# Informix

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# Professional Services

*Providing Architecture,*

*Applications, Development,*

*Product Implementation,*

*Systems Integration, and*

*Project Management*

*Services*

A successful upgrade from one database environment to another requires in-depth planning and testing-particularly when converting mission-critical, operational data.

Informix Dynamic Server™ 9.x is a robust transaction engine for mission critical applications that provides an upgrade path to the Internet. Upgrading from Informix Dynamic Server version 7.x to 9.x ensures that you maximize the return on your investment in database technology.

The Informix Dynamic Server 7.x to 9.x Upgrade Program from Informix Professional Services provides a proven approach to performing an upgrade and optimizing your environment to take advantage of capabilities of the new technology.

### What's Involved

When you engage Informix Professional Services, you bring in database administration and upgrade experts who have a wealth of on-the-job experience working with both the 7.x and 9.x families of Informix products. Our consultants are highly experienced in performing upgrades and installations, and they maintain an ongoing, close working relationship with Informix's research and development organization.

Their in-depth knowledge of Informix's core database technologies ensures that Informix consultants are subject matter experts, prepared to work closely with your staff to analyze your system, minimize compatibility issues, and ensure a smooth upgrade process.

Consultants assess the system environment, review software compatibility and resource issues, and create an upgrade checklist. Then they perform the upgrade in a well documented, tested, and repeatable fashion for each database engine used in your enterprise.

Specifically, Informix consultants are available to:

- Validate compatibility with existing Informix development tools;
- Work with third-party vendors and Informix product development to update drivers or database interfaces, when appropriate;
- Recommend and/or review resources for creating a test environment;
- Customize an upgrade checklist for your environment;
- Tune the upgraded environment for maximum performance;
- Document system components affected by the upgrade process; and,
- Recommend how new features can be used to add value to your existing business.

### Program Deliverables

Informix consultants document the process and procedures needed for a successful upgrade of your environment. As part of this process, our consultants help you construct a complete software inventory that details all components that require modification in order to be compatible with the upgraded environment. At the end of the process, our consultants document all upgrade-related issues and provide a set of recommendations to further enhance and optimize the performance of the upgraded environment.

Informix Professional Services encourages client participation throughout the process, making it possible for you and your staff to be integrally involved in all steps of the program.

**Program Duration**

The planning, execution, and tuning phases of this upgrade program typically last between five and ten days. The length of the testing phase varies based on the complexity of the environment, the amount of integration with third party software products, the availability of testing resources and the amount of testing required to ensure that the upgrade was successful.

**Requirements**

- Access to a stable test environment;
- 7.x and 9.x Informix product media;
- Technical support access to third party software vendors;
- Access to both the database administrator and system administrator for questions; and,
- Access to end-users to test the upgraded system.

**About Informix**

Informix Software is the technology leader in software infrastructure and solutions for the Internet. Informix brings a focused set of products and services that integrate e-business and business intelligence on an Internet infrastructure. The Company's highly scalable database engines, in addition to its business intelligence, content management, and e-commerce solutions, enable customers to succeed in the new economy. For more information, contact the nearest sales office or visit the Web site at www.informix.com.