# RETAIL STORE (P&L) OPERATIONS PLANNING



PERFORMANCE Blueprint A WEB BASED PERFORMANCE MANAGEMENT APPLICATION

A COGNOS INNOVATION CENTER ENTERPRISE PLANNING APPLICATION BRIEF

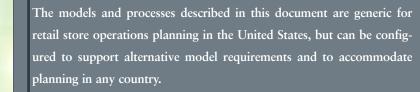
COGNOS | INNOVATION CENTER for Performance Management™

#### INTRODUCTION

The retail business environment is characterized as lucrative, but fiercely competitive. Retailers are regularly battling for customers through multiple channels, including brick-and-mortar, mail order, and Worldwide Web store fronts. At the same time, the business environment is marked by industry consolidations, increasing profit targets, and shrinking margins.

This application brief demonstrates a Web-based process for managing store operations using Cognos Planning. The planning process needs to be collaborative and extend beyond finance to all stakeholders. And it must offer value to both executive- and line-management stakeholders to ensure participation and buy-in across the organization.

Performance management systems allow management to articulate its goals and provide a measurement process so performance can be tracked and feedback provided. At a corporate level, effort is made to manage employee-related spending, while at a divisional level, line managers make salary and headcount decisions to optimize staff efficiency and output. Collaboration is needed to ensure that divisional level decisions are in line with corporate expectations, and variances can be readily evaluated.





## **BLUEPRINT OBJECTIVES**

This Cognos Blueprint provides a full-circle corporate performance management (CPM) model that allows the retail organization to perform top-down and bottom-up planning, budgeting, and forecasting for stores. The Blueprint ensures that store plans are in line with corporate targets and encourages better analysis of the store-level P&L. Additionally, the Blueprint supports an effective, intuitive, and integrated P&L planning platform for stores in a retail organization and resolves the challenges of limited corporate visibility into store-level planning.

#### Key Benefits of the Cognos Planning solution

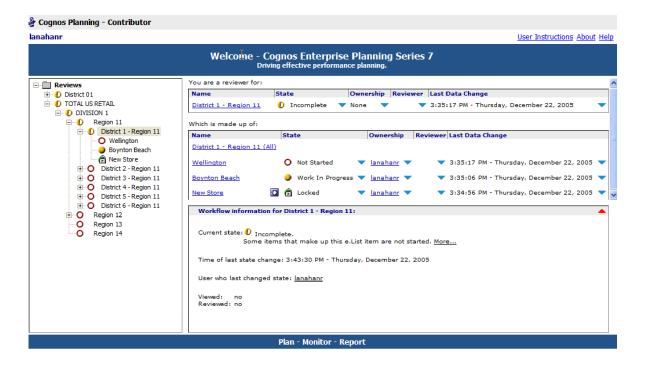
- Flexible model development to support a wide variety of planning models.
- Web-based or Excel-based deployment of models for data collection and consolidation.
- Easy version control.
- Real-time workflow to enhance collaboration.
- Real-time consolidation.
- Real-time reporting.
- Real-time browser-based calculations to provide immediate results.
- Audit and user text annotations at cell, worksheet, and model levels to further improve collaboration.
- Drop-down validation lists to ensure data consistency.
- Scalable architecture with proven deployments to thousands of users.
- Linking functionality to provide divergent, yet interrelated components of planning environment.
- Off-line capabilities.
- Custom date capabilities with no limit on the time dimension, allowing planning by the week, season, period, quarter, or year.
- Unique multi-directional calculation engine that allows input across any dimension at the detail level or the total level.

#### **REAL TIME WORKFLOW VISIBILITY**

As district managers make changes to district or store-level plans, upper level managers have real-time visibility to the workflow status of plans company-wide.

In this example, District 1 – Region 11 is the parent for stores in Wellington, Boynton Beach, and a New Store, and the owner of that District, also known as the "reviewer," can see the workflow status of each store. All workflow status changes, data consolidations, and aggregations occur in real-time—without a batch process—which drives down the time needed to perform the planning iteration.

Before data is entered, state of the plan is **O** Not started. Once a plan is saved, the state becomes **J** Work in Progress and remains accessible for further editing. When an item is submitted, the plan is **P** Locked and no more changes can be made. The Locked state indicates that the plan is ready for review. A reviewer can review the plan in any state, but can only reject a Locked plan item. When a locked plan is rejected, it returns to a state of Work in Progress, making it editable once again for the store manager.



#### **REPRESENTATIVE WORKFLOW**

The following sections of this application brief describe the basic workflows in which a district manager or store manager might participate during the planning process.

#### **Revenue Base and Profile**

This provides the manager with planning for revenue by department utilizing guidelines and multiple types of profiles (seasonality patterns, prior year actuals, etc.) for spreading the forecast revenue. While Corporate Guidelines are provided for both the revenue baseline and profile to use to spread the forecast revenue, both of these start points can be overwritten by the user. Additionally, the user can adjust the revenue baseline by a percentage or flat dollar amount. Once the revenue forecast is completed by department, the Blueprint uses those metrics to drive departmental headcount requirements.

Revenue Base & P	Profile Revenue by We	ek Driver-Based Expenses	Controllable Exp	Base & Profile	Controllable B	Expenses by Week	nitiatives	0 0
Store 01	₩ 🔽							
	Corporate Guideline	Override Corporate Guideline	Revenue Baseline	Adjustment %	Adjustment \$	Adjusted Revenue	Suggested Profile	remide Suggested Prof
TOTAL STORE			5,091,944	0%	0	5,091,944		
IARDLINES								
lectronics	Prior Year Actuals		138,402	0%	0	138,402	Prior Forecast	
ooks and Music	Prior Year Actuals		152,262	0%	0	152,262	Prior Forecast	
ousehold Products	Prior Year Actuals		154,979	0%	0	154,979	Prior Forecast	
osmetics/Fragrances	Prior Year Actuals	Store Type Average	138,413	0%	0	138,413	Prior Forecast	Prior Year /
harmacy	Prior Year Actuals		152,713	0%	0	152,713	Prior Forecast	
oys	Prior Year Actuals		141,834	0%	0	141,834	Prior Forecast	:
lome Furnishings	Prior Year Actuals		140,426	0%	0	140,426	Prior Forecast	
lome Décor	Prior Year Actuals		137,203	0%	0	137,203	Prior Forecast	
uto Aftermarket	Prior Year Actuals		147,015	0%	0	147,015	Prior Forecast	
porting Goods	Prior Year Actuals		135,927	0%	0	135,927	Prior Forecast	
ets	Prior Year Actuals		154,440	0%	0	154,440	Prior Forecast	
andy/Snacks	Prior Year Actuals		150,502	0%	0	150,502	Prior Forecast	
easonal	Prior Year Actuals		141,416	0%	0	141,416	Prior Forecast	
ards and Stationary	Prior Year Actuals		155,133	0%	0	155,133	Prior Forecast	
ARDLINES TOTAL			2,040,665	0%	0	2.040.665		
OFTLINES								
lens Apparel	Prior Year Actuals		146,190	0%	0	146,190	Prior Forecast	
Vomens Apparel	Prior Year Actuals		127.380	0%	0	127.380	Prior Forecast	
hildrens Apparel	Prior Year Actuals		159,159	0%	0	159,159	Prior Forecast	
fants	Prior Year Actuals		128,788	0%	0	128,788	Prior Forecast	
ootwear	Prior Year Actuals		144.683	0%	0	144.683	Prior Forecast	
ccessories	Prior Year Actuals		147.037	0%	0	147,037	Prior Forecast	
eather Goods	Prior Year Actuals		129.327	0%	0	129.327	Prior Forecast	
portswear	Prior Year Actuals		145.992	0%	0	145,992	Prior Forecast	
			1,128,556	0%	0	1.128.556		
OOD			1,120,000	0.0		.,.20,000		
irocery	Prior Year Actuals		152.273	0%	0	152.273	Prior Forecast	
lakery	Prior Year Actuals		138.094	0%	0	138.094	Prior Forecast	
eli	Prior Year Actuals		154,781	0%	0	154,781	Prior Forecast	
roduce	Prior Year Actuals		135.608	0%	0	135,608	Prior Forecast	
leat	Prior Year Actuals		177,122	0%	0	177,122	Prior Forecast	
eafood	Prior Year Actuals		0	0%	0	177,122	Prior Forecast	
earood	Thor Teal Actuals		0	U /e	U	U	r nor rorecasi	>

#### Revenue by Week

The information captured in the Revenue Base and Profile tab is used to generate a weekly forecast by department in the Revenue by Week tab. Gross Margin assumptions are applied and the Net Income from Initiative Planning is incorporated (which will be seen in a later tab) to calculate a Total Net Revenue by department. Again, manual adjustments can be made to departmental revenue information to meet forecasting goals. This information can also be compared against previous forecast versions or prior year actuals.

Revenue Base & Profile Reve	nue by Wee	<b>sk</b> Driver-	Based Exper			xp Base & Pr	ofile	Controllable E	xpenses by \	√eek	Initiatives		И	
" U Store 01	🖌 🎲 Elect	tronics		<b>•</b>	Current Fore	cast	•							
	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14
Gross Revenue	4,150	4,906	1,773	2,669	3,163	393	3,566	4,623	4,754	2,689	9 4,704	1,934	302	2,56
Gross Margin %	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00
NET REVENUE	3,652	4,317	1,560	2,349	2,783	346	3,138	4,069	4,184	2,367	7 4.140	1,702	266	2,26
Local Promotion	0	0	0	0	0	0	0	0	0	(	0 0	0	0	
Limited-Time Special Offer	0	0	0	0	0	0	0	0	0	(	) ()	0	0	
Add Department	0	0	0	0	0	0	0	0	0	(	) (	0	0	
Remove Department	0	0	0	0	0	0	0	0	0		) ()	0	0	
Grow Department Revenue	0	0	0	0	0	0	0	0	0	7,164	7,164	7,164	7,164	7,16
Store Renovation	0	0	0	0	0	0	0	0	0	(	) ()	0	0	
Department Renovation	0	0	0	0	0	0	0	0	0	(	) (	0	0	
Other	0	0	0	0	0	0	0	0	0	(	) ()	0	0	
TOTAL INITIATIVE REVENUE	0	0	0	0	0	0	0	0	0	7,164	4 7,164	7,164	7,164	7,16
TOTAL NET REVENUE	3,652	4,317	1,560	2,349	2,783	346	3,138	4,069	4,184	9,53	1 11,304	8,866	7,430	9,42
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<														>

Current owner: lanahanr

Wr.1 Wk 2 Wk 2 Wk 3 Wk 4 Constraint Forecast   Gross Revenue 4,150 4,906 1,773 2.0 Phor Forecast 4,623 4,774 2,689 4,704 1,934 302 2,56   Gross Revenue 4,150 4,906 1,773 2.0 Phor Forecast 4,623 4,774 2,689 4,704 1,934 302 2,56   Gross Margin % 88.00%	Revenue Base & Profile Rev	enue by Wee		Based Expen	ises Co	ntrollable Exp	Base & Profile		ontrollable E	xpenses by \	√eek	Initiatives		И	
Gross Revenue   4,150   4,906   1,773   2,7   Prior Forecast   4,623   4,754   2,689   4,704   1,934   302   2,56     Gross Margin %   88.00%   80.0%   88.00%   80.0%   80.0%   80.0%   80.0%   80.0%   80.0%	Store 01	🔽 🎾 Elect	tronics		T 🕫	Current Forec	ast								
Gross Margin %   88.00% <th< td=""><td></td><td>Wk 1</td><td>Wk 2</td><td>Wk 3</td><td>Wk 4 Currer</td><td>nt Forecast</td><td></td><td>~</td><td>Wk 8</td><td>Wk 9</td><td>Wk 10</td><td>Wk 11</td><td>Wk 12</td><td>Wk 13</td><td>Wk 14</td></th<>		Wk 1	Wk 2	Wk 3	Wk 4 Currer	nt Forecast		~	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14
NET REVENUE   3.652   4.317   1.560   2.5   Prior Year Actuals   4.069   4.184   2.367   4.140   1.702   266   2.26     Local Promotion   0 <td>Gross Revenue</td> <td>4,150</td> <td>4,906</td> <td>1,773</td> <td>2. Prior F</td> <td>Forecast</td> <td></td> <td></td> <td>4,623</td> <td>4,754</td> <td>2,689</td> <td>4,704</td> <td>1,934</td> <td>302</td> <td>2,56</td>	Gross Revenue	4,150	4,906	1,773	2. Prior F	Forecast			4,623	4,754	2,689	4,704	1,934	302	2,56
Local Promotion   0	Gross Margin %	88.00%	88.00%	88.00%	88.C Variar	nce to Prior F	precast		88.00%	88.00%	88.00%	88.00%	88.00%	88.00%	88.00
Limited-Time Special Offer   0<	NET REVENUE	3,652	4,317	1,560					4,069	4,184	2,367	4,140	1,702	266	2,26
Add Department 0	Local Promotion	0	0	0					0	0	0	0 0	0	0	
Remove Department   0	Limited-Time Special Offer	0	0	0	Adjust	tment to Rev	enue Baseline	~	0	0	0	0	0	0	
Grow Department Revenue   0   0   0   0   0   0   0   0   7,164	Add Department	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
Store Renovation   0	Remove Department	0	0	0	0	0	0	0	0	0	0	0	0	0	
Department Renovation   0	Grow Department Revenue	0	0	0	0	0	0	0	0	0	7,164	7,164	7,164	7,164	7,16
Other   0 <td>Store Renovation</td> <td>0</td> <td></td>	Store Renovation	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL INITIATIVE REVENUE   0   0   0   0   0   0   0   7.164 <td>Department Renovation</td> <td>0</td> <td></td>	Department Renovation	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL NET REVENUE 3,652 4,317 1,560 2,349 2,783 346 3,138 4,069 4,184 9,531 11,304 8,866 7,430 9,42	Other	0	0	0	0	0	0	0	0	0	0	0 0	0	0	
l≩	TOTAL INITIATIVE REVENUE	0	0	0	0	0	0	0	0	0	7,164	7,164	7,164	7,164	7,16
	TOTAL NET REVENUE	3,652	4,317	1,560	2,349	2,783	346	3,138	4,069	4,184	9,531	11,304	8,866	7,430	9,42
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# Driver-Based Expenses

Certain expenses will be driven by other store-level information. A rate is applied to the values of those drivers to determine weekly expenses. As an example, Front-end Supplies are driven by the Number of Customers, loaded from an assumption tab, but can be changed to another appropriate driver. When that driver is changed, the associated rate is linked in and the new expense is calculated for Front-end Supplies.

Store 01								ase & Profi		Controllable	E spenses i	sy moon	Initiativ	85		M	
	<b>•</b>		t-end Supp	lies	-												
	Driver	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14	Wk 15	Wk 1
	nber of Customers - Number of Customers	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10
pense	Number of Customers	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01 100	0.01 100	0.01	0.01	0.01	0.01 100	0.01 100	
						Q											
														Current	owner: lar	ahanr	
Revenue Bas	<b>_</b>	<b>"p</b> ron	t-end Supp		•		llable Exp B				Expenses t		Initiative	Щ.	340. 14		
Store 01	Driver	Wk 1	t-end Supp Wk 2	lies Wk 3	Vk 4	Wk 5	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14	Wk 15	Wk
Store 01	Driver mber of Customers	Wk 1 10,000 0.01	t-end Supp Wk 2 10,000 0.01	lies Wk 3 10,000 0.01	Wk 4 10,000 0.01	Wk 5 10,000 0.01	Wk 6 10,000 0.01	Wk 7 10,000 0.01	Wk 8 10,000 0.01	Wk 9 10,000 0.01	Wk 10 10,000 0.01	Wk 11 10,000 0.01	Wk 12 10,000 0.01	Wk 13 10,000 0.01	10,000 0.01	Wk 15 10,000 0.01	Wk 10
Store 01	Driver mber of Customers	Wk 1 10,000 0.01	t-end Supp Wk 2 10,000	lies Wk 3 10,000	Wk 4 10,000	Wk 5 10,000	Wk 6 10,000	Wk 7 10,000	Wk 8 10,000	Wk 9 10,000	Wk 10 10,000	Wk 11 10,000	Wk 12 10,000	Wk 13 10,000	10,000	Wk 15 10,000	Wk

Store 0	1	•	Fron	t-end Supp	olies	<b>•</b>												
	Driver	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14	Wk 15	Wk 16	Wk 17
Driver Value	Headcount	43	43	43	43	43	43	43	43	43	43	43	43	43	43	43	43	43
late	Headcount	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.0
Expense [		2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,15
. 11																		
															Curre	nt owner: l	anahanr	

## Controllable Exp Base & Profile

The manager is provided with best-practice functionality for planning expenses by type utilizing guidelines and multiple profile types for spreading forecast expenses. Corporate Guidelines are provided for the expense baseline and the profile used to spread the forecast values. The profile can be overwritten by the user, who can also adjust the expense baseline by a percentage or flat dollar amount.

TOTAL CONTROLLABLE EXPENSES   32,359   0%   0   32,359     Local Advertising   Phor Year Actuals   2,727   0%   0   2,727   Flat     Local Advertising   Phor Year Actuals   2,727   0%   0   2,727   Flat   Flat     Utilities   Phor Year Actuals   2,738   0%   0   2,798   Flat		Corporate Guideline	Expenses Baseline	Adjustment %	Adjustment \$	Adjusted Expenses	Suggested Profile	Override Suggested Profile
Supplies   Prior Year Actuals   2,727   0%   0   2,727   Flat   Flat     Utilities   Prior Year Actuals   2,798   0%   0   2,798   Flat   Prior Year % of Total Store     Hired Services   Prior Year Actuals   2,791   0%   0   2,798   Flat   Prior Year % of Total Store     Elephone   Prior Year Actuals   2,536   0%   0   2,536   Flat   Prior Year Actuals   Prior Year Actuals<	OTAL CONTROLLABLE EXPENSES		32,359	0%	0	32,359		
Utilities   Prior Year Actuals   2,798   0%   0   2,798   Rat   Prior Year % of Total Store     Hind Services   Prior Year Actuals   2,791   0%   0   2,791   Rat   Roling Prior 12 Months Actuals     Telephone   Prior Year Actuals   2,536   0%   0   2,536   Flat   Prior Year Actuals   Prior Year Actuals   2,602   0%   0   2,536   Flat   Prior Year Actuals   Prior Year Actuals   2,602   0%   0   2,536   Flat   Prior Year Actuals   Prior Year Actuals   2,602   0%   0   2,536   Flat   Prior Year Actuals   Prior Year Actuals   2,602   0%   0   2,537   Flat   Store Type Average     Travel and Entertainment   Prior Year Actuals   2,518   0%   0   2,518   Flat   District Qtrip Rolling Average     Travel and Entertainment   Prior Year Actuals   2,633   0%   0   2,518   Flat   District Qtrip Rolling Average     Bank Charges   Prior Year Actuals   2,828   0%	ocal Advertising	Prior Year Actuals	2,727	0%	0	2,727	Flat	The second secon
Hired Services   Prior Year Actuals   2,791   0%   0   2,791   Hat   Rolling Prior 12 Months Actuals     Telephone   Prior Year Actuals   2,536   0%   0   2,536   Flat   Prior Year Actuals   Prior Year Actuals   2,602   0%   0   2,536   Flat   Prior Year Actuals   Regional Average     Repairs and Maintenance   Prior Year Actuals   2,673   0%   0   2,573   Flat   Store Tripe Average     Travel and Ententainment   Prior Year Actuals   2,573   0%   0   2,573   Flat   Store Tripe Average     Brank Charges   Prior Year Actuals   2,683   0%   0   2,693   Flat   Store Tripe Average     Loss/Shrink   Prior Year Actuals   2,683   0%   0   2,828   Flat   Store Tripe Florid Rolling Average	upplies	Prior Year Actuals	2,727	0%	0	2,727	Flat	Flat
Telephone   Prior Year Actuals   2,536   0%   0   2,536   Flat   Prior Year Actuals   Repairs and Maintenance     Repairs and Maintenance   Prior Year Actuals   2,602   0%   0   2,602   Flat   Prior Year Actuals   Regoinal Average     Travel and Entertainment   Prior Year Actuals   2,573   0%   0   2,573   Flat   Store Type Average     Training   Prior Year Actuals   2,518   0%   0   2,518   Flat   Store Type Average     Bank Charges   Prior Year Actuals   2,693   0%   0   2,593   Flat   Store 2000   2,828   Flat   Store 4000   2,828   Flat   Store 2000   S	tilities	Prior Year Actuals	2,798	0%	0	2,798	Flat	Prior Year % of Total Store
Interprint   Prior Year Actuals   2,336   0%   0   2,336   Interprint   Prior Year Actuals   Regional Average     Repairs and Maintenance   Prior Year Actuals   2,602   0%   0   2,602   Flat   Prior Year Actuals   Regional Average     Travel and Entertainment   Prior Year Actuals   2,573   0%   0   2,573   Flat   Store Type Average     Bank Charges   Prior Year Actuals   2,518   0%   0   2,518   Flat   District Chity Rolling Average     Loss /Shrink   Prior Year Actuals   2,828   0%   0   2,828   Flat   Store 12 Pend Rolling Average	lired Services	Prior Year Actuals	2,791	0%	0	2,791	Flat	Rolling Prior 12 Months Actuals
Repairs and Maintenance   Prior Year Actuals   2,602   0%   0   2,602   Flat   Prior Torecast     Travel and Entertainment   Prior Year Actuals   2,573   0%   0   2,573   Flat   Store Type Average     Travel and Entertainment   Prior Year Actuals   2,518   0%   0   2,518   Flat   District Cthr Rolling Average     Bank Charges   Prior Year Actuals   2,693   0%   0   2,593   Flat   Store Cthr Rolling Average     Loss/Shrink   Prior Year Actuals   2,828   0%   0   2,828   Flat   Store Actual Period Rolling Average	elephone	Prior Year Actuals	2,536	0%	0	2,536	Flat	Prior Year Actuals
Travel and Entertainment   Phor Year Actuals   2.573   0%   0   2.573   Flat   Store Type Average     Training   Phor Year Actuals   2.518   0%   0   2.518   Flat   District Othry Rolling Average     Bank Charges   Phor Year Actuals   2.693   0%   0   2.693   Flat   Store 12 Period Rolling Average     Loss/Shrink   Phor Year Actuals   2.828   0%   0   2.828   Flat   Store 12 Period Rolling Average	lepairs and Maintenance	Prior Year Actuals	2,602	0%	0	2,602	Flat	Prior Forecast
Bank Charges   Prior Year Actuals   2.693   0%   0   2.693   Flat   Store Citrly Rolling Average     Loss/Shrink   Prior Year Actuals   2.828   0%   0   2.828   Flat   Store Citrly Rolling Average	ravel and Entertainment	Prior Year Actuals	2,573	0%	0	2,573	Flat	Store Type Average
Loss/Shrink Prior Year Actuals 2,828 0% 0 2,828 Rat Store 12 Period Rolling Average	raining	Prior Year Actuals	2,518	0%	0	2,518	Flat	District Qtrly Rolling Average
Loss/Shrink Prior Year Actuals 2,828 0% 0 2,828 Hat Store Actual Period Experience	ank Charges	Prior Year Actuals	2,693	0%	0	2,693	Flat	Store Utrly Rolling Average
Cash Over/Short   Prior Year Actuals   2,727   0%   0   2,727   Hat   New Store	oss/Shrink	Prior Year Actuals	2,828	0%	0	2,828	Flat	Store Actual Period Experience
	ash Over/Short	Prior Year Actuals	2,727	0%	0	2,727	Flat	New Store
Other Expense   Prior Year Actuals   2,839   0%   0   2,839   Flat	ther Expense	Prior Year Actuals	2,839	0%	0	2,839	Flat	

## Controllable Expenses by Week

Using the selection of profiles from the previous tab, the forecast is spread down to a weekly number. The same method was used in the revenue spread. This forecast can be used by week in variance reports to compare actual performance to plan.

Revenue Base & Profile Revenue b			ed Expense	_	ontrollable	Exp Base 8	Refile	Controll	able Expo	enses by	Week	nitiatives			10	ÐD
🐤 🛛 🔁 Store 01 📃 🍷	Current For			<b>•</b>							<u>.</u>					
	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14		Vk 1
TOTAL CONTROLLABLE EXPENSES	5,119	4,707	4,866	4,640	4,230	4.866	4,655	4,904	4,858	4,824	4,691	4,656	4,870	4,615	4,874	- 5
Local Advertising	52	52	52	52	52	52	52	52	52	52	52	52	52	52	52	
Front-end Supplies	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	2,150	
Supplies	52	52	52	52	52	52	52	52	52	52	52	52	52	52	52	
Utilities	54	54	54	54	54	54	54	54	54	54	54	54	54	54	54	
Hired Services	54	54	54	54	54	54	54	54	54	54	54	54	54	54	54	
Telephone	49	49	49	49	49	49	49	49	49	49	49	49	49	49	49	
Repairs and Maintenance	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	
Travel and Entertainment	49	49	49	49	49	49	49	49	49	49	49	49	49	49	49	
Training	48	48	48	48	48	48	48	48	48	48	48	48	48	48	48	
Bank Charges	52	52	52	52	52	52	52	52	52	52	52	52	52	52	52	
Credit Card Fees	2,255	1,932	2,091	1,867	1,457	2,093	1,882	2,130	2,084	2,049	1,917	1,881	2,095	1,841	2,099	
_oss/Shrink	54	54	54	54	54	54	54	54	54	54	54	54	54	54	54	
Cash Over/Short	52	52	52	52	52	52	52	52	52	52	52	52	52	52	52	
Other Expense	55	55	55	55	55	55	55	55	55	55	55	55	55	55	55	
nitiative Expense	92	3	3	1	1	1	1	1	1	2	2	2	2	2	2	

### Initiatives

The Initiatives tab gives offers the ability to review corporate initiatives that have been assigned to a given store by the central planning group. The tab also gives a manager the ability to enter any store level initiatives being planned. The entry of initiatives and their effect then link back to the appropriate area (either revenue by week or expenses by week).

Store 01	-		-			-	K	-
	Description	Initiative Type	Department Affected	Start Week	End Week	Revenue Impact	Gross Margin 🖔	Expense Impact
ORPORATE INITIATIVES								
porate Initiative 1		Add Department	Meat	Wk 1	Wk 20	177,122	49.00%	0
rporate Initiative 2		Remove Department	Pets	Wk 1	Wk 3	154,440	84.00%	0
orporate Initiative 3		Grow Department Revenue	Electronics	Wk 10	Wk 26	138,402	88.00%	0
orporate Initiative 4		Store Renovation		Wk 26	Wk 52	0		0
orporate Initiative 5		Department Renovation	Toys	Wk 26	Wk 39	141,834	64.00%	0
orporate Initiative 6						0		0
TORE INITIATIVES								
ore Initiative 1	X00000X	Limited-Time Special Offer	Cosmetics/Fragrances	Wk 2	Wk 3	10,000	50.00%	0
ore Initiative 2						0		0
ore Initiative 3						0		0
ore Initiative 4						0		0
ore Initiative 5						0		0
ore Initiative 6						0		0

### Exempt Headcount and Salary

The Exempt Headcount and Non-Exempt Headcount tabs are for planning those respective areas. The Exempt Headcount tab makes certain assumptions about the number of exempt positions required and the costs associated with those positions, based on store type and store size. Number of heads and salary assumptions can be adjusted by the end user.

Revenue by Week Driver-Based Expenses	Controllable	Exp Base &	Profile	Controlla	able Expens	es by Week	Initiat	ives <b>Exe</b>	mpt Head	count and	l Salary			
🐤 🛛 🔁 Store 01 📃 🔭 🕅 General	Manager		-								_			
	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	<i>N</i> k 14
Headcount Assumption	1	1	1	1	1	1	1	1	1	1	1	1	1	
Adjust Headcount	0	0	0	0	0	0	0	0	0	0	0	0	0	
Headcount	1	1	1	1	1	1	1	1	1	1	1	1	1	
Average Weekly Salary	900	900	900	900	900	900	900	900	900	900	900	900	900	1
Weekly Salary Adjustment	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total Weekly Salary	900	900	900	900	900	900	900	900	900	900	900	900	900	
TOTAL WEEKLY EXEMPT SALARY	900	900	900	900	900	900	900	900	900	900	900	900	900	5
Benefit/Tax %	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.00%	30.0
Benefit/Tax Amount	270	270	270	270	270	270	270	270	270	270	270	270	270	2
Store Revenue	85,427	69,867	80,226	72,427	53,785	79,778	71,651	81,686	81,247	78,419	70,427	70,796	76,912	70,
Bonus %	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.0
Bonus Amount	854	699	802	724	538	798	717	817	812	784	704	708	769	7
TOTAL SALARIES, BENEFITS AND BONUSES	2,024	1,869	1,972	1,894	1,708	1,968	1,887	1,987	1,982	1,954	1,874	1,878	1,939	1,8
		6												
<														>
											Current	wner: lana	hanr	

### Non-exempt Headcount and Salary

The Non-exempt Headcount and Salary tab uses the revenue forecast to drive headcount requirements by position (stockers, receivers, customer service, cashiers, etc.). Assumptions are made about the number of heads required based on revenue totals, as well as the average hours and costs associated with each of those positions. The end user can adjust the number of heads based on specific information known about his or her store.

🐤 🛛 🗾 🍷 🍞 Rec	eiver		-			R		
	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5	Wk 6	Wk 7	Wk 8
Minimum Headcount	3	3	3	3	3	3	3	3
Revenue	70,336	75,336	75,336	18,856	18,856	18,856	18,856	18,856
Revenue Range	20,000 +	20,000 +	20,000 +	15,000 - 20,000	15,000 - 20,000	15,000 - 20,000	15,000 - 20,000	15,000 - 20,000
Additional Headcount Required	2	2	2	1	1	1	1	1
leadcount Adjustment	0	0	0	0	0	0	0	0
leadcount	5	5	5	4	4	4	4	4
Average Hours Per Week	20	20	20	20	20	20	20	20
Average Hourly Salary	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00
TOTAL HOURLY NON-EXEMPT SALARY	800	800	800	640	640	640	640	640
Benefit/Tax %	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%	15.00%
Benefit/Tax Amount	120	120	120	96	96	96	96	96
TOTAL SALARIES AND BENEFITS	920	920	920	736	736	736	736	736
				· · · · ·	i	· · · ·	· · · · · ·	

# P&L

All of the information from previous tabs is linked to the P&L.

Store 01	Current	Enropert		1							-	
	0,			-						5		
	P1	P2	P3	Q1	P4	P5	P6	Q2	P7	P8	P9	Q3
Gross Revenue	607,082	413,523	578,213	1,598,817	475,118	471,023	560,064	1,506,204	429,658	419,532	517,410	1,366,600
Net Revenue (hide)	460,034	304,259	428,155	1,192,448	351,880	348,254	426,790	1,126,924	315,988	310,832	381,533	1,008,352
Gross Margin % (hide)	75.78%	73.58%	74.05%	74.58%	74.06%	73.94%	76.20%	74.82%	73.54%	74.09%	73.74%	73.799
Cost of Goods	147,048	109,264	150,058	406,369	123,237	122,769	133,274	379,280	113,670	108,700	135,877	358,24
Distribution	8,341	9,045	11,126	28,512	3,030	4,182	22,451	29,663	3,622	30,450	836	34,90
Delivery Expense	11,936	24,636	42,971	79,543	39,383	8,721	4,125	52,229	49,216	24,803	39,583	113,602
Rent and Occupancy	44,960	7,551	25,683	78,194	138	31,183	8,054	39,375	42,420	37,498	12,056	91,974
Cost of Sales	394,797	263,027	348,375	1,006,199	309,329	304,168	392,160	1,005,657	220,730	218,081	329,058	767,868
Gross Profit	212,285	150,496	229,838	592,618	165,788	166,855	167,904	500,547	208,928	201,451	188,352	598,73
Operating Expenses:												
Galaries	43,580	43,580	54,475	141.635	43,580	43,580	54,475	141,635	43,580	43,580	54,475	141.63
Benefits/Taxes	9,177	9,177	11,471	29,825	9,177	9,177	11,471	29,825	9,177	9,177	11,471	29,82
Bonus	3,079	2,869	3,778	9,726	3,059	3.066	3.845	9,969	2,901	2.849	3,491	9.24
Total Salaries and Related	55,836	55,626	69,724	181,187	55,816	55,823	69,791	181,430	55,658	55,606	69,437	180,70
CONTROLLABLE EXPENSES												
ocal Advertising	210	210	262	682	210	210	262	682	210	210	262	68;
ront-end Supplies	400	400	500	1.300	400	400	500	1.300	400	400	500	1.30
Supplies	210	210	262	682	210	210	262	682	210	210	262	68
Itilities	215	215	269	700	215	215	269	700	215	215	269	70
lired Services	215	215	268	698	215	215	268	698	215	215	268	69
elephone	195	195	244	634	195	195	244	634	195	195	244	63
Repairs and Maintenance	200	200	250	651	200	200	250	651	200	200	250	65
Travel and Entertainment	198	198	247	643	198	198	247	643	198	198	247	64
Training	194	194	242	630	194	194	242	630	194	194	242	63
lank Charges	207	207	259	673	207	207	259	673	207	207	259	67
redit Card Fees	8,144	7,562	10,027	25,734	8,143	8,238	10,185	26,565	7,783	7,580	9,335	24,69
oss/Shrink	218	218	272	707	218	218	272	707	218	218	272	70
ash Over/Short	210	210	262	682	210	210	262	682	210	210	262	68
nitiative Expense	99	4	9	112	8	7	7	22	8	8	10	2

# Store Metrics

Specific store P&L information and assumptions about the store are linked to the Store Metrics tab, which is used to create reporting and analytics for each store and its parent.

Controllable Expenses by Week	Initiatives		leadcount an	d Salary N	on-exempt He	adcount and S	ialary P&	、	cs			
"₩ Store 01	🔽 🎁 Curre	ent Forecast		<b>T</b>				6				
	P1	P2	P3	Q1	P4	P5	P6	Q2	P7	P8	P9	Q3
No of Stores	1	1	1	1	1	1	1	1	1	1	1	1
Floorspace	0	0	0	0	0	0	0	0	0	0	0	(
Customer Complaints	0	0	0	0	0	0	0	0	0	0	0	(
Gross Revenue	607,082	413,523	578,213	1,598,817	475,118	471,023	560,064	1,506,204	429,658	419,532	517,410	1,366,600
Gross Sales	607,082	413,523	578,213	1,598,817	475,118	471,023	560,064	1,506,204	429,658	419,532	517,410	1,366,600
Returns	0	0	0	0	0	0	0	0	0	0	0	(
Return Percent	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Markdowns	0	0	0	0	0	0	0	0	0	0	0	C
MarkDown Percent	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Comp Sales Percent Var	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Comp Sales Var	0	0	0	0	0	0	0	0	0	0	0	C
Sales per SQFT	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Sales Adjustments	0	0	0	0	0	0	0	0	0	0	0	C
No of Products	0	0	0	0	0	0	0	0	0	0	0	C
Units Sold	0	0	0	0	0	0	0	0	0	0	0	(
Unit Cost	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
COGS	147.048	109,264	150.058	406,369	123,237	122,769	133,274	379,280	113,670	108,700	135.877	358,247
Net Sales	\$460,034	\$304,259	\$428,155	\$1,192,448	\$351,880	\$348,254	\$426,790	\$1,126,924	\$315,988	\$310,832	\$381,533	\$1,008,352
Delivery Expense	11.936	24,636	42.971	79,543	39,383	8,721	4,125	52.229	49.216	24.803	39,583	113,602
Distribution Expense	8.341	9.045	11,126	28,512	3.030	4,182	22,451	29.663	3.622	30.450	836	34,908
Gross Margin	212,285	150.496	229.838	592,618	165.788	166.855	167,904	500.547	208,928	201.451	188.352	598,731
Gross Margin Percent	46.15%	49.46%	53.68%	49.73%	47.12%	47.91%	39.34%	44.47%	66.12%	64.81%	49.37%	59.37%
Advertising	210	210	262	682	210	210	262	682	210	210	262	682
Rent	44,960	7,551	25,683	78,194	138	31,183	8.054	39,375	42,420	37,498	12,056	91,974
Total Labor	55,836	55,626	69,724	181,187	55.816	55.823	69,791	181,430	55,658	55,606	69,437	180,701
Labor Percent	9.20%	13.45%	12.06%	11.33%	11.75%	11.85%	12.46%	12.05%	12.95%	13.25%	13.42%	13.22%
GMROL	3.80	2.71	3.30	3.27	2.97	2.99	2.41	2.76	3.75	3.62	2.71	3.31
Controllable Expenses	11.132	10.455	13.648	35.235	11.040	11.134	13.803	35.977	10.680	10.477	12.957	34,114
Controllable Expense Percent	1.83%	2.53%	2.36%	2.20%	2.32%	2.36%	2.46%	2.39%	2.49%	2.50%	2.50%	2.50%
Corporate Expenses	1.016	1.016	1.270	3,303	1.016	1.016	1.270	3,303	1.016	1.016	1.270	3,303
Corporate Expenses Percent	0.17%	0.25%	0.22%	0.21%	0.21%	0.22%	0.23%	0.22%	0.24%	0.24%	0.25%	0.24%
Net Operating Profit	\$144,299	\$83,398	\$145,195	\$372,893	\$97,917	\$98,882	\$83,039	\$279,838	\$141,575	\$134,351	\$104,688	\$380,614
One	1	1	1	3	1	1	1	3	1	1	1	3
				-				-				

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The Cognos Innovation Center was established in North America and Europe to advance the understanding of proven planning and performance management techniques, technologies, and practices. The Innovation Center is dedicated to transforming routine performance management practices into "next practices" that help cut costs, streamline processes, boost productivity, enable rapid response to opportunity, and increase management visibility.

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