Technical Bulletin - CS on Windows Server 2008

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Introduction to Windows Server 2008/Longhorn

Windows Server 2008 (known as Longhorn) operating system provides significantly better security, reliability and strong server environment that strengthen the infrastructure for better IT management.

Longhorn delivers new functionality and powerful improvements to the core operating system that helps the business needs of organizations with better control, flexibility and high availability.

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Prerequisites for installing CS 5.5 HFP1 with SQL Server 2005 on Windows Server 2008

CS 5.5 is qualified to support Windows Server 2008.

For installing CS 5.5 HFP1 with SQL Server 2005 on Win Server 2008, after running the login script for a database and perform the below steps in addition:

1. Uncheck "enforce password policy" by selecting the properties of a database user

2. Grant the "serveradmin" and "sysadmin" by check the Server Roles

3. Grant the "db_owner" for master database

Upgrading Windows 2003 SP2 R2 with CS 5.5 HFP1 to Windows Server 2008

Upgrade CS 5.5 HFP1 from Windows Server 2003 SP2 R2 to Windows Server 2008.

Follow the procedure provided by the Windows Client TechCenter site to upgrade Windows Server 2003 SP2 R2 to Windows Server 2008.

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Known Issues for CS 5.5 HFP1 on Windows Server 2008

While installing CS 5.5 on Windows Server 2008 by following the installation guide, you will get an error message "set DB () instance failed". To overcome this issue please follow the steps provided in the prerequisites section.

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Contact customer support

For more information about contacting customer support, see the IBM Customer Service and Support web site for FileNet customers. You will need a IBM-issued login name and password to access the web site.

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