



# IBM Information Management Software Services

## ECM Platform Conversion Services

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Overview

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*If you are planning a platform change of your IBM FileNet solution, be it from one operating system or database to another, it is critical that the integrity of your data is protected and project risk minimized. Lost or corrupted mission-critical enterprise records can significantly impact any business' workflow, productivity and bottom line. You need a partner who you can trust.*

IBM Information Management (IM) Lab Services offers ECM Platform Conversion Services that provide a fail-safe methodology for protecting your data during the transition of your Enterprise Content Management (ECM) solution to a new operating system or database. Our team of experts can manage and execute your platform conversion process for all supported platforms including:

Operating Systems

- Sun Solaris
- HP HPUX
- IBM AIX
- Microsoft Windows

Databases

- Oracle
- SQL
- DB2

Our combined business and technical expertise will assure little or no impact on your business operations, while maintaining the highest level of data integrity. With our Platform Conversion Services, you keep your finite system and personnel resources available to address more critical issues and to continue conducting business as usual.

Expert consultants work with your team to define and address specific data access and integrity issues,

incorporating methods that ensure complete conversion reliability. Once your organization's requirements are defined and agreed upon, our team will create and execute a conversion plan that meets your business needs.

Your conversion challenges will be addressed as we test your custom scripts in our laboratories, work with you on-site to upgrade your server, convert your database, test your newly configured system and document all of your new system settings. Our staff carefully monitors this entire process to ensure the smoothest incorporation of your data into the new system that is fully tested, documented and operational.

Tangible Benefits

A rapid and cost-effective conversion to your new operating system or database meets your company's business objectives, while minimizing the impact on your staff's productivity, workflow and their ability to provide quality service to your customers. With our Platform Conversion Services, your IT staff will be available to do what they do best: manage your business technology assets.

We provide unprecedented levels of planning, service and reliability when migrating your data, so your staff is spared the burden of monitoring and



managing the process. Our extensive experience and consistent success converting customers systems, along with our proven methodology, ensures the protection of your mission-critical data and a trouble-free transition.

#### Contact

For more information regarding this offering or any of our Services, please contact your Information Management Sales Representative or visit our website at [ibm.com/software/data/services](http://ibm.com/software/data/services)

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3565 Harbor Boulevard  
Costa Mesa, CA 92626-1420  
USA

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