

## Information Management Software Services InfoSphere Optim Performance Manager Extended Edition Services Capability



optimize the performance and availability of mission-critical databases and applications. This solution delivers a pro-active, comprehensive performance management approach that helps IT staff, including developers, DBAs and other administrators to identify, diagnose, solve and prevent performance problems in DB2 and in associated applications, including Java and DB2 CLI applications, with out-of-the-box configurations for SAP, WebSphere, Cognos, InfoSphere DataStage and InfoSphere SQL Warehouse applications.

### Highlights

- ***Leverage IBM experts to seamlessly install and configure InfoSphere Optim Performance Manager Extended Edition (EE)***
- ***Gain InfoSphere Optim Performance Manager EE skills efficiently and learn how to identify, diagnose, solve and prevent performance problems before they impact your business***
- ***Customize your dashboard and be alerted quickly when a problem occurs***
- ***Build a powerful repository of historical performance metrics for problem prevention, trend analysis and growth planning***

Delivering applications that perform to meet client expectations and high service-level standards is becoming more challenging as systems become increasingly complex and data volumes multiply. Poor application performance can impact business, resulting in customer churn, missed service-level agreements (SLA)s and revenue loss.

IBM InfoSphere Optim Performance Manager Extended Edition enhances existing DB2 performance management capabilities with extended insight into application performance. Together Optim Performance Manager Extended Edition and DB2 provide a complete performance management solution unique in the marketplace.

IBM InfoSphere Optim Performance Manager Extended Edition helps

### What Information Management Services has to offer:

When engaging the Information Management Software Services team, you can be confident that you are working with the industry's leading experts. IBM Software Services consultants will support you with the following:

- Installation and configuration of InfoSphere Optim Performance Manager
- Hands-on knowledge transfer on how to set-up and customize your diagnostics dashboard to detect overall environment problems, or specific database and application issues
- Tips and best practices on how to monitor your systems effectively to meet your SLAs

## **Your independence is our greatest success**

That is the underlying theme to our delivery approach for the IBM InfoSphere Optim Performance Manager Extended Edition. We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

## **Engage Today**

With a world-wide team of highly trained services professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- Establishing project goals, expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

## **For More Information**

For more information regarding this or any services offerings, please visit the IBM Information Management website at:

**[ibm.com/software/data/services](http://ibm.com/software/data/services)**



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