Information Management software

IBM eDiscovery Manager 2.1

Highlights

■ *Provides an eDiscovery interface that can help your organization respond to litigation discovery demands quickly and cost-effectively*

■ *Preserves e-mails in a security-rich, traceable, high-scale repository that integrates chain-of-custody tracking and records management*

■ *Helps your organization gain control over vast volumes of disorganized e-mail, thereby lowering eDiscovery costs*

Bring down the high cost of discovery—and make litigation more affordable

Discovery or settlement? That is the question corporate counsels around the world are asking—especially if they're involved in litigation with the U.S. Federal court system and its recently amended Federal Rules of Civil Procedure (FRCP). Now that most business is conducted via e-mail, the volume of e-mail subject to discovery demands is typically so huge that it is often less costly to settle a suit than to undertake the extensive discovery process necessary to litigate it. In fact, Gartner estimates that in larger companies "the average cost of defending a lawsuit exceeds $1.5 million per case, with 20% to 30% of that being internal and mostly IT-related."* The cost of noncompliance with FRCP-driven requirements can easily be higher—due to sanctions, fines and damage to corporate reputation.

IBM eDiscovery Manager 2.1 software enables authorized IT and legal staff to search, cull, hold and export case-relevant e-mails from a protected, access- and change-tracked litigation vault as they are retrieved by IBM CommonStore or IBM FileNet® Email Manager software. Working through a Web-based interface designed for ease of use, legal staff can quickly gain access and early insight into case-related e-mails and formulate their electronic discovery (eDiscovery) plans within their meet-and-confer schedules. They can create new case repositories, work on existing cases and save searches to share with other authorized users. They can also manage cases while preserving chain-of-custody documentation for documents in the individual case repositories. The eDiscovery Manager 2.1 tool is an extension to the recently announced IBM Compliance Warehouse for Legal Control solution, which is the first enterprise content management (ECM)

platform–based, integrated offering from IBM that combines software, hardware and services in a unified environment. The software is designed to help organizations achieve, sustain and prove compliance with multiple legal and regulatory mandates, while also helping to reduce cost, complexity and risk.

Respond to litigation quickly and cost-effectively

IBM eDiscovery Manager 2.1 software can provide the high performance and rich functionality your organization needs, including the ability to save and reuse search terms and to associate searches with existing or new cases. Using the tool's high-volume search capability, IT and legal staff can sift through millions of e-mails and automatically select the most relevant e-mail set for a particular case. The tool uses the following leading-edge repositories as a litigation vault:

- *IBM Content Manager software — e-mails captured by IBM CommonStore software*
- *IBM FileNet P8 software — e-mails captured by IBM FileNet Email Manager software*

Leveraging the browser-based e-mail viewing capability, which highlights search terms, users can quickly and efficiently locate and preview the context of e-mail for relevance. Even before litigation occurs or is reasonably anticipated, automated e-mail collection, together with IBM Classification Module software, can help you determine the value of e-mails. You can decide which e-mails to keep or delete, thereby controlling overall e-mail volume and helping to reduce ultimate eDiscovery costs.

Preserve your e-mail evidence in a security-rich, trackable repository

Building on the capabilities of the ECM platform from IBM, eDiscovery Manager 2.1 software also provides an access- and change-tracking repository capability to demonstrate authenticity and meet chain-of-custody requirements at the case level. It maintains a full audit trail that can be exported and used in court to increase the admissibility of e-mail evidence. An automated hold capability allows users to preserve e-mails once they are deposited into a litigation vault to help minimize the chance of spoliation sanctions and accidental deletions.

With eDiscovery Manager 2.1 software — in conjunction with high-volume, high-scale litigation vaults from IBM — your organization can gain the agility it needs to respond to litigation in a timely way, helping to meet tight FRCP deadlines. Users can prepare a case-responsive e-mail set in less time thanks to a user interface that enables high-performance retrieval, while also minimizing mouse clicks, keystrokes and user interaction. Other ease-of-use features include:

- *A zero-footprint Web 2.0 and Asynchronous JavaScript and XML (AJAX)–based client that enables users to launch eDiscovery Manager 2.1 software simply by pointing their browsers to a URL.*
- *The ability to perform discovery requests in the supported language of their choice.*
- *The ability to manage high-scale e-mail sets and export-culled subsets in native formats for both IBM Lotus® Domino® and Microsoft® Exchange Server software, helping enable timely litigation document review.*

Organize huge volumes of e-mail and help lower your discovery costs

The cornerstone of the platform-based eDiscovery solution from IBM, eDiscovery Manager 2.1 software can help address the underlying discovery issue in most organizations: terabytes of e-mail that are disorganized, irrelevant, redundant, obsolete or privileged. Since outsourcers generally charge by the gigabyte, this lack of order makes outsourced e-mail discovery costly.

Unlike ad hoc, one-off, reactive eDiscovery solutions that do not address the underlying information management problem, proactive and disciplined eDiscovery solutions from IBM deliver a scalable litigation vault that is integrated with intelligent content collection and also with classification, records management, content analytics and discovery process automation.

IBM eDiscovery solutions provide a foundation for a proactive, in-house solution that can expand to include other electronically stored information (ESI) types. This can support integrated litigation hold capabilities, bring consistency and matter centricity, and streamline overall litigation readiness. And the software delivers out-of-the-box integration with corporate-wide taxonomy and retention schedules, helping to keep your organization's e-mail volume under control.

Why IBM?

A longtime provider of corporate IT infrastructure consulting services and products, IBM is now extending its leadership in enterprise compliance with proactive, in-house eDiscovery solutions that fully leverage the leading ECM platform from IBM. The platform provides important features and capabilities that enable organizations to manage the entire eDiscovery process in a security-rich, traceable, defensible manner.

The fact is, ECM software from IBM can help the world's top companies make better decisions, faster. As a marketplace leader in content, process and compliance software, IBM solutions for enterprise content management deliver a broad set of mission-critical capabilities that help solve today's most difficult business challenges: managing unstructured content, optimizing business processes and helping to satisfy complex compliance requirements through an integrated information infrastructure. More than 13,000 global companies, organizations and governments rely on ECM solutions from IBM to improve performance and remain competitive through innovation.

As you work to gain greater business value from the information assets spread across your enterprise, just figuring out what you have can be a struggle. IBM eDiscovery Manager 2.1 software is part of a portfolio of security-rich and scalable enterprise discovery solutions—including solutions for automated classification, unstructured document search and content analysis—that can help you examine, analyze and classify information assets company wide.

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For more information

To learn more about IBM eDiscovery
Manager 2.1 software, contact your
IBM representative or visit:

ibm.com/software/data/content-
management/ediscovery.html

* Debra Logan, "Content, Compliance and
E-Discovery: ROI in the First Fifteen Minutes,"
presentation at Gartner Symposium/ITxpo,
October 7–12, 2007.