IBM FileNet Capture Professional

Version 5.0.1
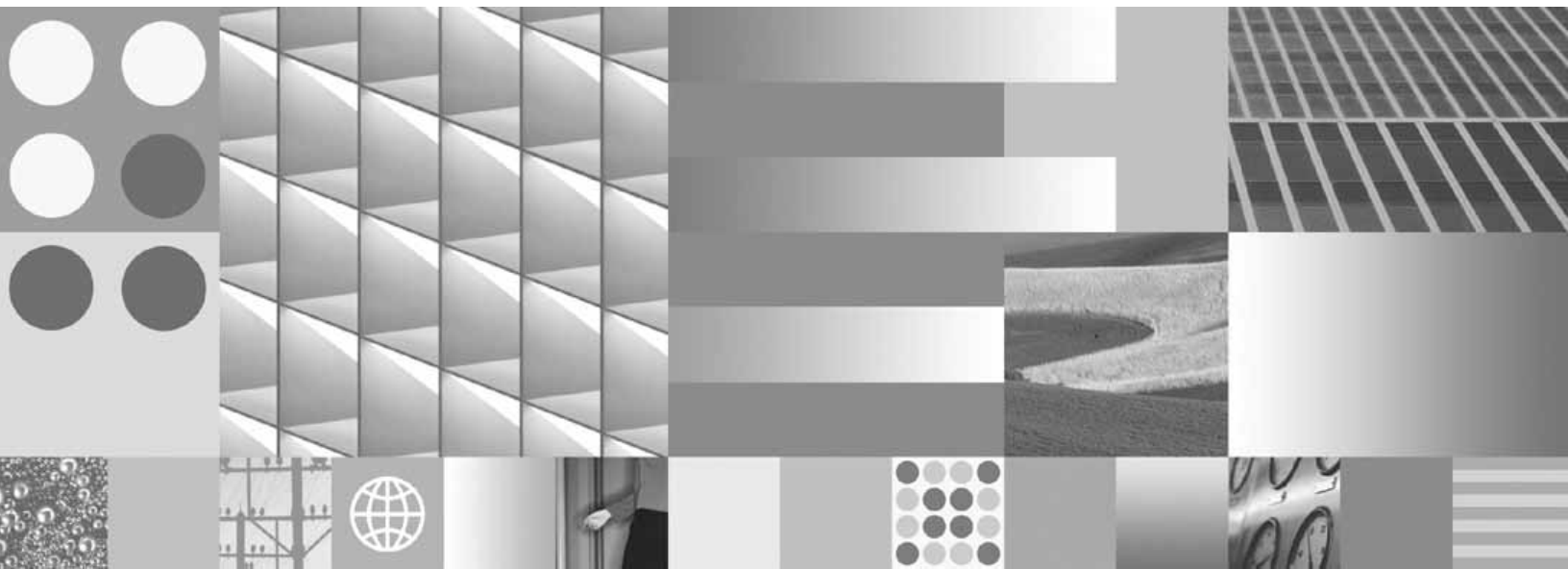

**Installing FileNet Capture Professional in Non-English Environments
Technical Notice**

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Revision log

Table 1:

Date	Revision
03/25/08	Updated text.
02/25/08	Added revision table. Removed support information about Capture and unicode.

About this document

This technical notice provides information about the installation, configuration and maintenance of IBM® FileNet® Capture Professional 5.0 in a non-English environment. This information supplements FileNet Capture Professional 5.0 Platform Installation Guide and the Readme for FileNet Capture 5.0. The steps and tasks covered in FileNet Capture Professional Platform Installation Guide and Readme are applicable to all installation and deployment procedures in non-English environments and third-party applications supported in IBM FileNet products.

Please review this document prior to installing IBM FileNet Capture Professional and refer to the document as needed when following the installation instructions in IBM FileNet Capture Professional Platform Installation Guide.

Access IBM FileNet documentation, compatibility matrices, and fix packs

Documentation

To access documentation for IBM FileNet products:

1. Navigate to the Information Management support page (www.ibm.com/software/data/support).

2. Select the appropriate IBM FileNet product from the "Select a category" list.

3. From the Product Support page, click Product Documentation under Learn.

4. From the product documentation page:

    a. If necessary, display the list of component product documentation by clicking the appropriate Doc Link.

    b. Click the icon in the appropriate release column to access the document you need.

Contact customer support

For information about contacting customer support:

1. Navigate to the Information Management support page (www.ibm.com/software/data/support).

2. Select the appropriate IBM FileNet product from the "Select a category" list.

3. From the Product Support page, click "View all Flashes", and then select "How to get support for IBM FileNet products".

Installation

Operating system

Install the IBM FileNet Capture Professional Station software on a localized version of one of the following clients:

- Microsoft® Windows® 2000 Professional

- Microsoft Windows XP Professional

- Microsoft Windows XP client

For FileNet IDM 4.x, install the localized version where available.

Install Content Engine Client Connectivity on any localized Microsoft Windows-supported server and client with the relevant Windows regional setting.

To enable IBM FileNet Capture Professional Platform to support Windows in non-English environments, install IBM FileNet Capture Professional on a localized version of Windows where available. If the localized version of Microsoft Windows is not available, use the English language version with the regional settings for the appropriate language. Follow the Microsoft Windows instructions for changing the regional settings in the Control Panel.

Content Engine

The Content Engine language pack is a single executable that contains the localized default document classes, properties and choice value lists for a single display language. Once the language packs for the Content Engine are installed, Capture Professional integration with the Content Engine will enable the display of all default document classes, properties and choice value lists.

For instructions on installing and deploying a Content Engine language pack, see *Installing FileNet P8 Platform in a Non-English Environment Technical Notice*. To download this document from the IBM support page, see [Accessing IBM FileNet product documentation](#).

Content Services

For installation of and support for localized content and properties stored in FileNet Content Services library systems, see *Installing Content Services into Non-English Environments Technical Notice.*

Image Services

For installation of and support for localized content and properties stored in FileNet Content Services library systems, see *Installing Image Services into Non-English Environments Technical Notice*.

IBM FileNet Globalization and Localization support

Globalization

IBM FileNet Capture is a mature product and was originally developed to support 8-bit characters only. The software has been extended to support multibyte characters for a subset of its functionality. The IBM FileNet Capture product does not support Unicode.

IBM FileNet Capture applications

*   IBM FileNet Capture Professional does not support Unicode.

*   IBM FileNet Capture Desktop
    The English of IBM FileNet Capture has limited support for displaying and processing Japanese characters. This limitation is resolved in the localized Japanese version of IBM FileNet Capture Desktop. IBM FileNet Capture Desktop does not support Unicode.

*   Fax Entry does not support Unicode.

IBM FileNet Capture components

*   *OCR* (Optical Character Recognition) recognizes Latin 1 and Latin 2 character only.

*   *ADR* (Advanced Document Recognition) recognizes Latin 1 character only. This is a limitation in the ADR vendor software.

*   *Doc Processing* provides a wide range of functionality including the capability to read text that is embedded within barcodes. Certain barcodes, such as QR barcodes, support Kanji characters. However, Capture only supports reading Latin 1 and Latin 2 characters from barcodes.

*   I*ndex* has limited support for double-bye characters and does not support Unicode data entry.

*   *Repositories* supported in IBM FileNet Capture include IBM FileNet Image Services (IS), Content Services (CS), Content Engine (CE and P8), SQL, Oracle and Microsoft Access. To support Unicode in Capture, the repositories must fully support Unicode characters for attributes and properties, file names, document classes, settings collections, batch names and templates. Some repositories have limitations on the character sets they support. See the repository documentation for details on these limitations.

*   *Hardware drivers* may have limitations. For example, scanners with stampers support 8-bit ASCII characters only.

Localization

In addition to English, IBM FileNet Capture is available in the following languages:

*   DE   German

*   ES   Spanish

*   FR   French

*   JA   Japanese

*   PT_PT   Portuguese Iberian

*   TH   Thai

*   ZH_CN   Simplified Chinese

Not all third-party applications incorporated in IBM FileNet Capture are localized. For example:

*   IBM FileNet Capture ADR (Advanced Doc Processing) is localized into a subset of languages including German, French, Spanish and Portuguese Iberian.

*   Drivers for some scanner manufacturers have been localized into a limited number of languages only.

*   Document Processing is partially localized. Some configuration dialog boxes may be available in English only.

*

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