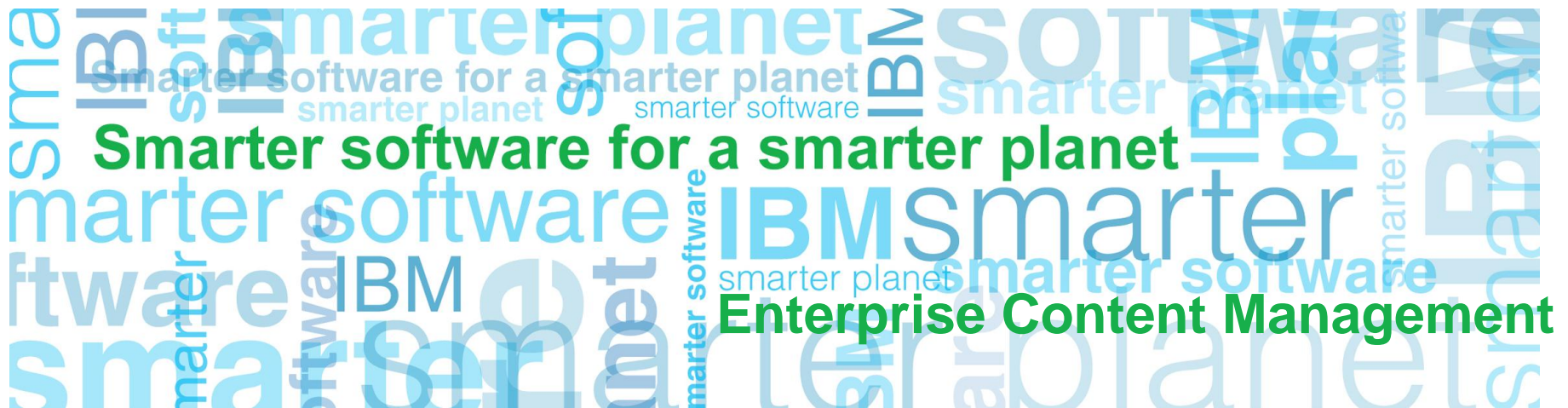


Content Manager OnDemand Product Overview

Bruce Foster
Greg Rochocki
ECM Client Technical Professional



Today customers demand more information, more often...

- Access transactional content 24x7
- Single view of my data
- View me as one customer
- My phone, tablet and laptop please?
- Protect my data... or else!
- And save the planet...



Customer Self Service and eDelivery



- **\$1.50 – 4.00/per (Frost & Sullivan average - \$3.00/item)**

- **5 to 10 cents ...**

The Value of e-Delivery



Sign up for eDelivery and you could **win a 32GB iPad® with Retina display** or **\$599 VISA® gift card.**

It's a convenient way to access your account information and reduce paper clutter - and it's free. Once you're signed up, you'll be notified when you can view your documents online. It's that easy.

[Sign up now >](#)

[See official rules](#)

Not registered for account access? Register now to get started.

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© 2012 Allianz Life Insurance Company of New York. All rights reserved.




The Value of e-Delivery



Chicago Tribune

777 W. Chicago Ave., Suite 300
Chicago, IL 60654
1-800-TRIBUNE (1-800-874-2863)

FREE \$10 Gift!
Switch to *EZ Pay* by 3/31/14
and we'll send you a \$10 Target GiftCard*†



RE: Your Subscription Account 40383701

Dear Gregory Rochocki,

Now you can save time and money every month - and receive a FREE gift. Just switch to *EZ Pay*!

With *EZ Pay*, your subscription payment is taken care of automatically, so you'll have one less bill to worry about and one less check to mail. Better yet, you choose how you want to pay:

Credit Card

- Switch to the credit card of your choice
- Your subscription is automatically charged to your credit card
- When you use your credit card, you simply pay your credit card bill as usual

OR...

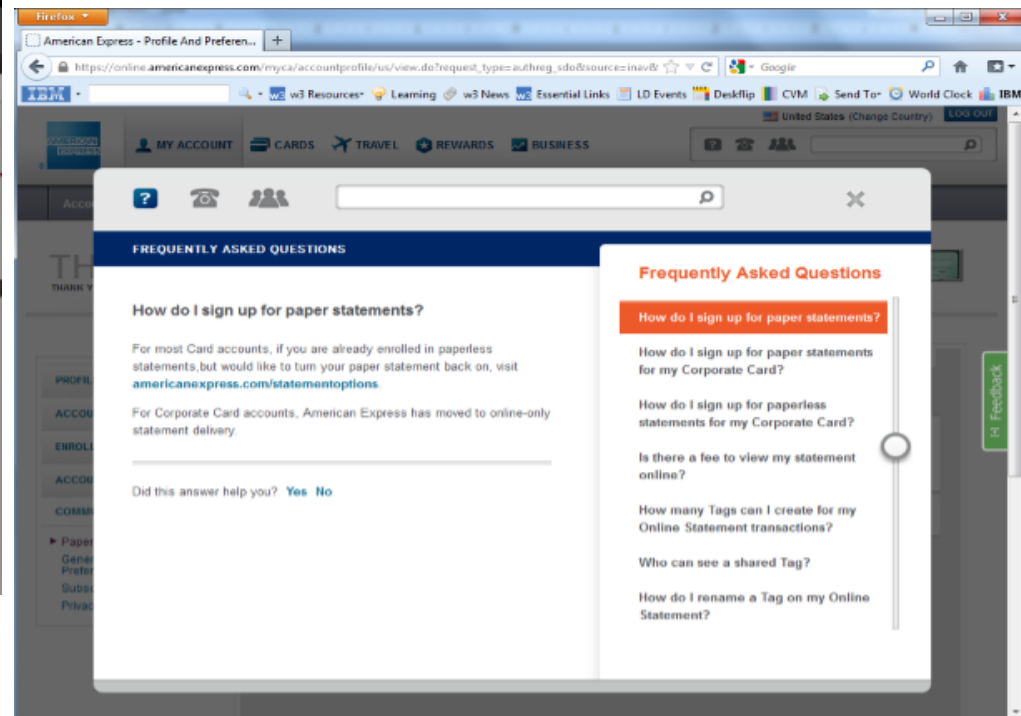
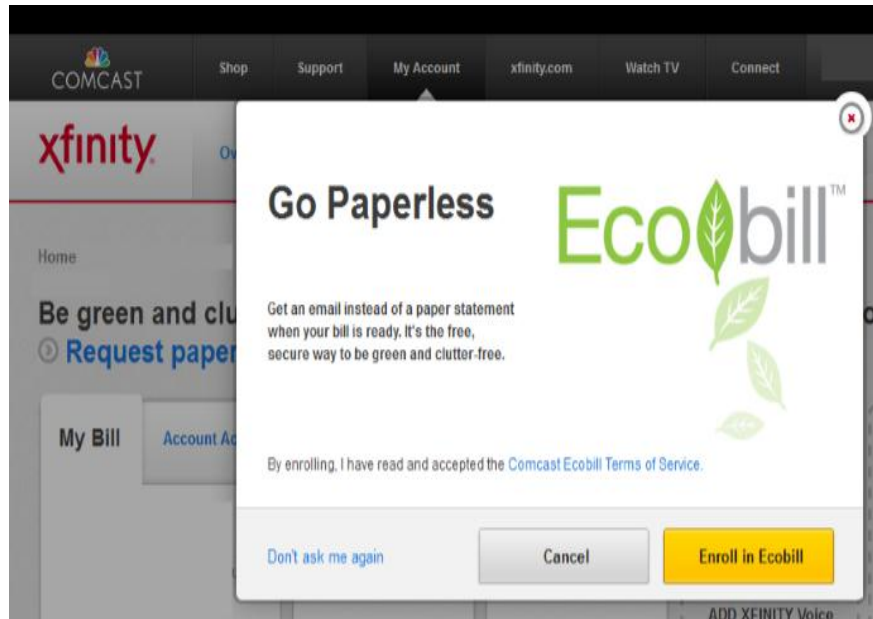
Checking Account

- Your payment is automatically deducted from your checking account
- You'll receive a notice mailed to you 10 days before each transaction
- You always know the amount that is being withdrawn

Switch to EZ Pay and receive a FREE \$10 Target GiftCard*†

Just visit chicagotribune.com/ezpay or call 1-800-TRIBUNE (1-800-874-2623) and mention Offer Code 04.

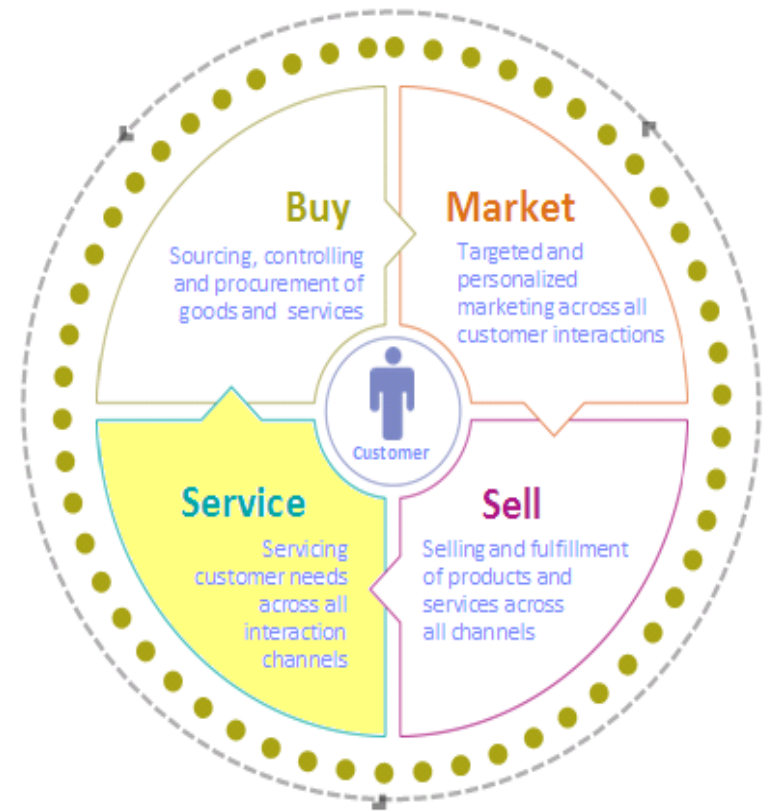
The Value of e-Delivery



Content Manager OnDemand

A foundation for enhanced customer service

- A Smarter Commerce solution for:
 - Customer relationship documents
 - Electronic Reports - performance and activity
- Industry Standard for Presentment and Service
- **Mature, stable, scalable and growing**
- Hardware and software platforms



Content Manager OnDemand

Gain new client insights, reduce costs, improve customer communications

How can I gain insight into trends trapped in my existing information!

- Mine your repository with DataWatch RMS



How can I reduce costs associated with document delivery?

- Implement eStatement Presentment and Retrieval



How can I store customer communications more effectively?

- Enable High Volume Archive and Retrieval of Static Content



Types of Content Supported

Complex Print Documents

BAXTER BAY BANK
Online Banking 24 hours a day.

STATEMENT DATE: 10/20/05
CREDIT LIMIT: 8000.00
ACCOUNT NUMBER: 000-000-152

MAKE CHECKS PAYABLE TO: BigBucksCard
DIRECT PAYMENT OR INQUIRIES TO: BigBuck CUSTOMER P.O. BOX PHONE ()

A & T PIANO CO
79 S MAIN
LODI, NJ 07644

PAST DUE	CURRENT DUE	MINIMUM PAYMENT DUE	PAY EITHER AMOUNT	NEW BALANCE	PAY BY (MINIMUM PAYMENT DUE DATE)	YEAR-TO-DATE CHARGE TOTAL
25	27.79	27.79		277.86	11/20/05	290.82

STATEMENT DATE	ACCOUNT NUMBER	ANNUAL PERCENTAGE RATE	PREVIOUS BALANCE	- PAYMENTS	- CREDITS	+ PURCHASES	+ CASH ADV.	NEW BALANCE
10/20/05	000-000-152	21.00 %	5111.84	2048.62	0	277.86	0	277.86

Faxes

Longview Brookfield, IL 60033-775-340

Robert (Bud) Paton

March 27, 2005

Quality Complete Garden Services
Subject: Property at 3240 S. Bellaire Street, Denver CO

Dear Kin,

Thank You for taking care of my property at 3240 S. Bellaire Street. Enclosed is a check for moving two times and fertilizing the lawn. Since I live in IL 01/99 after my property at 3240 S. Bellaire. If the property needs any work I would like to keep the lawn and shrubs free of weeds. Please call me for approval of any work needed on the property.

MSR94

3. We became a globally integrated enterprise in order to capture the best growth opportunities and improve IBM's profitability.

IBM operates in more than 170 countries and enjoys an increasingly broad-based geographic reach. Current U.S. operations generated approximately 85 percent of IBM's revenue in 2005. IBM's Growth Markets Unit, which was established in 2005,

grew 10 percent last year, and made up 18 percent of our revenue. Revenue increased 19 percent (15 percent in local currency) in Brazil, Russia, India and China.

IBM REVENUE

Region	2005	2004
North America	82%	18%
Europe	5%	10%
Asia Pacific	2%	10%

Process of IBM Geographic Revenue
Revenue Growth in Local Currency

We are enhancing our spending in areas of greatest opportunity. As we continue to drive significant productivity in Major Markets, we are increasing investment in Growth Markets, expanding our go-to-market capabilities and skills to capture the infrastructure build-out in these regions. We are leveraging our global reach and operational model to drive higher profitability across the company.

PDF Documents

PC Documents

CUSTOMER: Betty's music store
Muscatine Plaza
200 Lower Muscatine
Cedar Falls, IA 50613

ACCOUNT NUMBER: 11887
CONTACT: Betty Yoder

MEDIA QTY	DESCRIPTION	ORDER NUMBER:	SHIP DATE:	LABEL/NO
4	Bartok, Sonata for Solo Violin	536017	10/06/99	MK-42629
7	Mozart, Mass in C, K. 427	420831-2		
2	Luenig, Electronic Music	CD 611	7.1.05	22
	abat Mater	CD 611	7.1.04	23

ER: 536039 SHIP DATE: 10/21/99

DESCRIPTION	PRICE	TOTAL
Chetivique Sonata, Arau	420153-2	5.99 65.89
War March of the Priests	SHK 47592	8.99 71.92
sa di Requiem	CHAN 8964	9.59 95.90
Trombone Masterpieces	ADA 581087	10.79 64.74
American in Paris	ACS 8034	5.99 35.94

	A	B	C	D	E
1	Release		Date		
2					
3	7.1.2.2		03/15/05		
4	7.1.2.1		01/14/05		
5	7.1.2.0		09/17/04		
6					
7	7.1.1.3		09/13/04		
8	7.1.1.2		06/21/04		
9	7.1.1.1		03/15/04		
10	7.1.1.0		12/26/03		
11					
12	7.1.0.15		09/09/03		
13	7.1.0.14		06/30/03		
14	7.1.0.13		04/25/03		
15	7.1.0.12		02/21/03		
16	7.1.0.11		12/20/02		
17	7.1.0.10		10/31/02		
18	7.1.0.9		09/13/02		
19	7.1.0.8		07/02/02		
20	7.1.0.7		05/02/02		
21	7.1.0.6		02/28/02		
22	7.1.0.5		12/14/01		
23	7.1.0.4		09/21/01		
24	7.1.0.3		07/21/01		

PAT D. NERO
9515 BEAR LANE
LAGUNA NIGUEL, CA 92677-4757

90-7162/3222
3853014362

DATE: March 20, 2005

PAY TO THE ORDER OF: **CHSD School Districts** \$ 2000.00=

Two Thousand dollars only

Washington Mutual
Washington Mutual Bank, FA
2000 West Tower North Financial Center 3457
Costa Mesa, CA 92626 1-800-788-0000
24 Hour Customer Service

PD Nero

NOTES: 027139362701 14366139333# 0704



Photos

Check Images

Internal Reports

Content Manager OnDemand

Enhance vehicle resale value and increase customer loyalty

Cars & Minivan Truc

\$15,900 starting [1] **28/33** est. mpg [1]

Car Care Included. Featuring a complimentary maintenance

Performance. Style. Pick three.

For Owners

- Owners
- Update Ownership Info
- Owner's Manuals
- Parts & Service
- Scheduled Maintenance
- My Account

TELL US YOUR

Mycar CMOD Demo

MSC: **2T3ZF4DV2BW053316** S-DOOR 4X2 SUV

RM: 2011H43MA
 UR: BARCELONA RED MET./C19 (00R3/19)
 NORT/PLANT: Detroit MI/TM/C RAILHEAD

GOVERNMENT SAFETY RATINGS

Category	Driver	Passenger	Not Rated
Frontal crash	Not Rated	Not Rated	Not Rated
Side crash	Not Rated	Not Rated	Not Rated
Rollover	★★★★		

www.safercar.gov or 1-888-327-4236

STANDARD EQUIPMENT

MECHANICAL & PERFORMANCE

- 2.5L D-4D 16V K4 Engine w/ Dual VVT-i
- 170 hp @ 5800 rpm / 117.0 lb-ft @ 4000 rpm
- 4-Spd Electronic Controlled Auto Trans
- Front Wheel Drive w/ 4-Wheel Suspension
- Electronic Power Steering System
- Electric Power Windows
- Electric Power Door Locks
- 16" Steel Wheels, P215/70R16 Tires with Wheel Covers & Full Size Spare Tire

SAFETY

- Star Safety System: Enhanced Vehicle Stability Control, Traction Control, Anti-Lock Brakes, Electronic Brake Force Distribution and Brake Assist
- Smart Stop Technology
- Dr & Fr Pass Adv Airbags, Dr & Fr Pass Seat-Integrated Side Airbags, Fr & 2nd Row Roll-Over Sensing Side Curtain Airbags
- Dr and Fr Pass Active Headrests
- LATCH Lower Anchor & Tether for Children
- Child Protector Fr Door Locks, Eng Immob
- Tire Pressure Monitoring System

EXTERIOR

- Multi-Reflector Halogen Headlamps w/ Auto-On Feature, Rear Spoiler, Spare Tire Cover, Power Outside Mirrors
- Black Rear Step Bumper Protector
- Variable Intermittent Windshield Wipers

COMFORT & CONVENIENCE

- Air Conditioning with Air Filter
- AM/FM CD w/ 6 Speakers, Aux Audio Jack
- Tilt/Telescopic Steering Wheel
- Fabric Trimmed 6-Way Adj Dr Seat
- 4-Way Adj Fr Pass Seat, Slid Spoiler
- Sliding/Retracting Fold-Flat 2nd Row Seats
- Rear 2nd Row One-Touch Fold-Flat Lever
- Cargo Area Under-Floor Storage Space
- Multi-Function Center Console
- Dual Glove Box, Digital Clock
- Cruise Control, Sun Entry System
- Power Windows/Door Locks/Keyless Entry
- Optitron Instrument Panel Clusters
- 12V Auxiliary Power Outlets (2)
- Full Tank of Gas**

MANUFACTURER'S SUGGESTED RETAIL PRICE \$21,925.00

OPTIONAL EQUIPMENT

- FE 50 State Emissions 475.00
- EC Auto-Dimming Rearview Mirror with Integrated Backup Camera Monitor 260.00
- DJ AM/FM 6-Disc CD Changer with MP3/WMA Playback Capability, Six Speakers, XM Radio (includes a 90-Day Trial Subscription) 560.00
- AW 17" 5-Spoke Aluminum Alloy Wheels with 255/55R17 Tires 310.00
- PG Privacy Glass (Rear Side, Quarter and Rear Door Windows) 80.00
- PL Daytime Running Lights 90.00
- TC Trunk Cover

DELIVERY PROCESSING AND HANDLING FEE \$10.00

TOTAL \$24,470.00

Shopping Tools

For Owners

Certified Used

Racing

About the Company

Español Help

Content Manager OnDemand

Optimize delivery of patient communications

Analyzed BLB 02/28/12

Medications: Reviewed NN

Allergies: Reviewed NN *None*

CC: TOE PROBLEM *On 2/22/12 @ 12 noon*

HPI: Nurse Notes: Reviewed Patient unable to contact PCP Referred to ED by PCP

Source: Family Friend Guardian Nursing home Paramedic Police Interpreter

Mode of arrival: Walk Wheelchair Friends Attendant Ambulance Helicopter Police

Location: 1. Great 2nd 3rd 4th toe

Timing: Onset *1:30* a.m. or Minutes Hours Days Weeks Months ago

Context:

Mechanism: Allegation Crush Blow Jam High pressure injection MVA

Nail Sporting Stubbing

Caused by: Unknown Blunt trauma Hyperextension Hyperflexion Possible gout

Puncture Prior wound Cut: Glass Knife Metal Teeth Wood

Last tetanus: *11/12* > 5 years Unknown

Associated signs and symptoms: *None*

Foreign body Numbness Pain in: Foot Ankle

Other history: *heel from clean ct scan*

PE: BP *140/80* P *81* R *18* T *97.2* S *100/100* *2* *+* W *160* *48*

Constitutional: ETOH Ill-appearing Distress: *None* Mild Moderate Severe



81-2095
1221

TUCSON, AZ 85718

DATE *4-1-12*

PAY TO THE ORDER OF

\$100.00

one hundred & 00/100

MEMO

INSURED NAME / MEMBER #/REL CODE	DATE OF SERVICE	TOTAL CHARGES	DISALLOW AMOUNT	MSG CODE	DISCOUNT AMOUNT	ALLOWED CHARGES	DEDUCTIBLE	COINSURANCE	OTHER CHARGES	NET AMOUNT	WITHHOLDEN
INSURED NAME: [REDACTED]											
MEMBER #/REL CODE: [REDACTED]											
CLAIM #:											
DATE:											
CODE: 120	120811 1216	51208.70	51208.70		.00	.00	.00	.00		.00	
200	121111 1214	2016.00	2016.00	00\	.00	.00	.00	.00		.00	
206	121411 1216	3048.00	3048.00	00\	.00	.00	.00	.00		.00	
250	120811 1216	12940.00	12940.00	00\	.00	.00	.00	.00		.00	
255	120811 1216	447.00	447.00	00\	.00	.00	.00	.00		.00	
280	120811 1216	409.00	409.00	00\	.00	.00	.00	.00		.00	
272	120811 1216	84.50	84.50	00\	.00	.00	.00	.00		.00	
300	120811 1216	6787.00	6787.00	00\	.00	.00	.00	.00		.00	
301	120811 1216	2232.00	2232.00	00\	.00	.00	.00	.00		.00	
308	120811 1216	170.00	170.00	00\	.00	.00	.00	.00		.00	
320	120811 1216	1672.00	1672.00	00\	.00	.00	.00	.00		.00	
352	120811 1216	1897.00	1897.00	00\	.00	.00	.00	.00		.00	
361	120811 1216	850.00	850.00	00\	.00	.00	.00	.00		.00	
402	120811 1216	255.00	255.00	00\	.00	.00	.00	.00		.00	
410	120811 1216	9981.00	9981.00	00\	.00	.00	.00	.00		.00	
450	120811 1216	1223.00	1223.00	00\	.00	.00	.00	.00		.00	
480	120811 1216	180.00	180.00	00\	.00	.00	.00	.00		.00	
483	120811 1216	1414.00	1414.00	00\	.00	.00	.00	.00		.00	
730	120811 1216	383.00	383.00	00\	.00	.00	.00	.00		.00	
820	120811 1216	180.00	180.00	00\	.00	.00	.00	.00		.00	
821	120811 1216	270.00	270.00	00\	.00	.00	.00	.00		.00	
110	120811 1216	.00	.00	00N	.00	.00	.00	.00		.00	

CINCINNATI OH 45263

Date From/To	Service Code	Charged Amount	Allowed Amount	Deductible	Copay	Coinsurance	Discount Managed Care Adjust	Ineligible	Withheld	OC	ANSI Code	Paid	Patient Responsibility
EMPLOYEE: [REDACTED]													
ACCOUNT NUMBER: [REDACTED]													
020212	99211	30.00	17.76	3.55	.00	.00	.00	12.24-	.00	01	45	.00	3.55
THE PRIMARY INSURANCE CARRIER PAID \$								14.21	ON THE ABOVE CHARGES				
TOTAL		30.00	17.76	3.55	.00	.00	.00	12.24-	.00			.00	3.55

R103110223841162789311480941311401HJ7ZHM
 R103110223841162789311480941311401HJ7ZHM
 R103110223841162789311480941311401HJ7ZHM
 R103110223841162789311480941311401HJ7ZHM
 R103110223841162789311480941311401HJ7ZHM

N|03~FI|2| [REDACTED] HQ. TF042.J92898.K0223.L4001:PGP95E64|841162789|20110223|115648
 |010874|20110223|115648|E195E6401HJ7ZH9|1|201042|A|[REDACTED]|1|1|ACCEPT
 ED FOR PROCESSING|NOT AVAILABLE||P|311480941|3114~SS|3|SF3|[REDACTED]|NOT AVAIL
 ABLE|311480941|3114|1|201042|1|201042|0|0|0|0|0|0|0|0|0|0|0|0~MT|4~

11Bn docs loaded. 5M to 6M loaded daily.
 3000+ search/retrieves daily. Less than 1 second to process.

Content Manager OnDemand

A legacy of big numbers

See
<http://www.viewpointe.com/uploadedfiles/viewpointe/pdfs/viewpointe-check-archive-fact-sheet.pdf>
33.PB.....162 billion items.....9.2 million retrievals per day!

Compression

30:1

Creates cost savings of 50%

- Get the most out of disk devices
- Petabytes of data under management
- No penalty during access

Optimize hardware and manage IT costs

Performance

3500

Items per second

Retrieval is instant

- Multiplatforms, zSeries, iSeries, Web interface
- FileNet System Monitor for application health management
- Content Navigator

Customers expect immediate access – and get it

Scalability

162

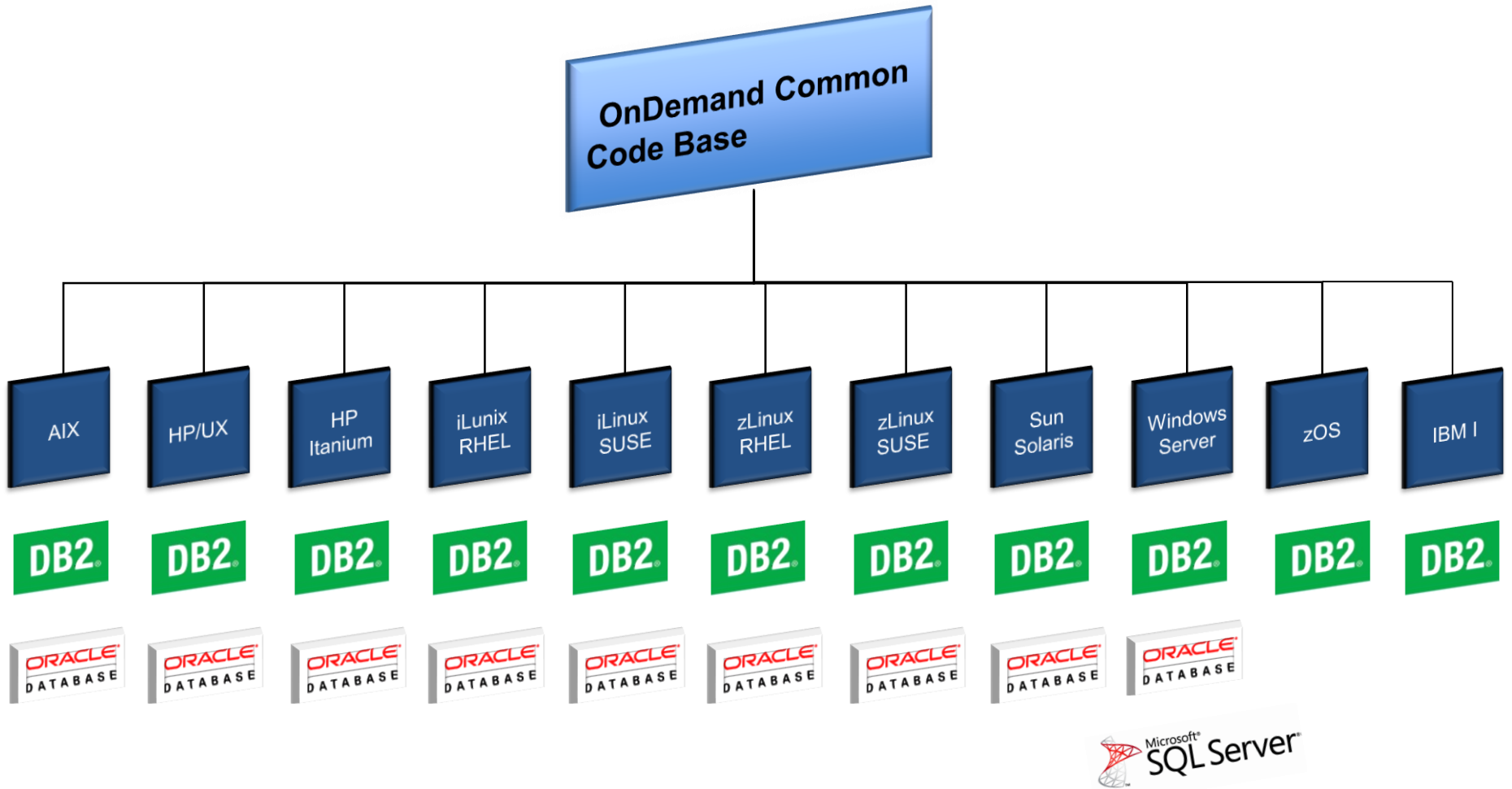
Billion documents stored

Architecture is unique in the industry

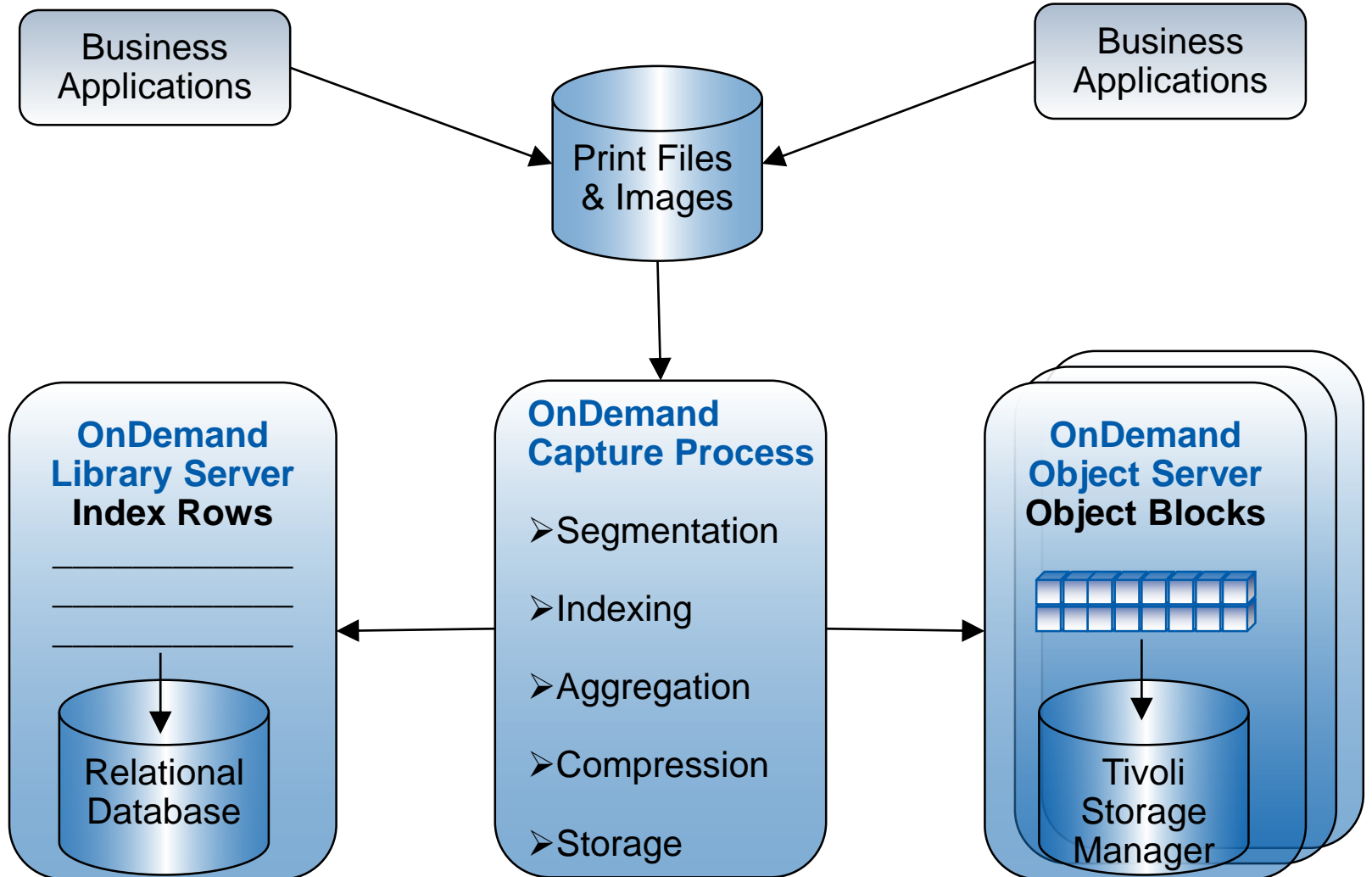
- 9.2 Million retrievals/day
- Scales from department to enterprise deployments

Start small and grow your application

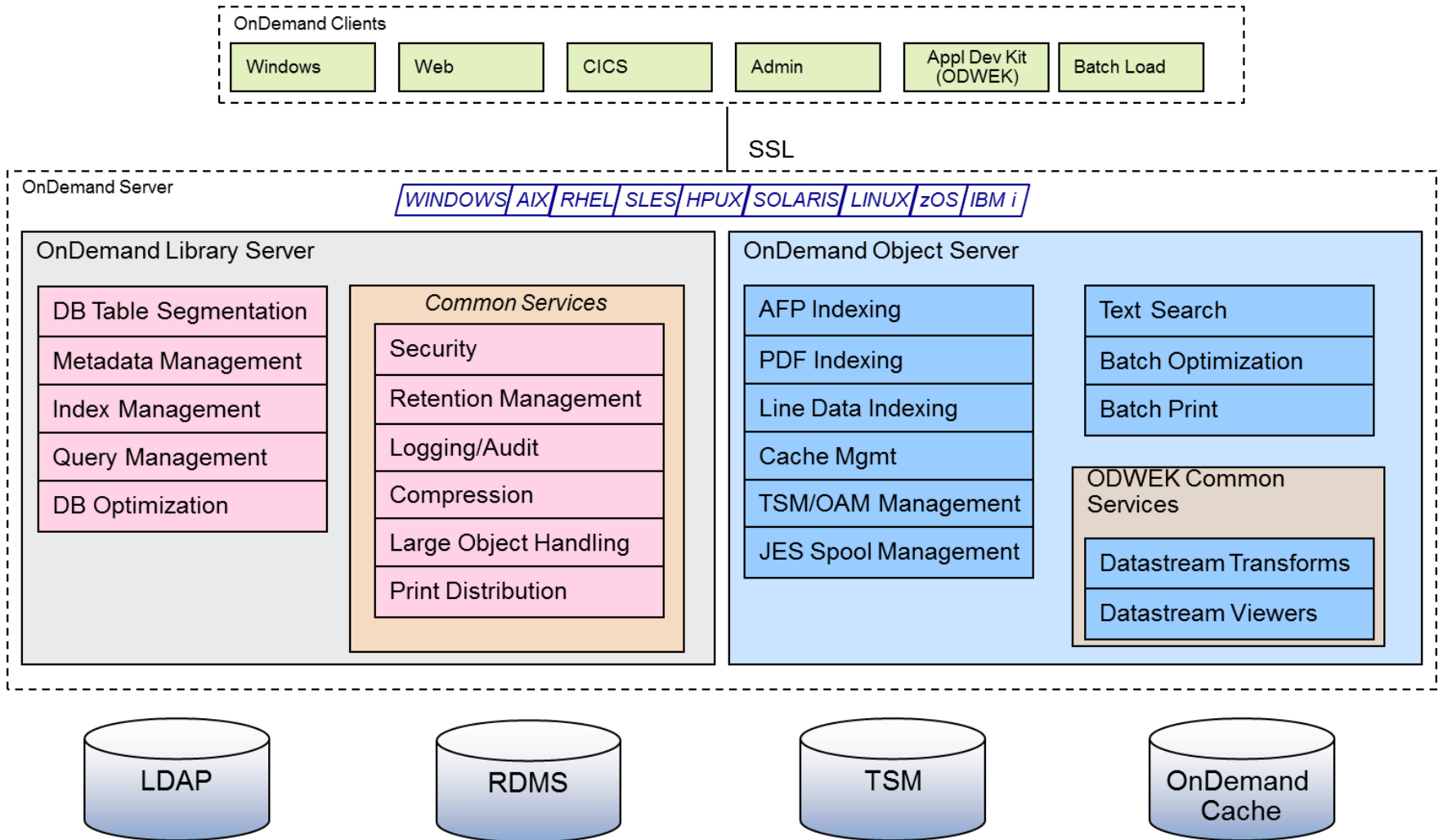
OnDemand Platform and Database Support



OnDemand Architecture



Key OnDemand Architecture Components



IBM Content Manager OnDemand

Compression and Optimizing AFP and PDF File Storage

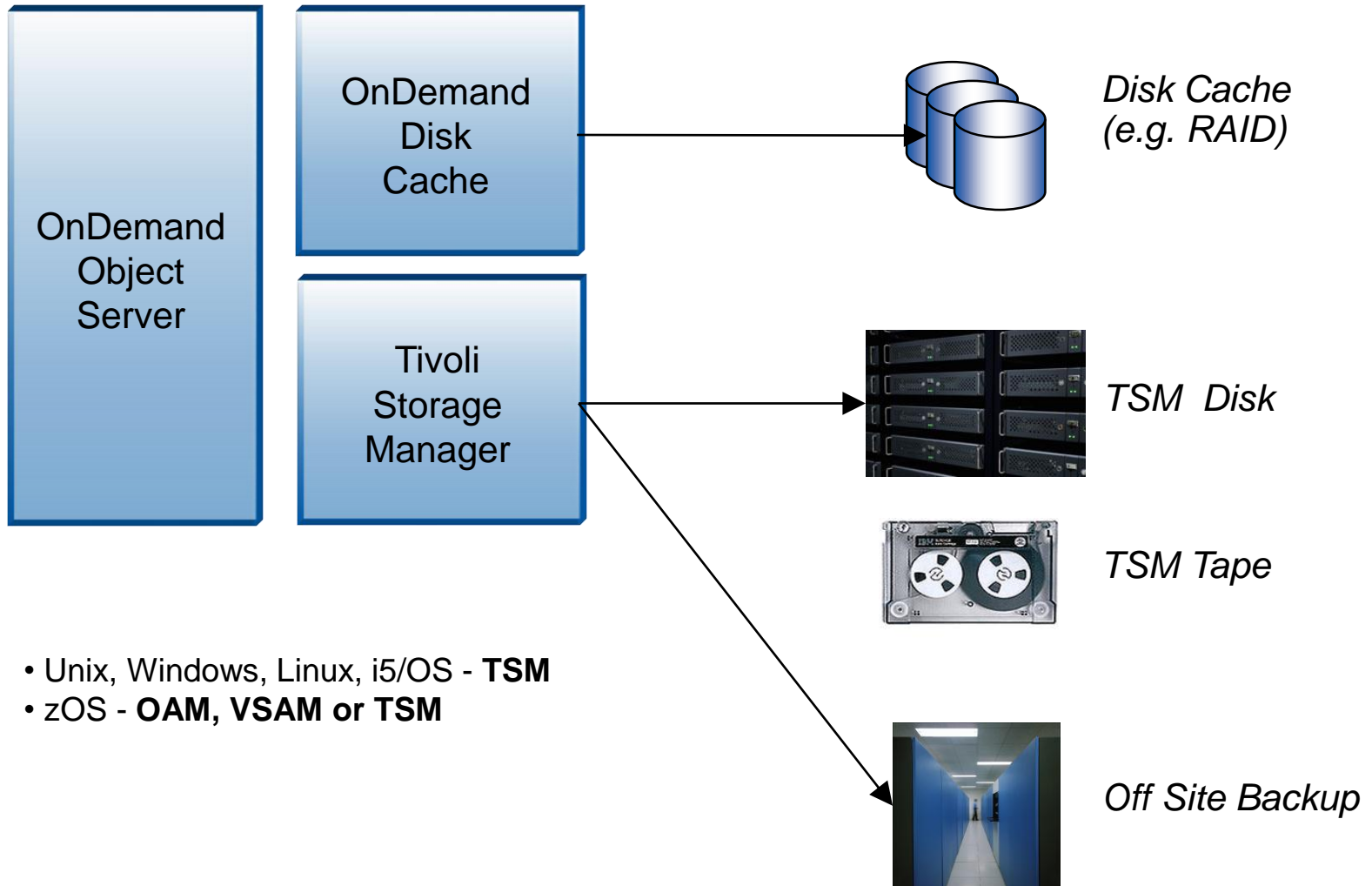
8:1 to 30:1

Typical Compression Ratios



The Content Manager OnDemand PDF indexer now supports **resource grouping** and removing **unused resources**. After you enable resource grouping, common resources across statements in a single report are grouped and stored as a **single instance**, and unused resources from a report can be **removed before indexing**. These features can save a tremendous amount of **disk space and reduce cost**.

OnDemand Storage Management, Expiration and HSM



Searching for Data

Credit Card Statements - Search Criteria and Document List

Search Criteria

Account: Like 000-000-001

Date: Between 01/01/1994

Account Name: Like

Account Balance: Equal To

Document List

Account	Date	Acco
000-000-001	11.03.1994	ADR
000-000-001	10.03.1994	ADR
000-000-001	09.03.1994	ADR
000-000-001	08.03.1994	ADR
000-000-001	07.03.1994	ADR
000-000-001	12.03.1994	ADR

BAXTER BAY BANK

More Bank for the Buck

PAGE 1
OF 1

STATEMENT DATE: 11/03/94

CREDIT LIMIT: 13000.00

CHECK NUMBER	AMOUNT DED. FROM BALANCE
12926	0

ACCOUNT NUMBER: 000-000-001

MAKE CHECKS PAYABLE TO: BigBucksCard

DIRECT PAYMENT OR INQUIRIES TO: BigBucksCard Center
 CUSTOMER SERVICES
 P.O. BOX 100/BOULDER, CO 99999
 PHONE (123) 123-4567

*Adrian Cyclery
611 N. Main St
Adrian, MI 49221*

\$ AMOUNT PAID

PLEASE DETACH AND RETURN THIS TOP PORTION WITH PAYMENT

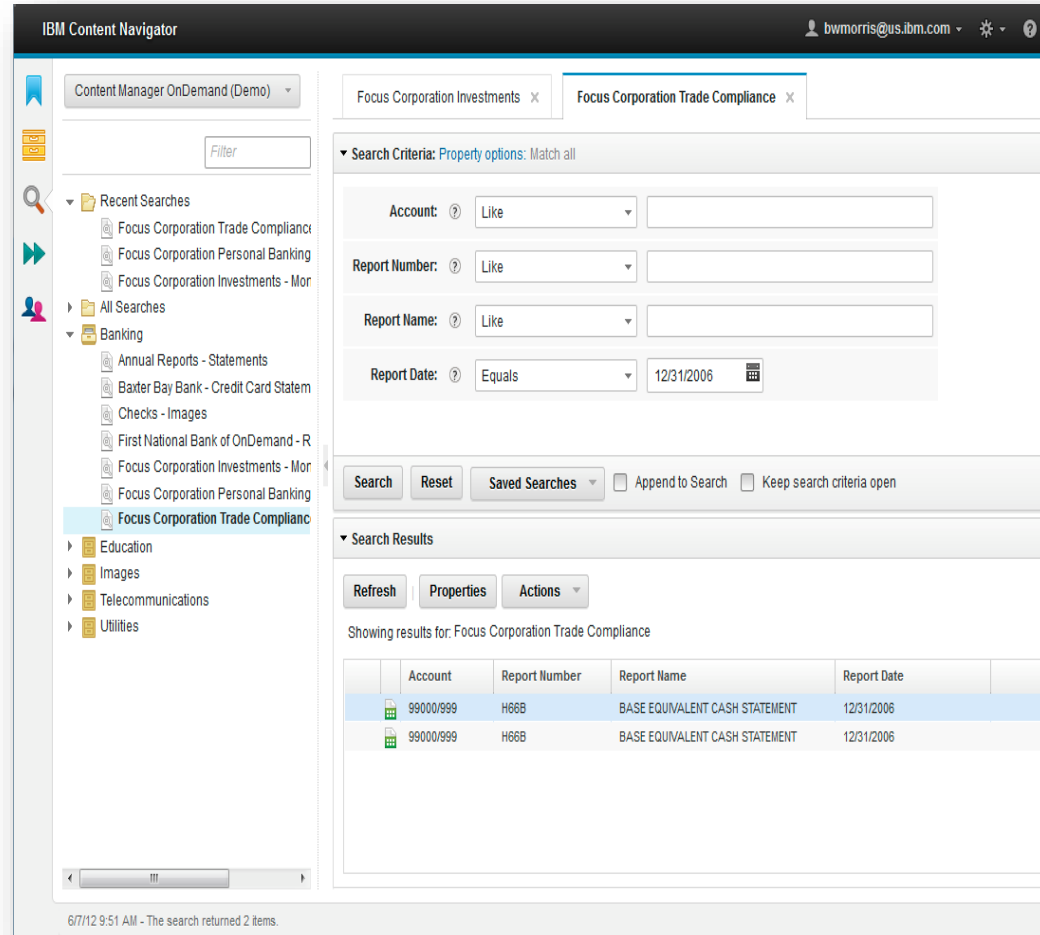
PAST DUE	CURRENT DUE	MINIMUM PAYMENT DUE	PAY EITHER AMOUNT	NEW BALANCE	PAY NEW BALANCE BY THIS DATE TO AVOID ADDITIONAL FINANCE CHARGE	YEAR-TO-DATE FINANCE CHARGE
3	7.36	7.36			73.56	12/03/94

STATEMENT DATE: 11/03/94	ACCOUNT NUMBER: 000-000-001	ANNUAL PERCENTAGE RATE: 21.00 %
--------------------------	-----------------------------	---------------------------------

PREVIOUS BALANCE	PAYMENTS	CREDITS	PURCHASES	CASH ADV.	FINANCE CHARGE FROM PREVIOUS STATE	FINANCE CHARGE FROM PREVIOUS STATE	NEW BALANCE
5667.06	3616.36	0	73.56	0	12.23		73.56

Content Navigator search - CMOD

- Saved searches list
 - Access cabinets and folders in a tree view
- Saved search criteria
 - Save query criteria with a folder
- Append search
 - Add a new to an existing query result set.
- Print
 - Send one or more documents to a printer.



IBM Content Navigator

Content Manager OnDemand (Demo)

Focus Corporation Investments x Focus Corporation Trade Compliance x

Filter

Recent Searches

- Focus Corporation Trade Compliance
- Focus Corporation Personal Banking
- Focus Corporation Investments - Mor

All Searches

Banking

- Annual Reports - Statements
- Baxter Bay Bank - Credit Card Statem
- Checks - Images
- First National Bank of OnDemand - R
- Focus Corporation Investments - Mor
- Focus Corporation Personal Banking
- Focus Corporation Trade Complianc

Education

Images

Telecommunications

Utilities

Search Criteria: Property options: Match all

Account: ? Like

Report Number: ? Like

Report Name: ? Like



Report Date: ? Equals 12/31/2006

Search Reset Saved Searches Append to Search Keep search criteria open

Search Results

Refresh Properties Actions

Showing results for: Focus Corporation Trade Compliance

	Account	Report Number	Report Name	Report Date
	99000/999	H66B	BASE EQUIVALENT CASH STATEMENT	12/31/2006
	99000/999	H66B	BASE EQUIVALENT CASH STATEMENT	12/31/2006

6/7/12 9:51 AM - The search returned 2 items.

IBM Content Navigator - Mozilla Firefox

File Edit View History Bookmarks Tools Help

localhost:9080/navigator/?desktop=Demo

IBM Content Navigator

admin

CMODServer

Bluebell Telephone x Loan Delinquency Reports x

Search Criteria: Property options: Match all

Search Results

Refresh Properties Actions

Showing results for: Loan Delinquency Reports

	Date	Begin Loan Number	End Loan Number	Full Text Highlight	Load Date	Doc Size
	01/10/1994	10000	1000999			509400
	01/10/1994	1010000	2000999			509400
	01/10/1994	2010000	3000999			509400
	01/10/1994	3010000	4000999			509400
	01/10/1994	4010000	5000999			509400
	01/10/1994	5010000	6000999			509400
	01/10/1994	6000000	7000999			509400
	01/10/1994	7000000	8000999			509400
	01/10/1994	8010000	9000999			509400
	01/10/1994	9010000	10009999			509400
	01/10/1994	10010000	11000999			509400
	01/10/1994	11010000	12000999			509400
	01/10/1994	12010000	13000999			509400
	01/10/1994	13010000	14000999			509400
	01/10/1994	14010000	15000999			509400
	01/10/1994	15010000	16000999			509400
	01/10/1994	16010000	17000999			509400
	01/10/1994	17010000	18000999			509400
	01/10/1994	18010000	19000999			509400
	01/10/1994	19010000	20000999			509400
	01/10/1994	20010000	21000999			509400

12/13/12 12:00 PM - The search returned 100 items.

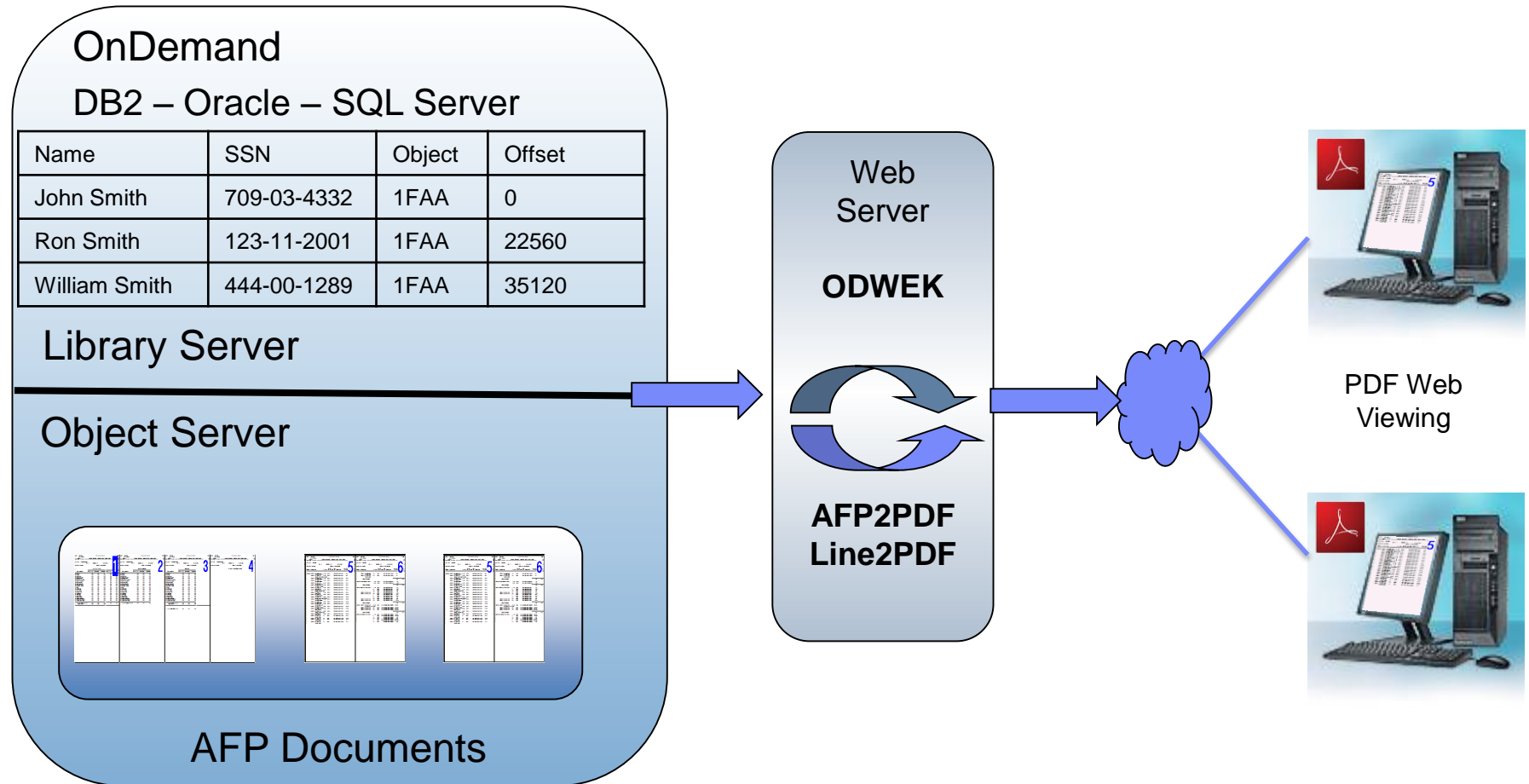
Benefits for mobile environments:

Content Navigator on any modern mobile device



- Native iOS application, optimized for both phone and tablet form factors
- Responsive design sample web plugin for any mobile browser
- **Worklight** sample project for cross platform mobile development
- Limited use license of IBM Worklight included
- Browse, search, and share content from any device
- Access and create shared searches and favorites
- Add and edit content
- External data integration

Publishing Documents on the Web (Store in native format and dynamically convert)



Datawatch Integration

- Mine and transform the reports
- Based on Monarch / Modeler server technology
- One-click access
- Data filtering and sorting of report data
- Summary report engine
- XML enable reports

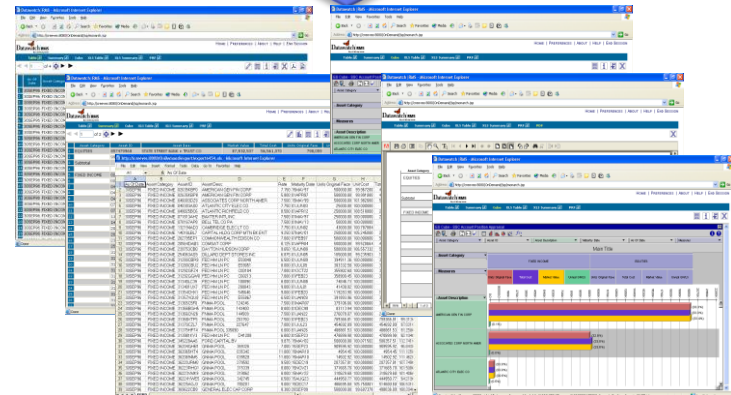


11/01/99 CLASSICAL MUSIC DISTRIBUTORS PAGE 01
 10:17 MONTHLY SHIPPING REPORT
 HSR94 FROM 10/01/99 TO 10/31/99

CUSTOMER: Betty's Music Store
 Muscatine Plaza
 200 Lower Muscatine
 Cedar Falls, IA 50613

ACCOUNT NUMBER: 11887
 CONTACT: Betty Yoder

MEDIA QTY	DESCRIPTION	ORDER NUMBER	SHIP DATE	LABEL/NO.	UNT_PRC	AMOUNT
CD	4 Bartok, Sonata for Solo Violin	536017	10/06/99	MK-42625	8.99	35.96
	7 Mozart, Mass in C, K.427			420831-2	9.00	63.00
	2 Luening, Electronic Music			CD 611	10.19	20.38
TAPE	9 Scarlatti, Scabat Macer			SBT 48282	5.99	53.91
ORDER NUMBER: 536039 SHIP DATE: 10/21/99						
CD	11 Beethoven, Pathetique Sonata, Arau			420153-2	5.99	65.89
	8 Mendelssohn, War March of the Priests			SHK 47592	8.99	71.92
	10 Pizzetti, Hessa di Requiem			CHAN 8964	9.99	99.90
LP	6 Misc., Modern Trombone Masterpieces			ADA 581087	10.79	64.74
TAPE	6 Gershwin, An American in Paris			ACS 8034	5.99	35.94



Partner solution: Report mining CMOD with Content Navigator



<http://www.datawatch.com>

FOCUS Corporation

CMODServer

Name contains

Recent Searches

- FocusMthyStmts - Focus Mor
- Customer Information - Dem

All Searches

- DemoCabinet

FocusMthyStmts

Search Criteria: Property options: Match all

Search Results

Refresh Properties Actions

Showing results for: FocusMthyStmts

Investor Number	Investor Name
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT
22811912	CARLY GANT

Open
Mine with RMS

- Select documents to “mine”
- Manage data models, view data
- Generate summaries, export to Microsoft Excel, etc.

Report mining server

Model your OnDemand reports with RMS

The following RMS Models have been mapped for the folder FocusMthyStmts:

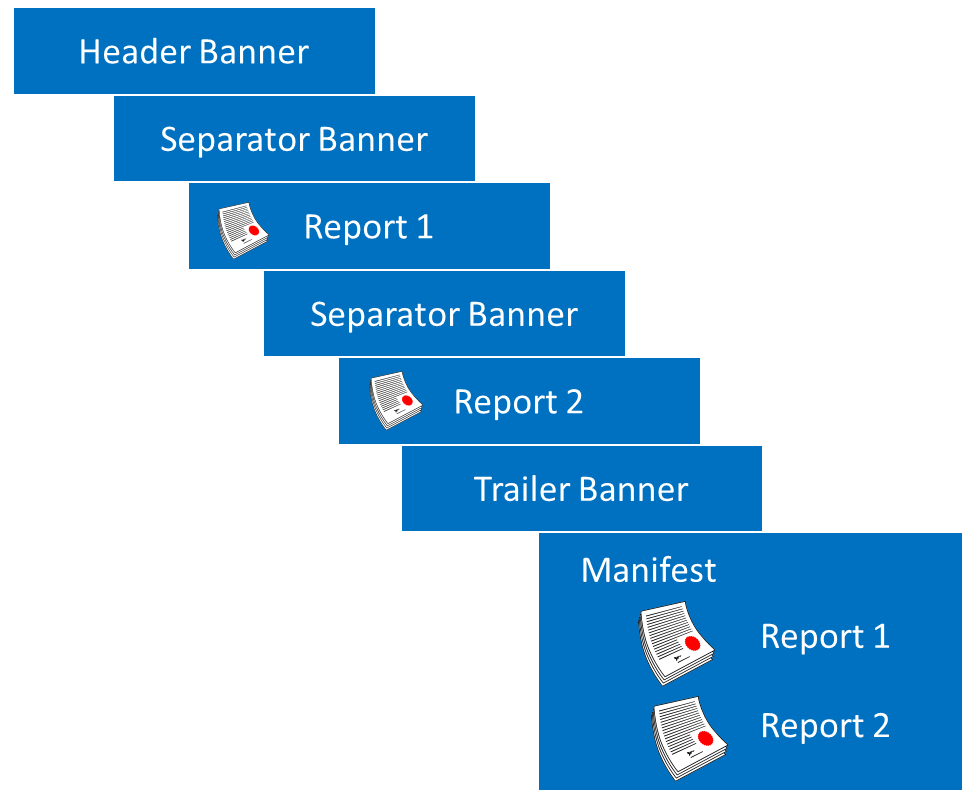
ActivityDetail.xmod

Close Submit

Investor Number	Investor Name	...
22811912	CARLY GANT	03/31/05
22811912	CARLY GANT	02/03/05
22811912	CARLY GANT	11/17/04
22811912	CARLY GANT	11/17/04

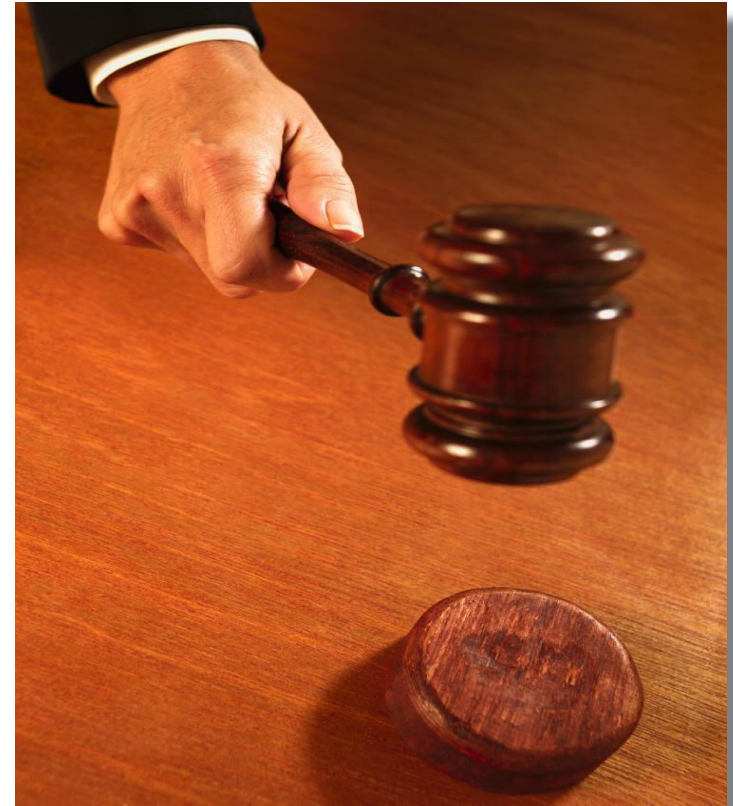
OnDemand Distribution Facility

- Group reports and portions of reports together
- Easy way to organize reports
- Convert report data
- Send reports through e-mail
- Make reports available for printing



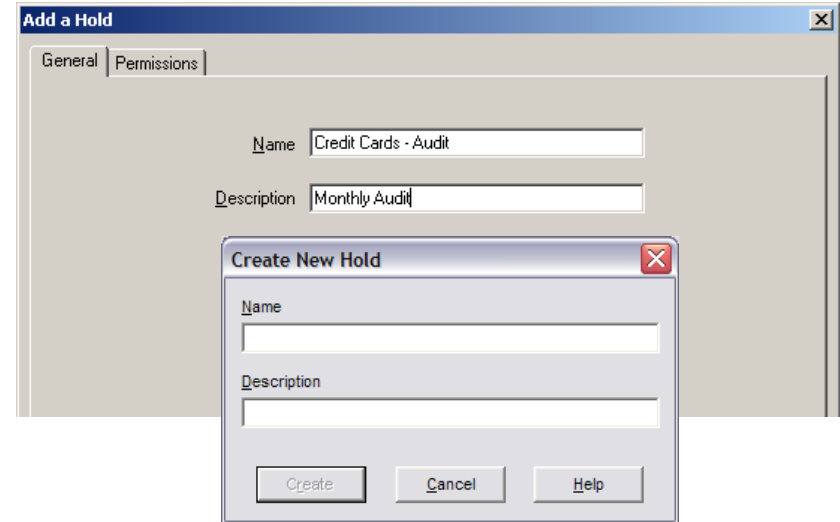
Compliance Requirements

- Long-term archive of documents
- Meet compliance requirements
 - Built-in retention management and hold
 - Support for IBM Enterprise Records

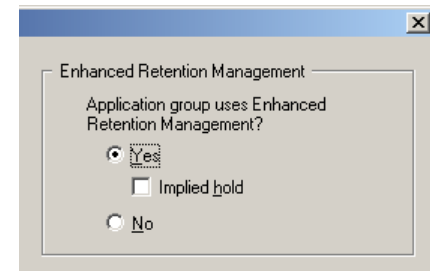


OnDemand Holds

- Putting documents on hold
 - Based on a Hold Reason (e.g. legal case name)
- Prevent from expiring or being deleted
- Efficient for large numbers of documents
- Multiple holds on single document
- Implied hold



Date	Account	Account Name	Account Balance	Lockdown	CFS
05/03/94	000-000-000	SMITH CYCLERY CO	197.32	2	0
05/03/94	000-000-001	ADRIAN CYCLERY	1521.54	2	0
05/03/94	000-000-002	JACK'S CYCLERY	1854.50	2	0
05/03/94	000-000-003	DENNIS BICYCLE SHOP	1927.11	2	0
05/03/94	000-000-004	TERRY'S SPORTS	997.60	2	0
05/03/94	000-000-005	COBBLESTONE SCHWINN	12.60	2	0
05/03/94	000-000-006	SUMMIT SPORTS	1654.70	2	0
05/03/94	000-000-007	ANN ARBOR CYCLERY	2579.20	2	0
05/03/94	000-000-008	CAMPUS BIKE	1942.30	2	0
05/03/94	000-000-009	CYCLE CELLAR	925.90	2	0
05/03/94	000-000-010	GREAT LAKES CYCLING	1981.20	2	0
05/03/94	000-000-011	STUDENT BIKE SHOP	60.70	2	0
05/03/94	000-000-012	WISCONSIN CYCLERY	1008.00	2	0



IBM ECM System Monitor Automates the Management of your CMOD Platform

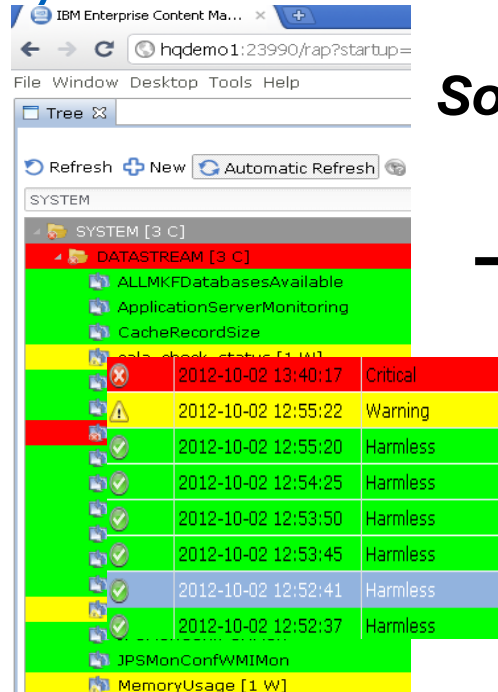
Problem



ECM System



Solution



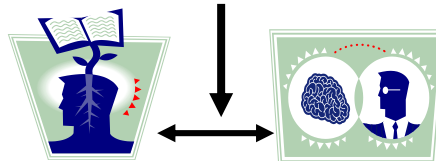
Result



1. Database error prevents document access

2. System Monitor identifies error, alerts Administrator who instantly solves the problem with the built in knowledge base, or SysMon can auto correct the outage

3. Increased uptime, meeting your SLA, satisfied users



What's New

OnDemand Release Summary

2010	2011	2012	2013	2014
<p>OnDemand i5 7.1</p> <ul style="list-style-type: none"> Enhanced Retention Management PDF indexing enhancements Support for IBM FileNet P8 AFP2WEB for inbound/outbound transforms of AFP to HTML or PDF Support for Sun and Novell LDAP servers API enhancements to ODWEK 	<p>OnDemand zOS 8.5.0</p> <ul style="list-style-type: none"> Enhanced reporting and analysis Indexing enhancements for AFP and PDF data Support for SSL communication with LDAP FIPS 140-2 Multiple language folder field names Unicode support Multiple TSM servers DECFLOAT data type in DB2 Extend OAM repository interface Enhancements for ease of installation Administer ODF from the OnDemand Windows Administrator. 	<p>OnDemand i5 7.1 Refresh</p> <ul style="list-style-type: none"> Unicode support Multiple language folder field names 64-Bit Windows Server SSL support between OnDemand client and server FIPS 140-2 DECFLOAT in DB2 Multiple TSM servers from the same Object Server 	<p>OnDemand i5 7.1 (Refresh 2)</p> <ul style="list-style-type: none"> OD 9.0 function except Full Text Search 	<p>OnDemand i 7.2</p> <ul style="list-style-type: none"> Full Text Search GA 5/2/14
<p>OnDemand MP 8.5.0</p> <ul style="list-style-type: none"> Unicode support Multiple language folder field names 64-Bit Windows Server SSL support between OnDemand client and server FIPS 140-2 DECFLOAT in DB2 Multiple TSM servers from the same Object Server 		<p>OnDemand 9.0 MP and z</p> <ul style="list-style-type: none"> Full Text Search FSM Integration User Proxy Password restriction Last Login RDF Performance Database timestamp 128 Metadata fields Adding fields to existing folder def'n Graphical Annotation in Line Data Applet Enhanced Metadata Update OOTB integration with Excel CMIS Read-Only OS/390 Indexer on AIX 	<p>Integration with Atlas 6.0.3 for retention policies</p> <p>CMOD v8.4 Withdrawal from Support MP – Sept 30, 2012 z/OS – April 30, 2013 i 5.4 – Sept 30, 2013</p>	<p>OnDemand 9.5 MP, z i 7.2</p> <ul style="list-style-type: none"> Unified Report Distribution Defensible disposal enablement Ability to load thru ODWEK XML Indexing ACIF/PDF Indexer regular expression support Multiple language folder/cabinet/hold names/descriptions UNIX non-root install Line data transform New language support (Russian and Turkish)

	Announce	WfM	WfS
• V6.1 i	12/09/2014	12/09/2014	9/30/2015
• V8.5 MP	11/11/2014	*4/17/2015	4/30/2016
• V8.5 z/OS	11/11/2014	2/16/2015	4/30/2016

Content Manager OnDemand 9.0 Content

- Capability

- Full Text Search
- Content Navigator Support
- ECM Dashboard and FSM integration
- Export to .csv formats
- CMIS Read-Only support.
- OS/390 Indexer for AIX

- Security

- User proxy
- Last login
- Password limits/restrictions
- OnDemand Stash file

- Performance

- Report Distribution improvements

- Usability

- Database timestamp support
- Support for 128 metadata fields
- Adding field(s) to existing folder definition
- Graphical annotation support with ODWEK line data applet
- Enhanced metadata update
- Enhanced upgrade process, which allows for easier backout

- Utility

- Arsafpd utility
- PDF Floating Triggers
- zOS Installation Wizard
- Java ODWEK API enhancements

Content Manager OnDemand 9.5 Content

- Capability

- Unified Report Distribution
- Defensible disposal enablement
- Ability to load thru ODWEK
- XML Indexing
- Line/AFP data transform
- New language support (Russian and Turkish)

- Usability

- Allow multiple language folder names/descriptions
- OS390/ACIF/PDF Indexer new function
- Non-root installation (UNIX)
- ODWEK support for multiple locales
- String AutoFind

- Utility

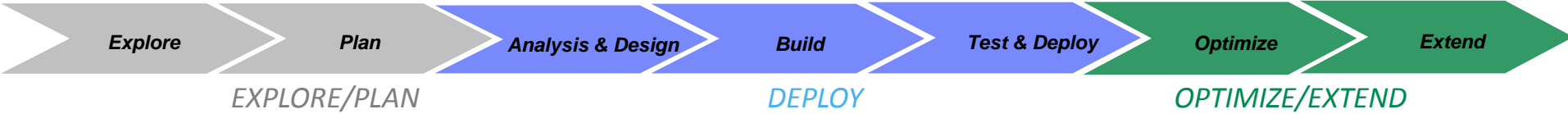
- PDF/Datalogics V10 library upgrade
- Report Wizard Enhancements
- Compare Object Summary

Top 18 Reasons to consider CMOD

- 1 Long term stability of IBM
- 2 Offers a relational database by default
- 3 Direct integration point to LDAP and other security programs
- 4 Higher compression ratio for line data and AFP data
- 5 Enhanced retention management support
- 6 Report compression also extends to PDFs
- 7 Supports full text search across the entire report repository
- 8 Integration with IBM Enterprise Records
- 9 Flexibility of multiple object servers for Global use
- 10 Product roadmap is well defined
- 11 Flexibility of available clients and installation is quick and easy
- 12 Perpetual license
- 13 Integration with Information Lifecycle Governance Strategy
- 14 Mobile device support
- 15 Best Compression in the industry resulting in lower storage costs
- 16 Transforms for Line and AFP formats
- 17 Report distribution and email notification
- 18 Federated Web Client (Content Navigator) that can seamlessly access both FN and CMOD repositories

Content Manager On Demand - Lab Services

Eric Leeson – Practice Manager eleeson@us.ibm.com



Migration Assessment

- Migration overview, Stakeholders strategy & goals
- End user requirements
- Report data formats, Report usage patterns
- Custom business application & exit integration
- Migration Assessment Report

Enterprise consulting

- CMOD Architecture Planning

Migration planning

- Application Transitions (exits)
- Infrastructure Transitions (Data Modeling)
- Data Migration (Historical Data)
- Transform review

Custom Development services

- Content Navigator customization
- Exit's customization

Implementation services

- CMOD Installation services
- Transforms Installation

Transition services

- Upgrade Services
- Platform, Legacy & 3rd Party Migrations
- Data Migration Services

Optimization services

- Health Check Services
- Performance Optimization Services
- Capacity Planning Services
- System Deployment Review
- System Administration Services
- Remote System Administration
- High Availability & Disaster Recovery

IBM Lab Services Team – Competitive Migration Examples

IBM Lab Services is currently engaged in many competitive migrations to CM OnDemand worldwide and this trend is accelerating as customers assess their current implementation with other products

- **Bank** – Replaced AXS-One
- **Financial Group** – Retired Mobius, CA and Docfinity systems
- **Futures and Options**-Replaced AXS-One
- **Bank** – Replaced Mobius and DCTM
- **Telecommunications Company** – Replaced EOS and Mobius
- **Bank** – Replaced Control D

Look for Upcoming CMOD Workshops!

Whether new to Content Manager OnDemand, an experienced professional, or considering migrating off an older, less functional repository, you need to attend this exciting 2 day event to learn about the following and will include discussions pertaining to all platforms (Z,i, and distributed)

- Why your organization needs Content Manager OnDemand
- What's new in Content Manager OnDemand Version 9.5
- Content Manager OnDemand Best Practices
- Content Manager OnDemand Report Mining Capabilities
- Content Manager OnDemand Enhanced Retention Management
- Content Manager OnDemand Full Text Index and Search
- Content Manager OnDemand XML Capabilities
- Content Manager OnDemand ODF
- IBM Content Navigator Client and Mobile Device Support
- Migration and Conversion Services to Content Manager OnDemand

Additional Information

- OnDemand Info Center

<http://pic.dhe.ibm.com/infocenter/cmmod/v9r0m0/index.jsp?topic=%2Fcom.ibm.ondemand.doc%2Fic-homepage.html>

- Get started

- [Information Management Lifecycles](#)
- [What's new in IBM Content Manager OnDemand for Multiplatforms Version 9.0](#)
- [What's new in IBM Content Manager OnDemand for z/OS Version 9.0](#)
- [What's new in IBM Content Manager OnDemand for i Version 7.1](#)
- [What's new in the IBM Content Navigator](#)
- [Content Manager OnDemand for Multiplatforms Version 9.0 System requirements matrix](#)
- [Content Manager OnDemand for z/OS Version 9.0 System requirements document](#)
- [Content Manager OnDemand for i Version 7.1 System requirements matrix](#)
- [Compatibility matrix for the Content Manager OnDemand clients and servers](#)
- [Upgrade Guide for Content Manager OnDemand Servers](#)

- Perform common tasks

- [Planning](#)
- [Installing](#)
- [Administering](#)
- [Installing and implementing ODWEK](#)

- Resolve problems

- [Steps for troubleshooting](#)

Additional Information

-CMOD Main Page:

<http://www-01.ibm.com/software/ecm/ondemand/>

-Content Manager OnDemand Conversion Services

ftp://ftp.software.ibm.com/software//data/sw-library/services/ECM_Content_Manager_OnDemand_Conversion_Services.pdf

-ODUG (OnDemand Users Group)

<http://odusergroup.org/>

-Frost & Sullivan “The Digital Front Office: Enabling Customer Self Service with Enterprise Content Management

<http://public.dhe.ibm.com/common/ssi/ecm/en/zzl03066usen/ZZL03066USEN.PDF>

धन्यवाद

Hindi

多謝

Traditional Chinese

ขอบพระคุณ

Thai

Спасибо

Russian

Gracias

Spanish

شكراً

Arabic

Thank You

English

Obrigado

Brazilian Portuguese

Grazie

Italian

Danke

German

Merci

French

நன்றி

Tamil

多谢

Simplified Chinese

감사합니다

Korean

ありがとうございました

Japanese