

Composite Rules

Acenza White Paper

Overview

Customization is the essence of Acenza. Through customization, you can configure Acenza to manage the flow of work and work objects in any organization. Composite rules are a critical part of this customization because they allow you to specify the exact information you want Acenza to retrieve and display.

A composite rule is a method that defines how Acenza assembles information from values in the database and then displays it in a particular field on the WebTop user interface. You create a composite rule in Acenza Admin by associating data fields to an Object Type Class (OTC).

Scope

This document explains how to create composite rules within Acenza Admin and validate their use on the WebTop. It is intended for a technical audience with knowledge of how to configure Acenza and use SQL Query Analyzer. In particular, anyone who uses Acenza Admin to create or modify Object Type Classes should read this document.

Important: This document does not address how to use composite rules in the context of SQL priming scripts.

Note: The examples described in this document are based on the default Insurance module that is distributed with Acenza 2.0.

Creating a Composite Rule

Creating a composite rule takes place in Admin. Verifying that the composite rule works as expected occurs on the WebTop.

Within Admin, you define OTCs for specific types of work, such as contacts and documents, and you associate data fields to the OTC. It is within the context of OTC fields that you actually define a composite rule to display data in specific fields on the WebTop. ListFields 1 through 5 are reserved specifically for that purpose. A ListField is an OTC field that holds data that Acenza dynamically assembles from the database. You define the ListField in Admin; you see the results on the WebTop.

On the WebTop, you create an object of the same type. Any data that exists in the field that you associated with ListField1 through ListField5 in Admin, displays when you search on that object type in the WebTop. The results can appear in any of several lists, such as a Search Result List or a Work Queue List.



Fields Used for Composite Rule Definitions

Composite rules can be defined in any OTC Field. However, because the majority of composite rules return data to display in a list, such as a search list, most composite rules are defined in ListField1 through ListField5. For this reason, the examples in this document focus on composite rules defined in ListFields 1 through 5.

Other OTC fields that can be used for composite rules are DisplayFields 1 through 5. A DisplayField is similar to a ListField in that it holds data that Acenza dynamically assembles from the database. DisplayFields, however, are typically used to retrieve data from the parent object at the child level. In addition, composite rules can be defined in customer fields for general data storage or for data within the same object.

Steps to Create a Composite Rule

The steps to create a composite rule can be summarized as follows:

- Select an Object Type Class to modify in Admin.
- In the Composite Rule text box that is part of the Modify OTC Field dialog box, assign a field or combination of fields to ListField1 through ListField5.
- Reset cache information in Admin or exit Admin to update the cache information automatically.
- Run Merlin, steps 4 and 7, to generate the objects and update the cache.
- Validate your result list in the WebTop by searching for the object.

The examples that follow explain each step in detail.

Composite Rule Syntax

Acenza's composite rules use a combination of custom Acenza symbols and standard SQL terms and functions. Almost any valid SQL function that returns a value can be used in a composite rule. (Example 6 shows a composite rule that uses dynamic SQL.)

The following table lists terms and symbols found in composite rules.



Term	Meaning
@	SQL symbol used with a varname.
' ' (single quotes)	SQL format used to enclose any separator character, such as a comma.
SUBSTRING	SQL server function that allows you to strip a fixed number of characters from a string.
Itrim	SQL term that means trim the left side of a string of blank spaces or carriage returns.
rtrim	SQL term that means trim the right side of a string of blank spaces or carriage returns
str	SQL function used to convert an integer to a string.
\$!\$~	Unique Acenza characters. The \$!\$ serves as a delimiter. The tilde (~) means dynamic translation of a list.
\$#\$	Unique Acenza characters reserved to dynamically translate the following system variables: assignedToID, statusID, objStateID, and ownerID.

Examples

This document presents six types of composite rules:

- String + string
- Trimmed string + string
- String + integer without using ~ for translation
- String + integer using ~ for translation
- Dynamic translation of system variables
- Dynamic SQL

The examples that follow—listed in order of increasing complexity—show how to create these types of rules. The intent of these examples is to show the form and function of typical composite rules. Using these examples as a guide, you can create composite rules for your customized Acenza system using any valid field name that is associated with an OTC.



Example 1: String + String

This method concatenates two fields (strings) that belong to the same OTC, and displays the data in a WebTop list.

Scenario

To create the composite rule:

1. In Admin, select **Objects**. Then select **Contacts**. The Contact Administration dialog box appears.



- 2. Select an OTC, such as **Business**, and click the **Modify** button. The Modify Object Type Class (OTC) dialog box appears.
- 3. Click the Fields button to expose the OTC Fields Administration dialog box.
- 4. Select ListField1. Then click the **Modify** button. The Modify OTC Field dialog box appears.



odify OTC Field		
Field		
Name:	LIST_FIELD1	
Description:	List Field 1	*
Key Val <u>u</u> e:	Audit IF Null IF Search IT Search Bequired IT Required	
Details		
Label:	List Field 1	
Data Type:	Miscellaneous (vc255n)	
Longth:		
Var Name:	listField1	
Value		
Options		
Composi	e □ Iranslate	
C <u>o</u> mposite R	//#: @firstName + ',' + @lastName	~
		_
		-
		X

- 5. Under Options, select the **Composite** check box.
- 6. In the Composite Rule text box, enter the following composite rule:

```
@firstName + `,' + @lastName
```

Note: Field names are case sensitive and must be entered exactly as displayed in Admin's OTC Fields Administration dialog box in the Variable Name column. To ensure that you enter a field name correctly, copy and paste the Var Name into the composite rule.

- 7. Click OK to close the dialog box.
- 8. Update the cache by selecting **Reset Cache Information** from the File menu, or by exiting Admin.
- 9. Run Merlin, steps 4 and 7, to generate the object and update the cache.
- 10. Open the Acenza WebTop.



11. Click the **New** button. Then select **Contact** as the Object, **Business** as the Category, and **Agent** as the Type. Click **Continue**. The Create Contact dialog box appears.

Create C	Contact: Agent	Company 📀 Business		0
Sir Name:		Company Name:	FileNET	Contact
First Name:	Erin	Job Title:		
Middle Name:		Department:		Contact
Last Name:	Sumner	Customer ID:		Tips
Suffix:		Referred By:		
Street:		Work Phone:		
City:		Fax Number:		
State:	CA -	Cell Phone:		
Zip:		Pager Number:		
Country:	USA 💌	Home Phone:		
		Email Address:	user@company.com	
		Create X Cancel		

- 12. Complete the required fields in the Create Contact dialog box and click Create.
- 13. Click the **Search** button. Ensure that the correct information is selected and click **Continue**. The Search Result List appears.



cenza Object:	Contact 🗾
isiness:	FNC elnsurance 💌
tegory:	Business 💌
rpe:	Agent 💌
ubject:	
ubject:	
oject State:	None
atus:	None 🗾
st Field 1:	
ity1:	
tate1:	None 💌

14. Verify that the Search Result List displays Erin, Sumner.

🕼 🔇 🚱 🕞 🕞 Page: 🛛 1 of 1 (Records: 3)						
	ID	Туре	Primary ID	Status	Attachment	Attachment ID
	49	Agent	Erin,Sumner	Active		
	45	Agent		Active		
	44	Agent		Active		
🕜 🕝 🕝 🕞 Page: 🛛 1 of 1 (Records: 3)						



Notes on Example 1

In the Search Result List, the name Erin, Sumner is displayed in the Primary ID column. This column is mapped to ListField1. To determine how columns are configured, or to change a configuration, open Admin and select **General**, **Group List Preferences**. Alternatively, open the WebTop and select **Preferences**, **Café**, **List Preferences**.

Example 2: Trimmed String + String

This rule displays only the first three characters of composite rule data.

Scenario

- 1. In Admin, select **Objects**. Then select **Contacts**. The Contact Administration dialog box appears.
- 2. Select an OTC, such as **Business**, and click the **Modify** button. The Modify Object Type Class (OTC) dialog box appears.
- 3. Click the **Fields** button to expose the OTC Fields Administration dialog box.
- 4. Select ListField1. Then click the **Modify** button. The Modify OTC Field dialog box appears.



Modify OTC Field		
Field		
Na <u>m</u> a:	UST_FIELD1	
Description:	List Field 1	×
Key Value:		-
	□ Audit I Null I Search □ Search Required □ Required	
Details		
Label	List Field 1	_
Data Type:	Miscellaneous (vc255n)	
Longth:	0	
Var Name:	listField1	
Value		
Options		
Composi	te 🗆 Iranslate	
Composite R	We: SUBSTRING(@firstName 1 3) + '' + @lastName	
	bood marca (gan straine, 1, 5) · , · grassitane	
		-
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Deser 20		Zancer

- 5. Under Options, select the **Composite** check box.
- In the Composite Rule text box, enter the following composite rule:
 SUBSTRING(@firstName, 1, 3) + `,' + @lastName
- 7. Click OK to close the dialog box.
- 8. Update the cache by selecting Reset Cache Information from the File menu, or by exiting Admin.
- 9. Run Merlin, steps 4 and 7, to generate the object and update the cache.
- 10. Open the Acenza WebTop.
- 11. Click the **Search** button. Ensure that the correct information is selected and click **Continue**. The Search Result List appears.
- 12. Verify that the Search Result List displays Eri, Sumner.

+	
The second secon	Linking People, Process and Content'

COOP Page: 1 of 1 (Records: 4)						
	ID	Туре	Primary ID	Status	Attachment	Attachment ID
	44	Agent		Active		
	45	Agent		Active		
	49	Agent	Erin,Sumner	Active		
	50	Agent	Eri,Sumner	Active		
			0	000	D Page: 1	of 1 (Records: 4

Example 3: String + Integer without Using ~ for Translation

This method concatenates a string field and an integer field from a list.

Scenario

- 1. In Admin, select **Objects**. Then select **Documents**. The Document Administration dialog box appears.
- 2. Select **Application Docs** as the OTC and click **Modify**. The Modify Object Type Class (OTC) dialog box appears.
- 3. Click the **Fields** button to expose the OTC Fields Administration dialog box.
- 4. Select ListField2. Then click the **Modify** button. The Modify OTC Field dialog box appears.



dify OTC Field	
Field	
Name:	LIST_FIELD2
Description:	List Field 2 🚬
Key Val <u>u</u> e:	E Andia E Mall E Persona E Second Description E Personal
Dotaile	I Audit in Ngil I Search I Search Beguired I Reguired
Label	List Field 2
Luber	
Data Type:	Miscellaneous (vc255n)
Length:	0
Var Name:	listField2
Value	
Options	
	te 🗆 Iranslate
Composite R	we: '\$!\$3403\$!\$' + Itrim(rtrim(str(@objTypeID))) + '\$!\$'
	1 2
A. 1	
	🖌 🖌 🖌 🖌

- 5. Under Options, select the **Composite** check box.
- 6. In the Composite Rules text box, enter the following composite rule:

```
`$!$3403$!$' + ltrim(rtrim(str(@objTypeID))) + `$!$'
```

- 7. Click OK to close the dialog box.
- 8. Update the cache by selecting **Reset Cache Information** from the File menu or by exiting Admin.
- 9. Run Merlin, steps 4 and 7, to generate the object and update the cache.
- 10. Open the Acenza WebTop.
- 11. Click the **New** button. Then select **File** as the Object, **Policy** as the Category, and **Auto Policy** as the Type. Click **Continue**. The Create dialog box appears.



- 12. Complete the required fields in the Create dialog box, (such as Create Auto Policy dialog box). Click **Create**.
- 13. In the File dialog box, click the **Create** button to create a document to associate with the File.
- 14. In the New dialog box, select **Document** as the Object, **Policy Division** as the Business, **Application Docs** as the category, and **eApplication** as the Type. Click **Continue**. The Create Document dialog box appears.
- 15. Complete the required fields in the Create Document dialog box and Preview the document. Then click **Create**.
- 16. Verify that you can see eApplication (the document) in the tree at left and in the Active Contents window.

+00000	000000000	
🔍 🗀 Auto Claim: CLM100	Notes	
1st Party 3rd Party	Create Print	Update Delete
eApplication	K File: Auto Claim	0
	S Details	Loge
	Claim Number: CLM100 Claim Type: Col	lision 🕜
	Initial Contact: Agent:	File Help
	Date of Less: 09/21/2001	
	Loss Country: USA Loss State: CA	File
	Loss County: Alameda Loss City: Oa	kland
	Description:	_
	E Artive Contents	
	Infra.	
	sApplication	_
	Created	: 09/21/2001 09:16 AM

Note: To create a composite rule similar to Example 3, it is important that you define your composite rule in ListField2. It is the only field that can appear as a document in the tree.



Notes on Example 3

The composite rule in Example 3 translates an ID and coverts an integer to a string. While most IDs require the tilde character (~) for translation, the one in Example 3 does not.

ID 2014 and the IDs listed under it (3401-3415) are special and do not require the tilde (~) character with \$!\$ for translation. ID 2014 (XLTSOURCE) is different from other IDs because all of the fundamental object structures in Acenza are listed under it, such as List, Object Class, Object Type, Queue, and so on.

To display the IDs listed under 2014, XLTSOURCE:

- 1. From the Windows Start menu, select **Programs, Microsoft SQL Server**. Then choose **Query Analyzer**. The Connect to SQL Server dialog box appears.
- 2. Enter the server and connection information that is appropriate for your site and click **OK**.
- 3. In the Query window, choose the **Acenza_Insurance** database and enter the following query:

spr_list XLTSOURCE

Query - (local) Acenza_Insurance.sa - (untitled) - spr_list XLTSOU*				
🖹 🚅 🖬 🗙 🕺 🖉 📾 🛤	💷 • 🗸 🕨 = 🖾 📅 🔂 De: Acenza_iv	isurarice 💌		
spr list XLTSOURCE			×	
-				
·				
>> \$REPORT\$ List items	ε.		-	
ID Tag	Display	Value	Type 1	
2014 XLTBOURCE	Field translation source	0		
3401 LIST	List (Display)	1	XLTSOURCE	
3402 OPERATION	Operation	2	XLTSOURCE	
3403 OBJ TYPE	Object type (Name)	3	XLTSOURCE	
3404 OBJ CLASS	Object Class (Name)	4	XLTSOURCE	
3405 USER	User (First Name Last Name)	5	XLTSOURCE	
3406 ORGANIZATION	Organization name	6	XLTSOURCE	
3407 OBJ CLASS KEY	Object Class Key	7	XLTSOURCE.	
3408 DATE NER	Date number to date	8	ILTSOURCE	
3409 TIME NER	Time number to time	9	XLTSOURCE	
3410 USER LOGIN NAME	User login name	10	ILTSOURCE	
3411 QUEUE	Queue (name)	11	ILTSOURCE	
3412 LIST_VALUE	List (Value)	12	ELTSOURCE	
3413 OBJ_TYPE_CLASS	Obj Type Class (Name)	13	ILTSOURCE	
3414 SERVER LOCATION	Server Location	14	XLTSOURCE	
3415 OBJ_STRUCTURE	Object Structures	15	XLTSOURCE	
4				
Recuts/				
Query batch completed.		Exerc time: 0:00:00 16	rows Ln 2, Cal 1	

4. Press F5 or the Play button to execute the query.



Example 4: String + Integer Using ~ for Translation

This rule concatenates a string field and an integer field from a list.

Scenario

- 1. In Admin, select **Objects**. Then select **Contacts**. The Contact Administration dialog box appears.
- 2. Select an OTC, such as **Company**, and click the **Modify** button. The Modify Object Type Class (OTC) dialog box appears.
- 3. Click the **Fields** button to expose the OTC Fields Administration dialog box.
- 4. Select ListField1. Then click the **Modify** button. The Modify OTC Field dialog box appears.



Modify OTC Field		
Field		
Name:	LIST_FIELD1	
Description:	List Field 1	*
		~
Key Val <u>u</u> e:		
	☐ Audit ☐ Ngll ☐ Search ☐ Search Bequired ☐ Required	
Details		
Label	List Field 1	
Data Type:	Miscellaneous (vc255n)	
Length:	0	
Var Name:	listField1	
Value		
Options		
Composi	te 🗆 Iranslate	
Composite Ri	We: @companyName + ' ' + '\$!\$"100004\$!\$' + !trim(rtrim(str(@state10)	W + -
	'sis'	<i>"</i> , –
		<u>×</u>
Recet Se		X
Tlasar De	OF OF	Zaucei

- 5. Under Options, select the **Composite** check box.
- 6. In the Composite Rule text box, enter the following composite rule:

@companyName + `,' + `\$!\$~100004\$!\$' + ltrim(rtrim(str(@statelID))) + `\$!\$'

- 7. Click OK to close the dialog box.
- 8. Update the cache by selecting **Reset Cache Information** from the File menu or by exiting Admin.
- 9. Run Merlin, steps 4 and 7, to generate the object and update the cache.
- 10. Open the Acenza WebTop.
- 11. Click the **New** button. Select **Contact** as the Object, **Company** as the Category, and **Company** as the Type. Click **Continue**. The Create Contact dialog box appears.



🛍 Create Con	tact: Company	mpany C Business		0
Company Name: Contact Name: Contact Phone: Fax Number: Company Number:	Eric, Inc. Jay Randall	Account Number: Web Page: Web Login: Email Address:	user@company.com	Contact Help Contact Tips
Mailing Address: Attention: Street: City: State: Zip: Country:	CA USA Crea	Billing Address: Attention: Street: City: State: Zip: Country:	CA 💌	

- 12. Complete the required fields in the Create Contact dialog box and click Create.
- 13. Click the **Search** button. Ensure that the correct information is selected and click **Continue**. The Search Result List appears.
- 14. Verify that the Search Result List displays Eric, Inc., CA.

		00	00	Deage: 1	of 1 (Records: 1)
ID	Туре	Primary ID	Status	Attachment	Attachment ID
13	Company	Eric, Inc., CA	Active		
		60	00	🕽 Page: 🚺	of 1 (Records: 1
				-	
			<u>D</u> one		



Notes on Example 4

Example 4 involves a more complex scenario than previous examples because it involves a dynamic translation and a conversion. You cannot add a string, which consists of characters, and an integer. You must convert the integer to a string.

The conversion portion of Example 4 is expressed in the following portion of the rule: Itrim(rtrim(str(@state1ID))). The SQL functions Itrim and rtrim remove any blank space or carriage returns from the left and right sides of the data. The str function converts an integer to a string.

Example 4 calls for a dynamic translation of an ID. In the composite rule, the tilde (~) character tells Acenza to dynamically translate the list associated with the ID 100004. How do we know what list is associated with the 100004?

There are several ways to discover what list is associated with an ID.

- 1. From the Windows Start menu, select **Programs**, **Microsoft SQL Server**. Then choose **Query Analyzer**. The Connect to SQL Server dialog box appears.
- 2. Enter the server and connection information that is appropriate for your site and click OK.
- 3. In the Query window, choose the **Acenza_Insurance** database and enter the following query:

💷 Query - (lo	ocal).Acenza	_Insuran	ice.sa - (untit	led) - #1	l New quer	у*		
🗎 🚅 日 🎗	× % ₪	🔒 🖊	= • 🗸	► III.	🖾 😭		DB: Acenza_Insuranc	e 💌
spr_list 1	null, O							_
								_
•								I
Ready				E	xec time: 0:(00:00	0 rows	Ln 1, Col 17

spr_list null, 0

4. Press F5 or the Play button to execute the query. A list of IDs and associated lists appears.



📮 Query - (local).Acenza_Insurance.sa - (untitled) - spr_list null,*				
简 📽 🖬 🗙 🕺 总 总 总 🛤 🔳 •	V 🕨 🗏 🖾 🛱 🔚 DR Acerca Irourance			
apr list null, 0				
•				
>> \$REPORT\$ List items.				
ID Tag	Display	Value	Type 1	
-1 TYPES	List Types	0		
2001 DATATYPE	Data Type	0		
2002 OPERATION	Operation Type	0		_
2003 10	Input / Output Type	0		
2004 STATUS	Status	0		
2005 EVENTLOG	Event Log	0		
2006 MSOTTPE	Message Type	0		
2007 DEBUGLOG	Debug Log	0		
2008 OPR_ACTION	Operation Action	0		
2009 ORGANIZATION	Organization	0		
2010 TABLE	Composite Rule Source			
2011 OPRSOURCE	Operation Source	0		
2012 VALUETYPE	Value Type	0		
2014 XLTSOURCE	Field translation source	0		
2015 NSGSUBTYPE	Message subtype	0		
2016 APPCONFIG	Application configuration values	0		
2017 NOTETYPE	Note Type	0		
2018 NOTESTATUS	Note Status	0		
2019 SOURCE	Source	0		
2020 CREATEABLE BY	Creatable By	0		
2021 STATE	Object State	0		*
•				-
Results/				
Query batch completed.	E	ec time: 0:00:01	113 rows Ln 1,	Col 17

5. Scroll down in this list to 100004. This is the ID for the COUNTRY_STATE list.

Note: All IDs shown in this list, except for 2014, can be dynamically translated with the tilde (~) character. See Example 3 for instructions on how to translate 2014.

Another method of finding a list ID is to enter the spr_list query with the tag name. Tag is the name Admin uses for field name.

To find the tag name in Admin:

- 1. In Admin, select **General**. Then select **List**. The List Administration dialog box appears.
- 2. Select a list name, such as Availability, and click the **Modify** button. The Modify List Types dialog box appears. It shows that the tag for this list is AVAILABILITY.



Modify List Types	
Details	Y
<u>_T</u> ag:	AVAILABILITY
<u>D</u> isplay:	Availability
<u>V</u> alue:	0
D <u>e</u> scription:	Availability
Properties - ▼ <u>C</u> ache to	o Client
₽ eset	✓ × O <u>k</u> <u>C</u> ancel

Use the SQL Query Analyzer and the query spr_list to find the ID for the tag AVAILABILITY.

1. In the Query window, enter the following query:

spr_list AVAILABILITY

2. Press F5 or the Play button to execute the query. The list shows that the ID for AVAILABILITY is 2022.

🗖 Query - (local).	Acenza_Insurance.aa - (unt	itled) - spr_list AVAILA			_101 ×
🛍 🥔 🖬 🗡	糸局配約 🔳・ 🗸		DR: Acenza_Insurance	*	
spr_list AVAI	LABILITY				
4					- Di
>> #REPORT	4 List items.				
ID Tag		Display	Val	19e	Type 1
2022 AVAILA	BILITY	Availability	0		
4201 FREE		Free	0		AVAILABILITY
4202 TENTAT	IVE	Tentative	1		AVAILABILITY
4203 BUSY		Busy	2		AVAILABILITY
4204 OUT		Out of Office	3		AVAILABILITY
(5 row(s) aff	ected)				
4					1
Results/					
Query batch complete	ed.		Exec time: 0:	00:00 5 rows	Ln 1, Col 22



Finding the ID in Example 4 is complicated because COUNTRY_STATE is a hierarchical list. There are two countries listed under it and all the states are listed under their respective countries. When the composite rule translates, it must have the ID of the top-level list. This is true for all hierarchical lists.

Example 5: Dynamic Translation of System Variables

This method finds if an OT is assigned to a particular user.

Scenario

- 1. In Admin, select **Objects**. Then select **Tasks**. The Contact Administration dialog box appears.
- 2. Select an OTC, such as **Claim Tasks**, and click the **Modify** button. The Modify Object Type Class (OTC) dialog box appears.
- 3. Click the **Fields** button to expose the OTC Fields Administration dialog box.
- 4. Select ListField 1. Then click the **Modify** button. The Modify OTC Field dialog box appears.



Modify OTC Field		
Field		
Name:	LIST_FIELD1	
Description:	List Field 1	*
		-
Key Value:		
	□ Audit IZ Null IZ Search □ Search Required □ Required	
Details		
Label:	List Field 1	
Data Type:	Miscellaneous (vc255n)	
Length:	0	
Var Name:	listField1	
Value		
Options		
Composit	e 🗆 Iranslate	
Composite Ru	vie: '\$#\$assignedToID_X\$#\$'	~
		-
·		x
Beset Sel	ect	Cancel

- 5. Under Options, select the **Composite** check box.
- 6. In the Composite Rule text box, enter the following composite rule:

`\$#\$assignedToID_X\$#\$'

- 7. Click OK to close the dialog box.
- 8. Update the cache by selecting **Reset Cache Information** from the File menu or by exiting Admin.
- 9. Run Merlin, steps 4 and 7, to generate the object and update the cache.
- 10. Open the Acenza WebTop.
- 11. Click the **New** button and create a Task of the same type that you created in Admin. That is, create a Claims Task and take ownership of it.
- 12. Click the **Search** button and search for Tasks, Claim Tasks.



13. Verify that your Search Result List displays a task that you owned. In the following figure, the task was assigned to a user who logged on as George Bush.

M	Acenza: Search Result List						
	ID	Туре	Primary ID	Status	Attachment	Attachment ID	
Ø	30	Pay Loss	<u>George Bush</u>	Active			
	COOD Page: 1 of 1 (Records: 1)						
				<u>D</u> one			

Notes on Example 5

Example 5 involves the dynamic translation of a special system variable that must be translated with the special characters \$#\$. There are four system variables that can be translated with \$#\$:

- assignedToID
- statusID
- objStateID
- ownerID

These variables are different for two reasons:

- They require a different translation method (\$#\$)
- A user cannot modify them

Note: For a composite rule that uses one of these system variables to work correctly, the characters "_X" must be appended to the end of the variable name, such as in ownerID_X. The "X" is required for the system to translate the ID to an actual value.

As in previous examples, the result appears in the Primary ID column. This column is mapped to ListField1. To determine how columns are configured or to change a configuration, open Admin and select **General**, **Group List Preferences**. Alternatively, open the WebTop and select **Preferences**, **Café**, **List Preferences**.



Example 6: Dynamic SQL

This method displays the OTC name of an object.

Scenario

- 1. In Admin, select **Objects**. Then select **Documents**. The Document Administration dialog box appears.
- 2. Select an OTC, such as **Application Docs**, and click the **Modify** button. The Modify Object Type Class (OTC) dialog box appears.
- 3. Click the **Fields** button to expose the OTC Fields Administration dialog box.
- 4. Select ListField 5. Then click the **Modify** button. The Modify OTC Field dialog box appears.



odify OTC Field		
Field		
Name:	LIST_FIELD5	
Description:	List Field 5	*
Key Va <u>lu</u> e:		-
	T Audit F Null T Search E Search Bequired T Required	
Details		
Label	List Field 5	_
Data Type:	Miscellaneous (vc255n)	
Length:	0	
Var Name:	listField5	
Value		_
Options		
I ⊂ Composi	te 🗆 Iranslate	
Composite B		
C-minposne Pi	We NAME from ADM_OBJ_TYPE_CLASS where KEY_VALUE = 'CLAIM'	-
		-
		_
AP 6		(
<u>B</u> eset Se	ect Ok Cer	ncel

- 5. Under Options, select the **Composite** check box.
- 6. In the Composite Rule text box, enter the following SQL statement as a composite rule:

NAME from ADM_OBJ_TYPE_CLASS where KEY_VALUE = `CLAIM'

- 7. Click OK to close the dialog box.
- 8. Update the cache by selecting Reset Cache Information from the File menu or by exiting Admin.
- 9. Run Merlin, steps 4 and 7, to generate the object and update the cache.
- 10. Open the Acenza WebTop.



11. Click the **New** button. Select **Document** as the Object, **Claims Division** as the Business, **Claim Correspondence Docs** and the Category, and **Insured Letter Claim** as the Type. Click **Continue**. The Create Document dialog box displays.

Create Docur	Browse	Claim
€ Commit	L-ARTHURJ Commit 🗾	Help
Claim Number:	9900099	
Description:	Claim Letter Photo	Document Tips
Creator First Name:		
Creator Last Name:		
Cre	eate X <u>C</u> ancel	

- 12. Complete the required fields in the Create Document dialog box and click Create.
- 13. Click the Search button and enter **Document**, **Claims Division**, **Claim Correspondence Docs**, and **Insured Letter Claim** in the required fields. Click **Continue**.
- 14. Verify that Claim Letter Photo appears in the Search Result List.

Acenza: Search Result List							
		00000	3	Page:	1 of	1 (Recor	ds: 1)
ID	Туре	Primary ID	Status	Attach	ment	Attachme	ent ID
🖺 53	Insured Letter Claim	Claim Letter Photo	Active				
		00000	2	Page:	1 of	1 (Recor	ds: 1)
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Notes on Example 6

Example 6 presents a simple use of dynamic SQL in a composite rule. You can create more complex rules with any valid SQL statement that uses typical SQL operations.



Changes to This Documentation

Updating and improving our documentation is an ongoing effort. To assure that you have the latest versions, you may want to visit the FileNET Worldwide Support web site (<u>http://www.css.filenet.com/</u>) from time to time.

At the site, click Documentation, log on, and navigate to Acenza. (If you do not have a CSS Web Account, click the New User button and follow the online instructions.)

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