

InfoSphere™ software



IBM InfoSphere Professional Services

Accelerating the time to value of your solutions

HIGHLIGHTS

- *Leverage IBM's methodologies, standard practices and experience, developed through thousands of successful engagements in a wide range of industries and government entities*
 - *An extensive set of service offerings designed to help you achieve success in the design, implementation, and rollout of critical information integration and management solutions*
 - *Services that provide repeatable processes and consistent approaches that can be applied to future initiatives for predictable results*
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Unlock the value of enterprise data

Organizations face an information challenge. Where is it? How do I get it when I need it and in the form I need it in? What does it mean? What insight can I gain from it? The list goes on, and the challenges will continue to grow if organizations are unable to access dependable, consistent, and complete information in a timely manner.

InfoSphere Professional Services

To help you achieve success in meeting your business objectives leveraging InfoSphere products, and to accelerate your overall implementation of these products, the InfoSphere Professional Services organization offers a broad range of planning, education, design engineering, implementation and support services. Whatever industry your company serves, our Professional Services consultants can help you implement the right IBM InfoSphere solution in a low risk, value centric delivery approach.

Delivering the knowledge, experience and resources to get the job done fast!

IBM's unique and comprehensive information integration and management solutions enable clients to successfully collect, validate, organize, administer and deliver information assets – to realize more value from their enterprise data, reduce costs and increase profitability. The InfoSphere Professional Services team has delivered thousands of engagements worldwide in industries such as financial services, telecommunications, healthcare, manufacturing, consumer goods, retail, education, and government. Our objective is to provide the most cost effective and expedient means of achieving your information management project goals through the implementation of IBM's InfoSphere product suite via traditional implementation approaches or use of services offerings and workshops, standard practices and the creation of value driven deliverables. To aid in

achieving these goals and to ensure the continued success of our initiatives, IBM leverages our standard methodologies, proven consulting expertise and experience.

Virtual Services

As an extension of the InfoSphere Professional Services team, our virtual services team provides a new consulting paradigm focused on global and virtual (off-site) delivery of InfoSphere solutions. With well over 50 consultants worldwide with specialized skills supporting the InfoSphere product suite, the virtual services team has the capabilities to support both a staff augmentation model as well as a leadership role on engagements. Whether it is for an initial delivery of a solution, version migration initiatives, or on-going maintenance support of your solution in production, the virtual services team provides a proven delivery engagement model which can reduce costs and time to delivery.

Services Offerings & Workshops

In order to provide alternative delivery approaches which support your business objectives and budget, the InfoSphere Professional Services team has developed a series of services offerings and workshops to enable an à la carte type delivery model. IBM has workshops and offerings that can be executed at any time from pre sales to post solution delivery. A few examples include:

- Information Architecture

- Information Analysis & Data Quality Assessments
- Rapid Deployment for Master Data Management solutions
- Project Health Checks
- And many more!

Whether the approach to your delivery requires a light touch or full time project consulting, InfoSphere Professional Services has the people and the skills to meet your delivery expectations.

Your independence is our greatest success

The underlying theme to our delivery approaches for all Services engagements adheres to one fundamental belief: Your independence is our greatest success! At IBM's InfoSphere Professional Services organization, we believe that nothing is more important than transferring our knowledge to your organization and thereby providing you with long-term self-sufficiency through our mentored and parallel working approaches. Whether you need targeted services or end-to-end project consulting, IBM InfoSphere Professional Services is ready to put its experience to work for you as an experienced partner. We can help you achieve your goals and help make the IBM InfoSphere product suite shine in your environment.

Your blueprint to success

IBM's Integrated Methodology for InfoSphere is a framework for delivering InfoSphere solutions. It is a comprehensive, well structured, proven approach that leads a client's project team from

initial planning and strategy through to implementation. A flexible delivery model adaptable to any customer environment, the methodology is a set of project management practices and principles that allows organizations to build an infrastructure foundation that is scalable and extensible. The methodology is not based on any specific product; rather it is vendor-independent, enabling rapid design, development, and deployment of any information solution.

Engage Today

With a world-wide team of highly trained services professionals, IBM InfoSphere Services can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- Establishing project goals, expectations and communication strategies
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM InfoSphere Professional Services team will produce results fast, and will help to put your project on the road to success.

For More Information

For more information regarding this or any services offerings, please visit the IBM InfoSphere Professional Services website at <http://www-01.ibm.com/software/data/ips/services/professional.html>

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