Email Subject line : FileNet JAVA Security Certificate Expiry – August 25 2005

Email Body:
URGENT: FileNet JAVA Security Certificate Expiry – August 25 2005 : FOR YOUR IMMEDIATE ATTENTION AND ACTION

Product Affected - FileNet P8, Process Analyzer, Process Simulator, Records Manager, Team Collaboration, eProcess, IMPA, Web Content Manager, Remote Capture Services, Web Services (Open Client), eForms for Web Services, Image Services Resource Adapter, Application Connector for SAP (Doc Warehouse for SAP)

Why are you receiving this email?
This email is being sent to you because you are a registered customer contact for one or more FileNet software installations. This contact information is held by FileNet Customer Services and Support.

What should you do?
If you are responsible for the maintenance or support of a FileNet software installation please review the attached memo **immediately** concerning required updates to your FileNet installation. Although this relates to JAVA certificate expiry occurring on August 25 2005 there are actions you should begin immediately to ensure your systems will continue to function without degradation through this date.

What if I am not responsible for a FileNet software installation?
If you are not responsible for a FileNet software installation, please ensure that this message has also reached the relevant parties in your company. This email is one of a group of notifications vital to the ongoing operation of your FileNet systems. To ensure future communications on this subject reach the correct people in your company, incorrect contact information must be updated as soon as possible by contacting FileNet Customer Service and Support for your region.

Products Affected:
- Application Connector for SAP
- eForms for Web Services
- eProcess
- FileNet P8
- Image Manager Process Analytics
- Image Services Resource Adapter
- Process Analyzer
- Process Simulator
- Records Manager
- Remote Capture Services
- Team Collaboration Manager
- Web Content Manager
- Web Services (Open Client)

Thank you

FileNet Product Marketing and Support Team