

Enterprise Content Management Software Services

IBM Content Manager Performance Optimization Package Activity Sheet

Package Deliverables

- **Sample Project Plan**
 - **Phase 1 Findings and Recommendations Document**
 - **Phase 2 Findings and Recommendations Document**
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What is a Package Offering?

Enterprise Content Management (ECM) Implementation Packages are fixed scope, fixed-priced services to help IBM clients ensure that they have a technically sound and functional system framework necessary for the successful development and deployment of their ECM solution.

The IBM Content Manager Performance Optimization Package

provides systematic data gathering, in-depth analysis, and recommendations for system performance optimization. This Package is available in two sizes:

- **Simple system** consisting of one Library Server, up to three Resource Managers, and one Web Server implemented on Enterprise Edition or z/OS (no combined environments)
- **Complex system** consisting of up to two Library Servers [one active, one passive], up to three Resource Managers, and up to three Web Servers implemented on Enterprise Edition, z/OS or combined

This package does not include Travel and Living expenses.

Tasks Involved

T1. Kickoff Meeting

- Review Package Service Description
- Review Sample Project Plan
- Review Project Status

T2. Environment Review

T3. Phase 1 Data Gathering

- Content Manager & Components Configuration analysis
- Database Monitoring & Configuration Analysis
- Review Storage & LAN Configuration Application Review
- Phase 1 Recommendations Document & Review

T4. Phase 2 Data Gathering

- Repeat Data Gathering
- Phase 2 Recommendations Document & Review

T5. Project Completion Checklist

Education Prerequisites

IBM Requires the following course to be completed for the IBM Content Manager Performance Optimization Package:

IM401 - IBM DB2 Content Manager V8 Implementation and Administration

Education Assessment

An Education Assessment is delivered as a part of every IM project to help you validate your team's skills and knowledge and identify any potential skill gaps that may pose a risk to your ongoing projects. For more information on IM training plans, visit: ibm.com/software/data/education/plans.html

Education Enrollment

For course descriptions and instructions on how to enroll, visit the IM Education web site:

ibm.com/software/data/education.

Note: In the interests of quality education, IBM reserves the right to update training courses at any time.

For More Information

For specific details on delivery and deliverables, please see the appropriate Service Description. To obtain points of contact as well as more information regarding any of our other services offerings and packages, please visit the IBM Information Management Software Services web site: ibm.com/software/data/services