

## Information Management Software Services

### Data Warehouse Performance Optimization for Data Retrieval Package Activity Sheet

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#### Package Deliverables

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- **Performance Optimization Requirements Checklist**
  - **Presentation for Client Executive Team**
  - **Recommendations and Findings Report**
  - **Performance Optimization Completed Checklist**
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#### What is a Package Offering?

Information Management Implementation Packages are fixed scope, fixed-priced services to help IBM clients ensure that they have a technically sound and functional system framework necessary for successful development, deployment and management of their Information Management solution.

This **Performance Optimization Package** provides the expert resources to respond to a specific performance problem by providing systematic data gathering, in-depth analysis, and recommendations for system performance optimization.

This package is specifically designed to allow you to have a sample of your existing query environment analyzed. The amount of effort is time boxed, not to exceed the analysis of 5 queries, so that both you and IBM can focus on that selection of

queries currently presenting the most substantial performance challenges. This package does not include travel and living expenses.

#### Tasks Involved

##### T1. Kickoff Meeting

- Review the Performance Optimization Requirements Checklist

*Note: The Performance Optimization Requirements Checklist must be complete prior to T2 Gathering of Information*

- Review Services Description
- Define/Review Project Plan
- Review and Agree with Performance Challenge Scope

##### T2. Gather the Information and Conduct the Interviews

##### T3. Perform Analysis

- Review the environment and perform the analysis (time boxed to 10 days)
- Review with Customer Database Administrator

##### T4. Presentation to Customer Executive Team

##### T5. Recommendations & Findings Report Finalized

##### T6. Provide a completed Performance Optimization Checklist

#### Education Assessment

An Education Assessment is included to complement this service in order to help you validate your team's skills and knowledge and identify any potential skill gaps that may pose risks to your ongoing projects. For more information on our training plans, visit: [ibm.com/software/data/education/plans.html](http://ibm.com/software/data/education/plans.html)

#### Education Enrollment

For course descriptions and instructions on how to enroll, visit [ibm.com/software/data/education](http://ibm.com/software/data/education).

*Note: In the interests of quality education, IBM reserves the right to update training courses at any time.*

#### For More Information

For specific details on delivery and deliverables, please see the appropriate Service Description. To obtain contacts and more information regarding any of our services offerings and packages, please visit [ibm.com/software/data/services](http://ibm.com/software/data/services)