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DB2 for z/OS Upgrade Service
IBM Software Services

Highlights

■ *Leverage the industry's premier database experts to seamlessly upgrade with minimal downtime*

■ *Take advantage of the power of DB2 for z/OS and optimize your database for future growth*

■ *Gain DB2 for z/OS skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants*

Today's leading organizations require more from their database environments to accommodate growth and capitalize on new market opportunities. Getting up and running quickly with new technology is essential to business success. Thousands of customers leverage IBM Software Services, the industry's premier database experts, to upgrade to a newer version of DB2® for z/OS.

What is an Upgrade Service?
The IBM Upgrade Service provides on-site expertise to take advantage of the power of DB2 for z/OS and optimize your database environment for future growth. Our consultants help your staff install and configure DB2

for z/OS in your organization's existing environment, including the migration of the existing databases. The service specifically addresses:

• *Version to version planning*
• *Software installation*
• *Migration of existing databases*
• *Application enablement*
• *New features education and optimization for your environment*

IBM DB2 for z/OS provides the ultimate performance, scalability, reliability, availability, and security all in a cost-effective platform that is open and flexible and supports key industry standards. Additionally, improved integration with key development platforms can help application developers increase productivity.

What's Involved
When engaging IBM Software Services, you can be confident that you are working with the industry's leading experts. Our Data Server consultants will work closely with your database administration staff to address and identify all elements in the existing system prior to the upgrade process. Gain DB2 skills quickly and efficiently with expert advice and knowledge transfer directly from our mentors.

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Our consultants deliver a custom report detailing the pre-upgrade process for your specific environment, configuration modifications made to the default database settings, and specific operational processes required to administer your unique database system.

Expert coordination of an Upgrade Service includes:

- Upgrade readiness assessment
  Our consultants assess customer hardware and software environments for compatible versions, adequate system resources, technical skill levels, system health check, and special requirements, including disaster recovery and critical application assessment.
- Upgrade planning consultation
  Our consultants provide input to customer project plans, highlighting key tasks, and identifying system and technical resources required for a successful upgrade. They will also work with you to provide a roadmap for the development of the new features of DB2 and knowledge transfer to your DBA staff.
- Technical Upgrade assistance
  Our consultants will assist your with validating data access paths in Compatability mode and assessing the readiness to finalize the upgrade and moving to Enable New Function mode.
- Post Upgrade assessment
  Our consultants will provide a summary report and performance evaluation for your new database environment.

For more information:
To learn more about IBM Software Services for Information Management and this service offering, please contact your local IBM sales representative or send an e-mail to dmskills@us.ibm.com.

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