

New insights. Better outcomes.

# IBM Content Navigator Experience Platform

Ian Story

Program Director, Enterprise Content Management



# Introducing IBM Content Navigator

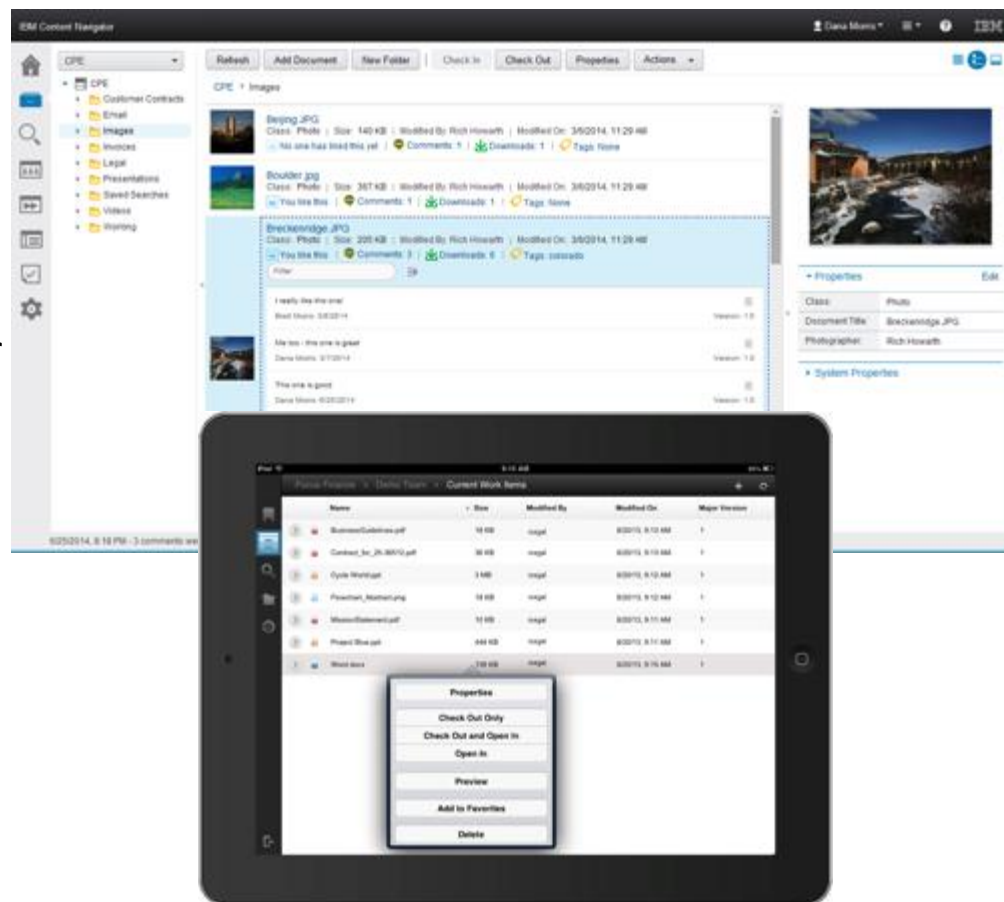
*IBM's collaborative and mobile ECM experience platform*

## IBM Content Navigator UI:

- Modern HTML 5 client for **ICF, P8, CM8, CMOD, IS**
- CMIS support for 3<sup>rd</sup> party repositories
- External data integration (EDS)
- Enterprise search / facets
- Work with content across mobile devices
- Microsoft Office integration for IBM FileNet Content Manager and IBM Content Manager
- Secure file transfer to anyone

## IBM Content Navigator Framework:

- Visual component toolkit
- Extend Navigator out of the box interface
- Quickly build & integrate custom apps / UIs
- Consistent design across IBM products



# Benefits for Microsoft Office environments:

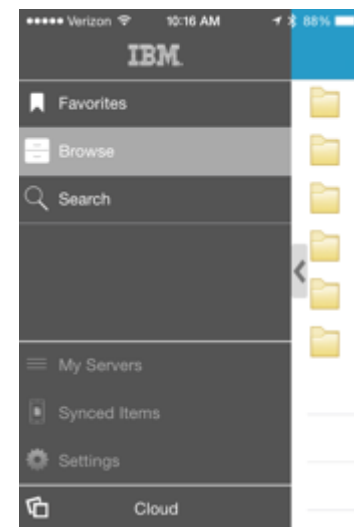
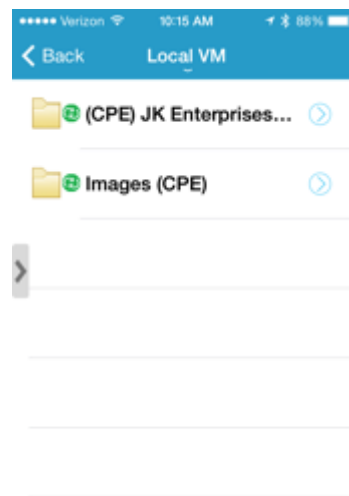
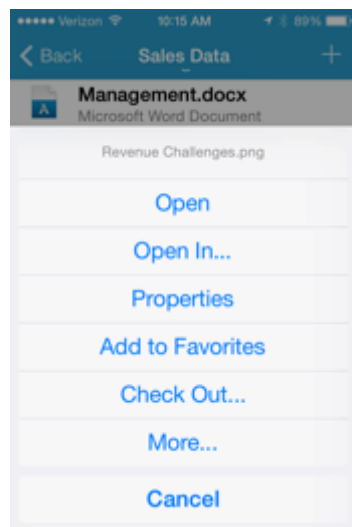
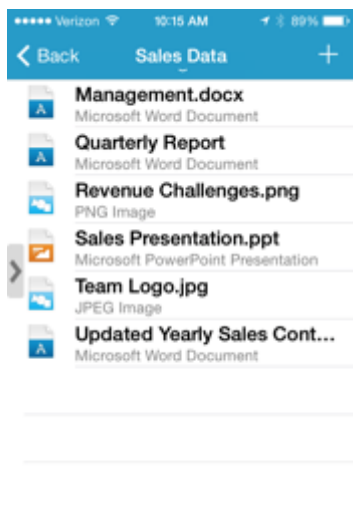
## *Integrated experience platform within productivity tools*

- Browse and search IBM Content Foundation, FileNet Content Manager and Content Manager 8
- Add, check out, check in
- Access shared searches and favorites
- Work within teamspaces
- External data integration
- Quick access to recently accessed content and currently checked out content
- Support for desktop versions of Word, Excel, PowerPoint and Outlook
  - Office 2010, 2013, 365
  - 32-bit and 64-bit

The screenshot shows a Microsoft Word document titled "JK Enterprises Invoice.doc [Compatibility Mode] - Word". The ribbon includes FILE, HOME, INSERT, DESIGN, PAGE LAYOUT, REFERENCES, MAILINGS, REVIEW, and VIEW. The "Active Document" pane shows the document is being added to a repository using a "Simple Contract" template. The "Properties" section includes fields for Document Title, Account Number, Type Of Document, BMC Region, Legal Council Assigned, Agreement Date, and Effective Date. A "Browse" pane on the right shows a file explorer view of a folder structure including Images, Invoices, Legal, Presentations, and Saved Searches. Below the metadata, there is a logo for Focus Corporation and an "Invoice" header. A "CUSTOMER INFORMATION" table is displayed at the bottom.

CUSTOMER INFORMATION	
Customer Name	JK Enterprises
Address	1834 Strip Street
City, State, Zip	Las Vegas, NV 92626-1420

## Benefits for mobile environments: *Mobile content on any modern device – available now!*



- Native iOS application, optimized for both phone and tablet form factors
- Native Android application, optimized for phone form factor
- Responsive design sample web plugin for any mobile browser
- Worklight sample project for cross platform mobile development
- Limited use license of IBM Worklight included

- Browse, search, and share content from any device
- Bi-directional synchronization of files and folders - offline access supported
- Add and edit content
- Access and create shared searches and favorites
- External data integration
- Case management and Datacap support
- Source code provided for all apps, customize, integrate with mobile device management, etc.

# Benefits for IBM Enterprise Social Solutions & Microsoft SharePoint

## HTML 5 and JavaScript framework

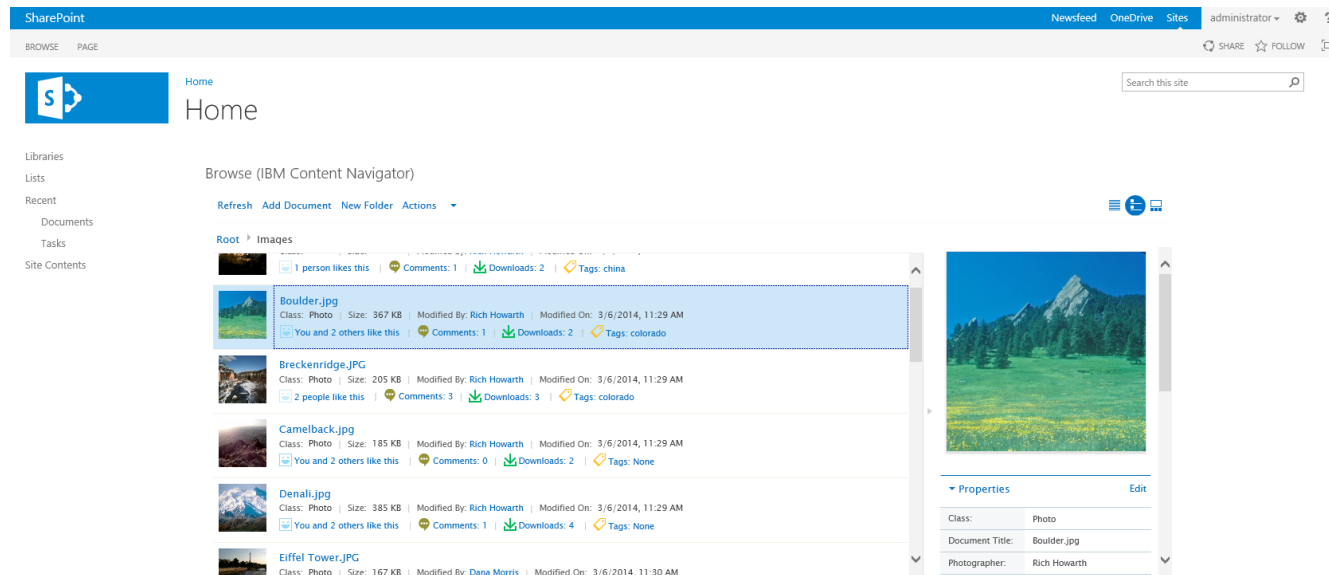
- Reusable components integrate into any web user interface

## IBM Connections and WebSphere Portal leverage same JavaScript framework

- Consistency and integration across IBM products

## Out-of-the-box IBM Content Navigator web parts for Microsoft SharePoint

- Browse, search, workflow
- Copy content from IBM ECM to SharePoint document libraries
- Screenshot showing this integration below



# Adopting IBM Content Navigator

## Simple transition to Content Navigator:

- Navigator's simplified UI along with web based admin & config make it easy to deploy
- Existing search templates, step processors, structures, entry templates, workflows, etc. all work in Navigator, 5.2.1 includes plugin to use Process Designer, IER includes records entry templates
- Navigator can be deployed simultaneously with older UIs for dev / test
- Existing item types / attributes / classes / properties work in Navigator
- Existing viewers reused in Navigator (full compatibility, all annotations work)

## Easy to build new applications:

- Plug-in architecture, simplifies development, deployment and maintenance
- HTML5, JavaScript and CSS3 – no proprietary skills needed, cross platform
- Reusable components, mix & match in custom apps, portals, SharePoint, etc.
- Use CMIS to access 3rd party repositories, then move content without changing the UI

## Internal & customer validation:

- Case Manager, Datacap, IBM Enterprise Records, ICC for SAP, etc. all adopting Navigator
- US-based global bank no-longer building side by side viewer (reusing Navigator instead)
- Tejon Ranch (reference customer) building entire new UI using Content Navigator with enChoice

# Portfolio adoption of IBM Content Navigator

## ECM

- Case Manager
- Enterprise Records
- Classification
- System Monitor
- IBM Content Manager 8
- IBM Content Manager OnDemand
- IBM FileNet Content Manager
- IBM FileNet Image Services
- IBM Navigator (cloud)
- Datacap
- Content Collector for SAP

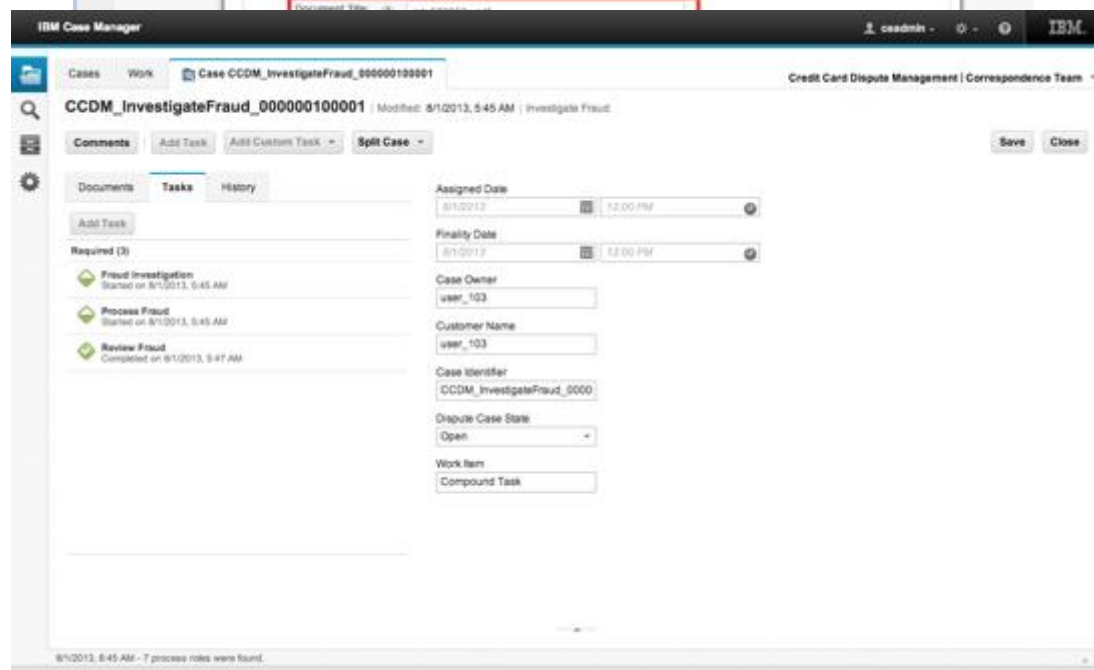
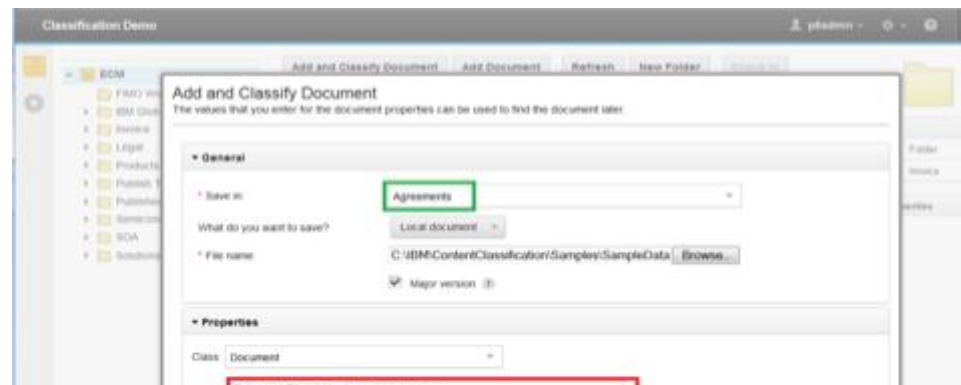
## Watson

- Watson Explorer Advanced
- Watson Curator

## Other IBM Offerings

- InfoSphere Guardium Data Redaction
- Counter Fraud Management
- Patient Care and Insights

## Dozens of IBM Business Partners



## Partners that have adopted IBM Content Navigator

- **ASE / Crawford** for batch output
- **Datawatch** has integrated its report mining
- **ECMG** has created roundtrip editing between ICN & SharePoint
- **Elinar** and **ImageTech** have both built web parts using ICN
- **MS Technology & Snowbound** have integrated their viewers
- **enChoice** has built a full custom UI with ICN
- **Seclore** has integrated digital rights management with ICN
- **Genus** has built digital asset management with ICN
- **Perficient (Tritek)**
- **Pyramid Solutions**
- **Neocol**
- **Imagine Solutions**
- **Levigo, Syscom...and many more!**



# Partner solution: enChoice KwikWork for Content Navigator



enChoice

www.enchoice.com

The screenshot displays the enChoice KwikWork interface. At the top, there's a navigation bar with 'Search', 'Inbaskets 18', and 'Favorites'. Below it, a 'WELCOME P8ADMIN' banner is visible. The main content area is titled 'Searching Is Easy' and lists search options like 'Recent Searches' and 'Search Templates'. A 'KwikWork | UX' overlay shows a search interface with 'RECENT SEARCHES' and 'SEARCH TEMPLATES'. The bottom section shows a document viewer with a site plan image and a 'Properties' panel. The 'Properties' panel includes fields for 'Class: Construction', 'Document Title: A1.1-Main-Level-Plan-R-1024x68', 'Document Type: Site Plan', 'Project Name: Building 1A', 'Project Number: 45454', and 'Release/Revision Date: 12/30/2014'. At the bottom, a table lists project data.

	Project Number	Document Type	Project Name	Release/Revision Date	Modified On
<input type="radio"/>	P45-987	Environment Documents	Watershed	2015-01-16 01:00:00	2015-01-28 18:58:30
<input checked="" type="radio"/>	45454	Site Plan	Building 1A	2014-12-30 01:00:00	2015-01-28 18:59:01
<input type="radio"/>	ROW-4546622	Easment	Right of Way New Power Line	2015-01-02 01:00:00	2015-01-28 18:59:39
<input type="radio"/>	34343-assd	Easment	EPP-4567	2015-01-04 01:00:00	2015-01-28 19:00:29
<input type="radio"/>	45456	Environment Documents	EPP-4567	2015-01-04 01:00:00	2015-01-28 19:00:50

- Improves time-to-solution
- Enhances usability and efficiency
- Provides seamless access to documents, cases and tasks
- Enables developers to deliver modern UX design



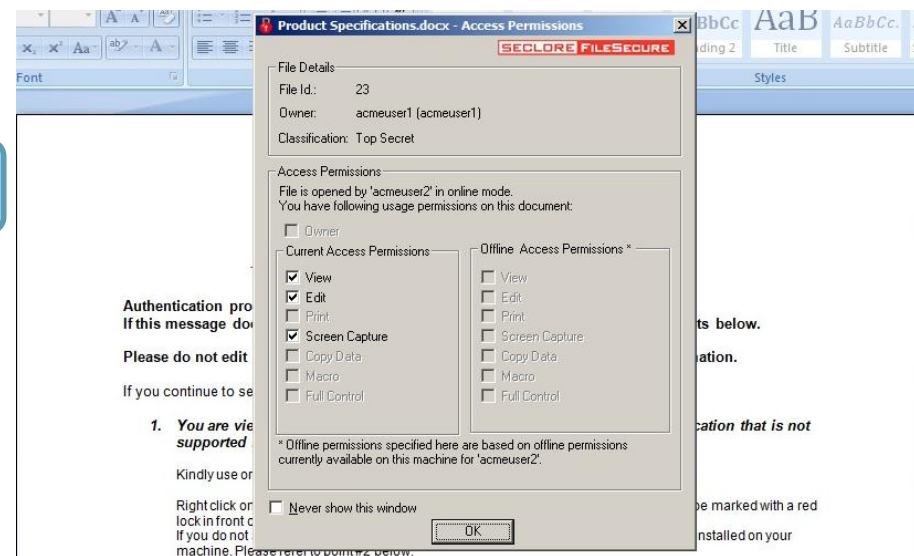
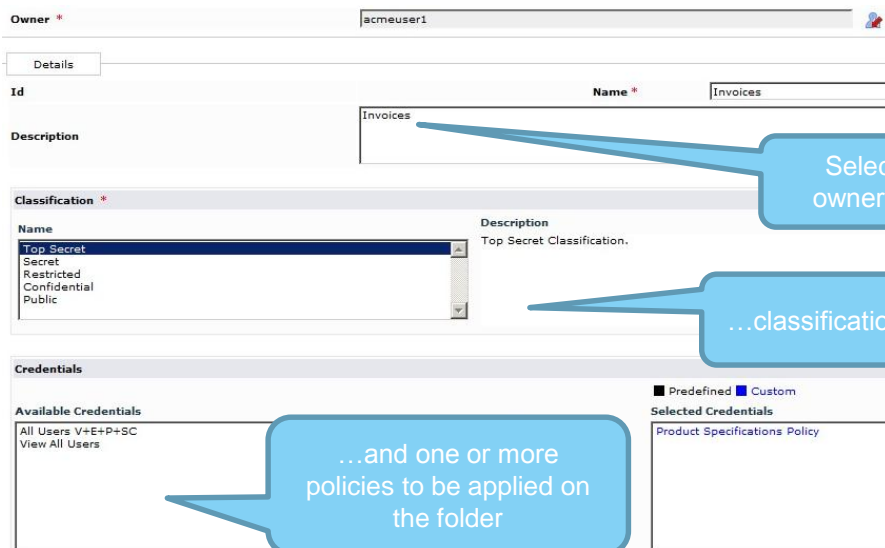
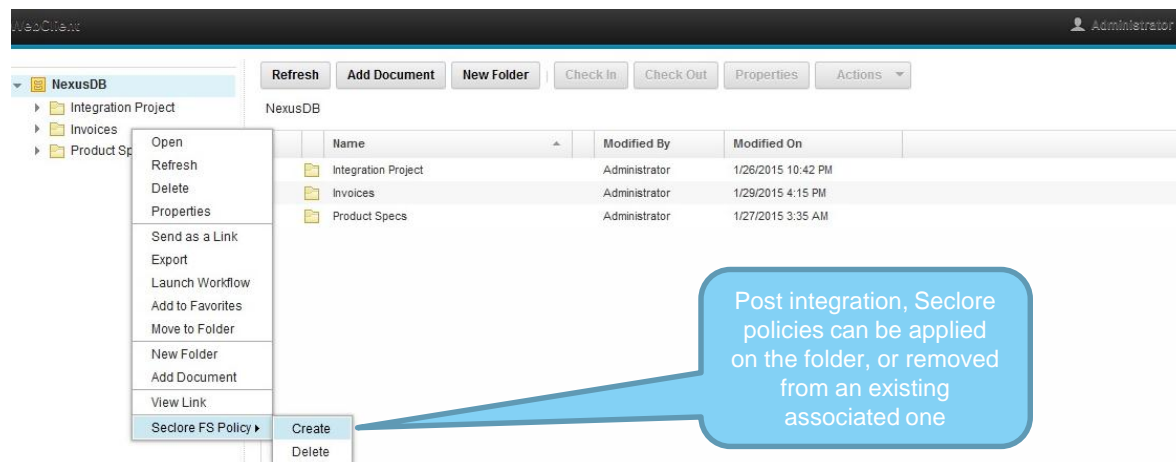
Provides integration with line of business applications without development

# Partner solution: Seclore FileSecure

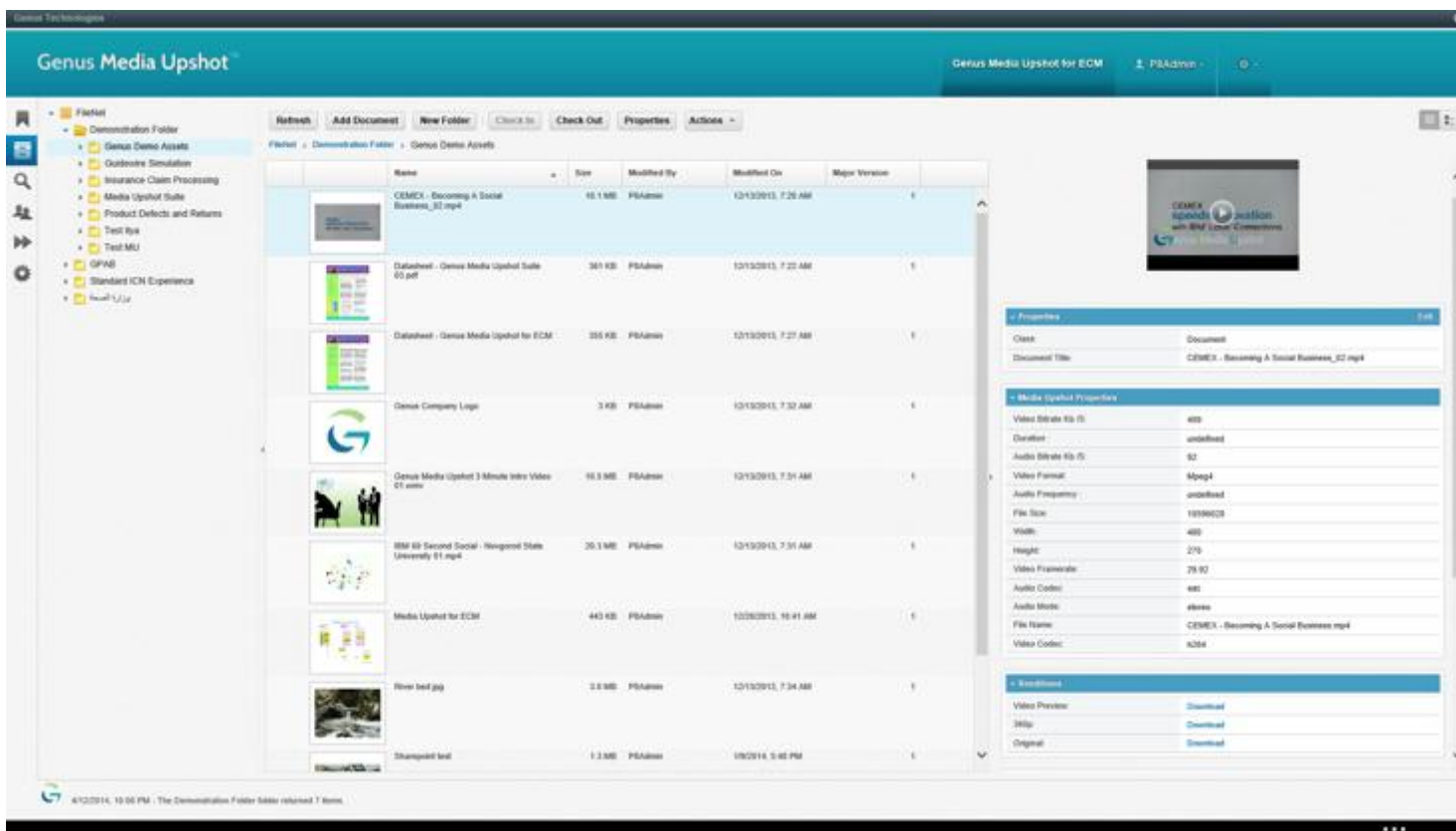
# SECLORE

www.seclare.com

- Leader in next-generation digital rights management
- 4+ million users
- Connector for IBM Content Navigator easily adds persistent usage controls to files



# Partner solution: Digital asset management for Navigator



Thumbnail,  
one-click  
download,  
inline  
streaming

Additional  
metadata &  
renditions of  
document  
from Media  
Upshot

# Partner solution: Bulk output for Content Navigator



[www.crawfordtech.com](http://www.crawfordtech.com)

Support multiple IBM ECM repositories with a single output solution (CMOD, P8, CM8)

Accumulate documents for output using a simple to use “shopping cart” process

Support multiple content types in a single submission (HTML, MS Office, PDF, JPEG, TIFF, GIF, AFP, TXT)

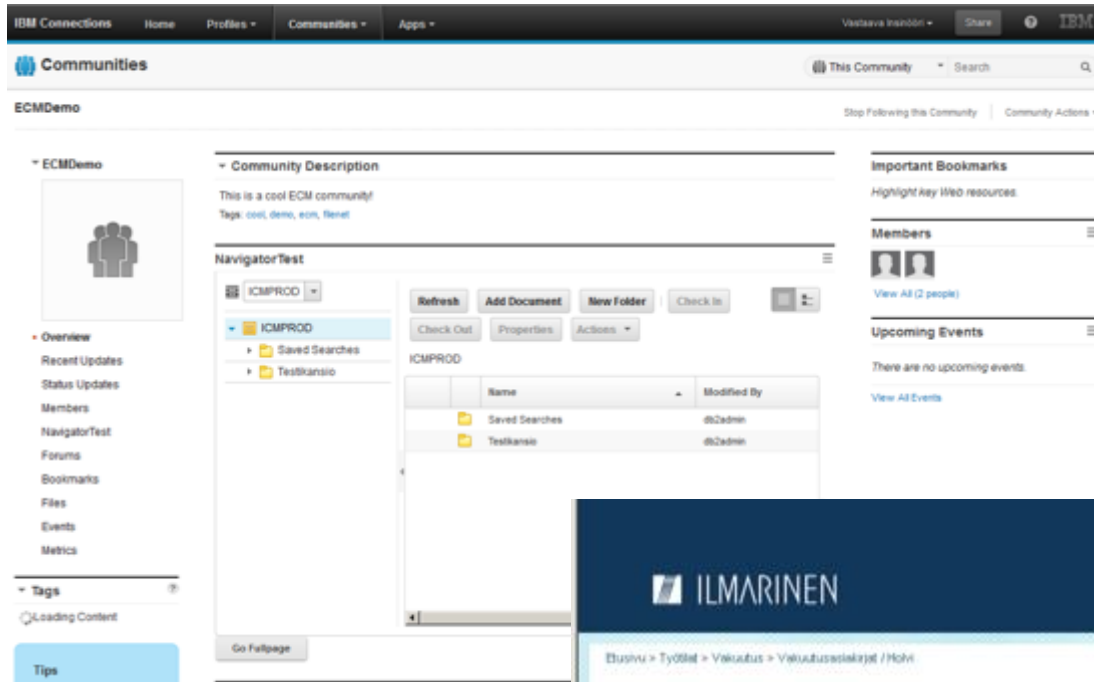
The screenshot shows the IBM Content Navigator interface. On the left, there is a navigation pane with 'ARCHIVE' selected. The main area shows search results for 'claim1' and 'BaxterAFP'. A 'Print Documents' dialog box is open in the foreground, displaying a table of documents to be printed.

id	Document	Submitter:	Report Name:	Copies:	Output:	Cover Page:	Separator Page:	Flexing:	Watermark:
1	123-12345 xray.tiff	John	claim123	1	default	standard	None	Simplex	asap.tif
2	123_0045893-PS - Privacy Letter HIPAA.doc								
3	123_Admission_Summary.pdf								
4	000-000-000								
5	000-000-001								
6	000-000-002								

Buttons at the bottom of the dialog: Submit, Continue



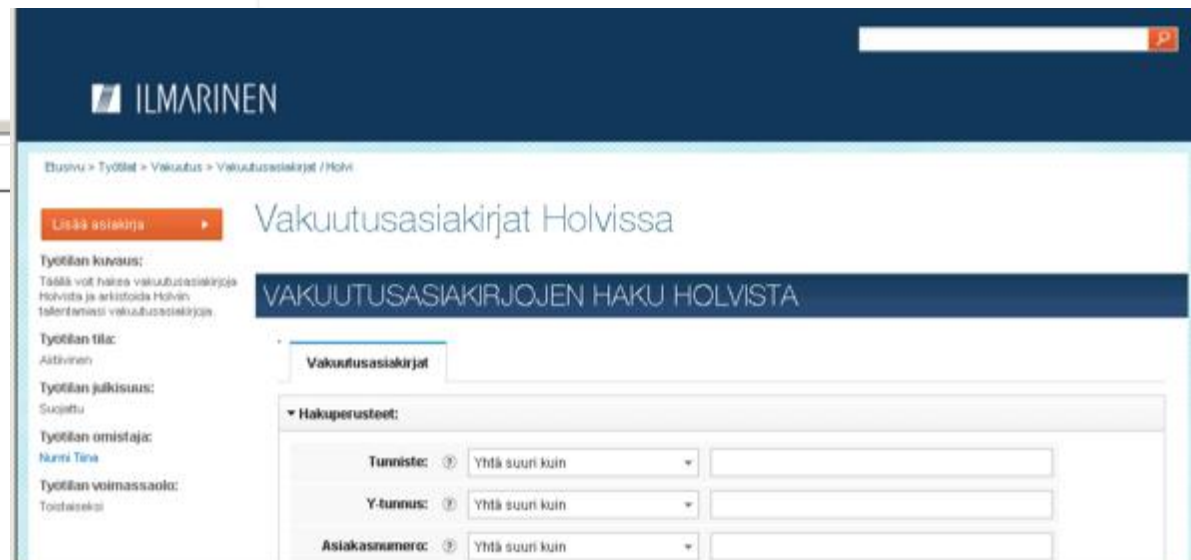
# Partner solution: IBM Content Navigator integrated with IBM Connections & Microsoft SharePoint



www.elinar.com

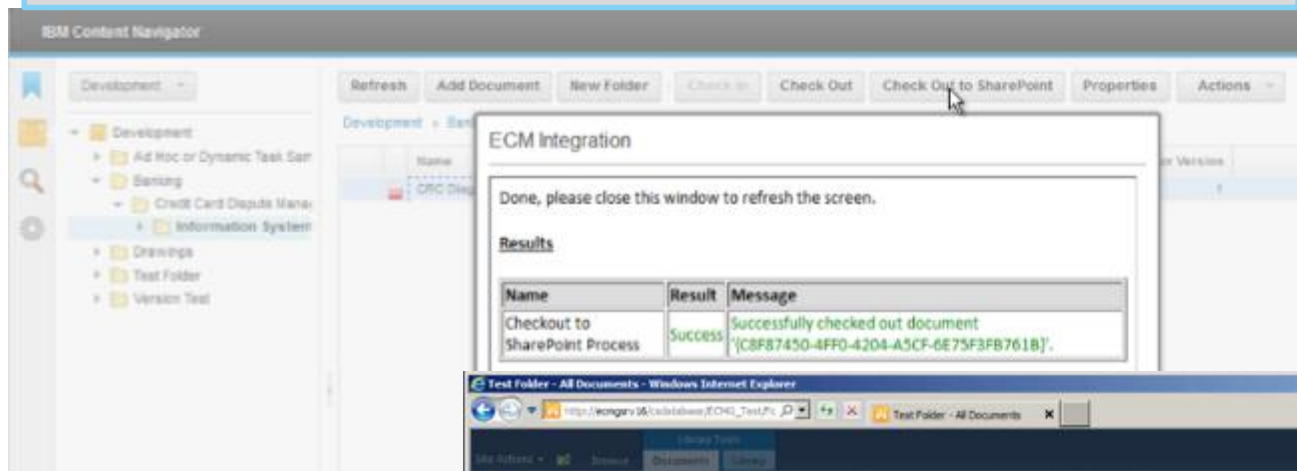
## Customer Example

European bank leveraging Elinar's Content Navigator integration directly in Microsoft SharePoint



# Partner solution: Roundtrip editing with Content Navigator & SharePoint

Check out one or more documents to SharePoint directly from Content Navigator



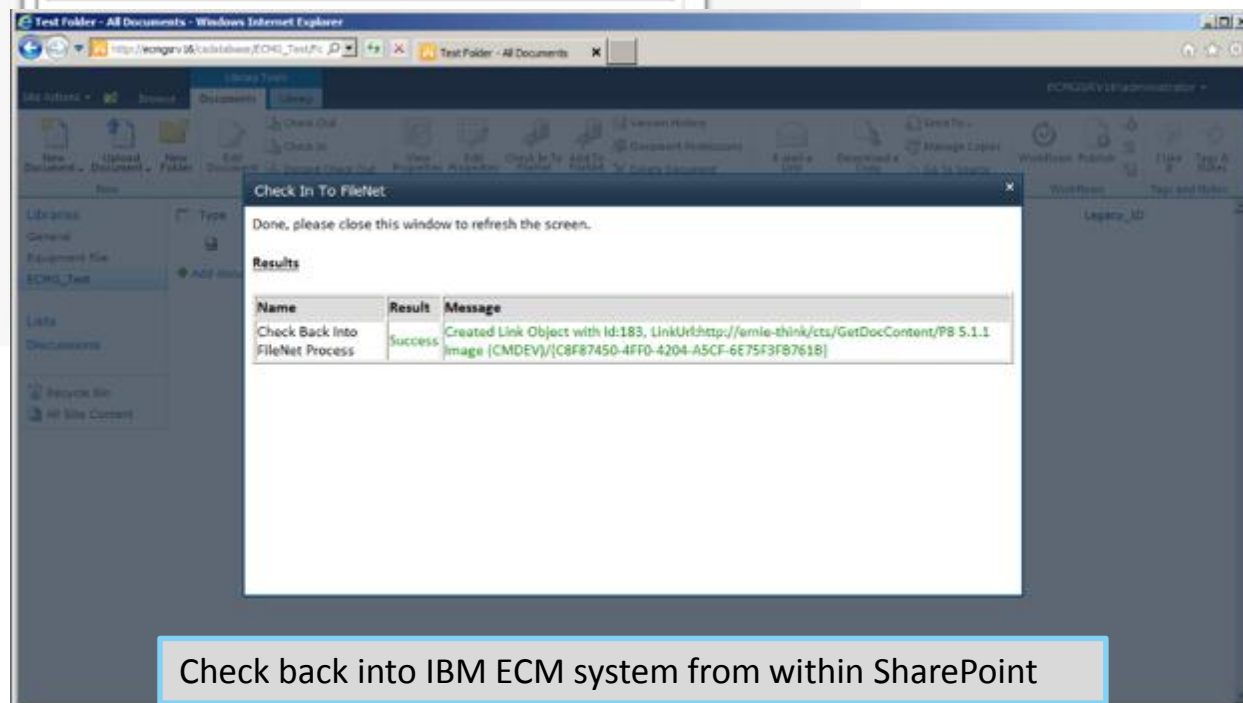
www.ecmg.com

## Major Benefit

Enables managed collaboration outside the core repository with partners and suppliers

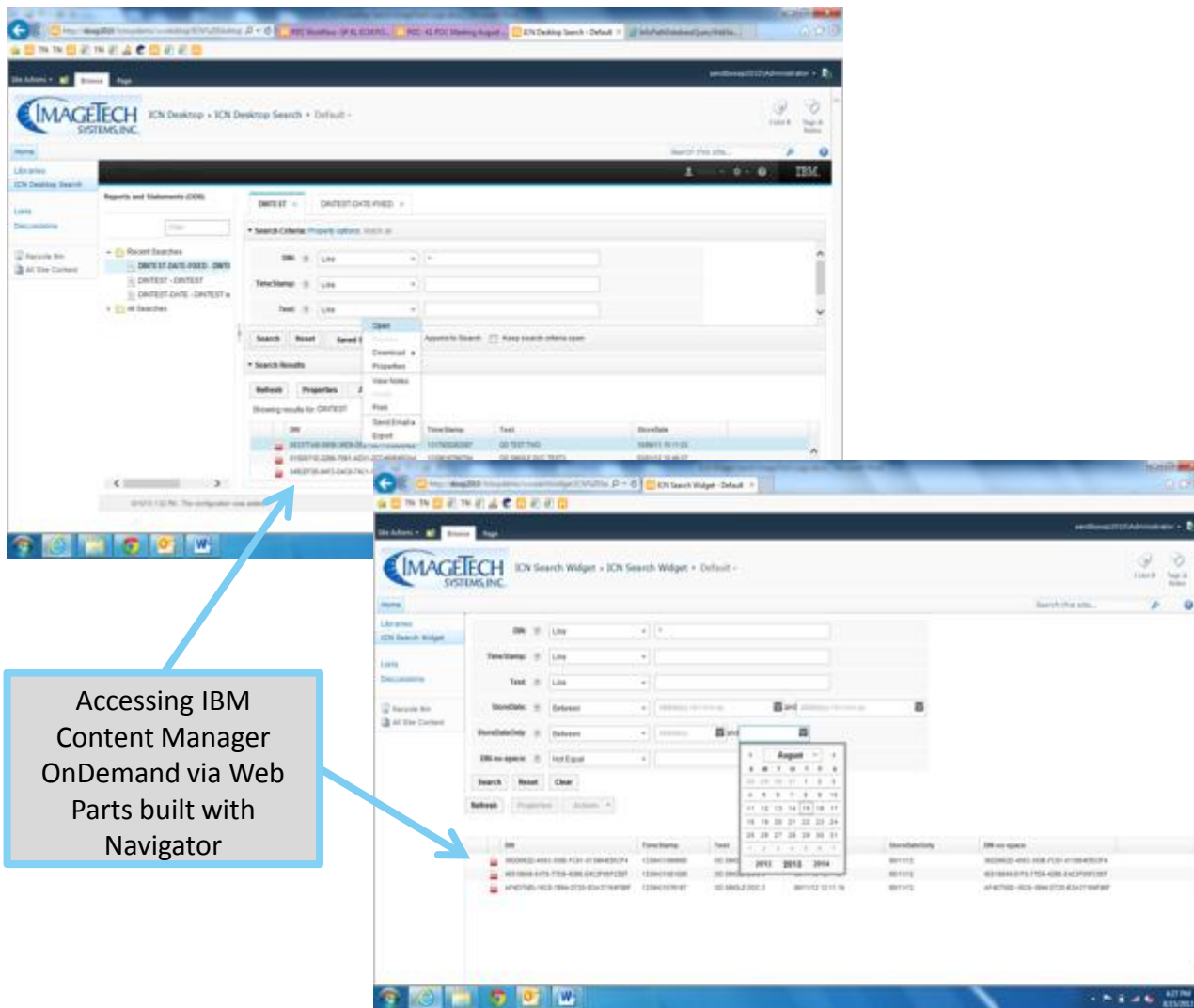
## Customer Example

A large energy company uses this to collaborate with engineering firms



Check back into IBM ECM system from within SharePoint

# Partner solution: SharePoint web parts built with Content Navigator



[www.imagetechsys.com](http://www.imagetechsys.com)

## IBM Business Partner Profile

19+ Years of IBM ECM experience

IBM CM8, FileNet P8, CMOD CERTIFIED

Microsoft SharePoint Certified Partner

Global ECM Deployments, Migrations, etc.



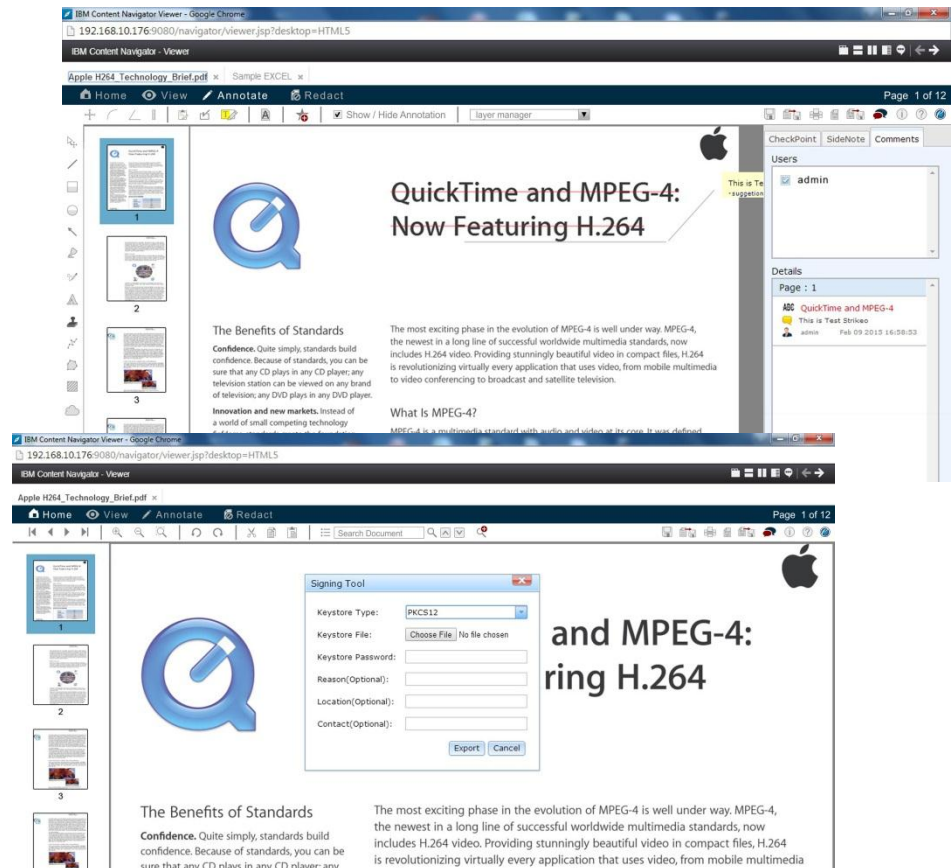
## Partner solution: Additional viewer for Content Navigator

### eViewer HTML5 Viewer for ICN

- 100% compatibility with all document and image types, and annotations from CM8, P8, CMOD, and others.
- Display, edit all annotations stored in CM 8 and P8.
- Page Manipulation
- Document Spilt and Merge
- Advanced Redaction
- Text and character search results from ICN are displayed in the viewer. Each occurrence is shown within each document that the search parameters appear therein.
- Digitally sign documents



[www.ms-technology.com](http://www.ms-technology.com)



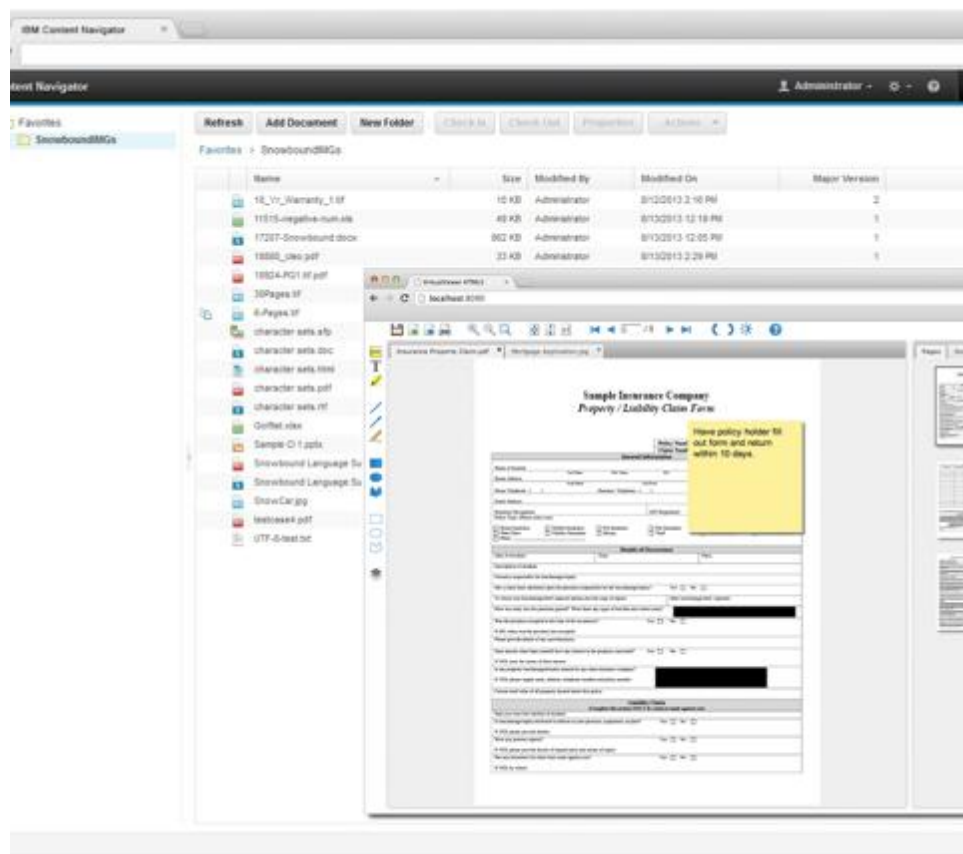
## Partner solution: Additional viewer for Content Navigator

### Virtual Viewer

- Pure HTML5 document viewer
- Offers page manipulations (re-order, split and merge)
- Text searching highlights results and filters pages with results
- View, annotate and redact any format supported (PDF, AFP, Word, Excel, TIFF and more)
- Picture controls enable you to adjust color saturation
- Configurable UI & international language support
- Create new document from multiple source files and types

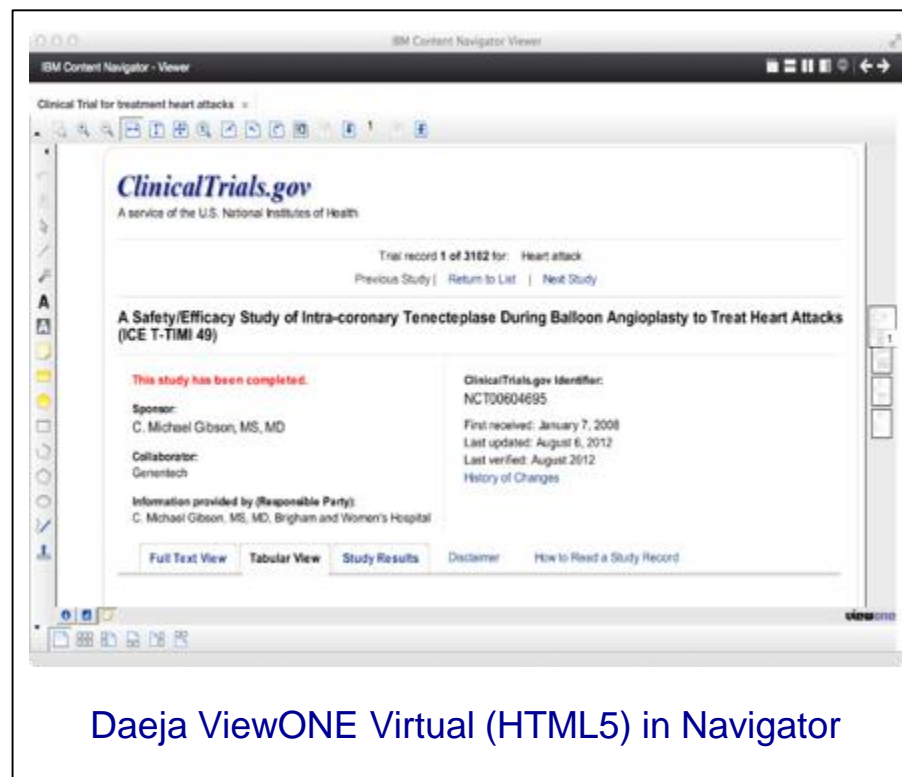


<http://www.snowbound.com>



## IBM Content Navigator 2.0.3 release highlights (September, 2014)

- Bi-directional file synchronization
- IBM Docs bundled
- Entry templates for FileNet and CM8 including property layout capability
- Check out / check In simplification (e.g. tracking of check outs)
- Compound document navigation and viewing
- Teamspace lifecycle management (move & delete)
- Custom theming (without writing code)
- Support for new social capabilities - tags & likes
- Cross repository search for CMIS repositories
- Daeja ViewONE Virtual (HTML5)
- SharePoint Web Parts (browse, search, work, view)
- Support for Image Services
- Many admin & developer features including:
  - Improved URL addressability
  - Daeja viewer admin
  - Enable / disable plugins



Daeja ViewONE Virtual (HTML5) in Navigator

## IBM Navigator is also available in the cloud!



Uniting knowledge workers to better engage and manage content in a flexible and trusted cloud environment

### Pervasive Content Management

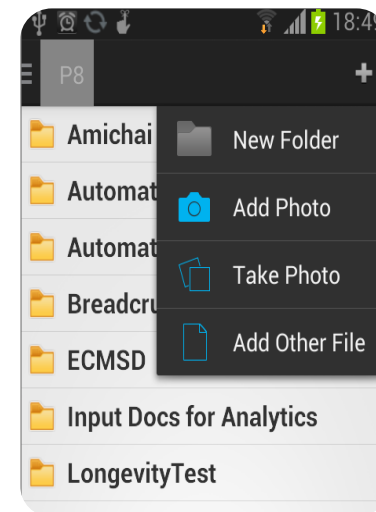
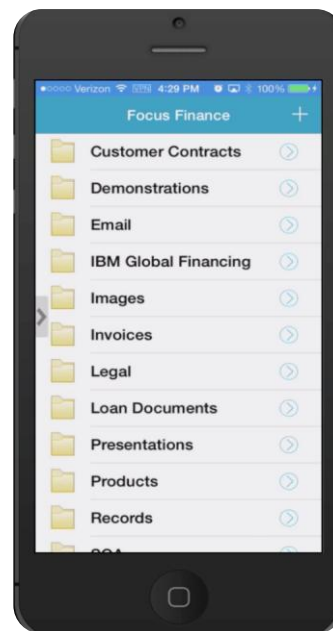
Collaborate, manage & reuse content from anywhere

### Extensible ECM Experience Platform

Open standards-based, discoverable and actionable

### Industry Leading ECM and Cloud

Trusted content & cloud from IBM ECM and SoftLayer



Delivered on  
**SOFTLAYER**

## Summary, Q&A, Thank You!

- IBM Content Navigator is the standard enterprise content management experience platform, for both IBM and CMIS repositories
- IBM Content Navigator is included with the IBM ECM platform, nothing extra to purchase
- IBM Content Navigator's benefits to ECM clients both as a toolkit and a user interface are significant, from user to developer to admin, allowing for easy, secure access to enterprise content management from any device
- Find out more about IBM Content Navigator:
  - [IBM Content Navigator Homepage](#)
  - [Developer Resources](#)
  - [Livestream from IOD](#)
  - [IBM Content Navigator Solution Brief](#)
  - [IBM Content Navigator Redbook](#)
  - [IBM Content Navigator Forum](#)
  - [IBM Content Navigator Mobile Forum](#)
  - [IBM ECM App Center](#)

