

## **Softech & Associates, Inc.**

*DeliveryExpress*

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### Technology Description

Softech's DeliveryExpress is an enterprise wide workflow application that allows authorized users to create document sets to be distributed to the recipients by means of online access, CD/DVD media, USB flash drive and FTP sites.

In the workflow process, users create jobs containing document sets. Documents can be filtered automatically by parameters, such as document type, or by queries. Automated queries can be performed by utilizing lists of values such as litigant id number or defaulted loan numbers provided by third party systems. Users can configure rules to allow for authorization or further revision and be responsive to changing business requirements. Documents may be added to or removed from the search results and the timeframe for activation may be modified at any time.

DeliveryExpress' configurable environment offers flexibility in assigning job priority and allows large jobs to be processed off-hours. A typical DeliveryExpress configuration can extract up to 1,000,000 pages/day, depending on conversion requirements.

Documents for external recipients can be encrypted before delivery to ensure maximum security for only the intended recipients. Query and display tools are included on the media and the FTP content so recipients can access delivered documents without additional software. For online access, a stored search gives access to the intended recipient and only within a defined time period.

### Features & Benefits

- Business users can define document sets to handle the distribution of documents in a knowledgeable timely manner for secure online or offline delivery.
- Jobs for delivering documents can be prioritized and scheduled based on job size for non-peak hour processing.



### IBM Segment

- Enterprise Content Management

### Business Function

- Import/Export

### Target Industry

- Cross Industry



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*For more information,  
please contact:*

## **Softech & Associates**

David Nguyen  
+1 714 427 1122 x103  
dnguyen@softechis.com

www.softechis.com

- Fast delivery of documents in business-critical environments which provides faster turnaround on business decisions and improves customer service.
- Data is encrypted to protect sensitive data from unauthorized access and optional integration with delivery tracking or proof of delivery systems.
- Recipients use query and display tools included on the media or FTP content to access delivered documents so no additional software is required.

## Value Proposition

Assembly and distribution of large volumes of documents in conjunction with certain business processes can be time consuming and resource intensive for many organizations. Softech's secure document delivery system, DeliveryExpress, meets a variety of online and offline document delivery requirements for organizations. DeliveryExpress automates many of the tasks associated with document delivery and allows authorized business users to securely control access to their documents eliminating the need for IT to participate in business decisions. At the same time, sophisticated controls are built into the system, ensuring that only authorized personnel can access the records. External business partners or remote departments can gain access to secured published document datasets without the need for access to the IBM FileNet P8 system.

DeliveryExpress is an ideal solution for lending organizations that package loans for sale or processes foreclosures, collections, due diligence or loan servicing; financial organizations subject to audits or that routinely transfer documents to external service organizations; or institutions engaged in litigation providing discovery documents to legal council.



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## Company Description

Softech & Associates is a leading provider of flexible client configurable document imaging and workflow solutions and tools that allow IBM ECM customers to better leverage their investment. Softech provides consulting services expertise in system installation and optimization, release upgrades, volume image conversions, high-speed document import/export, platform, data and application migrations and customer support.

