IBM

IBM Information Management Software Services
FileNet P8 3.x to 4.x Upgrade/Transition Services

Overview

Your upgrade to P8 4.x is a unique opportunity to make additional changes to your environment to enhance or improve your overall system.

- *This may be the right time to change your hardware, database vendor, LDAP environment, or web application server solution.*
- *Perhaps it is time to perform a system redesign to reconfigure or establish high availability or possibly to merge, split, or expand your system.*
- *Is it time to review your storage environment? Do you need to manipulate an object store (merge or split an object store, or move from a DB store to Filestore)?*
- *Maybe you want to take advantage of new P8 product features/functionality and update your legacy applications?*

Regardless of the catalyst, to successfully transition from your P8 3.x system to your P8 4.x desired environment, you need a trusted and experienced adviser who understands your business needs and can successfully manage the transition.

Information Management (IM) Lab Services is the experienced leader through which a successful ECM transition can be achieved. IM Lab Services blends its years of experience, time tested tools and proven methodology together with your organization's vision to generate optimal results. No other organization is better suited to helping you transition from your current environment to a new P8 4.x configuration. Our capabilities will help to ensure your success with minimal user impact and project risk.

IM Lab Services provides a family of ECM services that can be tailored to address your specific needs during the planning, implementation and migration stages of your transition process.

Transition Planning Service

The IBM Transition Planning Service provides expert resources to assist you in planning the transition from your P8 3.x system infrastructure to your new P8 4.x environment. This service helps you map your transition goals to a P8 4.x Transition Roadmap. Whether you want to simply change your hardware, completely redesign your high availability solution, or you want to update your legacy applications by taking advantage of new product features/functionality, this service

assists you with the many decisions that need to be made to ensure your organization takes full advantage of the benefits of your P8 4.x solution.

Software Upgrade Services

Utilizing proven methodologies and with direct access to IBM ECM Engineering and Support, IM Field Delivery Consultants are able to efficiently upgrade your systems with minimal risk and impact to your business. With a dedicated Upgrade team, IBM offers both onsite and remote upgrade services to help you keep your system current.

Platform Conversion Services

Over the years IBM has performed a large number of complex Platform Conversions. These include: operating system conversions, database conversions, Directory migrations, system merges, system splits, and others.

Using custom data integrity verification checking, our experienced team of Platform Conversion specialists will ensure that your transition will take place in the most cost effective and risk free manner.

P8 Application Transition Assessment Workshop

This service will provide you with the planning information needed to

transition your P8 3.x legacy applications to P8 4.x. This effort will include an inventory of current and planned applications, considerations for each, and a high level approach for the transition phase including scope of effort, next steps, and other recommendations.

Data Migration Service
Over the past several years IBM has seen an explosion in the area of new types of storage systems. From Network Attached Storage (NAS) to various types of protected storage systems and a variety of RAID environments all designed to meet the changing needs and budgets of ECM clients. The challenge is to easily and efficiently migrate to a new storage environment to realize the benefits of these new technologies.

IBM's Data Migration Service offerings are designed to help you do just that. Using a fully staffed 7 x 24 lab environment, we can quickly migrate your ECM content and metadata from your older storage medium to your new storage solution. Our team of Media Migration experts have a wealth of experience with all the most popular storage configurations that are in use today. Our state of the art facility uses high speed RAM cache and proven methodology to migrate your data in the fastest and most secure manner possible.

Contact
For more information regarding any of these Services to help you with your P8 3.x to 4.x Upgrade/Transition, please contact your Information Management Sales Representative or visit our website at
ibm.com/software/data/services