



Effectively Using IT to Fight





Biography

- Brad Harwood
- Work at the National Interagency Fire Center (NIFC) in Boise, Idaho
- Work for the United States Department of Agriculture (USDA) Forest Service (FS)
- IT Specialist for the Washington Office Fire and Aviation Management Staff (F&AM)
- Oracle Database Administrator (DBA), Systems Analyst, Project Manager, Contracting Officer Representative (COR)
- Forest Service representative for the USDA Gay and Lesbian Advisory Council (GLEAC)
- Live in Boise, Idaho with partner and two children



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Charlie and Bosley







Meeting Agenda

- I would like to extend my thanks to IBM and the Performance Institute for inviting me to speak at today's event
- I would like to share how the F&AM Group is using IT to address the meeting topics



Meeting Agenda

- How does the F&AM Group utilize Cognos in its IT fire fighting efforts?
- How is the F&AM Group coping with the economic slowdown?
- How does the F&AM Group utilize IT to address the new administration's three areas of focus:
 - Transparency
 - Efficiency
 - Accountability



Fire and Aviation IT Organization Prior to 1995

- Application software was developed by individuals scattered throughout the Forest Service
- The result was redundant applications at the national, regional and local levels
- Data was stored on multiple servers with no single point of entry or extract
- There was no help desk to manage application support
- Users called the individual who developed the application
- The Forest Service could not accommodate interagency IT concerns



Changes that led to Improved Management of F&AM IT

- In 1995 the F&AM Group was formed in Boise, Idaho at NIFC as a detached Washington Office Unit
- The group was formed to provide development, maintenance and support for all national F&AM IT work
- The F&AM Help Desk was part of this group and provided a single point of contact for IT support
- Application programming was contracted to the private sector
- Hardware was consolidated at the National Information Technology Center (NITC) in Kansas City, Missouri







Benefits From These Changes

- No redundant applications
- Users no longer have to call the programmer for support
- Forest Service employees no longer responsible for programming applications
- Hardware, software and data consolidated in one central location
- The Forest Service was able to reduce the number of IT personnel





Fire and Aviation Management Web (FAMWEB)

- <u>http://fam.nwcg.gov/fam-web/</u>
- FAMWEB Applications:
 - EAV/ABS/ARS aviation
 - FEPMIS federal excess property
 - FIRESTAT fire statistics
 - FPA fire planning analysis
 - ICBS fire equipment inventory
 - ROSS fire resources
 - WAREHOUSE reporting and GIS
 - WIMS weather





Forest Service Excess Property

- State local and rural fire departments lack the funding to acquire fire fighting equipment
- The Federal Excess Property Program (FEPP) was developed to allow the Forest Service to acquire excess property from other government agencies then loan the equipment to the individual states
- Authorizing legislation for FEPP includes the Cooperative Forestry Assistance Act of 1978, Federal Property and Administrative Services Act of 1949, and the Organic Act
- Does <u>FEPP</u> make a difference in fighting wildland fires?



IT and FEPP

- Prior to 1998 FEPP was managed manually at the Forest Service level and individually by each State
- This required each State to either track property manually or invest in an IT system
- The Forest Service was not able to effectively manage FEPP property
- Much of the FEPP property was being misused



IT and FEPP

- In 1996 the Forest Service and States agreed that a web based application was needed to manage FEPP property
- Approval was given to develop the Federal Excess Property Management Information System (FEPMIS)
- Implemented in 1998 as a F&AM application, it is used to manage over \$2 billion worth of excess fire fighting property
- Was the first national F&AM web based application
- Drastically reduced the misuse of FEPP property
- Won the GSA Miles Romney Award





GSA Miles Romney Award

- The Miles Romney Achievement Award for Innovation in Personal Property Management was instituted in 1998 by the Office of Government wide Policy, Office of Transportation and Personal Property. This award recognizes federal agencies for:
 - Innovative personal property management practices
 - New property management practices that maximize the reuse of government assets
 - Improvements to current property disposition processes
- Past winners of the <u>Miles Romney Award</u>





Aviation

- Aviation costs account for more expenditures for fighting wildland fires than any other resource
- Depending on the make/model and equipment, a single helicopter can cost \$10,000 an hour to operate on a fire
- That same helicopter can cost \$32,000 a day to stay parked at a fire camp for availability





Aviation

- There are six main components for one flight leg and each one has an IT system associated with it
 - Contracting
 - Pilot and Aircraft Inspection
 - Resource Ordering
 - Flight Following
 - Flight Payment
 - Reporting (Federal Aviation Information Reporting System (FAIRS)





Fire Statistics

- Each agency has specific requirements for tracking fire statistics
- Fire statistics are used for fire planning
- Fire planning is used to determine the fire fighting budget
- Publications and reports to congress are based on agency fire statistics
- Forest Service alone has over 400 queries to extract fire statistics data
- The Fire Planning Program (FPA) hires two contractors each year to consolidate all agency fire statistics



IT, Aviation and Fire Statistics

 What was the best IT solution for solving the problems and intricacies of Aviation and Fire Statistics?





FAMWEB Data Warehouse

Provide users with a Web interface to flexible reporting tools integrating data from a variety of fire, weather, and aviation databases



Data Warehouse

- Improve access to fire, weather and aviation data currently stored in disparate applications
- Improve analytical capabilities to support research and planning
- Create a centralized data and application resource for the interagency user community
- Three components
 - Query Tool
 - Analysis Tool
 - GIS Tool



Conceptual Overview



Information Management



IT Reporting Requirements

- Internet-based, browser independent tool which allows users to directly interact with the data through an easy-to-use interface
- Any user can develop queries and modify the layout of any existing query based on security roles.
- Users will not be able to add or modify data, but with minimal steps, will be able to:
 - author basic queries
 - filter, group, and sort data
 - perform trends analysis
 - download data in multiple formats







Cognos Query Tool

- Internet-based, browser independent tool which allows users to directly interact with the data through an easy-touse interface
- Any user can develop queries and modify the layout of any existing query based on security roles.

One of the main reasons Cognos was chosen was the fact they are a zero footprint software application

> Cognos. software







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Information Management



GIS Tool

- Provides users the ability to visualize FAMWEB information resources on a map and drill down to further detail through the identifying features in the map
- Users can then analyze the information through an interface which will increase the usability of the data and provide a powerful analytical tool
- Includes the ability to both select and map data geographically using a map and a drawn boundary to define an area of interest for a query, or request a map of the data as a result of a query







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Cognos and Google Earth

- Using Cognos users can download data from the FAMWEB Data Warehouse into multiple formats, i.e. comma separated file, excel, PDF
- Users can download data into a KML file which can be loaded into <u>Google Earth</u>



Meeting Topics

- How does the F&AM Group utilize Cognos in its IT fire fighting efforts?
- How is the F&AM Group coping with the economic slowdown?
- How does the F&AM Group utilize IT to address the new administration's three areas of focus:
 - Transparency
 - Efficiency
 - Accountability



How does the F&AM Group utilize Cognos?

- Report Tool to create standard forms and reports
- Query Tool to allow users to run ad-hoc queries
- Analysis Tool to allow users to analyze data from a three dimensional approach
- Download data into multiple formats including Google Earth



How is the F&AM Group coping with the economic slowdown?

- Consolidating hardware, software and personnel
- Telecommuting, encouraging IT employees to work from home when feasible
- Reducing the amount of "nice to have" changes in applications
- Using IT technology to reduce overhead fire fighting costs

Information Management

Lognos

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F&AM and Transparency, Efficiency and Accountability

- Provide a single point for all IT development, support and maintenance
- Provide transparent IT support for fire fighting efforts (out of the public eye)
- Data Warehouse to provide single point of access for all fire and aviation data
- Use IT applications for accountability in the user community
- Provide accurate data to the federal, state, and local governments
- Provide accurate data to the public
- Interagency cooperation







For More Information

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