



Solution Integration

- Integrate content management products into your business environment
- Can include LOB application integration, eClient customization, eClient Java and C/C++ API application development, Web Services enablement/integration, custom data transforms, and Portlet development and integration for IBM DB2 Content Manager and IBM DB2 Content Manager OnDemand
- Platforms: AIX, OS/390, and z/OS

Migration Services

- Technical assistance and migration utilities to migrate IBM DB2 Content Manager, IBM DB2 Content Manager OnDemand, or a competitive product to the latest releases of IBM DB2 Content Manager or IBM DB2 Content Manager OnDemand (A Migration Assessment to evaluate migration complexity and costs is required for IBM DB2 Content Manager OnDemand.)
- Platforms: AIX, OS/390, and z/OS

For Additional Information

To request more information in North America, please contact your IBM Enterprise Content Management Services Sales Specialist or send an e-mail to dmskills@us.ibm.com. For more information on IBM DB2 Information Management services, visit our Web site at ibm.com/software/data/services

IBM Software Services for DB2 Information Management, IBM Global Services and IBM Business Partners work closely to provide you with expertise in all aspects of your solution.

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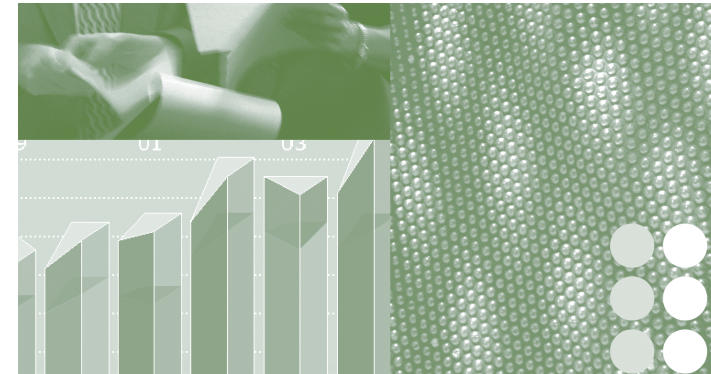
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DB2 Information Management Software



Content Management Services Offerings

Boost your success with expertise from IBM Software Services for DB2 Information Management



IBM® DB2® Enterprise Content Management Services has the deep product knowledge and experience to help you create a content management infrastructure and manage the full spectrum of your business's digital information.

Content Manager

Foundation for managing business content

IBM DB2 Content Manager

- Technical assistance with the installation of IBM DB2 Content Manager and IBM DB2 Information Integrator for Content for scanned image and rich media archiving and for electronic work routing (workflow)
- Platforms: AIX®, Windows 2000, HP-UX, Sun Solaris, OS/390® and z/OS

OnDemand

Electronic document archiving and retrieval

IBM DB2 Content Manager OnDemand

- Technical assistance with the installation of IBM DB2 Content Manager OnDemand for :
 - computer output reports
 - computer statements
 - scanned image document archiving
 - online search and retrieval
- Platforms: For AIX, Windows 2000, HP-UX, and Sun Solaris, OS/400® (V5R1 or higher), OS/390 and z/OS

IBM DB2 Content Manager OnDemand Web Enablement Kit (ODWEK)

- Technical assistance with the installation of ODWEK, IBM DB2 Content Manager OnDemand's browser interface for searching and retrieving OnDemand documents
- Platforms: AIX, Windows 2000, HP-UX, Sun Solaris, OS/390 and z/OS

IBM DB2 Content Manager OnDemand Distribution Facility (ODF)

- Technical assistance with the installation of ODF, IBM DB2 Content Manager OnDemand's report bundling and automatic print distribution feature
- Platforms: OS/390 and z/OS

IBM DB2 Content Manager OnDemand E-mail Notification and Delivery

- Technical assistance with the installation of IBM DB2 Content Manager OnDemand E-mail Notification and Delivery to notify users, through e-mail, that an OnDemand document is available for online viewing or as an e-mail attachment
- Platforms: AIX, Windows 2000, HP-UX, Sun Solaris, OS/400 (V5R1 or later), OS/390 and z/OS

IBM DB2 Content Manager OnDemand Production CD-ROM

- Technical assistance with the installation of IBM DB2 Content Manager OnDemand Production CD-ROM for high volume production of CD-ROMs containing OnDemand client code, documents and indexes
- Assistance includes the installation of Rimage Perfect Image Producer and CD-R/W
- Platforms: AIX, Windows 2000, HP-UX, Sun Solaris, OS/400 (V5R1 or later), OS/390 and z/OS

Records Manager

Accounting for your digital assets

IBM DB2 Records Manager

- Technical assistance with the installation of IBM DB2 Records Manager and with the integration of IBM DB2 Records Manager and IBM DB2 Content Manager to manage statutory and legal documents requiring formal and regulatory record keeping practices
- Assistance includes the installation of IBM DB2 Content Manager and the Records Manager Enabler for Content Management (IBM DB2 Records Manager, IBM DB2 Content Manager, and

Records Manager Enabler for Content Manager is a US DoD 5015.2-STD certified solution)

- Analysis and planning consultation, including electronic records management implementation and corporate file plan structure strategy, plus LOB integration design planning and development
- Platforms: AIX and Windows 2000

CommonStore

Manage Lotus Domino and SAP content

IBM DB2 CommonStore for Lotus Domino

- Technical assistance with the configuration of IBM DB2 CommonStore for Lotus Domino to archive Lotus Notes e-mail and attachments to IBM DB2 Content Manager, IBM DB2 Content Manager OnDemand, or IBM Tivoli® Storage Manager, including the installation of one archive server
- Requirements assessment for sizing hardware, software, and template customization
- Platforms: AIX and Windows 2000

IBM DB2 CommonStore for SAP

- Technical assistance with the implementation of IBM DB2 CommonStore for SAP to archive SAP data and print lists and SAP documents to IBM DB2 Content Manager, IBM DB2 Content Manager OnDemand, or IBM Tivoli Storage Manager (assumes an archive server is installed and operational)
- Platforms: AIX and Windows 2000

Custom Services

Content management and your business

Kofax Integration

- Technical assistance to implement Kofax Ascent Capture as a front-end capture system for scanned image archiving to IBM DB2 Content Manager and IBM DB2 Content Manager OnDemand or with IBM DB2 CommonStore for SAP (IBM can provide scanners and Kofax Ascent Capture software.)
- Platforms: AIX, Windows 2000, OS/400 (V5R1 or later), OS/390 and z/OS