

# Content Services 5.5.0

## Windows Oracle Release Notes

This document contains three topics:

- [“Release Highlights” on page 2](#) describes what is new in CS 5.5.0 or changed since CS 5.4.0.
- [“Problems Fixed in This Release” on page 3](#) contains a list of the bugs, with Defect numbers included for reference, found in earlier versions of Content Services that have been fixed in CS 5.5.0.
- [“Known Issues” on page 6](#) contains a list of known problems and critical information for CS 5.5.0, with Defect numbers included for reference.

### Revision Log

Date	Revision
02/15/2007	Initial release

## Release Highlights

This topic describes what is new in CS 5.5.0 or changed since CS 5.4.

- **Database Support.** Oracle 9i 9.2.0, Oracle 10g 10.2.0.1, MS SQL Server 2000 SP4 and MS SQL Server 2005 SP1 are the only database versions supported/certified with Content Services 5.5.
- **Search Engine Upgraded.** Verity K2 Version 6.1.1, provided by Verity, Inc. replaces Version 5.0.1 for performing content based search in CS libraries.
- **OS Support.** CS 5.5 is also supported/certified on Windows 2003 Server SP1.
- **LDIF Support.** CS 5.5 supports new IS LDIF tool `fn_ldif_xfer`, which converts LDAP objects (in LDIF forms) into FileNet proprietary XML formats.
- **Support for Groups within Organizational Units.** The CS LDAP user import tool in CS 5.5, now imports all the groups (and the corresponding group members) under the selected OU(s) to CS along with the immediate users present within OU(s).

## Problems Fixed in This Release

This topic contains a list of the bugs, with Defect numbers included for reference, found in earlier versions of Content Services that have been fixed in CS 5.5.0.

### Installation and Upgrade Problems

**FNDTS00071780** After install of initial library and no reboot, install of second library results in errors.

**FNDTS00071823** GUI uninstaller - Check box "uninstall another library system" does not work.

**FNDTS00093417** Uninstall should warn that stacks will be deleted.

**FNDTS00132590** CS to include Spanish NLS.

**FNDTS00153028** Reinstallation appears to be switching the case of the library.

### Configuration and Operation Problems

**FNDTS00071881** Users in a Universal Group are not imported.

**FNDTS00120800** dsproperties.cpl will die with an exception if LDAP user import group field has path information.

**FNDTS00134179** Repcheck trying to requeue documents that are already in CSR.

**FNDTS00142021** In CS Applet, the SM drive displayed is as GS for a lib whose General Services and SM, CSM are on different drives.

**FNDTS00146006** Dirsync is updating users that have their Imported User Type property set to 'No'.

**FNDTS00160590** CS 5.4 Users belonging to multiple groups is not added to all groups except for the first group in the list.

**FNDTS00163544** LDAP: Users Do Not Get Imported to the CS Library from Active Directory in Native Mode.

**FNDTS00168223** DMU Utility Does Not Restore To Specified Target Storage Repository.

**FNDTS00187260** Both (2) storage managers for one library are crashing (almost) simultaneously at irregular times and for no identifiable reason.

### Replication Services Problems

**FNDTS00164351** Copying and pasting replication folders between trees does not update root replication folder column.

**FNDTS00164572** When copying a replication folder to a non replication tree, Content Services does not update child folders properly.

### Content Search Problems

**FNDTS00071435** csadmin needs to have a "-ALL" flag so that if you have multiple indexes you can rebuild them without have to be prompted for every one.

**FNDTS00118496** Duplicate Key Error when performing Content Search.

**FNDTS00150126** German words which have an umlaut (Ä, Ö, Ü, ä, ö, ü) in their spelling are not indexed from Outlook emails.

**FNDTS00152536** index001.log file is growing to 150 MB in two days.

**FNDTS00153345** When trying to index a new version and deindex a previous version, csindex does not read Verity array properly.

**FNDTS00154734** IDM Find is dividing search phrase into two separate phrases - exact phrase only search.

**FNDTS00160247** When trying to index a new version and deindex a previous version, csindex does not read Verity array properly.

**FNDTS00167840** Verity Searches returning mixed results.

## Rendition Services Problems

None.

## Admin Tools Problems

**FNDTS00072536** In the CS Explorer, for a Custom Property, if Viewer, Author and Owner Privileges are set to 'None', Admin users are no longer able to see the Custom Property in the "DocClass and CVL Administration" tool.

**FNDTS00104283** "Delete Document Class" button disappear when CS Explorer window is closed.

**FNDTS00120551** In CS Explorer, the Results Sheet obtained after running an Item bulk-add validation can not be exported.

**FNDTS00135390** CS Admin tools: CVL data of 128 Characters is not allowed for CVL name of 32 characters.

**FNDTS00137393** The CS Admin tool fails to print the audit logs to a soft copy file using a "Generic / Text Only" printer.

**FNDTS00141097** CS Explorer hangs when using Find tool to modify more than one item's MVCP with more values than the search result limit.

**FNDTS00145072** Not all values in a given column are imported via the Bulk process in CS Explorer.

**FNDTS00145659** Unable to enter the CVL data for "Text" type CVL, after creating/editing a "CVL Plug-In" type CVL.

**FNDTS00153797** CS Web Admin Tools: when scrolling through Group Members the error "The object cannot be found (16429)" appears.

**FNDTS00155521** Groups list "Letter" button is throwing an error.

**FNDTS00155530** "Letter" button is throwing an error, when search for displayed user.

**FNDTS00157679** Bulk Process validation incorrectly identifies errors.

**FNDTS00158332** CS Web Admin Tools: when scrolling through members of a group that has a non-english character in it's name gives error.

**FNDTS00168356** After saving and closing a bulk process the CS Library folder selection is lost causing scheduled bulk jobs to go to 'root'.

**FNDTS00172311** Problem opening saved nested IDM Find Object searches.

## **Archive to Image Services Problems**

None.

## **API Manual Problems**

None.

## Known Issues

This topic contains a list of known problems and critical information for CS 5.5.0, with Defect numbers included for reference. The defects are grouped according to the following categories:

- “Installation and Upgrade Issues” on page 6
- “Configuration and Operations Issues” on page 6
- “Replication Services Issues” on page 6
- “Content Search Issues” on page 6
- “Rendition Services Issues” on page 7
- “Admin Tools Issues” on page 7
- “Archive to Image Services Issues” on page 7
- “API Manual Issues” on page 7

### Installation and Upgrade Issues

- **Change in Verity design and architecture.** Verity has changed the design and architecture of its search engine significantly in version 6.1.1. Due to these changes in the design, the size of Verity search engine has increased to 2 GB. This has resulted in increase in the hardware space installation requirement for Content Services from 300 MB in CS 5.4 to 2.5 GB in CS 5.5. CS 5.5 installation media is available in 4 CD-ROMS while CS 5.4 is only available in 1 CD-ROM.

### Configuration and Operations Issues

- **Unable to start and stop the CS Storage Manager on Windows 2003 SP1.** Some customers may encounter an issue with the CS Storage Manager not starting and stopping on Windows 2003 after SP1 is applied. Microsoft has identified the problem with SP1 and it will be fixed in SP2. Until SP2 is available customers can apply a hotfix. Microsoft requests that FileNet not distribute this hotfix > “ we would prefer your clients to call in an incident (no charge) to the Platforms team to get the hotfix so we can track how widely it is being used, and if there are any issues with the installation, they can be taken care of more directly, have the customer contact Microsoft directly for a temporary service pack. This is by Microsoft request as they need to monitor who has these “. Microsoft Knowledge Base article no. 897667 Availability of Windows Server 2003 Post-Service Pack 1 COM+ 1.5 Hotfix should be referenced when calling Microsoft.

### Replication Services Issues

None at this time.

### Content Search Issues

- **Content search indexing is slower in "Uni" locale.** CS 5.5 (Verity 6.1.1) is slower than CS 5.4 (Verity 5.0.1) when indexing in "Uni" locale. CS 5.5 takes 25 seconds to index 500K documents in the "Uni" locale but 5 seconds to do the same in the "english" locale.

## **Rendition Services Issues**

None at this time.

## **Admin Tools Issues**

None at this time.

## **Archive to Image Services Issues**

None at this time.

## **API Manual Issues**

None at this time.