** "I need to understand my data better to determine what needs to be secured."

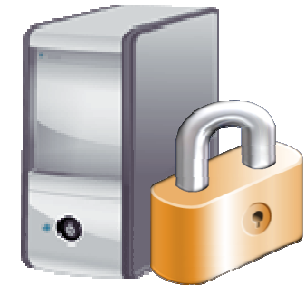
**Chief Security Officer** "We need a comprehensive strategy to protect our data. The users have unstructured data in all enterprise environments & ensure we can detect a potential breach before it occurs."

**Chief Security Officer** "I need common security policies for my enterprise."

# InfoSphere Security and Privacy Solutions



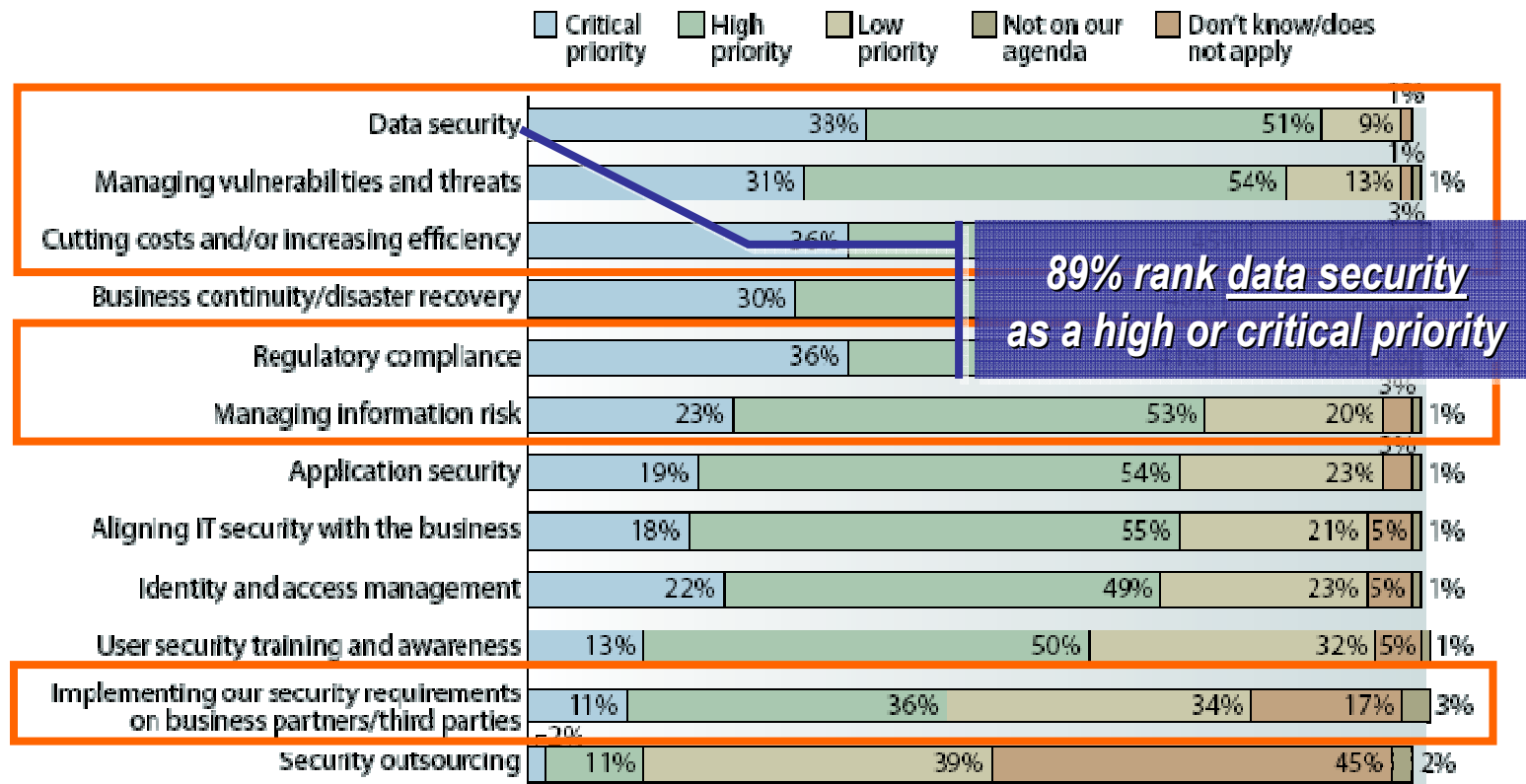
- **InfoSphere Discovery**
  - Identify and document enterprise data relationships including the location of sensitive information
- **InfoSphere Guardium Database Activity Monitor**
  - Database Activity Monitoring & Auditing
  - Know who is accessing your data in real-time and meet business security audits
- **InfoSphere Guardium Data Encryption**
  - Encrypt sensitive data and provide access for the right user
- **InfoSphere Guardium Data Redaction**
  - Protect sensitive unstructured information in documents from unintentional disclosure
- **InfoSphere Optim Test Data Management and Data Privacy**
  - Mask private information across non-production environments
  - Protect sensitive information close to the source or as its being extracted





# Top IT Security Initiatives

“Which of the following are likely to be your organization’s top IT security priorities over the next 12 months?”



Base: 1,009 North American and European enterprise IT security sourcing and services decision-makers (percentages may not total 100 because of rounding)

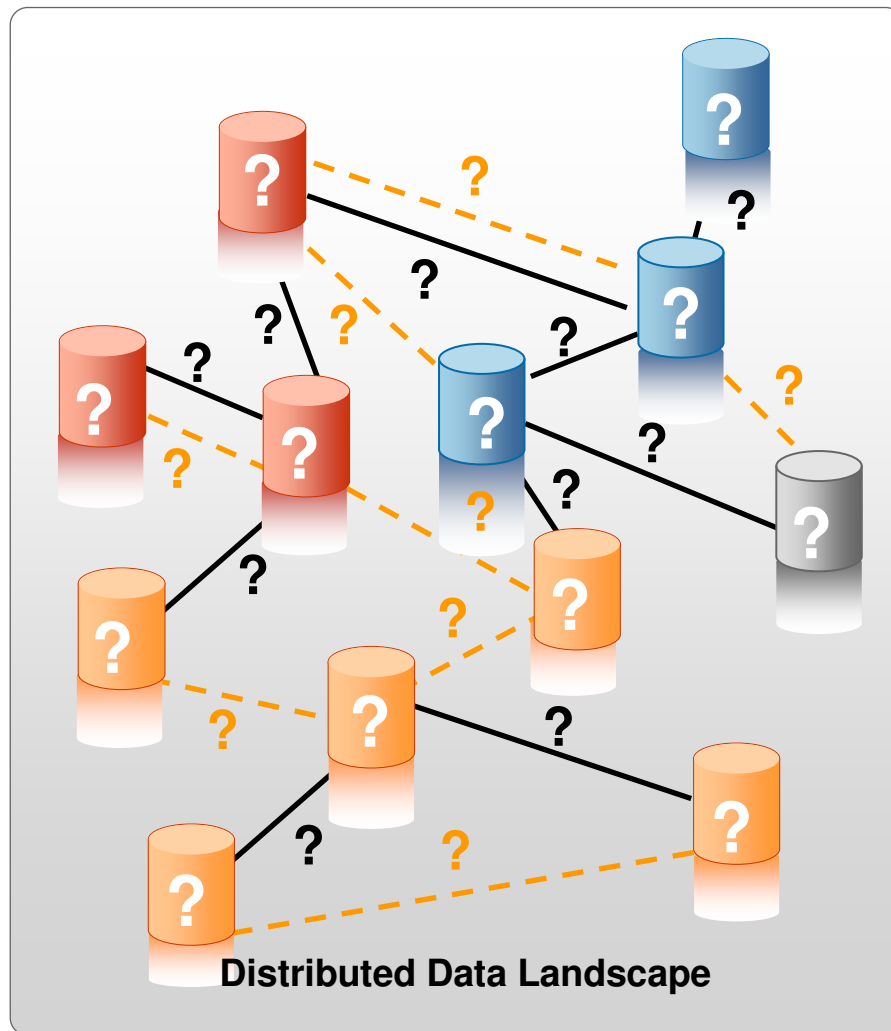
Source: Forrester Research, Inc. Jonathan Penn, “The State Of Enterprise IT Security And Emerging Trends: 2009 To 2010” – January 2010



# InfoSphere Discovery

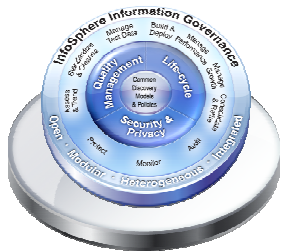


# You can't manage what you don't understand



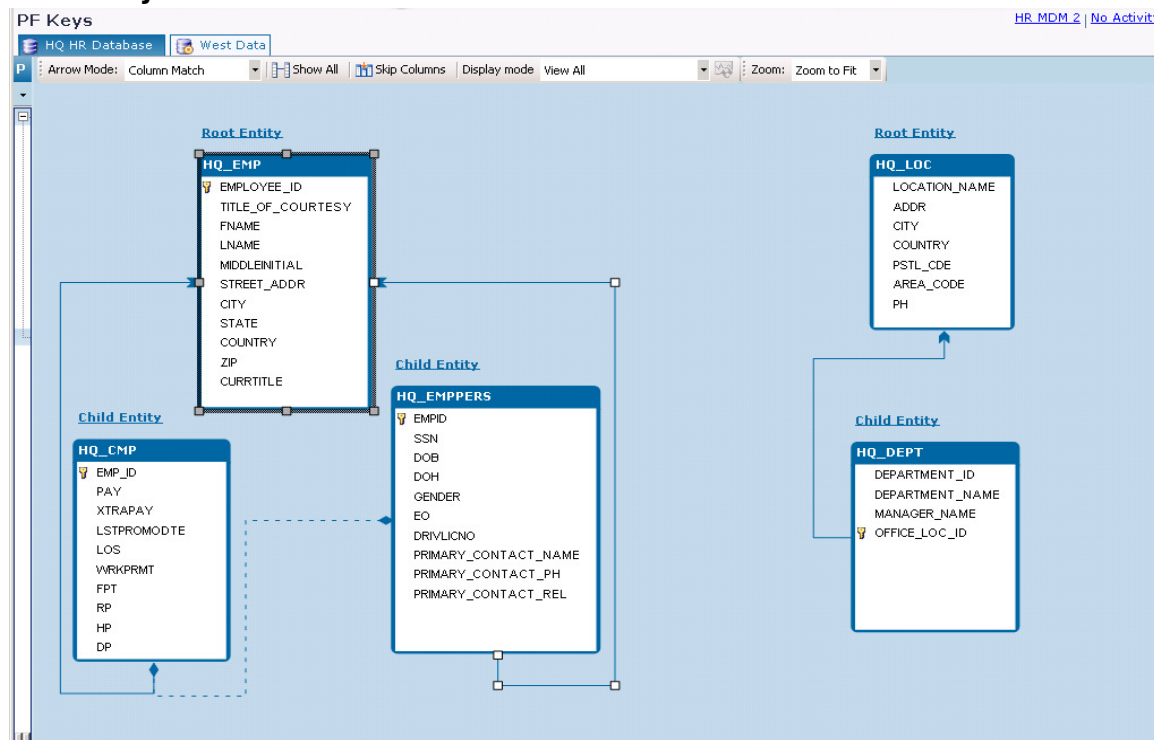
- **Data can be distributed over multiple applications, databases and platforms**
  - Where are those databases located?
  - Who can access the data?
- **Complex, poorly documented data relationships**
  - Which data is sensitive, and which can be shared?
  - Whole and partial sensitive data elements can be found in hundreds of tables and fields
- **Data relationships not understood because:**
  - Corporate memory is poor
  - Documentation is poor or nonexistent
  - Logical relationships (enforced through application logic or business rules) are hidden

# IBM InfoSphere Discovery



Accelerate project deployment by automating discovery of your distributed data landscape

## Discovery



Discovery supports analysis of data on distributed platforms (LUW), z/OS and flat files.

Note: Additional application specific solutions available for SAP, Oracle eBiz, Siebel, JDEdwards, PeopleSoft

## Requirements

- Identify hidden sensitive data requiring protection
- Define business objects for securing sensitive data
- Discover data transformation rules and heterogeneous relationships to secure data

## Benefits

- Minimize risk of breaches by implementing consistent security controls
- Automate manual activities to minimize cost and time while maximizing quality
- Business insight into data relationships reduces project risk



## Discover How Data is Related and Where Sensitive Data May Be Hidden

**Sensitive Relationship Discovery**

System A Table 1	
Number	Name
3544600986	Alex Felltham
5728150000	Barney Cole
3786	Patient ID # embedded within another field
6783602400	Bob Smith
4035567193	Eileen Ranchman
8037409934	Fred Simpson
4306123913	John Smith
9525061085	Jamie Slattery
4594182715	Jim Johnson
1288966020	Martin Aston

System A Table 15		
Patient	Result	Test
3802468	N	53
4100715	N	53
5001000	N	53
5567193	N	72
6123913	Y	47
6736304	N	34
7409934	N	34
8150928	N	47
8966020	N	34

System Z Table 25	
Code	Name
53	Streptococcus pyogenes
72	Pregnancy
32	Alzheimer Disease
47	H1N1
64	Dermatamycoses

Compound sensitive data:  
Test results could potentially be revealed.

- **Relationships and sensitive data can't always be found just by a simple data scan**
  - Sensitive data can be embedded within a field
  - Sensitive data could be revealed through relationships across fields & systems
- **When dealing with hundreds of tables and millions of rows, this search is complex – you need the right solution**





# InfoSphere Guardium Database Activity Monitor



# Sony Data Breach Exposes 100 Million Customers to Years of Identity-Theft Risk – Costs Skyrocket Beyond \$170 Million

Japan

- Hackers exploited a known security vulnerability to gain access to 77 million PlayStation Network and Qriocity user names, addresses, gender, birth dates and other information in mid-April 2011.
- Hackers also gained access to 23,400 credit card and debit records from non-U.S. customers and the personal account information of 24.6 million account holders from a separate unit, Sony Online Entertainment.
- The attackers may have stolen customer names, birth dates, and potentially the mother's maiden name. These are all the things used to check a customer's identity, and that can be used to falsify it.
- Sony took a \$179 Million charge in their latest quarter, but has stated “In addition, in connection with the data breach, class action lawsuits have been filed against Sony and certain of its subsidiaries and regulatory inquiries have begun; however, those are all at a preliminary stage, so we are not able to include the possible outcome of any of them in our results forecast for the fiscal year ending March 2012 at this moment.”

# Data is the key target for security breaches..... ... and Database Servers Are The Primary Source of Breached Data

Table 10. Compromised assets by percent of breaches and percent of records\*

Type	Category	All Orgs		Larger Orgs	
POS server (store controller)	Servers	50%	1%	2%	<1%
POS terminal	User devices	35%	<1%	2%	<1%
Desktop/Workstation	User devices	18%	34%	12%	36%
Automated Teller Machine (ATM)	User devices	8%	<1%	13%	<1%
Web/application server	Servers	6%	80%	33%	82%
Database server	Servers	6%	96%	33%	98%
Regular employee/end-user	People	3%	1%	5%	<1%
Mail server	Servers	3%	2%	10%	2%
Payment card (credit, debit, etc.)	Offline data	3%	<1%	0%	<1%
Cashier/Teller/Waiter	People	2%	<1%	2%	<1%
Pay at the Pump terminal	User devices	2%	<1%	0%	<1%
File server	Servers	1%	<1%	5%	<1%
Laptop/Netbook	User devices	1%	<1%	5%	<1%
Remote access server	Servers	1%	<1%	7%	<1%
Call Center Staff	People	1%	<1%	7%	<1%

WHY?

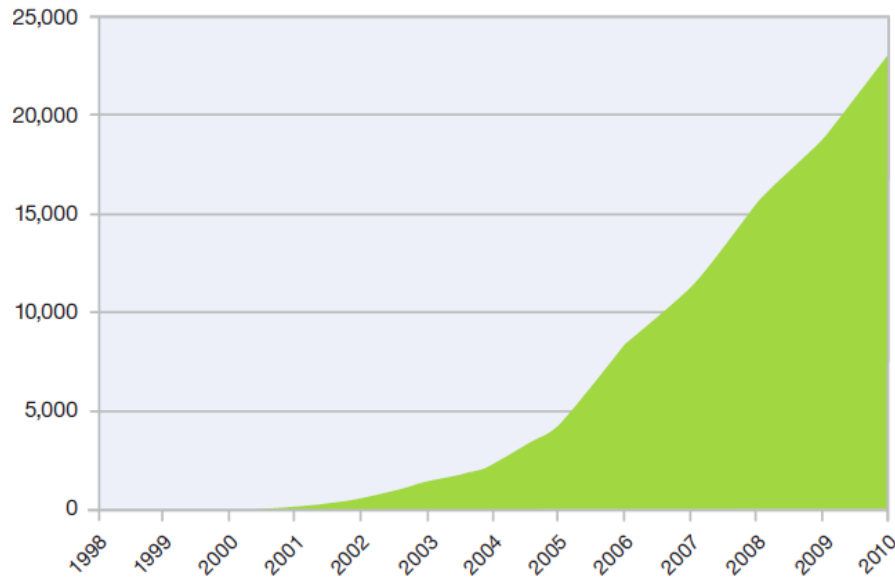
- Database servers contain your client's most valuable information
  - Financial records
  - Customer information
  - Credit card and other account records
  - Personally identifiable information
  - Patient records
- High volumes of structured data
- Easy to access

**2012 Data Breach Report from Verizon Business RISK Team**

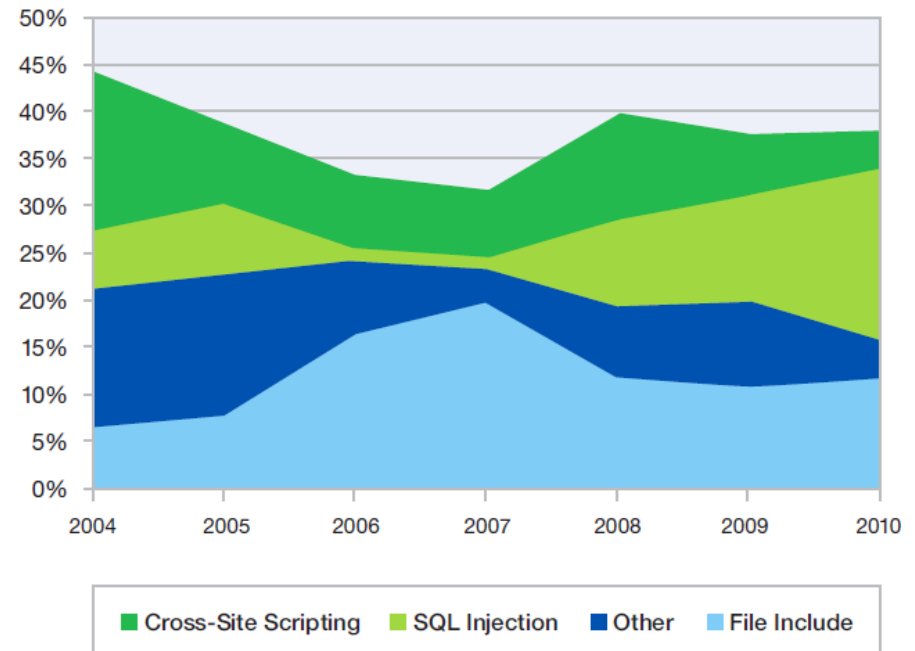
[http://www.verizonbusiness.com/resources/reports/rp\\_data-breach-investigations-report-2012\\_en\\_xg.pdf](http://www.verizonbusiness.com/resources/reports/rp_data-breach-investigations-report-2012_en_xg.pdf)

# Web Application Vulnerabilities Continue to Rise

**Cumulative Count of Web Application Vulnerability Disclosures**  
1998-2010



**Web Application Vulnerabilities by Attack Technique**  
2004-2010



“The majority of web applications are custom ... **the total number of web application vulnerabilities is likely much larger than the quantity of public reports** ... Web application vulnerabilities may vastly exceed the quantity of other kinds of security issues on the Internet.

**Source: IBM Security Solutions X-Force® 2010 Trend and Risk Report**

[www.ibm.com/security/xforce](http://www.ibm.com/security/xforce)

# Keeping up with ever-changing global and industry





# Key Business Drivers for Database Security & Compliance

**1**

## Prevent data breaches

- Prevent disclosure or leakages of sensitive data

**2**

## Ensure the integrity of sensitive data

- Prevent unauthorized changes to data, database structures, configuration files and logs

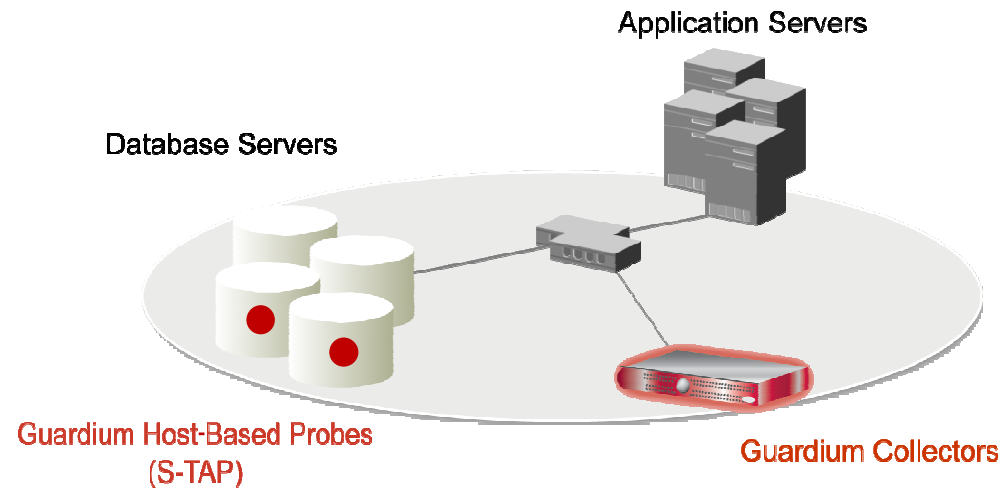
**3**

## Reduce cost of compliance

- Automate and centralize controls
  - Across diverse regulations, such as PCI DSS, data privacy regulations, HIPAA/HITECH etc.
  - Across heterogeneous environments such as databases, applications, data warehouses and Big Data platforms
- Simplify the audit review processes



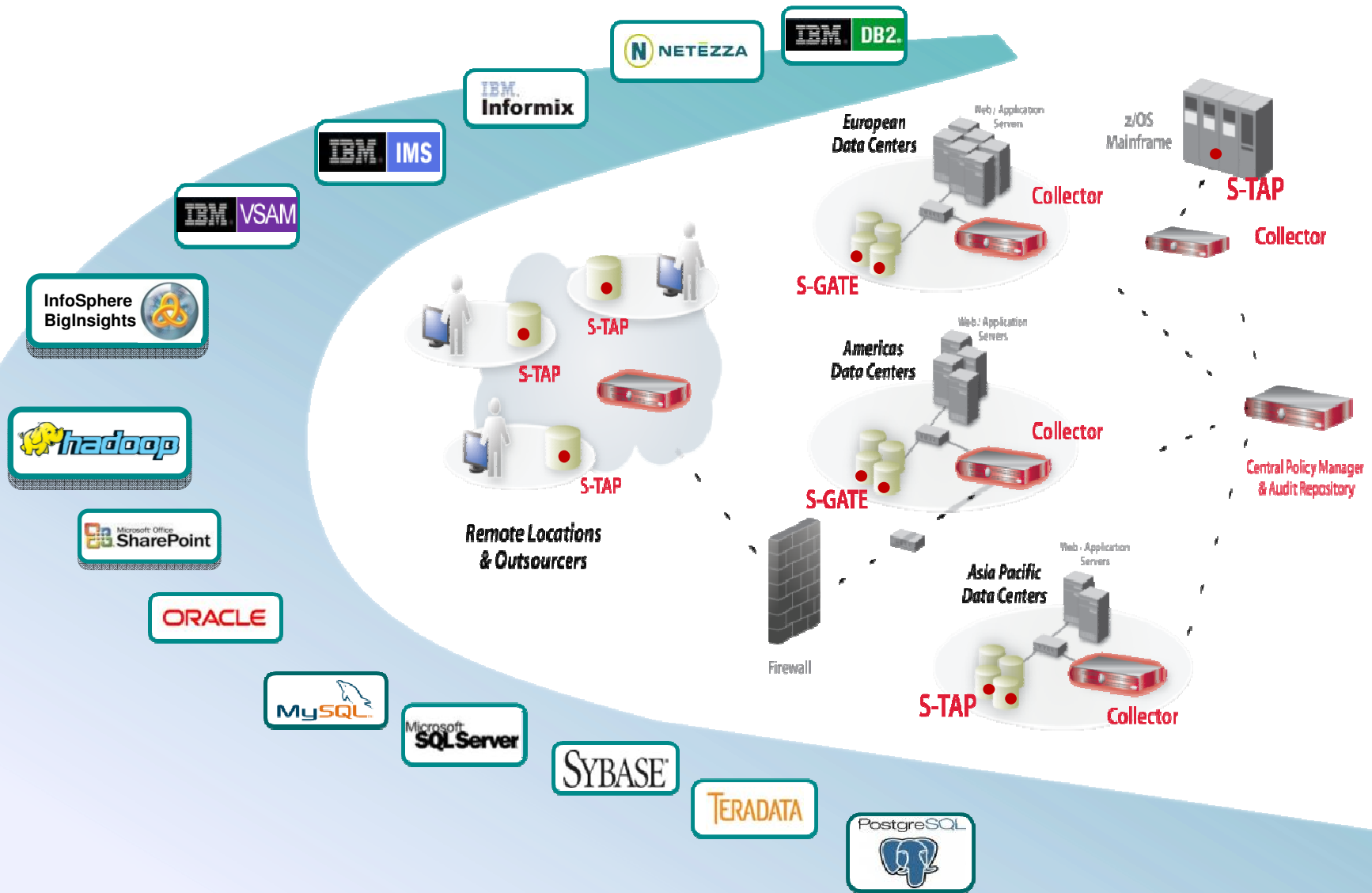
# Non-Invasive, Real-Time Database Security & Monitoring



- Continuously monitors all database activities (including local access by superusers)
- Heterogeneous, cross-DBMS solution
- Does not rely on native DBMS logs
- Minimal performance impact (2-3%)
- No DBMS or application changes
- Supports Separation of Duties
- Activity logs can't be erased by attackers or DBAs
- Automated compliance reporting, sign-offs & escalations (SOX, PCI, NIST, etc.)
- Granular, real-time policies & auditing
  - *Who, what, when, where, how*



# Heterogeneous Scalable Architecture

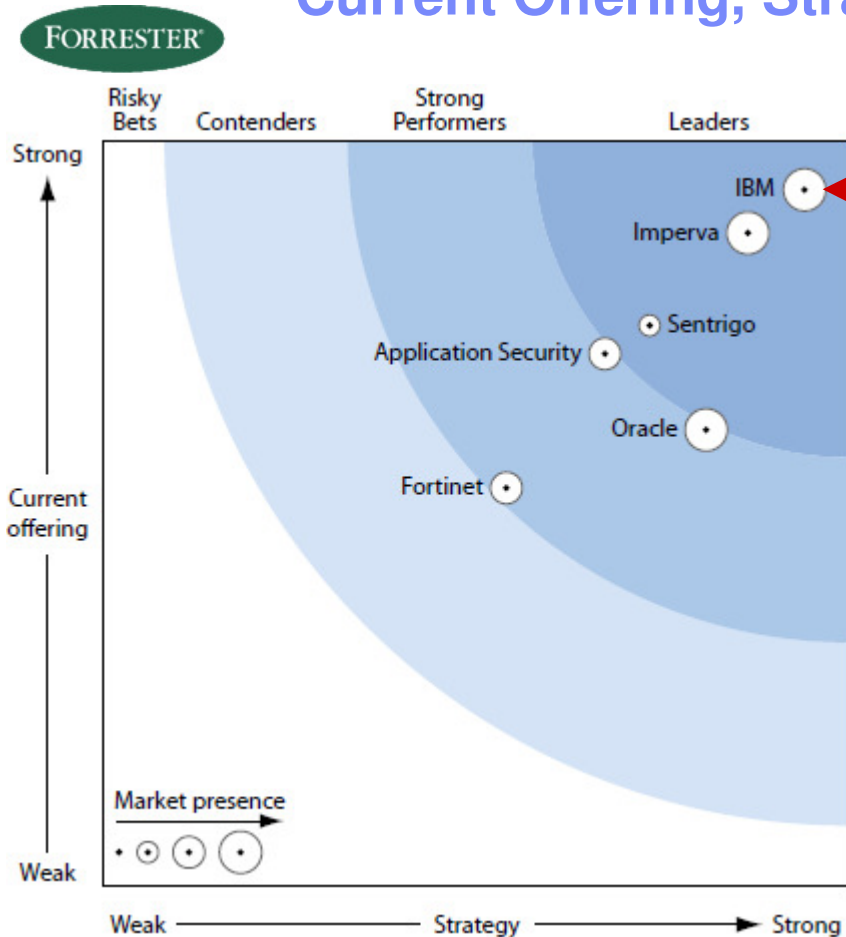


# Addressing the Full Lifecycle of Database Security

## Real-time Database Security & Monitoring



## Highest Overall Score for Current Offering, Strategy, & Market Presence

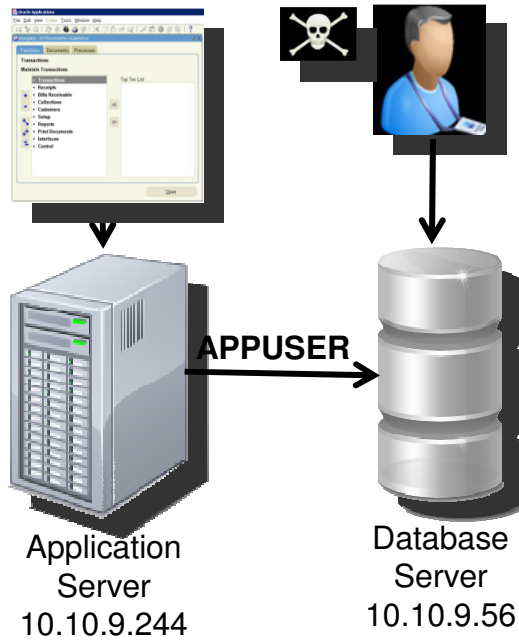


- “Guardium continues to demonstrate its **leadership** in supporting **very large heterogeneous environments**, delivering **high performance and scalability**, **simplifying administration**, and performing **real-time database protection**.”
- “IBM continues to **focus on innovation** and extending the Guardium product to **integrate with other IBM products**.”
- **#1 score in all 3 Top Categories and all 17 subcategories** along with perfect scores for **Audit Policies; Auditing Repository; Corporate Strategy; Installed Base; Services; and International Presence**.
- “Guardium offers **support for almost any of the features that one might find in an auditing and real-time protection solution**.”
- “Guardium offers **strong support for database-access auditing, application auditing, policy management, auditing repository, and real-time protection**.”
- “Guardium has been **deployed across many large enterprises and hundreds of mission-critical databases**.”
- “IBM offers **comprehensive professional services to help customers with complex environments as well as those who need assistance implementing database security across their enterprise**.”

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Source: “The Forrester Wave™: Database Auditing And Real-Time Protection, Q2 2011” (May 2011)

# Granular Policies with Detective & Preventive Controls



**Rule #1 Description** non-App Source AppUser Connection

**Category** Security **Classification** Breach **Severity** MED

**Hot**  **Server IP** / and/or **Group** Production Servers

**Hot**  **Client IP** / and/or **Group** Authorized Client IPs

**Hot**  **Client MAC** **Net. Protocol** and/or **Group**

**Hot**  **DB Name**

**Hot**  **DB User** APPUSER

**Field Name**

**Object** INVENTORY

**Command** DROP TABLE

**Min. Ct.** 0 **Reset Interval (minutes)** 0

**Continue to next Rule**  **Rec. Vals.**

**Action** ALERT PER MATCH

**Notification**

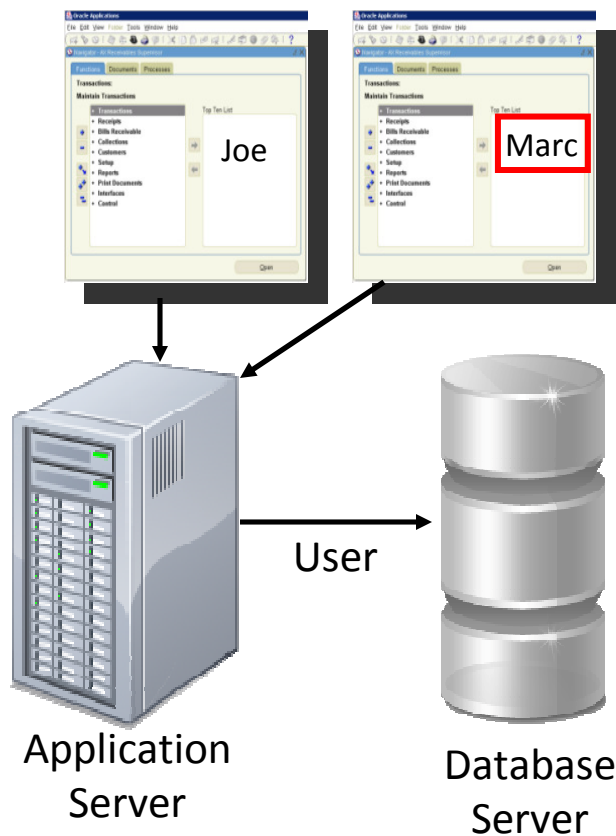
**Notification Type** MAIL **Mail User** marc\_gamache@guardium.com

ALERT DAILY  
ALERT ONCE PER SESSION  
ALERT PER MATCH  
ALERT PER TIME GRANULARITY  
ALLOW  
IGNORE RESPONSES PER SESSION  
IGNORE SESSION  
IGNORE SQL PER SESSION  
LOG FULL DETAILS  
LOG FULL DETAILS PER SESSION  
LOG FULL DETAILS WITH VALUES  
LOG FULL DETAILS WITH VALUES PER SESSION  
LOG MASKED DETAILS  
LOG ONLY  
RESET  
S-GATE ATTACH  
S-GATE DETACH  
S-GATE TERMINATE  
S-TAP TERMINATE  
SKIP LOGGING

From: GuardiumAlert@guardium.com Sent: Wed 4/15/2009 8:00 AM  
To: Marc Gamache  
Cc:  
Subject: (c1) SQLGUARD ALERT

Subject: (c1) SQLGUARD ALERT Alert based on rule ID non-App Source AppUser Connection  
Category: security Classification: Breach Severity MED  
Rule # 20267 [non-App Source AppUser Connection ]  
Request Info: [ Session start: 2009-04-15 06:59:03 Server Type: ORACLE Client IP 192.168.20.160 ServerIP: 172.16.2.152 Client PORT: 11787 Server Port: 1521 Net Protocol: TCP DB Protocol: INS DB Protocol Version: 3.8 DB User: APPUSER  
Application User Name  
Source Program: JDBC THIN CLIENT Authorization Code: 1 Request Type: SQL\_LANG Last Error:  
SQL: select \* from EmployeeTable

# Identifying Fraud at the Application Layer



DB User Name	Application User	Sql
APPUSER	joe	select * from EmployeeRoleView where UserName=?
APPUSER	joe	select * from EmployeeTable
APPUSER	marc	insert into EmployeeTable values (?,?,?,?,?,?,?)

- **Issue: Application server uses generic service account to access DB**
  - **Doesn't identify who** initiated transaction (connection pooling)
- **Solution: Guardium tracks access to application user associated with specific SQL commands**
  - Out-of-the-box support for all major enterprise applications (Oracle EBS, PeopleSoft, SAP, Siebel, Business Objects, Cognos...) and custom applications (WebSphere, WebLogic, ....)
  - Deterministic vs. time-based “best guess”
  - No changes to applications

# Tracking Privileged Users Who "su"

*Challenge: How do you track users who 'switch' accounts (perhaps to cover their tracks)?*

- Native database logging/auditing & SIEM tools can't capture OS user information
- Other database monitoring solutions only provide OS shell account that was used

## User activity

```

login as: joe
joe@192.168.30.152's password:
Last login: Tue Apr 14 15:17:12 2009 from 192.168.20.160
[joe@u2 ~]$ su - oracle
Password:
-bash-3.00$ sqlplus system

SQL*Plus: Release 10.2.0.1.0 - Production on Tue Apr 14 15:17:39 2009

Copyright (c) 1982, 2005, Oracle. All rights reserved.

Enter password:

Connected to:
Oracle Database 10g Express Edition Release 10.2.0.1.0 - Production

SQL> insert into AppUser.EmployeeTable values (1001,6,'Joe','Smith','Salary','Bonus',500000,1);

1 row created.

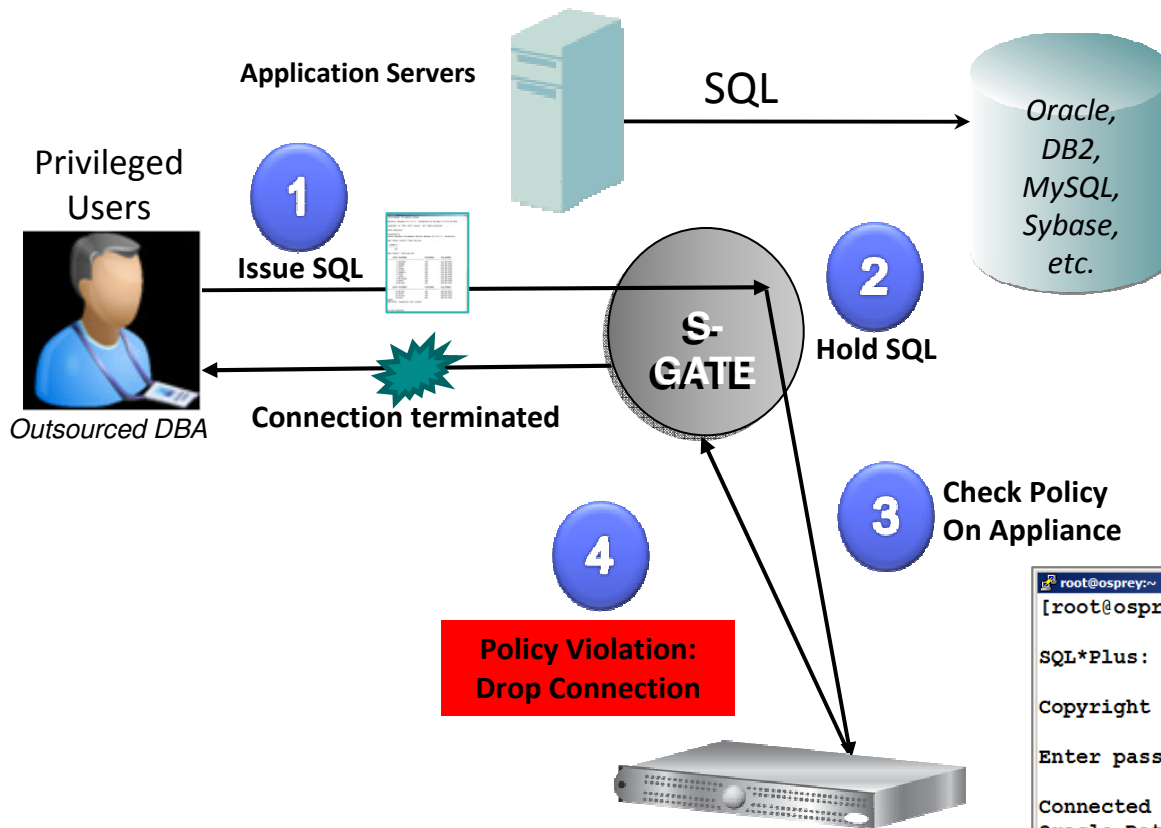
SQL>
    
```

## What Guardium Shows You

DB User Name	ShellAcct	OSUser	Sql
SYSTEM			insert into AppUser.EmployeeTable values (?,?,?,?,?,?)
SYSTEM	ORACLE		insert into AppUser.EmployeeTable values (?,?,?,?,?,?)
SYSTEM	ORACLE	joe	insert into AppUser.EmployeeTable values (?,?,?,?,?,?)



# Cross-DBMS, Data-Level Access Control (S-GATE)



- ✓ Cross-DBMS policies
- ✓ Block privileged user actions
- ✓ No database changes
- ✓ No application changes
- ✓ Without risk of inline appliances that can interfere with application traffic

```

root@osprey:~
[root@osprey ~]# sqlplus system

SQL*Plus: Release 10.2.0.1.0 - Production on Tue May 27 01:13:32 20
Copyright (c) 1982, 2005, Oracle. All rights reserved.

Enter password:
Connected to:
Oracle Database 10g Express Edition Release 10.2.0.1.0 - Production

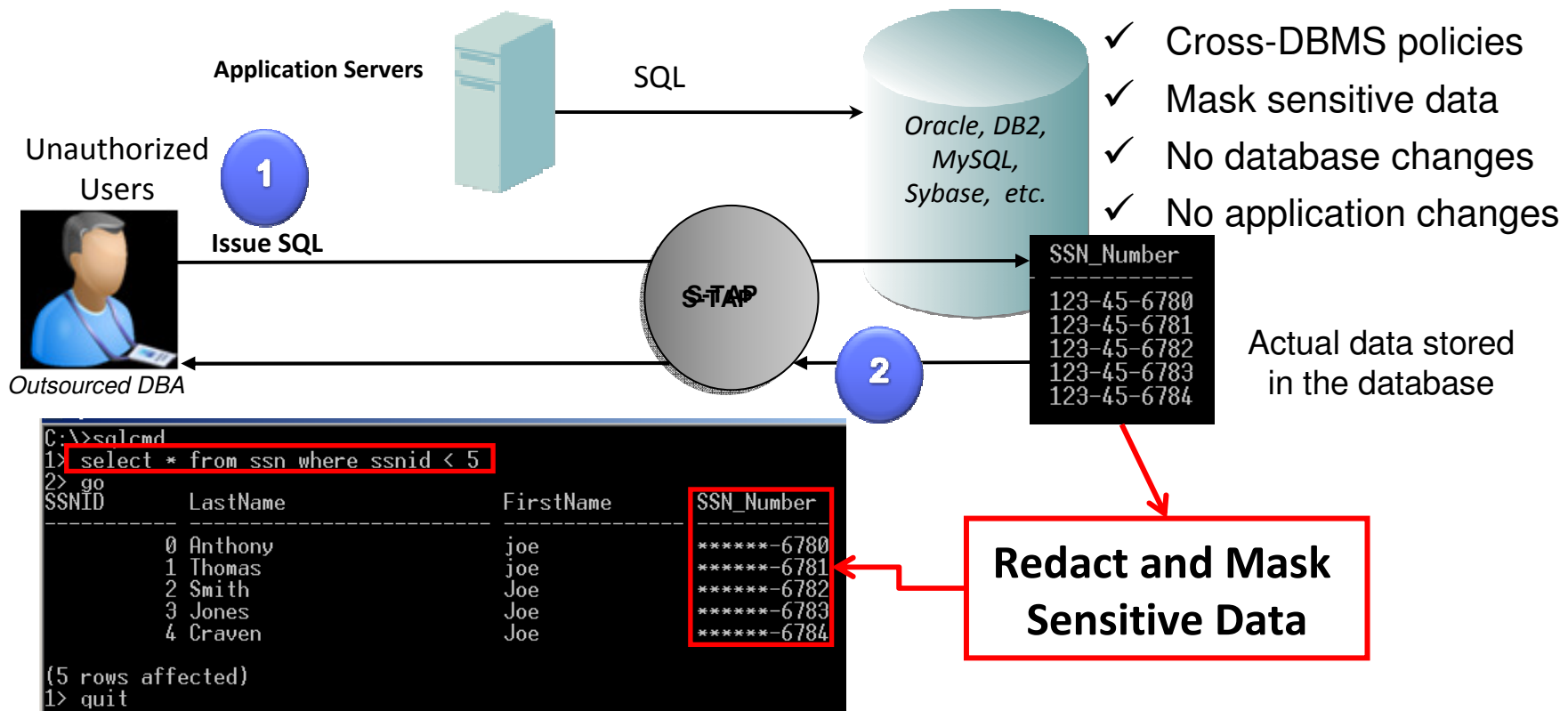
SQL> select * from creditcard;
select * from creditcard
*
ERROR at line 1:
ORA-03113: end-of-file on communication channel

Session Terminated

SQL>
    
```



# Unauthorized Users Masked when Sensitive Information Cross-DBMS, Data-Level Access Control (Redact)



```
C:\>sqlcmd
1> select * from ssn where ssnid < 5
2> go
SSNID      LastName      FirstName      SSN_Number
-----
0 Anthony      joe            *****-6780
1 Thomas      joe            *****-6781
2 Smith       Joe           *****-6782
3 Jones       Joe           *****-6783
4 Craven      Joe           *****-6784

(5 rows affected)
1> quit
```

User view of the data in the database

# Automating Sign-offs & Escalations for Compliance



**Guardium**

**Weekly Database Change Management Process**  
 Audit process execution began 4/16/09 12:24 AM

Other Results For This Process ▼ ➔

📄 Sign Results
➔ Continue
⬅ Escalate
💬 Comment
📄 Download PDF

Distribution Status: ⊕  
 Comments: ☐

Timestamp	User	Comment for Result
2009-04-16 00:42:37.0	Marc	Need to review the DB login failure more closely! App User account should not fail a login.

⊕ [Report: Database Changes Report \[-ChangeRequest Report\] Overall Value: 3](#)  
⊕ [Security Assessment: Security Assessment \[-Assessment\] Overall Value: 36](#)  
⊕ [Classification Process: Classification Process \[Search for CreditCard Accounts - CreditCard Accounts\]](#)  
⊕ [Report: Failed DB Logins Report \[Failed User Login Attempts\] Overall Value: 1](#)  
⊕ [Report: SQL Errors Report \[SQL Errors\] Overall Value: 56](#)

[Close this window](#) 📄 View

- Automates entire compliance workflow
  - Report distribution to oversight team
  - Electronic sign-offs
  - Escalations, comments & exception handling
- Addresses auditors' requirements to document oversight processes
- Results of audit process stored with audit data in secure audit repository
- Streamlines and simplifies compliance processes

# Vulnerability Assessments Using CIS, STIG Benchmarks

**Guardium**

Results for Security Assessment: **Comprehensive Oracle Assessment**  
 Assessment executed 2009-08-21 12:47:28.0

From: 2009-08-20 12:47:28.0 To: 2009-08-21 12:47:28.0  
 Client IP or IP subnet: Any Server IP or IP subnet: Any

Download PDF

Tests passing: **42%**

Based on the tests performed under this assessment, data access of the defined database environments requires improvement. Refer to the recommendations of the individual tests to learn how you can address problems within your environment and what you should focus upon first. Once you have begun addressing these problems you should also consider scheduling this assessment as an audit task to continuously assess these environments and track improvement.

[View log](#)  
[Jump to Datasource list](#)

**Overall Score**

**Detailed Scoring Matrix**

Result Summary *Showing 92 of 92 results (0 filtered)*

	Critical	Major	Minor	Caution	Info
Privilege	9p 15f	1p 4f	-- 1f	-- --	-- --
Authentication	2p 4f	-- 1f	-- 1f	-- --	-- --
Configuration	2p 2f	-- 8p 3f 4e	1p 3f 4e	-- 6f 1e	-- --
Version	-- --	-- 2f	-- --	-- --	-- --
Other	-- 2f	-- 2p 3f	-- 3p	-- 1e	-- -- 6p -- 1e

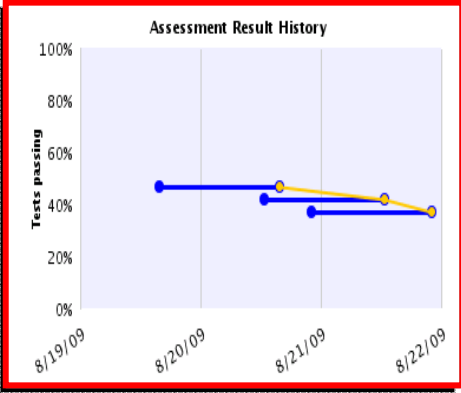
Current filtering applied:  
 Severities: - Show All -  
 Scores: - Show All -  
 Types: - Show All -

[Reset Filtering](#)  [Filter / Sort Controls](#)

Assessment Test Results *Showing 92 of 92 results (0 filtered)*

Cat.	Test Name	Datasource	P/F	Sev.	Reason
Other	<a href="#">Excessive Login Failures (Production)</a>	[Observed]	Fail	Critical	Too Many login failures, found 15 per day.  <i>Recommendation: An alarming number of login failures have been reported from your databases. This might be an indication of an attempt to break into your database, or of someone trying to steal or damage your data. The number of login failures should be close to zero, especially in production environments. You should immediately inspect all attempts to access your database and the source of all the login failures, and take immediate action to deny access to your database from unauthorized clients.</i>
Conf.	<a href="#">DBA Profile FAILED_LOGIN_ATTEMPTS Are Limited</a>	ORACLE: oracle - 9.59	Fail	Critical	User profile [MONITORING_PROFILE] setup parameter FAILED_LOGIN_ATTEMPTS found out of defined threshold value

Historical Progress or Regression



Filter control for easy use

Show only: [Reset Filtering](#)

Severities	Scores	Test Types
Critical	Fail	SYBASE
Major	Pass	MS SQL SERVER
Minor	Error	INFORMIX
Cautionary		MYSQL

Sort by:  
 First: Severity | Second: Score | Third: Datasource

Apply

# Validated by Industry Experts



*"Dominance in this space"*  
#1 Scores for Current Offering,  
Architecture & Product Strategy



**"Most Powerful Compliance  
Regulations Tools ... Ever"**



*"5-Star Ratings: Easy  
installation, sophisticated  
reporting, strong policy-based  
security."*



**"Guardium is ahead of the  
pack and gaining  
speed."**



*"Top of DBEP Class"*

*"Practically every feature you'll  
need all of it, down to the data"*

# Guardium is ahead of the pack and gaining speed."



*2007 Editor's Choice Award  
in "Auditing and  
Compliance"*



*"Enterprise-class data security  
product that should be on every  
organization's radar."*





# InfoSphere Guardium Data Encryption



## InfoSphere Guardium products

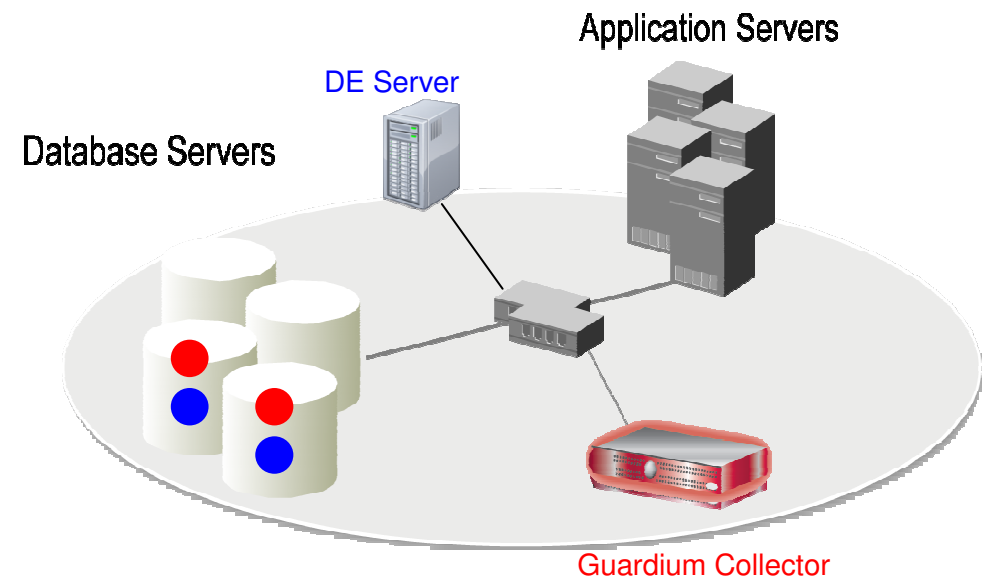
- **Guardium Data Encryption (DE) and Guardium Database Activity Monitor (DAM) are complimentary security products**

- **Guardium DAM Strength**

- SQL Access Monitoring
- SQL Intrusion Prevention
- Auditing
- Reporting

- **Guardium DE Strength**

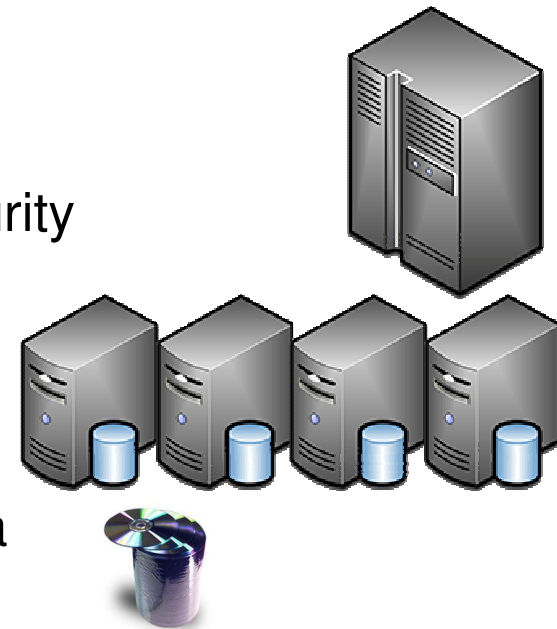
- Transparent Data Encryption
- Key management
- File Access Control



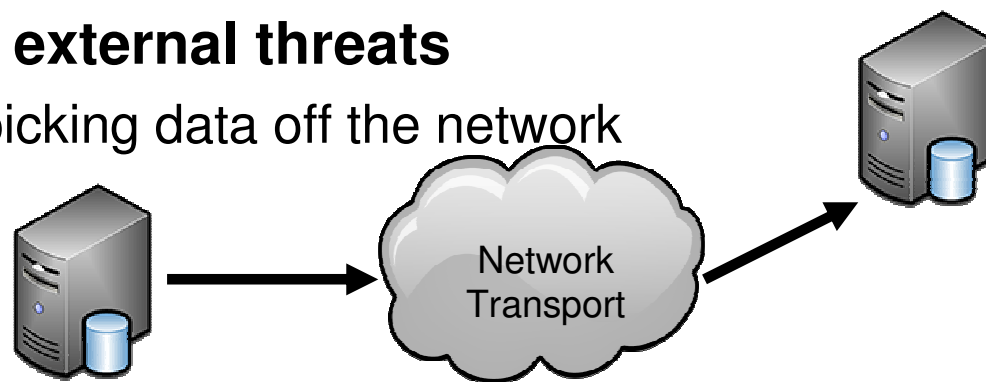


## The Data Threats – Data at Rest & Data in Transit

- **Online – internal threats**
  - Attackers breaking through perimeter security
  - Privileged user abuse
  - Data replicates to many locations
- **Offline – theft and loss**
  - Backups typically written to portable media
  - Often stored offsite for long periods



- **Onwire – internal and external threats**
  - Hackers and sniffers picking data off the network





## What is InfoSphere Guardium Data Encryption?

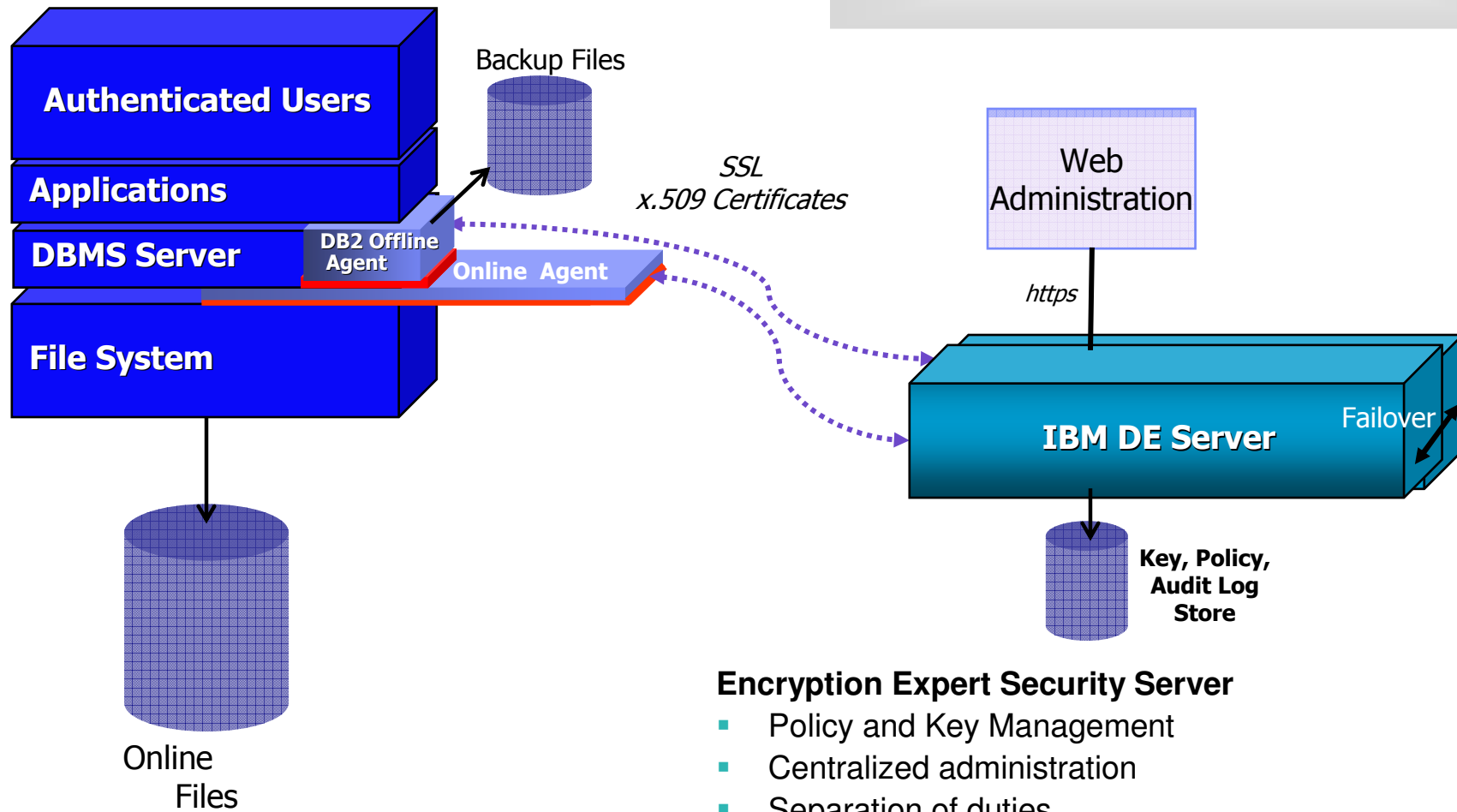
- **Data protection for your database environments**
  - High performance encryption, access control and auditing
  - Data privacy for both online and backup environments
  - Unified policy and key management for centralized administration across multiple data servers
- **Transparency to users, databases, applications, storage**
  - No coding or changes to existing IT infrastructure
  - Protect data in any storage environment
  - User access to data same as before
- **Centralized administration**
  - Policy and Key management
  - Audit logs
  - High Availability



# Data Encryption Architecture

## Components:

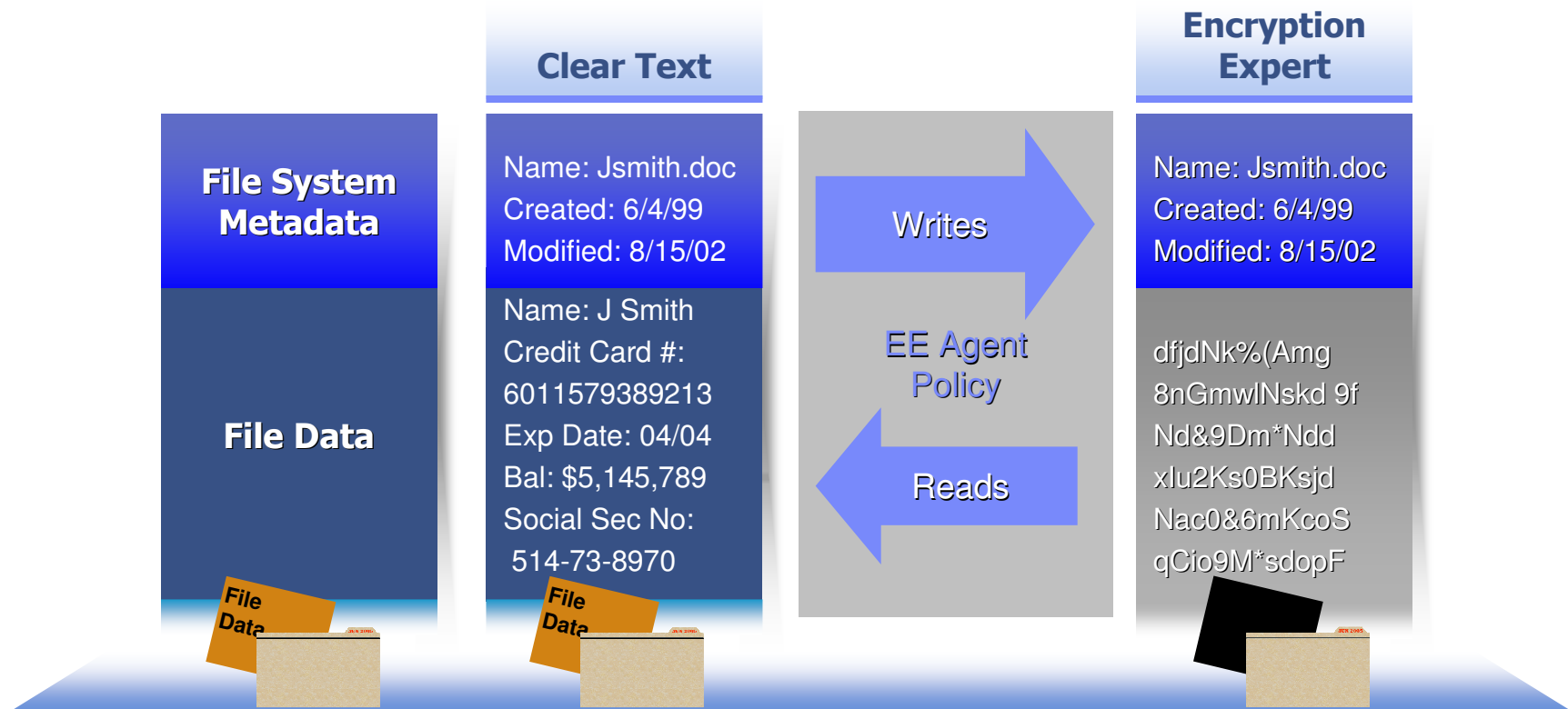
- DE Security Server
- DE Secure Offline Agent
- DE Secure File System Online Agent



## Encryption Expert Security Server

- Policy and Key Management
- Centralized administration
- Separation of duties

# File Management



- Protects Sensitive Information Without Disrupting Data Management
- High-Performance Encryption
- Data Access as an Intended Privilege

# Context-Aware Access Control

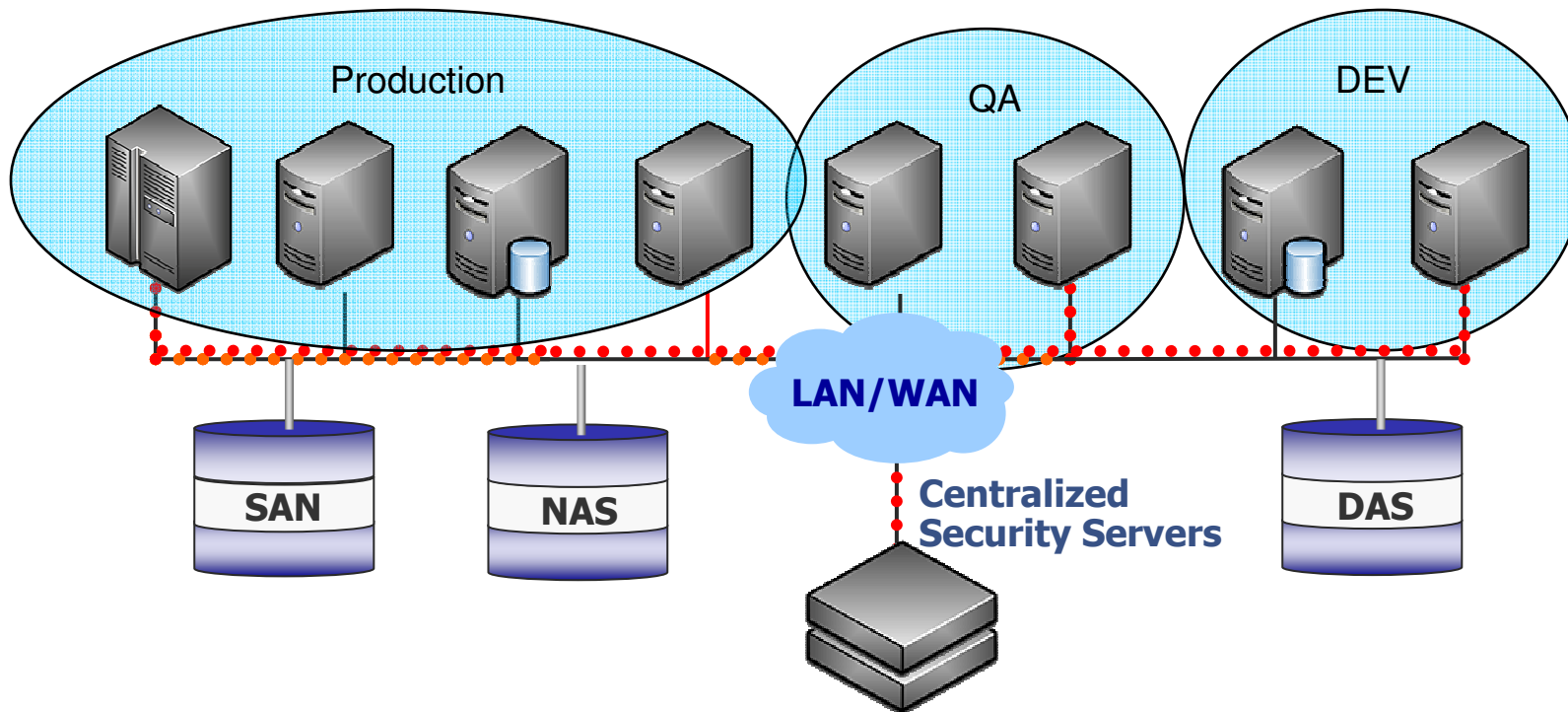
<b>Who?</b>	<ul style="list-style-type: none"> <li>▼ Filters Users or Groups Who May Access Protected Data</li> <li>▼ Filters the Applications Users May Invoke to Access Protected Data</li> </ul>
<b>What?</b>	<ul style="list-style-type: none"> <li>▼ Identifies the File System Operations Available to the User/ Application Combination</li> </ul>
<b>Where?</b>	<ul style="list-style-type: none"> <li>▼ Identifies Protected Data (e.g., File, Directory, Wildcard)</li> </ul>
<b>When?</b>	<ul style="list-style-type: none"> <li>▼ Verifies Authorized Time Window Available for Access by Window-Sensitive Tasks (e.g., Backup, Contract Employees)</li> </ul>
<b>How?</b>	<ul style="list-style-type: none"> <li>▼ Separates the Ability to <b>Access</b> Data From the Ability to <b>View</b> Data</li> </ul>

**Authentication**

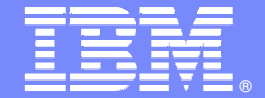
**Authorization**

**Audit**

# Distributed Enforcement - Centralized Management



- **Centralized Security Server:**
  - Multiple database instances
  - Online and Offline
  - Heterogeneous databases



# IBM InfoSphere Guardium Data Redaction





# IBM Infosphere Guardium Data Redaction

*Protect Sensitive Data Buried in Unstructured Documents and Forms*

- **Protect sensitive *unstructured* data** in documents, forms and graphics
  - Finds and removes sensitive data and metadata from documents
  - Supports multiple file types: **PDF, TIFF, MS-Word, Txt**
  
- **Reduce the cost of compliance**
  - Balances automated extraction with human review via web-based console
  
- **Control unintentional data disclosure by user type**
  - Controls the data viewed by each user with policy rules
  - Integrate with enterprise LDAP security



Finresearch LLC  
 934 Fifth Ave  
 New York, NY 00124  
  
 September 19, 2008  
  
 James McDonald CEO  
 Financial National Bank  
 111 Massachusetts Ave  
 Boston MA 02140  
  
 Re: Preliminary Anti-Trust Pre-Acquisition Investigation  
  
Finresearch LLC has conducted research of the market and legal situation in preparation for an acquisition of Northern Investments Inc. by Financial National Bank Inc., scheduled for Jan. 21, 2009. The assignment was to determine the risk of civil and/or criminal action from the Attorney General of the United States under Section 15 of the Lombard Act, 15 U.S.C. § 19 to enjoin the acquisition of Northern Investments. We were asked to assess if such an acquisition would substantially affect competition in the housing



[Organization]  
 [Address]  
 [Address]  
  
 [Date]  
  
 [Person] [Orga.]  
 [Organization]  
 [Address]  
 [Address]  
  
 Re: [Organization] Pre-Acquisition Investigation  
  
 [Organization] has conducted research of the market and legal situation in preparation for an acquisition of [Organization] [Orga.] by [Organization], scheduled for [Date]. The assignment was to determine the risk of civil and/or criminal action from the Attorney General of the [location] under Section 15 of the Lombard Act, 15 U.S.C. § 19 to enjoin the acquisition of Northern Investments. We were asked to assess if such an acquisition would substantially affect competition in the housing

# Guardium Data Redaction

## *Role-based security for compliance requirements*

Doctor needs to see symptom information not personal patient info

SIN & phone are not blocked out- Financial clerk needs to see this, but not symptoms

*Patient: Mary Jones*  
*SIN: 1 [SSN]*  
*Phone: [Phone]*

*...: Associated signs and symptoms include aching joints, redness*  
 ...

*Patient: Mary Jones*  
*SIN: 123-456-789*  
*Phone: 786-543-2100*

*...: Associated signs and symptoms include [symptoms]*  
 ...

Physician view

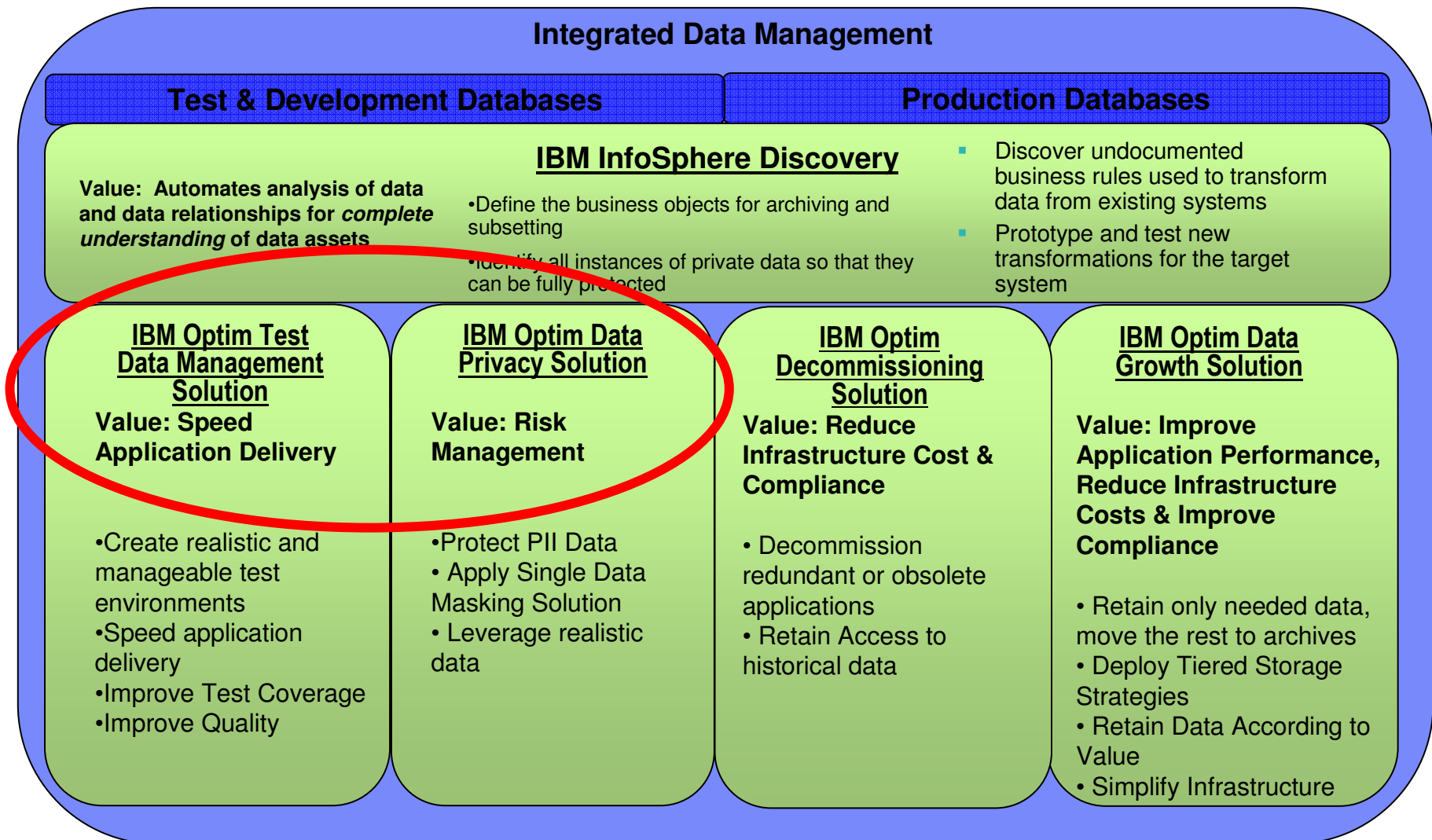
Financial clerk view



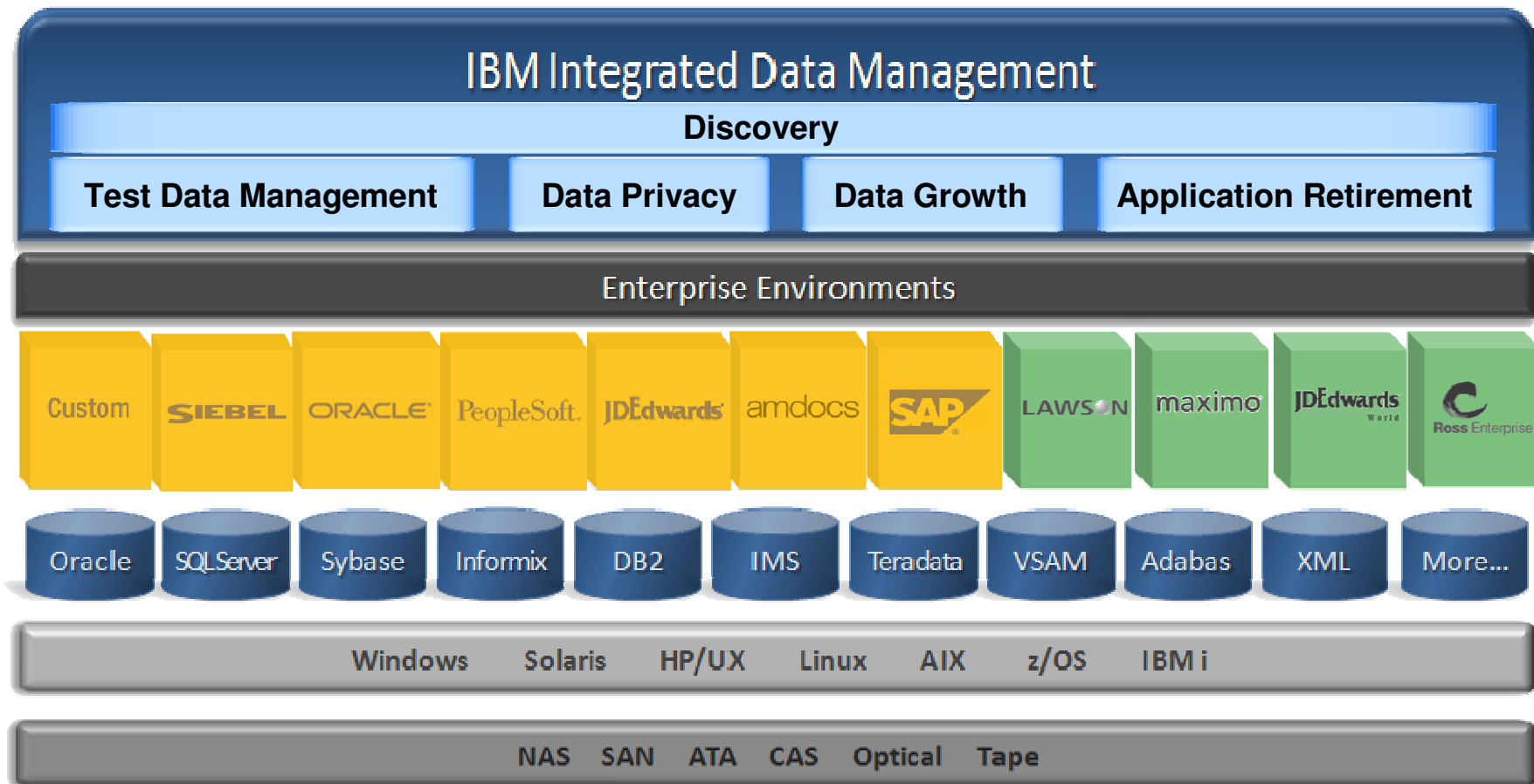
# IBM InfoSphere Optim Data Privacy



# Optim is a Platform for Integrated Data Management



# Optim Enterprise Architecture



***An integrated, modular environment to manage enterprise application data and optimize data-driven applications from requirements to retirement across heterogeneous environments.***

## The Easiest Way to Expose Private Data ... Internally with the Test Environment

- 70% of data breaches occur internally (Gartner)
- Test environments use personally identifiable data
- Standard NDAs may not deter a disgruntled employee
- What about test data stored on laptops?
- What about test data sent to outsourced/overseas consultants?
- PCI DSS Reg. 6.3.4 states, “Production data (real credit card numbers) cannot be used for testing or development”



**\* The Solution is Data De-Identification \***

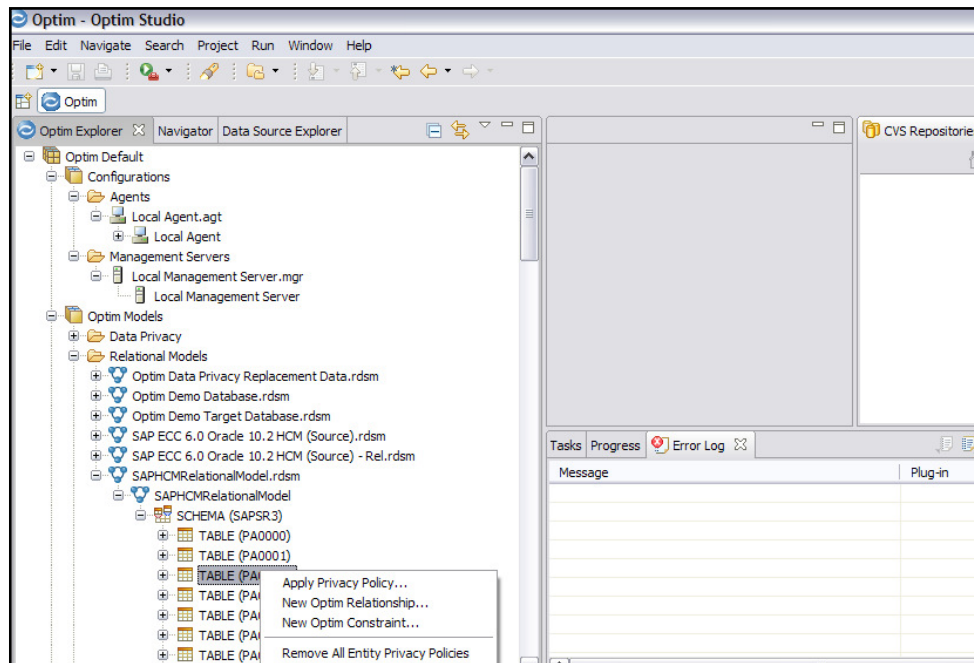


# IBM InfoSphere Optim Data Masking Solution



De-identify sensitive information with realistic *but fictional* data for testing & development purposes

## Data Privacy



Optim Data Masking supports data on distributed platforms (LUW) and z/OS. Out-of-the-box support for packaged applications available for ERP/CRM solutions:

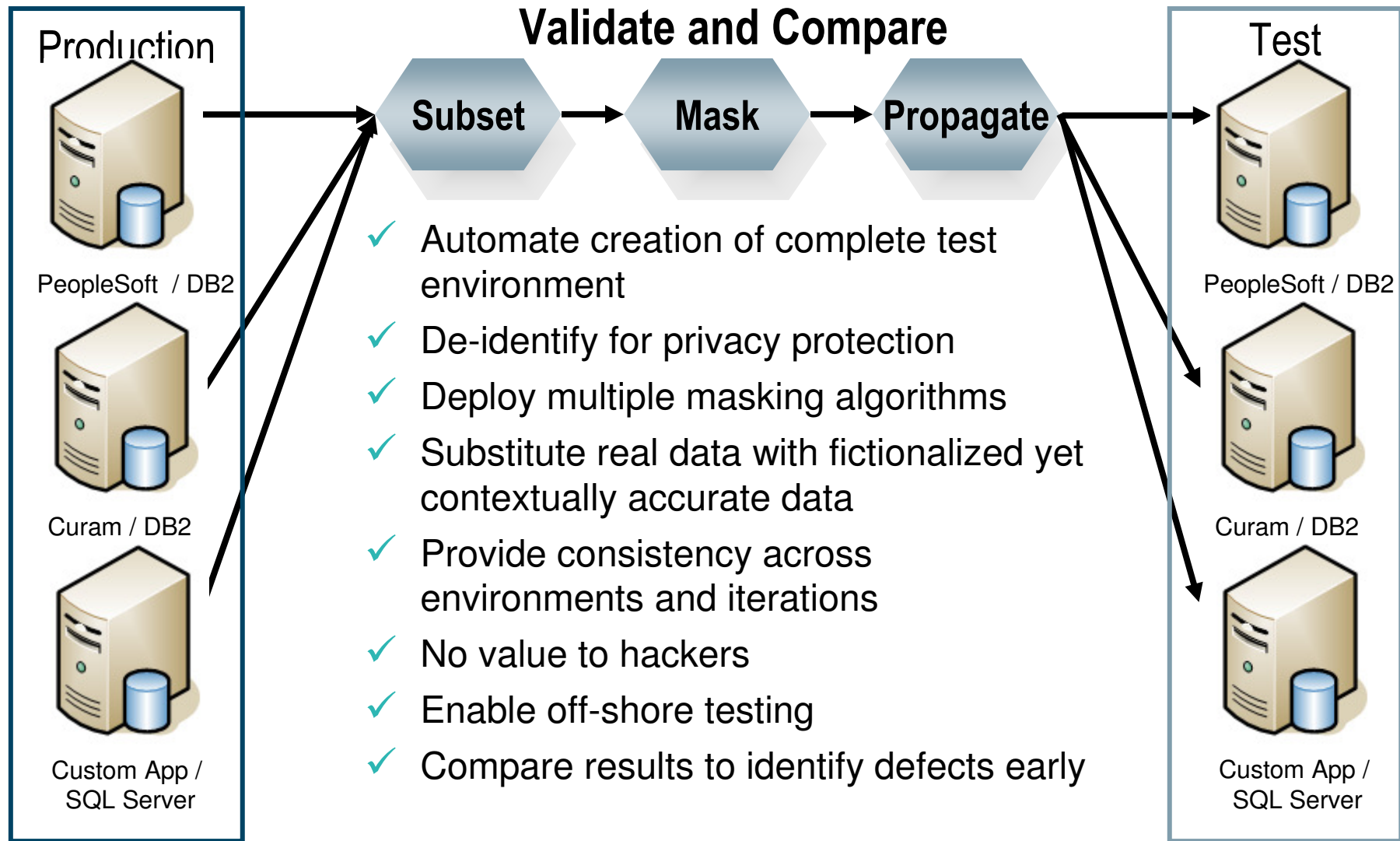
## Requirements

- Protect confidential data in test, training & development systems
- Consolidate and mask data from multiple interrelated applications to create a “production-like” test environment
- Apply a range of predefined or custom data masking techniques

## Benefits

- Prevent data misuse/ breaches & associated fines
- Speed testing to accelerate time to market
- Reduce manual effort and manage costs

# Optim Data Privacy and Test Data Management



# A Comprehensive Solution for Data Privacy is Needed

**A comprehensive set of data masking techniques to transform or de-identify data, including:**

String literal values

Arithmetic expressions

Lookup values

Character substrings

Concatenated expressions

Intelligence

Random or sequential numbers

Date aging

## Example 1

Client Case Information			
Patient No.	123456	SIN	987-654-321
Name	Erica Schafer		
Address	12 Murray Court		
City	Vancouver	Prov	BC
Zip	V1V1V1		

Data is masked with contextually correct data to preserve integrity of test data

## Example 2

Personal Info Table		
PersNbr	FirstName	LastName
10000	Jeanne	Renoir
10001	Claude	Monet
<b>10002</b>	<b>Pablo</b>	<b>Picasso</b>
	⋮	

Referential integrity is maintained with key propagation

Event Table		
PersNbr	FstNEvtOwn	LstNEvtOwn
<b>10002</b>	<b>Pablo</b>	<b>Picasso</b>
<b>10002</b>	<b>Pablo</b>	<b>Picasso</b>

# Large Regional Bank

## Monitors database activity to support compliance regulations

### The need:

Prevent users from inappropriately accessing or jeopardizing the integrity of enterprise data. Protect financial and transactional data including: payment card primary account numbers (PAN data), automatic cleansing house (ACH) transaction data and human resources (HR) data. **Comply with Sarbanes-Oxley, Payment Card Industry Data Security Standard (PCI-DSS) and other financial privacy and audit regulations.**

### The solution:

Implemented **IBM InfoSphere Guardium Database Activity Monitor** to monitor end-user and privileged user activity across the IBM DB2, Oracle Database, MS SQL Server, and MySQL databases in the AIX, Solaris, Windows and Linux environments.

### The benefits:

- **Effectively monitors database activity for over 800 banking branches** and supports compliance with privacy and audit regulations
- **Helps prevent fraud** and delivers return on investment with capabilities to identify suspicious database activities
- Supports data governance by **preventing unauthorized changes** to critical database values and structures

*“Monitoring database activity with IBM Guardium is helping us support compliance with our privacy and audit requirements without impacting database performance.”*

— Source: Senior DBA, Large Regional Bank

### Solution components:

- IBM InfoSphere Guardium Database Activity Monitor

# CSFi

## The need:

CSFi needed to satisfy PCI DSS. This meant ensuring that no device or system retains cardholder data while trying to grow in new overseas markets to beat the competition and increase revenues.

## The solution:

CSFi used InfoSphere Guardium Data Encryption to satisfy PCI DSS rather than using column level encryption which can slow performance and is difficult to implement.

## The benefits:

- Ensure compliance with Payment Card Industry Data Security Standard (PCI DSS)
- Allow IT staff to focus on value recreation and not tedious manual tasks
- Achieve all security and privacy requirements while maximizing system throughput
- Meet SLAs for processing transactions in just a few milliseconds

## Solution components:

- IBM InfoSphere Guardium Data Encryption
- IBM Informix Dynamic Server



# Arek Oy

## Deploys a pension earnings and accrual system in 30 months

### The need:

Pension laws (TyEL) in Finland changed radically in 2007. In response, Arek Oy had to develop and deliver a tested and reliable Pension Earnings and Accrual System within 30 months. Arek Oy had to **protect confidential employee salary and pension information in multiple non-production** (development and testing) environments. Failure to satisfy requirements would result in loss of customer good will and future business opportunities.

### The solution:

Using **IBM InfoSphere Optim** subsetting capabilities rather than cloning large production databases made it possible for Arek Oy staff to create robust, realistic test databases that supported faster iterative testing cycles. In addition, InfoSphere Optim offered proven capabilities for performing complex data masking routines, while preserving the integrity of the pension data for development and testing purposes.

### The benefits:

- **Improved development and testing efficiencies**, enabling Arek Oy to promote faster deployment of new pension application functionality and enhancements
- **Protected confidential data** to strengthen public confidence and support TyEL compliance requirements

*“We see Optim as an integral part of our development solution set. Optim’s data masking capabilities help ensure that we can protect privacy in our development and testing environments.”*

— Katri Savolainen, Project Manager,  
Arek Oy

### Solution components:

- IBM InfoSphere Optim Data Masking Solution
- IBM InfoSphere Optim Test Data Management Solution





# Questions

