
Sterling Multi-Channel Selling Solution

Release Notes for Release 8.0

Introduction

This document provides supplemental information to the product documentation. Be sure that you read these notes carefully before implementing and using the Sterling Multi-Channel Selling Solution.

Installing Release 8.0

Follow the instructions provided in the Release 8.0 *Sterling Multi-Channel Selling Solution Implementation Guide*. Note that you can install the reference implementation independently of the SDK. However, you should use the SDK to manage the process of customizing the Sterling system, and for creating the deployment WAR files for your QA and production environments.

You also use the SDK to install the product documentation. The documentation is installed in the following directories, where ***sdk_home*** is the location of your SDK:

- ***sdk_home/docs/debs-release/index.html***: entry point to the SDK documentation, API Reference, Developer Guide, Data Migration Guide, and entity relationship diagrams.
- ***sdk_home/docs/debs-release/proddocs***: product documentation in PDF format.

You must install SDK Version 3.5 to use the SDK with Release 8.0. See the Release 8.0 *Sterling Multi-Channel Selling Solution Implementation Guide* for more information.

Installing the Service Contract Reference Models

Release 8.0 includes service contracts. The following XML files are included with this release to illustrate how to build service products and service contract models. Both files are located in *sdk_home/workspaces/project_name/WEB-INF/xmldata/serviceContracts/*.

- **ServiceContractsModels.xml** contains compiled service contract reference models.
- **dxmlExportedDataFile_SCa.xml** contains the product data used by the above models.

To use the Release 7.2 reference models and product data, you must first create a knowledgebase and load the standard Matrix reference data. After you have loaded the standard Matrix reference data, perform the following steps:

1. Save **dxmlExportedDataFile_SCa.xml** in your *debs_home/catalogexport/* directory.
2. In Visual Modeler, import **ServiceContractsModels.xml**.
3. Select the ServiceContracts model group and click **Compile All** to compile all the models in the group.
4. Import **dxmlExportedDataFile_SCa.xml** into Product Manager.
5. After product import is complete, regenerate the search index so that the products show up when the user browses the catalog.

Prices for the products are assigned to the Enterprise Master Price List. If there is an end user that you typically use for testing, you may need to add prices to that partner's price list or attach the Enterprise Master list to that partner.

Known Problems and Issues

SKU Mapping and Availability Administration

- When saving SKU availability information using Firefox's **Save Page As**, Firefox may drop the lines for products that have no availability

information. You can instead click CTRL-A to select all, then CTRL-C to copy the information, then paste it into an editor.

Data Objects Defined With Access='R'

If you define a data object in the **DsRecipes.xml** file with access='R' and Ordinality=1, when the application uses the setter methods on the data bean, Data Services throws a null pointer exception. This is because the Header Element is not being formed. The workaround is to set access='RWID'. See bug 18554.

In-Store Pickup in Integrated Mode

In the integrated product mode, the Sterling Multi-Channel Selling Solution supports in-store pickup from only one store for each line item. See bug 18678 for details.

Upgrade Issues

Wish Lists

In Release 7.2, wish lists are active carts for a user whose preference is set to single cart user. When you upgrade to Release 8.0, the upgrade process treats wish lists as active carts. To allow users to see their wish lists after upgrading to Release 8.0, they must set their preferences to multi-cart user. See bug 18865 for details.

Segment Names

The Sterling Multi-Channel Selling Solution assumes that segment names are unique. The UI is designed to display segments by segment name. However, upgrading from Release 7.2 to Release 8.0 and implementing segmentation functionality may result in multiple segments with the same name. Segment administrators can rename the segments, providing unique names. See the *Sterling Multi-Channel Selling Solution Administration Guide's* Customer Segment Administration chapter and bug 18881 for details.

Special Characters in Upload Segment Names and User Names

Upload segment names must consist of standard keyboard characters and may not include the special characters ampersand (&), percent (%) and quote ('). All usernames must also consist of standard keyboard characters. Do not use punctuation marks or spaces in a username. See bug 18913 for more information.

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