

InfoSphereTM software



IBM InfoSphere Professional Services *Information Server Installation Services Offering*

HIGHLIGHTS

- *Professional installation of Information Server by InfoSphere experts*
 - *Configurations to meet your specific needs*
 - *Develop staff skills through onsite mentoring and hands on activities*
 - *Knowledge of InfoSphere standard practices transferred to your team*
-

Overview

The InfoSphere Installation Services offering for Information Server is an expert consulting service offering to ensure a seamless low risk approach to installing the Information Server product suite to support a larger project initiative. Installation of any software product can prove to be both time consuming and costly if the right experience and knowledge is not leveraged to support it. InfoSphere Professional Services draws on years of deployment experience, proven methodologies, and standard practices to support a timely, reduced risk delivery of a successful product installation.

Installation Offering Scope

The Installation offering contains four components to ensure a successful environment outcome:

- Scope and Definition Workshop
The purpose of this prerequisite activity is to equip our installation consultants with the information they need to fully understand your business goals and installation requirements.

This is achieved by having your key technical team members fill out our pre-install check list. Once complete, our installation consultants will analyze the results and complete a high level proposal outlining recommended phases and approximate duration of the work required. Effective upfront planning will help to ensure that there are no costly surprises, and that your expectations will be met at the conclusion of the installation effort.

- Information Server Product Installation
Relying on the pre-install check list, our InfoSphere installation consultants will work with your team to install the InfoSphere software according to the installation plan developed during the prerequisite activity. Once the actual product installation has been completed, our InfoSphere installation consultants will configure your environment to meet the specific needs of your organization. This configuration work will include integrating

each product component into your infrastructure.

- **Environment Testing**
Once the configuration of the environment is complete, InfoSphere installation consultants will perform a series of validation tests in accordance with the installation plan. The objective of this testing activity is to ensure that the product components are working properly, both independently and in conjunction with one another.
- **Knowledge Transfer**
A standard practice document customized to your specific environment is delivered as part of the Knowledge Transfer activity. This document includes the specifications regarding the configuration for your environment and recommended next steps towards deploying your data integration solution. This document will be reviewed with you by InfoSphere consultants, which will complete the knowledge transfer activity, ensuring faster adoption of the Information Server product in your environment.

Delivery Time

The InfoSphere Services team will work with you to understand and scope the installation requirements pertaining to your specific environment. The installation offering duration varies from 2-4 weeks depending on the product components purchased and installation specific requirements.

IBM InfoSphere Services

IBM offers a broad set of services offerings designed to maximize success with the InfoSphere product suite through standard practices developed across numerous successful deployments. Intended to establish a foundation of product knowledge and guidelines, these strategic workshops and offerings are customized to the customer's existing environments, standards, and methodologies.

IBM's objective is to provide the most cost effective and expedient means of achieving project goals through the utilization of the IBM InfoSphere product suite, repeatable processes, and consistent deliverables. To achieve these goals and ensure the continued success of our initiatives, IBM leverages standard methodologies, proven consulting expertise and experience refined throughout hundreds of successful client engagements.

For more information regarding this or any other InfoSphere Services offerings, please visit us at

<http://www-01.ibm.com/software/data/ips/services/professional-info-platform.html>

Disclaimer

This report is produced for information purposes only, and is not a substitute for detailed advice in individual circumstances. If the reader requires further information about IBM Software Services for Information Management, please contact your IBM representative.



The IBM home page can be found at ibm.com

*IBM, the IBM logo, the e logo and InfoSphere are trademarks of International Business Machines Corporation in the United States, other countries, or both.

Other company, product and service names may be trademarks, or service marks of others. References in this publication to IBM products, programs or services do not imply that IBM intends to make these available in all countries in which IBM operates. Any reference to an IBM product, program or service is not intended to imply that only IBM's product, program or service may be used. Any functionally equivalent product, program or service may be used instead.

This publication is for general guidance only.

© Copyright IBM Corporation – January 2008