

## URGENT: FOR YOUR IMMEDIATE ATTENTION AND ACTION

Updated July 20 2005 –  
Openclient 3.3.0 patch 10 requirement changed

**RE: JAVA Security Certificate Expiry- August 25, 2005**

**Product Affected:**

- Application Connector for SAP
- eForms for Web Services
- eProcess
- FileNet P8
- Image Manager Process Analytics
- Image Services Resource Adapter
- Process Analyzer
- Process Simulator
- Records Manager
- Remote Capture Services
- Team Collaboration Manager
- Web Content Manager
- Web Services (Open Client)

Dear Valued Customer:

FileNet is committed to delivering software in a secure and easy manner, and to protecting software environments against intrusion. The intent of this notification is to alert you of actions required to renew FileNet Security Certificates for select FileNet products.

***SECURITY CERTIFICATE PROCESS OVERVIEW***

FileNet software products, including those listed above, require Java components to be downloaded to the browser. In order to guarantee the integrity of these files and to allow proper access to local system resources such as printers or file systems, these files are digitally signed.

Until recently, FileNet has used VeriSign to provide the necessary digital signature. The renewal of VeriSign Signatures is annual and FileNet's current VeriSign certificate will expire on **August 25, 2005**.

**All actions related to the renewal of these certificates MUST be completed before the expiration date.**

For this year's renewal, we are changing the certificate authority to one that will decrease the renewal frequency to **once every two years**. The new certificate authority will be Thawte Consulting (pty) Ltd (<http://www.thawte.com>), which is owned by VeriSign.

***WHAT WILL HAPPEN IF YOU DO NOT INSTALL UPDATED CERTIFICATES BEFORE THE DEADLINE?***

The behavior of modules with expired certificates varies based on the nature of the module and the resources it is using. In general, if the digital certificate expires, a Java message dialog is displayed advising the user that the certificate has expired. This dialog will continue to be displayed each time an applet requires access to local system resources. Additionally, for those systems using a unified logon where the network credentials are used to grant access to the system, users will be unable to access the system once the certificate has expired until the Java files are replaced with those possessing updated certificates.

***WHAT IS THE PROCESS TO UPDATE MY FILENET INSTALLATIONS?***

The process of updating to the resigned modules is a two-step process.

The first step is to ensure that your FileNet environment is running a version and patch level of the software for which we will be releasing resigned modules. Not all patch levels will be resigned. This document lists the required version and patch levels needed.

The second step will be to install the resigned modules as they become available. At this time, the resigned modules are being tested but are not available for release to customers.

***WHEN WILL THE RESIGNED MODULES BE AVAILABLE?***

The process of signing and testing the resigned modules is already underway.

For your planning purposes, FileNet will provide a schedule of availability dates for the resigned modules starting July 1, 2005 on the CSS web site (<http://www.css.filenet.com>). Log on to the site, select "Product Tech Info" and then "5) Java Certificate Renewal".

The modules will be available incrementally during the month of July.

***WHAT DO I NEED TO DO RIGHT NOW?***

To prepare for the installation of Security Certificate Renewal modules, your FileNet software installation **MUST** be patched to one of the levels described in this document. If you are not already on one of these patch levels, it is recommended that you proceed with the installation of the patches listed in this document immediately.

If you have already installed one of the patches listed in this document, you do not need to reinstall it. You need only await the release of the resigned modules.

***HOW DO I OBTAIN FILENET PATCHES?***

All patches listed in this document are available on the FileNet CSS web site. After logging in, look for the "Download Patches" link.

<http://www.css.filenet.com>

Direct links to the product areas are included in the following sections for your convenience.



**WHERE DO I GET THE LATEST INFORMATION ABOUT THE 2005 SECURITY CERTIFICATE PROCESS?**

As part of our ongoing commitment to ensure the smooth and timely completion of this very important task, FileNet will send you additional updates and reminders.

In addition to direct notification, FileNet will make process updates available via the Internet on the CSS web site (<http://www.css.filenet.com>). Log on to the site, select “Product Tech Info” and then “5) Java Certificate Renewal”.

**WHAT IF MY PRODUCT OR VERSION IS NOT LISTED?**

If your product or version is not listed, it does not require resigned modules. If you have questions, please contact FileNet Customer Support.

**WHO DO I CONTACT IF I HAVE QUESTIONS ABOUT INSTALLING ONE OF THE PATCHES LISTED IN THIS DOCUMENT?**

For assistance with patch installation, you should contact FileNet Customer Support.

**WHAT IF I HAVE OTHER QUESTIONS?**

If you have any questions about this message or the patch update procedure, please contact your FileNet Response Center (FRC) either by phone: Dublin FRC +353-1-819-0200; Costa Mesa FRC +1-800-624-4877 or +1 714-327-3981 or open a case via the Internet at <http://www.css.filenet.com>

The remainder of this document is designed to act as a worksheet to help you understand the prerequisites you will need to ensure are in place to allow you to install the resigned modules as soon as they become available.

Sincerely,

FileNet Product Marketing and Support Team

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## **FileNet P8 2.0.0**

### **Application Engine 2.0.0**

- If you are using FileNet P8 Application Engine 2.0.0, resigned modules will be generated on request only.

### **Process Engine 2.0.0**

- If you are using FileNet P8 Process Engine 2.0.0, resigned modules will be generated on request only.

### **Process Analyzer 2.0.0**

- If you are using FileNet P8 Process Analyzer 2.0.0, resigned modules will be generated on request only.

### **Process Simulator 2.0.0**

- If you are using FileNet P8 Process Simulator 2.0.0, resigned modules will be generated on request only.

## **FileNet P8 2.0.1**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/2.0.1/>

**Review the Patch Dependency Matrix to ensure compatible patch sets are chosen for installation.**

### **Application Engine 2.0.1**

- If you are using English FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-011
- If you are using French FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-011-FR
- If you are using German FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-011-DE
- If you are using Italian FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-011-IT
- If you are using Spanish FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-011-ES
- If you are using Simplified Chinese FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-011-ZH

- If you are using Arabic FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-010-AR
- If you are using Japanese FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-007.001-JA
- If you are using Korean FileNet P8 Application Engine 2.0.1, then install
  - P8AE-2.0.1-007.001-KO

#### **Process Engine 2.0.1**

- If you are using FileNet P8 Process Engine 2.0.1, then install
  - P8PE-2.0.1-005

#### **Process Analyzer 2.0.1**

- If you are using FileNet P8 Process Analyzer 2.0.1, then install
  - P8PA-2.0.1-005

#### **Process Simulator 2.0.1**

- If you are using English FileNet P8 Process Simulator 2.0.1, then install
  - P8PS-2.0.1-005
- If you are using French FileNet P8 Process Simulator 2.0.1, then install
  - P8PS-2.0.1-001.001-FR
- If you are using Spanish FileNet P8 Process Simulator 2.0.1, then install
  - P8PS-2.0.1-001-ES
- If you are using Italian FileNet P8 Process Simulator 2.0.1, then install
  - P8PS-2.0.1-001-IT

### **FileNet P8 3.0.0**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/3.0.0/>

**Review the Patch Dependency Matrix to ensure compatible patch sets are chosen for installation.**

#### **Application Engine 3.0.0**

- If you are using English FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006
  - or
  - P8AE-3.0.0-007
  - or
  - P8AE-3.0.0-008
- If you are using Czech FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-CS
  - or
  - P8AE-3.0.0-008-CS
- If you are using German FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-DE
  - or
  - P8AE-3.0.0-008-DE
- If you are using Spanish FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-ES
  - or

- P8AE-3.0.0-007-ES
- ❑ If you are using French FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-FR
  - or
  - P8AE-3.0.0-008-FR
- ❑ If you are using Italian FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-IT
  - or
  - P8AE-3.0.0-008-IT
- ❑ If you are using Japanese FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-JA
  - or
  - P8AE-3.0.0-007-JA
- ❑ If you are using Dutch FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-NL
  - or
  - P8AE-3.0.0-008-NL
- ❑ If you are using Portuguese FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-PT
  - or
  - P8AE-3.0.0-008-PT
- ❑ If you are using Traditional Chinese (Taiwan) FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-006-ZH\_TW
- ❑ If you are using Simplified Chinese (China) FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-007-ZH\_CN
- ❑ If you are using Arabic FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-007-AR
- ❑ If you are using Korean FileNet P8 Application Engine 3.0.0, then install
  - P8AE-3.0.0-007-KO

#### **Process Engine 3.0.0**

- ❑ If you are using FileNet P8 Process Engine 3.0.0, then install
  - P8PE-3.0.0-002

#### **Process Analyzer 3.0.0**

- ❑ If you are using FileNet P8 Process Analyzer 3.0.0, then install
  - P8PA-3.0.0-002

#### **Process Simulator 3.0.0**

- ❑ If you are using English FileNet P8 Process Simulator 3.0.0, then install
  - P8PS-3.0.0-002
- ❑ If you are on French P8 Process Simulator 3.0.0, then install
  - P8PS-3.0.0-001-FR
- ❑ If you are on Czech P8 Process Simulator 3.0.0, then install
  - P8PS-3.0.0-001-CS

## **FileNet P8 3.5.0**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/3.5.0/>

**Review the Patch Dependency Matrix (if available) to ensure compatible patch sets are chosen for installation.**

### **Application Engine 3.5.0**

- If you are using English FileNet P8 Application Engine 3.5.0, then install
  - P8AE-3.5.0-001
- If you are using any language pack, there are no current additional updates. You will still have to update the resigned language pack modules for this product when they are available.

### **Process Engine 3.5.0**

- If you are using FileNet P8 Process Engine 3.5.0, there are no product patches as yet. You will still have to update the resigned modules for this product when they are available.
- If you are using any language pack, there are no current additional updates. You will still have to update the resigned language pack modules for this product when they are available.

### **Process Analyzer 3.5.0**

- If you are using FileNet P8 Process Analyzer 3.5.0, there are no product patches as yet. You will still have to update the resigned modules for this product when they are available.
- If you are using any language pack, there are no current additional updates. You will still have to update the resigned language pack modules for this product when they are available.

### **Process Simulator 3.5.0**

- If you are using FileNet P8 Process Simulator 3.5.0, there are no product patches as yet. You will still have to update the resigned modules for this product when they are available.
- If you are using any language pack, there are no current additional updates. You will still have to update the resigned language pack modules for this product when they are available.
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## **FileNet Records Manager**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/3.0.0/>

### **Records Manager 3.0.0**

- If you are using English RM 3.0.0, then install
  - P8RM-3.0.0-001
- If you are using Czech RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.



- ❑ If you are using French RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.
- ❑ If you are using German RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.
- ❑ If you are using Italian RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.
- ❑ If you are using Korean RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.
- ❑ If you are using Dutch RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.
- ❑ If you are using Portuguese RM 3.0.0, then install
  - P8RM-3.0.0a stored in the “LanguagePacks” subfolder of ftp location above.

### **FileNet Team Collaboration Manager**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/3.0.0/>

#### **Team Collaboration Manager 3.0.0**

- ❑ If you are using English TCM 3.0.0, then install
  - TCM 3.0.0-001

### **FileNet eProcess**

[ftp://ftp.css.filenet.com/pub/archives/hot\\_downloads/hotfixes/eProcess/](ftp://ftp.css.filenet.com/pub/archives/hot_downloads/hotfixes/eProcess/)

#### **eProcess 4.2.2**

- ❑ If you are on English eProcess 4.2.2, then install
  - eProcess4.2.2-15
- ❑ If you are on Korean eProcess 4.2.2, then install
  - eProcess4.2.2-15 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on French eProcess 4.2.2, then install
  - eProcess4.2.2-14 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on German eProcess 4.2.2, then install
  - eProcess4.2.2-9b stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Spanish eProcess 4.2.2, then install
  - eProcess4.2.2-9b stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Dutch eProcess 4.2.2, then install
  - eProcess4.2.2-7b stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Italian eProcess 4.2.2, then install

- eProcess4.2.2-5b stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Finnish eProcess 4.2.2, then install
  - eProcess4.2.2-5b stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Japanese eProcess 4.2.2, then install
  - eProcess4.2.2-1c stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Simplified Chinese eProcess 4.2.2, then install
  - eProcess4.2.2-1c stored in the “localization” subfolder of the ftp location above.

### **eProcess 5.0.0**

- ❑ If you are on eProcess 5.0.0, then install
  - eProcess5.0.0-14
  - or
  - eProcess5.0.0-15
  - or
  - eProcess5.0.0-16
  - or
  - eProcess5.0.0-17
- ❑ If you are on Arabic eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on French eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on German eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.
  - or
  - eProcess5.0.0-15 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Italian eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Japanese eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Korean eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.
- ❑ If you are on Swedish eProcess 5.0.0, then install
  - eProcess5.0.0-14 stored in the “localization” subfolder of the ftp location above.

### **eProcess 5.1.0**

- ❑ If you are on English eProcess 5.1.0, then install
  - eProcess-5.1.0-003
  - or
  - eProcess-5.1.0-004

- If you are on French eProcess 5.1.0, then install
  - eProcess-5.1.0-001-FR
- If you are on Japanese eProcess 5.1.0, then install
  - eProcess-5.1.0-001-JA
- If you are on Korean eProcess 5.1.0, then install
  - eProcess-5.1.0-001-KO
- If you are on German eProcess 5.1.0, then install
  - eProcess-5.1.0-003-DE

## **FileNet Process Analyzer (IMPA)**

### **Process Analyzer 1.0.0**

[ftp://ftp.css.filenet.com/pub/archives/hot\\_downloads/hotfixes/Process\\_Analyzer/1.0.0/](ftp://ftp.css.filenet.com/pub/archives/hot_downloads/hotfixes/Process_Analyzer/1.0.0/)

- If you are on Process Analyzer 1.0.0, then install
  - PA100-14
  - or
  - PA100-15
  - or
  - PA100-16
  - or
  - PA100-17

### **IMPA 2.0.1**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/Panagon/eProcess/5.1.0/eProcess-5.1.0-003/IMPA-2.0.1-003>

- If you are on English IMPA 2.0.1, then install
  - IMPA-2.0.1-003
- If you are on French IMPA 2.0.1, then install
  - IMPA 2.0.1-001 located in the folder where your corresponding eProcess 5.1.0 patch is stored.
- If you are on Japanese IMPA 2.0.1, then install
  - IMPA 2.0.1-001 located in the folder where your corresponding eProcess 5.1.0 patch is stored.
- If you are on Korean IMPA 2.0.1, then install
  - IMPA 2.0.1-001 located in the folder where your corresponding eProcess 5.1.0 patch is stored.
- If you are on German IMPA 2.0.1, then install
  - IMPA-2.0.1-003 located in the folder where your corresponding eProcess 5.1.0 patch is stored.

### **IMPA 3.0.0**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/Panagon/eProcess/5.1.0/eProcess-5.1.0-003/IMPA-3.0.0-002/>

- If you are on English IMPA 3.0.0, then install
  - IMPA-3.0.0-002 located in the folder where your corresponding eProcess 5.1.0 patch is stored.
- If you are on German IMPA 3.0.0, then install
  - IMPA-3.0.0-002 located in the folder where your corresponding eProcess 5.1.0 patch is stored.

## **FileNet Web Content Manager**

### **Web Content Manager 2.0.1**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/2.0.1/>

- If you are using FileNet P8 Web Content Manager 2.0.1, then install
  - P8WCM-2.0.1-1005

### **Web Content Manager 3.0.0**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/P8/3.0.0/>

- If you are using FileNet P8 Web Content Manager 3.0.0, there are no product patches as yet. You will still have to update the resigned modules for this product when they are available.
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## **FileNet Remote Capture Services**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/Panagon/RemoteCaptureServices/>

### **Remote Capture Services 1.0.0**

- If you are using Remote Capture Services 1.0, then install
  - RCS-1.0.0-003

## **FileNet Web Services (Open Client)**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/Panagon/DesktopWeb/>

### **Open Client 3.2.0**

- If you are using English Open Client 3.2.0, then install
  - OpenClient-3.2.0-020
  - or
  - OpenClient-3.2.0-021
- If you are using French Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-FR
- If you are using German Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-DE
- If you are using Arabic Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-AR
- If you are using Finnish Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-FI
- If you are using Italian Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-IT
- If you are using Japanese Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-JA
- If you are using Korean Open Client 3.2.0, then install
  - OpenClient-3.2.0-020-KO

### **Open Client 3.3.0**

- If you are using English Open Client 3.3.0, then install
  - OpenClient-3.3.0-007

- or
  - OpenClient-3.3.0-008
- or
  - OpenClient-3.3.0-009
- or
  - OpenClient-3.3.0-010
- If you are using Arabic Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-AR
- or
  - OpenClient-3.3.0-008-AR
- If you are using Czech Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-CS
- or
  - OpenClient-3.3.0-008-CS
- If you are using Danish Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-DA
- or
  - OpenClient-3.3.0-008-DA
- If you are using German Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-DE
- or
  - OpenClient-3.3.0-008-DE
- If you are using Spanish Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-ES
- or
  - OpenClient-3.3.0-008-ES
- If you are using Finnish Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-FI
- or
  - OpenClient-3.3.0-008-FI
- If you are using French Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-FR
- or
  - OpenClient-3.3.0-008-FR
- If you are using Italian Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-IT
- or
  - OpenClient-3.3.0-008-IT
- If you are using Japanese Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-JA
- or
  - OpenClient-3.3.0-008-JA
- If you are using Korean Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-KO
- or
  - OpenClient-3.3.0-008-KO
- If you are using Dutch Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-NL
- or
  - OpenClient-3.3.0-008-NL

- If you are using Polish Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-PLor
  - OpenClient-3.3.0-008-PL
- If you are using Swedish Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-SVor
  - OpenClient-3.3.0-008-SV
- If you are using Simplified Chinese Open Client 3.3.0, then install
  - OpenClient-3.3.0-007-ZHor
  - OpenClient-3.3.0-008-ZH

#### **Open Client 4.0.0**

- If you are using Open Client 4.0.0, there are no product patches as yet. You will still have to update the resigned modules for this product when they are available.

### **FileNet eForms for Web Services**

<ftp://guestuser:patches@ftp.eng.filenet.com/SoftwarePatches/eForms/eForms%20for%20FileNet%20Web%20Services/>

#### **eForms for Web Services 5.0.0**

- If you are using English eForms for Web Services 5.0.0, then install
  - WSeF-5.0.0-004
- If you are using French eForms for Web Services 5.0.0, then install the correct language version under
  - WSeF-5.0.0-001b
- If you are using German eForms for Web Services 5.0.0, then install the correct language version under
  - WSeF-5.0.0-001b
- If you are using Italian eForms for Web Services 5.0.0, then install the correct language version under
  - WSeF-5.0.0-001b
- If you are using Japanese eForms for Web Services 5.0.0, then install the correct language version under
  - WSeF-5.0.0-001b
- If you are using Korean eForms for Web Services 5.0.0, then install the correct language version under
  - WSeF-5.0.0-001b

#### **eForms for Web Services 5.0.1**

- If you are using eForms for Web Services 5.0.1, then install
  - WSeF-5.0.1-013or
  - WSeF-5.0.1-014

### **FileNet Image Services Resource Adapter**

[ftp://ftp.css.filenet.com/pub/archives/hot\\_downloads/hotfixes/Image\\_Services/ISRA](ftp://ftp.css.filenet.com/pub/archives/hot_downloads/hotfixes/Image_Services/ISRA)

**ISRA 3.0a**

- ❑ If you are using ISRA 3.0a, then install
  - ISRA 3.0a patch 19

**ISRA 3.1**

- ❑ If you are using ISRA 3.1, then install
  - ISRA-3.1-Patch 18
  - or
  - ISRA-3.1-Patch 19

**ISRA 3.2**

- ❑ If you are using ISRA 3.2, then install
  - ISRA-3.2-Patch 02
  - or
  - ISRA-3.2-Patch 03
  - or
  - ISRA-3.2-Patch 04 (*note: this patch already contains the resigned modules. If you update to this patch, no further update is required*)

**FileNet Application Connector for SAP**

[ftp://ftp.css.filenet.com/pub/archives/hot\\_downloads/hotfixes/DocWarehouse\\_SAP/5.1/serverAddOn/](ftp://ftp.css.filenet.com/pub/archives/hot_downloads/hotfixes/DocWarehouse_SAP/5.1/serverAddOn/)

**ACSAP 5.1**

- ❑ If you are using Application Connector for SAP, Server Addon 5.1, then install
  - Application Connector for SAP, Server Addon 5.1-10.