

IBM FileNet Capture

Hardware and Software Requirements



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Note

Before using this information and the product it supports, read the information in "Notices" on page 14.

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Introduction

This document details the hardware and software requirements for IBM® FileNet® Capture.

Use this guide to determine which third-party and IBM products are compatible with FileNet Capture and FileNet Capture Advanced Document Recognition (ADR).

Specific information is provided for all supported versions of FileNet Capture and FileNet Capture ADR.

Attention Although IBM provides support for independent software vendor releases, versions, service packs and patches, IBM has no control over the content and cannot guarantee compatibility with IBM FileNet products. In addition, IBM can support independent software vendor products only in accordance with the vendor's own product dependencies and support statements.

Associated documentation

See the following documents for related information about other IBM FileNet products:

- *IBM FileNet P8 Hardware and Software Requirements*
- *IBM FileNet IS, ISRA, and Print Hardware and Software Requirements*

Access IBM FileNet documentation and fix packs

Documentation

To access documentation for IBM FileNet Capture:

1. From the IBM support page, (<http://www.ibm.com/software/data/support>) click on **Support and Downloads**.
2. Select **Information Management** in the **Choose support type:** drop-down menu.
3. Select **FileNet Capture** in the **Choose a product:** drop-down menu.
4. Click **Documentation**.

Fix packs

To access fix packs for IBM FileNet products:

1. From the IBM support page, (<http://www.ibm.com/software/data/support>) click on **Support and Downloads**.
2. Select **Information Management** in the **Choose support type:** drop-down menu.
3. Select **FileNet Capture** in the **Choose a product:** drop-down menu.
4. Click **Downloads**.
5. Click **View all download links**.
6. Click **IBM FileNet Fix Packs**.

Contact customer support

For information about contacting customer support:

1. Navigate to the FileNet Product Family support page (<http://www-01.ibm.com/software/data/content-management/filenet-product-family/support.html>).
2. Select the product of interest.
3. Search for a particular support topic under “Enter search terms” or use the other navigational aids on the page.

Customer feedback

Your feedback helps us to provide quality information. Send your comments about this publication or any other IBM FileNet documentation by email to comments@us.ibm.com. Be sure to include the name of the product, the version number of the product, and the name and part number of the book (if applicable). If you are commenting on specific text, include the location of the text (for example, a chapter and section title, a table number, a page number, or a help topic title).

IBM FileNet P8 Compatibility Matrix

The IBM FileNet P8 Compatibility matrix shows the versions of the FileNet P8 fix packs that FileNet Capture supports. If some FileNet P8 products (for example, eForms, Records Crawler, Workplace XT, and others) are not shown in the matrix, those products are not applicable, or FileNet Capture does not interact with those products.

For the most current FileNet P8 compatibility information, see the [IBM FileNet P8 compatibility matrix \(http://www.ibm.com/support/docview.wss?uid=swg27014734&aid=1\)](http://www.ibm.com/support/docview.wss?uid=swg27014734&aid=1) on the IBM software support page.

For information about how to determine version and fix pack levels, see [IBM FileNet P8 Determining Version and Fix Pack Levels Technical Notice](#) on the IBM software support page.

S = Supported

		Capture					
		Capture 5.2 Base Release	CAP-5.2.0-001	CAP-5.2.0-002	CAP-5.2.0-003	CAP-5.2.0-004	CAP-5.2.0-005
Build No							
Content Engine Fix Packs							
P8CE-4.0.1-006	dap435.071	S	S	S	S	S	S
P8CE-4.0.1-007	dap435.076.a01	S	S	S	S	S	S
P8CE-4.0.1-008	dap435.081	S	S	S	S	S	S
P8CE-4.0.1-009	dap435.086	S	S	S	S	S	S
P8CE-4.0.1-010	dap435.095	S	S	S	S	S	S
P8CE-4.0.1-011	dap435.104	S	S	S	S	S	S
CE 4.5 Base Release	dap440.247	S	S	S	S	S	S
P8CE-4.5.0-000.001	dap440.000.002	S	S	S	S	S	S
P8CE-4.5.0-001	dap440.001.008	S	S	S	S	S	S
P8CE-4.5.0-002	dap440.002.018	S	S	S	S	S	S
P8CE-4.5.1 Base Release	dap451.100	S	S	S	S	S	S
P8CE-4.5.1-001	dap451.001.014	S	S	S	S	S	S
P8CE-4.5.1-002	dap451.002.027	S	S	S	S	S	S
P8CE-4.5.1-003	dap451.003.003	S	S	S	S	S	S
Records Manager Fix Packs							
P8RM-4.0.0-002	rec205.019d	S	S	S	S	S	S
P8RM-4.0.0-002.001	rec205.020	S	S	S	S	S	S
P8RM-4.5.0	rec210_2008_08_12.1	S	S	S	S	S	S
P8RM-4.5.0-001	rec215.001.009	S	S	S	S	S	S
P8RM-4.5.0-001.001	rec215.001.009.001	S	S	S	S	S	S
P8RM-4.5.0-002	rec450.002.010	S	S	S	S	S	S
InfoSphere Enterprise Records							
IER-4.5.1	rec220.124	S	S	S	S	S	S
4.5.1.0-IER-IF001	rec451.000.001	S	S	S	S	S	S
4.5.1.1-IER-FP001	rec451.001.016	S	S	S	S	S	S

Content Manager, Content Services, and Image Services Compatibility

For details about compatibility with Content Manager, Content Services, or Image Services, see [Repositories](#) on page 11.

Required tools

Operating systems

	Capture 5.1	Capture 5.2	Capture 5.2.1
Microsoft® Windows® 2000 Professional SP4 (32-bit only)	✓		
Microsoft Windows 2000 Server & Advanced Server SP4 (32-bit only)	✓		
Microsoft Windows 2003 Standard & Enterprise Server SP2 (32-bit only)	✓ Minimum CAP-5.1.0-001	✓	✓
Microsoft Windows 2003 Standard & Enterprise Server R2 32-bit only	✓	✓	✓
Microsoft Windows XP Professional SP3 32-bit only	✓	✓	✓
Microsoft Vista Business 32-bit only		✓ Minimum CAP-5.2.0-001	✓
Microsoft Windows 7 32-bit only		✓ Minimum CAP-5.2.0-004	✓
Microsoft Windows 2008 32-bit only		✓ Minimum CAP-5.2.0-003	✓

Support for Windows Vista, Windows 2008, Windows 7

The following list shows the IBM FileNet Capture components that support Microsoft® Windows® Vista, Windows 7 and Windows 2008.

- FileNet Capture Manager
- FileNet Capture Professional
- FileNet Capture Desktop
- Fax Entry Application (File Sweep and File Import only)
- Assembly
- Blank Page Recognition
- Capture Path
- Commit
- File Import
- Index and Index Verify
- Image Verify
- Record Activator
- Event Activator

FileNet Capture component support for Windows 2008 and Windows 7 support is conditional upon the versions of CE Client, IDM, ISTK and CS being on par with Windows 2008 and Windows 7 support.

Other component support for Windows Vista, Windows 2008, Windows 7

The following tables show operating system support information for other FileNet Capture components that use independent software vendor API.

IBM FileNet Capture 5.2.0

Component	Windows Vista	Window 2008	Windows 7
Doc Processing (Kofax)			
ADR (Kofax)			
Scan (EMC Pixel)	✓		
Full Text OCR (Nuance ScanSoft)			
Zonal OCR (Nuance ScanSoft)			
Report Viewer (Crystal Reports)	✓		
RightFax (Open Text)	✓		

IBM FileNet Capture 5.2.1

Component	Windows Vista	Window 2008	Windows 7
Doc Processing (Kofax)	✓	✓	✓
ADR (Kofax)			
Scan (EMC Pixel)	✓	✓	✓
Full Text OCR (Nuance ScanSoft)	✓	✓	✓
Zonal OCR (Nuance ScanSoft)	✓	✓	✓
Report Viewer (Crystal Reports)	✓	✓	✓
RightFax (Open Text)	✓		

Databases (Shared Repository or Shared Statistics)

FileNet Capture ships with Microsoft Jet database as a local (non-shared) repository or local (non shared) statistics database. If you want to review table information in a local (non-shared) repository or local (non shared) statistics database, use Microsoft Access in read-only mode. If you want to use a shared repository or a shared statistics database, use the databases shown in the table below.

	Capture 5.1	Capture 5.2	Capture 5.2.1
Microsoft SQL 2000 SP4	✓	✓	
Microsoft SQL 2005	✓	✓ Also supports SQL 2005 Workgroup Edition	✓ Also supports SQL 2005 Workgroup Edition
Microsoft SQL 2005 Express Edition	✓	✓	✓
Microsoft SQL 2008 ¹		✓	✓

	Capture 5.1	Capture 5.2	Capture 5.2.1
Oracle 9i.2	✓ OUI patch 2878462 OLEDB patch 3262468 (for ODBC driver 9.2.00.54)	✓ OUI patch 2878462 OLEDB patch 3262468 (for ODBC driver 9.2.00.54)	
Oracle 10g	✓	✓ Release 2 for Windows XP 10.2.0.3 patch set for Vista	✓ Release 2 for Windows XP 10.2.0.3 patch set for Vista
Oracle 11g²		✓	✓
IBM DB2 9.7			✓

- FileNet Capture is independent of the platform where the database server is installed (For example, Oracle 11 on Linux). FileNet Capture supports a database to the extent that there is an ODBC client for the platform.

¹A shared statistics database is not supported on Microsoft SQL 2008 because of changes to the Microsoft SQL 2008 keywords.

²Oracle 11g does not support a shared statistics database because of an initialization problem with the database.

Repositories

	Capture 5.1	Capture 5.2	Capture 5.2.1
Image Services 4.1.x	✓ Minimum CAP-5.1.0-001	✓	✓
Content Services 5.5	✓	✓	✓
FileNet P8 Content Manager 3.5.x	✓	✓ Minimum CE-3.5.2-012	✓ Minimum CE-3.5.2-012
FileNet P8 Content Manager 4.0.x x	✓	✓	✓
FileNet P8 Content Manager 4.5.x x		✓	✓

- For an Image Services repository, install the current version of the Image Services ISTK toolkit on the FileNet Capture workstation.
- For Content Engine, install the current version of Content Engine Client-Win package on the FileNet Capture workstation.

Optional tools

Optional independent software vendor tools for FileNet Capture

	Capture 5.1	Capture 5.2	Capture 5.2.1
RightFax (Inbound Fax) RightFax Version 9.3	✓	✓	✓
Kofax VirtualReScan (VRS)	✓	✓	✓

- For Kofax VRS, refer to the Kofax website for the supported scanner and driver versions.

Optional IBM FileNet tools for FileNet Capture

	Capture 5.1	Capture 5.2	Capture 5.2.1
IBM FileNet IDM Desktop Version 4.0.0	✓	✓ Minimum IDM-4.0.0-009	
IBM FileNet IDM Desktop Version 4.0.1	✓	✓ Minimum IDM-4.0.1-008	
IBM FileNet IDM Desktop Version 4.0.2	✓ Minimum IDM-4.0.2-002 CAP-5.1.0-004	✓ Minimum IDM-4.0.2-002	✓ Minimum IDM-4.0.2-008
IBM FileNet Records Manager Version 3.7.0	✓	✓ Minimum P8RM-3.7.0-003	✓ Minimum P8RM-3.7.0-003
IBM FileNet Records Manager Version 4.0.0		✓ Minimum P8RM-4.0.0-001	✓ Minimum P8RM-4.0.0-001
IBM FileNet Records Manager Version 4.5.0		✓ CAP-5.2.0-001	✓
IBM Enterprise Records Version 4.5.1		✓	✓

- IDM Desktop is required for connecting FileNet Capture to an Image Services or Content Services repository.

Additional support statements

Citrix

FileNet Capture is not supported with Citrix.

Multiple instances of FileNet Capture

Only one instance of the core FileNet Capture application (RepServer.dll) can run at one time on a workstation. Ensure that you implement the out-of-the-box Capture applications, or design custom applications, that do not require the reloading of multiple instances when interfacing with Capture components (Workerbees). FileNet Capture does not support loading multiple instances of the same component, including DLLs.

FileNet P8 components collocation

You cannot connect to multiple Content Engine servers simultaneously from the same FileNet Capture workstation.

Server virtualization technologies

For details about support for server virtualization technologies, such as VMware, please refer to the following tech note:

<http://www-01.ibm.com/support/docview.wss?&uid=wws1e333ce0912f7b152852571f60074d175>

When deployed on VMWare, the operating system might not recognize scanners and scan cards.

Revision table

Date	Description
08/02/2010	Updated for version 5.2.1.
04/23/2010	Made minor changes to Compatibility matrix section. Removed IDM, ISTK, and CE Client minimum requirements in Operating Systems table. Inserted Capture components and 3 rd Party component support tables for Microsoft Windows Vista, 2008, and 7.
04/22/10	Clarified some information in the Compatibility Matrix section. Added Windows 7 and Windows 2008 support statements. Update Databases and Repositories sections with additional support comments. Added Kofax VRS comment in Optional independent software vendor tools for FileNet Capture table. In the Additional support statements section, added a sentence in FileNet P8 components collocation subsection and inserted new Multiple instances of FileNet Capture subsection.
03/01/10	Added compatibility matrix, per technical sales request. Updated Accessing IBM FileNet Documentation section, and updated details about supported operating systems, databases, and software.
12/10/09	<p>Updated the Operating System table to specify support for 32-bit versions of Windows, and to specify the following fix pack levels in the rows indicated:</p> <p>“IDM-4.0.1-008” (Windows XP)</p> <p>“IDM-4.0.0a and IDM-4.0.1-007 or IDM-4.0.0a and IDM-4.0.2-002” (Windows Vista)</p> <p>Updated the “Optional IBM FileNet tools...” table to show IDM-4.0.2-002 as min for Capture 5.2.</p> <p>Added a row in the “Databases” table for Oracle 11g.</p> <p>Added a row in the “Optional IBM FileNet Tools for Capture” table for IBM InfoSphere Enterprise Records 4.5.1 (the new product name for FileNet Records Manager).</p> <p>Removed the magazine striping.</p> <p>Resized the table columns for consistency.</p> <p>Updated the Contact customer support section.</p> <p>Modified the “Access IBM FileNet documentation...” section to provide updated link to documentation.</p>
09/23/09	Removed references to RCS, Images 4.0.0, RM 3.5.x., Content Services 5.4., as these are no longer supported. Made minor changes to “Accessing IBM FileNet documentation...”, and revised “FileNet P8 components collocation.”
09/18/09	Added Customer Feedback section. Updated Operating System and Database tables with latest support information. Removed Capture 5.0.1 columns in tables, Provided link to server virtualization technology technote.
02/26/09	Updated information based on Q1 2009 fixes.
11/13/08	Added information about RM 4.5, P8 4.5, and SQL 2005 Workgroup. Removed Print information. Updated Windows Vista information.
07/30/08	Added IDM 4.0.2 qualification information.
06/24/08	Updated document with new format.

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This product incorporates technology covered by one or more of the following patents: U.S. Patent Numbers: 6,094,505; 5,768,416; 5,625,465; 5,369,508; 5,258,855.



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