

IBM Information Management Software Services

Content Manager OnDemand Conversion Services

Overview

IBM Content Manager OnDemand is a comprehensive enterprise report management and electronic statement presentation solution, that can help deliver critical business information across your organization—where and when it is needed.

Transitioning from your legacy Enterprise Content Management (ECM) reporting system to IBM Content Manager OnDemand presents unique challenges, production system impacts, and data integrity risks.

IBM Information Management (IM) Lab Services has the experience to mitigate these risks and establish your fully tested and approved ECM reporting solution.

IBM Content Manager OnDemand conversions help you transition from your legacy reporting and statement presentation. IM Lab Services has experience with many of the most popular solutions including:

- Mobius ViewDirect Report Manager
- CA View and Deliver
- CA Dispatch
- Anacomp
- WinCoins
- Optika
- Treev
- FileNet Panagon Report Manager
- COLD II

Having completed dozens of successful ECM system conversions, IM Lab Services is uniquely suited to deliver your IBM Content Manager OnDemand conversion. Our experts have the experience to resolve the differences between your legacy system and IBM Content Manager OnDemand including report data differences, metadata mapping and conversion, and report archive processing.

Proven Methodology

Our conversion methodology and toolset are designed to minimize impacts to your business while ensuring the integrity of your data. The conversion is divided into four phases.

Phase 1: Conversion Questionnaire

All IBM Content Manager OnDemand conversions begin with the Conversion Questionnaire. This document gathers requirements and details of your current system and data.

Phase 2: Conversion Assessment

Working with your team, IBM consultants review the information from your Conversion Questionnaire and evaluate your possible conversion options. A high-level plan is developed along with activities, roles and responsibilities.

At the completion of the Conversion Assessment, you receive a detailed report documenting the following:

- Recommendations and service descriptions including:
 - Storage configuration
 - Metadata conversion
 - Exit, Interface and Modification customization
 - Historical data migration
- Preliminary conversion analysis activities and recommendations
- Metadata conversion and historical data migration approach
- IBM Content Manager OnDemand Conversion to Production implementation recommendations

Phase 3: Software Implementation

Armed with the Conversion Assessment results, you are ready to



implement your IBM Content Manager OnDemand system. Working together, your staff and IBM consultants install a test environment, including all optional features and clients. The result is a system fully tested for your environment ready for your Conversion.

Phase 4: Conversion

The conversion phase includes the following:

- Metadata conversion (archive and distribution definitions)
- Historical data migration
- Toolkit, Exits, Interfaces and Modifications customization
- Security implementation
- Conversion results testing and acceptance
- IBM Content Manager OnDemand Capture implementation via Production Control
- Production implementation planning

At the completion of your IBM Content Manager OnDemand conversion, you will have a fully functioning system ready for deployment to your Production environment.

Our proven methodologies have been developed and perfected over dozens of ECM system conversions. Using IM Lab Services for your IBM Content Manager OnDemand conversion will minimize impacts to your production system and ensure the integrity of your conversion.

Contact

For more information regarding this offering or any of our Services, please contact your Information Management Sales Representative or visit our website at ibm.com/software/data/services

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